



REQUEST FOR PROPOSAL

HOTSPOT EMBEDDED CHROMEBOOKS

REQUEST FOR PROPOSAL DATE: March 13, 2026

PROPOSALS DUE NLT: April 7th, 2026

RFP # 3-2026

1. General Information:

A. Overview: The Pueblo City-County Library District, herein after (“PCCLD”) is soliciting proposals from qualified vendors in support of Chromebook device checkout for patrons. The district is looking to purchase 100 hotspot embedded devices with service as defined in Section V of this RFP.

B. RFP Schedule:

RFP issued:	March 13, 2026
Questions Due by 3:00 pm:	March 31 st , 2026
Proposals due by 3:00 pm:	April 7 th , 2026

C. RFP Submittal: Proposals are to be submitted via email, clearly identified with the RFP number and RFP title plus the word “Submittal” or “Proposal” in the email subject field, with all attachments, **no later than 3:00 pm local time on April 7th, 2026** to:

Bri Reyes
Pueblo City-County Library District
Email: bri.reyes@pueblolibrary.org

Submittals without this subject identification may be considered routine emails, and may not be properly addressed. Each complete proposal should include a scanned copy of the signed original with all required attachments. All proposals are to be created using a recent version of Microsoft Office Word and/or .pdf file. Proposals received after the above required date and time will be received, but will not be considered and will be rejected for lateness.

D. All proposals submitted will become property of the PCCLD and will be considered a public document under applicable Colorado State law.

E. Points of Contact: Questions and requests for clarification regarding this RFP must be directed to:

Jill Kleven, Director of Technical Services
100 E. Abriendo Avenue
Pueblo, CO 81004
Email: jill.kleven@pueblolibrary.org

Questions and requests for clarifications sent via email, shall include RFP number, Title, and the words “question” and/or “clarification” identified in the subject area of the email. Questions and requests without this subject identification may be considered routine emails, and may not get properly addressed.

All questions for this RFB must be submitted to the contact above by 3:00pm on Tuesday, March 31, 2026. Questions submitted after this time and date will not be answered.

All questions and requests for clarification will be responded to on PCCLD's web site <http://www.pueblolibrary.org/about/requests> (click on request for bids) to **all** respondents by April 3rd, 2026. Any responses by the PCCLD that are considered to be a change in the terms, conditions, and specifications of this RFP will be posted on the web site as an addendum. No communications of any kind may be considered a change to the terms, conditions, and specifications in this RFP unless posted as an official addendum on the web site.

Communication from any other source, other than the above, should be considered as invalid with regard to this RFP.

2. General Terms & Conditions:

- A. Interested Parties:** All interested vendors are invited to submit a proposal in accordance with the terms, conditions, and specifications contained herein.
- B. Tax Exemption:** PCCLD, as a local government entity, is exempt from sales and use taxes. Bidders shall inform all prospective subcontractors and suppliers from whom they expect to obtain services or supplies of the tax-exempt status of PCCLD. Following the contract award, an exemption certificate will be furnished by PCCLD if the vendor requests.
- C. Expenses:** PCCLD assumes no liability for payment of expenses incurred by vendors in the preparation and submission of proposals in response to this invitation.
- D. Non-Discrimination:** The vendor agrees not to refuse to hire, discharge, promote, or demote, or to discriminate in matters of compensation against any person otherwise qualified, solely because of race, color, religion, national origin, gender, age, military status, sexual orientation, marital status, or physical or mental disability.
- E. Governing Law:** The laws of the State of Colorado shall govern any contract executed between the successful vendor and PCCLD. Further, the place of performance and transaction of business shall be deemed to be in the County of Pueblo, State of Colorado, and in the event of litigation, the exclusive venue and place of jurisdiction shall be Pueblo County in the State of Colorado.
- F. Confidentiality:** Proposal submitted to PCCLD for consideration shall be subject to Colorado Open Record Law, Section 24-72-201, et seq., C.R.S., after award is made.
- G. Termination of Contract:** PCCLD may, by written notice to the successful vendor, terminate the contract if the vendor has failed to perform its service in a manner satisfactory to PCCLD per specifications defined in the contract and/or RFP. The date of termination shall be stated in the notice. PCCLD may cancel the contract upon thirty days written notice for any reason other

than cause. This may include, but is not limited to PCCLD's inability to continue with the contract due to the elimination or reduction in funding.

H. Non-Appropriation: PCCLD presently intends to carry out and perform all of the terms and conditions of an awarded contract, and reasonably believes that funds in amounts sufficient to pay all amounts payable hereunder can legally be provided and made available for that purpose, and PCCLD shall include in its annual budget request amounts sufficient to pay all sums payable pursuant to an awarded contract. Notwithstanding the foregoing, the parties hereto recognize that it is possible that in any given fiscal year of the PCCLD funds might not be available. PCCLD shall have the right to cancel any awarded contract at the end of any calendar year during the term hereof that governmental funding from Pueblo County, Colorado is not granted for the subsequent calendar year. PCCLD shall advise vendor of its intention to cancel the awarded contract due to lack of funds on or before the end of any such calendar year and submit therewith to vendor satisfactory evidence showing PCCLD's inability to obtain the required revenues for the coming calendar year. Upon such cancellation PCCLD shall be released from all further liability under any awarded contract. The right granted to PCCLD by this provision may only be exercised for the express reason stated and for no other reason.

I. Confidentiality of Information: The vendor acknowledges that the vendor will, or may, be making use of, acquiring or adding to information about certain matters and things which are confidential to PCCLD and which information is the exclusive property of PCCLD, including, but not limited to: Internal personnel and financial information, vendor names and other vendor information (including vendor characteristics, services and agreements), purchasing and internal cost information, internal services and operational manuals, and the manner and methods of conducting PCCLD's business.

3. Proposal Preparation:

A. Exceptions and Deviations: Any exceptions to or deviations from these Terms & Conditions must be identified, in writing, on an attachment to the proposal submission. PCCLD reserves the right to accept or reject, at its sole discretion, any exceptions or deviations by the vendor.

B. Substantive Proposals: By submitting a proposal, the vendor guarantees that (1) its proposal is genuine and is not made in the interest of, or on behalf of, any undisclosed person, firm, or corporation; (2) it has not directly or indirectly induced or solicited any other respondent to put in a false or sham bid; (3) it has not solicited or induced any other person, firm, or corporation from proposing; and (d) it has not sought by collusion to obtain for itself any advantage over any other vendor or over PCCLD.

C. Minimum Qualifications: To be considered for selection, vendors must meet at least the following minimum qualifications:

- (1) **Established Business.** Vendor must have been engaged as a place of business ten years prior to the release date of this RFP.
- (2) **Customer Satisfaction, Financial Resources and Ability to Perform.** Vendor must be able to show proof that they have an established satisfactory record and have sufficient financial support, equipment, and organization to ensure that they can satisfactorily execute the services to be performed per this RFP.
- (3) **Legal Compliance.** Vendor must be in compliance with all applicable laws, rules, regulations, and ordinances of the City of Pueblo, the State of Colorado and the United States.
- (4) **Insurance:**

The vendor shall not commence work until it has procured, maintains, and provides proof of the policies of insurances and liabilities listed below. The vendor will not be relieved of any liability, claims, or other obligations in conjunction with the signed agreement with the Library by reason of its failure to procure or maintain the necessary insurance and liabilities. Failure on the part of the vendor to obtain such insurance and liabilities prior to, and during the term of the contact, will constitute a breach of contract in which the Library has the right and may immediately terminate the signed agreement. The Library reserves the right to request and receive a copy of any policy related to services provided to the Library.

 - (a) ***Commercial General Liability:*** The vendor shall secure and maintain, during the term of agreed contract and for such additional time for service being performed, Commercial General Liability Insurance issued to and covering the liability of the vendor with respect to all work performed by vendor and its third party vendors under the contract, to be written on a comprehensive policy form. This insurance shall be written in amounts not less than \$1 million for each occurrence and aggregate for personal injury including death and bodily injury and \$1 million for each occurrence and aggregate for property damage. This policy of insurance shall name the Pueblo City-County Library District, its agents, officers and employees as additional insured. This policy shall have all necessary endorsements to provide coverage without exclusion for explosion and collapse hazards, underground property damage hazard, blanket contractual coverage's, as well as Owners' and vendors' Protective Liability (OCP) coverage. The policy shall also provide coverage for contractual liability assumed by vendor under the provisions of the contract and "Completed Operations and Projects Liability" coverage.
 - (b) ***Workers Compensation Insurance:*** The vendor shall procure and maintain Workers Compensation Insurance, fully complying with the provisions of the Worker's Compensation Act of the State of

Colorado, during the period of this contract and for such additional time as work on this project is being performed

D. Submission Information and Documents: The following information and documents shall be included in the proposal submission:

- (1) Name of company, address, telephone number, email address, website URL, and contact person's name.
- (2) Vendor awarded the contract must submit a completed and signed IRS Form W9 to PCCLD before contract begins.
- (3) Key Personnel: PCCLD prefers a single account relationship manager. In the vendor's proposal, list names, titles and locations of the primary and backup employees who will be assigned to PCCLD's account. Also include certifications, education, experience and qualifications of personnel. The vendor must establish one person to serve as project manager and liaison to the PCCLD project manager. PCCLD looks to the vendor to inform the needs of the project, maintain a cohesive schedule, and coordinate, oversee and manage work produced. Therefore, the vendor must establish a work schedule for all parties to ensure timely completion of the project. In addition to the start and completion of various construction stages, the schedule shall also show percentages of work to be completed at any given time, as well as significant dates that will serve as check points to determine compliance with approved schedule.
- (4) Describe your qualifications and experience in providing hotspot enabled Chromebook for similar institutions and similar circumstances.
- (5) Competitive Position: Describe what differentiates the vendor's service from that of other competitors. Include in the discussion how the vendor keeps abreast of current and future trends. Discuss the vendor's approach to communication.
- (6) Describe your firm's approach to providing services to PCCLD as described in the "Scope of Work" and elsewhere in this RFP.
- (7) Customer References: Provide references from at least three (3) customers to which the vendor has provided the services required under this RFP. These should be recent customers with needs comparable to those of PCCLD. Select a mix of long-standing and new customers. Library or other governmental references are preferred. References should include a contact name and phone number and address of reference.
- (8) Provide a sample engagement document to include costs to PCCLD for the services as proposed.

E. Signatures: The proposal must be submitted in ink, signed by an officer or person qualified to bind the proposing company.

F. Withdrawal of Proposal: A Vendor may withdraw its own proposal at any time prior to the proposal due date and time as identified herein. After that date and time, no vendor may withdraw its proposal for any reason. All proposals shall be valid for a period not less than 90 calendar days after the proposal due date.

4. Selection:

A. Vendor Selection: No proposal will be considered unless it is complete. All proposals submitted will be first screened to determine minimum vendor qualifications as outlined in this RFP. The proposals will be ranked, based on total cost and the ability of the proposing vendor to provide the required services effectively. Proposals that do not meet these minimum requirements will automatically be rejected and shall not undergo further evaluation.

B. Right of Acceptance and Rejection: PCCLD reserves the right to accept or reject any or all proposals and to waive any formalities, informalities, and deviations, which, in its opinion, best serve the interests of PCCLD. PCCLD is not bound to accept the lowest priced proposal, but will select the proposal that represents the best value for PCCLD.

C. Negotiation: Subsequent to the Proposal due date, PCCLD reserves the right to negotiate terms and conditions with vendors. PCCLD reserves the right to negotiate modifications to a proposal with a single vendor without obligation to negotiate similar modifications with other vendors.

5. Scope of Work: The Pueblo City-County Library District is looking to provide 100 Chromebooks with embedded hotspots for circulation through library checkouts. These laptops will provide connectivity and extend access of information for those unable to afford devices or internet connection.

Chromebook Hardware Requirements

PCCLD is seeking proposals for 100 Wi-Fi enabled Chromebooks meeting or exceeding the following minimum specifications.

- ChromeOS device suitable for enterprise management
- Minimum quad-core processor (intel or equivalent)
- Minimum 8GB Ram
- Minimum 64 GB storage (eMMC or SSD)
- Minimum two USB-C ports
- Integrated Wi-Fi 6 or newer
- Integrated 4G LTE or 5G cellular modem
- Minimum 11-inch display

- Minimum 8 hour battery life
- Commercial-grade durability suitable for public circulation
- Auto Update Expiration date no sooner than 2032

Vendor must clearly identify the proposed manufacturer and model.

Cellular Data Service Requirements

Each Chromebooks must include embedded cellular connectivity (4G LTE, 5G, or latest standard).

Vendors must:

- Provide active cellular service plans for each device
- Identify carrier networks utilized
- Provide coverage information for Pueblo County, Colorado
- Specify monthly data allowance per device
- Specify throttling policies
- Identify overage charges, if applicable
- Provide data usage management and capabilities
- Confirm ability to suspend/reactivate service per device
- Provide contract term options (1,2, and 3 years)
- Provide monthly recurring cost per device
- Provide total cost of ownership over 36 months

Hardware and cellular service pricing must be clearly separated.

Device Management & Loss

- *Damage and Loss Protocol:* Vendor must provide details on the process for reporting and replacing devices that are damaged, stolen, or not returned.
- *Service Suspension:* Vendor must confirm the ability for PCCLD to permanently or temporarily disable cellular service for a specific device in the event of theft or non-return.
- *Non-Replacement Option:* Vendor shall specify if there is any contractual obligation to replace a lost device or if PCCLD can simply terminate the service line for that specific unit without replacing the hardware.

6. Pricing Requirements

Vendor must provide:

- Unit cost per Chromebook
- Unit cost per carrying case
- Monthly cellular service cost per device
- Total annual cellular service cost
- Total 36-month cost projection
- Any activation or set up fees

- Early termination fees, if applicable

Carrying Case Requirement

Vendor shall provide 100 protective carrying cases compatible with the proposed Chromebook model.

7. Evaluation and Selection

Proposals will be evaluate based on:

1. Compliance with minimum hardware specifications
2. Quality and reliability of cellular service
3. Total cost of ownership (hardware and service)
4. Vendor experience with public institutions
5. Warranty and replacement terms
6. Account support and responsiveness

8. Right of Acceptance and Rejection

PCCLD reserves the right to accept or reject any or all proposals and to waive any formalities, informalities, and deviations, which, in its opinion, best serve the interests of PCCLD. PCCLD is not bound to accept the lowest priced proposal, but will select the proposal that represents the best value for PCCLD.