PUEBLO CITY-COUNTY LIBRARY DISTRICT Report of the Executive Director Submitted to The Library Board of Trustees April 28, 2011

LIBRARY @ THE Y

Michael Cox (Youth Services Managing Librarian) has accepted a new responsibility for overseeing the operations of the Library @ the Y. The Library @ the Y, while serving a diverse population, has some focus on serving younger people, and the youth services expertise of Michael Cox and the Youth Services team should be able to assist in providing better direction for this site. The Library @ the Y has underperformed in overall use since it opened in late in 2009. For example, the circulation per staff hour at the Library @ the Y averaged 3.57 in 2010. This compares with 18.37 for Barkman, 22.61 for Lamb, 22.45 for Pueblo West, 7.5 for Outreach, and 17.2 for Rawlings. Michael's assignment is to evaluate the services offered at the Library @ the Y, and recommend and develop a program plan for the site in order to increase use. The Library @ the Y is a partnership between PCCLD and Pueblo's YMCA.

INSTITUTE OF MUSEUM AND LIBRARY SERVICES GRANT



The Institute of Museum and Library Services announced in March an American Heritage Preservation Grant award to PCCLD in the amount of \$3,000. PCCLD will use the funds to help re-house a collection of historical documents, photographs, posters, and other memorabilia recently acquired from the Colorado State Fair. The items in this collection will be evaluated, identified, and arranged by library

staff and volunteers so that they can be accessed by the community for reference and research. A listing of the library's Colorado State Fair holdings will be printed and distributed at the library and at the Pueblo County Historical Society. Display copies of special interest items from the collection will be organized into a Colorado State Fair memorabilia exhibit at the Rawlings Public Library. Special exhibits will also be prepared and offered for display at the society's museum and on the fairgrounds. This is collaborative project between the Colorado State Fair, The Pueblo County Historical Society, and PCCLD.

AMERICAN LIBRARY ASSOCIATION EXHIBIT AWARD

The American Library Association announced in March that PCCLD has been selected as one of thirty-five public libraries in the United States and Canada to host the exhibit, "In a Nutshell: The Worlds of Maurice Sendak." The exhibit will be on display in the InfoZone Museum from May 11 until June 23, 2011. The InfoZone intends to plan a series of events in conjunction with the exhibit. Sendak is best known as the illustrator of more than 100 picture books, including <u>Where the Wild</u> <u>Things Are</u> and <u>In the Night Kitchen</u>.



RICHARD TUCEY ARTICLE REPRINTING

PCCLD has granted permission for reprinting of a portion of an article authored by PCCLD librarian Richard Tucey. The article, which appeared in <u>Colorado Libraries</u> in 2007, is entitled "Accessible Avenues: Paving the Way for Patrons with Special Needs." The article will be reprinted, in part, in

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the forthcoming book <u>Implementing Cost-Effective Assistive Computer Technology</u> by Jane Vincent. Richard wrote the article after overseeing implementation of a project to improve access for PCCLD customers to library resources and services.

INTERLIBRARY LOAN (ILL) IMPROVEMENTS

Changes to ILL procedures recently were implemented. A committee of employees, chaired by librarian Abby Koehler, worked for several weeks to streamline processes so PCCLD is in line with the national Interlibrary Loan Code of the United States, which has determined that ILL is intended to complement local collections and is not a substitute for good library collections intended to meet the routine needs of users. This means that librarian selectors should review requests from customers for consideration for purchase to include in PCCLD's collections before we attempt to borrow the item from another institution. The recent changes to procedures accomplished this, but did so in a manner with no impact on customers making requests.



EREADERS

The New Information Technology Committee will be unveiling a new eReader service beginning May 1. This service will allow library customers to checkout eReaders from PCCLD. The program will pilot the use of eReader Nooks with preloaded best seller books, and will initially be available at the Rawlings Library only. Twelve Nooks will circulate to library customers, and a 13th device will be on reference at the 2nd floor Rawlings Reference & Readers Advisory service desk. The New Information Technology Committee is working on the 2011 objective to establish New Information Technology Centers at both the Rawlings and Barkman Libraries. Additional furniture and electrical wiring also is being procured as part of the project. The committee is leveraging the use of more than \$100,000 in federal stimulus funds to provide the latest wireless and eBook content to PCCLD customers. In addition to the

eReader program being piloted at the Rawlings Library, the committee intends to make wireless laptops and tablets available for checkout and will commence providing more robust downloadable eBook content by mid-year 2011.

VOICES OF THE VALLEY

PCCLD, for a second year, is coordinating Voices of the Valley Chautauqua. In 2011, it is scheduled to take place on July 28 and July 29. It will feature scholarly reenactments of historic noteworthy figures Henry David Thoreau, Charles Darwin, C.S. Lewis, and Walt Whitman. This program is co-sponsored by CSU-Pueblo and Colorado Humanities.



OUTSTANDING WOMENS AWARDS

The Pueblo City-County Library District held its 29th Annual Outstanding Women's Awards Luncheon on March 4 at the Rawlings Library. The purpose of the program is to record and promote the role women have played in Pueblo's history. Sixteen women were honored this year by 14 local organizations in front of a sold-out crowd of more than 165 attendees, the most attendees ever. Since the program was started, 444 women have been honored.



RAWLINGS LIBRARY

Special Collections & Museum Services

- 58 Document Delivery Requests were answered in March. Requests this month include the online obituary index and look up of family members in the City Directories.
- Daily Statistics show 666 customers assisted during the month.
- The 1917 obituaries have been entered into the online index.
- Charlene Garcia Simms (Librarian) and Maria Tucker (Special Collections & Museum Services Manager) presented to the PAF Genealogy group on March 22.
- On March 5, a presentation was held in the InfoZone theater in honor of Women's History month sponsored by a grant from the Colorado Humanities. The presenter was Dr. Evangeline Sena and Genealogist Virginia Vigil concerning women's labor in the 1800's in New Mexico. 55 people attended.
- REFORMA Colorado Chapter met at the Rawlings Library on March 11. Twelve people attended from around the state discussing Hispanic issues in Colorado libraries. Another eight individuals attended the meeting using video conferencing capabilities.
- In honor of Women's History month, Charlene Garcia Simms (Special Collections & Genealogy Librarian) presented "New Mexico Women who came to Early Pueblo." at the Southeastern Colorado Heritage Annual Dinner on March 26 with 53 people in attendance.
- An inventory of all of *The Pueblo Chieftain* ledgers is currently being conducted by volunteers. PCCLD holds *The Chieftain* dating from 1865. In addition, volunteers are currently conducting inventories of the school annuals, city directories and *Chieftain* microfilm rolls.
- Attendance in the InfoZone in March was 1,813.
- The InfoZone showed a number of movies during March with total attendance of 384.
- The InfoZone was used by Senator Angela Giron to host a town hall meeting.
- Three tours of the InfoZone were provided with 70 people participating in the tours.
- Invisible Children partnered with the InfoZone to provide a program about refugees and conflict in Africa. The program was attended by 25 people.
- The Myth and Magic of Gerald McDermott has been booked for this summer to correspond with the Summer Reading program. The exhibit is a traveling exhibit from the National Center for Children's Illustrated Literature and will be on exhibit from June 4-July 31.

Readers Advisory & Reference

- Sacatara
- During February, the Adult Literacy Program provided 95 hours of tutoring to 93 students. An additional twenty individuals have signed up to become tutors, and there is a wait-list of seven more individuals who wish to become literacy tutors.
- George Fosu and Albert Lucero (Volunteers) are offering computer tutoring classes Saturdays 2-4 p.m.
- Amy Nelson (Librarian), Teresa Valenti (Director, Technical Services & Collection Development), Charles Hutchins (IT Director), Jon Walker and Carol Rooney (Readers Advisory & Reference Managing Librarian) are meeting to plan for offering government documents digitally rather than in paper volumes. This project is listed as one of the library objectives for 2011.
- Vicki Bonetto (Volunteer) is now teaching ESL and Citizenship classes for Pueblo Catholic Charities at the Rawlings Library on Tuesday and Thursday evenings.

- New volunteers have started working in the Readers Advisory & Reference Department. Kandra Volentine and Michael Crull are now giving their assistance at the library by assisting with collection maintenance duties.
- InterLibrary Loan statistics for March include 352 items received and 662 items loaned.
- Kay Loeber (Electronic Resources Librarian) staffed AskColorado Virtual Library service 51 hours and responded to approximately 119 questions.

Youth Services

- Youth Services provided 91 programs serving 2,293 people. Patron assists at both the YS and Teen Central public service desks totaled 1,444.
- A new program, *Play Date* @ *the Library* was initiated in March. This program provides constructive play things in a pleasant atmosphere encouraging families to play and socialize at the library. This program is held Saturday mornings.
- Youth Services provided Spring Break programming for school-aged children at all four main locations.



The Lego Block Party was a big hit, drawing between 20-50 children to each of the events. Participants worked through a number of challenges stretching both their imaginations and building skills.

• This was the first year for PCCLD to participate in a nationwide effort, Noche de Cuentos (Evening of Stories), a bilingual program full of storytelling. Participants listened to stories being told by coordinator, Felicia Sanchez-Garbiso (Library Assistant) and told stories about their own families. This successful event drew 62 participants and built a stronger connection between PCCLD and the Toyota Literacy grant program taking place at three area schools.



Teens participate in programming all week long during Spring Break.



Felicia Sanchez-Garbiso leads a bilingual Noche de Cuentos/Evening of Stories program in March.

BARKMAN LIBRARY

- 271 people attended Barkman children's programming in March.
- The Dr. Seuss party attracted 132 participants on March 9.
- Barkman's Lego Block Party on March 22 had 32 participants.

LAMB LIBRARY

spruce-ups.

- Children and teen programs attracted 811.
- Stephanie Crawford (Library Assistant) set up displays for: If you like Jan Karon..., If you like Elizabeth Berg..., Lee Child books, Women's History Month, Gardener's know the best dirt, National Crafts Month, Patios, backyards and

PUEBLO WEST LIBRARY

- Door count for the month was 21,868.
- The library hosted 73 non-library meetings during March in the Pueblo West Library's meeting rooms. Some of the groups using the rooms included the Liberty Action Group and Southern Colorado Early College.
- The library sponsored a program on home improvements which attracted eighteen people on March 22.
- Children and teen programs during March were attended by 330 people.
- Pueblo West's computer tutor and Piano Marvel tutor continue to come in regularly to assist in those areas.
- Pueblo West's new volunteer, Caroline Vose, has been working on a project to provide adult fiction series lists on the shelves with popular authors.



LIBRARY @ THE Y

 March was a very successful month for the Library @ the Y with the first advertised program, Dr. Seuss birthday celebration. The turnout was great.

FACILITIES

Facilities staff continued with day-to-day activities and also completed the following:

 Set up a plan to electrically link a connection between the generator's emergency electrical panel and the current UPS located on the 1st floor of the Rawlings Library. Electrical contractors were contacted to

complete the three bid process. Wiring, conduit, and a receptacle were added and power switched over allowing setup for a larger, future UPS

- Worked with ACA Security and the Information Technology Department on adding hardware and upgrading software to improve on the Pueblo West and Rawlings Library's door access building security. A new procedure will be implemented in April assigning each library staff member their own PIN numbers to gain access into these two libraries.
- Completed the copper panel replacement project at the Rawlings Library. New 20-ounce copper parapet cap, metal edging to EPDM, window sill, and 2300 square feet of 1" 20-ounce copper standing seam overlooking the Courtyard was replaced.
- Worked with Satellite staff, local school districts and surrounding libraries to donate surplus furniture. File cabinets, office chairs, tables, magazine racks and a podium were donated from the storage at 622 South Union Ave.





- Continued Mechanical Tasking with the completion of:
 - Replacement of two warranty refrigeration compressors on the RTU at Pueblo West Library.
 - Replacement of a indoor blower motor on a packaged RTU at the Lamb Library.
 - Replacement of a supply air motor on a unit heater in the fire pump room at the Rawlings Library.
 - Water chemistry procedures.
 - Completed cooling service of split system units and roof top units at the Barkman and Lamb Libraries
- Completed a total of 332 work orders.

FINANCE



- The field audit of the 2010 financial statements was completed this month. The work is ongoing, both in the auditor's office and in Finance, while we continue to finalize the Comprehensive Annual Financial Report. Everything went very well while the auditors were here. There may be some adjusting journal entries as a result of the accounting software conversion process, but none are anticipated for general operating practices.
- Final selection of a bank to provide services to PCCLD was made on March 14. Wells Fargo was selected, and converting all of our banking processes will begin in April.
- The library's contract with HUB International to provide insurance brokerage services was renewed for another year. Quotes for employee health insurance and property/casualty insurance will be sought by HUB for our renewal policies for those insurance types. Both are up for renewal at the end of June.

HUMAN RESOURCES

- Jane Palmer became the new Director of Public Services. Jane was formerly PCCLD's Supervising Librarian in Youth Services. Jane holds an MLIS from Emporia and a Master's degree in Counseling.
- James Boyle was hired as Archives and Collection Coordinator working in the Rawlings Library's Special Collections. James will receive his MLS with a concentration of Archives and Records Management
- Tracee Reeves is the new part-time Accounting Assistant. Tracee's background experience includes work as a Supervisor for Pre-Registration at Parkview, Billing Supervisor and Accounts Receivable Supervisor. She holds an Associate's Degree in Accounting and is currently pursuing a Bachelor's degree in Human Service Management.
- Jennie Bachelor was hired as the new Museum and Special Collections Coordinator. Jennie has a Master's Degree in Public History and a Bachelor's Degree in History. Her previous work experience includes employment with the University of Colorado, Auraria Campus Archives, Aurora History Museum, Golden History Museum and Boulder History Museum.
- Felicia Sanchez-Garbiso accepted the 20-hour per week position of Hispanic Resources Coordinator within the Readers Advisory & Reference department. Felicia has an Associate's degree in Education from PCC and a Bachelor of Arts degree in Spanish with a minor in Chicano Studies from CSU. Her past work experience includes roles as a bilingual instructor with Cesar Chavez for four years and Adjunct Instructor for PCC. She is also well known as a bilingual story teller within the community. Felicia is currently a full time Library Assistant in Youth Services where she will continue to work on a part-time basis.
- Varina Kosovich was promoted from part-time Circulation Clerk I to part-time Library Assistant for Readers Advisory &Reference. Varina is currently pursuing a Master of Arts degree in English from CSU-Pueblo. She holds a Bachelor of Arts degree in English from CSU-P and an Associate of Arts degree in Liberal Arts from Trinidad State Junior College. Varina has been with PCCLD since July 2009 and worked at the CSU-Pueblo Library prior to that.

- Elizabeth Flores was promoted from part-time Library Assistant to part-time Librarian with Children's Emphasis for the Pueblo West Library. Elizabeth will continue to work as a part-time Juvenile Collection Development Librarian in addition to her new role. Elizabeth holds a BA in Mathematics with an emphasis in Elementary Education and an MLS with an emphasis in Youth Services for Public Libraries from Texas Woman's University.
- The Health and Safety Committee launched a wellness program, the "Spring Health Challenge" which will run for two months from March 21 through May 21. Employees will set their own health goals and will submit an essay on their experience in achieving their goals. Winners will be selected.
- The Nesbitt Committee hosted a St. Patrick's Day lunch and bake sale to raise funds for PCCLD employee events.
- PCCLD Volunteer hours for the month of March totaled 1,828.61 hours, valued at \$37,029.35 (Estimated by Independent Sector's figure of \$20.25 per hour for each volunteer hour contributed).
- Adult volunteer hours for March were at 1,139 hours (almost double from February).
- Teen volunteers contributed a total of 76.5 hours in March.
- PCCLD's March 2011 Volunteer of the Month Award went to Brianna Hicks. Pueblo West is so
 pleased to have Brianna as one of their teen volunteers. Brianna contributes her time to
 PCCLD by assisting with teen programming. She is described as being very self-motivated
 and always finds something to do if a task is not provided to her. She is a very responsible,
 smart and pleasant person to have on the Pueblo West team.

INFORMATION TECHNOLOGY

- Updated Pueblo West Library security video software.
- Signed agreement with vendor Imagine Technology for VoIP telephone system upgrade project.
- Assisted with solar panel kiosk installation at the Rawlings Library.
- Switched main battery UPS on 1st floor at Rawlings to emergency power circuit.

OUTREACH SERVICES

- Satellite schools were closed from March 21-25 due to Spring Break, and satellite libraries were also closed as a result.
- Ashley Carabajal from the District 70 Transition Activities Program started working as a volunteer in the Outreach office. She has successfully volunteered also at the Barkman Library.
- Barbara Brown (Outreach Manager) spoke at the Colorado City Valley Seniors Luncheon to about 15 people on March 28 encouraging them to use the Rye and Craver satellite libraries.
- Outreach is beginning the transition to Summer Reading, and Cate Mugasis (Outreach Assistant) met with Eva Montoya of the East Side Association and Bernadette O'Keefe of Pueblo Parks and Recreation.

TECHNICAL SERVICES & COLLECTION DEVELOPMENT

- In March, 6,441 items were added to the collection.
- A new committee to oversee transition to floating collections met for the first time March 28. This was mostly an introductory meeting. A subcommittee is developing a project plan, and tasks will be assigned at the next meeting on April 6.
- Teresa Valenti (Director of Technical Services & Collection Development) has been performing the review of the On-Order holds report for the last month, to gain insight into how this task might be managed better.
- Abby Koehler (Collection Development Librarian) worked with Tracy Overton (Collection Development Clerk) to develop a method for SIRSI to help track lease book receipts and returns, which will hopefully greatly reduce the amount of time Tracy spends on this project.

• Elizabeth Flores and Teresa Valenti (Director of Technical Services & Collection Development) visited Lamb, Barkman and the Library at the Y this month, both to introduce Elizabeth as the Juvenile Collection Development Librarian, and to present new ILL procedures.

COMMUNITY RELATIONS

• The 3rd Annual Medal of Honor Foundation honored its 2011 winners at an awards ceremony on Wednesday, March 16. There were 312 entries, out of which nine winners and nine honorable mentions were selected. More than 120 people showed up to the event and listened to the winning entries, which all featured the theme, "What makes you proud to live in the United States?"

GIFTS & GRANTS

- The library received three \$50 donations to help sponsor the Pueblo Girl Contest from the following organizations:
 - American Association of University Women (AAUW)
 - Delta Kappa Gamma-Beta Chapter
 - League of Women Voters
- The City of Pueblo contributed \$400 in support of the program held on February 26 celebrating the 125th Anniversary of Bessemer and Black History Month. The program featured Dr. Paul Hamilton, and 140 people attended the event including U.S. Senator Michael Bennett.
- Ralph and Janice Williams made a \$250 Enterprise Zone contribution to the library.
- The library received a \$44 memorial contribution from the staff of the Pueblo Division of Vocational Rehabilitation to purchase the book <u>La Sociedad: Guardians of Hispanic Culture</u> <u>Along the Rio Grande</u> by Jose A. Rivera. The contribution was made in memory of Juanita Medina, mother of Sam Medina.
- The Friends of the Library donated \$10,000 in support of All Pueblo Reads for 2011.
- Wendy Goldinak donated \$100 to the library.
- Linda McCaffery from Ellinwood, Kansas donated two copies of her book, <u>I'm Praying Hard for</u> <u>You: Love Letters to a Death Camp</u>.
- The library received \$831.39 from the Chamberlain Foundation.

STAFF DEVELOPMENT

- Kay Loeber (Electronic Resource Librarian) attended a Facts on File Reference Center webinar on March 8.
- Supervisory staff attended supervisory training with Ben Leichtling on March 10.
- Community Relations staff attended Nonprofit Day on March 10.
- Kay Loeber (Electronic Resource Librarian) attended a Facts on File History databases webinar on March 10.
- Sara Rose (Director of HR) attended the quarterly SCIPMA-HR meeting on March 3 featuring a presentation on Pueblo Health Access. Representatives from Health Access will visit with the Steering Committee next month.
- Michael Cox (Youth Services Manager) attended the Early Childhood Council on March 11.
- Felicia Sanchez-Garbiso (YS Library Assistant/Hispanic Resources Coordinator) attended the REFORMA Meeting on March 11.
- Kay Loeber (Electronic Resource Librarian) attended a Newsbank Colorado Newspaper Collection webinar and a Credo Reference webinar on March 15.
- Amy Nelson (Literacy Librarian) attended the Government Publications Interest Group meeting in Denver on March 16.
- Kay Loeber (Electronic Resource Librarian) attended a Facts on File Bloom's Literary Reference webinar on March 16.
- Abby Koehler (Media Librarian) started an online Introduction to Database Development course on March 16 which will continue through April 16 with thirteen 2-hour sessions.

- Thirteen Readers Advisory & Reference staff received an eBook Overview provided by Kay Loeber (Electronic Resource Librarian) on March 17.
- Charlene Garcia Simms (Librarian) attended a Pueblo Grant Network meeting at the Health Department on March 17. Charlene was called upon to answer some questions about the Nonprofit Center and the grants databases.
- Sarah Wethern (Teen Librarian) participated in a Floating Collection Webinar on March 17.
- Kay Loeber (Electronic Resource Librarian) attended a Learning Express webinar on March 17.
- Maria Tucker (Manager) attended *Disney's Approach to Quality Service* in Colorado Springs on March 18. The registration fee was waived as a result of being a Board Member of the Colorado Wyoming Association of Museums. Maria will present on aspects of the training to the public service managers and the Special Collections & Museum Services department staff.
- Five Circulation staff members attended Fire Extinguisher Training on March 21.
- Jon Walker attended the Computers in Libraries Conference in Washington, DC on March 21-23.
- Kay Loeber (Electronic Resource Librarian) attended a NetLibrary eBooks and eAudiobooks webinar on March 24.
- Community Relations staff attended the BTOP Launch Seminar on March 24.
- Sarah Wethern (Teen Librarian) participated in a CAL Leadership Institute webinar on March 24.
- Four members of the New IT team visited Microsoft/Apple Stores in Lone Tree and Colorado Springs on March 29.

THANK YOU MESSAGES

- The Outlaws Rod & Custom Car Club presented a plaque to the Rawlings Public Library which reads: "In Grateful Appreciation Of Your Support of the Outlaws Rod & Custom Car Club." The Outlaws meet monthly in the Bret Kelly Room.
- Carmen Avarado wrote the following in the library's online Suggestion Box: "I just wanted to drop a note to say I have visited your libraries quite often. I think the people who work at these libraries (Rawlings, Barkman and Lamb) are all very nice, helpful people. I really enjoy going to your libraries. Thank you all for being so helpful."
- Jon Walker received the following email from Larry Maynard, President of REFORMA Colorado Chapter: "I wanted to personally thank you and PCCLD for hosting our member meeting at your library last Friday. All of your staff members were professional, welcoming and helpful during our meeting. All of us were very impressed with all that the library had to offer, it's a wonderful model for what libraries could be doing for diverse populations. I was also very encouraged to see how much you and the administration support involvement in professional groups by allowing your staff to attend and participate in our meetings. Charlene is a valuable officer in our group and allowing her to attend the meetings in the Denver metro area allows members from across the state to benefit from her knowledge and passion serving Latino communities through library services. I only wish more systems were as supportive of their professional staff development as PCCLD. ... If there is anything that I or REFORMA Colorado Chapter can do for you, please don't hesitate to ask. Thank you again for hosting our meeting..."
- Eleanor Flores left the following comment: "Thank you! For the NO more smoking outside!"
- The library received the following comment in the online Suggestion Box: "You guys are doing a wonderful job at making your visitors happy, I love going to the library as a kid and as an adult I will too!"
- Michael Cox received the following letter from Sherri Baca, President and CEO of El Pueblo Adolescent Treatment Community: "I would like to extend a heartfelt 'Thank You' for your time spent entertaining El Pueblo's youth at the Opening Celebration at our Artistic Recreational Creative Humanities (ARCH) Center. Your presentation was fun and entertaining for all ages.

The ARCH Center will inspire creativity, promote literacy and encourage the kids to engage in diversity for our kids on campus, who in many cases have never been to a library. El Pueblo is blessed to have caring, generous and talented people like you to help us instill the love of reading to the boys and girls we serve. Thank you for your help in making all of this possible. Your investment into the youth in our community makes a difference!"

- Latasha Marie Chavez left the following comment: "Marlene at Customer Service desk helped with a printing issue. She was very courteous and professional. I feel she went above and beyond to meet my request, and I'm thankful. Please make sure you know you have a talented keeper in Customer Service. Thank you!"
- Chris Woods from Alhambra, CA left the following message in the online Suggestion Box: "Hello from California! I just wanted to send you a note of appreciation for your Interlibrary Loan Service. I am enjoying an audiobook that you sent to the Crowell Public Library in San Marino, CA. I listen to these all the time, either in my car or loaded onto my iPod. Thanks for enriching my life!"
- Midori Clark received the following letter from Julie Rodriguez, Executive Director of Bessemer Historical Society Steelworks Museum of Industry & Culture: "On behalf of the Bessemer Historical Society board of directors and staff, I would like to thank you for your Basket for the 5th Annual Faces of CF&I Dinner on February 19, 2011 at the Pueblo Convention Center. ... This event benefits the Steelworks Museum and CF&I Archives and is a tribute to all the men and women who worked at CF&I Steel and shaped the development of the Bessemer neighborhood."
- Mr. Walker received an email from Justine Schaffner which reads: "I am a librarian who got a chance to visit the Rawlings library recently and I wrote a blog post about it. See http://jshaffner.wordpress.com/2011/03/29/blending-the-old-and-new-in-pueblo-co/ Please let me know if you'd like any of the pictures to use for your own purposes. Thanks for creating such a beautiful library!"
- Maria Tucker (Special Collections & Museum Services Manager) received the following note from Angela Giron, State Senator: "I want to thank you for providing the InfoZone space for the Town Hall yesterday. We had a group of 30+ participants and a panel of non-profits who contribute to the services and strengthen our local economy. It was quite successful. I appreciate your ongoing willingness to provide space. I think you've got some great folks employed there. ... P.S. It was great to see Charlene Simms at the Town Hall! Send her my thanks."
- Amy Nelson (Literacy Librarian) received the following note from John Cordova, Chairman of the Board of County Commissioners, which reads: "Congratulations for being featured in the Pueblo Chieftain and for being instrumental in heading the Library District's Adult Literacy Program. Thank you for bringing awareness to the general public through this article and for your hard word making a positive impact on the Citizens of Pueblo. I send you my best regards and wish you well in this endeavor."

Respectfully submitted, Jon Walker Executive Director