

# **PUEBLO CITY-COUNTY LIBRARY DISTRICT**

## **Report of the Executive Director**

### **Submitted to**

### **The Library Board of Trustees**

**October 25, 2018**

#### **Annual Planning Retreat**

Library employees and representatives from the Library Board of Trustees, Pueblo Library Foundation Board of Directors, and Friends of the Library Board of Directors gathered at the Nature & Discovery Center in Beulah, Colorado, for a full-day retreat to review the state of PCCLD and commence planning for FY2019. A chief concern is the negative impact of the Gallagher Amendment on PCCLD revenue forecasts. With this in mind, the group worked through a number of scenarios for maintaining the fiscal health of the institution while delivering the best possible public library service to the community. By the end of the day, a consensus list of priority opportunities for saving money were identified. Some included the possibility of reducing services—such as closing satellite locations and/or hours of service—while others looked at reducing expenditures on materials, professional development, and programming. This information will feed into further analysis and planning processes in anticipation of presenting a preliminary FY2019 budget in October.

#### **CAL Library of the Year Award**

On September 14, PCCLD representatives attended the awards program at the Colorado Association of Libraries Conference in Loveland, Colorado, where the library district was recognized as the 2018 Colorado Library of the Year. Lyndell Gairaud, President of the Pueblo Library Foundation and member of the Board of Trustees; Dustin Hodge, President of the Friends of the Library; Doreen Martinez, President of the Board of Trustees; and Jon Walker, Executive Director, accepted the award on behalf of PCCLD.

#### **Latino Book Festival**

The PCCLD Latino Book Festival took place September 12-13 with 1,011 participants. Newbery medalist Matt de la Peña was the featured presenter. He discussed writing and authorship with students and adults from Central and Dolores Huerta High Schools, CSU-Pueblo, the Rawlings Library, Pueblo Academy of the Arts Middle School, and Avondale Middle School.

#### **YMCA Corporate Cup**

YMCA Corporate Cup kicked off in September with PCCLD participating, as is customary. PCCLD recorded the institution's highest level of individual involvement ever with 62 employees taking part. PCCLD received awards for company participation, event volunteers, and best team shirt design.

#### **Management Training**

PCCLD's 2018 Management Training Series concluded on September 18 with a session on on-boarding and orientation. The seminar was taught by experts from Employers Council. PCCLD administrators, managers, and managers-in-training participated.

#### **RAWLINGS LIBRARY**

##### **Special Collections & Museum Services**

- 405 Document Delivery requests, including *Ask Us* questions, were answered in September, and 1,162 items from the collection were counted used by customers in September. The obituary index is updated on an ongoing basis. Eighty items, including renewals from the Special Collections Circulating collection were checked out in August.
- Blake Hatton (Digitization Coordinator) is setting up the Digital Memory Lab hardware and software which included troubleshooting. Blake created the guides for staff and patrons to use the hardware

and software and created the orientation class to hold for a pilot group. On September 26, Maria Tucker (Special Collections & Museum Services Manager) and Blake presented on Personal Digital Archiving 101 with 8 in attendance. Blake Hatton scanned 279 documents.

- Aaron Ramirez (Archivist Librarian) is working on the Princess Yolanda collection and created four new accession records in ArchivesSpace which totals nine to date. Six collection-level description finding aids were also added. Aaron provided an instruction session and tour to CSU-Pueblo students on September 4 with 5 attending.
- The InfoZone showed 24 movies reaching 229 attendees.
- The Exoplanet exhibit had accompanying programs, *Extreme Exploration* and two showings of *Cosmic Safari @ Planetarium*, with 52 attendees.
- Special Collections & Museum Services events also included AVAS: Colorado Owl with 30; and Book Signing with Karen Roybal featuring *Archives of Dispossession* with 5; and Passive programs with 250.
- The Southeastern Colorado Genealogical Society held its monthly meeting on September 1 with 20 people in attendance.
- Research sessions with Noreen Riffe on September 26 had 6 participants.
- Robin Rice is participating in an internship for her Masters of Public Administration and is reviewing the Nonprofit Resource Center and will provide a report on how to promote the resources.
- Exhibits in September included *Discover Exoplanets* which will be on exhibit through October 15, and All Pueblo Reads *Way Out West* was organized for the 3<sup>rd</sup> floor exhibit area and the branch libraries.

### Reference and Readers Advisory

- September displays: Music CDs and Musician Biographies, Latino Heritage Month, Read A-Likes, Colorado Fiction, and Great American Read. For the week of September 11, a commemorative display was created to honor those who lost their lives during the tragic event of that day.
- Passive programs included *The Great American Read* with 61 participants and *Lifelong Learning* with 167.
- State Government documents monthly usage was 37.
- Coloring Café distributed 1,355 coloring sheets
- Storytellers had 35 participants; Bullet Journal Club had 4; and To Dye For had 13.
- Thad Stelter (Library Specialist) and Chris Lopez began offering basic guitar lessons in the Idea Factory. Class registration was limited to 10 people, and the class filled quickly with 16 attending the classes held in September. This has been a fun addition to Idea Factory programming. The class will hold a recital in December.
- Highlights from the new booklist featured in *The Pueblo Chieftain* included Nonfiction: *In Pieces* by Sally Field; *21 Lessons for the 21<sup>st</sup> Century* by Yuval Noah Harari; and *Fear* by Bob Woodward; Fiction: *Lethal White* by John Galbraith; *Depth of Winter* by Craig Johnson; and *The Fall of Gondolin* by J.R.R. Tolkien.

### Hispanic Resource Center (HRC)

- HRC exhibits featured *Urban Landscapes* by local artist Maria Lopez, and *Colors of the Southwest* exhibit from the Sangre de Cristo Arts Center will be on display through October 3.
- On September 7 and 20, Maria Smyer (HRC Coordinator) screened the films *Nacho Libre* and *Beatriz at Dinner* with 15 in attendance.
- Bilingual Stories had 18 in attendance. On September 21, Maria Smyer (HRC Coordinator) and Kirsten Dees (Early Literacy Librarian) offered a special bilingual storytime at the mall for Hispanic Heritage month with 15 in attendance.
- On September 25, Maria Lopez offered the second Art4healing workshop at the Rawlings Library with 9 attending. These workshops support emotional healing through art and creative expression for those living in pain, grief, fear or stress.
- English Classes started in September for the fall semester with total attendance of 110. Jerry Vigil (Lucero Library Specialist) and Maria Smyer teach beginning classes at Lucero on Mondays, and Maria Smyer also teaches Advanced English on Tuesdays and Intermediate English on Wednesdays at Rawlings.

Executive Director Report  
October 25, 2018 – 3

- Spanish Classes started the fall semester in September with volunteer Barry Gonzalez who teaches conversational Spanish and beginning Spanish. Attendance this month was 70.
- Maria Smyer created a district-wide children's craft project to celebrate Hispanic Heritage Month and to help promote the Latino Book Festival with Crafty Chica Pencil Pouches. Six branch libraries participated with total attendance of 93.
- On September 27, Maria offered a Chili Ristra Workshop with 55 people attending this exciting program.
- Maria met with the Parent Connects Committee with Catholic Charities on September 18, and as a result of this partnership, Parents as Teachers had their graduation on September 24 in the Ryals Room and InfoZone with 300 attending.
- Maria met with the archivist from CSU-Pueblo's Chicano Archives on September 25. In partnership with CSU-Pueblo, PCCLD will host a special program for the public at Rawlings on how to take care of family heirlooms, photographs, etc. There will also be a featured display of the Chicano Archives in the HRC gallery.

Adult Literacy Program

- Career Online High School (COHS) has 45 active students. Two new applicants were interviewed for the COHS program and granted scholarships.
- Adult Literacy tutors provided 168 hours of training in September.

Older Adult and Homebound Programs

- Homebound has 23 active customers who received 37 items delivered by 16 volunteers giving 20 hours of service.
- StoryKeepers met on September 1 with 18 participants.
- Kathy Kearney (Library Specialist) and Lesley Saldana (Customer Service Representative) partnered with Sangre de Cristo Hospice to offer an informational session, *Debunking Hospice*, about hospice and palliative care for 20 participants on September 11.
- Kathy and Lesley shared information about PCCLD programs and services with 250 visitors at the 2018 Senior Safari at the Pueblo Zoo on September 12.

Computer Classes and Digital Training

- Total computer training and program attendance was 110 (computer classes, super seniors, open lab, databases).
- Open Learning Lab volunteers served 42 patrons.
- Lori Koziel (Electronic Resource & Digital Collection Librarian) provided weekly technology training to 35 customers. Adult learners attended three sessions of MS Word where they learned to format text, create headers and footers, and insert and edit images. Super Seniors learned to create an Adobe Spark video, surf safely online, and explore what they learned from the Reference USA Lunch and Learn.

Idea Factory

- Total Idea Factory program attendance was 120. One on One Computer Help was offered to 22 participants; Energy Efficient Homes with Kill-A-Watt Meters had 14; Rawlings AI Family Challenge had 13; American Sign Language for Beginners had 13; Maker Mania had 4; Southern Colorado Threadbenders had 4; Patron use of sewing machine was offered to 4; Origami Odyssey had 15; SoCo Makers Meetup had 12; and 3D Printing requests were filled for 8



- There were 883 Thingiverse views and 56 downloads.
- The 2018 48-Hour Film Fest was another success with 102 attending the screening and awards. Twelve teams registered, and nine completed the challenge and submitted western films. Local businesses, Solar Roast Coffee and Awards by Trophy City, supported the event.

### **Youth Services**

- There was a 10% increase in Youth Services sponsored program attendance over September 2017. Children's programming experienced a 44% increase, with the Writing Fun Kit replacing the School Readiness Storytime. Teen and Tween kit attendance experienced a healthy 264% increase. Youth Services In-house program attendance saw a 13% increase over September 2017. Decreases in storytime and tween program attendance were counterbalanced by increases in attendance at teen programs, pop-up programs, and especially the Latino Book Festival.
- This month branches got the Writing Fun Kit with activities to promote writing for young children with 52 participants.
- Tween programming featured: Old Time Games at Lamb with 3 participants; T-Shirt Hacks at Lamb with 10; Buttons at Lucero with 19; Art at Giodone with 12; Snap Circuits at Lamb with 15; Board Games and Wii at Barkman with 28; Puzzles at Barkman with 6; and Ozobots at Lamb with 3.
- Total tween/teen attendance in September was 131.
- SPELL (Supporting Parents in Early Literacy through Libraries) reached 296 participants in September. Total centralized storytimes reached 479.
- Youth Services now provides food after school Monday through Thursday, as well as lunch and a snack on Friday. Total participation was 288.
- Rawlings Tween Hangout reached 51 participants; the Teen Advisory Board had 29; Teen Hangout had 122; and a joint tween/teen program offering pizza and a PS4 hangout had 6.
- Kids Club had 36 participants
- Pueblo Rocks helped patrons show their school spirit in advance of the Cannon Game with 71 in attendance.
- Mask making and board games were offered as pop-up programs reaching 85.
- Storytimes in September included: 45 for Baby Time; 65 for Time for Tots, 89 for Family Storytime; 45 for Time for Tots @ the Y; 213 for Preschool Storytime @ the Y; 15 for Storytime at the Mall; and 11 for Read Dogs.
- Visits, Outreach and Tours reached 432 including:
  - Parent Night at Pueblo Academy of Arts on September 11 with 109 participants.
  - Heritage Elementary Open House on September 13 with 223 participants.
  - Colorado Youth Experience on September 21 with 100 participants.

### **BARKMAN LIBRARY**

- Paula Pryich (Librarian) had 21 in attendance for Preschool Storytimes and Stories on the Fly; 124 for outreach at Building Blocks and CSU-Pueblo preschool storytime visits; and 7 for Wacky Sacs.
- Matthew Parlier (Library Specialist) and Brigitta Lockman (Materials Handling Technician) had 26 attendees for Chess Hangout; 27 for Toddler Storytimes; 18 for Lego Hangout; 9 for TAB (Teen Advisory Board) meetings and TAB Lock-in; 60 for Crossword Search; and 50 for RMSER Storytime outreach.
- Barkman staff and Youth Services hosted programs included 6 attendees for Barkman Book Discussion group; 28 for Board Game Lock-in; 4 for Horrorgami paper art adult program; 9 for Tech Tutoring; 6 for *Fun with Puzzles*; 5 for Creative Writing Workshop *Making Shapely Fiction*; 8 for Writing Fun; 97 for Barkman Weekly Trivia; 30 for the Crafty Needles group; 5 for Happy Little Trees Painting Hangout; 239 for Adult Coloring; 32 in the ongoing Barkman Reading Challenge; 111 for the Afterschool Food Program with varying crafts; and 105 snacks were given away for the At-Risk Supper Program D60 Partnership.
- The exhibit, *Hispanics in Pueblo: People and Places*, had 595 attendees in August.

## GIODONE LIBRARY

- Community outreach included Avondale Parent Night with 57 participants; Fulton Heights Kindergarten (a new outreach) with 28; and SPELL program at Ascension preschool with 93.
- Giodone offered 54 programs in September with 1,912 participants.
- Paula Pryich (Librarian) hosted nine storytimes on Thursdays and Fridays and an occasional pop-up storytime with 40 attendees. Other Youth programs were: Minecraft Gaming Session with 3 participants; Chile Pepper Beaded Wall Hanging with 4; Saturday Morning Cartoons and Cereal with 5; Tween and Teen Drop-In to Make a Book with 3; Hispanic Heritage Kids Craft with DIY pencil pouches from the Crafty Chica with 11; Wacky Sacs with 11; Writing Fun with 2; Batman Day Crafts with 15; Chile Pepper Earrings with 10; AI Family Challenge, curriculum and grant money provided by Curiosity Machine where families learn about how Artificial Intelligence works and make projects together reaching 41; Shark Cootie Catcher with 9; and the Art of Science with 12.
- Adult programming included: Book Club discussed *Boys in the Boat* with 12 attending; Computer Help with Jeff with 4; Doodle Class with Muse with 1; Family Craft Time Chile Pepper Rocks with 4; Fireside Crochet with 34; Mesa Neighbors Discussion Group featured Victoria Miller from the Steelworks Museum to discuss the history of CF&I with 9; Sewing 101 making Chile Pepper Hand Warmers with 7; and Chile Festival where people tied ristras, sampled Chile from local restaurants and made chile earrings had 43.
- Passive programming featured coloring sheets and puzzles with 100 participants.
- The Avondale Satellite had 229 visits. Staff have been announcing programming every time they have a satellite day (reaching 1,050) which has helped increase attendance at the Avondale Maker Club with 113 attending.



## GREENHORN VALLEY LIBRARY

- Greenhorn Valley Library had a total of 280 children, tweens and teens participate in programs and community outreach during the month of September. The branch continues to expand passive programs and outreach to tweens and teens who may not be able to attend regular programs because of the rural nature of the community. This month Sharon Rice (Library Specialist) successfully attempted two new ideas: Field Trip to the Library and a Teen/Tween passive craft. By working with local teachers, Sharon was able to plan out a visit of an entire class of students to learn about resources at the library. The bracelet-making passive program had 30 teens participate throughout the month. Youth and Family programming highlights included: weekly Music and Movement storytime with 73 participants; Teen Night Alcohol Ink with 5; Tinker Lab with 4; Tween Science with 1; Bookmark Passive Program with 17; Laser Tag with 2; Craver Middle School field trip with 13; Movie Matinee with 5; Writing Fun with 1; Friendship Bracelets with 30; Dino Craft with 24; Window Coloring with 104; and AI Family Challenge with 1.





- Greenhorn Valley Library had 303 adult program participants in September. Yoga and DIY programs (like Soap making) continue to be the most consistently attended adult events. With the help of a Friend's Grant, Greenhorn Valley will be able to continue these programs until the end of this year. In September a passive program was offered to adults for the first time. While the craft was available to all ages, it was located in an adult section of the library. It seemed that adults enjoyed the

surprise and appreciated being able to do a craft without children around. Also this month, Greenhorn Valley tried a new line dancing program taught by a local dance instructor and hope to offer it again in the near future. The partnership Greenhorn Valley has formed with the instructor will help provide more programs like these. Adult program highlights included: Play Pinochle at the Library! with 80 participants; The Felted Dog with 23; Greenhorn Valley Farmers Market with 125; Making Hot Process Soap with 7; Drop-in Tech Help with 3; Hispanic Heritage Month Crafty Chica craft with 26; Yoga with 24; First Aid with 2; BookShare with one; Learn the Cowboy Two-Step with 9; and Sewing with Kelly with 3.



- Greenhorn Valley featured the centralized Hispanic Heritage month exhibit as well as a local artist exhibit in September with 269 visitors.
- Organizations that used the Greenhorn Valley Library meeting rooms included; Meadows Creek HOA; D70 School; Grace Cross Tutoring; Rye Saddle Club; Girl Scouts; Volunteers for Community; Chamber of Commerce; Scrapbooking Club; and 45 private meetings.

## LAMB LIBRARY

- Lamb had 24 public meeting reservations in September.
- Lamb had 1,086 participants at programs in September. There were 12 events for adults with 106 participants and 22 events for youth/tweens/teens with 505 participants. The exhibit had 476 visitors.
- Lamb program highlights geared for adults included: Monogram making program with 13 attendees; Jaclyn Baros (Library Specialist) visited the Life Care Center to tell stories to Alzheimer residents with 13; and Lamb hosted an Introductory Class for Yoga with 4 attendees.
- Lamb had 188 participants for storytimes in September.
- In September, Lamb had 41 total participants for the Friday Lunch and Activity program.
- Lamb hosted a Hispanic Heritage craft for kids that had 16 participants. The kids created simple pencil carrying pouches out of duct tape and Ziploc bags. Many of the kids made multiple pouches and seemed to enjoy the activity.
- The exhibit *Hispanics in Pueblo: People and Places* included images from the Special Collections Department.

## LUCERO LIBRARY

- Nicki Lawless (Youth Librarian) presented programs on Edible Slime with 21; Giant Bubbles with 22; Stress Ball with 29; Paracord with 12; Bouncy Ball with 17; Marshmallow Shoot with 22; PlayDough with 21; Rubber Band Bracelets with 10; Silly Putty with 22; Button Making with 19; Bird Feeder with 1; Perler Beads with 27; Bradford Family Night with 175; and Writing Kit with 11.
- Jerry Vigil (Library Specialist) presented two programs on Chile Ristras with 30 participants; Crafty Chica (special guest) with 22; and Corn Husk Dolls with 10.
- Kimberly Sewell (Library Specialist) presented a passive program on woven turtles with 78 participants.
- Mark Salazar (Hardknox Gang Prevention and Intervention) had 208 attend his programs for youth.
- Valarie Sanchez (Customer Service Representative) and Chris Rivera (Materials Handling Technician) delivered 1,025 items for Books a la Cart.
- The Afterschool Nutrition program served 539 meals in September, only four days a week. That is a record.

## PUEBLO WEST LIBRARY

- Community display cases featured a Red Cross CPR display and a 4-H Horticultural Education display. The NASA *Discover Exoplanets* exhibit was featured.
- The Pueblo West Library held a total of 116 scheduled programs and clubs with a total of 2,563 participants.
  - Adults were offered 68 programs attended by 1,251 customers. Highlights included: the Celtic & Medieval Faire with 520 participants; Chair Yoga on Wednesdays and Thursdays with 138; Tech Talk on Mondays with 11; Coffee and Coloring with 12; Pueblo West Genealogy Club with 9; The History Round Table with 6; *Revenge of the Electric Vehicle* with 17; and Mosaic Clay Pots with 24.
  - Young adults were offered 22 programs attended by 941 teen and tween customers. Highlights included: eleven Teen Hangouts with 149 participants; four Teen Nights with 85; five Pueblo West Trivia events with 275; Laser Tag Lock-in with 21; and Retro Gaming Interactive Station with 336.
  - Children had 26 programs attended by 371. Highlights included: four Family Storytimes with 29 participants; three Signing Storytimes with 20; four Kids Yoga with 111; and two Science Kit events with 9.
- An estimated 509 customers used the Pueblo West study rooms in September.

## FACILITIES

- Completed 296 work orders and 48 custodial work orders.
- Completed installation of new LED lights in Rawlings parking lot.
- Trimmed trees at Rawlings.
- Facilities is working on experimental blue lights at Rawlings for the men's 1<sup>st</sup> floor restroom. This is an attempt to stem illegal intravenous drug use there.
- Installed solar motion sensor lights at various waste dumpsters throughout the district to provide better security lighting.
- Rebuilt Rawlings customer electric scooter.
- Cleaned the Pueblo West detention pond.
- Had loading dock railing repaired after vendor driver damaged it.
- Prepared surplus van for sale.
- Put new passenger van into service.
- Certified lawn irrigation backflow preventers at Rawlings, Barkman, and Lamb.

## **HUMAN RESOURCES**

### New Hires, Promotions and Lateral Moves

- Henry Prien was hired as a part-time Security Officer.
- Kevin Sanchez was hired as a part-time Day Porter.
- Jerry Gardner was promoted to Assistant Facilities Superintendent.
- Adrienne Berger was promoted to Customer Service Representative at Barkman from Substitute.
- Casey Aranda was promoted to Facilities Specialist from Facilities Technician.
- Toni Arellano was promoted to Materials Handling Technician at Pueblo West from Substitute.
- Kendra Case resigned as Customer Service Representative Float but will continue as a Substitute.

### Separations

- Kari Schafer resigned as Customer Service Representative at Barkman.
- Charles Hutchins resigned as Information Technology Director.
- Monique Ehmke resigned as Customer Service Representative at Library @ the Y.
- Tiasha Roland resigned as Materials Handling Technician at Pueblo West.
- Matthew Parlier resigned as Library Specialist at Barkman.
- Rachael Parlier resigned as Librarian/Library Specialist at Lamb.
- Ellie O'Keefe resigned as Teen Librarian in Youth Services.
- Rhyia Bibby's internship with Youth Services ended.

### Recruiting/Open Positions in August:

- Facilities Technician
- Makerspace Educator
- Security Officer Substitute
- Substitutes Level 1
- Director of Information Technology
- Day Porter part-time
- Librarian part-time
- Program and Outreach Coordinator to replace Library Specialist position. Three full-time openings at Barkman, Lamb and Greenhorn Valley Libraries.

### Volunteers

- 1,431.95 volunteer hours were contributed valued at \$35,354.85 (estimated by Independent Sector's figure of \$24.69 per hour). Connie Wilbar, a former library employee who volunteers in the InfoZone, was selected as Volunteer of the Month for September.

## **USER SERVICES**

- 6,046 items were added to the collection in August, and 2,434 items were withdrawn.
- There have been a lot of activities happening around the migration from Sirsi to Koha including scheduling training, data mapping and system configuration, and marketing to customers.

### Collection Development

- A timeline has been determined to cut off year-end ordering based on the fact that no 2018 acquisition orders will migrate into Koha. Cataloging in Sirsi will end on December 12 before picking up again in Koha about one week later.

### InterLibrary Loan

- Ongoing issues with the statewide courier and Swift ILL have been difficult. Good news is the state's Swift software is running again after two months.

## **STAFF DEVELOPMENT**

- Three Circulation staff attended Overdrive and Libby App instruction on September 1.
- Lori Kern (Giodone Customer Service Representative) attended "Adult Programming: A Webinar Full of Ideas and Resource Generation and Sharing" on September 10.
- Kirsten Dees (Early Literacy Librarian) attended Preschool Storyreader Training on September 11 and 17.
- Natalie Gallegos and Jacque Carter (YS Library Specialists) attended Youth and Marijuana training on September 13.



- Kayci Barnett (Giodone Library Manager), Maria Kramer (Youth Services Manager), and Diann Logie (Lucero Library Manager) attended the CAL Conference September 13-15.
- Sarah Meador (Circulation CSR/Meeting Room Coordinator) attended “Technology Reference Interview” webinar on September 14.
- Twenty-two library staff attended Management Training: Orientation & Onboarding on September 18.
- Fourteen staff attended Reference USA Lunch & Learn on September 19.
- Adrienne Berger (Barkman Customer Service Representative) attended Call Center training on September 20.
- Maria Kramer (Youth Services Manager) attended the Virtual CATS (Children and Teen Services) Meeting on September 20.
- Kathryn Taylor (Circulation Customer Service Representative) attended Trauma Informed Care Workshop on September 21.
- Marlene Sanchez (Circulation Customer Service Representative) attended Beyond Book Displays webinar on September 21.
- Cynthia Nicola (Circulation Assistant) attended Merchandising Your Collection webinar on September 22.
- Elizabeth Flores (Collection Development Librarian) and Kirsten Dees (Early Literacy Librarian) attended the ALSC (Association for Library Service to Children) Conference in Cincinnati, Ohio on September 24-28.
- Six staff attended Excel Training: Intro to Pivot Tables provided by David Hayden (Data Analyst) on September 25.
- Regina Renee Ward (Circulation Manager) attended the Joint Conference for Librarians of Color Conference in Albuquerque, New Mexico on September 26-30.

## **THANK YOU MESSAGES**

- Midori Clark (Community Relations/Development/Strategic Initiatives Director) received the following note from Felicia Tapia and General Entry and Fine Arts Department which read: “Thank you so much for the Library’s sponsorship this year for the Colorado State Fair Poetry Competition. I know it made all the difference! Here’s to next year! Thank you!”
- An unidentified customer left the following note in the Comment box: “Maria Lopez (MFA) art is very nice to look at. It’s neat, detailed without being murky nor leaves me guessing what the subject matter could be. Enjoyed looking at all her pictures.”
- Bob Craig (Substitute and GSHA Conference Committee) wrote the following email to Jon Walker: “The 2018 GSHA (Genealogical Society of Hispanic America) Conference Committee would like to thank you and your staff for use of the Pueblo City-County Library facilities for a very successful event. We particularly appreciate the publishing of our program for this event and all other events of the past, in many cases it has determined a financial success as well. We received many positive comments about the facilities as well as the customer service. I am proud to be a member of the library and hope we left a positive image of our work. Special thanks to the Maintenance department, Alan (Rocco) and Al (Perea) and co-workers for set-up of tables and chairs and addressing any facility questions in a timely manner. Thanks to IT for support, I know of only two IT issues, which did not impact our conference. The Security team was very courteous and helpful, especially to our guest from out of town. A special thanks to Maria Tucker (Special Collections & Museum Services Manager) and staff for assisting in kitchen operations, Ryals Room set-up and floor plan layout for our vendors. Last, Thank you and your staff welcoming us to the Rawlings Library and hope to continue our partnership for future events.”
- Corinne Koehler wrote the following email to Jon Walker: “A BIG thanks for hosting the Nicolas Meier Trio concert on Wednesday evening. The weather was great and having it on the patio was wonderful. Kudos to whomever planned the event.”
- Theresa Kosak sent the following email to Jon Walker: “I had the pleasure of attending many of the classes and presentations regarding Celebrating Hispanic Heritage month. They were so well attended, and everyone present really enjoyed themselves. Maria and her staff do a wonderful job and make you feel so welcomed. When I came in Maria greeted me and said she was so happy I attended. I always like to acknowledge and show my appreciation. Maria and her staff did an

Executive Director Report  
October 25, 2018 – 10

outstanding job, and we are so lucky to have the crafts, speakers and presenters that the library sponsors.”

- Joe'l DeYoung wrote the following email to Jon Walker: “A quick note of congratulations to you and the PCCLD team on being named Colorado's 2018 Library of the Year. The work you all do to support our community is amazing and appreciated.”
- Theresa Kosak sent another email to Jon Walker: “I had the pleasure of attending the Celtic Program at the Pueblo West branch. That project took a lot of time and effort on everyone involved in the program. There were so many cultural projects, crafts, and musical/dance displays. It was a pleasure to see all the students involved in the crafts and giveaways for the children. Not to mention the great ‘chief’ and his helper who provided all the picnic fanfare. It was such a nice family affair. Many thanks to all involved!”

Respectfully submitted,  
Jon Walker  
Executive Director