



THE CLOUD: A BETTER DIGITAL-BOOK EXPERIENCE!

WWW.EBOOK.3M.COM

- Pueblo City-County Library District is transitioning to The Cloud for digital books. The Cloud app will be available to download and use on June 6. Please encourage customers to download the app and start using it on June 6. The Cloud and Overdrive will both be accessible from June 6 to July 14. After July 14, nearly all OverDrive content will move to The Cloud, and OverDrive will be removed.

WHY IS THE LIBRARY MOVING FROM OVERDRIVE TO THE CLOUD?

- We believe The Cloud will improve customer experience because it's easier to use.
- There will be more selection for customers without spending money to buy titles. The Cloud allows PCCLD customers to borrow books from other Colorado libraries via "Cloud Link."
- We believe The Cloud offers better customer service.
- There is a "Suggestion to Library" feature that customers may turn on in their app settings to suggest books to buy for PCCLD's collection.

COMPATIBLE DEVICES INCLUDE

- iOS App, iPad, iPhone, iPod touch
- Android phones, Android devices
- Kindle Fire, Kindle Fire HD, Kindle Fire HDX
- Windows®/Mac OS X, Nook eReader, Kobo eReader
- Nook tablets

WHAT WE'LL COVER TODAY

- How to download the app on different devices
- A tour of the 3M site
- Borrowing rules for customers
- Cloud Link
- Cloud support for customers
- June 6th Launch event

HOW IT WORKS

- Download the app through your device.
- Login into your library. Using the drop down menu, select your state, library, and enter your library ID and PIN. Click agree to terms and log in.
- Browse, checkout, and read material from your local library.

BORROWING RULES FOR CUSTOMERS

- 10 checkouts at one time
- May keep items for 3 weeks
- No option to renew. If there is a hold, customer must place hold again.
- 4 to 1 holds ratio

CLOUD SUPPORT FOR CUSTOMERS

- Ebook.3m.com
- Library staff
- Special 3M help line staffed by UIC
- Library staff contact technical support

QUESTIONS

- Please refer to
- Jill Deulen x629
- Elizabeth Flores x215
- Rich Poll x228
- Daniel Gaghan x642
- 3M Cloud Help Number x613

