PUEBLO CITY-COUNTY LIBRARY DISTRICT

Report of the Executive Director — May 2021 Submitted to the Library Board of Trustees June 24, 2021

Barkman Library

May Programming & Outreach Report

Completed by Hannah Moody-Goo and Ashley Minnich

Virtual Programs

• Barkman Paint-Along Hangout

Marcus

5/12/2021, 4:00 PM



Stitches & Stories
 5/20/2021, 7:00 PM

• Barkman Baking Series: Cinnamon Rolls 5/27/2021, 7:00 PM

Ashley

Hannah

Outdoor Programs

Barkman Book Club Discussion

5/3/2021, 5:30 PM **Attendance: 2**

Ashley

• Tea Bag Art Craft Along

5/14/2021, 2:00 PM

Hannah

Attendance: 5



Passive Programs

Barkman Trivia
 Marcus

5/1/2021-5/31/21

Marcus created weekly trivia that could be done at the main service desk.

Attendance: 40

• Remind Raffle Hannah

5/1/2021-5/31/21

Teens that joined the Barkman Remind account by texting @bateen to 81010 were entered into a raffle to win an Amazon gift card, octopus plush, and slime.

Attendance: 1

Kits2Go

Total Kits Provided in May: 150Including outreach: 200
• Kit2Go: May the Fourth

YS

5/1/21-5/15/21

Attendance: 25/25

Kit2Go: 101 Dalmatians
 YS

5/16/21-5/31/21

Attendance: 25/25

Kit2Go: Baby Yoda Feltie
 YS

5/1/21-5/15/21

Attendance: 20/20

• Kit2Go: Constellation Light Box YS

5/16/21-5/31/21

Attendance: 20/20

Kit2Go: Gotta Stitch 'Em All! Jigglypuff
 Ashley

5/17/21-5/24/21 **Attendance: 8/10**

Kit2Go: Tea Bag Art Kit

5/10/21-5/17/21 Attendance: **20/20** Hannah/Ashley

Kit2Go: Boredom Buster

Hannah

5/17/21-5/24/21 **Attendance: 12/15**

• Outreach Kit2Go: Parents as Teachers

5/1/21-5/30/21

Attendance: 20/20 English Attendance: 0/10 Spanish

All ages literacy kits received by Catholic Charities' Parents as Teachers Program in English and Spanish and given out to Barkman patrons.

Outreach Kit2Go: Early Literacy Toolkits

Hannah/Ashley

5/20/21

Attendance: 20/20

At our zoo outreach in collaboration with Catholic Charities and their PAT program, we handed out our Early Literacy Toolkits, which were created using the Friends of the Library grant and were picked up by families that RSVP'd to the zoo event.

Outreach Kit2Go: Belmont Elementary Nature Kits

5/1/21-5/31/21

Attendance: 30/30

Kit2Go accompanied nature themed book bundles provided to two preschool classes at Belmont Elementary along with weekly virtual preschool storytimes

Economic Development

No programs offered in the month of May that fit into the Economic Development tags.

Outreach

• Catholic Charities Parents as Teachers Outreach Pueblo Zoo

Thu May 20 - Hannah and Ashley went to the zoo in collaboration with Catholic Charities and their Parents and Teachers program to hand out library information and our grant funded Early Literacy Toolkits.

Attendance:102



RMSER Head Start Enrollment Outreach

330 Lake Ave

Fri May 21 - Ashley went to RMSER and CDI to hand out library information and host an activity for families signing up for early education.

Attendance: 23

Elementary.

Belmont Elementary School

Preschool Storytimes, Wednesdays @ 9:00am Storytimes Provided: 3

Hannah and Ashley hosted three more weekly virtual storytimes with two preschool classes at Belmont Elementary all about nature to coincide with the provided kits.

Attendance Per Week: 27 Monthly Total: 81

Bessemer Elementary School

Kindergarten Storytimes, Wednesdays @ 9:30am Storytimes Provided: 3Ashley hosted weekly virtual storytimes with an animal theme for two kindergarten classes at Bessemer

Attendance Per Week: 27 Monthly Total: 81

Training, Conferences, & Continuing Education

Hannah Moody-Goo - Branch Librarian

PLA Advancing Family Engagement in Libraries
 Youth Services Committee Meeting
 PLA Advancing Family Engagement in Libraries
 Tue May 4, 2021 12-1pm
 Wed May 12, 2021 8am - 9:30am
 Tue May 25, 2021 12-1pm

Ashley Minnich - P&O Specialist

PLA Advancing Family Engagement in Libraries
 Youth Services Committee Meeting
 PLA Advancing Family Engagement in Libraries
 Tue May 4, 2021 12-1pm
 Wed May 12, 2021 8am - 9:30am
 Tue May 25, 2021 12-1pm

Miscellaneous

Reading Playtimes

We hosted two Reading Playtime Workshops as part of our partnership with Catholic Charities. The families filled out pre and post assessments so we could target their specific goals and needs. One parent said, "I learn(ed) new ideas about literacy, not only read(ing), but move with kids or play music, thanks".

- Fri May 14, 2021 10:00am
- Fri May 28, 2021 12:00pm

Scholarship Award

Ashley won a scholarship from the Friends of the Library for 2021 that will be applied towards her tuition in the fall for her Master's in Library and Information Science degree!

Barkman Library May 2021- Continued

- 200 Kits 2 Go were given out during April:
 - 110 were created and distributed by Barkman Staff for the Barkman location and for our outreach partners of who includes Catholic Charities.
- 46 patrons were served via curbside services in the month of May.

Staff went around to places and businesses to distribute flyers for the Mobile Vaccination Clinic.

Meeting and Study Room Use for May

- o 12 Patron Bookings
- o 19 Staff Bookings for Program use

Other Staff Meetings and Training

- Alicia Griebel (Mgr)
 - 05/24/2021: PSM
- Monica Younger: The Substance Abusing Patron Webinar 05/25/2021
- o Ruby Vigil: Nesbit Committee 05/26/2021

The Staff Meeting on May 10th covered the following information:

- Welcome Kendra!
- Happy Birthday Hannah!
- Monica: Stigma and Mental Health
- Hannah: Software Presentation
- Miscellaneous Money- ANYTHING you take, MUST be written down on the sheet. This ensures that
 when I send it to finance it balances and I know why it does, not be confused why it does not...
- WIFI Printing- according to the company, the website is preferable for patrons to use over the App.
 Once they set up a guest account that account is permanent and can continue to be used by the
 patron.
- Economic Development Tracking
- Staff Contact information
- "The Great Courses" set- Shelved in nonfiction as any other book type item.
- Reminder- do to noise and small wandering children, please be sure to keep the AMH room Door Closed when not inside or needing to keep it open to help as needed on desk. Thanks.
- Christmas in July Donations- Who/Where?
- Visiting Data
- Hannah&Ashley: YS and Summer Reading info
- MHT

Giodone Library

Calls Taken

- January 625
- February 337
- March 366
- April 286
- May 245

Outreach

Friends Grant

Delivered Boredom Bags a Friends Grant Funded outreach to the VA Assisted Living Home. They can't have visitors so we delivered to an employee. **Number delivered – 50**



Community

The Girl Scout Troop that meets at Giodone chose us for their community service project and planted beautiful flowers in our outside pots.



Vaccination Clinic

May 26th – Unfortunately, not a big turnout for the vaccine clinic but an employee, and an employee's son got vaccinated! **Number vaccinated - 10**

Programs

• **Youth**– Paula hosted 3 Virtual Storytimes, and 1 STEAM program And created Kits:

Mix and Match: Pick Your Craft
 Mother's Day Card
 Attendance: 20

Invent an InsectAttendance: 17

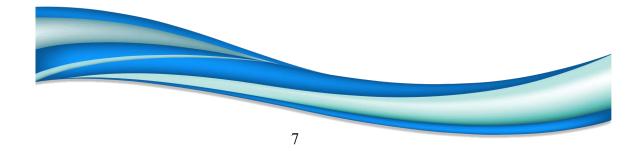
• **Adult** –Lorina hosted 1 Virtual craft programs, and we had our first in person program in over a year!!! Lorina hosted a Pour Painting Class – **Attendance: 13**



- **Giodone's Virtual Book Club** –This month we read and discussed The Glass Hotel by Emily St. John Mandel **Attendance: 5**
- Kits to Go:

Adult - Lorina

- Angel for Mom 30
- o May the 4th Be with You 40





YS Kit2Go for youth:

- o Friendship Necklace -20
- o Teepee 19
- o Constellation Light Box -15
- o Baby Yoda Feltie 15
- May the 4th: Star Wars 25
- o 101 Dalmatians 25

Giodone Curbside Pickups

- January 96
- February 20
- March 7
- April 7
- May

Branch Training

Staff are tracking trainings here -

 $\underline{https://docs.google.com/spreadsheets/d/1B0B3Vf4o3tyibDcZGU4ygv7G1avPh4gN99aZ0omDTeU/edit?usp=sharinq}\\$

5/1/21	Stephanie	Building News Literacy: Supporting Tweens and Teens in Developing New Literacy Skills.
5/4/21	Kayci	Training New Supervisors for Success: Don't Start from Scratch
5/4/21	Paula	Supporting Young Children's Literacy After Preschool
5/12/21	Paula	Passive Programing That Pulls Them In
5/12/21	Candace	Library Programming for Beginners: How to Make it Happen
5/15/21	Lorina	Work made fun, gets done
5/17/21	Stephanie	Passive Programing That Pulls Them In
5/19/21	Kayci	Marketing Funnel Approach to Customer Engagement
5/25/21	Deb, Candace, Kayci	Substance abusing patron
5/22/21	Candace	Having Fun at Work Again
5/29/21	Stephanie	Introducing "Outdoor School"

Meetings

Kayci - PSM Meeting, CAL EDI Committee, Reading Pays, & Economic Development

Paula - Youth Services Meeting

Candace – Nesbitt

Economic Development

https://docs.google.com/spreadsheets/d/1Eavu3MeZ6Z3mfR0prTaEBwaUHp5bVTRFLWEIsmnpS8I/edit#gid=1717462019

None.

Kayci's Training work

- Reading Pays Training filmed and sent out to employees
- Phase 6 Reopening Training filmed and sent out to employees
- Signing people up for webinars
- Niche academy Had 2 onboarding calls with Niche representative.
- Showed Substance Abusing Patrons webinar to all staff 25
- Recorded Natalie doing a demo of the YS Tween/Teen Kit request and posted in the Programming Class
- Started moving training over to Niche Academy

Shared training for Niche with Daniel and Crystal, and created a spreadsheet to determine databases with Niche Training for Michelle to create buttons for website.

Greenhorn Valley Library

Youth Programming

Newt's Nook Animal Storytime

5/3, 5 /11 & 5/25: 60 FB views, 7 reactions, 1 comment,
 2 YouTube Views.



Zumbini!

- 5/5 (11 participants)
- 5/12 (10 participants
- 5/19 (8 participants)
- 5/27 (12 participants.)



In May, we hosted our first outdoor programs for the season.

Spiderman Day

May 14th - The weather was perfect, the slime was web-like and everyone had a great time!

Total turnout for Spiderman Slime: 43

Total turnout for Spiderman: Into the Spider-Verse outdoor movie:23









Adult Programming

• Failure Friday

5/7 & 5/21 - **176 FB views, 13 reactions, 2 comments, 1 YT view.**



Mandalorian Helmet success

• Greenhorn Valley Book Club:

Kits 2 Go:

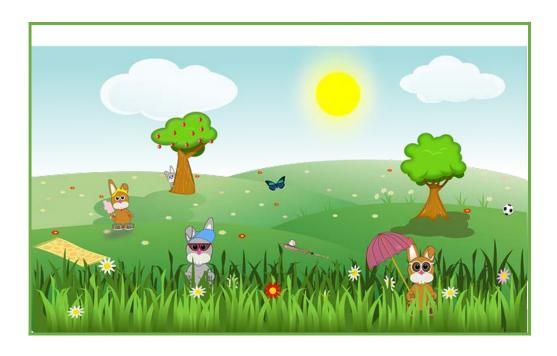
o May the Fourth Light up Baby Yoda and Death Star: 35 teen /family

Baby Yoda Feltie: 15 teen

May the 4th Star Wars: 25 juvenile

Spiderman paper action figure: 40 juvenile

o 101 Dalmatians: 18 juvenile



Exhibits and Displays
Our Exhibit attendance for May was 189.
Our current display was artwork provided by the Pueblo Zoo.





Here are a few pictures of the many displays for May.





Star Wars Day





Check Out of the state of the s

River stories

Numbers in the title







Travel and escape







We ran a passive program for children to coincide with Star Wars Day. Participants searched for the Star Wars characters that were around the library and won 2 Star Wars bookmarks.

Overheard in the library, "we just need to find the Baby Yoda. Baby Yoda, where are you?"

CALLS, CURBSIDE, AND BUNDLES

The Greenhorn library fielded 279 calls while serving as Call Center on Mondays, Wednesdays, and Saturdays of May. We also delivered books, kits, and program supplies to 2 patrons via our Curbside service.

BEULAH SATELLITE

Date	Number of visitors
5/4	8
5/11	13
5/18	6
5/25	closed

ECONOMIC DEVELOPMENT PROGRAMS AND ACTIVITIES



While we work on scheduling future programs, we have revolving passive handouts and topical media on financial literacy.

MEETING ROOMS

# of Patron Uses	# of people	Programs	# of participants
12 39		Book Club	7

Lucero Library

Adult Craft Series (don't lose your):

Description: This program is an easy sewing project using a simple stitch and two dish towels.

Views: 24 Kits-to-go: 05

Photo:



Adult Craft Series (Wine Glass Charms):

Description: This program invited patrons to kleran how to make wine glass charms, and patrons were encouraged to come in and pick up materials.

Views: 23 Kits-to-go: 05

Photo:



Adult Craft Series (Quilted Barn Door):

Description: This program taught patrons how to make a quilted barn door using simple shapes, wood, and

paint.

Views: 19 Kits-to-go: 05

Photo:



Bilingual Story time

Description: Listen and enjoy Bilingual Story time. I read a different story in Spanish and English. This month I read The Great and Mighty Nikko.

Views: 28



***** 10

Tales from the Stacks

Description: We are reading Stuart Little By E.B. White.

Views:50

April Total Views 144

Outreach

Mrs. Jessica and myself got outside the branch for an outreach effort to distribute flyers about the upcoming vaccine clinic. We distributed over 150 to different businesses around the branch. In addition to these things we are looking at having the Boys and Girls club come do programming twice a week over the summer and a movie night in June.

Jessica Blaha (POC part time) makerspace programs.

Date: 5/5/2021

Description: Let's create some simple Star Wars light up crafts for May the Fourth Be with You and Revenge of the Fifth! Limited kits available at the Lucero Library.

Kits: 23

Each kit included: 2 LED teal light candles, 2 ping pong balls, markers (green and black), googly eyes/foam

ears.

View count: Facebook: 13 YouTube: 0

Pictures:



Date: 5/12/2021

Are you up to a challenge? Can you create a 3D Ring with only Pringles (no tape or glue)?

24 kits to patrons (kids, teens, and families)

Each Kit included 2 Original Pringles cans (2.3 oz)

View count: Facebook: 26 YouTube: 1

Pictures:



Outreach

Canvassing Outreach with Jerry Vigil

Dates: 5/25 and 5/27

Handout about 150 Vaccinations for All Flyers to numerous business on 4th Street, 8th Street, Troy Ave, and

nearby businesses.

Build on a new partnership with Recovery Solution (including contact information for Kristy, Director and

Ashley, Programmer)

Staff Meeting

Kristi facilitated a communication training with the Lucero team

Discussed canvassing for the Covid vaccination clinic

Lamb Library

JEN TOZER (Branch Manager)

- 5/12: Staff Meeting (Data Awareness Presentation)
- 5/17: PSM Meeting (Phase 6)
- 5/19: Embedding Evaluation meeting with Jill Kleven, Nick Potter, and Nicki Lawless and WATB with Sherri Baca
- 5/20: Visit Barkman and Giodone Libraries
- 5/24: PSM Meeting
- 5/25: Substance Abusing Patron Webinar and visit Pueblo West Library
- Exhibit: Kimberly Sewell: Mixed Media
- Exhibit attendance: 187
- Displays: Mystery May and Asian-American & Pacific Islander



KIMBERLY SEWELL

Kimberly has been part of the Pueblo community for most of her life. Through her career she has worked with several organizations providing arts education to area youth.



As an artist, Kimberly has experimented with a variety of art mediums, a portion of which are displayed here, and often focuses on portraiture and botanicals in her subject matter. Most recently, Kimberly has been exploring watercolor illustration and hopes to one day illustrate children's books.

Much of Kimberly's recent work has been commissioned and include the annual coloring page for the Colorado State Fair. To contact Kimberly for commissioned work, find her on Facebook at facebook.com/housecatcreations or Instagram at kimberlysewell2. To purchase a piece displayed here, please discuss with the library staff.



JENNIFER SULLIVAN (Librarian/Asst. Manager)

Kits2Go:

May 1-31, Early Literacy Kit2Go - monthly kit with info and activities to help support early literacy at home; designed to stand alone for those without internet access, but also complements the virtual storytime. The suggested activities are categorized by the 5 early literacy practices of Talk, Sing, Read, Write, & Play, and included book suggestions; songs, rhymes, and/or finger plays; coloring and activity sheets; and materials and instructions for 2-3 crafts/activities. This month included themes of Cinco de Mayo, Latino Books Month, and Frogs. 35 kits given out.



May 1-31, Core Craft Supply Kit – funded by FOL, a kit containing essential craft supplies (kid-safe scissors, washable markers, crayons, watercolor paints, glue, glue stick, tape, pencil box, bookmarks) that are often needed to do the crafts and activities in the centralized Kits2Go, storytime crafts, and STEM kits, given to those who may not have these items at home. 10 kits given out.





• May 10-18, **Science Saturday: Cryptography** – kit to accompany virtual program broadcast on Facebook/YouTube live on Sat., May 15. **30 kits given out.**



Programs:

- May 5, Family Storytime "Cinco de Mayo" theme 73 views
- May 12, Family Storytime "Frog" theme 58 views.
- March 20, Saturday Science: Cryptography. Monthly hybrid STEM program for elementary ages, consists of a kit of supplies and a live-streamed video. This month we learned about secret codes and hidden messages, using math and chemistry. 30 kits given out; 37 views.

Displays:

- Latino Books Month (picture books)
- Asian Pacific American (picture books)
- Latino Books Month (middle-grade)
- Asian Pacific American (middle grade)



Meetings:

May 24, Colorado Libraries for Early Literacy Bell Awards selection committee meeting

Training:

- May 25th, Substance-Abusing Patrons webinar
- May 24th & 28th Reading Pays training (we also gave out various centralized kits for kids, tweens & teens)

RACHEL PACKARD (Program & Outreach Coordinator)

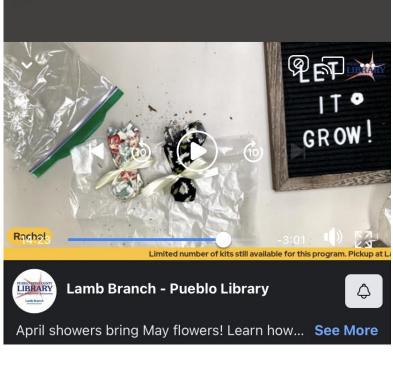
Programs

Teen/Tween

- May the 4th Be with you Kit2GO 40 kits
- Art therapy Kit2Go 42 kits
- Graphic Novel Hangout- 20 views

Adult Crafts

- Seed Bombs- 30 kits 45 views
- Dot Mandala 30 kits 100 views





In Person Family Event

Build your own Rock Collection May 14th 16 participants







Meetings

YS Meeting May 12th Staff Meeting May 12th

Trainings

Phase 6.0 training video Reading Pays Training **Displays**

Mental health Awareness AAPI TEEN Star Wars display Star Wars Scavenger Hunt



MARY KRATZ (Customer Service Representative)

• **Gate Count**: 3760

• **Meeting Room Use:** used 6 times for non-library

functions

Study Room Use: 3 people used the study room

• Volunteer Hours: 4

• Legal Clinic attendance: 6

• Curbside Pickups: 18

• **AWE:** not able to get stats off AWE anymore

Displays & Passives: Gardening



LOVELY MURRELL (Customer Service Representative)

• **Newsletter:** The newsletter increased from 20 people signed up to 23. I noticed a spike after I did my workshop with the Colorado State Library In Session: Let's Get Digital: How To Bring Your Programs Online.

• Lovely From The Library: The Lovely from The Library Facebook Page also is now at 58 likes and 66 followers, that's with all organic and word of mouth because I don't pay for ads. We did a " reading group round up" because I was still recovering from my reaction to my second COVID vaccination. There were 39 interactions.



Display:

My themed display for May was Awesome Audio. I designed a banner and picked audio books (CD, Play A ways, and e-audio books through hoopla) based off of a 2020 study on immersive media and books that showed emerging demographics to watch were Black and Latino, millennials, and men. These same groups prefer audio books, so I picked the books we have that those demographics are engaged with. It paid off that display did very well.



MIKE GONZALES AND PAULA BRANDIMARTE (Customer Service Representatives)

LIBRARY @ THE Y

The Library @ the Y saw **625** patrons in May, which is an average of about **26**/day. For passive programs, they gave out **176** coloring sheets and **18** kits to go to children and **6** puzzles to adults. The Y also fielded **204** calls while serving as the Call Center.

Pueblo West Library

Community Display Cases:

WWI History Display

Exhibit:

The café and exhibit space has been cleaned and the café tables have been returned from RA. The exhibit space is now booked by local artists from June 2021 thru March 2022.

Facilities:

All of PW's furniture has been removed from storage and returned to the floor. Meeting rooms A & B, three study rooms, and the story tellers room are now available for public use and reservations.

Programs:

Pueblo West Library held a total of 45 virtual programs and in-person/Zoom club meetings with a total of 781 participants as of May 31, 2021.

Title	Age group	Attendance
Advanced Tai Chi	Adult	30
Beginning Tai Chi	Adult	27
Cast-Offs Knitting and Craft		
Club	Adult	24
Chair Yoga	Adult	90
Daylight Book Club	Adult	16
Drop-in Vaccination Clinic	Adult	44
PW Book Club	Adult	8
Jammie Storytime Live	Juvenile	123
Jammie Storytime Live	Juvenile	14
Jammie Storytime Live	Juvenile	118
Jammie Storytime Live	Juvenile	130
Preschool Storytime	Juvenile	6
Preschool Storytime	Juvenile	11
Preschool Storytime	Juvenile	11
Preschool Storytime	Juvenile	6
The Page Turners	Juvenile	12
The Page Turners	Juvenile	8
May Teen Hangout Attendance	Teen	62
Virtual Dungeons and Dragons	Teen	40
Sports Card Collectors Club	Teen/Adult	1

781

Kits2Go:

Pueblo West library created and gave out 370 Kits2Go in April.

Adult Kit2Go: Paint Bv

Sticker	Adult	32
Toddler Kit2Go	Juvenile	30
Kit2Go: 101 Dalmatians	Juvenile	50
Preschool Kit2Go	Juvenile	100
Kit2Go: Earth Day, The		
Lorax	Juvenile	50
Kit2Go: May the 4th Star		
Wars	Juvenile	50
Baby Yoda Feltie	Teen	15
BristleBots	Teen	15
		432

PW Curbside Service:

PW had **46 curbside** delivery appointments in May.

Economic Development:

PW contributed to the community's economic development by providing **technology training to 11 customers** and **resume writing help to 2 customers** in the month of May.

Outreach:

On May 28 PW hosted a **vaccination clinic**. Two weeks prior to the clinic PW staff visited **13 local businesses**, Swallows & PW High Schools, and **13 PW churches** in an effort to get the word out about the clinic. We had a successful clinic with **44 participants**.

User Services

DIRECTOR

- Jill Kleven met with other directors to discuss moving the Substitute Budget to department budgets in order for managers to utilize their substitute use more efficiently. The departmental budgets will begin on July 1st.
- Jill, Jennifer Tozer, Nick Potter, and Nicki Lawless met to discuss their Embedded Evaluation project taking place this summer. The project will focus on evaluating the outcomes of Reading Pays.
- Jill wrote an RFP for the basement level AMH that will be installed during the renovation. She is working with James Shook from HBM Architects on this project.
- Jill watched a demo of the Niche Academy with Kayci Barnett and Michelle Vigil. She will help support the staff training when it comes to databases and electronic resources.
- Jill contacted the school districts to try and get hotspots and chromebooks back by the middle of June so recalled Verizon hotspots are able to be traded out.

COLLECTION DEVELOPMENT

- Theia Bravo, Elizabeth Flores, and Jill trained with Community Relations in order to verify the Reading Pays accounts. It will be a big task for Technical Services, especially during the month of June.
- Work with the diversity audit continues.
- The new digital book club title, Afterlife started on May 27th.

ACQUSITIONS/CATALOGING

- Peggy Bilger continued her work with Special Collections.
- Peggy also gathered yearbooks from the local high schools and will begin working on that.

ILL

• The Ask Us Service is moving from Jessica Casados in ILL to RRA. It makes more sense to have the service in a centralized public service department.

Special Collections and Museum Service

Reference Statistics

Obituaries, Document Delivery, Circulation, and Indexing

- Microfilm used: 172
- 96 obituary requests, 1 Ask Us requests, 2 article requests completed Tabitha D.
- 122 obituaries, 3 Ask Us requests in progress Tabitha D.
- 39 photo files used
- 1 archival box used
- 4 Magazines, 59 Ref-books, 82 SC-Loans circulated
- John Korber's Business Buildings binders indexed through Volume 41 Tabitha D.
- Korber Biography binders scanned through Volume K.
- Hannah's genealogy periodicals inventory at 3,117 items

Digital Collections and Database Usage

- Ancestry.com searches 3,228
- Ancestry.com sessions 200
- CONTENTdm item views: 4,242
- CONTENTdm items: 10,740
- CONTENTdm
 - o Users: 342
 - New Users: 317
 - Sessions: 497
 - o Page views: 4,568
 - Virtyual Exhibit page views: 112
 - Notes: CONTENTdm accessed in ten countries Barbados, Brazil, Canada, Germany, France, Ireland, India, Japan, Slovakia, Spain
- Digital Public Library of America, Plains to Peaks Collective Item views: 1, Click throughs: 0, Users: 1,
 Sessions: 1
- Colorado Historic Newspaper Collection

- Colorado Weekly Chieftain page views: 316, title searches: 51
- Colorado Daily Chieftain page views: 3,004, title searches: 108
- ArchivesSpace Users: 55, Sessions: 78
- Izi.travel Museum tours Views: 3

Archives & Genealogy

ArchivesSpace:

Users: 55 Sessions: 78

Archives Projects:

Reprocessing is going well. Updated collections available online:

Wednesday Morning Club Collection

Ernest Watkins Scrapbook Collection

First National Bank Blueprints

Junior League of Pueblo Collection

Pueblo West Development and Activities

Photo reproduction collection related to Pueblo locations (Reference Collection)

Societa Femminile di M. S. Principessa Iolanda Collection

Dr Richard Corwin Scrapbooks

Monsignor Stauter Scrapbook

Crews Family Scrapbook

Johnson Family Scrapbooks

Edgar O Nash Collection

Sally J Cole Collection

Wheat-WPA Collection

Fryingpan-Arkansas Project Collection

AAUW, Pueblo Chapter

Colorado State Asylum Collection

John Black Sinclair Collection (Reference Collection)

Genealogy Projects

Hannah and Charlene are working on sending genealogy periodicals to be bound.

Infozone

IZ attendance: 621, YTD: 1832

Digitization

Another thirty minutes of footage from the Carmen Arteaga films has been digitized.

Three requests for photos to be digitized from the archives were completed.

The three-part oral history interview of Bogdon Vunovich was made accessible online in CONTENTdm.

Programs & Exhibits

Kid's Zumba attendance: 3 Adult Zumba attendance: 46

"Pueblo in the Roaring '20s: A Decade from Boom to Bust" 5/21-5/31 attendance: 160

"Water is Liquid Gold" 3rd floor exhibit. Attendance: 496

The exhibit covers several areas on the importance of water and its history in Pueblo and Colorado. One case has a booklet on how the Red Cross helped people after the 1921 Flood; Another case showcase personal testimonies of people who survived the flood; Two cases have information, photos and history of Acequias (ditches) in the San Luis Valley and explain why ditches aren't just ditches, but life sustaining waterways; one case has information on the 1910 Irrigation Convention that brought in 10,000 people into Pueblo. There are also several books about water in one of the exhibit cases and Meghan sent Michelle several books to show on our website about water that people may check out.

Charlene was invited to join the Santa Fe Trail Committee through History Colorado for their big 100 anniversary of the trail. They may be using two of her PowerPoint presentation on the women of the Santa Fe Trail. She was asked by author Virginia Sanchez to co-author an article on Prowers, a cattle rancher during the Santé Fe Trail, and his wife Amache, who was the daughter of one of the Arapaho Chiefs who was killed in the Sand Creek Massacre.

Charlene worked with the Daughters of the American Revolution in selecting their yearly donation of books of \$100. Usually there are several books but this year only one was chosen which amounts to about that much, "History of the Colorado State Society, National Society, Daughters of the American Revolution, 1895-2020, 125th Anniversary Edition.

Virtual Exhibits

Pueblo in the Roaring 20s: A Decade of Boom to Bust - 102 views from 5/21-5/31 Views in May:

Muramoto - 30

Roaring '20s - 105

Counter Culture- 54

Righting Wrong - 3

Virtual Programs:

Revisiting the Founding Era - The Life and Times of Alexander Hamilton, May 3, 2021 Views: 160 Hal Bidlack embodied Alexander Hamilton, presenting a retrospective of Hamilton's life and achievements.

Revisiting the Founding Era - The Life and Times of Abigail Adams, May 4, 2021 - Views: 238

Jessica Downing-Ford portrayed Abigail Adams in a retrospective of her life and achievements.

Revisiting the Founding Era - The Life and Times of Thomas Jefferson, May 5, 2021 - Views: 173
Jack Van Ens portrayed Thomas Jefferson in a retrospective of his and achievements.

Revisiting the Founding Era - The Origins of the Electoral College and Transition of Power, May 6, 2021 - Views: 127

Dr. Matthew Harris from CSU-P presented on the Electoral College and the transition of presidential power.

Colorado's Carlino brothers: a bootlegging empire, May 6 at 7pm Views: 807

Pueblo Archaeological and Historical Society lecture series: Sam Carlino presented on how his family controlled the flow of Prohibition alcohol from southern Colorado to Denver before their empire suffered a gruesome, bloody demise. Livestreamed on the Rawlings Library Facebook and YouTube pages.

From Cowgirl to Congress with Mila Johansen, May 13 at 7pm Views: 346

In partnership with the Women's Suffrage Centennial - Southern Colorado, author Mila Johansen spoke of her latest book about her famous suffragist grandmother, Jessie Haver Butler. Livestreamed on the Pueblo Library Facebook and YouTube pages.

Butterflies of Southern Colorado with Mark Yaeger, May 20 at 6pm Views: 44

Mark Yaeger explained the fundamentals of butterfly identification as well as where to look for them. Livestreamed on the Rawlings Library Facebook and YouTube pages.

Youth Services

Summary

Virtual program views are down from last month. Kit numbers are up from last month.

Other highlights:

Maria Kramer's farewell party.





• We were excited to get out into the community and do outreaches at a POSADA event and Healthy Kids Day @ the Y. It was nice to see everyone and spread the news of summer reading.



"Mom, now I REALLY am a big kid! Can I put it in my wallet?"

Jax just turned 7 and was so excited to get his own library card!

Virtual Program Views - 653

Kits2Go - 752

Outdoor Events and Outreach- 178

Total May- 1583

Total April-2076

Detailed Breakdown

Outdoor Program- Art in the Courtyard at Rawlings





Abby and William can't wait to fly their beautiful kites





Virtual Storytime fun with Miss Kirsten and Miss Jacque.

Virtual Programs - Staff

5/3- Ciara- Virtual Poetry Reading- 46

5/4 - Natalie, Kirsten - Family Storytime - 108 views

5/ 6- Ciara- Booktalk- 36

5/11 - Natalie, Jacque - Family Storytime - 146 views

5/11- Ciara- Demo Baby Yoda Feltie- 74

5/13- Ciara- Book Talk- 13

5/18 - Natalie, Kirsten, Jacque - Special Mo Willems Storytime - 128 views

5/20- Ciara- Teen Book Talk- 11

5/25 - Natalie, Kirsten - Family Storytime - 91 views

Total: 653 views

Outdoor Programs and Outreach

5 /6- Ciara- Teen Outdoor Program- 0

5/13- Ciara- Teen Outdoor Program- 0

5/14- Kirsten, Jacque- Art in the Courtyard- 15

5/14- Ciara- Boys and Girls Club- 35

5/15- Jacque- Healthy Kids Day @ The Y- 45

5/20- Ciara- Teen Outdoor Program- 0

5/21- Natalie- Tween Pop Up Program- 3

5/27- Ciara- Teen Outdoor Program- 0

5/28- Kirsten, Jacque, Natalie, Amy- Reading Pays Press Conference Sign Up Table - Numbers reported by CR

5/28- Jacque, Kirsten- POSADA Outreach for Reading Pays- 80

Total: 178

Most Improved Reader Certificates

Certificates sent out- 88

Kits2Go - Youth

For April, YS provided a May the 4th Star Wars kit and a 101 Dalmatians kit. At Rawlings, these were joined by our Mo Willems Storytime craft kit.

Barkman - 50

Giodone - 50

Greenhorn - 50

Lamb - 80

Lucero - 50

Pueblo West - 100

Rawlings - 145

Total: 525

<u>Kits2Go - Teen/Tween</u>

The tween and teen kits this month were DIY Baby Yoda and Constellation Lights.

Barkman - 34

Giodone - 23

Greenhorn - 30

Lamb - 40

Lucero - 30

Pueblo West - 30

Rawlings - 40

Total: 227

Email from Hannah at Barkman

Hi Ciara,

I wanted to pass on some great praise from a patron! They said they absolutely loved the constellation kits. Their children enjoyed them and they were such a fun process and thing to create. They wanted to give kudos to whoever thought of such a great idea!

Hannah Moody-Goo



Picture of Ciara holding her Baby Yoda Feltie in her Demo.

AWE Stats

Rawlings- 16

Greenhorn- 25

Lucero- 18

Pueblo West- 24

Giodone-36

Barkman- Out of Order

Lamb- Out of Order

Total 119

Meetings & Trainings:

5/4 Meeting D60 Lunches- Kirsten

5/5 CLEL Project Ready- Kirsten

5/5 Meeting with Cara at Pueblo Mall- Kirsten

5 /6 LJ Day of Dialog- Natalie

5/11 Children's Program Presentation to Jon, Sherri, and Amy-Kirsten

5/11 Children's Program Presentation to Jon, Sherri, and Amy- Ciara, Natalie, Maria

5/11 Library Programming Webinar- Magi

5/12 YSC Meeting- Kirsten, Jacque, Natalie, Ciara, Maria

5/12 Go to Webinar- Ciara

5/12 Webinar, Passive Programming That Pulls Them In: Provocative Passive Ideas- Jacque

5/12 Presentation to Jon, Sherri, and Amy- Jacque

5/13 Meeting with Kathy Life Skills- Ciara

5/14 Parks and Rec Meeting- Kirsten

5/14 Meet Tom from Elks-Kirsten

5/14 CTC Meeting- Kirsten

5/17 PSM Meeting- Kirsten

5/18 YS Transition Meeting- Kirsten, Jacque

5/19 EPIC Meeting- Kirsten

5/19 IdeaCon Meeting- Jacque, Ciara, Britt, Magi

5/19 CLEL Project Ready- Kirsten

5/20 SLJ Day of Dialog- Kirsten, Jacque, Ciara, Natalie

5/21 LGTBQ+ Work Group- Ciara

5/25 Reading Pays Training- Kirsten, Jacque, Ciara, Natalie

5/25 Idea Con Meeting- Ciara, Magi

5/25 Substance Abuse Webinar- Kirsten

5/26 Meeting Hollie from Pueblo Zoo- Kirsten

5/26 SJIG Book Club- Kirsten, Karen, Ciara, Natalie, Britt

5/27 Kit Demo Training- Facilitator- Natalie

5/27 Circulation Kits Refresher Training- Jacque

5/27 BCALA'S Best of the Best Booklist Webinar- Ciara

5/27 Understanding Manga Webinar- Ciara

5/28 LGBTO+ Work Group- Ciara

Reference and Readers' Advisory

Idea Factory Monthly Report: May 2021

Programs

5/5/2021: Creative Aging Kits with Collective Pueblo:
5/8/2021: Family MAKES! Flowery Greeting Cards:
5/12/2021: Creative Aging Kits with Collective Pueblo:
5/14/2021: Maker Mania Science is Awesome:
5/19/2021: Creative Aging Stamping Fun:
5/21/2021: Maker Mania Science is Awesome:
5/26/2021: Creative Aging Stamping Cards:
30 views

Meetings, Trainings, and Community Outreach

- 5/15/2021: Resume review with CAL Mentor
- 5/18/2021: Monthly Pueblo Makes Meeting
- 5/19/2021: IdeaCon Planning Meeting
- 5/19/2021: AskUs Training
- 5/25/2021: Resume review with CAL Mentor
- 5/28/2021: Reading Pays Kick-off Event
- 5/28/2021: Grome Park Walk-Through for IdeaCon 2021
- Reviewed all Reading PAYS! Materials
- Reviewed all Phase 6 materials

Other

- Finalized submission for NCOA Age+Action Conference
- Final grant report for Next 50 Initiative completed
- 8 notary appointments

Thingiverse Statistics

Views: 0

Downloads: 168

Crystal - Digital Resource/Tech Trainer

Trainings

- Reading Pays Procedures 5/15/21
- Phase 6 Reopening Plan 5/18/21
- Outdoor Film Screening from Kanopy and Swank PCCLD University 5/20/21
- Pronouns Matter PCCLD University 5/20/21
- AskUs Training 5/24/21
- Economic Development Training PCCLD University 5/27/21

Programs/Tasks

- Created and submitted Recommended Lists for June (Kanopy, Hoopla, Freegal)
- Held 9 Virtual Open Labs in Google Meet
- 12+ hours of tutoring assisting patrons with various technology issues, such as Hoopla, Kanopy, Microsoft products, etc, by phone, email and in person.
- Worked on Niche Tutorial documents
- Worked on Diversity Audit
- Updated Communico for Econ Development
- Watch & Learn videos have 19 additional views for the month of May (410 total).
- AskUs requests
- Research assistance requests
- 5 Notary appointments
- RRA Staff Meeting 5/27/21

Thad Stelter - RRA Program and Outreach Coordinator

(Vacation: May 8 - May 16)

-Programs for May:

• To Dye For: Deep Space, May 25, 2021

154 Views



-Tie dye kits2go. Handed out 10 kits. Includes 2 random colors (powder measured out in each bottle), rubber bands, disposable plastic gloves, resealable bag, and instructions.

New Books Sent to the Pueblo Chieftain (Selections) -Fiction

- While Justice Sleeps by Stacey Abrams
- The Last Thing He Told Me by Laura Dave
- The Quiet Boy by Ben H. Winters

-Non-Fiction

- Facing the Mountain by Daniel James Brown
- Better, Not Bitter by Yusef Salaam
- Crying in H Mart by Michelle Zauner

Hispanic Resource Center May 2021 Report



HRC Programming

Maria's Kitchen

Tilapia con Tomatillo Salsa = 12 views Rawlings Library Facebook Live - Maria's Kitchen Fabulous Flan = 25 views *Total: 37 views*

Bilingual Storytime

Who Hides? / ¿Quien Se Esconde? = 3 views Book Fiesta! Celebrate By Pat Mora = 7 views **Total: 10 views**

Cuentos en Español/Spanish Storytime

¿Dónde Está el Oso? = 8 views *Total: 8 views*

Total Programming: 55 views

HRC Outreach

Reforma 2021 Conference

On May 21st, I provided a presentation on PCCLD's Hispanic Resource Center at the Reforma Conference for the Colorado Chapter. Reforma is the National Association to Promote Library and Information Services to Latinos and the Spanish-Speaking. I have been a part of this organization since 2013. I have been asked to participate in their Reforma CO Scholarship Committee this year.

Mobile Vaccination Unit

In May, I was available for interpretation at the vaccine clinics at our branches. I was unable to go to Giodone, but Jerry was able to be there.

Chicano Archives Committee

The Chicano Archives Committee met on May 11th. We have been discussing the changeover for the Atzlan Center and the director and archivist positions.

Parent Connects Committee

On May 18th, I met with the Parent Connects Committee. I updated them on our library programs and that we are getting ready for Summer Reading and Books in the Park. I also let them know about the change of rules with Covid 19.

Continuum of Care

On May 25th, I attended the Continuum of Care Committee. There was a presentation on our community and homelessness and an upcoming center with RMSER.

HOMEBOUND SERVICES

•	CUSTOMERS	16
•	VOLUNTEERS	7
•	VOLUNTEER HOURS	18

•	CIRCULATION	NEW	77
		RENEWALS	52

TOTAL 129

HOMEBOUND SERVICES ADDED 2 NEW CUSTOMERS IN MAY.

NORTH OF FIFTY 24 page views

SENIOR PLANET 1

OATS 1

ALP@PCCLD - May 2021

Adult Literacy, Numeracy, GED Prep

- 5 active coaches
- 3 active learners
- At least 25 total learning coach volunteer hours
- 1 New Match

Career Online High School

- 24 active COHS students in attendance
- 4 in attendance for all scholarship interviews
- 10 in attendance with administrator

Total Attendance - 31	for support and coaching sessions 28 in attendance at all virtual scholarship meetings, classes, support sessions, graduation meetings 30 in attendance at COHS graduation Total Attendance - 96
-----------------------	---

Virtual Programming and Attendance:	Referrals:
COHS Graduation LIVE Stream - 230 views **all sources	The Pueblo Workforce Center x3 Pueblo Community College x1
A Path Forward: Education, Jobs, and Learning Resources - 286 views	r debie community concept X2

	<u>Trainings * Meetings * Projects</u>				
05.04.2021	Met with Sara from CR regarding COHS Graduation				
05.06.2021	COHS Scholarship Interview				
05.06.2021	Met with Alan with facilities for COHS Graduation				
05.06.2021	Met with Cynthia to organize and arrange room(s) for COHS Graduation				
	05.11.2021 Met with Amy regarding Unite Us and how to capture data for economic impact				
	tracking				
05.11.2021	Census Data for Librarians Webinar				
05.12.2021	Economic Recovery Workforce Patterns Webinar				
05.12.2021	Perspectives on Persistence: A Review of the Research Webinar				
05.12.2021	Graduation Meeting with COHS Learner				
05.12.2021	Reviewed Economic Development materials and video				
05.13.2021	COHS Extension Scholarship Interview				
05.13.2021	Perspectives on Strategic Planning Webinar				
05.14.2021	Returning Learning Coach Interview				
05.18.2021	New Learner Coach Match				
05.25.2021	Using Data in Practice: What does it look like? Webinar				
05.25.2021	COHS Scholarship Interview				
05.26.2021	COHS Scholarship Interview				
05.27.2021	RRA Department Meeting				
05.28.2021	Reading Pays Kick-off Event				
05.29.2021	COHS 2021 Graduation Ceremony				
May	Reviewed all Reading PAYS! Materials				
May	Reviewed all Phase 6 materials				

<u>Outreach * Partnerships</u>

- Met with Lori Lara and Scott Lambert of SEL with Regina Renee regarding SEL 05.07.2021 partnership and bringing GED funding to PCCLD
- Interviewed Tiffany Garcia from Pueblo Catholic Charities for virtual program 05.10.2021
- Southern Colorado Harm Reduction Met with Judy Solano to discuss COHS 05.12.2021 opportunities for her clients as well as one-to-one coaching sessions and our fall Digital Literacy Certification course through Northstar Digital Literacy
- 05.19.2021 Unite Us Partner Spotlight Event Featuring ALP@PCCLD and several other community partners - Presented on our program offerings at ALP@PCCLD and how Unite Us is helping us more effectively serve our adult learning community.

05.26.2021 Pueblo Workforce Center: Met with Regina Urenda to discuss digital literacy & Kiosks.

Total Attendance for all Programming & Outreach: 165 not including pre-recorded video or live streaming view

Facilities

Work Order Statistics

- 205 Work Orders completed.
- 77 Custodial work orders completed.

Daily Duties

•

Barkman

Worked on lawn.

Greenhorn

Mowed lawn.

Giodone

Mowed lawn.

<u>Lamb</u>

Cleaned clogged roof drains.

Rawlings

- Repaired Chiller.
- Dealt with storm related issues roof leaks & wind damage.
- Set library up to original status.
- Set up exhibit on the 4th floor.
- Supported construction documents
- Moved Director of Rawlings Library to new office.
- · Waxed floors.

Pueblo West

- Repaired RTU.
- Cleaned up grounds.

Other Duties/Projects

- Supported Million Dollar Reading Program.
- Changed waste company.
- Worked with donated books.
- Supported COHS graduation.
- Cleaned carpets throughout the district.
- Round up isolation racks
- Worked on natural gas bids.

IT Department

- 1) May Help Tickets completed/closed 117
- 2) Assisted with COHS graduation ceremony
- 3) Assisted with Reading Pays press conference

- 4) Assisted with podium / mic setup at Books Again parking lot
- 5) Setup internet browser tab with registration links to all catalog PCs districtwide
- 6) Installed 2 copiers (Greenhorn and Barkman)
- 7) DNS / Active Directory cleanup
- 8) Replaced exterior camera lenses at Lamb, Pueblo West
- 9) Activated and reconfigured all patron PCs for library reopening
- 10) Domain controller server updates/patches

May 2021 PCCLD Computer Use:

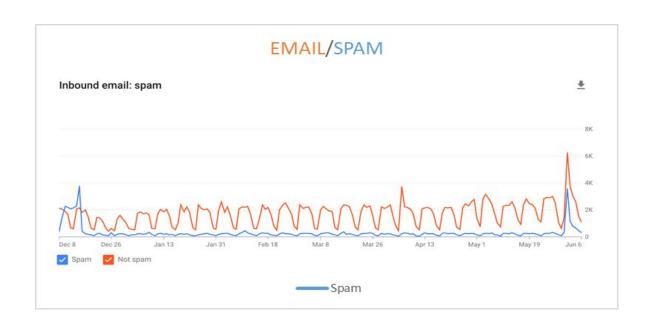
		SAM Ses	sions	Wireless			
Location	Internet	Express	Hrs Used	Devices	Sessions	Data xfer	Hrs Used
						(MB)	
Barkman	1401	169	851:31:23	1090	7873	2764580.99	1362:30:00
Giodone	187		113:41:45	147	18827	148501.15	120:01:00
Greenhorn	96		41:09:43	164	9203	96401.15	125:44:00
Lamb	1036	56	620:25:23	475	4705	2090483.25	997:30:00
Lib @ Y	63		26:01:15	304	1956	57753.92	395:12:00
Lucero	384		286:09:41	295	14858	345180.44	216:20:00
Pueblo West	662	14	370:57:05	635	13113	2854072.56	592:40:00
Rawlings				1508	44099	1598437.45	1256:40:00
RRA	1736	4	1005:30:01				
Microfilm	46		20:52:41				
Sp.Coll	37		24:13:10				
Youth	550		240:26:00				
				·			
TOTAL	6198	243	3600:58:07	4618	114634	9955410.91	5066:37:00

May 2021 PCCLD Library Total Calls:

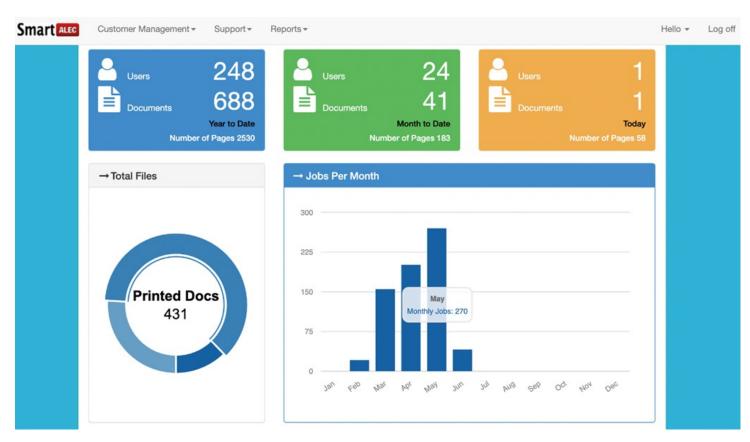
Barkman Public Services Incoming Calls	402
Call Center 411	399
Giodone	40
Greenhorn	38
Lamb Public Services Incoming Calls	249
Lucero	42
Pueblo West Public Services Incoming Calls	320
Rawlings Adult Services Incoming Calls	193
Rawlings Circulation Incoming Calls	134
Rawlings Special Collections Incoming Calls	75
Rawlings Youth Services Incoming Calls	29
YMCA (Huntgroup 412)	92
Total	2013

May 2021 PCCLD Incoming Mail/Spam:

Date	Spam	Not spam
May 1, 2021, 6:00:00 PM MDT	78	736
May 2, 2021, 6:00:00 PM MDT	211	2824
May 3, 2021, 6:00:00 PM MDT	250	3160
May 4, 2021, 6:00:00 PM MDT	226	2830
May 5, 2021, 6:00:00 PM MDT	307	2436
May 6, 2021, 6:00:00 PM MDT	161	1764
May 7, 2021, 6:00:00 PM MDT	132	1021
May 8, 2021, 6:00:00 PM MDT	48	759
May 9, 2021, 6:00:00 PM MDT	269	2273
May 10, 2021, 6:00:00 PM MDT	271	2340
May 11, 2021, 6:00:00 PM MDT	234	2325
May 12, 2021, 6:00:00 PM MDT	289	2579
May 13, 2021, 6:00:00 PM MDT	208	2170
May 14, 2021, 6:00:00 PM MDT	110	1276
May 15, 2021, 6:00:00 PM MDT	60	934
May 16, 2021, 6:00:00 PM MDT	251	2388
May 17, 2021, 6:00:00 PM MDT	249	2800
May 18, 2021, 6:00:00 PM MDT	235	2450
May 19, 2021, 6:00:00 PM MDT	269	2411
May 20, 2021, 6:00:00 PM MDT	210	2136
May 21, 2021, 6:00:00 PM MDT	131	1292
May 22, 2021, 6:00:00 PM MDT	83	1103
May 23, 2021, 6:00:00 PM MDT	221	2829
May 24, 2021, 6:00:00 PM MDT	260	2912
May 25, 2021, 6:00:00 PM MDT	254	2904
May 26, 2021, 6:00:00 PM MDT	334	3014
May 27, 2021, 6:00:00 PM MDT	260	2535
May 28, 2021, 6:00:00 PM MDT	164	1082
May 29, 2021, 6:00:00 PM MDT	78	642
May 30, 2021, 6:00:00 PM MDT	321	1405
May 31, 2021, 6:00:00 PM MDT	3580	6255
Totals	9754	67585



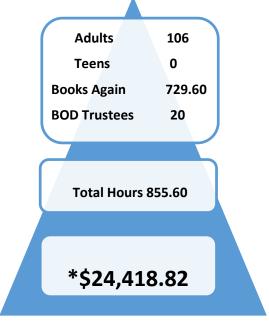
May 2021 PCCLD Patron WIFI Printing



Volunteer Services Monthly Report – May 2021

Submitted by Kristin McLaren

PCCLD Volunteer estimated hours for the month of May



^{*(}Estimated by Independent Sector's figure of \$28.54/hour for each volunteer hour contributed).

VOLUNTEER OF THE MONTH

Due to Covid-19 a volunteer of the month was not selected.

Human Resources and Finance

May-21 TRAININGS - WEBINARS - CONTINUING EDUCATION - SEMINARS				
Date	Name of Training	Provided By	Employees In Attendance	Time
F /42 /2024	MU/D Deutel Magneticus Tarining	Country Coffets	Lauretta Mannarial O Tami Dalu	1.50 have a ab
	MVR Portal Memeber Training	·	Loretta McDaniel & Terri Daly	
5/10/2021	The New Partnership - DEI is Everyone's Responsibilty	AICPA	Alexandria Romero	1 hour
5/20/2021	Young Professional's Council Leadingship & Environment	COCPA	Alexandria Romero	1.5 hours
			Alexandria Romero & Missy	
5/20/2021	State & Local Recovery Funds Guidance	National Special Districts Council	Mantelli	1.5 hours
5/21/2021	APRA Training	GFOA	Alexandria Romero	1 hour
5/3-5 & 5/10-12/21	Fundamentals of Local Government Budgeting	GFOA	Missy Mantelli	14 hours
5/1/2021	Amazon Business & OMNIA Partners: saving money	Amazon	Darlene Sherwood	1 hour
5/17/2021	Understanding the relationship between EEOC and CCRD	EEOC - Equal Employment Opportuity Commission	Terri Daly	1.5 hours
5/18/2021	Harassment Prevention in the Workplace	Colorado Special Districts Pool	Terri Daly	1 hour
19-May	Resiliency: Responding to changing workforce needs	HUB International	Terri Daly	2 hours
	Recruiting, Hiring, Training, Orienting, Maintaining and			
27-May	Saying Goodbye to Volunteers	Library Works	Kristin McLaren	1 hour

Thank You Messages

PCCLD STAFF

Email to Gloria Madrill, Community Relations and Development Coordinator

Library patron, Brittany Nicole, sent an email re: Reading Pays: Pueblo's \$1 Million Reading Challenge

"I don't have children but I'm still very happy to see initiatives like this in Pueblo and can't wait to see what it inspires in young people here. Thanks for your efforts!"

PCCLD STAFF

Card to Jon Walker, Executive Director

Ms. Patty Darling, Library Patron

Dear Library District,

"I want you to know that I appreciate our library services so much, and so value the safety and warmth offered to my children and their friends. This library really keeps their attention focused on learning and initiates new and helpful constructs into our community. Thank you for all you have done."

Jerry Vigil, Program & Outreach Specialist, and the Lucero Branch STAFF

Email to Jon Walker, Executive Director

"Hello,

Well did you know you are a Five Star library because of your shoe repair too? Walked to the Lucero and my sandal broke. I thought oh no what was I going to do I had a distance to get home. I went back into the Branch and Jerry got some cord and tied it for me. I said Jon doesn't realize you have cobbler repair here too

! Jerry said we are here for you no matter what. WOW!

I feel so comfortable with the staff that I asked for help. Thanks to all the staff at the Lucero Branch and all libraries. I have found all staff at all the branches go out of their way to help!"

Blessings, Theresa Kosak

Rachel Salazar, Librarian/Asst. Manager – Pueblo West Library

<u>Email to Jon Walker, Executive Director – Jill Kleven, Director User Services – Nick Potter – Director Community Relations & Development</u>

"Hello Mrs. Kleven, Mr. Potter, and Mr. Walker,

First and foremost, I just want to say, "Thank you!" Our Pueblo Libraries are outstanding and I personally wanted to let you know how much I appreciate all the work that you do.

Today my three children visited the Pueblo West Library for the first time since the pandemic. They were excited to participate in the summer reading opportunity, and immediately started looking at the shelves to discover a new adventure. A lady, by the name of Rachel, assisted us in getting them new cards and helped with acclimating us to the reading program. She was exceptional! Not only was she helpful, but was so efficient and patient with all of our needs. Thank you for hiring her to serve our community!

Again, as a family, we just appreciate you all, and wanted to send a note letting you know."

Take care,

Natalie Brown (Library Patron)

Respectfully submitted, Jon Walker Executive Director