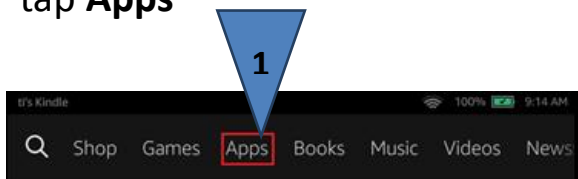


Turn on Apps from Unknown Sources

Kindle Fire (HDX & HD)*

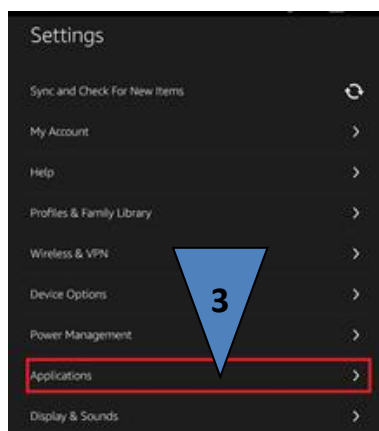
Step 1: From the **Home** screen, tap **Apps**



Step 2: Tap **Settings**

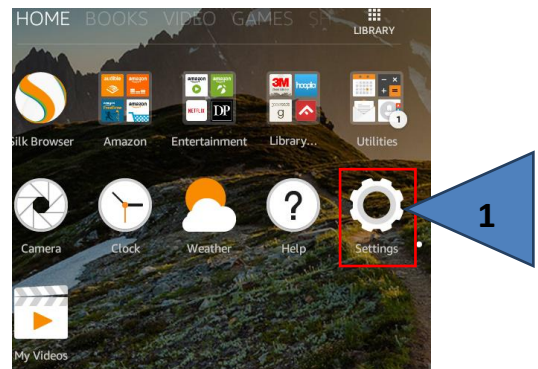


Step 3: Tap **Applications**

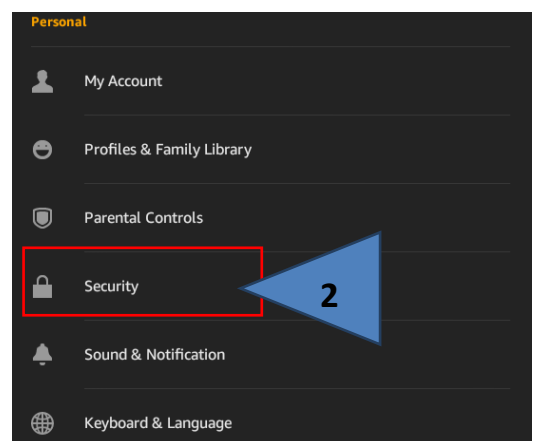


Kindle Fire (5th Generation)*

Step 1: From the **Home** screen, tap **Settings**

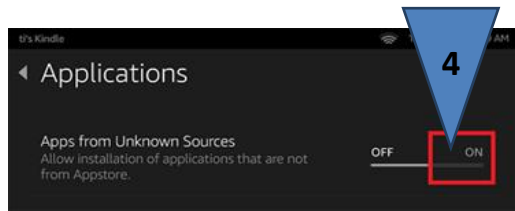


Step 2: Tap **Security**



Step 4: Turn on **Apps from Unknown Sources**.

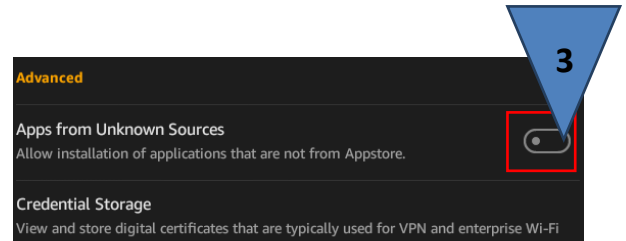
A warning message will display, tap **OK**



Step 5: Tap **Home**

Step 3: Turn on **Apps from Unknown Sources**.

A warning message will display, tap **OK**



Step 4: Tap **Home**

***Second Generation Devices:** Settings > More > Device > “Allow Installation of Applications” and ensure it is set to “On”.

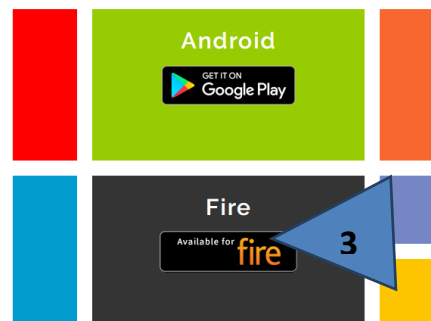
Install Cloud Library App

STEP 1: Open Silk Browser



STEP 2: Get  app at www.yourcloudlibrary.com

get started | choose your app



STEP 3: Choose **Kindle Fire**

STEP 4: DOWNLOAD the app that matches your Kindle generation.

3rd generation and up Fires click below

 **DOWNLOAD: 3rd gen and up Fire**

2nd generation Fires click below

 **DOWNLOAD: 2nd gen Fire**

STEP 5: Tap **Confirm** to begin download

STEP 6: Tap **Download complete.**

Note: If prompt disappears, navigate to the Silk browser's menu at top left corner. Open **Downloads** folder and tap on **Cloud Library** file to begin installation.

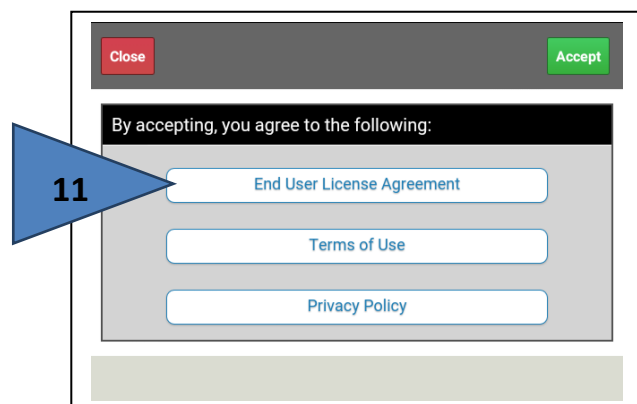
STEP 7: Tap **Install**

STEP 8: Open the App from the Home Screen



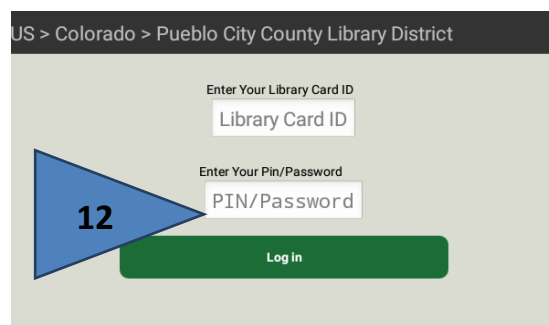
STEP 9: Connect to Your library

STEP 10: Select **United States > Colorado > Pueblo City-County Library District**



STEP 11: Accept End User License Agreement.

STEP 12: Enter Library Card and PIN



STEP 13: Read! You are allowed 10 checkouts and/or holds at one time on your account. Each Title can be checked out for 21 days.

NOTE: The Kindle App will not update automatically. Users will need to remove the app and reinstall for Cloud Library updates.

Kindle Fire Troubleshooting

App will not install:

- Make certain you have enabled “Apps from Unknown Sources”
- Check your Kindle Generation. Only Kindle Fire Generation 2 and up are compatible.
- Confirm you are connected to wireless
- Ensure parental controls are off. Settings > Parental Controls
- Some versions of Silk Browser have issues with the installation. Update your device to version Fire OS 5.1.1

App has glitches or frozen:

3M Cloud is now Cloud Library app. Kindle app will not update automatically. You will need to uninstall and reinstall the app every time there is a new update.

What Generation is my Kindle Fire?

Check the Serial Number:

Settings > More > Device.

D01E-----Kindle Fire 1st Gen [Cloud Library is not compatible]

D026-----Kindle Fire 2nd Gen

D025-----Kindle Fire HD 7" 16GB

D059-----Kindle Fire HD 7" 32GB

B0C9-----Kindle Fire HD 8.9" 16GB

B0CA-----Kindle Fire HD 8.9" 32GB

B0CB-----Kindle Fire HD 8.9" 4G LTE 32GB

B0CC-----Kindle Fire HD 8.9" 4G LTE 64GB