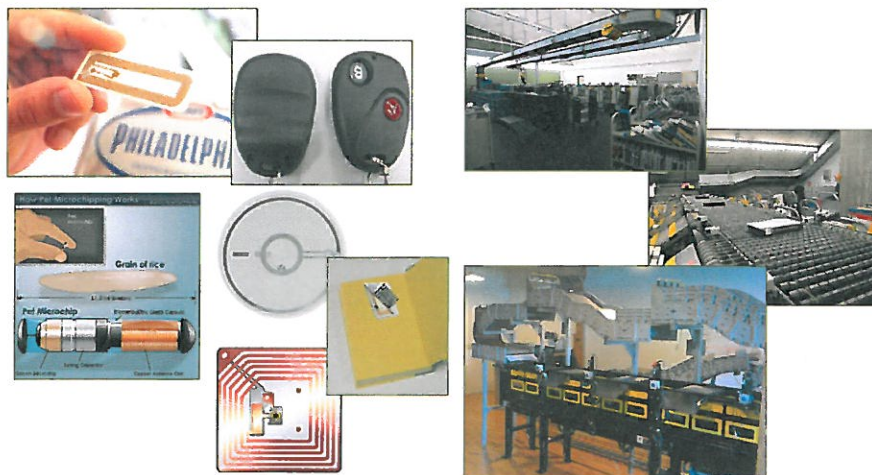


How RFID will impact the Customer Experience at PCCLD



AMH – Automated Materials Handling



Check-Out

Circ Desks and Self-Check



Facilitated Customer Service



Account Payments

Required to do this with
Customer Service



All Account Payments will be
Self-Service



Returns

Book Drops & Desk Returns
Counter Sorting

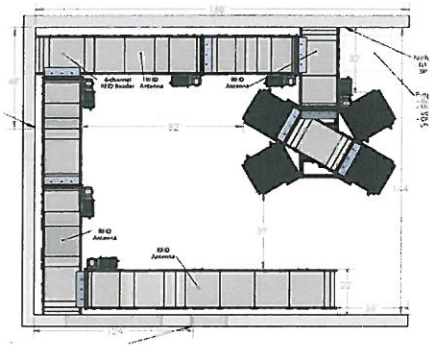


Instant Returns & Instant Sorting

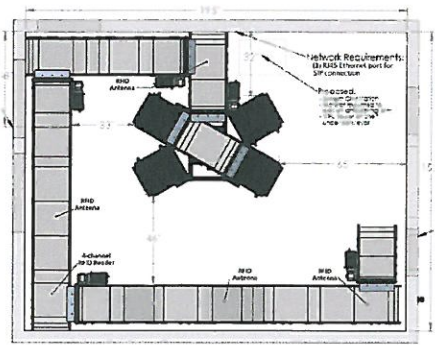


AMH and Lamb and Barkman

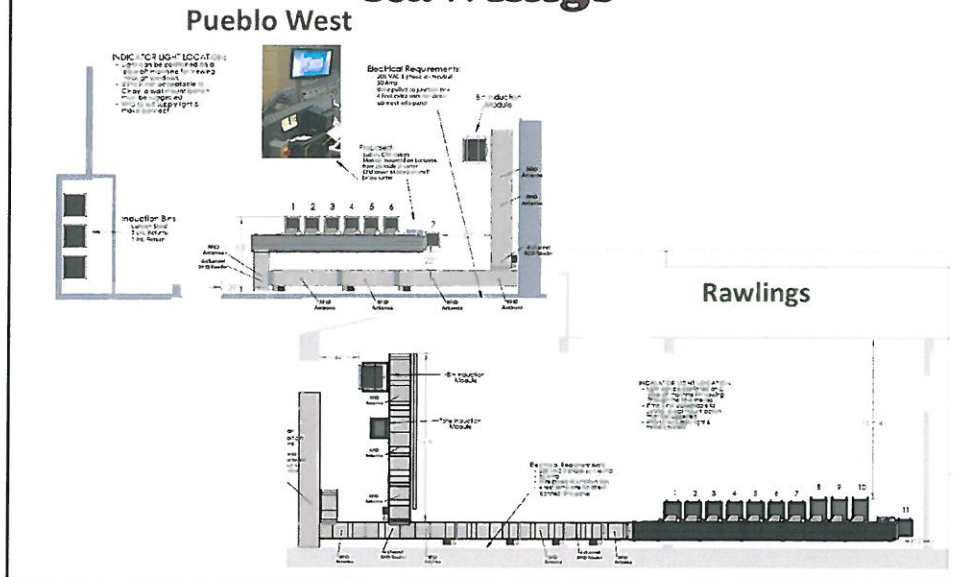
Lamb



Barkman

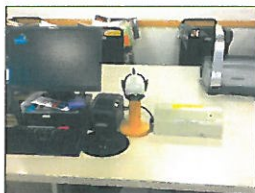


AMH and Pueblo West and Rawlings



Verifying and Security - A/V

Checking A/V, 3M Strips, Locking



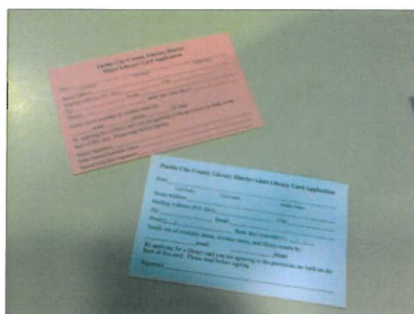
RFID/AMH Will Do It All



Non-RFID Related Customer Service change: New User Registration

Lines and Card Applications

Online User Registration



PUEBLO CITY-COUNTY LIBRARY
Ideas • Imagination • Information

Home | About Us | Contact Us | Library Card | Catalog | Services | Staff & Board | Friends | Donate | Privacy Policy

Go Back | Help | Logout

Set a Library Card

Set a Library Card

PLEASE NOTE: After you are added to the system, you will be issued a temporary library card. This card will be valid for 30 days. After 30 days, you will need to return the card to the library to receive a permanent card. The library will notify you by email when it is time to return the card.

You will be notified by email when it is time to return the card.

You will need to bring a valid photo ID and a library card to the library to receive a permanent card. If you are unable to bring a photo ID, you will need to bring a library card to the library to receive a permanent card.

Please contact the library for more information.

Required Fields

First Name *

Last Name *

Benefits

- Less time focused on materials – more time focused on customers.
- Improved accuracy of checkouts and returns
- Less possibility of injury due to repetitive motions
- Improved accuracy and support of materials security efforts

- **Preparation: Tagging and Training**
 - Tagging is complete at Lamb, Barkman, Pueblo West, and the Library at the Y
 - Rawlings is currently being tagged
 - All Staff are currently receiving training for the New Customer Service Model
 - Hands on equipment training will take place in January

- **Construction**

- Lamb and Barkman (**CLOSED**), January
- Pueblo West and Rawlings (**OPEN**), January to February

- **RFID Equipment/Software Implementation**

- Pueblo West – January, week 1
- Rawlings – January, week 2
- Barkman – January, week 3
- Lamb – January, week 4

- **AMH Implementation**

- Pueblo West, January weeks 1 & 2
- Rawlings, January weeks 2 & 3
- Barkman, January weeks 3 & 4
- Lamb, January, week 4 and February, week 1

**Current Timeline
(Subject to Change!)**

**Thank you for your support
of this project.
We hope you are excited
about these changes and new
customer experiences coming
to your library!**

The Core RFID Team is:
Richard Tucey – Project Manager, Special Projects Librarian
Cindy Shimizu – Pueblo West Branch Manager
Janina Goodwin – Circulation Manager at Rawlings

Photo-Credits

Self Check with Payment
<http://www.bibliotheca.com>

Self Check and 4-Sort
<http://bibliottawalibrary.ca/>

Multi-Sort
<http://www.crlibrary.org/>

Facilitated Customer Service
<http://www.darienlibrary.org/>

RFID Tag and AMH images
<http://www.seaeverit.com/page/Products%20Type/RFID%20Tag%20for%20CD.html>
<http://restructuregirl.wordpress.com/tag/rfid/>
http://www.latcorp.com/fs907_2.htm
<http://www2.ministries-online.org/biometrics/rfidchip2.html>
<http://www.urban-atmospheres.net/UrbanProbes/Jetsam/info.htm>
http://www.gaorfid.com/index.php?main_page=product_info&products_id=828
<http://science.howstuffworks.com/innovation/everyday-innovations/pet-microchip1.htm>
<http://www.edilimited.com/edi/portfolios/libraries/feature2/libraries-feature2.htm>
<http://mechanicrobotic.wordpress.com/category/library/>

Videos of Interest

Hazeldean Library – uses Sirsi and RFID Library Solutions
http://www.youtube.com/watch?v=7g28f/9Z_dk

4-Sort (Like at Barkman and Lamb)
<http://www.youtube.com/watch?v=m3s-KWPwTU4&feature=related>

Big Sorter (Like Pueblo West and Rawlings)
http://www.youtube.com/watch?v=J_JMUXFFfZA&feature=relmfu

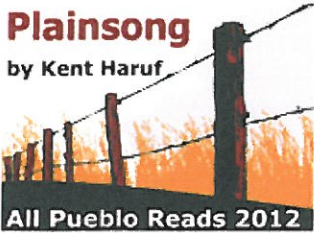
Bin Induction
http://www.youtube.com/watch?v=Y_0ev6GIw4w&feature=relmfu

Tote Induction
<http://www.youtube.com/watch?v=S01cxA0jg84>

All Pueblo Reads 2012: *Plainsong* by Kent Haruf

Plainsong

by Kent Haruf



This year's All Pueblo Reads project featured 93 events and activities, held with 29 community partners. Events all had a tie-in to the book through a "Life in Colorado" theme, and included lectures on Camp Amache (Japanese internment camp), Under Western Skies art exhibit, Pueblo's Creative Corridor Grand Opening, Haunted Windchimes concert and other programs.

Participation totalled 32,576. This is a 19% increase over 2011 (27,357).

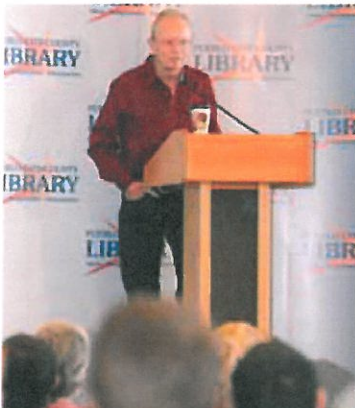
Checkouts totaled 2,854 from Sept. 1 to Oct. 31. This is an increase of 69% over last year's checkouts (1,690).

Innovations for 2012

A companion book was added for young people. Will Hobbs' *Bearstone* was the selected book. Hobbs was invited to Pueblo, and did a series of events with local students. Nearly 2,000 students attended, and the Hobbs books checked out 940 times.

VIP Art Show & Sale: This fundraising event was revamped by adding multiple artists instead of one featured artist, as had been done the past two years. 200 attended, and \$1,478 was raised for the Pueblo Library Foundation.

Total attendance for this year's Booklovers Blacktie Ball was 208, up from last year's attendance of 184. With ticket sales and sponsorships, the total donated to the Pueblo Library Foundation was \$19,620. This is a 37% increase from last year's event. An expanded silent auction and a continuation of the Friends of the Library sponsorship for students to attend were the main reasons for the increase.



Author Kent Haruf in Pueblo.



2012 Booklovers Blacktie Ball hosted its largest attendance ever.



Kids craft in youth services.



Okolitz Tamburitza perform at the All Pueblo Reads Kickoff Extravaganza.

ITEMIZATION OF CHANGES FROM PRELIMINARY BUDGET

<i>General Fund</i>			
Date	Revenues @ 10-15-12 (Preliminary budget pr	9,617,748	
11/13/12	Interest earnings	10,885	Re-evaluate receipts
12/10/12	Property tax revenue	1,426	Final AV from County
12/10/12	Specific ownership tax revenue	121	Corresponding increase
12/13/12	Property tax revenue	25,541	Increase collections from 99.5% to 99.8%
12/13/12	Specific ownership tax revenue	2,171	Corresponding increase
	Balance	9,657,892	
	Expenditures @ 10-15-12	9,258,455	
10/16/12	Salaries	(4,263)	Calc. for Deb Krauth incorrect
	Misc. benefits related to salaries	(659)	
10/31/12	Add \$40K to salaries	40,000	Changes resulting from studies in 2013
	Add employee benefits pursuant to previous	700	
11/7/12	Add \$25K for ILS consultant	25,000	
11/8/12	Contract services	3,670	Update bid for PayChex (outsource payroll)
11/13/12	Insurance	5,608	Increase in Prop/Liability Insurance
12/10/12	Treasurer's fees	21	% increase due to AV adjustment
12/10/12	Contract services - Community relations	6,300	1 year subscription to Evanced
12/12/12	Workers compensation	4,000	Actual invoice plus \$2K deductible payments
12/13/12	Treasurer's fees	383	% increase due to analysis adjustment
	Net change since public hearing:		18,555
	Balance	9,339,215	
	Net change	(40,616)	
	<i>Capital Project Fund</i>		
	Revenues @ 10-15-12	217,500	
11/13/12	Interest	7,200	Add'l. interest earnings from investment of COPS
	Balance	224,700	
	Expenditures @ 10-15-12	3,801,028	
11/7/2012	New Building Projects - East Side	(50,000)	Moved RFID completion costs to 2014
	New Building Projects - St. Charles Mesa	(50,000)	Moved RFID completion costs to 2014
	New Building Projects - Greenhorn Valley	(50,000)	Moved RFID completion costs to 2014
	Balance	3,651,028	
	Net change	157,200	