

PUEBLO CITY-COUNTY LIBRARY DISTRICT
Report of the Executive Director – March 2021
Submitted to the Library Board of Trustees
April 22, 2021

Barkman Library

March Programming & Outreach Report

Completed by Hannah Moody-Goo and Ashley Minnich

Virtual Programs

Virtual Toddler Storytimes

Ashley

Four Friday storytimes provided by Ashley Minnich (POS). Theme for the month of March was things that begin with the letter M.

Virtual Preschool Storytimes

Hannah

Five Wednesday storytimes provided by Hannah Moody-Goo (Branch Librarian) with associated storytime crafts Kits2Go.

Barkman Book Club Discussion

Ashley

3/1/2021, 5:30 PM

Gemstones for March - 2021 Creative Journaling

Ashley

3/2/2021, 6:00 PM

Barkman Paint-Along Hangout

Marcus

3/10/2021, 4:00 PM

Barkman Baking Series

Hannah

3/25/2021

Mozzarella Stuffed Parmesan Dinner Rolls



Barkman Art Challenge | Word Art/Poetry

Ashley/Hannah/Marcus

3/1/2021-4/30/2021

Started a community art challenge to encourage youth, tweens, and teens to get creative. Webpage on the library site was set up to display submitted artwork.

Passive Programs

Barkman Trivia

Marcus

3/1/2021-3/31/2021

Marcus created weekly trivia that could be done at the main service desk.

Attendance: 14

Women's History Month Trivia

Ashley/Hannah

3/1/2021-3/31/2021

Virtual online trivia about Women's History Month. Three winners will be randomly chosen at the beginning of April to win artwork from local women artists.



Kits2Go

Total Kits Provided in March: 188

Kit2Go: Saint Patrick's Day (YS)

3/1/21-3/14/21

Attendance: 19/25

Kit2Go: Spring Fun (YS)

3/15/21-3/31/21

Attendance: 21/25

Kit2Go: Drum (YS)

3/1/21-3/31-21

Attendance: 25/25

Note: Hannah forgot to give these out in February, so we gave them out in March.

Kit2Go: Celtic Heart Knot Necklace (YS)

3/1/21-3/15/21

Attendance: 12/20

Kit2Go: Conductive Gloves (YS)

3/15/21-3/31/21

Attendance: 7/20

Kit2Go: Kindness Jars

3/15/21-3/22/21

Attendance: 12/24

Kit2Go: Gotta Stitch 'Em All! Squirrel

3/15/21-3/22/21

Attendance: 10/12

Kit2Go: Preschool Storytime - Cotton Ball Clouds

2/28/21-3/6/21

Attendance: 10/10

Kit2Go: Preschool Storytime - Yarn Wrapped Bees

3/7/21-3/13/21

Attendance: 10/10

Kit2Go: Preschool Storytime - Color Sorting

3/14/21-3/20/21

Attendance: 10/10

Kit2Go: Preschool Storytime - Colorful Birds

3/21/21-3/27/21

Attendance: 10/10

Kit2Go: Preschool Storytime - Pollen Planting

3/28/21-4/3/21

Attendance: 10/10

Outreach Kit2Go: Parents as Teachers

3/1/21-3/31/21

Attendance: 12/20 English

Attendance: 0/10 Spanish

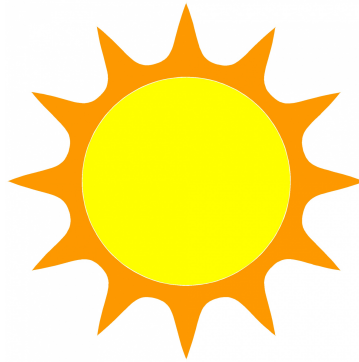
All ages literacy kits received by Catholic Charities' Parents as Teachers Program in English and Spanish and given out to Barkman patrons.

Outreach Kit2Go: PAT March Storytime

3/1/21-3/31/21

Attendance: 20/20

Kit2Go accompanied the PAT March storytime given to the PAT families. Includes Parent Resource Folder and craft related to the storytime.



Outreach

Catholic Charities (CC)

- Wed Mar 10 - Kit Exchange
 - CC gave us 20 English and 10 Spanish storytime kits for us to give out with our regular kits through the month of March.
 - We gave CC 20 storytime kits with parent resource folders and a storytime craft.
- Thurs Mar 18 - Zoom Connection Storytime with CC's Parents As Teachers/La Familia Fuerte program and their families.
Attendance: 20 families

Belmont Elementary School

- Tues Mar 16 - Meeting with Yvonne Trujillo, Carla Lopez, and Mollie Blackford (the preschool teachers and assistants at Belmont Elementary) to discuss outreach opportunities. We made plans to offer special kits, weekly virtual classroom storytimes, and book bundles related to the topics being covered in their classrooms starting in April. Kits and bundles were created for their April theme of animals.



Training, Conferences, & Continuing Education

Hannah Moody-Goo - Branch Librarian

- PLA Advancing Family Engagement in Libraries Tue Mar 2, 2021 - Tue Mar 23, 2021
- Youth Services Committee Meeting Wed Mar 10, 2021
- Angry Patrons: Defusing, De-Escalating & Improving Outcomes Thurs Mar 25, 2021
- Libraries and Workforce Development: Connecting the Dots between Your Patrons & Public Policy - Tue Mar 30, 2021 12pm-1pm

Ashley Minnich - P&O Specialist

- PLA Advancing Family Engagement in Libraries Tue Mar 2, 2021 12-1pm
- Youth Services Committee Meeting Wed Mar 10, 2021 8am - 9:30am
- Summer Reading Preparation Meeting Thu Mar 11, 2021 1-3pm
- PLA Advancing Family Engagement in Libraries Tue Mar 23, 2021 1pm
- Angry Patrons: Defusing, De-Escalating & Improving Outcomes Mon Mar 29, 2021

Miscellaneous

Friends of the Library Grant Award

Amount: \$1,000

- Hannah and Ashley were awarded the grant they submitted for from the Friends of the Library of \$1,000 which will be used to purchase long-term early literacy items for "Early Literacy Toolkits" as part of their partnership with Catholic Charities and their Parents as Teachers program.

Barkman Library March 2021 Summary

- 188 Kits 2 Go were given out during January and included:
 - 104 created and distributed by Barkman Staff.
- Marcus Bower – CSR
 - Led a "Paint Along" virtual Program 03/10/2021
- 70 patrons were served via curbside services in the month of January.
- All Barkman Staff were given access to and required training for
 - Angry Patrons: Defusing, De-escalating and Improving Outcomes
- Alicia Griebel - Manager
 - WIFI Beta Printing Meeting 03/04/2021
 - Webinar from Library Works- Course Correction How to Guide Library Employees Back on Track" 03/11/2021
 - PSM-reviewed recording of 03/22 & attended 3/29/2021
 - 3/29/2021 Met w/Linda Lewis toured Barkman.
- Monica Younger
 - Shadowed CSUP Courier duties with Ruby Vigil.
- Ruby Vigil
 - Nesbit Committee 02/24/2021
- The Staff Meeting on March 8th covered the following information-
 - Inbound clearing of desolate physical materials is going well but keep on the lookout! Great job everyone!
 - New MHT member coming soon.
 - ILL Update of the Book- Any staff member cleaning out ILL's that have not been picked up, please continue to add them to the red book like normal, however on the left side of their record please star or fill in the numbered box next to them to denote that they were not picked up by the patron.
 - Schedule
 - Wifi Printing- play around with it, so far so good. Questions or Concerns?
 - Gates- Software awareness/Problems- send Helpdesk Ticket to Robert in IT.
 - Training in PPCLD University. Accounts/Use/Questions?
 - Hybrid Virtual Programming will begin in April. More details to come.
 - YS news and info, Summer Reading News?
 - Mental Health, Anxiety grab bag creation. Item Ideas?

Giodone Library

Calls Taken

December – 287 January – 625 February – 337 March – 366

Friends Grant

Awarded a Friends Grant to purchase boredom bags to give out at Veterans Homes.

Programs

- **Youth**– Paula hosted 2 Virtual Storytimes, and 2 STEAM programs
 - Giodone Storywalk – Paula created an outdoor Storywalk Click Clack Moo-148



- **Adult** –Lorina hosted 3 Virtual craft programs, 4 Leaf Clover Charm, Pot of Gold Necklace, and Easter Crafts
- **Giodone's Virtual Book Club** –Olive the Lionheart by Brad Ricca-5
- **Kits to Go:**
 - Adult - (Lorina)
 - 4 Leaf Clover Charm - 20
 - Pot of Gold Necklace – 2
 - Easter Crafts - 40
 - YS Kit2Go for youth
 - Spring Fun– 25
 - Celtic Heart Necklace-15
 - DIY Conductive Gloves for Touchscreens- 15
 - Pet Rock – 20
 - Saint Patrick's Day Fun-25

Giodone Curbside Pickups

December – 200 January – 96 February – 20 March – 7

Branch Training – Staff are tracking trainings here -

<https://docs.google.com/spreadsheets/d/1B0B3Vf4o3tyibDcZGU4ygv7G1avPh4gN99aZ0omDTeU/edit?usp=sharing>

3/01/21	Lorina	Disaster planning-safeguarding your genealogical records
3/01/21	Lorina	Cracking the internet: stop bumbling and start searching like a pro
3/01/21	Lorina	20 kid friendly family history activity ideas
3/02/21	Lorina	Francesco Lotoro and Nick Vujicic
3/01/21	Deb	BL Spring Book Club Picks
3/04/21	Paula	Circulating Optimism: how library workers have shifted to engage and assist their communities
3/04/21	Paula	The Ethics of Library Customer Service
3/10/21	Deb	Diversity, Equity and Inclusion in the Public Library/ Library Journal
3/10/21	Lorina	Taking care of us
3/11/21	Kayci	Course Correction: How to Guide Library Employees Back on Track
3/13/21	Candace	How to Organize and Run a Human Library
3/13/21	Lorina	How to make a thermal wonder bag
3/13/21	Candace	Library Surveys for Success
3/20/21	Stephanie	The Books That Won (and a few that should have!)
3/20/21	Candace	Preventing and Treating Compassion Fatigue with Self Care
3/18/21	Paula	Course Correction: How to Guide a Library Employee Back On Track
3/24/21	Paula	Diversity Audit

Meetings

Kayci - PSM Meeting, CAL EDI Committee, CAL Sustainability Meeting, PIC Work Group

Paula - Youth Services Meeting

Candace - Nesbitt

Kayci's Training work

- Edited Sub procedures.
- Worked on Wi-Fi printing and hosted Q&A session.
- Updated process fee waive procedures and discussed at PSM meeting.
- Registered 12 for ALA.
- Discussed Niche Academy opportunity with Directors.
- Updated Communico instructions.
- Created vehicle instructions.
- posted UVC instructions
- starting filming Directors for Meet the Directors onboarding video

Greenhorn Valley Library

Youth Programming

- 3/3, 3/17 & 3/31: Newt's Nook Animal Storytime: 123 FB views, 7 reactions, 5 comments, 3 YouTube Views.



Adult Programming

3/12 & 3/26: Failure Friday - 322 FB views, 23 reactions, 11 comments, 3 YT views, 2YT likes.



Greenhorn Valley Book Club: 6

- Kits 2 Go:
 - Sham-Rocks: 25 teen / adult
 - Saint Patrick's Day: 25 juvenile
 - Celtic Heart Knot: 35 teen
 - Mysterious March: 30 juvenile / tween
 - Spring Fun!: 25 juvenile
 - Conductive Thread Gloves for Tough Screens: 15 teen
 - DIY yarn Pom Pom: 27 juvenile
 - Jelly Bean Guessing Game: *still in progress all ages

Exhibits & Displays

Our Exhibit attendance for March was 143.

Here are a few pictures of the many displays for March.

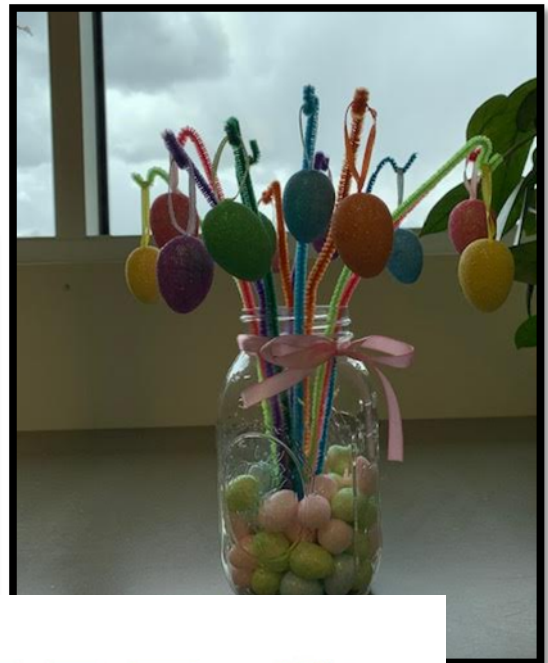
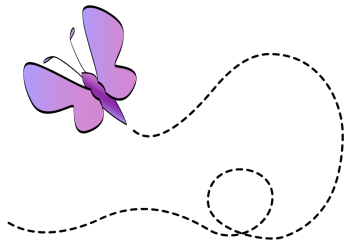


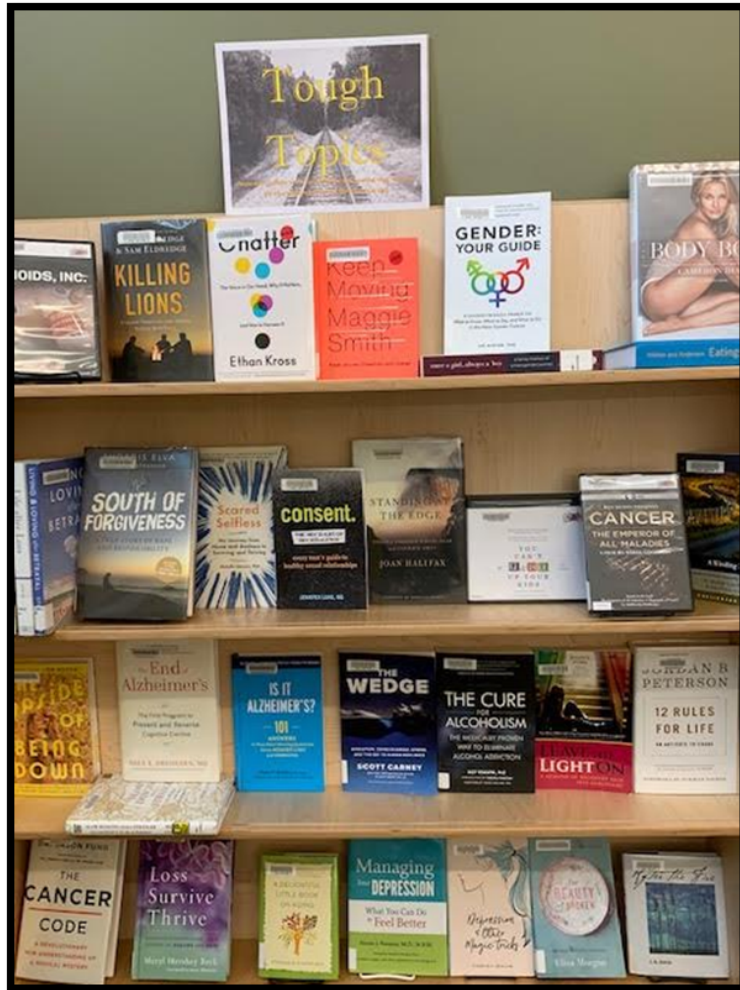


Murder Mystery March



Films featuring leading men





CALLS, CURBSIDE, AND BUNDLES

The Greenhorn library fielded 313 calls while serving as Call Center on Mondays, Wednesdays, and Saturdays of March. We also delivered books, kits, and program supplies to 15 patrons via our Curbside service.

BEULAH SATELLITE

Beulah satellite was closed Tuesday March 23rd for Spring Break.

Date	Number of visitors
3/2	6
3/9	5
3/16	12
3/23	Closed for spring break
3/30	8

MEETING ROOMS

# of Patron Uses	# of people		Programs	# of participants
1	3		Book Club	6

Lucero Library

Kristi Roque (Branch Librarian)

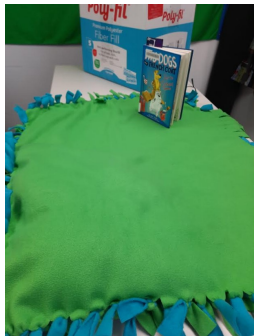
- Semi Crafty Librarian programming: Pet Toys series



Cat toy with feathers



Small pet tent to hang out in, made out of wire and a t-shirt



No sew dog bed



Chewable dog toy made out of a tennis ball and t-shirt.



Cat station with feathers and pom poms.

Librarian Book Lists:

- Glorious Gardens! Check out this book list for garden tips and inspiration.
<https://catalog.pueblolibrary.org/MyAccount/MyList/2967>
- Cats and Dogs! This list has an assortment of books about our furry friends. Check it out!
<https://catalog.pueblolibrary.org/MyAccount/MyList/2851>
- Armchair Garden Tours:
- Tour the garden that inspired Monet to paint his water lily collection.
<https://www.youtube.com/watch?v=rjWx2WNXFF4>
- If you love stunning English gardens check out the Waddesdon Manor gardens!
<https://www.youtube.com/watch?v=EyYuxTfdtKo>

Articles Read:

- Sierpe, Eino. "Confronting Librarianship and its Function in the Structure of White Supremacy and the Ethno State". Journal of Radical Librarianship. May 27, 2019. Accessed January 19, 2021. <https://journal.radicalibrarianship.org/index.php/journal/article/view/39>

Webinars:

- Envisioning future library experiences: service design techniques for responsive libraries
- Webjunction
- Grace Under Pressure: tips and tricks to cultivate a positive approach
- Webjunction.

- LibraryWorks: Course Correction: How to Guide Library Employees Back on Track
- When to Work trainings

Podcasts:

- Call number with american libraries, episode 59---Talking About Race
- Dewey Decibel Episode 38--The Buzz on Libraries

Meetings:

- Youth Services
- Intellectual Freedom Committee (CAL)
- Violence Prevention Coalition
- PSM
- Renovation meeting
- Facilitated staff meeting

Jerry Vigil (POC full time) presented the following programs:

Cuentos Bilingües Con Jerry (Bi-lingual Stories)

Description: I read different stories in both Spanish and English to encourage others to practice speaking two languages.

Date:03/06/21

Views: 67



Tales from the Stacks

Description: We are reading "Two Dogs in a Trench Coat Go to School" by Julie Falatako.

Date:03/02/21

Views: 32



Beginner Ukulele Classes

Description: I teach a basic Ukulele class to the community. I teach chords and different songs.

Date 03/04/21

Views: 41



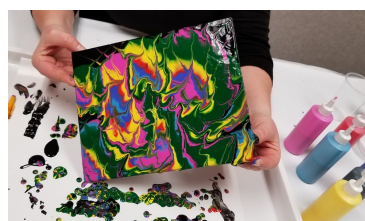
Adult Craft Series (March Craft)

Description: This program is an easy craft on how to use pour paints and patrons were provided a ceramic boot to go.

Date 03/04/21

Views: 18

Kits-to-go: 09



Adult Craft Series (March Craft)

Description: This program was a how to make a bird feeder using a dish.

Date 03/11/21

Views: 06



Adult Craft Series (March Craft):

Description: This program is an easy craft on how to make a St. Patrick's Day theme Gnome.

Date 03/18/21

Views: 34

Kits-to-go: 10



Jessica Blaha (POC part time) makerspace programs.

Ms. Jessica's Makerspace Programming-MARCH #s as of 4/1/21

Penny Spinner

March 3, 2021

Watch to see how simple these spinning tops are to make.

20 Kit bags included: one penny, circle cardboard, crayons, and snack.

Views on Facebook: 27

Views on YouTube:3



DIY Paper Squishy

March10, 2021

Discover how simple and fun it is to make your own paper squishy/stress relief. Plus, you may have the materials on hand at home.

Views on Facebook: 77

Views on YouTube:



Grass Head

March 17, 2021

See how you can make your own funny, hilarious, or cute head planter. Kits are available at Lucero
18 Kit bags included: potting soil, grass seed, craft assorted items, knee-high pantyhose.

Views on Facebook: 41

Views on YouTube:0



Crayon Pendant DIY

March 31, 2021

Let's celebrate National Crayon Day by making your own personal crayon pendant.

18 kits including: a pendant, shaved crayons, cord, and clothespin.

Views on Facebook: 14



Mark Salazar (Hardknox Gang Prevention and Intervention) No programs.

Meeting & Training

- **Diann Logie (Branch Manager)**
 - PSM meetings
 - Scheduling Summit discussion
- **Kristi Roque (Branch Librarian)**
 - Youth Services meeting

Books a la Cart

No Delivery

Care and Share

They have opened a permanent food distribution center called "Sunnyside Market" located on the corner of La Crosse and 8th Street.

The Lucero Team meeting this month consisted of the following presentations or discussions:

- Youth summer reading truck tales virtual program
- Adult summer reading tattoo tales (Jerry's idea)
- The UV light for the conference room
- Thoughts/feelings/concerns regarding changes coming in the near future (new manager, etc.).

Lamb Library

JEN TOZER (Branch Manager)

- 3/2: Virtual Check-in with Sherri Baca
- 3/4: Request for Reconsideration Committee initial meeting (w/ Jill Kleven)
- 3/9: Facilitate virtual meeting between YMCA administrators and PCCLD (w/ Jennifer Sullivan, & Sherri Baca)
- 3/9: Attend Rawlings Renovation virtual meeting
- 3/10: Monthly Staff meeting featuring Tech Services presentation on Collection Procedures (w/ Jill Kleven, Theia Bravo, & Elizabeth Flores)
- 3/11: Webinar - Course Correction: How to Guide Library Employees Back on Track
- 3/11: Attend virtual meeting on Adult Summer Reading program
- 3/17: Monthly Meeting with Sherri Baca
- 3/19: Request for Reconsideration Committee findings meeting (w/ Jill Kleven, & Elizabeth Flores)
- 3/22: Attend virtual PSM meeting
- 3/29: Attend virtual START/PSM COVID update meeting

JENNIFER SULLIVAN (Librarian/Asst. Manager)

Kits2Go:

- March 1-31, **Early Literacy Kit2Go** - monthly kit with info and activities to help support early literacy at home; designed to stand alone for those without internet access, but also complements the virtual storytime. The suggested activities are categorized by the 5 early literacy practices of Talk, Sing, Read, Write, & Play, and included book suggestions; songs, rhymes, and/or finger plays; coloring and activity sheets; and materials and instructions for 2-3 crafts/activities. This month included themes of Wildlife, awesome new books, St. Patrick's Day, Folktales, and Crayons/Colors. 40 kits given out.



- March 15-20, **Science Saturday – Rainbow Science** – kit to accompany virtual program broadcast on Facebook/YouTube live on Sat., Feb 20. 20 kits given out.

Programs:

- March 3, **Family Storytime** – “Wildlife” theme (both exotic & Colorado); 58 views



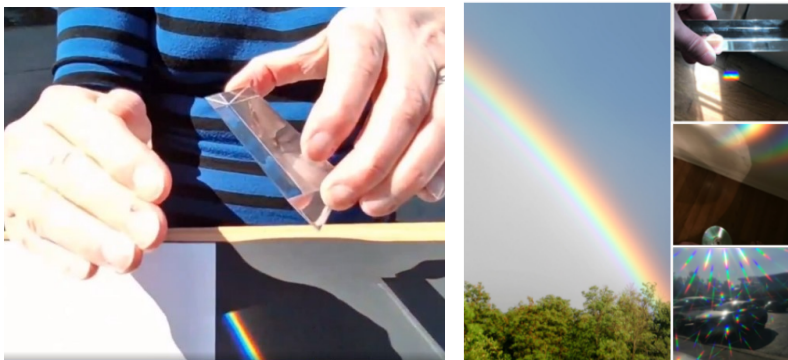
- March 10, **Family Storytime** – “Awesome New Books” theme; 79 views.
- March 17, **Family Storytime** – “St. Patrick’s Day” theme; 540 views



- March 24, **Family Storytime** – “Folktales” theme; 48 views.
- March 31, **Family Storytime** – “Crayons/Colors” theme; 75 views



- March 20, **Saturday Science**: Rainbow Science. Monthly hybrid STEM program for elementary ages, consists of a kit of supplies and a live-streamed video. This month we learned about the science of rainbows and similar optical effects created by refraction and diffraction, experimented with producing rainbows using prisms, DVD’s, water, and diffraction glasses. 20 kits given out; 57 views.



Promotional Videos:

- March 3rd, **Early Literacy Kit Unboxing** – video to show the contents of this month’s Early Literacy Kit2Go and explain how they help support early literacy. 29 views.

Displays:

- Ongoing picture book display, beginning with booklist from early literacy kit, St. Patrick’s Day books, Folktales, and ending with Crayons.

Meetings:

- March 9, Meeting with YMCA
- March 10, Youth Services Committee meeting
- March 11, Lamb Staff Meeting
- March 11, Adult SRP Meeting

Training:

- March 11, Course Correction: How to Guide Library Employees Back on Track webinar
- March 9 Middle Grade Magic Conference (I actually watched the recorded sessions throughout the month as I worked on kit assembly)
- March 17, Cash recon training

Miscellaneous:

- Applied for and received \$500 grant from FOL for craft supply core kits
- Applied to be on the selection committee for the Colorado Libraries for Early Literacy CLEL Bell Awards
(we also gave out various centralized kits for kids, tweens & teens)

RACHEL PACKARD (Program & Outreach Coordinator)**Trainings and Webinars**

LJ - Diversity, Equity, and Inclusion in the Public Library

SLJ - Middle Grade Magic March 9th

Get Graphic: Using Graphic Novels In The Classroom March 10th

Programs and Passives

Snack kits - 220

Coloring Sheets - 175

Teen/ Tween

Be Your Own Hero Book Bundles and Display - 15 kits



DIY Felt Pins - 40

DIY Bookmarks - 40

Wonder Woman Perler Bead - 40

Graphic Novel Hangout LIVE - 55 views

Adult

Hand Lettering Virtual Craft- 50 views 30 kits

Painting Poppies Virtual Craft - 50 views 30 kits



MARY KRATZ (Customer Service Representative)

Gate Count: 3690

Meeting Room Use: used 0 times for non-library functions

Study Room Use: 0 people used the study room

Volunteer Hours: 5.5

Exhibit of the Month: Paintings by Jillian (Jen Tozer)



Exhibit attendance: 185

Legal Clinic attendance: 2

Curbside Pickups: 70

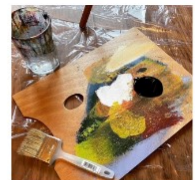
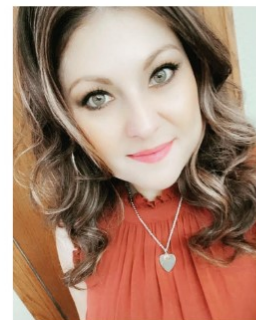
AWE: used 79 times

Jillian McQuitty



ARTIST BIO

Born in 1982, Jillian has always been artistic and crafty. She graduated from Salda High School in 2000 and went on to study Cosmetology at Toni & Guy Hairdressing Academy in Colorado Springs. Jillian worked as a cosmetologist for 12 years before deciding to return to school to study Visual Communications. Art has always been a passion for Jillian and she is thrilled to be able to continue creating art whether it be in paint, photography, or other mediums. Jillian lives in Pueblo with her daughter, Austyn.



Displays

Women's History Month, Chick Lit, Chick Flicks, Wellness (Rachel & Lise), Irish Authors (Lise Christofferson)



LOVELY MURRELL (Customer Service Representative)

Digital Book Club: Medical Bondage by Deidre Cooper: 20 people viewed the video from March 26- March 31

MIKE GONZALES AND PAULA BRANDIMARTE (Customer Service Representatives)

LIBRARY @ THE Y

The Library @ the Y saw **759** patrons in February, which is an average of about **28**/day. For passive programs, they gave out **221** coloring sheets to children and **13** puzzles to adults. The Y also fielded **271** calls while serving as Call Center.

Pueblo West Library

Community Display Cases

WWI History Display

Exhibit:

Exploring Steel: Energy and the West

Facilities:

Request for meeting room reservations by the general public have increased and several PW Clubs have begun meeting at the library again. We have had so many requests that we have had to open up meeting room B. To do this, we have moved all the furniture stored in room B to the Café and put up the wall between rooms A & B.

The projectors in both rooms A & B have been replaced with new, Optima projectors.

Programs:

Pueblo West Library held a total of 23 virtual programs and club meetings with a total of 1076 participants as of March 31, 2021.

Title	Age group	Date	Attendance
Cast-Offs Knitting and Craft	Adult	March 30	2
Advanced Tai Chi	Adult	March 31	6
Beginning Tai Chi	Adult	March 31	2
Daylight Book Club	Adult	March 03	15
History Round Table	Adult	March 04	0
Jammie Story time Live	Juvenile	March 04	183
Preschool Kits2Go	Juvenile	March 04	100
Jammie Story time Live	Juvenile	March 11	184
Preschool Story time	Juvenile	March 25	11
Jammie Story time Live	Juvenile	March 18	217
Jammie Story time Live	Juvenile	March 25	136
Preschool Story time	Juvenile	March 04	11
Preschool Story time	Juvenile	March 11	15
Preschool Story time	Juvenile	March 18	10
Teen Hangouts	Teen	March 31	60
Virtual Dungeons and Dragons	Teen	March 06	15
Virtual Dungeons and Dragons	Teen	March 13	15

Virtual Dungeons and Dragons	Teen	March 20	15
Virtual Dungeons and Dragons	Teen	March 27	15
The Page Turners	Tween Juvenile	March 08	13
The Page Turners	Tween Juvenile	March 15	17
The Page Turners	Tween Juvenile	March 22	17
The Page Turners	Tween Juvenile	March 29	17
			1076

Kits2Go

Pueblo West library created and gave out Kits2Go in March.

Easter Joy Treat Set	Adult	20
AdultKit2Go: Beginner Cross Stitch	Adult	18
Toddler Kit2Go	Juvenile	30
Toddler Kit2Go	Juvenile	30
Toddler Kit2Go	Juvenile	30
Toddler Kit2Go	Juvenile	25
Kit2Go: Spring Fun	Juvenile	100
Kit2Go: Saint Patrick's Day Fun	Juvenile	100
Toddler Kit2Go	Juvenile	20
Kit2Go: Pine Cone Bird Feeder	Juvenile Family	33
Conductive Touchscreen gloves	Teen	15
Celtic Para cord Necklace	Teen	15
Blackout Poetry Kit2Go	Teen	15
Solar Oven Kit2Go	Tween	20
Sun Print Kit2Go	Tween	20
Kit2Go: DIY Magazine Boxes	Tween Teen Adult	15
		506

PW Curbside Service

PW had 98 curbside delivery appointments in March with an average of about 4 appointments per day.

User Services

Director

- Jill Kleven met with OCLC's Global Council for their annual meeting on March 23rd and 24th. Topics of the meeting included library services during the pandemic, sustainable practices, and reimagining descriptive workflows in the catalog.
- Jill met with Rebecca McGee to discuss adding more print material and a database to the Adult Literacy Collection.
- Human Resources and Jill interviewed candidates for the substitute pool. There will be six new subs onboarding in early April.
- Jill met with the Business Librarian, Matthew West at Poudre River Library District to discuss procuring nonprofit print materials.
- Daniel Gaghan and Jill attended a demo for Cloud Library Newsstand, a new digital magazine service.

Collection Development

- The digital book club began a new selection in March, The Queen's Gambit.
- The collection development librarians finished visiting departments to discuss collection maintenance. They will now work on accompanying guides.
- March saw the highest digital checkouts ever for the district, over 39,000. Subsequently there was also the high Hoopla usage ever, just over 12,000.
- Collection development committees reviewed both requests for reconsideration for Arguing with Socialists as well as the six Dr. Seuss books that will no longer be published. Recommendations are forthcoming.

Cataloging

- Hotspots were sent to both PCC and CSU-Pueblo for their students to use.
- Peggy Bilger worked on getting the new park passes and backpacks out for circulation.

ILS

- Daniel and Jill met with Bob Bennhoff from CLIC and Charissa Brammer from Colorado College to discuss Koha issues. There will be another test run for using the ILL module within Koha with AspenCat libraries.

Special Collections and Museum Service

Reference Statistics

Obituaries, Document Delivery and Indexing

- Microfilm used: 224
- 119 obituary requests, 1 Ask Us requests, 1 article requests completed - Tabitha D.
- 81 obituaries, 2 Ask Us, 6 article requests in progress - Tabitha D.
- 111 photo files used
- 1 biography newspaper clipping file, 0 Colorado newspaper clipping files, & 7 Pueblo newspaper clipping files used
- John Korber's Business Buildings binders indexed through Volume 38- Tabitha D.
- Korber Biography binders scanned through Volume 14(K).
- Hannah and Charlene prepared 20 theses to be sent to be bound.
- Hannah and Charlene prepared 100 genealogy magazines to be sent to be bound.
- Hannah and Charlene have been working on the Genealogy periodicals inventory. Hannah has gotten through letter "C" and has entered 1200 new magazines.

Digital Collections and Database Usage

- Ancestry.com searches - 2,042
- Ancestry.com sessions - 168
- CONTENTdm item views: 3,029
- CONTENTdm items: 10,582
- CONTENTdm page views: 3,533
- Virtual exhibit page views: 102
- YouTube Channel - Subscribers: 15, Total views: 836, Number of videos: 21
- Digital Public Library of America, Plains to Peaks Collective - Item views: 9, Click throughs: 5, Users: 8, Sessions: 13
- Colorado Historic Newspaper Collection

- Colorado Weekly Chieftain - page views: 614, title searches: 89
- Colorado Daily Chieftain - page views: 4,562, title searches: 213
- ArchivesSpace - Users: 416, Sessions: 213
- Izi.travel tours - Views: 1

Archives & Genealogy

PCCLD collection continues to be processed. Finding Aid can be found at

<https://archives.pueblolibrary.org/repositories/2/resources/57>

Charlene continues to work with our volunteer, Caroly Lowrey, who is transcribing several of our oral histories. She now has seventeen tapes transcribed under Baylor University guidelines and most of them have been uploaded to our website to go with the recordings.

It has taken us a year but we now have the Family Search link right underneath Ancestry.com. This is the LDS (Mormon) site out of Salt Lake City and adds millions more records our patrons can have access to without having to get an account. This can only be used by patrons when in the library.

Aaron received a collection of glass-plate negatives created by Frank D. Muramoto, and a collection from the estate of Ed Simonich.

Infozone

IZ attendance: 404, YTD: 762

Passive kits in IZ distributed: 70 (Muramoto)

Passive kits distributed through Pueblo West: 50 (Xcel)

Virtual Exhibit - "Righting a Wrong; Japanese-Americans and World War II", virtual poster exhibit from the Smithsonian Institute SITES program.

Digitization

Blake digitized a small collection of photos from the permanent collection to be used in the upcoming exhibit (April 2021) "Pueblo and the Roaring 20's".

Blake also digitized a collection of 160 photographs for Dr. Samuel Ebersole, who is producing a documentary on the 1921 flood. These photos will be added to CONTENTdm.

40 photographs have been digitized from the archives' library collection for placement on CONTENTdm. Work on adding them to CONTENTdm is ongoing.

Blake created a virtual orientation for the Digital Memory Lab, where the photo station is currently reopened due to its compatibility with the 2-hour time limits set for Covid safety. The AV station is still closed, and the orientation makes note of this. When full services are back up and running, the orientation will be expanded. This should also make using the Memory Lab easier.

Programs & Exhibits

Meghan and Charlene set up an exhibit on the third floor for Women's History month to include the switchboard operators during the 1921 flood, nurses in the 1918 pandemic, graduating class of 1930 including

Mona Faricy, Meghan's grandmother. They also set up a diversity of books about women that are checktable.

Eduardo Griego recorded a presentation on Ancient Teachers and the Maya and it was shown on March 24. It has almost 100 views.

Peter K. Dotson and the Cracking of the Pueblo Lore - Reverend James Campbell (PAHS)

March 4, 2021 7pm Views: 125

Pueblo Archaeological & Historical Society Series presented Rev. Campbell and his research for his upcoming book *The Dotsons of the West: The Lives and Times of Peter K. and Emily Dotson*.

Pueblo Art Walk: Mary Pacheco and Three Generations of Art in the Making

March 18, 2021 5pm Views: 800

Mary Pacheco, a Pueblo photographer comes from a long lineage of artists. In this episode, we looked at Mary's artistic practice, influence and the family that share her path.

Digi scoping - Harry Rurup (AVAS)

March 25, 2021 6pm Views: 42

Harry Rurup of the Arkansas Valley Audubon Society introduced techniques of digiscopy, the joining of a camera to a scope to enhance wildlife photography.

Introduction to the SITES poster exhibit, "Righting a Wrong; Japanese Americans and WWII"

March 12, 2021, 4pm

Bree Pappan presented and discussed the details and topics that the poster exhibit examines and how it relates to the Muramoto exhibit. Both are online at www.pueblolibrary.org.

Notes from Patrons

CONTENTdm collections were accessed from 26 U.S. states, and 6 countries, including Canada, Greece, the Netherlands, South Korea, and Uruguay

Blake assisted a patron who travelled 200 miles away, with a scanner question.

Professional Development

Cecily attended webinars on ArchivesSpace.

Charlene and Tabitha attended a Family Tree webinar, "Using and Analyzing U.S. Federal Census Records"

All staff attended meeting re: Rawlings renovation

Bree attended a webinar on 1920s and the Jazz Era, and "Children's Museums in a Pandemic: Reflecting on the Past Year"

Aaron attended a workshop on managing magnetic media digitization projects.

Youth Services



Dinosaurs were the stars at our special virtual Dinosaur Storytime.

Summary

Kits2Go are doing very well - thanks in part to some great outreach partnerships. YS also hosted our first in-person outdoor program since last October - see below for details!

Virtual program views have decreased down to August levels - perhaps due to increased availability of outdoor activities for families.

This month some exciting opportunities for summer have emerged. The Pueblo Health Department provided a \$3,300 grant to fund Books in the Park, and we are working with the Boys and Girls Club on partnerships for outdoor celebrations. (This partnership came out of the Recovery Summer meeting, which Maria attended on 3/18.)

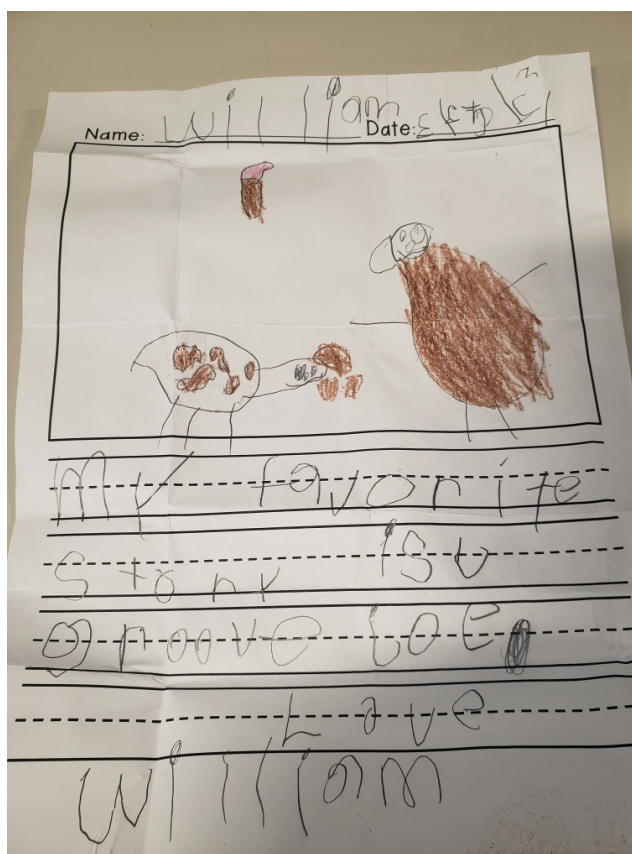
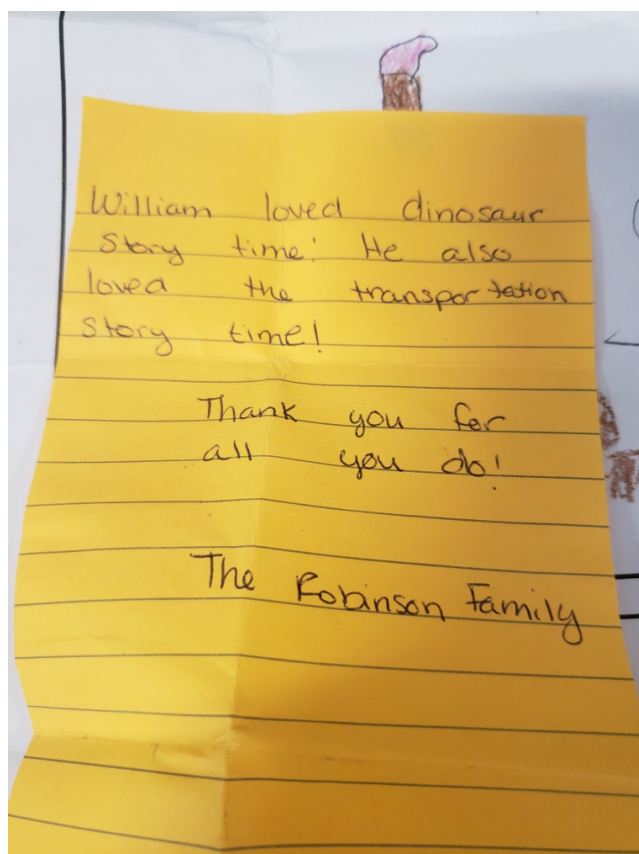
Virtual Program Views - 753

Kits2Go - 1,058

Total March - 2,050



Detailed Breakdown



Young patron William and his family wrote us a note about how much he loves storytime. His note reads, "My favorite story is Groovy Joe".

Outdoor Program

We hosted our first outdoor program since October 2020 - a magic show with Kyle Groves! Kyle presented an energetic show to 13 attendees, who had a great time.



Rocket ships take flight at virtual transportation storytime.

Virtual Programs - Staff

3/9 - Ciara - Tween/Teen Kit2Go Demo - 57 views
3/9 - Kirsten - Family Storytime - 156 views
3/11 - Ciara - Teen Book Talk - 76 views
3/16 - Kirsten, Jacque - Special Dinosaur Storytime - 130 views
3/18 - Ciara - Teen Book Talk - 32 views
3/23 - Kirsten - Family Storytime - 86 views
3/25 - Ciara - Teen Book Talk - 27 views
3/30 - Jacque - Family Storytime - 189 views
Total: 753

SPELL Kit Drop Off to Preschools/Daycares

Total: 236

I went to drop off the SPELL kit at Saint Therese and handed off the kit to Darcy(teacher). Usually I see Renee the other classroom teacher. I have not seen Darcy for a year.

Darcy said, " I was telling Renee how much I miss seeing you each month."

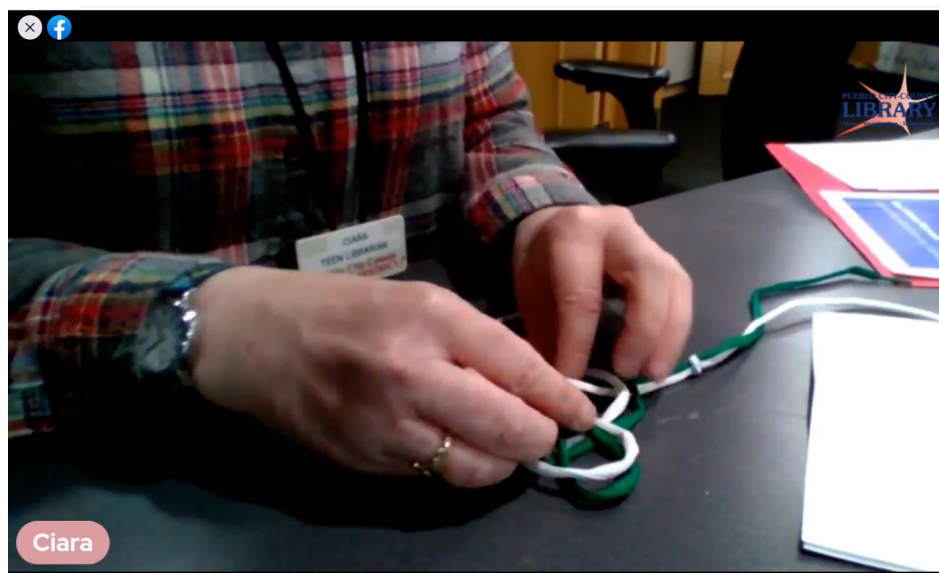
Kirsten Dees

Kits2Go - Youth

YS provided two central kits for children - St. Patrick's Day and Spring Fun. At Rawlings, we also offered a dinosaur kit to accompany our special Dinosaur Storytime. Kits at Rawlings were so popular in fact, that we had to make extras!

- Barkman - 40
- Giodone - 50
- Greenhorn - 50
- Lamb - 100
- Lucero - 50
- Pueblo West - 100
- Rawlings - 173

Total: 563



Celtic heart knot necklace in progress. Teens at Rawlings said these were "hard but fun".

Kits2Go - Teen/Tween

The two kits provided for tweens and teens were DIY conductive touch-screen gloves and Celtic heart knot necklaces.

- Barkman - 19
- Giodone - 30
- Greenhorn - 50
- Lamb - 20
- Lucero - 30
- Pueblo West - 30
- Rawlings - 39

Total: 218



Me giving out free books at South High School!

Special Outreach

Inspired by the success of our winter break outreach last December, we arranged to do the same before spring break - providing a beefed-up kit of activities to partner classrooms and the South High School food distribution. Thanks to Aaron Ramirez, the bags each included a free book! A big thank you to Ciara Kehoe, Kirsten Dees, Natalie Gallegos, Jacque Carter, Magi Wren and Kim Baltazar for making this happen!

South High School Distribution - 160

Partner Classrooms - 117

I received my bags of activities for the kids! Thank you so much for what you and the library are doing for my kids. We appreciate it all! --

Ms. Rebecca Rivera

2nd Grade Teacher

Bessemer STEM Academy

Meetings & Trainings:

3/1 - Ciara - Webinar: Teen Pandemic Programming

3/2, 3/9 - Ciara, Natalie - Fostering an Anti-Racist Library Culture

3/3, 3/10, 3/17, 3/24 - Ciara - Social Justice Approach to Youth Engagement

3/3 - YS Department Meeting - Maria Chairs

3/3 - Kirsten - Webinar: Libraries for Liberation

3/4 - Kirsten - Webinar: Finding Healing During Difficult Times
 3/4 - Ciara - Suicide Prevention Coalition Meeting
 3/8 - Maria - Rawlings Manager Meeting
 3/9 - Kirsten, Natalie, Jacque - Middle Grade Magic
 3/9 - Kirsten, Magi - Building Resilience in Children
 3/10 - Youth Services Committee Meeting - Maria Chairs
 3/10 - Ciara, Kirsten - Webinar: Black Histories, Black Futures
 3/10 - Maria - CAL Mentee Meeting
 3/11 - Kirsten - CLEL Meeting
 3/12 - Ciara - Symposium on Diversity in Children's Literature
 3/13 - Natalie - Symposium on Diversity in Children's Literature
 3/16, 3/17 - Maria - Communities that Care Meeting
 3/16 - Maria - D70 Virtual School Board Meeting
 3/17 - Maria - Early Literacy Leaders Meeting
 3/17 - Maria - CAL Mentor Meeting
 3/17 - Ciara - Webinar: Teens and Modes of Information
 3/17 - Ciara - LGBTQ+ Workgroup
 3/17, 3/23 - Natalie - Lifting Voices
 3/18 - Maria - Recovery Summer Group
 3/22 - Kirsten - Pueblo Early Childhood Council Meeting
 3/22, 3/29 - Maria - Public Service Managers Meeting
 3/23 - Ciara, Kirsten - School Library Journal YA Book Buzz
 3/25, 3/26 - Kirsten - Rocky Mountain Early Childhood Conference
 3/30 - Ciara - Webinar: Get Kids Thinking Critically About Bias
 3/31 - Maria, Ciara, Kirsten, Karen - Social Justice Interest Group Meeting
 3/31 - Kirsten - Project Ready Meeting
 3/31 - Maria - CAL Mentor Meeting

Reference and Readers' Advisory

RRA Monthly Report March 2021

Idea Factory Monthly Report: March 2021

Programs:

- 3/4/2021- Creative Aging: Getting Crafty with Collective Pueblo: 75 views
- 3/5/2021- Maker Mania: Science is Awesome: 55 views
- 3/10/2021- Creative Aging: Getting Crafty with Collective Pueblo: 77 views
- 3/13/2021- Family MAKES! Paper Shamrocks: 48 views
- 3/17/2021- Creative Aging: Stamping Fun with Sizzlin Stampers: 69 views
- 3/19/2021-Maker Mania: Science is Awesome: 44 views
- 3/25/2021- Creative Aging: Watercolor Painting 3: 45 views
- 3/27/2021- Maker Mania: Science is Awesome: 35 views

Meetings, Trainings, and Community Outreach:

- 3/11/2021: WATB with Regina Renee Ward
- 3/16/2021- Pueblo Makes Monthly Meeting
- 3/17/2021: PIC Workgroup Meeting
- 3/23/2021: Rawlings Remodel Meeting
- 3/25/2021: Serving Autistic Patrons Webinar
- 3/30/2021: Libraries and Workforce Development Webinar

- 3/31/2021: PIC Workgroup Meeting

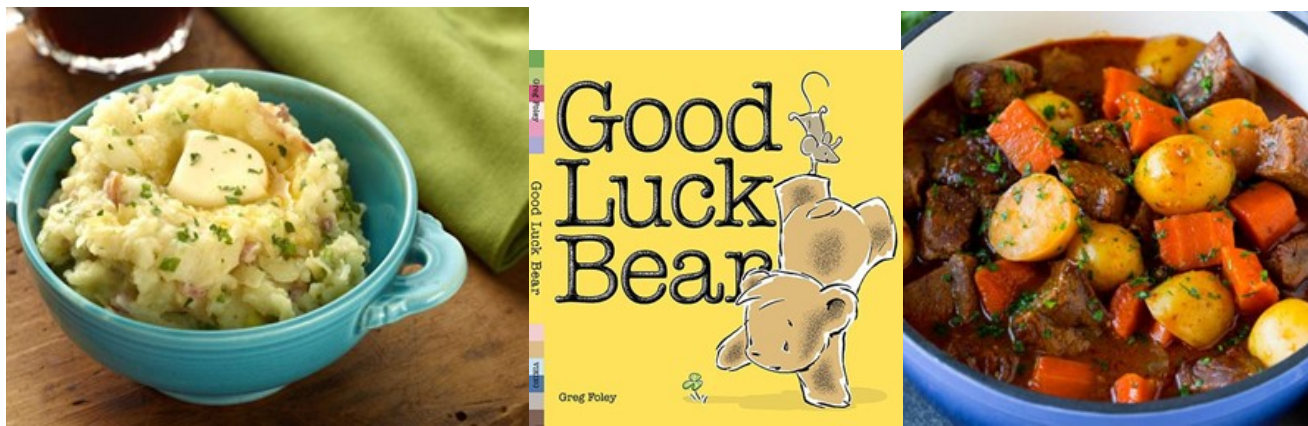
Other

- Accepted to Present at Age + Action Annual Conference
- Received Outstanding Woman of 2021 award

Thingiverse Statistics:

- Views: 0
- Downloads: 120

Hispanic Resource Center March 2021 Report



HRC Programming

Maria's Kitchen

Colcannon = 22 views

Rawlings Library Facebook Live - Maria's Kitchen Irish Stew = 46 views

Total: 68 views

Bilingual Storytime

Plant a Kiss / Plantar un Beso de Amy Krouse Rosenthal = 7 views

Good Luck, Bear / Buena Suerte, Oso de Greg Foley = 11 views

Total: 18 views

Cuentos en Español/Spanish Storytime

Amor by Matt de la Peña = 21 views

¿Dónde Está el Oso? = 2 views

Total: 23 views

Total Programming: 109 views

Outreach

Chicano Archives Committee

The Chicano Archives Committee met on March 9th. We have been asked to have input in upcoming changes with the archives. Blake is almost finished with a film project from the Chicano Movement in partnership with the CSU - P Chicano Archives.

Parent Connects Committee

On March 16th, I met with the Parent Connects Committee. I updated them on our library programs and that we are getting ready for Summer Reading and Books in the Park. I have given them Maria Kramer's contact information in case they would like to participate with Books in the Park.

Continuum of Care

On March 23rd, I attended the Continuum of Care Committee. I received updates on a walk in clinic for Covid 19 vaccines and there was a presentation on our community and homelessness.

Books for El Centro de los Pobres

I did a weeding project and took items for our community partner El Centro de los Pobres in Avondale. I also took books from various library programs for kids in English and Spanish.

Crystal Talley - Digital Resource Librarian

Trainings

- Diversity, Equity, and Inclusion in the Public Library - LJ Webinar
- Herding Cats: Secrets to Focusing Groups - Leadership Webinar
- Interrupters, Mic Hogs & Meanies: Strategies for Dealing with Troublemakers - PCCLD U
- Anger, Violence, and Conflict in the Workplace - Target Solutions training

Programs/Tasks

- Created and submitted Recommended Lists for April (Kanopy, Hoopla, Freegal)
- Compiled and submitted RRA Recommendations Lists for April
- Held 13 Virtual Open Labs in Google Meet
- 12+ hours of Virtual Tutoring - assisting patrons with various technology issues, such as Hoopla, Kanopy, Microsoft products, etc., by phone, email and in person.
- Watch & Learn videos have 26 additional views for the month of March (364 total).
- AskUs requests
- Research assistance requests
- 11 Notary appointments
- Added "Library Databases that we should know about" PP to the digital training class.
- Added "SmartALEC Wi-Fi Printing" video to the digital training class.
- Attended PIC work group meeting - 3/17/21 and 3/31/21
- Attended Rawlings Renovation Update - 3/23/21
- Hosted a Zoom training for ADA group - 3/24/21

Thad Stelter - RRA Program and Outreach Coordinator

Programs

- To Dye For: Shamrock, March 9, 2021
109 Views

- To Dye For: Eggs, March 23, 2021
85 Views



- Colorado State Government Documents: Colorado Parks and Wildlife, March 24, 2021
20 Views
- Tie dye Kits2go
Handed out 32 kits. Includes 2 random colors (powder measured out in each bottle), rubber bands, disposable plastic gloves, resealable bag, and instructions.

New Books Sent to the Pueblo Chieftain (Selections)

Fiction

- Klara and the Sun by Kazuo Ishiguro
- The Commited by Viet Thanh Nguyen
- The Last Apothecary by Sarah Penner

Non-Fiction

- The Soul of a Woman by Isabel Allende
- The Hill We Climb by Amanda Gorman
- This is the Fire by Don Lemon

MARCH 2021 HOMEBOUND SERVICES AND OTHER PROGRAMS

- CUSTOMERS 13
- VOLUNTEERS 06
- VOLUNTEERS HOURS 10
- CIRCULATIONS 125
 - RENEWALS 61
 - NEW 64

VOLUNTEERS HAVE COMPLETED THE REQUIRED COVID-19 TRAINING.

OTHER PROGRAMS

- COMMUNITY WITHOUT BORDERS
 - 114 PAGE VIEWS
 - 35 UNIQUE PAGE VIEWS
- SENIOR PLANET 0
- OATS 0

ALP@PCCLD - March 2021

Adult Learning Program at Pueblo City-County Library District

The Numbers - Adult Literacy, Numeracy, Workplace

- 5 active coaches
- 6 active learners
- At least 48 total learning coach volunteer hours
- 8 hours of coaching completed by administrator
- 42 in attendance at all virtual coaching sessions including those facilitated by the program administrator.
 - Alyssa P. about her learner Lena D. "Continuing education, turning in assignments on time." Lena is a learner with unique learning challenges. Lena attends PCC and Alyssa helps Lena with her reading and writing assignments.
 - Katie R. about her learner Deborah R. Katie coaches Deborah in math to support her learning at SEL Tutoring in GED classes, "Our first meeting consisted of setting up a schedule for both of us that worked and getting to know each other. Our second meeting entailed a math lesson over non-calculator based division and multiplication."

The Numbers - Career Online High School

- 26 active COHS students in attendance
- 4 in attendance for all scholarship interviews
- 8 in attendance with administrator for support and coaching sessions
- 1 new graduate in the last 30 days
- 38 in attendance at all virtual scholarship meetings, classes, support sessions

Virtual Video Programming: 538 Views

- A Path Forward: Jobs, Education, and Learning Resources
- Part 2: Jobs & Workforce Skills

Virtual Outreach Sessions: 14 in attendance

- Shared information with members of the Career Pathways group organized by Workforce.

Meetings, Trainings, Webinars

- 03.04.2021 The Fundamentals of Teaching News Literacy at Your Library
- 03.11.2021 Walk Around the Block with Regina Renee
- 03.16.2021 Pueblo's Future is Better Together
- 03.16.2021 ALP Collection Budget Meeting w/ Jill Kleven
- 03.16.2021 ALP Collection Development Meeting Digital Resources w/ Daniel Gaghan, Crystal Talley, and Jill Kleven regarding Northstar Digital Literacy as a unique digital resource for adult learners.
- 03.16.2021 ALP Implementation of Northstar Digital Literacy Pilot w/ Hannah Moody-Goo

- 03.18.2021 Unite Colorado User Training
- 03.18.2021 Career Decision/Career Pathway Meeting Workforce Led
- 03.23.2021 Rawlings Library Renovation Update
- 03.24.2021 Adult Learning Library scheduled tour w/ GED Learner
- 03.25.2021 1:1 GED Coaching and Support
- 03.25.2021 Met w/ new Learning Coach to support her with her new learner
- 03.26.2021 Distance Education Strategies and Solutions: Collaborative Learning with Google Jamboards
- 03.26.2021 Started planning COHS in-person graduation scheduled for May 29th, 2021
- 03.30.2021 Attended Financial Navigator information session w/ City and Neighborworks
- 03.30.2021 Met and collaborated with Crystal Talley, Digital Resources and Technology Librarian, to plan and organize our collaborative Adult Summer Reading Program
- 03.31.2021 Met with Michelle Vigil to discuss web updates for ALP@PCCLD to include more images and language that is more appropriate for our adult learning audience. Translations of this text would also be valuable and we hope to be able to offer information in Spanish as well as English in the near future.

Community Outreach and Staff Collaborations:

- Digital Literacy Certification Pilot Collaboration with Crystal Talley and Hannah Moody-Goo at Barkman Fall 2021 Launch
Initiated pilot collaboration to plan Digital Literacy Certification Program to begin in the fall of 2021 as a collaboration with Crystal Talley, Hannah Moody-Goo, and myself. We will offer classes, open lab support, and proctored tests at Rawlings and Barkman. This pilot program will guide next steps for Northstar Digital Literacy as a district wide offering in 2022. Program reviewed and supported as a unique offering for our library district by Daniel Gaghan. Northstar will be a part of the digital resource collection purchased with the Adult Learning Program collection budget per Jill Kleven.
- Career Decision/Career Pathway Meetings
Discussing the placement of Job Listing Kiosks paid for by Workforce at each library branch and at other locations throughout the city and county. Also, the ways that agencies and organizations.
- Vocational Rehabilitation Partnership
Met with Jason Crowe of Vocational Rehabilitation to discuss our program. He invited me to attend their next meeting to present virtually on our program offerings and.
- Unite Colorado Referral Workgroup for PCCLD
Since I had attended the information sessions and training for the Unite Us referral network Amy Nelson asked me to start a workgroup with Maria Kramer of YS who was also interested in learning more about this referral network. Our workgroup now has 5 members including Gloria Madrill, Kayci Barnett, Hannah Moody-Goo, and Maria Kramer and Ciara Kehoe who will attend for Maria as needed.

Facilities

Work Order Statistics

- 202 Work Orders completed.
-
- 80 Custodial work orders completed.

Daily Duties

- Cleaned and disinfected branches in abundance with Covid-19 guidelines.
- Tracked and stocked Covid/PPE Supplies.

Rawlings

- Worked on replacing downed light pole.
- Worked with Maria Kramer on Prairie Pockets.
- Refurbished water feature sand trap – sealed the feature.
- Repaired motorized chair.
- Repaired compressor.
- Replaced lifted slab by handicap entrance.
- Set up Maria Kramer's outdoor event.
- Supported power outage.

Lamb

- Repaired roof leak.

Pueblo West

- Replaced main display for fire panel display.

Other Duties/Projects

- Attended webinar Building a Fleet Safety Program with the City and County of Denver.
- Attended webinar Air & Surface Cleaning Technologies for Indoor Environments.
- Supported 2 snow days.
- Distributed UVC lights throughout the District.
- Supported time change.
- Repaired slashed tire on passenger van.
- Installed vehicle tracking system.

IT Department

- 1) March Help Tickets completed/closed – 118
- 2) Citrix PVS Accelerator Server
- 3) New firewall deployed
- 4) Comprise SAM SmartAlec WIFI printing deployed
- 5) Comprise print release stations updated across district
- 6) Phone server maintenance/time change updates
- 7) Domain controller server updates/patches
- 8) Dell WYSE terminals distributed
- 9) New streamline Citrix staff images created

March 2021 PCCLD Computer Use:

Location	SAM Sessions			Wireless			
	Internet	Express	Hrs Used	Devices	Sessions	Data xfer (MB)	Hrs Used
Barkman	1192	143	720:58:21	1118	8002	5533428.46	1397:30:00
Giodone	183		106:25:42	139	20439	145631.72	106:34:00
Greenhorn	108		58:24:38	114	7949	76899.2	96:54:00
Lamb	976	70	620:16:14	497	4917	1755943.95	944:18:00
Lib @ Y	194		40:58:42	287	2537	32941.31	430:30:00
Lucero	344		250:37:02	307	16736	276418.64	214:54:00
Pueblo West	720	11	374:41:54	566	12182	916104.28	499:58:00
Rawlings				1469	46698	1894070.31	1150:43:00

RRA	1921	9	948:10:44				
Microfilm	26		20:04:02				
Sp.Coll	86		31:21:38				
Youth	302		171:48:08				
TOTAL	6052	233	3343:47:05	4497	119460	10631437.87	4841:21:00

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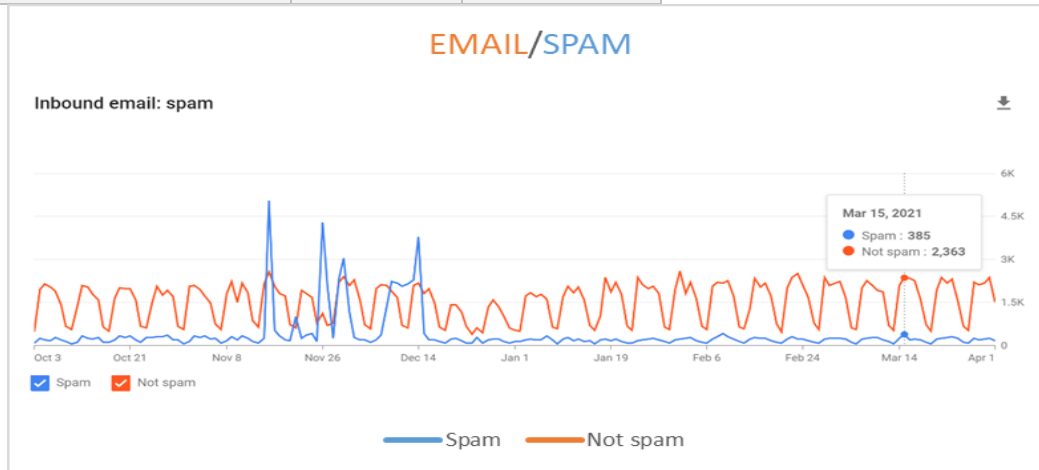
rch 2021 PCCLD Library Total Calls:

Barkman Public Services Incoming Calls	540
Call Center 411	500
Giodone	65
Greenhorn	48
Lamb Public Services Incoming Calls	353
Lucero	51
Pueblo West Public Services Incoming Calls	494
Rawlings Adult Services Incoming Calls	273
Rawlings Circulation Incoming Calls	259
Rawlings Special Collections Incoming Calls	105
Rawlings Youth Services Incoming Calls	23
YMCA (Huntgroup 412)	128
Total	2839

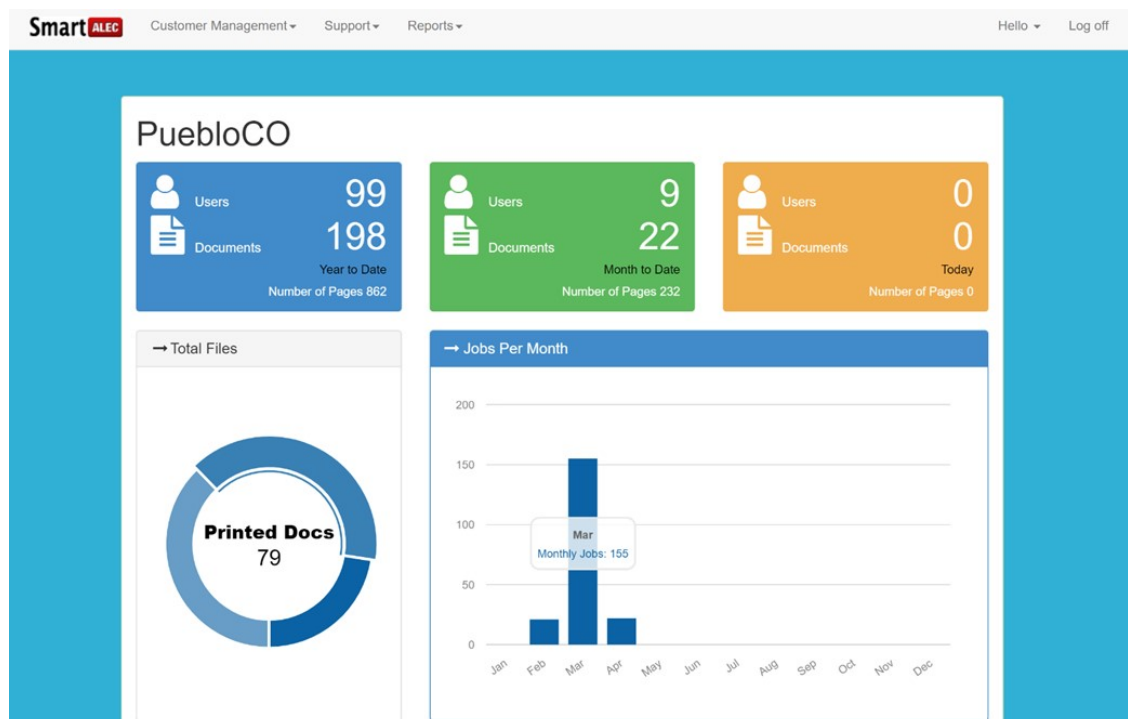
March 2021 PCCLD Incoming Mail/Spam:

Date	Spam	Not spam
Mar 1, 2021, 5:00:00 PM MST	249	2093
Mar 2, 2021, 5:00:00 PM MST	256	2176
Mar 3, 2021, 5:00:00 PM MST	254	2240
Mar 4, 2021, 5:00:00 PM MST	214	1687
Mar 5, 2021, 5:00:00 PM MST	98	622
Mar 6, 2021, 5:00:00 PM MST	66	562
Mar 7, 2021, 5:00:00 PM MST	226	2011
Mar 8, 2021, 5:00:00 PM MST	252	2271
Mar 9, 2021, 5:00:00 PM MST	284	2092
Mar 10, 2021, 5:00:00 PM MST	285	1927
Mar 11, 2021, 5:00:00 PM MST	195	1874
Mar 12, 2021, 5:00:00 PM MST	133	702
Mar 13, 2021, 5:00:00 PM MST	56	525
Mar 14, 2021, 6:00:00 PM MDT	249	2090
Mar 15, 2021, 6:00:00 PM MDT	385	2363
Mar 16, 2021, 6:00:00 PM MDT	203	2332
Mar 17, 2021, 6:00:00 PM MDT	228	2271
Mar 18, 2021, 6:00:00 PM MDT	197	1621
Mar 19, 2021, 6:00:00 PM MDT	100	726
Mar 20, 2021, 6:00:00 PM MDT	65	515
Mar 21, 2021, 6:00:00 PM MDT	231	1923
Mar 22, 2021, 6:00:00 PM MDT	255	2384

Mar 23, 2021, 6:00:00 PM MDT	273	2183
Mar 24, 2021, 6:00:00 PM MDT	298	2312
Mar 25, 2021, 6:00:00 PM MDT	243	1554
Mar 26, 2021, 6:00:00 PM MDT	101	668
Mar 27, 2021, 6:00:00 PM MDT	74	533
Mar 28, 2021, 6:00:00 PM MDT	261	2209
Mar 29, 2021, 6:00:00 PM MDT	194	2110
Mar 30, 2021, 6:00:00 PM MDT	215	2169
Mar 31, 2021, 6:00:00 PM MDT	240	2362
Totals	6380	53107



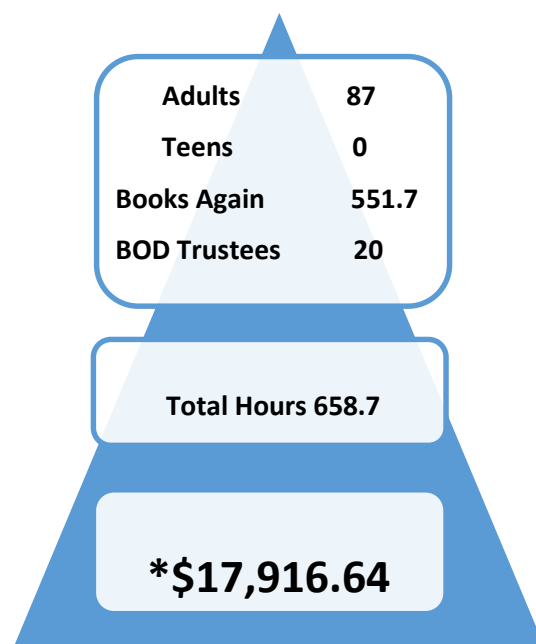
March 2021 PCCLD Patron WIFI Printing:



Volunteer Services Monthly Report – March 2021

Submitted by Kristin McLaren

PCCLD Volunteer estimated hours for the month of February



*(Estimated by Independent Sector's figure of \$2.20/hour for each volunteer hour contributed).

VOLUNTEER OF THE MONTH

Due to Covid-19 a volunteer of the month was not selected.

Human Resources and Finance

MARCH 3/31/2021 TRAININGS - WEBINARS - CONTINUING EDUCATION - SEMINARS				
Date	Name of Training	Provided By	Employees In Attendance	Time
2/23/2021	Equity in Action Series -	Library Journal	Terri Daly	2 hours
3/2/2021	Equity in Action	Library Journal	Terri Daly	2 hours
3/9/2021	Equity in Action	Library Journal	Terri Daly	2 hours
3/2/2021	HR Update	IPMA-HR	Loretta McDaniel	3 hours
3/10/2021	Future of the Modern Workforce	Paylocity	Loretta McDaniel	1 hour
3/4/2021	The Fundamental of Teaching News Literacy at Your Library	Library Works	Sherri Baca	1 hour
3/10/2021	Evaluation: The Key to Maximizing the Success of Library Programs	Infopeople	Sherri Baca	1 hour
3/11/2021	Course Correction: How to Guide Library Employees Back on Track	Library Works	Sherri Baca	1 hour
3/18/2021	Consolidation of the Library Technology Industry	Library Works	Sherri Baca	1 hour
12-Mar	Cigna - COVID vaccine update	Cigna	Loretta McDaniel	1 hour
17-Mar	PERA Benefits for Employees	PERA	Loretta McDaniel	1 hour
11-Mar	Course Correction: How to Guide Library Employees Back on Track	Library Works	Terri Daly	1 hour
3/11/2021	Course Correction: How to Guide Library Employees Back on Track	Library Works	Alexandria Romero	1 hour
3/9/2021	Government Accounting Immersion Series Session 2	CGFOA	Missy Mantelli	4 hours

Community Relations

A contract has been entered with All Pueblo Reads author Yotam Ottolenghi for \$25,000 for appearance in November 2021. This is a sole source contract with pricing based upon negotiations and approved by the Executive Director.

Thank You Messages

***Maria Kramer, Kirsten Dees & Jacque Carter, Youth Services – Rawlings
Aaron Ramirez. Special Collections – Rawlings***

Email from Maria Kramer, Youth Services Manager

This week, Kirsten Dees and Jacque Carter distributed a total of 114 activity bags to various participating elementary classes to give to their students before Spring Break. Today, we got some feedback from a participating teacher!

"I received my bags of activities for the kids! Thank you so much for what you and the library are doing for my kids. We appreciate it all! --
Ms. Rebecca Rivera
2nd Grade Teacher
Bessemer STEM Academy"

Tomorrow, I will be at South High School to hand out 300 more activity bags at their pre-Spring Break food distribution. Thanks to collaboration from Aaron Ramirez, these bags will each contain a new, free book!

Thanks for enabling us to serve our community!

Rebecca McGhee, Reference & Readers Advisory – Rawlings

Email from Library Patron to Mr. Walker

Hi Mr. Walker, just wanted to drop a note and say thank you to Rebecca McGhee for her assistance with my login issues to one of your reference databases.

I use it a lot for my business and appreciate the library providing that service.

Turns out it was a computer update issue on my end:)

Thanks again to all of you.

Respectfully submitted,
Jon Walker
Executive Director