PUEBLO CITY-COUNTY LIBRARY DISTRICTReport of the Executive Director — April 2021 Submitted to the Library Board of Trustees May 27, 2021

Barkman Library

April Programming & Outreach Report Completed by Hannah Moody-Goo and Ashley Minnich

Virtual Programs

Virtual Toddler Storytimes

Ashley

Five Friday storytimes provided by Ashley Minnich (POS).

Virtual Preschool Storytimes

Hannah

Four Wednesday storytimes provided by Hannah Moody-Goo (Branch Librarian) with associated storytime craft Kits2Go.

Barkman Book Club Discussion

Ashley

4/5/2021, 5:30 PM

Poetry/Word Art for April - 2021 Creative Journaling

Ashley

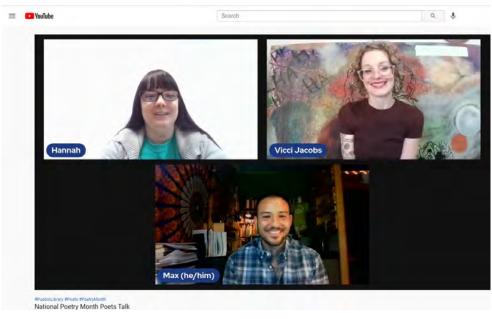
4/6/2021, 6:00 PM

National Poetry Month Poets Talk

Hannah

4/17/2021, 10:30 AM

Hannah hosted a virtual talk with two local poets for National Poetry Month based on connections we made with professor Juan Morales, who runs CSU-Pueblo's literary magazine Tempered Steel. Local poets included Vicci Jacobs and Max Mendieta as they discussed their work, their relationship with poetry, and read aloud some of their poems!



Adulting Series: How to Cook

4/17/2021, 3:00 PM

Hannah

Garden with Me: K-Cup Seed Starters

4/22/2021, 2:00 PM

Hannah

Barkman Paint-Along Hangout

4/14/2021, 4:00 PM

Marcus

Stitches & Stories

4/15/2021, 7:00 PM

Ashley

Barkman Art Challenge | Word Art/Poetry

3/1/2021-4/30/2021

Ashley/Hannah/Marcus

Started a community art challenge to encourage all ages to get creative. Webpage on the library site was set up to display submitted artwork.

Passive Programs

Barkman Trivia

Marcus

4/1/2021-4/30/2021

Marcus created weekly trivia that could be done at the main service desk.

Attendance: 30

Kits2Go

Total Kits Provided in April: 151

Including outreach: 201

Kit2Go: Art Challenge Inspiration (Poetry)

4/1/21-4/30/21 Attendance: 27/30

Kit2Go: Clay (YS) 4/5/21-4/18/21 Attendance: 23/25

Kit2Go: Earth Day - The Lorax (YS)

4/19/21-5/2/21 Attendance: 15/25

Kit2Go: Blackout Poetry (YS)

4/1/21-4/15/21 Attendance: 12/20

Kit2Go: Bristlebots (YS)

4/15/21-4/30/21 Attendance: 11/20

Kit2Go: Gotta Stitch 'Em All! Charmander

4/12/21-4/18/21 Attendance: 10/10



Kit2Go: K-Cup Seed Starters for Earth Day

4/19/21-4/26/21 Attendance: 11/15

Kit2Go: Preschool Storytime - Shape Dinosaur

4/7/21-4/13/21 Attendance: 8/8

Kit2Go: Preschool Storytime - Spring Umbrella

4/14/21-4/20/21 Attendance: 8/8

Kit2Go: Preschool Storytime - Alphabet Kites

4/21/21-4/27/21 Attendance: 8/8

Kit2Go: Preschool Storytime - Alphabet Car Game

4/27/21-5/4/21 Attendance: 8/8

Outreach Kit2Go: Parents as Teachers

4/1/21-4/30/21

Attendance: 9/20 English Attendance: 1/10 Spanish

All ages literacy kits received by Catholic Charities' Parents as Teachers Program in English and Spanish and

given out to Barkman patrons.

Outreach Kit2Go: PAT April Storytime

4/1/21-4/30/21 Attendance: 20/20

Kit2Go accompanied the PAT April bilingual storytime with Maria Smyer. Included more information resources

for the Parent Resource Folder and craft related to the storytime.

Outreach Kit2Go: Belmont Elementary Animal Kits

4/1/21-4/30/21 Attendance: 30/30

Kit2Go accompanied animal book bundles provided to two preschool classes at Belmont Elementary along with

weekly virtual preschool storytimes



Outreach

Boys & Girls Club Summer Reading Outreach Pueblo Zoo

Fri Apr 30

Ashley went to the zoo in collaboration with the Youth Services department and the Boys & Girls club to hand out information about summer reading



Catholic Charities (CC)

Wed Apr 14 - Kit Exchange

CC gave us 20 English and 10 Spanish storytime kits for us to give out with our regular kits through the month of April.

We gave CC 20 storytime kits with parent resource folders and a storytime craft.

Thurs April 22 - Zoom Connection Storytime

CC's Parents as Teachers/La Familia Fuerte program and their families.

For this storytime, Maria Smyer joined Hannah for a bilingual storytime, song, and conversations about Earth Day and El día de los niños/El día de los libros (Children's Day/Book Day).

Attendance: 15 families



Belmont Elementary School

Preschool Storytimes, Wednesdays @ 9:00am

Storytimes Provided: 4

Hannah and Ashley began hosting weekly virtual storytimes with two preschool classes at Belmont Elementary all about animals to coincide with the provided kits.



Training, Conferences, & Continuing Education

Hannah Moody-Goo - Branch Librarian

Best Practices in Scheduling Workshop

PLA Advancing Family Engagement
 in Libraries

in Libraries

Youth Services Committee Meeting

RAILS Adult Programming

Unite Us Referral Workgroup

Wed Apr 7 2pm-4pm

Tue Apr 13, 2021 12-1pm

Wed Apr 14, 2021 8am - 9:30am

Tue Apr 20, 2021 10am-11am

Wed Apr 28, 2021 10:30am-11:30am

Ashley Minnich - P&O Specialist

PLA Advancing Family Engagement in Libraries

Youth Services Committee Meeting

CLIC Spring Workshop

CLEL Webinar

Tue Apr 13, 2021 12-1pm

Wed Apr 14, 2021 8am - 9:30am

April 22-23

Thu April 29, 2021 2-3:15pm

Supporting Young Children's Literacy After Preschool

Miscellaneous

Reading Playtime

Tue April 27, 2021 10:00am

We held our first Reading Playtime as part of our partnership with Catholic Charities. One family came in to learn about early literacy, practice storytime techniques with their children, and find out about the services and opportunities the library can provide to them.

Barkman Library April 2021

- 201 Kits 2 Go were given out during April:
 - 140 were created and distributed by Barkman Staff for the Barkman location and for our outreach partners of who includes Catholic Charities.
- Marcus Bower (CSR) led a "Paint Along" virtual Program 04/14/2021featuring Cherrie Trees.
- 51 patrons were served via curbside services in the month of April.
- Meeting Room Use for April
 - 12 Patron Bookings
 - o 17 Staff Bookings for Program use
- Other Staff Meetings and Training
 - Alicia Griebel (Mngr)
 - 04/07/2021: Caring for the Mind: Providing Mental Health Information at Your Library Webinar.
 - 04/07/2021: Best Practices in Scheduling Workshop
 - 04/14/2021: Discuss 1\$ Million Summer Reading Challenge
 - 04/22/2021: SRP Idea Exchange Meeting with Rachel Oliva from Boys & Girls Club
 - 04/26/2014: PSM
 - Ruby Vigil Nesbit Committee 02/24/2021
- The Staff Meeting on April 8th covered the following information-
 - MHT Position
 - Misc. Money Form
 - Processing Fees- Only waive processing Fees if item has been returned. If patron is still being billed, the fee remains. Currently all staff other than MHT's have fee waiving status. Fees over \$50.00 should only be waived by Librarian or Manager.
 - Wi-Fi Printing- items are held for 48hrs, and they can use a guest access pass for the printing provided in the app. Android and Apple products differ in use. Links will be on our website under the "I Would Like to..." option.
 - State Park Backpacks- there are 2 different ones. Backpacks and Clear bags. Only the backpacks have the binoculars so it must be specifically placed on hold if a patron prefers one over the other. They check out for one week, are not renewable, and replacement cost is \$80.00.
 - YS news and info, Summer Reading News?
 - Ruby- Nesbitt
- Other? /Questions?
- Handouts webinar from Niche Academy Deescalating Difficult Covid-19 Behaviors

Giodone Library

Calls Taken

Jan 625 Feb 337 March 366 April 286



Programs

- **Youth** Paula hosted 2 Virtual Storytimes, and 2 STEAM programs And created 2 Kits to go along with the programs:
 - Bunny Nose 10
 - o Bird Feeder 26
 - Sprout Head 20
 - Stained Glass Earth 35
- **Adult** –Lorina hosted 2 Virtual craft programs with kits:
 - Wind Spinner 30
 - Recycled Jean Owls 17
- Giodone's Virtual Book Club –The Vanishing Half by Britt Bennett -5
- Kits to Go:

Adult - Lorina - Informational Packet on Avoiding Scams -18

Youth - Lorina - Easter Crafts 40

Tween/Teen - Candace - Ninja Essentials Kit - 12

YS Kit2Go for youth:

- Black Out Poetry 13
- Bristlebots -15
- Butterfly Garden 30
- Clay 30
- Earth Day The Lorax 30

Giodone Curbside Pickups – January – 96, February – 20, March – 7, April – 7

Circulation – Delivered 50 books to McHarg Park and 50 books to Fulton Community Centers

Branch Training — Staff are tracking trainings here -

https://docs.google.com/spreadsheets/d/1B0B3Vf4o3tyibDcZGU4ygv7G1avPh4gN99aZ0omDTeU/edit?usp=sha ring

4/1/21 Kayci Leading from the Middle: Managing Up and Down Simultaneously

Matchmaking with Macmillan 4/5/21 Deb 4/6/21 Kayci Project Management with Google PLA Census Data for Public Libraries 4/6/21 Kayci

4/8/21 Stephanie Is My Child Dyslexic?

Responding to prejudicial comments from customers 4/8/21 Lorina

4/10/21 Candace Crafting a Successful Adult Education Program for Small, Rural and/or Part -Time

Libraries

4/10/21 Candace Library Programs for Adults from Start to Finish

4/10/21 Candace Phase 6 - No More Time Limits!

4/10/21 Stephanie Providing Mental Health Information to Patrons

4/13/21 Stephanie Unlocking Pop Culture to Improve Your Reader's Advisory 4/15/21 Stephanie Story Elements: the building blocks to great reader's advisory

4/17/21 Stephanie Cultivating Protective Factors for Safe Libraries and Resilient Communities

4/21/21 Deb Caring for the mind -Providing mental health info

4/27/21 Lorina Mysteries They Wrote

4/27/21 Kayci QPR: Question, Persuade, Refer. Learn How to Save a Life. Suicide Prevention

4/22/21 Candace CLIC Virtual Spring Workshop: Welcome and Opening Remarks

4/23/21 Candace CLIC Virtual Spring Workshop

Meetings

Kayci - PSM Meeting, CAL EDI Committee, Reading Pays, & Economic Development

Paula - Youth Services Meeting

Candace – Nesbitt

Economic Development

4/10/21 Candace Crafting a Successful Adult Education Program for Small, Rural and/or Part -Time

Libraries

4/23/21 Candace CLIC Virtual Spring Workshop 4/06/21 Kayci Project Management with Google

Kayci's Training work

Reading Pays Procedures

- Signing people up for webinars
- Niche academy roll out plan
- Coordinating time so many staff could watch Substance Abusing patrons to save \$ on cost.
- Added phase 5. toys procedure in COVID class.

Greenhorn Valley Library

YOUTH PROGRAMMING

• 4/27: Newt's Nook Animal Storytime: 99 FB views, 5 reactions,

2 YouTube Views, 1 reaction.



ADULT PROGRAMMING

• 4/9 & 4/23: Failure Friday - 850 FB views, 3 reactions, 8 comments, 2 YT views, 2YT likes.



GREENHORN VALLEY BOOK CLUB met on 4/29 with 8 attendees.

KITS 2 GO

•	Black	Out Poetry	15 teen
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•	Paint Chip Poetry	35 tween /	teen/

• Bristlebots 15 teen

• DIY Mini Greenhouse 50 juvenile / tween / teen / family

• Earth Day Lorax 25 juvenile

Pony Bead Sun catchers
 25 juvenile / family

• Clay! 25 juvenile

• Jelly Bean Guessing Game 50 entries



EXHIBITS AND DISPLAYS

Our Exhibit attendance for April is 146. Here are a few pictures of the many displays for April.







COMMUNITY OUTREACH

We ran a scavenger hunt for children as a way to reacquaint patrons with the library. They identified 9 animals from around the library and received a prize. Thanks to the Friends of the Library Grant, we had great prizes. From Facebook, "My girls thought the animal scavenger hunt last week was so fun!"

CALLS, CURBSIDE AND BUNDLES

The Greenhorn library fielded 225 calls while serving as Call Center on Mondays, Wednesdays, and Saturdays of April. We also delivered books, kits, and program supplies to 4 patrons via our Curbside service.

BEULAH SATELLITE

Date	Number of visitors
4/6	8
4/13	5
4/20	9
4/27	8

ECONOMIC DEVELOPMENT PROGRAMS AND ACTIVITIES

None for April. This is a new section that we will expand on in the coming months.

MEETING ROOMS AND STUDY ROOMS

# of Patron Uses	# of people	Programs	# of participants
9	18	Book Club	8

Lucero Library

Kristi Roque (Branch Librarian)

Semi Crafty Librarian programming:









Tin Can Lantern



Librarian Book Lists

- Fireflies! https://catalog.pueblolibrary.org/MyAccount/MyList/3021
- Bob Dylan https://catalog.pueblolibrary.org/MyAccount/MyList/3115

Armchair Garden Tours

Sit back and take a virtual tour of the most remarkable gardens and flower shows from around the world!

- If you are an orchid lover, check out the New York Botanical Garden Orchid Show! https://www.youtube.com/watch?v=cCXkVDt7m1I
- Take a tour of the beautiful High grove Gardens; home of Prince Charles and the Duchess of Cornwall. https://artsandculture.google.com/exhibit/iqLSEOWghVHoJw

Articles Read

• Immersive media and bookshttps://drive.google.com/drive/folders/10DICPSvcVnHEIcAsD7pJJRc Tsf3Fodu

Webinars

- Target Solutions: Active Shooter and Other Acts of targeted Violence
- Target Solutions: Anger, violence, and conflict in the workforce
- Web Junctional: Mental health first aid and trauma informed approaches for libraries
- Novelist: crash course in literary fiction
- Target Solutions: Customer Service

Ted Talk

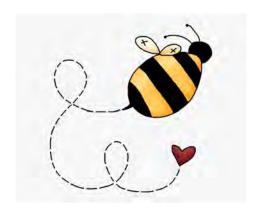
• The mysterious workings of the adolescent brain

Meetings

- Youth Services
- Violence Prevention Coalition

Youth Services Kits2Go: 80 given out

- Clay
- Lorax
- Blackout poetry
- Bristle Bot



Jerry Vigil (POC full time)

Cuentos Bilingües Con Jerry (Bi-lingual Stories)

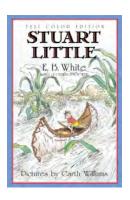
Description: I read different stories in both Spanish and English to encourage others to practice speaking two languages.



Tales from the Stacks

Description: We are reading Stuart Little by E.B. White.

Views:74



Beginner Ukulele Classes

Description: I teach a basic Ukulele class to the community. I teach chords and different songs.



Adult Craft Series (Felt Wreath)

Description: This program is an easy craft how to make a spring time door wreath.



Adult Craft Series (Chicken Basket

Description: This program taught patrons how to use a sewing machine to make a spring inspired chicken basket.



Webinars:

Web Junction

- Reducing Workplace Stress with Mindfulness
- Fun, Easy, and Inexpensive Teen Nights (aka After Hours)

Jessica Blaha (POC part time) makerspace programs.

DIY Unicorn Sewing Project

20 kits were given out to patrons.

Each kit included Sewing needle, stuffing, precut fleece pieces, yarn, and embroidery floss.





LED Paper Flower

Focusing on STEAM projects with simple circuits

18 kits; Each kit included washi tape, 3v coin battery, LED light, 2 pipe cleaners, foam tape, and coffee filter.



Earth Day Activity Let's see how you can make your pizza box solar oven.

Bonus recipes to test out with your oven. (Focusing on STEAM projects; no kits but simple household items)



Ms. Jessica's Makerspace: RICE KRISPIE NESTS







Let's see how easy it to make your own Rice Krispy Nest Snack! All ingredients were bagged with care and gloves.

To see instructions on this program, it will be broadcast live (Wednesday, April 28 @ 4 pm) and recorded for later viewing at your convenience as well, on Facebook and YouTube.

Webinars April 2021

- Prejudice: Responding to prejudicial comments from customers
- Building News Literacy: Supporting Tweens and Teens in Developing News Literacy Skills GameRT Presents: Pokémon Programming at the Library
- Reimagining School Partnership Programs during the Pandemic

Wellness Where You Are

Mary Cristelli with PCC Recreation Center Dimension of health

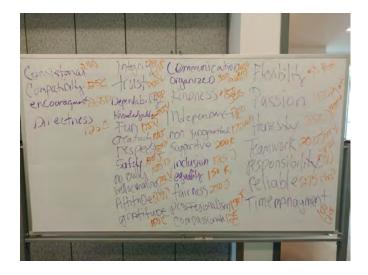


Lucero Take and Makes - 413 take and makes given out

- Paper flower craft
- Toilet paper roll flower
- Paper caterpillar
- Paper turtle
- Create your flamingo
- Rainbow photo
- Rainbow wind sock
- Chicken egg craft
- Fish on a fishing poll

The Lucero team meeting this month consisted of the following presentations or discussions:

- Manager transition
- Kristi facilitated a work values auction. As a team, various values pertaining to work were written on the white board. After the values were chosen an auction was held and staff had to use their money (each person had \$1600) to purchase the values that meant the most to them:



Hardknox Gang Prevention and InterventionNo programs.

Books a la Cart No delivery.

Lamb Library

JEN TOZER (Branch Manager)

• 4/14: Staff Meeting

• 4/19 - 4/27: WATB Meetings with employees

• Exhibit: Jillian McQuitty: Photography

Exhibit attendance: 170





JENNIFER SULLIVAN (Librarian/Asst. Manager) Kits 2Go

 April 1-30, Early Literacy Kit2Go - monthly kit with info and activities to help support early literacy at home; designed to stand alone for those without internet access, but also complements the virtual storytime. The suggested activities are categorized by the 5 early literacy practices of Talk, Sing, Read, Write, & Play, and included book suggestions; songs, rhymes, and/or finger plays; coloring and activity sheets; and materials and instructions for 2-3 crafts/activities.

This month included themes of Be Kind to Spiders, Spring, Dinosaurs, and Superheroes. 35 kits given out.



• April 11-17, **Science Saturday: Paleontology** – kit to accompany virtual program broadcast on Facebook/YouTube live on Sat., April 17. 40 kits given out.





Programs

• April 7, **Family Storytime** – "Be Kind to Spiders" theme; 57 views



- April 14, **Family Storytime** "Spring" theme; 64 views.
- April 21, **Family Storytime** "Dinosaurs" theme; 64 views

- April 28, **Family Storytime** "Superheroes" theme; 30+ views.
- March 20, Saturday Science: Paleontology. Monthly hybrid STEM program for elementary ages, consists of a kit of supplies and a live-streamed video. This month we learned about different types of fossils, how they are formed, and several dinosaur fossil and trackway sites in Colorado. Then we made simulated trace fossils and a DIY dino dig. 40 kits given out; 55 views.





Promotional Videos

• April, **Early Literacy Kit Unboxing** — video to show the contents of this month's Early Literacy Kit2Go and explain how they help support early literacy. 68 views.

Displays

April Fools Display



- Poetry Month (kids)
- Dinosaurs (picture books)
- Superheroes (picture books)
- Drop Everything and Read Month/Beverly Cleary (J chapter books)







Meetings

- April 13, Met with Elizabeth Flores re collection maintenance
- April 14, Youth Services Committee meeting
- April 14, Lamb Staff Meeting
- April 20, Met with Theia Bravo re collection maintenance
- April 27, Meeting w/Sherri Baca & Maria Kramer re summer program
- April 29, Meeting w/ Mauricio Paez of the Boys & Girls Club re summer outreach

Training

- April 15th & 22nd, Reimagining School Readiness, interactive workshop
- April 29th, CLEL Supporting Literacy After Preschool webinar

Miscellaneous

- Bought materials for craft supply core kits with funds from FOL grant, began assembling
- Chosen to be a member of the selection committee for the Colorado Libraries for Early Literacy CLEL Bell Awards
- We also gave out various centralized kits for kids, tweens & teens



RACHEL PACKARD (Program & Outreach Coordinator)

Programs

Teen/ Tween

April 2nd - Mini Pocket bunnies live 60 views 40 kits



April 16th- Duct Tape Wallets Live 67 views 30 kits



Poetry Journal Kit2Go - 40 kits

• April 30th - Graphic Novel Hangout (Poems to See By) 15 views

Adult

• April 8th – Sun Catcher Craft Live 100 views 30 kits



• April 22nd- Recycled Tea Bags Live 67 views

Meetings

- April 14th YSC
- April 14th Lamb Staff Meeting
- April 19th WATB
- April 20th Health and Safety Committee

MARY KRATZ (Customer Service Representative)

Miscellaneous

Gate Count: 3404

Meeting Room Use: used 4 times for non-library functions

Study Room Use: Not in use at this time

Volunteer Hours: 5.5 Legal Clinic attendance: 9 Curbside Pickups: 37 AWE: used 33 times

Displays & Passives

Earth Day, Comedy Movies, April Fools' Day Trivia passive (5 participants)



LOVELY MURRELL (Customer Service Representative)

Bundles: 1 checkout and 1 request

Digital Book Club: April's Book Club was cancelled & will be added to May

MIKE GONZALES AND PAULA BRANDIMARTE (Customer Service Representatives)

LIBRARY @ THE Y

The Library @ the Y saw **651** patrons in April, which is an average of about **25**/day. For passive programs, they gave out **138** coloring sheets and **4** kits to go to children and **65** puzzles to adults. The Y also fielded **226** calls while serving as Call Center.

Pueblo West Library

Community Display Cases

WWI History Display

Exhibit

None, the exhibit area is being used to store furniture now that our meeting rooms are back in use for inperson PW club meetings.

Facilities

IT installed two fish-eye cameras that were instrumental in determining who was stealing several graphic novels at PW.

Programs

Pueblo West Library held a total of 27 virtual programs and in-person/Zoom club meetings with a total of 1111 participants as of April 30, 2021.

			Total
Title	Date	Age group	attendance
Cast-Offs Knitting and Craft Club	Tues, Thurs	Adult	10
Beginning Tai Chi	Mon, Wed	Adult	18
Chair Yoga	Tues, Thurs	Adult	61
Pueblo West Genealogy Club	10-Apr	Adult	7
Daylight Book Club	7-Apr	Adult	14
Mystery Book Club	15-Apr	Adult	9
PW Book Club	26-Apr	Adult	12
Advanced Tai Chi	Mon, Wed	Adult	39
Jammie Storytime Live	1-Apr	Juvenile	139
Jammie Storytime Live	8-Apr	Juvenile	207
Jammie Storytime Live	15-Apr	Juvenile	216
Jammie Storytime Live	22-Apr	Juvenile	140
Jammie Storytime Live	29-Apr	Juvenile	98
Preschool Storytime	1-Apr	Juvenile	25
Preschool Storytime	8-Apr	Juvenile	5
Preschool Storytime	15-Apr	Juvenile	17
Preschool Storytime	22-Apr	Juvenile	8
Preschool Storytime	29-Apr	Juvenile	3
Teen Hangout Attendance for		_	
April	30-Apr	Teen	20
		22	

3-Apr	Teen	12
10-Apr	Teen	2
17-Apr	Teen	0
24-Apr	Teen	8
5-Apr	Tween Juvenile	0
12-Apr	Tween Juvenile	13
19-Apr	Tween Juvenile	12
26-Apr	Tween Juvenile	16
	10-Apr 17-Apr 24-Apr 5-Apr 12-Apr 19-Apr	10-Apr Teen 17-Apr Teen 24-Apr Teen 5-Apr Tween Juvenile 12-Apr Tween Juvenile 19-Apr Tween Juvenile

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Kits2Go

Pueblo West library created and gave out 370 Kits2Go in April.

Adult Kit2Go: Rock Painting	Adult	30
Positive Vibes Mini Treat Bag, Postcard &		
Bookmark	Adult	20
Toddler Kit2Go	Juvenile	15
Toddler Kit2Go	Juvenile	30
Toddler Kit2Go	Juvenile	25
Toddler Kit2Go	Juvenile	20
Kit2Go: Clay	Juvenile	50
Kit2Go: Earth Day, The Lorax	Juvenile	50
Preschool Kit2Go	Juvenile	100
Baby Yoda Feltie	Teen	15
Bristlebot Kit2Go	Tween Teen	15

370

PW Curbside Service

PW had 56 curbside delivery appointments in April.

User Services

DIRECTOR

- Six new substitutes were on boarded on April 9th. Jill Kleven scheduled shadowing shifts for them and they have completed all of their training.
- Jill viewed a demo of Niche Academy with others as an option for staff and patron training on various resources such as subscription databases and ebooks/eaudiobooks. A three-year subscription to Niche Academy was purchased.
- Jill made the recommendation to purchase the subscription to Cloud Library Newsstand beginning in June. The app will offer access to over 7000 E-magazine titles.
- Jill purchased a new database, Guidestar and several print titles for the Non Profit Resource Center. These materials were procured from a donation by Doris Kester.
- Jill, Theia Bravo, and Elizabeth Flores met with Community Relations to discuss the procedures for the Reading Pays Summer Program. Technical Services will be handling the registrations in Koha for the kid's accounts.

COLLECTION DEVELOPMENT

- A diversity audit tool was purchased from Ingram. Elizabeth will be working with public service managers to perform a diversity audit of the collection this year.
- The Request for Reconsideration Committee put forward a recommendation of what to do with the six Dr. Seuss titles that have stopped publication. A decision is pending from the Director.
- A new Request for Reconsideration was assigned to Jill, Theia, and Heather Wilder involving an E-audiobook.

CATALOGING/ACQUISITIONS

- Twenty new parks passes were cataloged and sent to various locations.
- Peggy Bilger and Jill have been asked to speak at the Ingram conference regarding the migration to Koha and the Acquisitions module. The conference will take place in June.

ILS

 Daniel Gaghan met with Bywater Solutions and CLIC to talk about doing testing within the Koha module. Testing is underway.

Special Collections and Museum Service

Reference Statistics

Obituaries, Document Delivery and Indexing

- Microfilm used: 57
- 40 obituary requests, 2 Ask Us requests, 1 address information request, 5 article requests, 1 plot map request, Research on Edward Montiel murder, 1 birth date request completed Tabitha D.
- 114 obituaries, 2 Ask Us, 2 article requests in progress Tabitha D.
- 76 photo files used
- 3 biography newspaper clipping file, 1 Colorado newspaper clipping files, & 4 Pueblo newspaper clipping files used
- John Korber's Business Buildings binders indexed through Volume 41 Tabitha D.
- Korber Biography binders scanned through Volume K.
- Hannah and Charlene have been working on the Genealogy periodicals inventory. 1,900 items.

Digital Collections and Database Usage

- Ancestry.com searches 2,271
- Ancestry.com sessions 176
- CONTENTdm item views: 3,433
- CONTENTdm items: 10,736
- CONTENTdm page views: 5,233
 - Users: 336New Users: 309
 - o Sessions: 579
 - Notes: Users from the U.S., Canada, Austria, Spain, UK, Poland, Sweden
- Digital Public Library of America, Plains to Peaks Collective Item views: 5, Click throughs: 4, Users: 6,
 Sessions: 9
- Colorado Historic Newspaper Collection
 - Colorado Weekly Chieftain page views: 280, title searches: 49

Colorado Daily Chieftain - page views: 128, title searches: 3,570

ArchivesSpace - Users: 112, Sessions: 131

Izi.travel Museum tours - Views: 7

Archives & Genealogy

PCCLD Collection is now published on ArchivesSpace https://archives.pueblolibrary.org/repositories/2/resources/57

Infozone

IZ attendance: 449, YTD: 1,211

A contract was negotiated with Flint Hills Design to design, fabricate and install an extension of their Robert Rawlings exhibit for the renovated InfoZone to be located on the first floor of the refreshed Rawlings Library with a grant from the Rawlings Foundation covering the \$47,000 cost for design, fabrication, and installation.

Digitization

Blake continued to fulfill digitization requests, including Community Relations requests for images for history of African Americans in Pueblo programs.

Programs & Exhibits

Zumba

Kid's Zumba attendance: 3 Adult Zumba attendance: 14

Exhibits

- Women's History Month 3rd floor exhibit. Attendance: 46
- Charlene and Meghan prepared the exhibit for May which will focus on water.

Virtual Exhibit - "Pueblo In The Roaring 20s: A Decade From Boom To Bust" published, https://cdm16620.contentdm.oclc.org/digital/custom/roaring_20s

Virtual Programs:

April 1 - Maya Archaeology in Belize with Dr. Jaime Awe

Pueblo Archaeological Historical Society lecture series presented, Dr. Jaime Awe, Associate Professor of Anthropology at Northern Arizona University. He highlighted the NAU Xunantunich Archaeology and Conservation Project of 2015-2019

Views: 159

Views: 47

April 8 - How Birds Fly with Keith Bruno

Southwest Colorado Community Naturalist Keith Bruno presented the basics of how birds fly. This virtual program was presented in part by the Arkansas Valley Audubon Society.

April 29 - Pueblo Art Walk: Traveling South, The Work of Lori and Doug Holdread **Views: 296** Situated along the historic Santa Fe Trail, Trinidad has flourished with trade, coal and the arts. In this episode, we narrowed in on two of Trinidad's current artists Lori and Doug Holdread.

April 13 - Trending the 20's, Looking 20's Fashion and Culture

Views: 71 Join Bree for a presentation of authentic 1920s and earlier fashion. This program is in conjunction with the PCCLD virtual exhibit, "Pueblo in the Roaring 20s."

April 15 - Fashion Culture, From Louis Armstrong to Dizzy Gillespie: Jazz and Black Glamour Views: 93

A program produced by FITNY to highlight diverse cultures and styles during the 20s Jazz Age. Used in conjunction with "Pueblo in the Roaring 20s"

April 22 - Meghan and Charlene did a virtual program, Tearing Down Silent Walls. Charlene presented on Josefa Jaramillo, Kit Carson's third wife. There were 223 views.

April 23 - Meghan and Charlene did a virtual program with Deborah Martinez-Martinez, Save the Earth: No more plastics. There were 38 views.

Notes from Patrons

"Tabitha, Thank you so much for all of these obituaries!!! This is a really great service and I really appreciate your help with this! Thank you! Laura "

Professional Development

- Cecily and Aaron attended ArchivesSpace and Community Webs training.
- Charlene attended a virtual meeting with History Colorado about the status of the Chicano Movement exhibit.
- By invitation, Charlene listened to a digital presentation by Dr. Maria Montoya titled "Creating Community at a Global Crossroads" about the southern Colorado landscape and the concept of Borderlands.
- Meghan attended the online CLIC workshop on April 22-23.
- Meghan attended the Prejudice: Responding to prejudicial comments from customer's webinar with Ryan Dowd on April 8th.
- Bree attended the online CLiC workshops on April 22-23

Youth Services

Summary

Virtual program views are up over last month, with especially good views for the special Food Storytime. Kit numbers are down from last month - definitely due to last month's Spring Break outreaches.

Other highlights:

- Maria presented a panel at CLiC with Youth Services librarians from Denver and Colorado Springs, talking about what we learned during COVID shutdown.
- The Mental Health Box project, a collaboration with Human Resources, came to completion this month. Ten boxes were made and delivered to branches and departments who requested them. These boxes were decorated and filled by staff, including Magi Wren, Britt Sorel, Jac Baros, Martin Newman and Ona McLaughlin. Pictures and feedback are below.



Three Mental Health boxes painted by Martin Newman. These boxes went to Lucero, Giodone and Pueblo West.

I would like to thank you all for the wonderful box of goodies, with the tea, hot cocoa, coloring postcards and worry stones. I was given the worry stone with the S on it, funny enough the day after my birthday it was on my desk as if it was made for me. So thank you all again.

-Sean Miller, IT

Thanks for the amazing mental health box! I am particularly fond of the little smooth stone. What a great treat!

-Rebecca McGhee, RRA

Virtual Program Views - 974

Kits2Go - 672

Total April - 2,076

Detailed Breakdown

Outdoor Program

YS staff were excited to get back outside for our first outreach visit since March 2020. We joined the Boys and Girls Club and Health Solutions at the Zoo for a lovely family day, where we gave out crafts and info on our online programs. Special thanks to Ashley Minnich of Barkman, who helped us staff the table.





Little friends joined Miss Kirsten and Miss Jacque for Storytime.

Virtual Programs - Staff

4/1 -Ciara - Teen Booktalk - 34 views

4/6 - Kirsten - Family Storytime - 187 views

4/6 - Ciara - Kit2Go Demo - 45 views

4/8 - Ciara - Teen Booktalk - 27 views

4/13 - Jacque - Family Storytime - 202 views

4/15 - Ciara - Teen Booktalk - 24 views

4/20 - Kirsten, Jacque - Special Storytime: Food - 321 views

4/20 - Ciara - Kit2Go Demo - 41 views

4/22 - Ciara - Teen Booktalk - 14 views

4/27 - Jacque - Family Storytime - 79 views

Total: 974 views

SPELL Kit Drop Off to Preschools/Daycares

Total: 277



Ms. Kirsten,
Thank you so much for the chick craft! The boys love them!
-Jenny Robinson

Kits2Go - Youth

For April, YS provided a clay kit and an Earth Day kit. At Rawlings, these were joined by our Food Storytime craft kit.

Barkman - 38

Giodone - 55

Greenhorn - 50

Lamb - 50

Lucero - 50

Pueblo West - 100

Rawlings - 124

Total: 467

Kits2Go - Teen/Tween

The tween and teen kits this month were Blackout Poetry and Bristlebots.

Barkman - 23

Giodone - 28

Greenhorn - 30

Lamb - 40

Lucero - 30 Pueblo West - 15 Rawlings - 39 Total: 205



Ciara demonstrates a bristle bot. "Love it" - said one Facebook commenter.

A regular Saturday patron, Preston, and his mom came in. The mom said Preston likes to play 'library' and his mom has to be me and his auntie has to be Jim from Security. SO PRECIOUS! They're really excited to be coming back in.

-Magi Wren

So my mom has been doing the 30-day self-love journal prompts with her students as their creative writing exercises. She told me the Bishop came to her school the other day and asked her students what they were doing. When they told him he started explaining how important it is that we love ourselves as God loves us and was amazed by their work and assignment. Very proud to have been a part of this!

- Magi Wren

Meetings & Trainings

- 4/1 Ciara Suicide Prevention Coalition Meeting
- 4/1 Maria, Kirsten, Ciara PIC Meeting
- 4/2, 4/9, 4/16 Natalie Virtual Youth Development Workshop
- 4/5 Maria Rawlings Manager Meeting
- 4/6 Maria Recovery Summer Meeting
- 4/7 Ciara Webinar: Mental Health Information at the Library
- 4/7, 4/21 Kirsten Project Ready Meeting
- 4/7 Maria, Kirsten Best Practices in Scheduling
- 4/7 Ciara, Natalie Webinar: Amplifying Engagement with Gamification
- 4/8 Ciara Webinar: Teen Mental Health in Their Own Words
- 4/10 Ciara Colorado Teen Literature Conference

- 4/13 Ciara Webinar: Trauma-Informed Care
- 4/14 Youth Services Committee Meeting Maria Chairs
- 4/14, 4/26 Maria PSM Meeting
- 4/14 YS Department Meeting Maria Chairs
- 4/15, 4/22 Kirsten Webinar: Reimagining School Readiness
- 4/16, 4/23 Ciara LGBTQ+ Workgroup Meeting
- 4/20 Ciara Webinar: Schoolhouse World
- 4/21 Maria EPIC Board Meeting
- 4/21 Kirsten, Natalie Webinar: Uplifting Native Voices
- 4/12 Maria Communities That Care Meeting
- 4/22, 4/23 Ciara, Jacque, Natalie CLiC
- 4/23 Maria CLiC Presentation
- 4/23 Ciara Unite US Workgroup
- 4/26 Kirsten PECC Meeting
- 4/28 Kirsten, Ciara, Karen Social Justice Bookgroup
- 4/29 Ciara Webinar: Open P-Tech
- 4/29 Kirsten, Jacque Webinar: Supporting Young Children's Literacy After Preschool

Reference and Readers' Advisory

Idea Factory Monthly Report: April 2021

Programs

- 4/15/2021- Creative Aging: Getting Crafty with Collective Pueblo: 72 views
- 4/16/2021- Maker Mania: Science is Awesome: 100 views
- 4/21/2021- Creative Aging: Stamping Fun with Sizzlen Stampers: 34 views
- 4/24/2021- Maker Mania: Science is Awesome: 61 views
- 3/17/2021- Creative Aging: Getting Crafty with Collective Pueblo: 33 views

Meetings, Trainings, and Community Outreach

- 4/14/2021: First Introductory Meeting with CAL Mentor
- 4/15/2021: Makerspace Presentation to Admin Team
- 4/20/2021: Monthly Pueblo Makes Meeting
- 4/22/2021: RRA Monthly Staff Meeting
- Watched recorded Best Practices in Scheduling workshop

Other

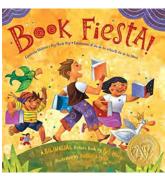
- Accepted to Present at CalCon 2021
- Finalized plans with Eliza, an intern starting work in the Idea Factory in June, 2021

Thingiverse Statistics

- Views: 0
- Downloads: 109

Hispanic Resource Center April 2021 Report







HRC Programming

Maria's Kitchen

Colcannon = 2 more from 22 views Thai Noodle Salad with Peanut Sauce = 8 views Rawlings Library Facebook Live - Maria's Kitchen - The Cuban Sandwich = 27 views *Total: 37 views*

Bilingual Storytime

Good Luck, Bear / Buena Suerte, Oso de Greg Foley = 3 views Book Fiesta! Celebrate by Pat Mora = 8 views Total: 11 views

Cuentos en Español/Spanish Storytime

¿Dónde Está el Oso? = 8 views Total: 8 views

Total Programming: 56 views

Outreach

Catholic Charities Bilingual Program

On April 22nd, I partnered with Hannah and Ashley from Barkman to provide a bilingual storytime on a virtual parent meeting. We were celebrating Earth Day with a special story and I showed the parents the new Vox books and talked about Dia de los Ninos/Dia de los Libros.

Chicano Archives Committee

The Chicano Archives Committee met on April 13th. We have been asked to have input in upcoming changes with the archives. Blake is almost finished with a film project from the Chicano Movement in partnership with the CSU - P Chicano Archives.

Parent Connects Committee

On April 20th, I met with the Parent Connects Committee. I updated them on our library programs and that we are getting ready for Summer Reading and Books in the Park. I have given them Maria Kramer's contact information in case they would like to participate with Books in the Park.

Continuum of Care

On April 27th, I attended the Continuum of Care Committee. I received updates on a walk in clinic for Covid 19 vaccines and there was a presentation on our community and homelessness.

ALP@PCCLD - April 2021

Adult Literacy, Numeracy, GED Prep

- 5 active coaches
- 6 active learners
- At least 40 total learning coach volunteer hours
- 4 hours of coaching completed by administrator
- 42 in attendance at all virtual coaching sessions

Career Online High School

- 18 active COHS students in attendance
- 2 in attendance for all scholarship interviews
- 12 in attendance with administrator for support and coaching sessions
- **32 in attendance at all** virtual scholarship meetings, classes, support sessions, graduation meetings

X25 additional attendance in outreach presentations on ALP program offerings

Total Attendance for all Programming & Outreach: 99

Trainings * Meetings * Projects

04.01.2021 - Quarterly PIC Meeting

04.08.2021 - **SEL Partnership Workgroup Meeting** Discussed next steps on possible AEFLA grant collaboration in year 3 or 4 of current grant cycle to bring GED classes to the library.

04.14.2021 - Literacy to Leadership: Illustrates the power of adult education to transform lives and build the strength and resilience of communities.

04.14.2021 - Health Literacy and Systemic Racism: Addressing Oppression Through Clear Communication. This talk spotlighted health information inequities, and provided a vision for an anti-racist approach to communications training in schools of the health professions.

04.15.2021 - All Things CASAS! CASAS assessments are designed for adults at beginning literacy.

04.20.2021 - Attended the Health & Safety Committee Meeting

04.20.2021 - New Learner Meeting with Learning Coach

04.20.2021 - New Learner Registration & Referral COHS

04.22.2021 - RRA Department Staff Meeting

04.23.2021 - ALP@PCCLD Presentation to Administration

04.28.2021 - Unite Us Workgroup Meeting

ALP@PCCLD Community Outreach

04.01.2021 - **Health Solutions: Career Horizons** met with Emily Sanchez to discuss our Career Online High School availability for her clients and explain the process. (x2)

04.01.2021 - **Career Decision/Career Pathways Workforce Community Meeting** discussed my idea of putting a kiosk at each library branch and around various places in town to help job seekers more easily find jobs and support. Also, spoke to the group about the Adult Learning Program and the use of Unite Us to give and receive referrals. (x9)

04.06.2021 - **Pueblo Hispanic Education Foundation (PHEF)** met with <u>Janelle Quick</u> to discuss the possibility of PHEF funding COHS scholarship seats with grant money they received from various sources. (x2)

04.13.2021 - Vocational Rehabilitation Meeting - Presented on the Adult Learning Program at PCCLD to the voc rehab counselors (x12)

**Invited, by the Mayor's Office, to join The Pueblo Financial Empowerment Advisory Group

**Invited to speak as part of the Unite Us Partner Spotlight Celebration: Featuring The Pueblo City-County Library District at our Central/Southern Colorado Partner Spotlight Event in May.

Thad Stelter - RRA Program and Outreach Coordinator

- -Programs for March
 - To Dye For: Baseball, April 13, 2021
 - o 140 Views



- To Dye For: Adventures, April 27, 2021
 - o 96 Views
- Colorado State Government Documents: Department of Revenue and DORA
 - April 28, 2021
 - o 19 Views
- **-Tie dye kits2go.** Handed out 27 kits. Includes 2 random colors (powder measured out in each bottle), rubber bands, disposable plastic gloves, resealable bag, and instructions.

New Books Sent to the Pueblo Chieftain (Selections)

-Fiction

- Love in Color by Bolu Babalola
- Sooley by John Grisham
- Stargazer by Anne Hillerman

-Non-Fiction

- Huddle by Brooke Baldwin
- Blood and Treasure by Bob Drury
- I Am a Girl from Africa by Elizabeth Nyamayaro

Crystal - Digital Resource/Tech Trainer

Trainings

- Libraries and Workforce Development: Connecting the dots between your patrons and public policy -NSC Webinar
- Google Career Certificates Webinar
- Pueblo Biblioboard Webinar
- PCCLD Emergency Evacuation Procedures & Protocol for PICs

Programs/Tasks

- Created and submitted Recommended Lists for May (Kanopy, Hoopla, Freegal)
- Held 13 Virtual Open Labs in Google Meet
- 12+ hours of tutoring assisting patrons with various technology issues, such as Hoopla, Kanopy, Microsoft products, etc, by phone, email and in person.
- Watch & Learn videos have 27 additional views for the month of April (391 total).
- AskUs requests
- Research assistance requests
- 6 Notary appointments
- Gave presentation on programming 4/19/21
- Created google form for staff on common tech issues
- Created document for staff regarding ID.me issues
- Attended Quarterly PIC Meeting 4/1/21
- Attended RA staff meeting 4/22/21

Homebound Services

- Customers 15
- Volunteers 7
 - Volunteers Hours 10
- Circulations 73
- Renewals 44

TOTAL 117

Homebound services added 2 new customers and 1 volunteer.

Aging Adults

- 45 pageviews
- 32 unique pageviews
- OATS 2 views
- Senior Planet 1 view

Facilities

Work Order Statistics

- 178 Work Orders completed.
- 107 Custodial work orders completed.

Daily Duties

- Cleaned and disinfected branches in abidance with Covid-19 guidelines.
- Tracked and stocked Covid/PPE Supplies.

Rawlings

Started semi-annual carpet cleaning.

Pueblo West

- Started semi-annual carpet cleaning.
- Upgraded fire panel display board.
- Re-lamped meeting room "A".

Other Duties/Projects

- Attended webinar "The Evolving US Grid The Past, Present, and Future of the Grid and Demand Side of Energy Management".
- Completed annual fire inspection.
- Started up sprinkler systems.
- Cleaned up grounds at all branches.
- Changed trash service.
- Supported Capital Campaign launch.

IT Department

- 1) April Help Tickets completed/closed 121
- 2) Setup copiers for Pueblo West and Lucero.
- 3) Setup new projectors for Pueblo West (2) and Lamb (1).
- 4) Security Camera updates for Pueblo West/weather damaged lens covers.
- 5) Setup and deploy new PIC phone.
- 6) Setup/deploy and integrate new Primary Domain Controller.
- 7) Domain controller server updates/patches.
- 8) Setup new WYSE terminals deploy to staff.
- 9) AV Setup for Capital Campaign Launch @ Rawlings.

April 2021 PCCLD Computer Use

		SAM Ses	sions	Wireless			
Location	Internet	Express	Hrs Used	Devices	Sessions	Data xfer	Hrs Used
						(MB)	
Barkman	1188	155	706:18:46	1064	7432	1919224.49	1365:28:00
Giodone	175		109:40:25	156	19710	157008.82	117:00:00
Greenhorn	69		35:59:46	118	7240	58279.96	98:20:00
Lamb	924	62	565:11:06	446	4433	1675319.64	914:18:00
Lib @ Y	64		33:58:04	292	2029	30072.44	389:20:00
Lucero	310		232:27:25	298	15469	280581.36	198:40:00
Pueblo West	735	16	376:32:14	625	13424	2467940.73	500:00:00
Rawlings				1354	44827	1641996.67	1060:37:00
RRA	1455	5	806:06:09				
Microfilm	15		10:14:11				
Sp.Coll	32		18:43:41				
Youth	346		181:17:58				
TOTAL	5313	238	3076:29:45	4353	114564	8230424.11	4643:43:00

April 2021 PCCLD Library Total Calls

Barkman Public Services Incoming Calls	323
Call Center 411	334
Giodone	57
Greenhorn	32
Lamb Public Services Incoming Calls	236
Lucero	42
Pueblo West Public Services Incoming Calls	323
Rawlings Adult Services Incoming Calls	193
Rawlings Circulation Incoming Calls	148
Rawlings Special Collections Incoming Calls	54
Rawlings Youth Services Incoming Calls	15
YMCA (Huntgroup 412)	104
Total	1861

April 2021 PCCLD Incoming Mail/Spam

Date	Spam	Not spam
Apr 1, 2021, 6:00:00 PM MDT	156	1501
Apr 2, 2021, 6:00:00 PM MDT	115	801
Apr 3, 2021, 6:00:00 PM MDT	43	454
Apr 4, 2021, 6:00:00 PM MDT	215	3741
Apr 5, 2021, 6:00:00 PM MDT	302	2218
Apr 6, 2021, 6:00:00 PM MDT	245	2193
Apr 7, 2021, 6:00:00 PM MDT	203	2029
Apr 8, 2021, 6:00:00 PM MDT	206	1717
Apr 9, 2021, 6:00:00 PM MDT	89	781
Apr 10, 2021, 6:00:00 PM MDT	46	523
		20

Apr 11, 2021, 6:00:00 PM MDT	197	2067
Apr 12, 2021, 6:00:00 PM MDT	309	2161
Apr 13, 2021, 6:00:00 PM MDT	221	2193
Apr 14, 2021, 6:00:00 PM MDT	236	2072
Apr 15, 2021, 6:00:00 PM MDT	214	1700
Apr 16, 2021, 6:00:00 PM MDT	124	841
Apr 17, 2021, 6:00:00 PM MDT	70	514
Apr 18, 2021, 6:00:00 PM MDT	246	1780
Apr 19, 2021, 6:00:00 PM MDT	299	2190
Apr 20, 2021, 6:00:00 PM MDT	216	2132
Apr 21, 2021, 6:00:00 PM MDT	265	2174
Apr 22, 2021, 6:00:00 PM MDT	261	1681
Apr 23, 2021, 6:00:00 PM MDT	139	686
Apr 24, 2021, 6:00:00 PM MDT	76	541
Apr 25, 2021, 6:00:00 PM MDT	203	2137
Apr 26, 2021, 6:00:00 PM MDT	274	2435
Apr 27, 2021, 6:00:00 PM MDT	222	2302
Apr 28, 2021, 6:00:00 PM MDT	258	2607
Apr 29, 2021, 6:00:00 PM MDT	238	2790
Apr 30, 2021, 6:00:00 PM MDT	135	1358
Totals	5823	52319



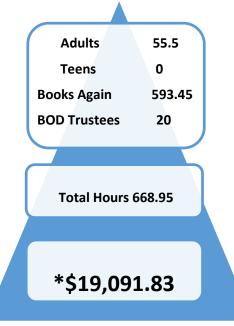
April 2021 PCCLD Patron WIFI Printing



Volunteer Services Monthly Report – April 2021

Submitted by Kristin McLaren

PCCLD Volunteer estimated hours for the month of April



*(Estimated by Independent Sector's figure of \$28.54/hour for each volunteer hour contributed).

VOLUNTEER OF THE MONTH

Due to Covid-19 a volunteer of the month was not selected.

Human Resources and Finance

Friday, April 30, 2021 TRAININGS - WEBINARS - CONTINUING EDUCATION - SEMINARS						
Date	Name of Training	Provided By	Employees In Attendance	Time		
4/6/2021	Termination- Best Practices for Avoiding or Minimizing Retaliation Claims	Colorado Special Districts Pool	Loretta McDaniel	1 hour		
4/29/2021	BLS Date User Conference Scams, Your Employees, and	Bureau of Labor Statistics	Loretta McDaniel	3 hours		
4/30/2021	the Pandemic	PERA	Loretta McDaniel	1 hour		
4/29/2021	Active Threat Training	Pueblo Police Department	Loretta McDaniel	1.5 hours		
4/7/2021	HIPAA Compliance	HUB International	Terri Daly	2 hours		

Thank You Messages

Alicia Griebel - Branch Manager - and Staff - Barkman Branch

Phone call to Executive Director's office.

Library patron, Sally Valdez called to commend Alicia and her staff on the help they provided to her. She stated that when someone goes above and beyond she likes to call their boss and let them know!

Respectfully submitted, Jon Walker Executive Director