

PUEBLO CITY-COUNTY LIBRARY DISTRICT

November 2013 Key Data

	Nov 2012	Nov 2013	YTD 2012	YTD 2013	YTD % Change
Circulation	150,279	136,888	1,682,094	1,512,979	-10.1%
Rawlings	67,029	66,964	774,857	788,968	1.8%
Barkman	18,247	18,577	211,008	170,424	-19.2%
Lamb	18,587	17,638	220,376	176,635	-19.8%
Pueblo West	39,500	26,892	407,666	307,337	-24.6%
Library @ the Y	1,298	1,733	14,247	17,826	25.1%
Outreach	5,618	5,084	53,940	51,789	-4.0%
Library Visits	88,367	110,455	996,276	1,175,021	17.9%
Rawlings	37,914	46,179	442,457	567,183	28.2%
Barkman	13,910	16,250	160,699	157,810	-1.8%
Lamb	12,078	25,570	132,528	173,065	30.6%
Pueblo West	20,155	18,350	210,355	215,180	2.3%
Library @ the Y	1,908	2,626	26,579	40,577	52.7%
Outreach	2,402	1,480	23,658	21,206	-10.4%
Program Attendance	5,483	6,063	109,851	113,633	3.4%
Rawlings	3,648	4,745	65,289	72,038	10.3%
Barkman	131	170	8,299	7,929	-4.5%
Lamb	735	449	12,082	8,552	-29.2%
Pueblo West	658	347	15,390	13,826	-10.2%
Library @ the Y	214	144	2,816	2,685	-4.7%
Outreach	97	208	5,975	8,603	44.0%
Computer Use	44,458	48,760	450,998	531,494	17.8%
Rawlings	13,940	15,021	156,287	184,083	17.8%
Barkman	4,609	5,147	47,424	52,887	11.5%
Lamb	3,917	6,490	42,847	44,372	3.6%
Pueblo West	6,616	7,660	56,438	83,793	48.5%
Library @ the Y ²	446	852	1,243	10,439	739.8%
Wireless	14,930	13,590	146,759	155,920	6.2%
Phone Calls	4,013	5,059	44,607	41,985	-5.9%
Rawlings	2,185	749	24,948	19,444	-22.1%
Barkman	585	116	6,455	2,934	-54.5%
Lamb	594	95	6,767	2,568	-62.1%
Pueblo West	649	117	6,437	2,690	-58.2%
Library @ the Y ⁴		752		2,762	
Call Center ⁵		3,230		11,587	
Holds Filled	11,165	12,645	126,176	129,777	2.9%
Rawlings	3,622	6,203	41,813	59,746	42.9%
Barkman	1,978	1,660	22,909	16,235	-29.1%
Lamb	1,908	1,723	23,204	16,516	-28.8%
Pueblo West	3,176	2,780	34,096	32,679	-4.2%
Library @ the Y	203	63	1,918	1,932	0.7%
Outreach	278	216	2,236	2,669	19.4%
Electronic Resources³	18,267	17,801	181,930	138,494	-23.9%
Meeting Rm Attendance¹	7,852	11,150	86,390	104,103	20.5%
Rawlings	4,682	6,295	46,255	63,606	37.5%
Barkman	539	681	6,627	6,173	-6.9%
Lamb	910	2,053	10,299	10,973	6.5%
Pueblo West	1,721	2,121	23,209	23,351	0.6%

¹Began tracking Meeting Room attendance in January 2012

²Began tracking Computer Use at Library @ Y in August 2012

³Digital statistics separated from Electronic Resources beginning January 2013 which will impact Circ and ER statistics.

⁴Began tracking Phone Calls at Library @ Y in July 2013. Call Center @ Y started August 15, 2013

⁵Call Center introduced on August 15, 2013. Number represents calls answered at Rawlings and Unique.