PUEBLO CITY-COUNTY
Library District

RESPONSES TO QUESTIONS — RFP #05-2025

Intrusion Detection System (IDS) with Managed SOC Services

The following page(s) are Pueblo City-County Library (PCCLD) responses to questions submitted by the April 18, 2025 deadline.

Intrusion Detection System (IDS) with Managed SOC Services

QUESTION: Number of users that will be creating network telemetry?

PCCLD RESPONSE: 450 is an average. We have approximately 200 staff users and a fluctuating patron count that also leverage the network.

QUESTION: Number of servers running Linux or Windows Server OS (all network devices are included we just charge by users and servers)?

PCCLD RESPONSE: 40

QUESTION: Does each of your users have an O365 account and would you like us to monitor that telemetry 24/7/365 as well as Active Response capabilities?

PCCLD RESPONSE: No

QUESTION: Any Log Retention requirements? 90 days is included, but typically put 1 year of log storage on our quotes for a small upcharge

PCCLD RESPONSE: 90 days

QUESTION: *Re: Network IDS sensor* – Does each of the 8 locations listed in the RFP go directly out to the internet (no backhaul)?

PCCLD RESPONSE: No. We provide internet to our branches via a fiber hub-and-spoke network from our central location

---

QUESTION: What is the average egress/ingress bandwidth at each location?

PCCLD RESPONSE: Average ingress over 30 days is 10TB. Egress is 1.6TB. This is a total for all locations

---

QUESTION: What is firewall and core switch vendor?

PCCLD RESPONSE: Palo Alto Firewall / HPE-Aruba Core Stack

QUESTION: What is the connection type between the firewall and core switch?

PCCLD RESPONSE: 10GbE fiber

QUESTION: What tools is solution required to integrate with?

PCCLD RESPONSE: A list of capable integrations is all that's required

---

QUESTION: What SIEM tool are you currently using - if any?

PCCLD RESPONSE: Graylog is in the process of being implemented

---

QUESTION: Are network diagrams available?

PCCLD RESPONSE: One can be provided upon implementation

QUESTION: Are there other services in scope for monitoring or just network? Endpoint, Log, etc?

PCCLD RESPONSE: Just network