

# PUEBLO CITY-COUNTY LIBRARY DISTRICT

## August 2013 Key Data

	Aug 2012	Aug 2013	YTD 2012	YTD 2013	YTD % Change
<b>Circulation</b>	<b>156,759</b>	<b>135,112</b>	<b>1,236,730</b>	<b>1,099,820</b>	<b>-11.1%</b>
Rawlings	65,813	65,021	583,312	581,893	-0.2%
Barkman	21,596	18,183	155,751	116,919	-24.9%
Lamb	22,273	18,954	162,528	124,869	-23.2%
Pueblo West	43,585	28,565	287,419	228,296	-20.6%
Library @ the Y	1,528	1,679	10,574	12,684	20.0%
Outreach	1,964	2,710	37,146	35,159	-5.3%
<b>Library Visits</b>	<b>197,901</b>	<b>236,405</b>	<b>1,549,643</b>	<b>1,765,940</b>	<b>14.0%</b>
Rawlings	43,429	52,531	324,857	424,413	30.6%
Barkman	16,055	17,988	118,547	107,807	-9.1%
Lamb	12,979	15,949	96,764	99,734	3.1%
Pueblo West	18,721	17,602	149,870	156,865	4.7%
Library @ the Y	3,317	4,229	20,538	31,755	54.6%
Outreach	858	1,248	16,131	15,252	-5.4%
<b>Program Attendance</b>	<b>3,295</b>	<b>9,058</b>	<b>91,235</b>	<b>86,742</b>	<b>-4.9%</b>
Rawlings	2,608	7,344	51,617	50,567	-2.0%
Barkman	46	400	7,694	7,251	-5.8%
Lamb	296	493	10,234	7,090	-30.7%
Pueblo West	155	130	13,641	12,545	-8.0%
Library @ the Y	190	0	2,426	2,175	-10.3%
Outreach	0	691	5,623	7,114	26.5%
<b>Computer Use</b>	<b>47,976</b>	<b>54,371</b>	<b>320,233</b>	<b>378,315</b>	<b>18.1%</b>
Rawlings	17,180	17,861	114,028	136,311	19.5%
Barkman	5,789	6,258	33,214	35,664	7.4%
Lamb	4,640	4,755	31,219	27,665	-11.4%
Pueblo West	5,431	9,029	39,252	60,028	52.9%
Library @ the Y <sup>2</sup>	143	1,517	143	7,636	5239.9%
Wireless	14,793	14,951	102,377	111,011	8.4%
<b>Phone Calls</b>	<b>4,164</b>	<b>4,352</b>	<b>32,851</b>	<b>26,938</b>	<b>-18.0%</b>
Rawlings	2,291	1,040	18,538	17,195	-7.2%
Barkman	607	390	4,793	2,586	-46.0%
Lamb	716	205	4,993	2,282	-54.3%
Pueblo West	550	228	4,527	2,338	-48.4%
Library @ the Y <sup>4</sup>		458		506	
Call Center <sup>5</sup>		2,031		2,031	
<b>Holds Filled</b>	<b>12,117</b>	<b>12,032</b>	<b>92,363</b>	<b>93,340</b>	<b>1.1%</b>
Rawlings	4,052	5,963	30,742	41,570	35.2%
Barkman	2,263	1,556	16,935	11,537	-31.9%
Lamb	2,330	1,585	16,969	11,803	-30.4%
Pueblo West	3,208	2,657	24,797	24,727	-0.3%
Library @ the Y	151	106	1,423	1,674	17.6%
Outreach	113	165	1,497	2,029	35.5%
<b>Electronic Resources<sup>3</sup></b>	<b>15,133</b>	<b>13,592</b>	<b>129,232</b>	<b>88,761</b>	<b>-31.3%</b>
<b>Meeting Rm Attendance<sup>1</sup></b>	<b>7,342</b>	<b>8,525</b>	<b>61,571</b>	<b>69,140</b>	<b>12.3%</b>
Rawlings	4,182	5,965	32,179	43,151	34.1%
Barkman	592	489	4,692	4,028	-14.2%
Lamb	473	761	7,754	5,670	-26.9%
Pueblo West	2,095	1,310	16,946	16,291	-3.9%

<sup>1</sup>Began tracking Meeting Room attendance in January 2012

<sup>2</sup>Began tracking Computer Use at Library @ Y in August 2012

<sup>3</sup>Digital statistics separated from Electronic Resources beginning January 2013 which will impact Circ and ER statistics.

<sup>4</sup>Began tracking Phone Calls at Library @ Y in July 2013. Call Center @ Y started August 15, 2013

<sup>5</sup>Call Center introduced on August 15, 2013. Number represents calls answered at Rawlings and Unique.