

PUEBLO CITY-COUNTY LIBRARY DISTRICT
Report of the Executive Director – August 2021
Submitted to the Library Board of Trustees
September 23, 2021

Barkman Library

August Programming & Outreach Report

Completed by Hannah Moody-Goo and Ashley Minnich

In-Person/Outdoor Programs

Preschool Storytimes

Hannah/Ashley

Four Wednesday storytimes provided by Hannah or Ashley.

Weekly Attendance: 8/4, 3 8/11, 4 8/18, 0

8/25, 4

Total Attendance: 11

Toddler Storytimes

Ashley/Hannah

Four Friday storytimes provided by Ashley or Hannah.

Weekly Attendance: 8/6, 9 8/13, 6 8/20, 7 8/27, 2

Total Attendance: 24

Pokémon Gym Badges

Hannah/Ashley

Do you want to be the very best? Come by the Barkman Branch Library on Fridays in August to earn your Gym Badges! (Badges will be created using Perler beads and patterns).

8/6/21, 1:00-2:00pm

Attendance: 5

8/13/21, 1:00-2:00pm

Attendance: 0

8/20/21, 1:00-2:00pm

Attendance: 0

8/27/21, 1:00-2:00pm

Attendance: 4

Barkman Book Club Discussion

Ashley

8/2/2021, 5:30 PM

Attendance: 0

Northstar Digital Literacy Skills

Hannah

8/31/21, 10:00-11:30am

Attendance: 6

Virtual Programs

Virtual Escape Room

Hannah

8/1/21-8/11/21

Raffle prize is school supplies in a backpack. Winner will be announced August 12th in time for back to school on August 17th.

Attendance: 0

Passive Programs

Barkman Trivia

Marcus

8/1/2021-8/31/2021

Marcus created weekly trivia that could be done at the main service desk.

Attendance: 98

It's a Jungle Out There Geocache

Ashley/Hannah

6/1/2021-8/31/2021

All ages participated in this geocache/scavenger hunt that had hunters explore the library to answer questions and receive a code, which unlocked the treasure chest. They could then pick a prize.

Attendance: 5

Kits2Go

Total Kits Provided in August: 92

Kit2Go: Barkman Baking Series

Adult

Collaborative

8/2/21-8/9/21

Attendance: 11/24

Kit2Go: Watercolor Painting

Teen

YS

7/24/21-8/8/21

Attendance: 20/20

Kit2Go: Chickens

Youth

YS

7/26/21-8/2/21

Attendance: 12/12

Kit2Go: Animals of the Wizarding World

Youth

YS

7/29/21-8/1/21

Attendance: 25/25

Kit2Go: Zen Garden

Teen

YS

8/7/21-8/21/21

Attendance: 10/20

Kit2Go: Paper Plate School Bus

Youth

Hannah

8/11/21-8/18/21

Attendance: 8/8

Kit2Go: Magic Wand

Youth

Hannah

8/25/21-8/31/21

Attendance: 6/8

Economic Development

Virtual Escape Room

Hannah

8/1/21-8/11/21

Raffle prize is school supplies in a backpack. Winner will be announced August 12th in time for back to school on August 17th.

Northstar Digital Literacy Skills

Hannah

8/31/21, 10:00-11:30am

Outreach

8/25/2021

CSUP Career Fair in partnership with CSUP Academic Library. Highlighted the ways that the public library in cooperation with their academic library could help with research, databases, and other online and material offerings.

Spoke with about 137 individuals and students.

Training, Conferences, & Continuing Education

Hannah Moody-Goo - Branch Librarian

- PLA Advancing Family Engagement Tue Aug 10, 2021 12-1pm in Libraries
- Northstar Training

Ashley Minnich - P&O Specialist

- PLA Advancing Family Engagement Tue Aug 10, 2021 12-1pm in Libraries
- Special Libraries Association Conference August 3-14

Miscellaneous

- PLA Certification: Advancing Family Engagement in Public Libraries
- A PLA Professional Development Series (9.5 hours)
- Thu August 12, 2021 - Both Ashley and Hannah received certificates for their participation and attendance in the PLA Family Engagement in Public Libraries Course, and a great shout-out in the final PLA meeting discussing everyone's project. Their project featured a Financial Literacy Escape Room that was planned to meet the Economic Development guidelines required of PCCLD.
- Mobile Vaccination Clinic
Thu August 12, 2021 1:00-6:00 pm
Attendance: 90

Barkman Library August 2021- Continued

- 7 patrons were served via curbside services in the month of August.
- Meeting and Study Room Use for August
 - 25 Patron Bookings
 - 3 Staff Bookings for Program use
- Other Staff Meetings and Training
 - Alicia Griebel (Mngr)
 - Reading Pays Workflow Discussion 08/11/2021
 - PSM: 08/23/2021
 - Covid Protocol Discussion: 08/27/2021
 - MHT Training @ Barkman Branch Shadowing Kim Baltazar 08/31/2021
 - Kendra Maxwell: Steering Committee 08/24/2021
 - Ruby Vigil: Nesbit Committee 08/25/2021
 - Monica Younger: Energy Advisory Committee 8/04 and 08/18/2021
- The Staff Meeting on August 9th covered the following information:
 - 2pm Corporate Cup Info with Peggy Bilger
 - 2:30 Meet PCCLD's new Security Supervisor
 - Covid Health Checkup
 - Google Classroom has moved to Niche Academy-Video
 - State Fair Tickets Basket Raffle
 - Halloween Pumpkins-group theme
 - Last WAB before Yearly Eval in October.
 - Reading Pays July update
 - Phones and music at the desk.
 - Hannah&Ashley: YS and Summer Fun info updates?
 - MHT's – Issues, troubles, good things? Questions?
 - Gift basket for IT
 - <https://www.youtube.com/watch?v=Tvt-IHZBUwU> How Libraries Change Lives Ciara Estell.
 - <https://www.youtube.com/watch?v=bc0piTaO690> Sorry @ the Library

- Webinar: <https://floridalibrarywebinars.org/preparing-for-the-next-wave-of-pandemic-weary-customers/>

Giodone Library

Calls Taken

Jan. 625, Feb. 337, March- 366, April- 286, May- 245, June – 455, July- 485

Paula's Retirement Party

After 23 years of service Paula is retiring. We help a retirement party for her with a chocolate fountain! Deb is also retiring and leaving the library after working at the Giodone branch since it's opening.



Community

- 8/15 **Pueblo Pride** – gave away buttons, bookmarks, and bubbles! Promoted Idea Con- 200

- 8/26 **McHarg Park 20th Anniversary Celebration** – Kayci hosted an outreach table at McHarg Park-150



- We received Thank You notes from a family in appreciation of the library and reading pays.



Pueblo City County Library District,
 Our family wanted to say
 thank you to the staff at Giadone and
 the entire Library district for sponsoring
 the 2021 Summer Reading Program. Our girls
 love coming to the Giadone Library to look
 at books, to play with puppets or to learn
 what's new at craft time. While the incentive
 was a generous plus - having a library
 like Giadone in your backyard is the
 real treasure.
 Sincerely,
 Lila, Jewel and
 Cathy Fox



- **Boys and Girls Club Celebration** – YS sponsored an end of year celebration, and paid for Ann Lincoln to come out with her Foam Party.-35



Circulation

- Delivered 100 books to McHarg Park

Volunteer Hours

- 3 volunteer hours

Vaccination Clinic

- August 22nd - 56

Programs

- **Youth**– Paula & Stephanie hosted Preschool storytimes every Monday– 22
 - Candace created her first program on her own, and it was very well attended! Among Us Fan Program – U so SUS – 15



- Youth Kits
 - Fabulous Foxes – 12
 - Craft Stick Alligator - 35
 - Bug Craft - 20
 - Octopus – 20
 - Baby Dinosaur Craft – 20
 - Mini Zen Garden – 15
 - Watercolor Painting - 15

- **Adult** –Lorina hosted 2 adult crafting classes:
 - Shell Wind Chimes - 20
 - Flower Pour Painting Class – 12
- Crochet Club has started meeting weekly again hosted by Kayci and Paula with a total of 28 for the month.



Branch Training

Staff are tracking trainings here

<https://docs.google.com/spreadsheets/d/1B0B3Vf4o3tyibDcZGU4ygv7G1avPh4gN99aZ0omDTeU/edit?usp=sharing>

- | | | |
|-----------|-----------|---|
| • 8/05/21 | Kayci | Reading Picture Books with Children Through a Race-Conscious Lens |
| • 8/14/21 | Stephanie | Rawlings Library Renovation Presentation |
| • 8/14/21 | Lorina | Help, the correct way for staff to provide backup in a crisis |
| • 8/14/21 | Lorina | Create your own escape room in PowerPoint |

Meetings

- Kayci - PSM Meeting, Reading Pays, DEI Committee
- Paula - Youth Services Meeting
- Candace – Nesbitt

Economic Development

None

<https://docs.google.com/spreadsheets/d/1Eavu3MeZ6Z3mfR0prTaEBwaUHp5bVTRFLWEIsmnpS8I/edit#gid=1717462019>

Kayci's Training work

- Attended START and Trustee meeting to invite people to Niche Academy.

Greenhorn Valley Library

YOUTH PROGRAMMING

Music and Movement Storytime: 8/3 (6), 8/24 (8), 8/31 (12)

We provide a Teen Night every Thursday afternoon/evening

Laser Tag Lock In, 8/20, 10 participants



ADULT PROGRAMMING

- Book Club, 8/26, 7 participants
- Sip n Stroke, 7/3, 26 participants
- Beginner's Yoga 8/4 (3) 8/18 (7), 8/25 (13)



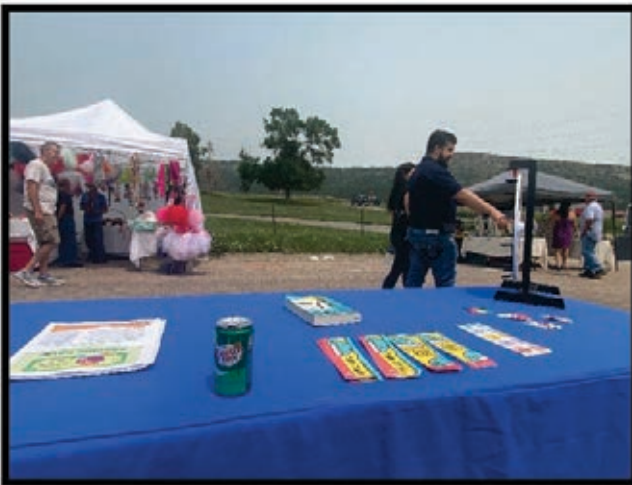
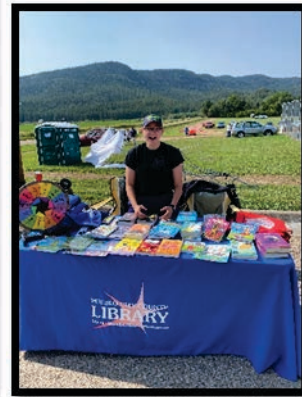
FAMILY PROGRAMMING

Family Craft activity every Friday afternoon – total of 15 participants

- Kits 2 Go:
 - Animals of the Wizarding World: 25 juvenile
 - Zen Garden: 25 teen
 - Chickens: 37 juvenile

OUTREACH PROGRAMMING

Beulah Arts & Craft Fair, 8/7, est. 254 visitors



EXHIBITS AND DISPLAYS:

Photography by Joel Ohlsen. Our Exhibit attendance for August is 230.
Steel and Energy Travelling Exhibit attendance for August is 230.

Here are a few pictures of the many displays for August.

Suggestions in different genres



One word titles



New picture books!!



Along with our dinosaur display, we had a passive dinosaur scavenger hunt with over 35 participants.

Flying pterodactyls



Dinosaur diorama



CALL CENTER

The Greenhorn library fielded 353 calls while serving as Call Center on Mondays, Wednesdays, and Saturdays in August.

ECONOMIC DEVELOPMENT PROGRAMS AND ACTIVITIES

None this month.

Lucero Library

Jerry - Librarian

In person programming

Age: Teen/ Tween

Description:

participants:

Photo:

Virtual programming: Tales from the Stacks

Description: The community tunes in to hear a story told by myself. The book I am reading is, "Ruby On the Outside" By Nora Raleigh Baskin

views: 51

Photo:



Outreach

Name of agency/person:

Alyssa Vargas- Lopez/ Quinto Sol Program Planned 10/10/21

David B./ Grupo Folklórico Del Pueblo (Atomic Autumn Fest)

In the Works

- 7th grade Book Club at Risley
12:30-1:10
Tuesdays
Start date: TBD
- Atomic Autumn festival:
September 17th

Jessica - Full-time POS

Virtual programming

- Watermelon Jar
Celebrating National Watermelon Day, I shared with adults to create a watermelon jar by upcycling a jar with paint.
When: 8/3/2021
- Magnetic Board
Let's create a simple magnetic board with a pizza pan and make it personalized.
When: 8/10/2021



- Spice Up Your Life
When: 8/17/2021
In this spice kit, patrons received an interesting spice blend.
Kits: 20 Sample of a spice blend.



- Beach in a Jar
Let's create a simple beach in a jar.
When: 8/24/2021

- Wall Hanging with Driftwood
Let's create a simple wall hanging using yarn, tassels, and driftwood.
When: 8/31/2021



Outreach

- Name of agency/person: Oakshire
When: 8/11/2021
Activity: DIY Yarn Birds
participants: 3



- INNOVATION GRANT
CSU Pueblo Student Employment and Involvement Festival
Kristi Roque, Rebecca McGhee, and I had an engaging booth to inform the college students and community members about the library district in general, and promote becoming events (ex: Resource and Career Fair in September, Any Book Club, and more)
Individuals Count: 140



Britt - Part-time POS In person programming

- Date: Aug 18, 2021

Age: Tween
Description: Makerspace Run
participants: 3



- Age: Tween
Description: Make Your Own Bookmark
of participants: At least 12, but maybe more. Ongoing



- Date: Aug 26, 2021
Age: Tween
Description: Button Making
of participants: 2

Books ala Cart

- Catholic Charities: 195
- Fulton heights: 345
- Posada: 135
- Boys and Girls Club: 165
- Cooperative Care: 90
- ICCS: 80
- Pueblo Mission: 80
- Oakshire: 80
- PDI: 90
- Pres Towers: 50
- Parents as teachers: 50

Game System for August 2021

participants: 95

Passive Programs for August 2021

Reading Pays Drawing Prize of Art Supplies for individuals who completed their activity for the month of August.

participants: 20



A variety of crafts that youth can take home and complete were given out. The take and makes include all of the supplies needed to complete the craft. The crafts focus on a theme and include opportunities for kids to utilize their small motor skills, reading directions and/or observing and replicating how a craft was made.

Total passives: 230



Staff Meeting Highlights:

- Ice breaker
- Updates
 - Program discussion
 - Atomic Autumn discussion
- Team building
 - Updates
 - District policies refresher
 - ✓ Covid
 - ✓ Customer conduct

Lamb Library

JEN TOZER (Branch Manager)

Vaccinations

- 8/11: Vaccination Clinic: 267

Meetings

- 8/11: Reading Pays Check-in
- 8/11: Staff Meeting
- 8/19: Monthly Meeting with Sherri Baca
- 8/23: PSM Meeting
- 8/25: Embedding Evaluation
- 8/27: COVID updates/protocols discussion

Exhibit of the Month: Pueblo in the Roaring '20s and Mia Barron Photography: Princess and the Frog

Exhibit attendance: 308 each = 616



JENNIFER SULLIVAN (Librarian/Asst. Manager)

Programs

This month I began the tentative transition to “normal” programming by adding a second storytime at Lamb for families on Fridays, and changed the Wednesday storytime to a Toddler Storytime. I also added storytime at the Y on Thursday mornings, with two back-to-back sessions to accommodate two preschool classes at the Y child development center.

- August 4, **Family Storytime: Chocolate Chip Cookies**, 18 attended



- August 11, **Family Storytime: Sand Play**, 14 attended



- August 18, **Toddler Storytime**, 5 attended



- August 19, **Preschool Storytime @ Y: Dragons & Unicorns**, 18 attended
- August 20, **Family Storytime: Dragons & Unicorns**, 10 attended
- August 22, **Toddler Storytime, Chicks**, 10 attended
- August 23, **Preschool Storytime @ Y: Silly Chickens**, 17 attended

- August 24, **Family Storytime: Silly Chickens**, 5 attended



Displays

- Snakes & Other Scaly Creatures (picture books)
- Spiders & Other Creepy-Crawlies (picture books)
- Back-To-School: You *Wish* You Went to These Schools (middle-grade)
- Not-Your-Typical Princess Stories (middle grade & picture books)



Meetings

- August 11, Lamb Branch staff meeting
- August 24, Steering Committee
- August 26, CLEL Bell Awards Committee meeting

Contacts: Nicole Flanscha, new Director of YMCA Child Development Center

RACHEL PACKARD (Program & Outreach Coordinator)

Programs

Teen/Tween

Teen Hangout (Harry Potter) August 3rd - 5
 Tween Hangout (Harry Potter) August 4th - 5
 Teen Hangout (Pride Bracelets) August 10th - 9
 Tween Hangout (Pride Bracelets) August 11th - 8
 Teen Hangout (Cosplay kit) August 17th - 5

Tween Hangout (Cosplay kit) August 18th- 11
Teen Hangout (Switch night) August 24th- 4
Tween Hangout (Switch Night) August 25th- 7
Teen Hangout (movie night) august 31st-5

Centralized Kit - Mini Zen Gardens - 20

Adult Programs

POV - Pier Kids August 12th- 4

Displays and Passives

Teen Zone Display- IDEA CON picks
Coloring sheets - 200

Meetings/ Trainings/ Events

- Lamb Staff Meeting August 11th
- SLJ - Virtual Teen Conference August 5th
- IDEA Con August 21st at Grome Park

MARY KRATZ (Customer Service Representative)

Gate Count: 6156

Meeting Room Use: used 27 times for non-library functions

Study Room Use: 25 people used the study room

Volunteer Hours: 8.25

Legal Clinic attendance: 12

Curbside Pickups: 4

AWE: used 430 times

Meetings: I did not attend any meetings in August

Displays: Roaring '20s, Beach Reads



LOVELY MURRELL (Customer Service Representative)

Displays

The page to screen display did very well. I saw that page to screen books were trending on Hoopla and TikTok so I decided to see how they would do here, I had a hunch folks would like it and they really did. I was able to

incorporate our adult summer reading book *Beloved* by Toni Morrison into the display and I kept having to replace the book, so that was nice to see.

Other good "movers" on the display were *Lovecraft Country* by Matt Ruff both the book and the movie, *Joyluck Club* by Amy Tan, *Crazy Rich Asians* by Kevin Kwan, *The Color Purple* by Alice Walker and *Dune* by Frank Herbert.



My other display was "Get Crafty":

I am trying to promote PCCLD's services and collection more. I also designed the flyer above and made this display to remind patrons they can check out knitting needles and to promote our children's craft kits. Lise Christofferson was nice enough to begin a knitting project for the display so folks would also check out our needles. One of our patrons Terri Packard checked out one of the books and came by with crafts for the display!! I was so excited because she had a good time making them and wanted to show others what they could do with items around their house. She made a snake, frog, octopus, spider and an alien for the display. I also designed cute smaller "get crafty check me out" signs for the knitting needle tubes.



In the future I hope to come up with more unique displays that showcase our collection and services.

Book Bundles

I made four book bundles this month: True Crime, Westerns, Biographies, and Horror. The Horror bundle checked out. I also had one book bundle request for teen cookbooks.

Book Club

This month we had a double feature. I discussed two books with the club so we could get back on track with our reading this year after I had to miss one live stream due to illness. The books we covered were: *River of Teeth* by Sarah Gailey and *Entangled Life: How Fungi Shape Our Worlds Change Our Minds & Shape Our Futures* by Merlin Sheldrake.

We reached 11 people and had 9 engagements.

The newsletter has 23 people signed up and the page has 71 followers and 62 likes

MIKE GONZALES AND PAULA BRANDIMARTE (Customer Service Representatives)
LIBRARY @ THE Y

The Library @ the Y saw **1213** patrons in August, which is an average of about **47/day**. For passive programs, they gave out **300** coloring sheets and **12** kits to go to children and **98** puzzles to adults. The Y also fielded **180** calls while serving as the Call Center.

Paula Brandimarte researched and designed a **"History of the YMCA"** exhibit which is now on display at the Library at the Y! Since the exhibit went up on 8/21 the exhibit attendance for August was adjusted to 5% of the 380 visitors from 8/21-8/31 for a total of: **19**



Pueblo West Library **Community Display Cases**

WWI History Display

Exhibit

August Art Exhibit with 553 attendees: David Hayden Photography.

Programs:

Pueblo West Library held a total of 106 programs, club meetings and Kits2Go with a total of 1743 participants.

Title	Date	Age group	Total attendance
Mystery Book Club	19-Aug	Adult	8
PW Book Club	30-Aug	Adult	8
History Round Table	19-Aug	Adult	2
Tech Talk	Mondays	Adult	2
Pueblo West Genealogy Club	14-Aug	Adult	9
Daylight book Club	4-Aug	Adult	13
Cast-Offs Knitting and Craft Club	Tuesdays	Adult	60
Advanced Tai Chi	Mon/Wed	Adult	39
Beginning Tai Chi	Mon/Wed	Adult	28
Matter of Balance	Wed/Fri	Adult	63
Chair Yoga	Tues/Thurs	Adult	135
Mahjongg Club	Tuesdays	Adult	37
Senior Movement & Stretch	Mon/Wed/Fri	Adult	150
Society for Creative Anachronism	Wednesdays	Adult	60
PW Amatuer Radio Club	21-Aug	Adult	15
Sports Card Collectors Club	6-Aug	Adult	6
Paracord Keychain Kit2go	August	Adult	30
Jammie Storytime: In Person	Thursdays	Family	36
Outdoor Preschool Storytime	Thursdays	Juvenile	76
Coloring pages	August	Juvenile	100
Jammie Storytime Live	Thursdays	Juvenile	506
Time for Tots : In Person	Tuesdays	Juvenile	162

Teen Hangout	Mon-Thurs	Teen	99
Zen Gardens Kit2Go	August	Teen	15
Daylight Dungeons and Dragons	Mondays	Teen	43
Saving & Budget Planning Kit2go	August	Teen	15
Laser Tag Lock In	27-Aug	Tween	26
			1743

Economic Development

PW contributed to the community's economic development by providing technology training to 9 customers in the August.

Facilities

Facilities is installing new LED lights throughout PW library and hopes to have the project completed within the next two weeks.

Reference and Readers Advisory

Crystal - Digital Resource/Tech Trainer

Trainings/Meetings

- Community Homelessness: What Can Libraries Do? - Webinar
- Code of Ethics – Intellectual Freedom - Niche Academy
- Code of Ethics - Intellectual Property - Niche Academy
- Code of Ethics - Equitable Service and Access - Niche Academy
- Attended Niche side meeting - 8/19/21
- Attended RRA department meeting - 8/26/21

Programs/Tasks

- Created and submitted Recommended Lists for September (Kanopy, Hoopla, Freegal)
- Created Newsstand "how-to" video and Hoopla troubleshooting sheet for Niche Academy
- Held 4 Virtual Open Labs in Google Meet
- 12+ hours of tutoring - assisting patrons with various technology issues, such as Hoopla, Kanopy, Microsoft products, etc, by phone, email and in person.
- Held final staff training class for SCMS
- Held an introductory computer class for patrons, (further classes under review as to where and when).
- Worked with Jill, Robert, Regina Renee and Lamb branch staff to determine future computer classes and equipment needed.
- Assisted w/relocation of items in preparation of renovations
- Watch & Learn videos have 16 additional views for the month of August (448 total), (switched to niche academy for video tutorials).

- AskUs requests
- Research assistance requests
- 2 Notary appointments

Thad Stelter - RRA Program and Outreach Specialist **Programs for August**

- To Dye For: Tales (Virtual), August 11, 2021
 - How to Tie Dye a Rainbow



- 78 Views
- With renovation underway, I did not host an In-Person program.

New Books Sent to the Pueblo Chieftain (Selections)

-Fiction

- *The Reading List* - Sara Nisha Adams
- *My Heart Is a Chainsaw* - Stephen Graham Jones
- *Velvet Underground* - Sylvia Moreno-Garcia

-Non-Fiction

- *The Rise and Fall of Osama Bin Laden* - Peter L. Bergen
- *This Will All Be Over Soon* - Cecily Strong
- *The Sisters of Auschwitz* - Roxane van Iperen

Idea Factory Monthly Report: August 2021

Programs

- 8/14/2021: Family MAKES: Word Art on the Rocks- 8 attendees
- 8/18/2021: Creative Concepts: Bookbinding- 11 attendees
- 8/20/2021: Maker Mania: Lava Lamps: 33 views
- 8/25/2021: Creative Concepts: Make Your Own Lip Balm- 146 views
- 8/27/2021: Maker Mania: 3D Printing Basics: 40 views
- 8/28/2021: Creative Adventures: Pastel Drawing with Jill Starkey- 6 attendees

Meetings, Trainings, and Community Outreach

- 8/5/2021- Furniture and Fixtures meeting with Amy
- 8/10/2021- IdeaCon meeting
- 8/17/2021- CAMP Meeting- Jane Fraser, Emily Gradisar, Karen Fogelsong
- 8/17/2021- Pueblo MAKES monthly meeting

- 8/19/2021- Meeting with Laura from Lamar Community College- makerspace and grant discussion
- 8/21/2021- IdeaCon!
- 8/24/2021- Outreach class at Pueblo Diversified Industries (35 students)
- 8/24/2021- CAMP Meeting- Jane Fraser, Emily Gradisar, Karen Fogelsong
- 8/26/2021- RRA Staff Meeting

Other

- Talked with Morganlee Kempf from School District 60 regarding helping with teaching professional development- not needed at this time, but will keep the library in mind
- IdeaCon at the park was an amazing success! Chaos Games at the library- not so much. Will provide that feedback to the planning committee to consider for next year.

Thingiverse Statistics

- Views: 2
- Downloads: 118



AUGUST 2021 HOMEBOUND SERVICES

- NEW CHECKOUTS 51
- RENEWALS 32
- DISCARDS GIVEN 3

TOTAL CIRCULATIONS 86

- CUSTOMERS 15
- VOLUNTEERS 8
- VOLUNTEER HOURS 14

NORTH OF FIFTY ONLINE

- PAGEVIEWS 30
- UNIQUE PAGEVIEWS 10

ALP@PCCLD - August 2021

Adult Literacy, Numeracy, GED Prep <ul style="list-style-type: none"> • 15 active coaches • 3 active learners • 2 new inquiries • At least 6 total learning coach volunteer hours • New Coaches - 1 • New Learners - 2 • New Matches - 2 Total Attendance: 22	Career Online High School <ul style="list-style-type: none"> • 20 active COHS students in attendance • 8 in attendance with administrator for scholarship and extension scholarship interviews • 5 in attendance with administrator for coaching and support. Total Attendance - 33
Virtual Programming Attendance: News for You with Rebecca 08.25.2021 - 207 views	Other Programs: Referrals: 3 total Unite Us: 1 to Workforce Other: 2 to local GED Programs NorthStar Digital Literacy Class: 6 attended the first class on 08.30.2021 Open Lab: 2 Proctoring: 1 Total Attendance: 15

***Trainings * Meetings ***

- 08.03.2021 - Met with [Carol Perea](#) regarding the Adult Learning collection. We discussed aligning the collection with the larger library collection and what that would look like for learners.
- 08.03.2021 - Open Google Meet information session for COHS students needing help and information on extensions for that program.
- 08.04.2021 - New math coach interview
- 08.04.2021 - Career & Resource Fair Meeting at Lucero w/ [Mark Valdez - CDLE](#), [Kristi Roque](#), [Jessica Blaha](#)
- 08.09.2021 - Pueblo's Future is Better Together meeting regarding HB 21 - 1264
- 08.10.2021 - Guadalupe Pueblo Catholic Charities regarding her ELL program and learning more about how we can work together. Introduced her to [Maria Smyer](#)
- 08.11.2021 - Upskilling, Reskilling, Next-Skilling Grant Q&A
- 08.11.2021 - Met with [Brandi Adakai](#) of RMSE
- 08.22.2021 - Met with new learner regarding Math coach
- 08.16.2021 - New learner and coach match
- 08.16.2021 - Met with CDE to confirm our Workforce Development Pilot Program grant reimbursement program has received funding and we are eligible for reimbursement once again.
- 08.17.2021 - Extension Scholarship Interviews x 2
- 08.18.2021 - Extension Scholarship interview
- 08.19.2021 - New Learner registration (returning learner)
- 08.19.2021 - New learner and coach match

- 08.19.2021 - Scholarship Interview for new student
- 08.20.2021 - AEFLA/SEL Partnership Meeting
- 08.23.2021 - Pueblo's Future is Better Together
- 08.23.2021 - RMSER Brandi Adakai
- 08.24.2021 - Scholarship Interview new student
- 08.24.2021 - Steering Committee - Role of the committee and expectations
- 08.25.2021 - CSU Pueblo Student Involvement and Employment Festival with Kristi and Jessica
- 08.26.2021 - RRA Department Meeting
- 08.31.2021 - Attended the first NorthStar Digital Literacy Class with [Hannah Moody-Goo](#)

Updates

Outreach * Partnerships * Special Projects

- Worked with [Jill Kleven](#) to coordinate technology for the NorthStar Digital Literacy Program at Barkman.
- Coordinated with [Hannah Moody-Goo](#) to ensure all details were in place for moving our Rawlings NorthStar enrollees to the Barkman location for the NorthStar classes.
- Initiated a Career Fair and Resource event at Lucero in conjunction with the Workforce Center, in partnership with [Mark Valdez - CDLE](#) and Kristi and Jessica. Unfortunately, the event had to be cancelled due to Covid restrictions. Plans to reschedule when possible.
- Northstar Digital Literacy Class started at Barkman on August 31st with full enrollment of ten, six in attendance.

Hispanic Resource Center August 2021 Report



HRC Programming

SRP: Maria's Kitchen Tales

Trejo's Tacos: Recipes & Stories from L.A. by Danny Trejo - Carnitas = 11 views

Rawlings Library Facebook Live Life from Scratch by Sasha Martin - Samoan Chocolate and Orange Coconut Rice Pudding: = 28 views / YouTube views = 5

Total Kitchen: *44 views*

Bilingual Storytime

Bears Are Big / Osos Son Grande by Douglas Florian = 7 views

Total: 7 views

Cuentos en Español/Spanish Storytime

Ivo y los Lobos by Brenda Legoretta = 6 views

Total: 6 views

Total Virtual Programming: 57 views

Outreach

Reforma

Reforma is the National Association to Promote Library and Information Services to Latinos and the Spanish-Speaking. I have been a part of this organization since 2013. I have been working with the Reforma CO Scholarship Committee on revising our scholarship forms.

Continuum of Care Committee

On Aug. 24th, I met with the Parent Connects Committee. I updated them on our library programs and the upcoming renovation.

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On Aug. 17th, I met with the Parent Connects Committee. I updated them on our library programs and the upcoming renovation.

Chicano Archives Committee

The Chicano Archives Committee met on Aug. 10th. We have been discussing the changeover for the Atzlan Center. On Aug. 5th I attended the Atzlan Center's first conference.

User Services

DIRECTOR

- Jill Kleven issued an RFP for laptop vending services for the Rawlings renovation. RFPs will be due back at the end of September.
- Jill presented to the Board of Trustees on the upgrade to the Rawlings 1st floor AMH. The board approved to upgrade the operating system.
- PCCLD was awarded \$54,490 in ARPA grant funds for public libraries. The decision was made to purchase twelve touchless water fountains for the district, as well as purchase ebooks with the remaining funds.
- Jill began working with Nicki Lawless and Daniel Gaghan on the configuration for the new drive through book drop from Tech Logic in regards to the renovation.
- Sixty employees signed up for Corporate Cup which is higher than two years ago. Those activities will commence in September.
- Jill worked with Brooke Breiner from HBM Design on shelving needs for the renovation.

COLLECTION DEVELOPMENT

- Elizabeth Flores and Theia Bravo completed moving the Outreach office work space into Tech Services due to the renovation.
- Elizabeth created weeding lists for both the Rawlings Youth and Adult collections.
- Elizabeth ordered Ottolenghi Flavor as the upcoming All Pueblo Reads book.
- Theia and Elizabeth continued to work on Reading Pays registrations.

- Collection Development will begin refreshing the satellite collections with popular titles.

ACQUISITIONS

- Peggy Bilger attended a webinar on BCAT, which would provide a cataloging subscription with Baker & Taylor, as well as the tagging capability that would work well with the diversity audit for the collection.
- Peggy cataloged twelve new Chromebooks for Adult Literacy and Technology classes at the Barkman and Lamb libraries.
- Daniel Gaghan is working with IT to recall Verizon hotspots and repair current ones as well as Chromebooks to get out to patrons.

Special Collections and Museum Service

Reference Statistics

Obituaries, Document Delivery, Circulation, and Indexing

- Microfilm used: 227
- 73 obituary requests, 0 Ask Us requests, 2 article requests completed - Tabitha D.
- 98 obituaries, 4 Ask Us, 2 article requests, 1 birth announcement in progress - Tabitha D.
- 51 photo files used
- 0 archival boxes, 8 biography vertical files, 3 CO vertical file, 61 Pueblo vertical files, 0 street file used
- Western Research Ref-books: 242 City Directories: 49 Census: 5
- SC-Loan: 26 checked out; 128 in-house uses
- John Korber's Business Buildings binders indexed through Volume 44 - Tabitha D.
- Korber Biography binders scanned through Volume 15 (L) - Tabitha D.

Digital Collections and Database Usage

- Ancestry.com searches - 5,469
- Ancestry.com sessions - 219
- CONTENTdm item views: 2,001
- CONTENTdm items: 10,758
- CONTENTdm
 - Users: 280
 - New Users: 258
 - Sessions: 358
 - Page views: 3,860
 - Virtual Exhibit page views: 53
 - Notes: CONTENTdm accessed in countries - U.S, UK, Canada, Germany, Denmark
- Digital Public Library of America, Plains to Peaks Collective - Item views: 6 , Click throughs: 3, Users: 6, Sessions: 9
- Colorado Historic Newspaper Collection
 - Colorado Weekly Chieftain - page views: 390, title searches: 74
 - Colorado Daily Chieftain - page views: 2,885, title searches: 111
 - ArchivesSpace - Users: 141, Sessions: 153

Archives & Genealogy

Archives Projects

Cecily returned from leave on August 16th.

Documenting locations and individual items in the vault has been the priority.

Fiction/Local Authors collection has been created:

<https://archives.pueblolibrary.org/repositories/2/resources/67>

Rare/Fragile Books collection has been created:

<https://archives.pueblolibrary.org/repositories/2/resources/68>

- Charlene continues working with Carolyn Lowrey on transcribing the oral histories and has Blake upload them to go with the audio tapes of oral interviews. There are now 23 tapes transcribed.
- Continue sending Theses' for binding that were in the vault. We have ten cataloged and bound and seven more were sent to the bindery in August. More are being prepared. They are all being kept in one place in the vault to the left of the local fiction authors area. They are in black covers with white lettering. Charlene and Hannah also prepared 80 more genealogy magazines for binding and they were sent off to the bindery.
- Charlene continued helping a professor from History Colorado with information about Cathay Williams, a woman who disguised herself as a man to be part of the Buffalo Soldiers and lived in Pueblo at the end of her life. History Colorado will be doing a documentary for PBS in early 2022 about her. Rebecca Atkinson was also here doing research on Cathay and was able to use several resources.
- Charlene gathered several resources for CU-Denver professor, Dr. Jody Beck on social, educational, economic and environmental inequities in Pueblo since the late 1800s. He came to the library on August 13 and went through the materials and was very impressed with what we have. The sources are still in a cart in the vault marked for him. He will be back in September with a group of students to do the research.
- Charlene helped Ciara Kehoe, the teen librarian, with information and resources about the Lincoln Orphanage. She thinks she can use this information for a teen program. Charlene Continues to order books for our Genealogy and WR collection.
- Charlene met with two professors and a community member from CU-Boulder about the research project "Soundscapes of the People," a musical ethnography of musicians in Pueblo over time. She made a list of 130 musicians from posters she purchased years ago plus other resources such as he Fiesta Day magazines. The originator of the posters, Frank Arteaga, came in and gave us as a donation plus one more that he had. These posters will become part of our archives.

Genealogy Projects

Charlene helped promote the first Genealogy Society of Hispanic America virtual conference. This is the first virtual conference because of COVID. The library has been sponsoring this event at PCCLD for the last five years.

Infozone

- IZ attendance: YTD: 338
- Kid's Zumba: 2
- Adult Zumba: 32
- YTD Attendance: 5,02

Digitization

A member of the community requested a large selection of material from our vertical files relating to Damon Runyon. Among these were scripts and other promotional materials related to the film "Damon Runyon's Pueblo." These items will be placed on CONTENTdm in their own collection.

2 tapes were requested to be digitized by a researcher from CSU-P. These were digitized and will be placed on CONTENTdm.

Metadata for the oral histories recorded as part of the Arkansas-Fryingpan water project was started. This project consists of approximately 20 recordings containing approximately 12 hours of audio. The metadata was completed in early September.

Work has continued on the Carmen Arteaga films, which will be completed soon. A new workflow to digitize audio alongside the film was developed which has saved large amounts of time.

Items from the "Wednesday Morning Club" collection have been digitized and made accessible on CONTENTdm.

An additional reel of film from the KOAA collection has been processed and made available on CONTENTdm, with 3 additional reels in progress. Each processed reel contains a list of the topics and dates included on the reel with representative images from each segment.

Programs & Exhibits

Physical Exhibits

- 8/31/21 - took down the "Pueblo's Mr. Baseball" exhibit from Lucero and re-installed at Giodone to be on view through the end of October. Lucero had made about 75 passive kids crafts for the exhibit. Giodone put together an activity packet for kids to take away from the exhibit and we have coordinated a giveaway drawing for a family pack of tickets to a Rockies game.

Very good feedback for both the baseball exhibit and the Roaring 20s exhibit which is at Lamb through the end of September.

Virtual Program

Shorebirds on the Edge: Sara Harrod August 12, 2021 Views: 125

This Audubon presentation covered the features of John Martin Reservoir, biology of Piping Plovers and Interior Least Terns, conservation issues, what the Army Corps is doing, and what people can do to help.

Pueblo Art Walk: Tia Monson August 18, 2021 Views: 197

Pueblo artist Tia Monson has been busy creating four and counting murals on the Pueblo Levee. In this episode, we learn more about her artistic process, imagery and contribution to the Pueblo art scene.

First Black doctors in Pueblo

Ray Brown and Charlene recorded the presentation that was done in January 2020 titled, "The First Black Doctors in Pueblo, Colorado," to be shown in early September.

Izi.travel stats:

All Content Views: 1

Virtual Exhibits

Total Views: 60

- Muramoto page: 1
- Roaring Twenties: 20
- Righting a Wrong: 9
- Counter Culture: 6
- Pueblo Flood: 2
- Baseball: 2

Hispanic Resource Center August 2021 Report



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Volunteer Hours

Georgine Booms: 10 hours 30 minutes

Fran Cosyleón: 6 hours

Gaola Greer (SER CSEP): 96 hours

Carolyn Lowrey: 18 hours

Anne Whitfield: 10 hours

TOTAL: 140 hours 30 minutes

Professional Development

Professional Development

Charlene attended the first Atzlan Center Summer Institute at Colorado State University-Pueblo on August 5-- with two speakers and discussion on the importance of making Chicano Studies interdisciplinary at the university.

Attended Webinars:

Bree -

8/2 - Designing for Engagement: Five Steps for Co-Creating Exhibits and Programs with Your Communities. From the American Association of Museums.

8/4 – Niche Academy: Library Search Strategies; Thinking inside and outside the Box

Other projects: Charlene represented the library by attending a Hispanic Context Study meeting on August 18 at City Council with the preservation committee holding the meeting or an update. Wade Broadhead made a report that the grant for this study had been completed and sent. We will hear back by December 1. We also discussed Hispanic Heritage month and events being planned at the library.

Youth Services

Due to the renovation beginning and Youth Services moving to the 4th floor, we took a break from storytime and children's programs. We did several back to school events to share library services and Reading Pays with the community. We also had our huge program Idea Con at Grome Park.

Idea Con



Whispering a secret to the face painting fairy.



Medieval fun.



Our cosplay judges.



The Dark Side of the park.



The cosplay contestants.



The mermaid lagoon.



Thank you firefighters for filling up the lagoon.

Virtual Program Views - 0

Kits2Go - 471

Centralized Kit Use- 42

Outdoor Events and Outreach- 1164

In Person Programs- 79

Total August- 1756

Total July-3340



Having a fun time at Idea Con!

Detailed Breakdown

Outdoor Programs and Outreach

8/7-Kirsten- Back to School Event Dillard's - 47

8/7-Kirsten, Jacque- Safety Night-432

8/13- Kirsten-Back to School Night Minnetonka- 135

8/15- Ciara- Pueblo Pride- 200

8/21-YS Team- Idea Con- 350

Total: 1164

In Person Programs

8/5- Natalie- Tween Hangout- 3

8/5- Ciara-Teen Hangout- 10

8/10-Ciara- Teen Hangout- 5

8/11- Natalie-Tween Hangout-10

8/12-Ciara- Teen Hangout- 10
8/17-Ciara-Teen Hangout- 3
8/18-Ciara- Tween Hangout- 2
8/19-Ciara-Teen Hangout - 7
8/24-Ciara- Teen Hangout- 5
8/25-Natalie- Tween Hangout- 7
8/26-Ciara-Teen Hangout- 11
8/31-Ciara-Teen Hangout- 6
Total: 79

Kits2Go - Youth

For August, YS provided the following kits: Chicken Craft and Animals of the Wizarding World.

Barkman - 27
Giodone - 55
Greenhorn-42
Lamb - 50
Lucero- 37
Pueblo West - 50
Rawlings - 50
Total: 311

Kits2Go - Teen/Tween

The tween and teen kits this month were Water Color Painting and Mini Zen Garden.

Barkman - 30
Giodone - 30
Greenhorn - 15
Lamb - 40
Lucero - 0
Pueblo West - 15
Rawlings - 30
Total: 160

Centralized Kits Used By Branches

8/3 Harry Potter Kit- Lamb- 5
8/5 Bubble Kit- Pueblo West- 24
8/7 Outreach Kit- Greenhorn-
8/12 Sensory Kits- Pueblo West- 21
8/13 Kids Create Kit- Giodone- 1
8/17 Cosplay Kit-Lamb- 5
8/20 Laser Tag Kit- Greenhorn- 10
8/27 Laser Tag- Pueblo West- 26
Centralized Kit Use: 42

AWE Stats

Rawlings- 47
Greenhorn- 32
Lucero- 76
Pueblo West- 88
Giodone- 46
Barkman- 23
Lamb- 111
Total: 423

Meetings & Trainings:

8/2- Unrivaled Meeting-Kirsten
8/4- Meet Jerry Lucero- Kirsten
8/4- YS Staff Meeting- Amy, Kirsten, Natalie, Jacque, Magi, Britt, Ona, Karen
8/4- Meet Evelyn- Kirsten
8/5- Suicide Prevention Coalition Meeting- Ciara
8/5- Jacque- Reading Picture Books with Children Through Race Conscious Lens
8/10- Ciara, Kirsten, Magi, Jacque- Idea Con Meeting
8/11- Kirsten- Reading Pays Meeting
8/12- Jacque-Kiwanis Meeting
8/16-Kirsten-PECC Meeting
8/18-Kirsten- EPIC Meeting
8/20-Ciara- LGBTQ+ Work Group-
8/24- Magi-Steering Committee Meeting
8/25-Natalie, Ciara-SJIG
8/25-Kirsten- CLEL Project Ready Meeting
8/25-Kirsten-CLEL Webinar

Facilities

Work Order Statistics

- 232 Work Orders completed.
- 60 Custodial work orders completed.

Barkman

- Installed cage to protect power area.

Giodone

- Fixed toilets that were installed at the wrong height by the contractor. Also checked other new branches for ADA compliance.

Lamb

- Moved security gate.
- Set up power for Lamb vending machines.

Pueblo West

- Researched and found the cause of the leak in the parking lot, repair is needed.
- Swapped out lounge chairs, meeting table and chairs.

Rawlings

- Moved Cir, IT, meeting rooms, furniture, shelving.
- Moved book drops.
- Setup temp server room.
- Setup book drop signs.
- Supported remodel with contractors and subs.
- Supported Idea Con.
- Repaired garage door.
- Repaired IT crack unit.
- Moved IT cubicles to breakroom.
- Moved security gates.

- Completed support for books in the park.
- Ordered the parking lot light pole.
- Procured and setup a portable AC unit for the IT server room.

Other Duties/Projects

- Continued to support Covid-19 issues.

IT Department

- 1) August Help Tickets completed/closed – 104
- 2) Moved servers and network switches to temporary server room
- 3) Migrated IT offices to third floor
- 4) Migrated Youth Services to 4th Floor
- 5) Moved circulation department to second floor and basement for remodel
- 6) Other renovation specific side projects/continuity of services
- 7) Domain controller server updates/patches

August 2021 PCCLD Computer Use:

Location	SAM Sessions			Wireless			
	Internet	Express	Hrs Used	Devices	Sessions	Data xfer (MB)	Hrs Used
Barkman	2196	237	1218:41:53	1334	9473	1465898.66	1422:56:00
Giodone	1033		347:23:21	219	21740	298402.59	167:54:00
Greenhorn	535		157:12:11	252	12677	222124.51	159:36:00
Lamb	1763	142	1169:55:30	764	5233	1456707.38	1477:04:00
Lib @ Y	257		104:43:44	349	2098	37065.83	331:33:00
Lucero	987		892:32:59	439	19315	537556.12	292:40:00
Pueblo West	1214	38	762:03:19	983	15225	1521373.61	770:00:00
Rawlings				1901	46709	2626757.08	1394:04:00
RRA	2649	3	1754:29:44				
Microfilm	115		52:09:46				
Sp.Coll	162		102:52:20				
Youth	887		482:57:30				
TOTAL	11798	420	7045:02:17	6241	132470	8165885.78	6015:47:00

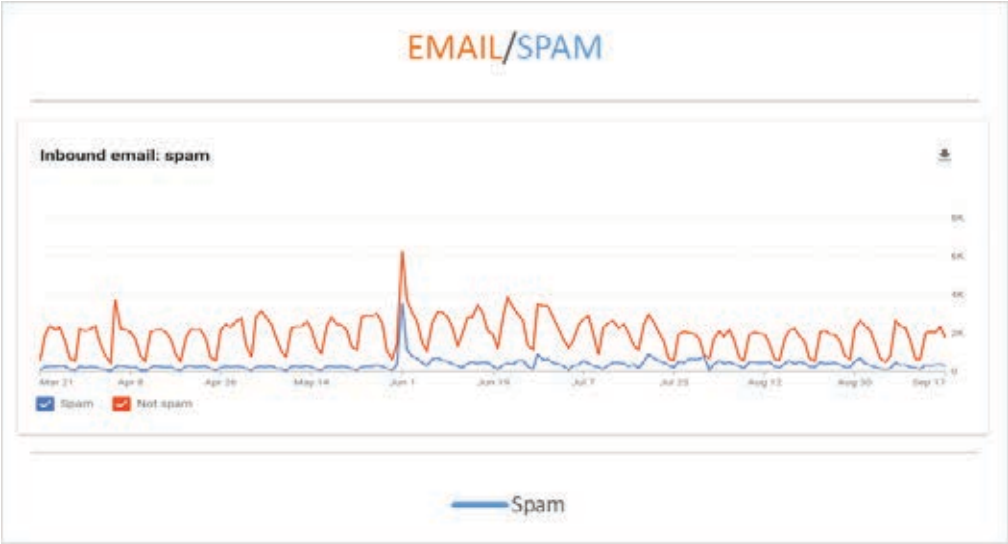
August 2021 PCCLD Library Total Calls:

Barkman Public Services Incoming Calls	486
Call Center 411	548
Giodone	40
Greenhorn	36
Lamb Public Services Incoming Calls	245
Lucero	84
Pueblo West Public Services Incoming Calls	395
Rawlings Adult Services Incoming Calls	216
Rawlings Circulation Incoming Calls	124
Rawlings Special Collections Incoming Calls	84

Rawlings Youth Services Incoming Calls	57
YMCA (Huntgroup 412)	149
Total	2464

August 2021 PCCLD Incoming Mail/Spam:

Date	Spam	Not spam
Aug 1, 2021, 1:00:00 AM MDT	86	684
Aug 2, 2021, 1:00:00 AM MDT	373	1704
Aug 3, 2021, 1:00:00 AM MDT	574	2098
Aug 4, 2021, 1:00:00 AM MDT	408	1828
Aug 5, 2021, 1:00:00 AM MDT	481	2179
Aug 6, 2021, 1:00:00 AM MDT	375	1665
Aug 7, 2021, 1:00:00 AM MDT	313	718
Aug 8, 2021, 1:00:00 AM MDT	143	572
Aug 9, 2021, 1:00:00 AM MDT	466	1921
Aug 10, 2021, 1:00:00 AM MDT	493	2048
Aug 11, 2021, 1:00:00 AM MDT	456	1968
Aug 12, 2021, 1:00:00 AM MDT	453	1925
Aug 13, 2021, 1:00:00 AM MDT	470	1451
Aug 14, 2021, 1:00:00 AM MDT	261	641
Aug 15, 2021, 1:00:00 AM MDT	193	555
Aug 16, 2021, 1:00:00 AM MDT	396	1689
Aug 17, 2021, 1:00:00 AM MDT	547	2152
Aug 18, 2021, 1:00:00 AM MDT	358	2221
Aug 19, 2021, 1:00:00 AM MDT	526	1870
Aug 20, 2021, 1:00:00 AM MDT	389	1546
Aug 21, 2021, 1:00:00 AM MDT	250	661
Aug 22, 2021, 1:00:00 AM MDT	216	516
Aug 23, 2021, 1:00:00 AM MDT	480	2051
Aug 24, 2021, 1:00:00 AM MDT	399	2137
Aug 25, 2021, 1:00:00 AM MDT	398	1928
Aug 26, 2021, 1:00:00 AM MDT	440	1914
Aug 27, 2021, 1:00:00 AM MDT	326	1542
Aug 28, 2021, 1:00:00 AM MDT	207	809
Aug 29, 2021, 1:00:00 AM MDT	221	641
Aug 30, 2021, 1:00:00 AM MDT	508	2228
Aug 31, 2021, 1:00:00 AM MDT	<u>683</u>	<u>2636</u>
Totals	11889	48498



August 2021 PCCLD Patron WIFI Printing:

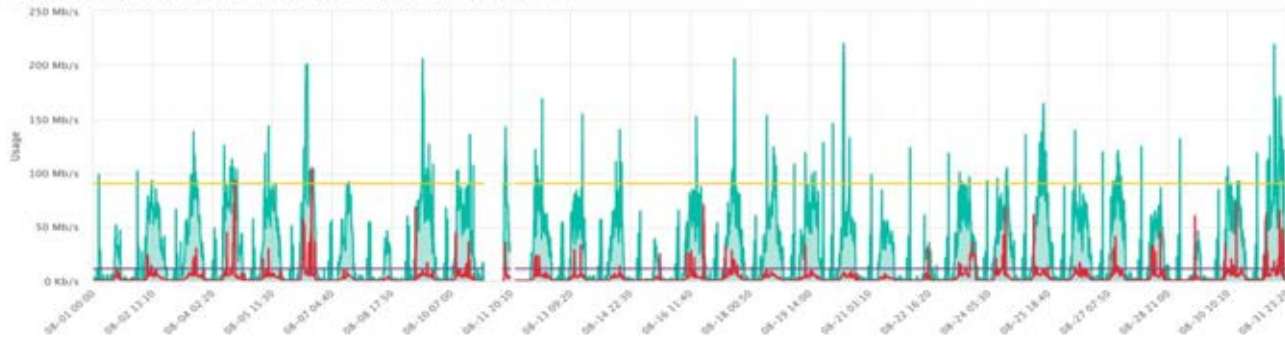


August 2021 PCCLD Data Usage:

Bits In:
Avg: 27.84 Mb/s
Peak: 219.72 Mb/s
95th Percentile: 90.35 Mb/s

Bits Out:
Avg: 3.21 Mb/s
Peak: 105.16 Mb/s
95th Percentile: 11.23 Mb/s

Bandwidth used by Pueblo Public Library – Rawlings (Main Branch)
for 08/01/2021 to 08/31/2021 from 12:00 am to 11:59 pm on Sun, Mon, Tue, Wed, Thu, Fri and Sat.

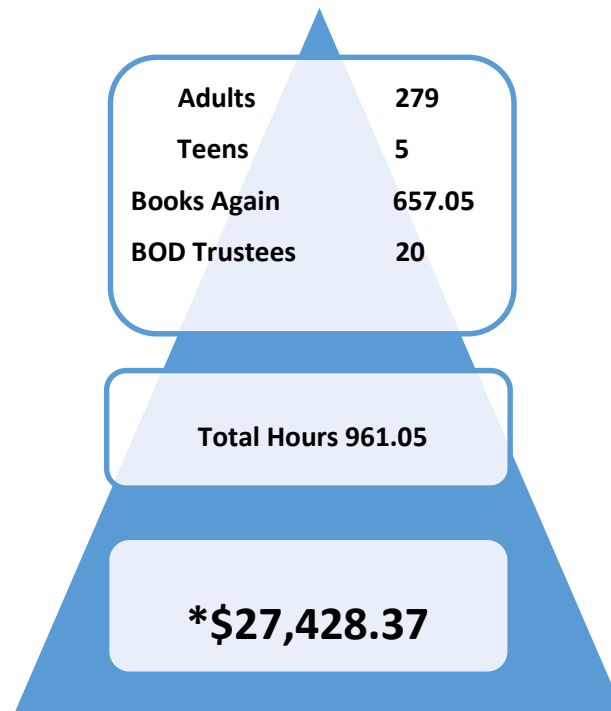


Volunteer Hours

Volunteer Services Monthly Report – August 2021

Submitted by Kristin McLaren

PCCLD Volunteer estimated hours for the month of August.



*(Estimated by Independent Sector's figure of \$28.54/hour for each volunteer hour contributed).

Volunteer of the Month

Due to Covid-19 a volunteer of the month was not selected.

Human Resources and Finance

8/31/2021	TRAININGS - WEBINARS - CONTINUING EDUCATION - SEMINARS			
Date	Name of Training	Provided By	Employees In Attendance	Time
8/4/2021	CGFOA Advanced Accounting Course	CGFOA	Alexandria Romero & Missy Mantelli	4 hours
8/12/2021	Risk Is Increasing - and Risk Management Is Evolving	AICPA	Alexandria Romero	1 hour
8/12/2021	Roles and responsibilities in Risk Management	AICPA	Alexandria Romero	1 hour
8/13/2021	Not For Profit Financial Reporting Update	AICPA	Alexandria Romero	2.5 hours
8/17/2021	Investment Terms and Concepts	ColoTrust	Alexandria Romero	1 hour
8/17/2021	Colorado State Economic and Budget Update	ColoTrust	Alexandria Romero	2 hours
8/19/2021	The Importance of Credit Research	ColoTrust	Alexandria Romero	1 hour
8/19/2021	This Ain't Your Grandpappy's Payment Fraud	ColoTrust	Alexandria Romero	2 hours
8/21/2021	LeadFit #2 - Confrontation	COCOA	Alexandria Romero	4 hours
8/27/2021	Women's Summit	COCOA	Alexandria Romero	8 hours

Thank You Messages

PCCLD staff

Email to Jon Walker, Executive Director and Nick Potter, Director of Community Relations and Development from Iris Clark – PCCLD Foundation Member and raving fan of the library's many programs and services. Ms. Clark wrote an article to the Pueblo Chieftain about the programs and services.

Thanks, for the feedback, Jon. And likewise, I appreciate all you and your team do for our wonderful library and all of us "Puebloans."
Iris

Thank you, Iris. I agree with what you have written and really appreciate what you're doing with this.

Jon

Jon Walker
Executive Director

Ms. Clark's letter to the Chieftain:

Pueblo City-County Library: Where Free Means Free

Have you ever signed up for a "free" on-line trial subscription so you could explore some new educational and entertainment options? Then later realized the promised "free" trial had morphed into a nearly-impossible-to-stop monthly credit card charge.

You are not alone. It has happened to me. More than once I am embarrassed to admit.

But did you know there are truly free streaming options for Pueblo County residents? Yes, our award-winning Pueblo City-County Library District offers multiple free on-line media services. No gimmicks. No fake "free"

trials. Just thousands of on-line movies, music, books, audiobooks, TV shows and documentaries available 24/7.

Here's a sampling of the free apps that library patrons can use to stream media on a smartphone, tablet, or computer via our library. Hoopla Digital, offers movies, music, eBooks, audio books, documentaries, and even old television series such as the Dick Van Dyke show. Hoopla is among my favorites. I just binge watched *Foley's War* and *A Place to Call Home*.

Cloud Library (yourcloudlibrary.com) provides a wide selection of audio and eBooks, including recent best sellers, both fiction and nonfiction.

Libby, (<https://www.overdrive.com/apps/libby/>) also offers a wide selection of fiction and nonfiction audio and eBooks. What sets Libby apart is that you can read your eBooks on Kindle.

There's also Kanopy (kanopy.com), a video-only service that describes itself as "thoughtful entertainment." Here you can find films of every genre: movies, documentaries, even Great Courses lectures—all free on Kanopy.

You can sign up for these free services without leaving home if you have a library card. I found it easier to sign up initially on my computer and then download the apps to my phone and iPad. The sign-up process is similar for all services. Here are the steps to create a new Hoopla Digital account:

1. Go to hoopladigital.com and click on the blue *Get Started* button
2. Enter your email address and create a new password
3. Choose Pueblo City-County Library
4. Enter your library card number
5. Your birthday is your pin if you haven't changed it. For example, December 5, 1955, would be 12051955
6. Download the Hoopla app to other devices

If you don't already have a library card, you can apply in person at any library branch with an ID and proof of address.

The library staff is ready to help if needed. Call 719-562-5600 or go to <https://www.pueblolibrary.org/AskUs>

At our Pueblo City-County Library, free always means free.

Respectfully submitted,
Jon Walker
Executive Director