

PUEBLO CITY-COUNTY LIBRARY DISTRICT
Report of the Executive Director – July
Submitted to the Library Board of Trustees
August 24, 2023

Barkman Library

Programs

Total Storytime Attendance: 42
Total Children/Tween/Teen Program Attendance: 42
Total Adult Program Attendance: 66

Outreach

CSUP Pre-K Library Visit: 23
Building Blocks Library Visit: 38
Pueblo Villa Retirement Home: 8
D60 Summer Lunch Program: 240

Additional Data

Trivia Participants: 92
Nintendo Switch Gaming Station Use: 27
In-Library Board Game Use: 17
Bike Lock Use: 5
Notary Appointments Completed: 3

Staff Development/Training/Meetings

Brigitta Meyerhofer – Librarian
11th – Barkman Communications Meeting
12th – YSC Meeting
20th – PIC Training
25th – Headstart Storytime Meeting at Head Start

Debbie Payne – Customer Service Representative
11th – Barkman Communications Meeting
25th – Headstart Storytime Meeting at Head Start

Barkman Staff Meeting Agenda July 10th

- Communico Update from Michelle Vigil and Dave Hayden
- Building will be closed to the public August 1st.
- Holds option for BK will be greyed out from the system 10 days before closing so all holds can be picked up or expire.
- Where are we going?
- Rawlings: Mngr will have a cubicle in TS which will be home base for everyone who needs me, a place to keep personal things, and a workspace for Marcus as well. Brigitta and Debbie (20hrs) will be sharing an office 1st floor with Alyssa.

- All schedules will be shared with me as manager so that I can ensure where everyone is and what is going on.
- Plants during the move
- All Pueblo Reads (Sept.9 – Nov. 4) Books- Adults – Remarkably Bright Creatures by Shelby Van Pelt, Tween/Teens- Songs for a whale by Lynne Kelly, Children- Over and Under the Pond by Kate Messner.
- Get your Corporate Cup things in please.
- Staff Art Show August 16- Sept 5th
- Debbie Steering?
- Koha Update from Theia Bravo 3:30 ish
- Other?



Giodone Library

PROGRAMS

- Storytimes – Total attendance for month 45
- Youth Programs – Total attendance for month 305
- Teen Programs – Laser Tag was a big hit -11



- Adult Programs - Total for month 137
- Fruit Sparklers for our Patriotic theme was a unique program and attracted all ages.



- Passive/Kits2Go Programs – Total for month 198

OUTREACH

Storytime at McHarg Park in Avondale in collaboration with Pueblo County Parks Department - 25

EXHIBITS

All Together Know Collaborative Sticker Project



Display - Citizenship

ADDITIONAL DATA (as applicable)

- Circulation -14.6%
- Library Visits -3.1%
- Program Attendance 5.1%
- Meeting Room Use 181%

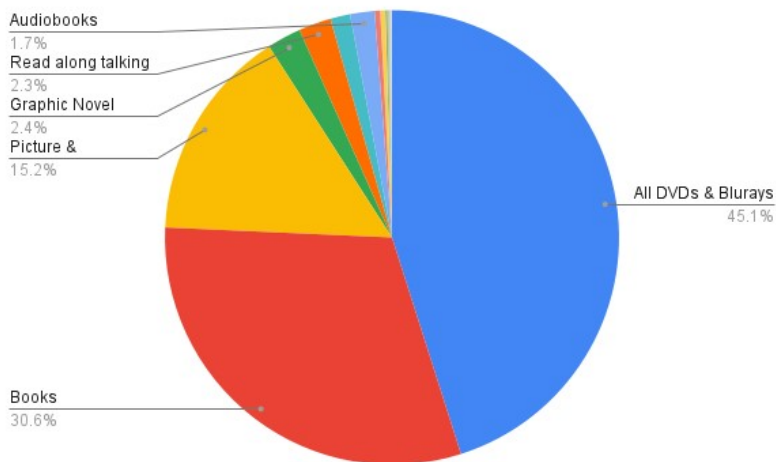
- Notary Appointments - 3
- Volunteer hours – Teen Volunteer - 3.5 hours

Greenhorn Valley Library

Circulation Total Checkouts: 2,766

All DVDs and Blurays	1,247
Audiobooks	27
Book	847
Graphic Novel	67
Hotspot	11
ILL-BOOK	10
Laptops & Tablets	1
Local Collection Book	2
Magazine	39

Community Passes	1
Picture Book/Boardbooks	420
Read along talking books	64
Music on CD	4
Knitting Material	2
Sports & Outdoor Eq.	2
TOTAL	2,766



Circulation Total Check-ins:

Total Library Visits:

Week of:	Number of visits	Total
July 3rd	953	953
July 10th	980	1,933
July 17th	1,276	3,209
July 24th	977	4,186

Total Number of Digital Uses: 93
CALL CENTER CALLS: 290

Program Attendance Total: 403

# of Participants	Program	Summer Reading
11	Art with Jess!	✱
65	Family Friday! Crafts & Activities	
16	Greenhorn Valley Book Club	
23	Happy Hookers	
48	Pueblo Rocks! Rock painting	✱
115	Pueblo Zoo Camp Crafts	✱
7	Storytime	
6	Video Games	
23	Sip n Stroke	
125	Scavenger Hunt	
80	Yoga	

EXHIBITS AND DISPLAYS:



OUTREACH: Pueblo Zoo Camp programs (115), Greenhorn Valley Days (400), Chamber of Commerce monthly meeting.

Lucero Library

PROGRAMS

- Storytimes –Bluey storytime was very popular, and a childcare center came to participate. 20



- Youth Programs – Dani's Chill Spot provided fun activities for the Boys and Girls Club and families. - 85



- Adult Programs – Unfinished projects was the theme for Jessica's weekly Adult craft program.



- Passive/Kits2Go Programs – Total for month 382

OUTREACH

Books a la Cart-Total books delivered: 685

DISPLAY

Disability Pride Display

ADDITIONAL DATA

- Circulation -15.8%Check Out Challenge- 69 participants. That is a total of 690 items that got checked out. Winner of the checkout Challenge



- Library Visits 13.4%
- Program Attendance 71.8%
- Meeting Room Use 112.6%
- Computer Use 30.7%
- Economic Development – Job Board postings by copier, updated regularly by Chris.
- Volunteer hours – 60 hours

Lamb Library

Lamb/L@Y/Beulah Report

July 2023

PROGRAMS

- **Storytimes**
 - 4 Toddler Storytimes - 45
 - 8 Preschool Storytimes - 145
 - 4 Family Storytimes - 62
 - 4 Books-in-the-Park Storytimes - 18
- **Youth Programs**
 - 4 Fun Fridays (w/D60 lunches) - 109
 - Family Saturday Matinee ("An American Tail") - 6
- **Teen/Tween Programs**
 - 3 Teen/Tween Nights - 29
 - All Together with the Pueblo Zoo - 28
 - Repurposed Art Show - 16
- **Adult Programs**
 - 4 English Conversation Class - 19
 - 2 Adult Crafts - 15
 - 2 Classic Crafts for Seniors (NEW) - 11
 - 1 Senior Tai Chi - 5
 - Titanic Fact or Fiction - 9
 - Legal Clinic - 8

Lovely's Digital Book Club "Cultish: The Language of Fanaticism" by Amanda Martell - 39
 Horror Cafe Book Club "A Head Full of Ghosts" by Paul Trembley - 5

OUTREACH

- Karen held weekly storytimes for YMCA Preschool
- Alva held weekly storytimes at Vinewood Park for Books-in-the-Park
- Alva connected with the Boys & Girls Club in our area
- Crystal partnered with US Forest Service to plan upcoming program

ART WALL EXHIBIT

Exhibit	Mary Krotz Photography	Mary	303
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KITS 2 GO

Week 1 (7/2 - 7/8)	Kids	Eagle Headbands	Crystal	20	10	5
	Adult	Patriotism/4th of July	Mary	20		
Week 2 (7/9 - 7/15)	kids	Cute Crab Craft	Desi	20	5	5
Week 3 (7/16 - 7/22)	kids	Cardboard Tube Allen	Marissa			
Week 4 (7/23 - 7/29)	kids	handprint ice cream	desi	20	5	5
	tweens/teens	origami book mark	lovely	30	10	5

DISPLAYS/PASSIVES

Front Display 1	become a polyglot	Lovely	
Front Display 2	Read, White, & Blue	Jennifer	
Front Display 3	Try Photography yourself!	Karen	
Front Display 4	Out of this World Books	Marissa	
Front Carousel	New Fiction/Quickreads		
Kid's Display 1	Garden	Alva	
Kid's Display 2	Cooking with your Kids: Cookbooks for the whole family	Desi	
Kid's Display 3	Spanish Books		
Kid's Display 4	New Chapter Books/Spanish Chapter Books		
Teen Display	Historical Romance	Alva	
Teen Display 2	I'd like to introduce you to some real people	Lovely	
Movie Display 1	Quickviews/Binge Boxes		
Movie Display 2	Summer Movies	Mary	
Adult Display 1	Culinary Arts at work: Cookbook Display	Desi	
Adult Display 2	Sewing Month	Gabriella	
Adult Display 3	Beach Reads	Mary	
Adult Display 4	Read, Return, Repeat	Marissa	
Back Carousel	New Nonfiction/Biographies		
Passive:	Adult Coloring page	Marissa	20
Passive:	4th of July Word Scramble	Mary	30
Passive:	Summer Fun Word Search	Mary	65
Passive:	My First Recipes	Desi	25
Passive:	Kid's Coloring Sheets	Mary	60

HIGHLIGHTS FROM STAFF DEVELOPMENT, TRAINING, MEETINGS

- Theia Brava presented on the KOHA update at our staff meeting
- Crystal and Karen met with Cynthia Nicola to learn more about screen printing

YMCA DISPLAYS/PASSIVES

YMCA Adult	Read, Write, & Blue	Jen	
YMCA Adult Fiction	Summer Reads	Jen	
YMCA Teen	New Books	All	
YMCA Youth	New Books	All	
YMCA Kids	National Ice Cream Month	Jen	
YMCA Kids Movies	Fun in the Sun	Jen	
Passive:	Coloring Sheets	All	462
Passive:	4th of July Word Scramble	Mary	20
Passive:	Summer Fun Word Search	Mary	20

Color pages' total story time for Y = 300 totals complete

Word searches for older Kids we do not see = 150

ADDITIONAL KEY DATA

- Beulah Circulations - 1
- Beulah Visits (8 hrs./wk) - 14
- [Library @ the Y Circulations - 810](#)
- [Library @ the Y Digital Use - 450 logins \(769.2 hrs.\)](#)
- [Library @ the Y Visits - 2376](#)
- Lamb Circulations - 5279
- Lamb Digital Use - 1387 logins (1112.5 hrs.)
- Lamb Visits - 6586
- AWE - 121 uses
- Meeting Room Use - 29 non-library users
- Study Room Use - 38 ppl
- Notarized Documents - 6
- Curbside Pickups - 0
- One-on-One Tech Appointments - 1
- [Call Center Library @ the Y - 245](#)
- Volunteer hours - 6.5

SPECIAL PROJECTS

- Continued work on weeding and organizing the Beulah collection
- Lovely made two book bundles (one by request)
- Mary finished weeding adult nonfiction section
- Mary began cleaning/organizing holiday totes from storage room
- Crystal recorded the program video for August
- Crystal updated the new movie list

Pueblo West Library

Community Display Cases

Pueblo West Women's League Membership Drive Display
LGBTQ+ Pride Month Display

Art Exhibits, Estimated Attendance 535

Beth Moore Photography Exhibit

Pueblo West Library held a total of 103 programs, outreach, club meetings, and Kits2Go with a total attendance of 2641.

Adult Programming Highlights

Title	Date	Total attendance
Adult Craft Kit2GO	July	25
Adult Craft Series	7/26/2023	10
Adult Craft: Summer Diamond Art	7/12/2023	30
Art Exhibit : Beth Moore	July	535
Cappella Outreach	7/26/2023	12
Cast-Offs Knitting and Craft Club	Tuesdays	29
Coffee and Coloring	7/26/2023	12
Daylight Book Club	7/5/2023	13
Mahjongg Club	Tuesdays	30
Mystery Book Club	7/20/2023	7
PW Economic Development: Tech Help	July	15
PW Gardens Outreach	7/25/2023	20
Pueblo West Book Club	7/24/2023	7
Pueblo West Genealogy Club	7/8/2023	12
Senior Movement & Stretch	M/W/F	208
Studio Time	July	11
Swedish Weavers	Mondays	26
Tech Talk	Mondays	4
Yoga	M/T/Th/F	231
Society for Creative Anachronism	Weds	52
		1289

Teen Programming

Full Moon Dungeons and Dragons	7/22/2023	3
Silent in the Library	7/22/2023	1
Laser Tag Lock In	7/14/2023	30
Tween Craft	7/19/2023	3
Let's Make: Cupcake Decorating	7/29/2023	30
Tween/Teen Summer Hangout	Mondays	38
Xbox Play	July	125
		230

Children's Programming

All Together with the Pueblo Zoo	7/19/2023	Juvenile	61
Children's Palace Storytime	7/18/2023	Juvenile	14
Jammy Story Time Live	Thursdays	Juvenile	494
Jammy Story Time: In Person	Thursdays	Juvenile	37
Preschool Kits2Go	July	Juvenile	131
Read Dog Read	7/27/2023	Juvenile	18
Signing Story Time	Mondays	Juvenile	16
Time for Tots	Tuesdays	Juvenile	118

Baby Storytime	Thursdays	Juvenile	80
Preschool Storytime	Thursdays	Juvenile	103
Toddler Kit2Go	July	Juvenile	50
			1122

Economic Development

PW contributed to the community's economic development by providing technology help to 15 customers.

Outreach

- 7/25 & 7/26 Ray and Heather provided craft outreach programs to Cappella & PW Gardens Assisted Living centers.
- 7/18 Beth provided a story time outreach to Children's Palace Daycare.



Story time with the Pueblo Zoo!

Let's Make: Cupcake Decorating!



Tech Services

DIRECTOR:

- Jill Kleven led a committee of librarians on a Request for Reconsideration of Material process for Queer a Graphic History. The recommendation from the committee was to retain the item in the Adult Graphic Novel section of the collection.
- Jill met with Kristi Roque and Amy Nelson to discuss decreasing computer usage at Rawlings. Numerous ideas including tethering laptops to tables, providing staff training and issuing a guest pass to users were discussed in order to increase usage.
- Jill submitted the annual LSTA grant report to the state library. This grant allows PCCLD to purchase approximately \$45,000 of early literacy materials.
- Receiving print newspapers have continued to be an issue multiple branches due to issues with carriers. A pilot will be conducted later this fall with having ipads for checkout with online subscriptions loaded onto them.
- Interviews were conducted for the Digital Resources Librarian. A candidate is visiting on August 10th for a second interview and presentation for staff.
- Corporate Cup registrations have continued to come in and there are approximately 45 registrants. The deadline to register is August 15th.

COLLECTION DEVELOPMENT:

- Jill met with Nick Potter and Amy Nelson to discuss streamlining book clubs and trying to align them with the Online Speaker Series. Amy will pilot this at Rawlings this fall. In the meantime, book clubs have the chance to request the All Pueblo Reads title, Remarkably Bright Creatures now.
- Elizabeth Flores continues to order materials for Youth Services as we try to fill the shelves.
- Theia Bravo has submitted multiple media orders before the new librarian starts.

DEVICE MANAGEMENT:

- Since ECF funding will not be renewed for 2024, Nick is looking for funding opportunities in order to continue all of the services on our 1000+ devices.

ILS:

- The Koha upgrade took place on July 21st. All went as expected and there were no issues.
- Theia and Jill met with Library IQ to discuss data review before the product launches. It was determined that item types in Koha needed to be cleaned up in order to have the most accurate data possible.
- Jill, Theia and Jessica Casados visited Pikes Peak Library District on July 24th to meet with their ILS and ILL Librarians. Jessica and Theia both learned a lot and PPLD is planning to visit here in September.

Local History & Genealogy

PROGRAMS

Storytimes – 37 Total attendance for month
Adult Programs - 156 Total for month

Charro Scanning Day Part 2 was held. Materials were scanned and shared with PCCLD, but also participants used the program as an opportunity to reconnect with group members. 11 attended.

Jasel held "How to Join a Genealogical Society event on the third floor in collaboration with the loca Daughters of the American Revolution and Colonial Dames Societies. 8 attended

The English Conversation class made tie dye shirts in collaboration with Thad Stelter. Total English Conversation monthly attendance was 68



OUTREACH

Maria participated as a member of the Chicano Archives Committee at CSU-P and attended the Parents Connect meeting, updating group on Summer Reading, Citizenship Class, and English Conversation classes.

SPECIAL PROJECTS

Blake has made the first batch of images from the Charro community scanning days available on CONTENTdm. As a test, he has made a metadata suggestion form to gather metadata input from the community for more accurate item description.

DISPLAYS OR EXHIBITS

Local artist Bob Craig displayed mixed media paintings and prints in the HRC gallery.

- Virtual Exhibits - Using Google Analytics we know that the public accessed the following virtual exhibits.
Total Views: 78
- 1921 Flood - 15
- Roaring '20s - 40
- Natural Framing - 23

ADDITIONAL DATA

- Circulation: Microfilm used - 163
- 93 Obituary requests delivered
- 1 article request delivered
- Western Research Ref-books: 138 Reference Maps: 0
- SC-Loan: 35 checked out; in-house uses: 65

Databases

- Ancestry Library Edition All Databases Searches Run: 2,102
- Ancestry Library Edition All Sessions Run: 130
- Heritage Quest All Searches Run: 55
- Heritage Quest All Sessions Run: 8
- Fold3 Library Edition searches: 69

CONTENTdm items: 11274 (not including test collection which holds 1025 items)

Users: 516

Sessions: 650

Session Duration: 2m 16s

Pageviews: 2905

Digital Public Library of America: Plains to Peaks Collective:

Item views: 0

Click throughs: 26

Users: 1

Sessions: 4

Colorado Historic Newspaper Collection

Colorado Weekly Chieftain:

page views: 204

title searches: 2

Colorado Daily Chieftain:

page views: 2,625

title searches: 10

Volunteer hours: 122

Feedback from Patrons:

Thank you very much! and especially for checking consecutive days to locate the obit/death notice with the most info on the family. With lots of appreciation ... Barbara S., Cary, NC - Tabitha Davis

Experiential Learning

Makerspace Programs:

- Better Together Makes: Agua Fresca
 - Attendance: 36
- Better with Age Makers: Use the Heat Press
 - Attendance: 3
- Better with Age Makers: Make a Terrarium
 - Attendance: 10
- Sharon Needle Felts
 - Attendance: 8

Museum Services Programs:

- Charro Community Scanning Day, Part 2(Alyssa Vargas Lopez program- in partnership with Local History and Genealogy)
 - Attendance: 11

Outreach:

- Worked with community partners to schedule future programming in the Makerspace
 - Claire Schad: to hold a Ukulele Choir class series in August throughout the year
 - Randy Ford: to hold watercolor classes in August throughout the year
 - Catie Blickhahn: to hold a jewelry program with Local History and Genealogy archived photos in September
- Held the last of the D60 lunch program in the Makerspace from June to July 27th
- Held an event for the Latino Chamber of Commerce on July 28th
- Worked with community partners to schedule them to meet in the Friends of the Library room for IdeaCon
- Met with community partners at CSU Pueblo to discuss IMLS Museum Internship Grants (In partnership with Community Relations)

Exhibits:

- We finished displaying the Summer Reading on Our Sleeves exhibit in the atrium, and have moved into our new exhibit space on the second floor. Come by for the first part of the month to see our IdeaCon exhibit, and the last part of August for our Staff Art Show!

Materials Handling Projects:

- We are making space on our shelves for Barkman's magazines and periodicals, and happily playing host to Robin Rice, their CSR/MHT, during her time here at Rawlings. Welcome, Robin!

Concierge Services and Meeting Rooms:

- Meeting Room Reservations in June: 188. This is a record number of meeting room uses for the Rawlings Library!
- **1182 calls, down 129 from last month**
- Giodone – 147
- Greenhorn Valley – 290
- Library @Y – 245
- Rawlings – 500

User Services

Youth/Teen**PROGRAMS**

- Storytimes
 - Baby Time - 63
 - Toddler Time - 89
 - Family Storytime - Rawlings = 159, Zoo = 69
- Youth Programs – Stuffed Animal Sleepover(26) & Waffle Breakfast(65), Winter in July(45), Pueblo Zoo (47), Birds of Prey (36), Steve Weeks Concert (16)
- Tween Programs-7 presenter programs at multiple locations. This month's summer events included collaboration with the Steelworks Museum of the West.

- Teen Programs - 2 presenter programs at 2 locations. 59 teens served by programs at the Rawlings library.
- Centralized- 13 library programs supported by centralized kits.

OUTREACH

- Teen outreach at fundraiser for "You are not alone" bench in honor of fallen Central High School student Ericc Lopez = 75
- Pete the Cat Storytime at Buell Children's Museum - 200

SPECIAL PROJECTS

- Books in the Park - 58
 - Staff at the End of Summer Party



- The Summer Reading Program - At the end of July, over 5500 completed game boards had been returned.
- Backpack Giveaway & Resource Fair gave away 855 bags, had 24 community partners that gave away school supplies to fill the backpacks, and over 100 free haircuts to kids.



- Rawlings Staff BBQ - staff pitched in with hamburgers, hotdogs, and sides. Thad Stelter brought his grill and served as our "Grill Master".



ADDITIONAL DATA (as applicable)

- Imagination Library - 2577 with 107 new enrollments and 33 graduating
- AWE Stats: 363 sessions
- Volunteers: 7 teen volunteers trained. 35.75 hours worked by volunteers.
- Lunches: 468
- Trainings/Community Meetings
 - CK - "When the Conversation Turns to Suicide" webinar
 - CK - Outreach training with Daneya Esgar
 - CK - SoCoYoGo (organization promoting pro-social activities for Pueblo's youth)
 - CK - Pueblo Suicide Prevention Coalition
 - Focus group on tween and teen services with Latino Chamber of Commerce youth program
- New Manager of Youth Services Rachel Salazar started July 31, 2023

Adult

PROGRAMS

- Adult Programs - Total for month 347
 - Computer Classes (Classes were only held on 7/19 and 7/26 - Open Lab - 19
 - 1:1 Tech Appointments - 18
 - Tie Dye Programs - 6
 - Homebound - 37 customers
 - Origami Odyssey - 4
 - Pueblo Stamp Club - 4
 - Adult Literacy Program - 24
 - Career Online High School Program - 64

- Kits2Go 50 to HACP
- Kits2Go – 40 FoL grant funded kits to SRDA/HACP
- Passive Programs – Total for month 90
 - News for You - 60 newspapers were distributed via displays on the 2nd floor and to community partners including Maria Smyer for her English classes
 - News for You digital participation 30 QR code scans

OUTREACH

- Helping Hands Veterans Outreach multigenerational event - 110
- Pueblo Diversified Industries - Spinner Fidget Toys - 35
- Kiwanis Club presentation about Adult Literacy Program and all USD services - 12
- Pueblo Community Health: Nurse Family Partnership Presentation on Career Online High School
- Art at Primrose

SPECIAL PROJECTS

- Writer's Workshop, Patricia Marcantonio, *Best Amigas* - 17
- Homebound bookmarks Spanish/ English to Servicios de la Raza, Mariposa, Catholic Charities
- We collaborated with experiential learning Maker Educator Tina Martins-Gonzalez to host: Snack & Tell: Pueblo Food Project Student Pitch Presentations in the Makerspace - approximately 55 folks attended





- Celebrated the retirement of our colleague Lesley Saldana from the User Services Department.



- Applied for and were awarded a digital literacy grant to offer bilingual computer literacy classes in the fall.



DISPLAYS OR EXHIBITS

- The Doris Kester Nonprofit Collection is up and running! There is a new shelf with all of the physical resources next to the Seed Library.



Computer Class/Tech Help Feedback

- Since tech help and computer classes have started, we have received a lot of positive feedback. During classes, after going through course material, learners will exclaim, "Thank you for showing us this!". Many learners approach and explain how they were scared of using computers. They now have a greater comfort level with them. I see the growth and positive impact.

ADDITIONAL DATA

- Circulation
 - Homebound - 314
 - Adult Literacy - 61
 - Non-profit center -20
- Economic Development
 - Northstar Digital Literacy classes - Workforce Development
 - Bilingual Digital Literacy Grant
- Notary Appointments - 15 total
- Volunteer Hours Total: 52
 - Homebound - 28
 - Adult Literacy - 24

Facilities

Work Order Statistics

- 263 Work Orders completed.
- 56 custodial work orders completed.

Rawlings

- Replaced several failed VAV actuators
- Repaired roof leak.
- Repaired sprinklers.
- Repaired elevators.
- Repaired main waterline.
- Repaired garage door.
- Worked on punch list.
- Worked on water feature, ordered special part.
- Certified boiler.
- Trailer vandalized.
- Switched out AMH room with outreach.

Greenhorn

- Mowed field

Giodone

- Mowed
- Poured shed pad.

Lamb

- Repaired sprinklers.
- Certified Boiler.

Lucero

- Painted library sign.
- Repaired sprinklers.

Pueblo West

- Repair roof leak.
- Mowed.

Other duties/projects

- Found cleaner and carpet clear for Books Again.
- Completed Books in the Park
- Prepped Ford van for sale.
- Received new van.
- Sprayed trees throughout the district.

Thank You Messages

Barkman Library Staff

FACEBOOK COMMENTAY
BARKMAN LIBRARY FB WALL

7/30/23

I will miss the intimate atmosphere of this miniature gem of a library. When I moved here 20 years ago, I stayed in the Belmont neighborhood because it afforded this small, quiet, and extremely accessible facility, promoting education, community events, and a quiet respite to enjoy a good book. And I have used it as a resource, sanctuary, and Godsend in those years for such reasons and beyond. The staff has always been accommodating and outstandingly helpful, from borrowing books to securing loaned books from other libraries. Frankly speaking the staff from the past to the present have been effective and efficient librarians always at the top of their profession. And I am forever grateful for their commitment and dedication to their profession. The Barkman Branch Library was the equilibrium in balancing my curiosity, and balance beam in stabilizing my sensibility and sensitivity in which to approach the subjects of my curiosity. I will miss this old gem and guardian of the values composing the character of my life. And as the song is sung, "I'll Never Find Another You". My gratitude to all for making this soon to be miniature gem of a library a legacy and standard of excellence gracing the Belmont neighborhood and community, and icon in the state of Colorado.

Edward Chick

9/21/2023

Dear Library Director:

I would like to let you know what a treasure we in the Belmont area have in the Garman Branch Library.

The personnel in this library are outstanding. They are knowledgeable, courteous and most assuredly helpful. It is a pleasure to frequent this library branch.

Respectfully yours,
Mary Aguilera
Card# 1 2222 0333208 4

User Services – Thad Stelter

Dear Pueblo City-County Library District Board of Trustees:

I have had the pleasure of participating in, the One-on-One Tech Support, offered at the Rawlings Library with Thad Steller. I am a senior patron. I grew up with typing classes, no computer classes were offered, when I was in high school. Some people evolved and I have to some degree. When the projects get more difficult I need help!

This one-on-one assistance, that the library has started to offer, is a much needed support system for the Pueblo Community. You don't feel uncomfortable, asking questions and Thad is so patient, helping you navigate through your issues. I have scheduled numerous appointments with Thad. He has gone out of his way to assist in the many of the diverse situations I have had.

I am currently dealing with a PERA appeal for my husband's retirement. I had phone conversation attachments that I and another librarian could not seem to open. I set the appointment up with Thad and he was able to obtain audibility on those attachments.

The PERA appeal is in Denver and scheduled for August. The thought of driving to Denver was daunting to me. I spoke to Thad about setting that up on Zoom; I have never used that before either. The legal team from PERA contacted Thad to ensure the process would work. So they had a practice run on Monday. Thankfully Zoom will work for the hearing. I am so grateful for Thad taking that extra time to put that option in place for us.

I do some volunteer work at our church. Recently the ladies were talking about the One-on-One Tech support. They also had the pleasure of working through their computer issues with Thad. They spoke of how they go to their children for help with their tech issues. One friend was saying how her kids get frustrated with her not understanding. Everyone spoke so highly of Thad! Thad is very calm and approachable.

I myself don't know how I would have figured all of these advanced issues that have come up without Thad's help. To have other friends speak so highly of Thad and his knowledge I felt compelled to address the Library Board regarding this service.

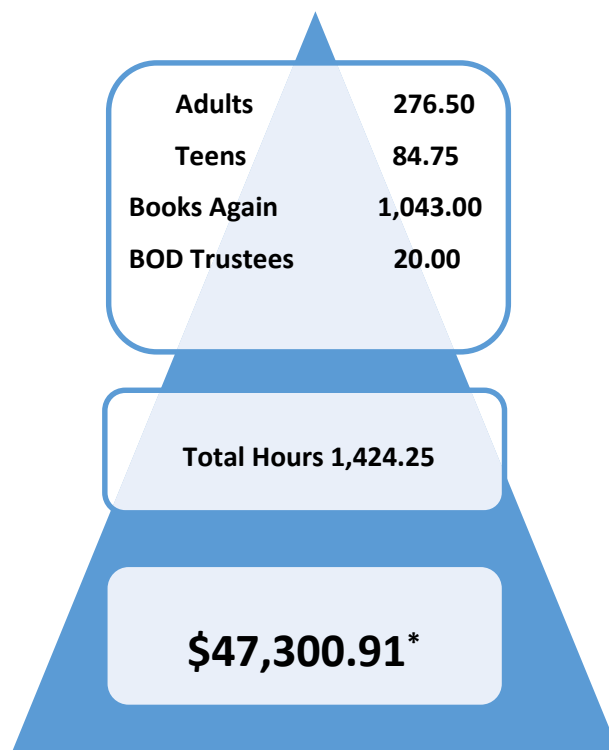
Thad sets the environment for the person to feel comfortable in his presence. Thad has broken down barriers and created an environment where technology skills can be developed. Thad motivates the "student" to move forward and gain confidence with computers, tablets, or programs. I am grateful to the Library for offering this free service and their insight to select Thad to be our entrusted expert!

Thad has the compatibility for the One-on-One Tech support position. He provides assistance, answers questions, assists users by troubleshooting issues. More importantly he is patient and educates the user. Enabling them to move forward solving their own computer problems independently.

I want to thank the Library for being creative with this position, offering the service free of charge, and allowing Thad to assist the Pueblo neighbors with their technical issues.

With gratitude,
Theresa Kosak

Volunteer Hours
Volunteer Services Monthly Report – July 2023
Submitted by Victoria Herrera
PCCLD Volunteer estimated hours



*(Estimated by Independent Sector's figure of \$31.80/hour for each volunteer hour contribute).

Respectfully submitted,
Sherri Baca
Executive Director