

Answers to RFP Questions
2/21/2018

Q1. How many service outlets do you currently have (outlet = staffed locations serving the public)?

A1. We currently have 13 outlets in 8 different locations.

Q2. Is your current implementation of Symphony hosted locally or by the vendor?

A2. We are currently hosted locally.

Q3. It appears you would like to use a serials module but it is not listed as something to migrate from your current ILS. Are you currently using serials and, if so, would you want to migrate this data to the new ILS? How many subscriptions would you migrate?

A3. Yes, we are currently using serials and would want to migrate this data to the new ILS. We have 853 subscriptions.

Q4. It appears you are using the BiblioCommons discovery layer. Do you plan to continue using this discovery layer with the new ILS?

A4. It is Pueblo City County Library District's preference to continue using Bibliocommons but are open to viewing other discovery layers.

Q5. Do you have e-content, such as e-books, integrated into the current catalog? Which e-book or e-resource providers are you using?

A5. We do have e-content integrated into the current catalog. The providers we use are Cloud, Hoopla, Freading, and Freegal.

Q6. How many staff members will require training on the different modules?

A6. Approximately 90 staff members would need to be trained on various modules.

Q7. What OCLC products are currently in use?

A7. We currently use OCLC Worldshare.

Q8. We support two ILSs. Based on your requirements, both ILSs would support your library. Would you accept multiple proposals from the same vendor?

A8. Yes, we would accept multiple proposals.

Q9. Are you currently self-hosted or does your vendor host the database?

A9. We are currently self-hosted.

Q10. Are the patron saved lists just lists of titles that patrons save to a private or public list? Or does this include their reading history?

A10. It includes both.

Q11. Are you using authority control in your current ILS and, if so, would you like to migrate authority records to the new ILS? If yes, please provide the current number of authority records in the ILS.

A11. Yes, we are. We have 378,943 authority records.

Q12. Will our bid be disqualified if we cannot provide a reference in Colorado?

A12. No, it will not.

Q13. Regarding Phone Notification Service (Responses to General Requirements, bottom of page 9) and Text Notification Service (Responses to General Requirements, top of page 10), are you currently using a 3rd party product to facilitate this functionality in your current environment? If so, does Pueblo City-County Library have a preference of continuing to utilize that 3rd party product going forward? What is the name and version of the product being used?

A13. We are currently using Sirsi Dynix Voice Automation (SVA) and we are only using it for voice. The version is outdated and we'd like to explore other options for text and voice messaging.