

PUEBLO CITY-COUNTY LIBRARY DISTRICT

Report of the Executive Director

Submitted to

The Library Board of Trustees

March 22, 2012

PCCLD Receives Grant for Laptops

PCCLD has received a special grant from the Colorado Department of Health Care Policy and Financing to provide fourteen laptops that will be available for use in the Center for New Information Technology. The total value of this grant is \$14,000, and the project should be implemented by summer. Richard Tucey (Special Projects Librarian) is overseeing this grant project.

Special Collections & Museum Services

- 50 Document Delivery requests were answered in February. Requests this month included obituary, genealogy, research requests and use/purchase of historic photos. 801 items from the collections were used by customers.
- The State Fair collection is currently being re-housed utilizing proceeds from an IMLS grant and in partnership with the Pueblo County Historical Society.
- Volunteers are working on several projects including entering the oral history interviews inventory into a database and clipping *The Pueblo Chieftain* for vertical files. Staff is also working to clean the vault and inventory more items.
- Tabitha Davis (Clerk III) is working with Abby Koehler (ILS Administrator) and Maida Scott (Web Administrator) to design a new searchable obituary database.
- Three responses to the digitization plan RFP were received. A committee is reviewing the responses and will recommend a consultant for the work in March.
- A display of civil war books is now on view in the Special Collections area through February.
- Charlene Garcia Simms (Special Collections Librarian) spoke to a class at CSU-Pueblo about resources of the Special Collections Department.
- A tour was given of the Special Collections Department to 15 graduate history students from CSU-Pueblo.
- Maria Tucker spoke to 15 people at the Steel City Kiwanis meeting highlighting upcoming changes to the Special Collections Department and InfoZone News Museum.



- Final editing and testing of the Pueblo Touch History program is being conducted by Quatrefoil. The table should be shipped to PCCLD in March.
- Maria Tucker (Special Collections & Museum Services Manager) is working on the completion of the InfoZone redesign project. Exhibit fabrication and electrical installation was scheduled for February 27 through March 2. Final details are being completed. The Rawlings Foundation will meet at the Library on March 9 to view the new exhibits. A grand opening will be scheduled in April.

Executive Director Report
 March 22, 2012 – 2

- Attendance in the InfoZone Museum in February was 3,499.
- The InfoZone is partnering with the Girl Scouts to host an exhibit about the 100th anniversary of the Girl Scouts. This exhibit will take place in March for Women’s History Month.
- The InfoZone showed fifteen films with 324 attending.
- A meeting held by the Liberty Action Group was attended by 18 people.
- A Book-to-Movie discussion of *The Help* was held in the InfoZone and attended by 25 people.
- The District Attorney’s office held a meeting in the Ryals Room that was attended by 48 people.
- A presentation titled *Life during the Civil War* held in the Info Zone was attended by 30 people.
- A book talk on the book *March* took place in the InfoZone. It was attended by 10 people.
- Angela Giron used the InfoZone for a meeting with 48 people.
- The program *Sweet Treats* was held in the Ryals Room and was attended by 20 people.
- The Audubon Society used the InfoZone for their monthly program, and 12 people attended.
- For Women’s History Month, the InfoZone Theater will be showing films centered on that topic.
- The InfoZone will partner with the Veterans for Peace, Howard Zinn Chapter 129 to bring speaker David Phillips, author of the Pulitzer Prize Finalist book, *Lethal Warriors* on March 20.

Reference & Readers Advisory

- Andrew Bregar (Emerging Technology Librarian) has been spending many hours explaining to customers how to download e-books and e-audiobooks using the new OverDrive service.
- The use of Nook e-readers, iPads and Laptops continues to be a popular service offered by the library.

Rawlings Device Statistics for February 2012

Item Library	Item Type	Total Circulation	Checkout Item	Staff Renewals
RAWLINGS	EREADER	16	15	1
RAWLINGS	IPAD	33	33	
RAWLINGS	LAPTOP (1 day)	135	134	1
RAWLINGS	LAPTOP (7 day)	56	56	
Total		240	238	2

- Many users have enjoyed attending the technology and computer classes offered by Andrew Bregar (Emerging Technology Librarian) throughout the year. The attendance has spiraled, and because of comments from people who have not been able to attend Wednesday classes, Kim Young (Reference Librarian) has joined Andrew Bregar as trainer.

Training Statistics for February 2012

Date	Time	Program	Instructor	Adult Attendees
02/04/2012	11am	OverDrive	Kim Young	10
02/06/2012	11am	Computer Basics	Andrew Bregar	12
02/06/2012	6pm	Computer Basics	Andrew Bregar	6
02/07/2012	2pm	OverDrive - Barkman	Andrew Bregar	25
02/07/2012	10am	OverDrive - Pueblo West	Andrew Bregar	15
02/09/2012	10am	OverDrive - Lamb	Andrew Bregar	25
02/13/2012	11am	Internet Basics	Kim Young	9
02/13/2012	6pm	Internet Basics	Kim Young	4
02/18/2012	1pm	OverDrive - Barnes & Noble	Carol Rooney	10
02/27/2012	11am	Email Basics	Andrew Bregar	10
02/27/2012	6pm	Email Basics	Andrew Bregar	6
Total				122

- Forty-five students attended Spanish classes in February. This effort is coordinated by Felicia Sanchez-Garbisio (Hispanic Resource Coordinator).
- The ESL/Citizenship classes will not be offered until May of this year. The instructor will be taking a leave of absence, and a substitute could not be found. Students have been notified

Executive Director Report

March 22, 2012 – 3

about the cancelled classes and have been given a list of several other community resources available. Attendance was still good this month with 30 ESL students and 24 citizenship students attending classes.

- This month the work of Marcos Polito was shown in the Hispanic Resource Center. Many positive comments were heard about the display from many customers and staff. *The Pueblo Chieftain* highlighted Marcos Polito's work and the Hispanic Resource Center in February.
- During the month of February, fourteen volunteer tutors provided approximately 137 hours of individual tutoring to sixteen students and contributed a total of 222 volunteer hours to the Adult Literacy Program. Ten literacy volunteers attended the quarterly tutor luncheon/training on February 18.
- Amy Nelson (Literacy Librarian) met with staff from the Pueblo Workforce Center to promote the Adult Literacy Program and discuss future collaboration efforts.
- A series of meetings were held with South Central BOCES to establish a partnership between their Office of Adult Basic Education and PCCLD's Adult Literacy Program. As a result, BOCES will begin offering GED classes at the Rawlings Library this summer as an extension of the Adult Literacy Program. These eight-week sessions will meet Monday-Thursday at the Rawlings Library and will be taught by certified GED instructors. PCCLD will provide scholarships to cover tuition for a percentage of students enrolled in each of the three sessions scheduled for 2012.
- Amy Nelson (Literacy Librarian) attended a residents' meeting at the YWCA and has been working with Director Cindy Lau to set up onsite literacy programming at the YWCA. Beginning in March, Amy will facilitate a monthly class at the YWCA and has made arrangements with the Outreach Department to also provide Books a la Cart services at the YWCA the last Thursday of each month.
- Amy Nelson (Literacy Librarian) visited the following agencies this month to promote the Adult Literacy Program: Posada, Mi Casa, Neighborhood Works, Pueblo Community Health Center, Jack Quinn Center, Pueblo Housing Authority, Assistance League, CSU-Pueblo Office of International Studies, Southern Colorado Court Services, and Crossroads.
- Chris Brogan (Chief Financial Officer), Jane Palmer (Public Services Director) and Carol Rooney (Reference & Readers Advisory Manager) wrote and published the RFP for a Library Enhancement Project. The RFP can be accessed on the webpage. The RFP Action Plan is scheduled to be issued February 29, Mandatory on-site visit on March 19, RFP questions due March 23, Answers to RFP questions posted by March 28, Proposals due by 3:00 p.m. on April 6, Rating and preliminary selection on April 20, Award contract on April 27.

Youth Services

- Youth Services provided 70 programs serving 923 adults and 3,046 youth.
- Maria Kramer (Teen Librarian) was awarded a writing award from YALSA (Young Adult Library Services Association) for the best blog post of the year. The announcement reads as follows: "Maria Kramer for best post on The Hub between December 1, 2010 and November 30, 2011, for 'In Which Our Author Tips Her Cog-Bedecked Top Hat to Steampunk.' Maria introduces readers to the wide world of steampunk literature and beyond in an entertaining and humorous fashion." In the article, Maria writes, "Steampunk is the science fiction of the 1800's, reaching back to the aesthetics of the Victorian era...What makes steampunk fun is exactly this tension between old-school atmosphere and futuristic technology..."
- The Read OUT LOUD program sponsored by the Friends of the Library brought popular children's author, R.L. LaFevers to Pueblo. The author of *Nathaniel Fludd: Beastologist* met with 992 participants during her two-day visit. Other events included a National Geographic Giant map of Africa that visited schools, a Book Bash event sponsored by the Junior League, Boys and Girls Club artwork inspired by the story, and a writing contest. In addition 54 classrooms with 1,372 participants read the selection aloud as part of this event.

Executive Director Report March 22, 2012 – 4

- Youth Services was involved with multiple family night and school tour events for groups including: Carlile, Goodnight, Haaff, and Pitts schools, East Side Child Care, a Boy Scout Troop, and Catholic Charities.
- A CSU-Pueblo Children's Literature class visited for a discussion surrounding early literacy and library services to youth.
- A Cake Pop teen program had 40 participants.
- The Film Club had 12 participants learning about online video creation tools and software.
- Teen Advisory Board Meetings had 16 participants.



National Geographic Giant Map event



Author R.L. LaFevers with writing contest winners.

BARKMAN LIBRARY

- Barkman volunteers provided 29.5 hours of work in January. The volunteers are extremely important to keeping the collection weeded and complimenting the work of staff shelvees.
- 89 adults and 124 juveniles attended Barkman programs in February, which was a 70% increase over last February.
- Barkman's February book discussion group featured *I'm Praying Hard for You* by Linda McCaffrey. This book is a nonfiction biographical account of a U.S. Army doctor taken prisoner who experienced the Bataan Death March during World War II, through the letters of his wife. The parents of the author attended the program, with 12 people participating.
- Susan Wolf (Program & Events Coordinator) from Community Relations put together a wonderful photographic display for Black History Month at Barkman. The display featured photographs from Special Collections on the role African-Americans played in Pueblo history.

LAMB LIBRARY

- Stephanie Crawford (Library Assistant) set up displays for Happiness after Midlife, National Heart Month, Food Mysteries, Black History Month, President's Day, Presidential Fiction, Financial Fiction, Great African-Americans in Literature, and Jan Karon books.
- Alicia Griebel (Children's Librarian) presented story time programs with 296 attending and teen programs with 69 attending.
- Andrew Bregar (Emerging Technology Librarian) offered a special public program on the new e-book provider OverDrive. He also demonstrated how to download e-books to Nooks, iPhones and Kindles with 26 attending.

PUEBLO WEST LIBRARY

- Door count for the month was 16,796. The library hosted 73 meetings during February in the meeting rooms.
- Once again, Bonfils Blood Center brought the mobile blood unit to the library parking lot for a blood drive on February 10.

Executive Director Report
March 22, 2012 – 5

- The Tandberg equipment for the Virtual Workforce Center was installed on February 15. They are waiting for a few more pieces before doing a final test run and scheduling the first session.
- This month Deb Krauth (Business Librarian) focused on programming related to affording college. Two programs were offered: “Methods to afford college” on February 21, which was a presentation by staff from College in Colorado; and a FAFSA workshop on February 25, also a College in Colorado program. Five adults attended each program. Deb also participated with the SBDC (Small Business Development Center) in a business program on February 24 with 11 adults attending.
- Andrew Bregar (Emerging Technology Librarian) came to Pueblo West on February 8 to lead a session on OverDrive with 13 adults attending.
- The library hosted a Book Club Tea on February 25, with a goal of forging closer ties to local book clubs and perhaps matchmaking readers with book clubs. It also provided an opportunity to highlight library resources, including OverDrive and NoveList. 24 people attended, including a local author who will be invited to present a program later in the year. A new book club was born—a mystery book club—and the Pueblo West Book Club was able to give a nice presentation about the group and the books they read.
- Pueblo West had two children’s programs in February: “Make your own puppet” on February 9 and “Lego fun” on February 18. Both were geared to kids of all ages, with age-appropriate options available. The puppet program was wildly popular, with 56 in attendance. Lego fun was even more popular with 82 attending.
- Kids and parents continue to fill the story time room on a weekly basis with a total of 323 attending thirteen programs offered.
- Pueblo West held two teen programs in February: “Zombie felt crafts” on February 9 and “Game on” on February 23. The felt craft program brought in fourteen and the game program attracted sixteen.
- The Anime Club met on February 2 with four attending and on February 16 with nineteen attending.

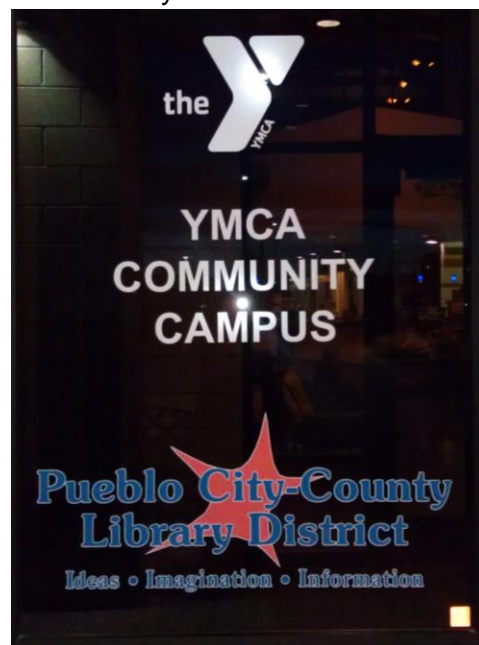
LIBRARY @ THE Y

- The Library @ the Y provided four programs serving 118 people. The monthly gate count totaled 1,601.
- Vinyl signs were placed on the front doors of the YMCA.

FACILITIES

Facilities staff continued with day-to-day activities and also completed the following:

- Continued to assist the InfoZone Manager on remodeling the InfoZone. Staff assisted with set-up, tear-down, planning, and directing the project which will continue into March. Facilities staff worked with scaffolding contractor, re-hung the Mendoza painting, and repainted the background wall for the First Amendment lettering
- Continued work on upgrading and organizing the key schedule system. In the near future, door locks throughout the Rawlings Library will be re-pinned, and new keys will be cut and reissued to library staff.
- Met with the local fire department inspector on approval of the modified building evacuation plan for the Rawlings Library. The plan was presented to all library staff during Staff Development Day, and was also provided to security guards, day-porters and coffee shop staff. In the near future, in conjunction with the Pueblo Fire Department, there will be an unannounced fire drill to aid in the training of staff in building evacuation procedures.
- Edited and recreated building evacuation plans at all library locations.



Executive Director Report
March 22, 2012 – 6

- Provided recycle containers, recycle information and set up recycle services throughout the district for all persons to recycle responsibly.
- Designed and created new information signs at the Lamb Library.
- Participated in the selection process for a design architect for the district's new libraries.
- Worked with the special project librarian on establishing a plan to install additional white boards at the Rawlings Library
- Mechanical Tasking of HVAC equipment continued with the completion of:
 - Water Chemistry, reflective pond and emergency generator procedures at Rawlings.
 - Elevator telephone connections were tested and verified for proper operation at Rawlings and Lamb.
 - Installation of a new access panel in the women's restroom allowing access to fire smoke dampers at Rawlings.
 - Installation of a new programmable heating/cooling thermostat in the staff area at Barkman.
 - Fire extinguisher inspections at Rawlings.
 - Emergency generator inspections at Rawlings.
 - Inspections and operation verifications on several variable air volume boxes at Rawlings.
- A total of 338 work orders were completed district-wide.

HUMAN RESOURCES

- The first of two Staff Development Days for 2012 was held at the Rawlings Library on February 20. There was a very positive response from the evaluations that were handed in, with an overwhelming majority of the evaluations providing "Exceeded Expectations" or "Met Expectations" results. Feedback will be provided to the individual presenters.
- The following positions were being recruited in February:
 - Youth Services, Clerk II, part-time (open); resulting from reorganization after retirements.
 - Youth Services, Clerk I, part-time (open); replacing Dawn Reitz, who was promoted.
 - HR Assistant, part-time (filled by Jennifer Martin who started on February 20); replacing Volunteer Coordinator vacancy.
 - E-Marketing Coordinator, part-time/temporary (filled by David Hartkop who will start March 5); new position.
 - Lamb Clerk I, part-time (filled by Natasha Gonzales who started February 13); replacing Crystal Talley, who was promoted.
 - Special Collections Clerk I, part-time (filled by Becky Huff who started February 15); replacing temporary employment services.
 - Lamb Circulation Clerk II, part-time (open).
 - Purchasing Specialist, full-time (open); replacing Sandra Conley who resigned March 2.
 - Lamb Library Assistant, full-time, (filled by Sharon Foote who will start on March 19); replacing Stephanie Crawford who retired.
- Promotions/Lateral Moves:
 - Steve Atencio made a lateral move on February 13 and moved into a full-time capacity as Clerk II in Youth Services.
- Terminated:
 - Jim Allenback's last date of employment was February 28. Jim is retiring from PCCLD employment.
 - Stephanie Crawford's last date of employment was February 28. Stephanie retired from the Lamb Library as a Library Assistant.
- PCCLD Volunteer hours for the month of February totaled 1,636.4 hours, valued at \$33,137.10 (Estimated by Independent Sector's figure of \$20.25/hour for each volunteer hour contributed).
- PCCLD adult volunteer hours for February were at 872 hours, and teen volunteers contributed a total of 127.75 hours for the month. Books Again Volunteers contributed 616.65 hours, and 20 hours were contributed by the Trustees.
- The Volunteer of the Month for February is the dynamic duo of teen volunteers, Catie and Becky Blickhan. Catie and Becky have been volunteering since September 2011. Maria

Kramer (Teen/ Youth Services Librarian) writes: “Catie and Becky came up with the idea to start Film Club, and they have been doing a great job leading it! During our Online Tools session in February, they presented on GoAnimate, and were very helpful to participants. They regularly attend Teen Advisory Board meetings and are a great source of creative ideas!”

INFORMATION TECHNOLOGY

- The Executive Director approved sole sourcing an updated contract with the WAN fiber provider SECOM. The existing contract was in the third year of a five-year commitment. The updated contract is for three years at the same rate of pay (plus \$1) with the addition of the Library @ the Y and faster Internet speeds (increasing from 20 MBPS to 75 MBPS).
- The Executive Director approved the annual renewal with SIRSI/Dynix for another year of a six-year commitment for maintenance and upgrade of the ILS software utilized by the library district.
- The Executive Director approved sole sourcing of new Dell servers purchased as part of the capital replacement plan at a cost of \$20,144.10. PCCLD has supported a Dell server farm for several years, which is managed using proprietary software and allows interchangeability of parts.
- Assisted with installation of new Tele-presence equipment for Colorado Department of Labor for the Virtual Workforce Center at the Pueblo West Library.
- Worked with SIRSI/Dynix to successfully migrate the SIRSI server to new Windows-based hardware.
- Upgraded the hard drive capacity of video surveillance software to provide redundancy.
- Deployed a test environment of SAM 9.0 software at the Lamb Library to test Flextime.

OUTREACH SERVICES

- Books a la Cart has been invited into the Baca Elementary gymnasium for the winter and will set up outside when the weather warms. After three visits, the children anticipate the arrival of Books a la Cart and are returning books. At a parent’s request, they bring along a nice collection of Spanish materials.
- Ruth Steele from the Martin Luther King, Jr. Museum credits the Books a la Cart program with generating great enthusiasm and gratitude from the community for the access to such wonderful African-American history and literature.
- Jordan Residential Center for developmentally disabled adults is the newest stop for Books a la Cart. Susan Cory (Volunteer) accompanies Cate Mugasis (Outreach Assistant) on all four of the book delivery and program visits to the day programs of Spectrum, Destiny, PDI and now Jordan. She is a wonderful asset, and we are so grateful to have her involvement.
- Books a la Cart continues to get requests for special books at nearly all visits. This is an indication that the customers value and trust the Books a la Cart service.
- Cate Mugasis (Outreach Assistant) met with the Parks and Recreation Department for the first collaboration for the rapidly approaching summer and another round of Books in the Park.

TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 9,604 items were added to the collection during the month, and 7,337 items were withdrawn.
- Teresa Valenti (Technical Services & Collection Development Director) is participating on the architectural selection committee.
- Abby Koehler (ILS Administrator), Teresa Valenti (Technical Services & Collection Development Director), and Jill Deulen (ILL and Collection Development Librarian) are participating in the effort to centralize and automate the collection of district statistics.
- Jill Deulen has established a database committee with Carol Rooney (Reference & Readers Advisory Manager), Andrew Bregar (Emerging Technology Librarian), and Kimberly Young (Lead Reference Librarian) for evaluating current holdings and new possibilities. She has established a spreadsheet of all database subscriptions and will evaluate each database in 2012, comparing especially to the AIRS package, ahead of the time they are due.

Executive Director Report March 22, 2012 – 8

- Jill Deulen (ILL and Collection Development Librarian) is working on launching Freading, anticipated on or around April 1. She is training throughout the district this month, with emphasis on establishing “experts” in each location, to assist her with this type of project.
- Jill Deulen (ILL and Collection Development Librarian) is beginning to consider adding Blu-ray DVDs to the collection in response to changes in the market.
- “Requests for material” averaged about 40-50 per day. With the addition of ILL to Technical Services and Collection Development, the department has streamlined the request process and reduced wait times significantly, for either purchase or ILL.
- The SIRSI upgrade to version 3.4.1 was conducted successfully on February 7.
- The server migration was completed successfully with minor issues on February 25-27. These issues continue to be addressed collaboratively with the IT Department as they arise.
- Tracy Overton (Technical Services Assistant) has been assisting in the mailroom while an employee is on medical leave to manage the workload in that area of the department.

COMMUNITY RELATIONS

- The Community Relations office worked with Carla Quezada of the Lower Arkansas Valley Water Conservancy District to exhibit the 2012 Colorado Water Display. The display was set up at Rawlings Library for three weeks, starting February 3.
- Lure ‘em to the Library, PCCLD’s adult programming committee, had its inaugural meeting on February 8. The committee was formed as part of the District’s 2012 initiative to improve the quality, consistency and attendance of adult programs at PCCLD. A draft of program standards was developed. Additionally, a monthly theme was selected for the remaining months of 2012. The monthly themes will serve as a guide for all libraries and departments in PCCLD when it comes to program planning. The committee will continue to meet quarterly to discuss and share best practices around programming.
- Hasan Davis portrayed black Civil War soldier Angus Augustus Burleigh on February 6 as part of the 2012 Black History Month events. This performance was co-sponsored by Colorado Humanities and had 55 attendees.
- Dennis Boggs portrayed President Abraham Lincoln on February 13 as part of the 2012 Black History Month events. This performance was co-sponsored by Colorado Humanities and had 73 attendees.
- Nine attendees came to the History and Personal Stories presentation and writing workshop led by CSU-Pueblo Instructor, Dawn DiPrince, on February 16. This event was part of the 2012 Black History Month programming.
- Life During the Civil War featured a dance performance and lesson by the Colorado Springs Victorian Society, and a lecture by Pueblo Community College Professor, Michael Engle, on February 25. There were 32 in attendance.
- The 2012 Pueblo Girl Essay Contest garnered 122 entries from 4th and 5th grade girls in Pueblo County. This is an increase of 85 percent over 2011’s number of entries. The winner was Anna Montalbano, a 4th grader from Mrs. Conlon’s class at Rye Elementary. Ten runners-up were also selected. This is the 13th year of the contest.
- The 4th Annual Home of Heroes Association Essay Contest took place in February. There were a total of 270 entries, a slight decline from last year’s 312 entries. The winner will be selected by the Pueblo Home of Heroes Association in March.
- PCCLD’s Community Relations staff met with 20 staff members of Pueblo City-County Health Department on February 14. The purpose of the meeting was to exchange ideas about how the two entities can collaborate more to promote community-wide themes of health and information dissemination.
- There is a state-wide committee to commemorate the 100-year anniversary of the Ludlow Massacre. Pueblo, as a city with proximity to the historic event, there’s a local committee that is also planning a series of events. The library will host several events in April of 2013.
- Four press releases were sent out in February about PCCLD’s new foundation officers, InfoZone independent film *A Screaming Man*, OverDrive digital content service and Read OUT

LOUD! program. All were covered, except the Read OUT LOUD! program. Additionally, photos of the library's scaffolding/InfoZone redesign and the art exhibit on the 2nd floor of the Rawlings Library were also featured.

- Radio interviews took place on February 9 with two Pueblo stations (KIQN Country 106.9 FM and KDZA 107.9) to promote upcoming Black History Month programming.

GIFTS & GRANTS

- The Friends of the Library contributed \$322.77 for Women's History Week and support for the Pueblo Girl Essay Contest.
- The Friends of the Library also donated \$15,009.00 for the following projects:
 - \$2,000 for a museum rail and accessories to protect the Hispanic Resource Center mural and provide additional information about its meaning.
 - \$1,044 for three file cabinets for Special Collections to store and protect Western History photographs.
 - \$1,965 to purchase new furniture for Teen Central to make the area an attractive space for teens.
 - \$10,000 to purchase a work tractor for Facilities to assist in work such as snow removal and other grounds work.
- The Pueblo League of Women Voters donated \$50 in support of the Pueblo Girl Essay Contest.

STAFF DEVELOPMENT

- Amy Nelson (Literacy Librarian) attended Links to Success Training to learn about elements of Workforce Literacy that can be incorporated into adult programming at the Rawlings Library.
- Jacque Talbot (Library @ the Y Coordinator) and Dawn Reitz (Library @ the Y / Youth Services Clerk II) attended a webinar "What's New in YA Literature" on February 7.
- Nick Potter (Marketing Coordinator) attended a News Writing Workshop offered by FEMA and Pueblo County of Emergency Management in Pueblo on February 15.
- Ninety-six staff attended Staff Development Day on Monday, February 20. A total of twenty-two sessions were offered during nine sessions. Employees had the opportunity to select from three different sessions held in 30 minute or one hour increments throughout the day. Topics included: Video Surveillance/Evacuation Training, How to Talk to the Media, State Government Documents, Build it and They Will Come, Creating a New Online Catalog, Expanding Our Digital Technology Services, Summer Reading Program 2012, Roadmap for RFID/AMH, Communication Expectations, Update on Library @ the Y, New Library Card Registration Procedures, OverDrive Q&A, Fitness Health Fair, How to Build and Maintain Healthy Collections, Coming Soon to the InfoZone, Recent Changes in InterLibrary Loan, Smart-Board Training, Connecting to the Underserved, Usability Study of the New PCCLD website, Special Collections Department Tour, PCCLD Jeopardy, and a Tour of Books Again Book Store. The day ended with departments meeting for discussions.
- Ten librarians and managers attended a webinar on Public Libraries at Work: Creating Dynamic Library Atmospheres on February 23.
- Midori Clark (Community Relations Director) attended a Date with Planned Giving training session in Colorado Springs on February 24.
- Chris Brogan (Chief Financial Officer) attended the Front Range Library Finance Officer Meeting in Elbert County on February 24.

THANK YOU MESSAGES

- Warren Nolan wrote the following letter to Jon Walker: "Last Thursday evening, February 2, despite cold and snow, the InfoZone was packed with people who ventured out to watch 'Cave of Forgotten Dreams,' a documentary movie about Neolithic cave art. This event was the most recent in a history of successful and fruitful collaborations between my organization—the Pueblo Archaeological and Historical—and the Pueblo City-County Library. In my welcoming remarks, I told the audience that they were sitting in the crown jewel of Pueblo. I meant those

words, but upon further reflection I thought that what really makes the Rawlings Library a jewel are its employees who are open minded, hardworking, and always eager to make things (readings, symposiums, presentations) happen. Of course when I write words like open minded, hardworking I have one employee particularly in mind—Maria Tucker. When I emailed Maria months ago with the idea of collaborating to bring ‘Cave of Forgotten Dreams’ to Pueblo she took the idea and ran with it. Collaboration implies an equal partnership, but truthfully, Maria did all of the behind-the-scenes work to make Thursday evening such a rousing success. All we, members of the Pueblo Archaeological and Historical Society, did was show up and get equal billing. We extend our heartfelt appreciation to Maria Tucker for providing a venue and event that brought such positive exposure to our organization. I am so lucky to live within the Pueblo City-County Library District.”

- Warren Nolan also sent a handwritten note to Maria Tucker (Special Collections & Museum Services Manager) which read: “We—Pueblo Archaeological and Historical Society—thank you for the time, effort, and expense you put into making the Pueblo Premier of: ‘Cave of Forgotten Dreams’—a success. Despite the wind and snow the InfoZone was packed with people who were truly moved by the movie—you could feel the emotional swoon and sway of the audience. Plus, the InfoZone provided great exposure for both the library and our organization. We eagerly look forward to future collaborations!! Thanks again.”
- Robin Bush left the following in the Comment Box at the Rawlings Library: “I think you have a beautiful Library. Everyone is very kind and helpful. Your selection of books and magazines and movies are great.”
- Frances Cunningham wrote the following letter to Charlene Garcia Simms (Special Collections Librarian): “I received my requested documents and am so pleased. I don’t think I’ve ever had such thoughtful and efficient service. Sure glad I found you. Plan to check your website further so maybe you’ll be hearing from me again. Enclosing payment plus postage. Worth every penny for sure.”
- Larry Warren sent the following email to Maria Tucker (Special Collections & Museum Services Manager), Charlene Garcia Simms (Special Collections Librarian) and Jon Walker: “My sincere thanks, Maria, for meeting with some of my out-of-state family, including my daughter and her husband from Minneapolis on Saturday. Our visit was all the more special because of the poster you had made up, and the dedicated display cases, very visible, next to the elevator. All of the family was impressed by your presentation and attention to the details. I want to thank all of your staff members who were involved in this endeavor. (I was personally overwhelmed, since I didn’t know what you had prepared.) We have happily sent the poster copies on to all my family. I understand how electronic media has become such a big deal in books, and I use it myself; still, I cannot escape the feeling that it’s just floating out in space somewhere, subject to evaporation or complete obliteration, like the passed-down legends of our ancestors before they learned to write and print. Nothing will replace the feelings evoked by a book, and the permanence. Thank you for taking care of my collection, which has been an important part of my life. All our best to each of you and your important work.”
- Sarah Nelson from the Colorado Department of Human Services wrote: “Thank you very much for allowing the Department of Human Services and the Department of Health Care Policy and Financing the opportunity to host a meeting in your beautiful library. The Ryals Room was the perfect setting to facilitate an open dialog with members of the community, city and county leaders, and local contractors. Your IT staff was particularly helpful in setting up the sound system and being available to assist us when we needed their help. Again, you have a beautiful library and we appreciate the opportunity to have it available for our use.”

Respectfully submitted,
Jon Walker
Executive Director