Service and Maintenance/Extended Warranty Quote

Quote Date:	10/23/2018
Quote Number:	QUO-83323-W2V0

Licensee Bill To:

Pueblo City-County Library (CO) - Main

Jill Deulen

100 E Abriendo Avenue

Pueblo CO 81004

United States of America

jill.deulen@pueblolibrary.org

Tel: +1 719 562 5629

System Licensee:

Pueblo City-County Library

Jill Deulen

100 E Abriendo Avenue

Pueblo CO 81004

United States of America

Sales Contact: Contract Team
Sales Phone: 800-328-0067
Sales Email: service-renewals-us@bibliotheca.com

Contract - US-59970-Y9Z1
Term - 1/1/2019 - 12/31/2019
Renewal

Quote expires (180) days from Quote Date above.

Item ID	Item Type	Quantity	Sale Price	Sub Total
SUP000002-000-US	Annual Support and Maintenance Renewal Contract Term: Jan 01, 2019 - Dec 31, 2019	1	$55,934.000	$55,934.00
			Total **(Less Sales Tax):**	$55,934.00
			Grand Total:	$55,934.00

3M Library Systems has merged with Bibliotheca LLC. Together, our customers will enjoy the best of both worlds. If you are a former 3M Library System customer, please note that your Service & Maintenance contract will be managed and serviced by Bibliotheca LLC.

Service and Maintenance prices exclude any applicable sales tax. Please provide Tax Exempt Certificate, if applicable.

Service and Maintenance/Extended Warranty Quote

Location	Asset Name	Serial #1	Qty	Start Date	End Date	Price
Pueblo City-County Library (CO) - Barkman Branch	smartserve 400	000101	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Pueblo West Branch	smartserve 400	000106	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Library at the Y	smartserve 400	000111	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Barkman Branch	smartserve 400	000116	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Pueblo West Branch	smartserve 400	000117	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Patrick A. Lucero Library	smartserve 400	000118	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Pueblo West Branch	smartserve 400	000119	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Pueblo West Branch	smartserve 400	000125	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000140	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000141	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000142	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000143	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Patrick A. Lucero Library	smartserve 400	000144	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Lamb Branch	smartserve 400	000145	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000146	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Lamb Branch	smartserve 400	000148	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Tom L. & Anna Marie Giodone Library	smartserve 400	000151	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	selfCheck 400 Freestanding Kiosk	000151	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Barkman Branch	smartserve 400	000155	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Lamb Branch	smartserve 400	000156	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Greenhorn Valley Branch	smartserve 400	000583	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Patrick A. Lucero Library	2820	28200251	1	01/01/19	12/31/19	$1,849.00
Pueblo City-County Library (CO) - Greenhorn Valley Branch	2820	28200252	1	01/01/19	12/31/19	$1,941.00
Pueblo City-County Library (CO) - Tom L. & Anna Marie Giodone Library	2820	28200253	1	01/01/19	12/31/19	$1,941.00
Pueblo City-County Library (CO) -	2840 SL	28510003	1	01/01/19	12/31/19	$775.00

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Patrick A. Lucero Library

Pueblo City-County Library (CO) - Greenhorn Valley Branch	2840 SL	28510005	1	01/01/19	12/31/19	$775.00
Pueblo City-County Library (CO) - Tom L. & Anna Marie Giodone Library	2840 SL	2851006	1	01/01/19	12/31/19	$775.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017078	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib017079	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib017080	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib017081	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017082	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017083	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017084	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017085	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	Comprise Smart Terminal	bib017086	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018954	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018955	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018956	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018957	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018958	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018959	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018960	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018961	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018962	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018963	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018964	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018965	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018966	1	01/01/19	12/31/19	$794.00
Pueblo City-County Library (CO) - Main	Comprise Smart Terminal	bib018967	1	01/01/19	12/31/19	$794.00

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Pueblo City-County Library (CO) - Tom L. & Anna Marie Giodone Library	smartgate 400 (Dual Aisle)	bib018969	1	01/01/19	12/31/19	$1,000.00
Pueblo City-County Library (CO) - Greenhorn Valley Branch	smartgate 400 (Dual Aisle)	bib018970	1	01/01/19	12/31/19	$1,000.00
Pueblo City-County Library (CO) - Lamb Branch	smartgate 400 (Dual Aisle)	bib018971	1	01/01/19	12/31/19	$1,000.00
Pueblo City-County Library (CO) - Patrick A. Lucero Library	smartgate 400 (Dual Aisle)	bib018972	1	01/01/19	12/31/19	$1,000.00
Pueblo City-County Library (CO) - Pueblo West Branch	smartgate 400 (Dual Aisle)	bib018973	1	01/01/19	12/31/19	$1,000.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartgate 400 (Quad Aisle)	bib018974	1	01/01/19	12/31/19	$1,949.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartgate 400 (single aisle)	bib018975	1	01/01/19	12/31/19	$849.00
Pueblo City-County Library (CO) - Barkman Branch	smartgate 400 (Triple Aisle)	bib018976	1	01/01/19	12/31/19	$1,649.00
Pueblo City-County Library (CO) - Greenhorn Valley Branch	smartserve 400	bib018981	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019010	1	01/01/19	12/31/19	$999.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019011	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019012	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019013	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019014	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019015	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019016	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	smartstation 200	bib019017	1	01/01/19	12/31/19	$600.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019018	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019019	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019020	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019021	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019022	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019023	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019024	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019025	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019026	1	01/01/19	12/31/19	$90.00

Bibliotheca, LLC
3169 Holcomb Bridge Rd., Ste. 200
Norcross, GA 30071, USA

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Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019027	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019028	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019029	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Rawlings (Main Library)	staffstation	bib019030	1	01/01/19	12/31/19	$90.00
Pueblo City-County Library (CO) - Tom L. & Anna Marie Giodone Library	smartserve 400	PCPL-RFIDSC-SC005	1	01/01/19	12/31/19	$600.00

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TERMS AND CONDITIONS

WHAT WE WILL DO:

Hardware: In consideration of payment of the agreement price, and according to service level purchased, Bibliotheca will furnish labor and replacement parts necessary to maintain the Equipment specified in this agreement in proper operating condition during the term of this agreement, provided that the Equipment is installed by an authorized Bibliotheca Service Provider and used as directed. This Service Agreement covers Equipment failure during normal usage. Bibliotheca agrees to provide:

- On-site remedial maintenance during On-Site Coverage Hours (except for depot repair agreements) When Bibliotheca is notified that the Equipment is not in good working order. Bibliotheca will provide a toll-free telephone number for Customer to place, and Bibliotheca will receive, Equipment maintenance service calls twenty-four (24) hours per day, seven (7) days per Week.
- All labor, service parts and Equipment modifications Bibliotheca deems necessary to maintain the Equipment in good working order. All service parts will be furnished on an exchange basis and will be new parts or parts of equal quality. For certain Equipment, Bibliotheca reserves the right to replace the entire unit with new equipment or equipment of equal quality when Bibliotheca determines that replacement is more economical than on-site repair. All Equipment and service parts removed for replacement become the property of Bibliotheca.

Software: In consideration of payment of the agreement price, Bibliotheca will furnish over-the-phone software support and remote troubleshooting of the Bibliotheca Software specified in this agreement as well as updates necessary to maintain the Bibliotheca Software specified in this agreement in proper operating condition during the term of this agreement, provided that the Bibliotheca Software is installed and used as directed. Bibliotheca agrees to provide:

- All software configuration modifications Bibliotheca deems necessary to maintain the Bibliotheca Software in good working order
- Bibliotheca Software updates
- Internet Filter list updates (as applicable)
- A toll-free telephone number for Customer to place and Bibliotheca to receive software support calls. Over-the-phone software support calls may be placed twenty-four (24) hours per day, seven (7) days per week. Calls will be addressed during Bibliotheca Software Support Coverage Hours in the order they were received.

WHAT IS NOT COVERED: The basic maintenance fee does not include and Bibliotheca is not obligated to provide or perform repair of damage or increase in service time caused by (i) failure of Customer to provide continually a proper operating environment and supply of power as prescribed by the Equipment manufacturer; (ii) accident; (iii) Acts of God, including but not limited to fire, flood, water, wind and lightning; (iv) neglect, abuse or misuse; (v) failure of Customer to follow Bibliotheca's published operating instructions; (vi) modification, service or repair of the Equipment by other than Bibliotheca authorized personnel; (vii) use of Equipment for purposes other than for which designed; (viii) painting or refinishing the equipment; (ix) relocation of the equipment; (x) replacement of broken or damaged cabinetry; to include items such as lattices, base covers, book check covers, etc.; (xi) electrical work external to the Equipment; (xii) cosmetic restoration (e.g., filling of holes in floor or walls, plugging or wire run openings, removal of tape residue, etc.) after removal or relocation of equipment for any reason; (xiii) restoration of Equipment performance when it has been degraded by placement of unauthorized interference sources within the affected range of said equipment; (xiv) service requests related to use of markers (strips) other than those manufactured by Bibliotheca or its authorized distributor(s), (xv) modification, or repair of the Bibliotheca Software by other than Bibliotheca authorized personnel; (xvi) use of the Bibliotheca Software for purposes other than for which designed; (xvii) virus / hacker activity; (xviii) Non- Bibliotheca Software related updates and upgrades including, but not limited to, Operation System, Anti-Virus, Intrusion Detection. (xix) labor or materials associated with consumables such as receipt printer paper, separator jaws, patron counter batteries, and similar items.

RENEWAL: This agreement is NOT automatically renewable. If a renewal agreement is offered by Bibliotheca, the agreement price quoted will reflect the age of the product and the service costs at the time of renewal.

ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties, and no representation, promise or condition not contained herein shall modify these terms whether made prior to or subsequent to the execution of this agreement.

Submit Purchase Order by fax to 1-877-689-2269 or by email to service-renewals-us@bibliotheca.com.

Accepted By: _____

Accepted Date: _____

Customer Purchase Order Number: _____

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