



Service & Maintenance/Extended Warranty Quote

Bill To

Pueblo City-County Library District
100 East Abriendo Ave
Pueblo CO 81004
United States

Ship To

Pueblo City-County Library District
100 East Abriendo Ave
Pueblo CO 81004
United States

Quote

QUO-US08027

Date

10/05/2022

Customer:

C789-110-US

Payment Terms:

Net 30 Days

Quote Expiration:

01/03/2023

Contract Number:

US--146215-D3J7

Term:

01/01/2023 - 12/31/2023

Item	Quantity	Net Price	Net Extended
RFID WKSTN bib019020 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019021 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019023 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019024 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019025 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019026 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019027 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019029 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00



Item	Quantity	Net Price	Net Extended
RFID WKSTN bib019030 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019018 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019012 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019013 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019014 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019015 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019016 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019017 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
libraryConnect Annual Subscription (30 Devices) Subscription Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	7,499.00	7,499.00
smartgate 400 (Dual Aisle) bib018969 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	1,300.00	1,300.00
2820 AMH Induction 28200253 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	1,941.00	1,941.00
smartserve 400 0066092 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	800.00	800.00



Item	Quantity	Net Price	Net Extended
2820 AMH Induction 28200252 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	1,941.00	1,941.00
smartserve 400 000125 Pueblo West Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000117 Pueblo West Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000119 Pueblo West Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartgate 400 (Dual Aisle) bib018973 Pueblo West Library January 01, 2023 - December 31, 2023	1	1,300.00	1,300.00
smartserve 400 000101 Barkman Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000155 Barkman Library January 01, 2023 - December 31, 2023	1	800.00	800.00
Comprise Annual Subscription 234160300030 Barkman Library January 01, 2023 - December 31, 2023	1	599.00	599.00
Comprise Annual Subscription 2341212MK024 Lamb Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 000148 Lamb Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000145 Lamb Library January 01, 2023 - December 31, 2023	1	800.00	800.00
Comprise Annual Subscription 234170500050 Library at the Y January 01, 2023 - December 31, 2023	1	599.00	599.00



Item	Quantity	Net Price	Net Extended
smartserve 400 000118 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartgate 400 (Dual Aisle) bib018972 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	1,300.00	1,300.00
Comprise Annual Subscription 234141000041 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	599.00	599.00
2840 SL AMH Sortation 2851006 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	775.00	775.00
Comprise Annual Subscription 234141000032 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	599.00	599.00
2840 SL AMH Sortation 28510005 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	775.00	775.00
Comprise Annual Subscription 234150400091 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	599.00	599.00
2840 SL AMH Sortation 28510003 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	775.00	775.00
Comprise Annual Subscription 234141000039 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 0066093 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartStation 200 bib019010 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019019 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00



Item	Quantity	Net Price	Net Extended
RFID WKSTN bib019022 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
RFID WKSTN bib019028 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
smartStation 200 bib019011 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	49.00	49.00
Comprise Annual Subscription 234141000037 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartgate 400 (Dual Aisle) bib018970 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	1,300.00	1,300.00
Comprise Annual Subscription 2341212MK007 Pueblo West Library January 01, 2023 - December 31, 2023	1	599.00	599.00
Comprise Annual Subscription 2341212MK008 Pueblo West Library January 01, 2023 - December 31, 2023	1	599.00	599.00
Comprise Annual Subscription 2341212MK005 Pueblo West Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 000106 Pueblo West Library January 01, 2023 - December 31, 2023	1	800.00	800.00
Comprise Annual Subscription 2341212MK035 Barkman Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 000116 Barkman Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartgate 400 (Triple Aisle) bib018976 Barkman Library January 01, 2023 - December 31, 2023	1	1,900.00	1,900.00



Item	Quantity	Net Price	Net Extended
Comprise Annual Subscription 2341212MK025 Lamb Library January 01, 2023 - December 31, 2023	1	599.00	599.00
Comprise Annual Subscription 234160100153 Lamb Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartgate 400 (Dual Aisle) bib018971 Lamb Library January 01, 2023 - December 31, 2023	1	1,300.00	1,300.00
smartserve 400 000111 Library at the Y January 01, 2023 - December 31, 2023	1	800.00	800.00
Comprise Annual Subscription 234160100041 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 000144 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000151 Tom L. & Anna Marie Giodone Library January 01, 2023 - December 31, 2023	1	800.00	800.00
smartserve 400 000583 Greenhorn Valley Library January 01, 2023 - December 31, 2023	1	800.00	800.00
Comprise Annual Subscription 234170500095 Pueblo West Library January 01, 2023 - December 31, 2023	1	599.00	599.00
smartserve 400 000156 Lamb Library January 01, 2023 - December 31, 2023	1	800.00	800.00
2820 AMH Induction 28200251 Patrick A. Lucero Library January 01, 2023 - December 31, 2023	1	1,941.00	1,941.00
Comprise Annual Subscription 2341212MK027 Barkman Library January 01, 2023 - December 31, 2023	1	599.00	599.00



Item	Quantity	Net Price	Net Extended
Smartgate 400 (Single Aisle) bib018975 Pueblo City-County Library District January 01, 2023 - December 31, 2023	1	1,000.00	1,000.00
Total:			49,859.00
Currency:			US Dollar



Terms and Conditions

WHAT WE WILL DO:

Hardware: In consideration of payment of the agreement price, and according to service level purchased, Bibliotheca will furnish labor and replacement parts necessary to maintain the Equipment specified in this agreement in proper operating condition during the term of this agreement, provided that the Equipment is installed by an authorized Bibliotheca Service Provider and used as directed. This Service Agreement covers Equipment failure during normal usage. Bibliotheca agrees to provide:

- On-site remedial maintenance during On-Site Coverage Hours (except for depot repair agreements) When Bibliotheca is notified that the Equipment is not in good working order. Bibliotheca will provide a toll-free telephone number for Customer to place, and Bibliotheca will receive equipment maintenance service calls twenty-four (24) hours per day, seven (7) days per Week.
- All labor, service parts and Equipment modifications Bibliotheca deems necessary to maintain the Equipment in good working order. All service parts will be furnished on an exchange basis and will be new parts or parts of equal quality. For certain Equipment, Bibliotheca reserves the right to replace the entire unit with new equipment or equipment of equal quality when Bibliotheca determines that replacement is more economical than on-site repair. All Equipment and service parts removed for replacement become the property of Bibliotheca.

Software: In consideration of payment of the agreement price, Bibliotheca will furnish over-the-phone software support and remote troubleshooting of the Bibliotheca Software specified in this agreement as well as updates necessary to maintain the Bibliotheca Software specified in this agreement in proper operating condition during the term of this agreement, provided that the Bibliotheca Software is installed and used as directed. Bibliotheca agrees to provide:

- All software configuration modifications Bibliotheca deems necessary to maintain the Bibliotheca Software in good working order
- Bibliotheca Software updates
- Internet Filter list updates (as applicable)
- A toll-free telephone number for Customer to place and Bibliotheca to receive software support calls. Over-the-phone software support calls may be placed twenty-four (24) hours per day, seven (7) days per week. Calls will be addressed during Bibliotheca Software Support Coverage Hours in the order they were received.

WHAT IS NOT COVERED: The basic maintenance fee does not include and Bibliotheca is not obligated to provide or perform repair of damage or increase in service time caused by (i) failure of Customer to provide continually a proper operating environment and supply of power as prescribed by the Equipment manufacturer; (ii) accident; (iii) Acts of God, including but not limited to fire, flood, water, wind and lightning; (iv) neglect, abuse or misuse; (v) failure of Customer to follow Bibliotheca's published operating instructions; (vi) modification, service or repair of the Equipment by other than Bibliotheca authorized personnel; (vii) use of Equipment for purposes other than for which designed; (viii) painting or refinishing the equipment; (ix) relocation of the equipment; (x) replacement of broken or damaged cabinetry; to include items such as lattices, base covers, book check covers, etc.; (xi) electrical work external to the Equipment; (xii) cosmetic restoration (e.g., filling of holes in floor or walls, plugging or wire run openings, removal of tape residue, etc.) after removal or relocation of equipment for any reason; (xiii) restoration of Equipment performance when it has been degraded by placement of unauthorized interference sources within the affected range of said equipment; (xiv) service requests related to use of markers (strips) other than those manufactured by Bibliotheca or its authorized distributor(s), (xv) modification, or repair of the Bibliotheca Software by other than Bibliotheca authorized personnel; (xvi) use of the Bibliotheca Software for purposes other than for which designed; (xvii) virus / hacker activity; (xviii) Non- Bibliotheca Software related updates and upgrades including, but not limited to, Operation System, Anti-Virus, Intrusion Detection. (xix) labor or materials associated with consumables such as receipt printer paper, separator jaws, patron counter batteries, and similar items.

RENEWAL: This agreement is NOT automatically renewable. If a renewal agreement is offered by Bibliotheca, the agreement price quoted will reflect the age of the product and the service costs at the time of renewal.

ENTIRE AGREEMENT: This instrument sets forth the entire agreement between the parties, and no representation, promise or condition not contained herein shall modify these terms whether made prior to or subsequent to the execution of this agreement.

Submit Purchase Order by fax to 1-877-689-2269 or by email to service-renewals-us@bibliotheca.com.

Accepted By: Mark A. Gonzales

Accepted Date: 11/22/22

Customer Purchase Order Number: _____