

# **PUEBLO CITY-COUNTY LIBRARY DISTRICT**

## **Report of the Executive Director**

### **Submitted to**

## **The Library Board of Trustees**

**October 27, 2016**

### **LT. GOVERNOR VISITS PCCLD**

The Rawlings Public Library was honored to host a special visit on September 26 from Lieutenant Governor Donna Lynne. This was part of Literacy Week. The visit was in coordination with the State Library and was part of a week-long tour across Colorado. The Lt. Governor was presented with a PCCLD library card, and toured the Rawlings youth services area, the Idea Factory and InfoZone. Along the way, she met a number of library trustees and employees as well as State Representative Daneya Esgar. She also heard special presentations about PCCLD's children's and adult literacy efforts courtesy of Kirsten Dees and Jackie Swanson as well as the new ConnectED program.

### **ELECTED OFFICIALS**

Meetings took place individually with local elected officials representing the two appointing authorities for the PCCLD trustees. These included members of the county commissioners and city council. A total of eight breakfast and lunchtime meetings occurred, and included Larry Atencio (city), Ray Auguilera (city), Ed Brown (city), Terry Hart (county), Steve Nawrocki (city), Sal Pace (county), Bob Schilling (city), Lori Winner (city). Each meeting allowed time for presentation on the most recent PCCLD annual report and new strategic plan. A follow-up meeting is scheduled at a City Council work session requested by City Council representative Chris Nichol that is scheduled to take place on October 24.

### **RAWLINGS LIBRARY**

#### **Special Collections & Museum Services**

- September total attendance in the museum was 3,327. Year-to-date attendance is 38,906.
- 375 Document Delivery requests were answered in September. 828 items from the collection were counted used by customers.
- The Colorado Rock Art Collection continues to be organized.
- Tammi Moe (Librarian Archivist) has submitted a nomination to the Colorado Most Significant Artifacts contest for a banner of the Societa Femminile Di M.S. Principessa Iolanda of Pueblo, Colorado.
- Tabitha Davis (Special Collections Assistant) is working with Greenhorn Valley Library to digitize historic photos from Rye, Beulah and Colorado City.
- Tabitha is scanning binders of research information compiled by local historian John Korber in order to make those available in the library's digital collections.
- José Ortega (Digitization Coordinator) has digitized newspaper pages for a permanent update being prepared for the InfoZone.
- There are now 3,242 items in the library's digital collections.
- The InfoZone screened 19 films in September attended by 127 viewers.
- InfoZone programs in September included *Pot Barons of Colorado* with 35 participants, *El Movimiento Book Signing* with 23, *AVAS Program Raptor Identification* with 35, and three *Mini Med Schools* provided by SECAHEC with 6.
- InfoZone meeting room use included ALA webinar presentation, Pueblo City Schools meeting, Downtown Colorado Governor's Award Dinner; Colorado State Library Literacy Week visit by the Lt. Governor, Film screening for *Health Care for All Colorado*, Veterans for Peace film screening, and AIM Health Academy Graduation.
- Pueblo West High School research took place on September 23.

- Charlene Garcia Simms (Special Collections Librarian) presented about early Pueblo history at an RV convention at the Colorado State Fairgrounds on September 26 with 35 in attendance.
- A Genealogy research session was held on September 13 with two in attendance.
- The Pueblo history book proofs have been submitted to Arcadia for publication.
- Special Collections & Museum Services digitized and selected images for the *Pueblo in the 30s* All Pueblo Reads exhibits in library branches.
- The InfoZone is hosting an exhibit of art by conservation photographer Boyd Norton and local artists for All Pueblo Reads.
- The Smithsonian Institution donated a set of replica fossilized proto-human skull casts and a display case to the library. It will be available for teachers or others to borrow for educational purposes. The value of this contribution is \$4,440. Community Relations and Special Collections & Museum Services are working on a marketing piece to promote the availability of this resource for teachers.

### Reference and Readers Advisory

#### Hispanic Resource Center

- Three exhibits have been on display in collaboration with the Sangre de Cristo Arts Center's Ansel Adams Exhibit. This includes a juried photography exhibition *America's Parks: A Centennial Celebration* tied to the National Park system's centennial celebration plus two individual photographers' exhibits from Connie Rudd and Fernando Boza.
- *Tools of an Outdoor Photographer*, featuring Ansel Adams' photography equipment, was displayed in the HRC (Hispanic Resource Center). The Arts Center loaned the library art from the *Ruth Gast Santos Collection*, which was also on display.
- *John Fielder—Celebrating 100 Years of Colorado's National Parks & Monuments: Rivers, Ruins, and Mountains* was a program coordinated by Maria Smyer (Hispanic Resource Coordinator). John Fielder, a preeminent Colorado nature photographer, presented to approximately 150 people in the Ryals Room on September 15.
- The Southern Colorado Photography Society organized a workshop on matting and framing images on September 3 for 13 people.
- Maria Smyer organized a Chili Ristra demonstration held at the Giodone Library on September 8 where 25 people enjoyed learning how to make Ristras with the help from experts Debra Ball and Beth Wolf. Di Tomaso Farms donated the chilies.
- Maria Smyer took a special program on *Worry Dolls* to many libraries in the district. These tiny, hand-crafted dolls are from Guatemala. According to the Mayan legend, a person tells a worry to a doll and places the doll under their pillow. Programs were held at Beulah, Greenhorn Valley, Avondale, Giodone, Rawlings, Barkman, and Lucero with 96 people participating.
- *Cambia Tus Pensamientos, Cambia Tu Vida* is a program begun on September 22 offered by Leticia Martinez focused on Spanish for women with twelve attending.
- In September, two films, *El Padrecito* with Cantinflas and *From Prada to Nada*, were shown in the InfoZone Theater.
- Maria Smyer read stories in English and Spanish to 18 preschool children and their parents/guardians in September.
- On September 19, a *Parent as Teachers* graduation ceremony was held in the Ryals Room with 80 children and parents attending.
- On September 26, Kirsten Dees (Early Literacy Librarian) and Maria Smyer were invited to Children First, Pueblo Community College's Cultural Literacy Celebration for the Lt. Governor Donna Lynne.



### Adult Literacy Program

- Jackie Swanson (Adult Literacy Coordinator) continues to teach an English Language Learner class on Mondays and Tuesdays.
- Currently, there are 48 learners and four are awaiting a tutor.
- Jackie Swanson spoke at a Pueblo Rotary meeting in September with seventy attending.
- Jackie Swanson organized community leaders to participate in a photo shoot with Community Relations reading to children and mounted as posters. Posters have been delivered at locations throughout Pueblo.
- The month of activities ended with presentations at Los Probres where Sister Nancy introduced Jackie Swanson to young and old migrant workers who are eager to learn English. She met with five groups.

### Digital Training

- During September, Lori Kozel (eResources and Digital Collections Librarian) continued classes, including job searching, seniors, and MS Office.

### Idea Factory

- Programs in September included *Astronomy in Southern Colorado*, *Sew Happy*, *Fun with Fabrics: Owl Pillows*, *Mend Culture of the Depression Era*, *Yarnies*, *Threadbenders*, *Origami Odyssey*, *Pueblo Storytellers*, *Growing STEAM Makers*, *Geometric Mastery Art Exhibit*. Total program attendance in Idea Factory in September was 847.
- Reprap Libro had 470 Thingiverse views and 108 Thingiverse Downloads. Digital Use VHS to DVD One-on-One reached 3, One-on-One Computer help reached 5, 3D Printing requests were filled for 5. A total of 1,204 people used items on the Idea Factory Tech Bar in September.
- 3D Printing and Scanning. With the purchase of the Lulzbot Mini machine, the library is now able to print 3D objects again.

### Youth Services

- *Minecraft EDU* had total participation of 55 with seven at Giodone, thirteen at Barkman, twenty-five at Pueblo West, and ten at Lamb.
- SPELL (Supporting Parents in Early Literacy through Libraries) visits reached a total of 302 in September.
- September's family program was *School Readiness Storytime* with 153 participating.
- We have changed tween and teen centralized programming to a kit model. Branches request kits to use how and when they wish. Total kit participation was 103.
- Special Programs in September included a *Tween Learn Karate* program on September 20 with three attending.
- Programs at Rawlings included: *Baby Time*, *Time for Tots*, *Preschool Storytime*, *Saturday Family Storytime*, and *Preschool Storytime at the Y*. Total attendance was 623.
- *Read Dog, Read!* had 27 participants.



*Tweens play Mario Kart at Thursday Hangouts.*

- *Thursday Hangouts* had 57 participants. Rawlings has an awesome program partnership as part of this series: *Growing STEAM Makers*, offered monthly by a presenter from CSU-Pueblo, focuses on STEAM education.
- *Teen Tuesdays* had 56 participants.
- The *Teen Advisory Board* had 37 attendees.
- ConnectED presentations were made to PAA for 550, Minnequa for 16, and South Mesa for 30.
- Kirsten Dees (Early Literacy Librarian) provided an Early Literacy Presentation for 19 on September 12.
- Natalie Gallegos (Youth Library Specialist) visited Columbian Elementary on September 13 and presented to 45.
- Jacque Collins (Youth Library Specialist) hosted a Library Information Booth at PCC on September 26 with 46 visiting, and Kirsten Dees made a presentation to 30 at PCC.
- Natalie Gallegos had a visit to Cesar Chavez Academy on September 27 which was cancelled due to a lockdown.
- Ellie O’Keefe (Teen Librarian) participated in a Youth Resource Fair on September 29 with 77 participants.

### **BARKMAN LIBRARY**

- Paula Pryich (Barkman Librarian) had eight in attendance for *Preschool Storytime*, 131 in attendance for outreach at Building Blocks, CSU-Pueblo and SPELL for preschool storytime visits, 34 in attendance for Christ the King Outreach, and 19 attendees for “Do you love to Draw?” Bill Peet Program.
- Matthew Parlier (Barkman Library Specialist) had 38 in attendance for *Time for Tots* and four for the *Teen Lock-In Party*.
- Barkman Staff and Youth Services hosted programs included: 52 participants for the Year Long Barkman Reading Challenge in August, 13 attendees for the Book Discussion group hosted by Linda Pacheco (Customer Service Rep), 27 attendees for the Early Literacy Parent’s night at Goodnight Elementary hosted by Alicia Griebel (Barkman Library Manager), 75 attendees at the Open House Night at Belmont Elementary attended by Alicia Griebel, 13 attendees for Minecraft Madness Lock-in hosted by Cory Reimers (Barkman Customer Service Rep) and Matthew Parlier, 36 total attendees for the Crafty Needles Groups, seven attendees for “*Read Dog, Read!*”, 42 attendees total for Afternoon Movie, 11 attendees in total for the Adult Coloring Program hosted by Linda Pacheco and Paula Pryich, one attended the Literacy Fair hosted by Paula Pryich, and fourteen in attendance for the Worry Doll Program hosted by Paula Pryich.
- September featured exhibits on “Hispanic Heritage” and “Remembered” displays provided by Community Relations with 682 visitors.

### **GIODONE LIBRARY**

- Several different events were offered to encourage young readers including: *Time for Tots* for eight participants; Preschool Storytimes for 21; School Readiness Storytime for ten; Chapter Book Club discussion of *Wonder* by R.J. Palacio for ten; Bill Peet author and illustrator fan party for eight.
- Tween and Teen Programs included: Minecraft for seven; Shrinky Dinks for 17; Button Making for 11.
- Teens had a visiting program from Pueblo West where their teens performed a play, *The Play’s the Thing* with 15 attending.
- The first Teen Science Café had 27 and featured engineer Diana Hall who won Pueblo’s Entrepreneur of the year for the invention



of ActivArmor, a 3D printed cast that can be worn under water. She encouraged the teens to do well in school so they can have fun profitable careers in the future. A Science teacher from Pleasant View gave her students extra credit for attending. Two teens who are a part of the Teen Advisory Board organized the event, helped come up with the wording for the brochure, and told their fellow students about it.



- Lorina Messenger (Giodone Library Specialist) made all things chiles at the Family Craft time this month with 11 attending. Lorina also organized a Chile Fest with 30 attending which included Chile tasting, Ristra making, shrink dinks, and perler bead crafts. Mission Tortilla donated 4 packs of tortillas and 2 bags of tortilla chips.

- The Giodone Book Club had a big turn-out with nine to discuss *The Great Gatsby* by F. Scott Fitzgerald which was included for the Banned Books Week Display...
- The French Club which meets after hours on Saturday had four participants last month, and is co-lead by a customer.
- Giodone had a lot of positive comments about the puzzle put out for people to work on while in the library with 25 participants over the course of one week.
- September 19 was "Talk Like a Pirate Day," and 49 people created pirate crafts that day including a cool wine cork pirate boat!
- The Avondale Satellite has switched back to in-school hours, Monday and Wednesday from 2:00-6:00 p.m. The library holds a maker club on those days after school, and for the month of September we had 126 participants.
- Paula Pryich (Giodone Librarian) made a SPELL visit to Ascension Preschool and taught literacy skills to 67 preschoolers and parents.
- Giodone partnered with the South Mesa Title One Teachers and Students to collect their reading logs over the summer. The Giodone Library was their field trip destination and party location for the kids that read at least one book over the summer. The library provided a cake, and the kids had a good time with 33 attending.

## GREENHORN VALLEY LIBRARY

- Theia Bravo (Greenhorn Valley Librarian) provided *Little Beats* for children 15 months to 4 years and their parent or caregiver. Total attendance was 54.
- Theia Bravo also expanded Preschool Storytime to be more age-inclusive since there is no school on Fridays, and the library often gets a wide age range of participants. Total attendance was 24.
- *Tinker Lab Tuesdays* had 19 participants. *Lego Mania* on September 16 had seven participants.
- *Growing STEAM Makers*: Jane Crayton from the CSU Extension Office and Sharon Rice (Greenhorn Valley Library Specialist) hosted the first maker meeting on September 20 and made playdough keyboards and LED acid batteries with kids ages 6-13. They had so much fun exploring with hands-on science projects, and we look forward to next month's program on October 18.
- *Batman Day* was held on September 17 for eleven participants.
- *First Day of Fall Crafts & Caramel Apples* on September 22 had 28 participants.
- *Tai Chi Classes* were held every Tuesday and Thursday morning with 83 participants.
- *Hunter Safety Course* was offered on September 2-3. Seventeen students completed this two-day course taught by Division of Wildlife officer, Jeremiah Johnson, and earned their hunter safety certification.
- *Greenhorn Valley Farmers' Market* was held on September 3 and 17 for 125 visitors.
- *Cook the Book Club* on September 15 had two participants who discussed *Life From Scratch* and enjoyed dishes from Nepal, Peru and Samoa.
- *Scrapbooking Club* met on September 16 with six participants.
- *Maker Studio* featured *Lost Wax Fabric Dying* on September 17 for 8 participants.

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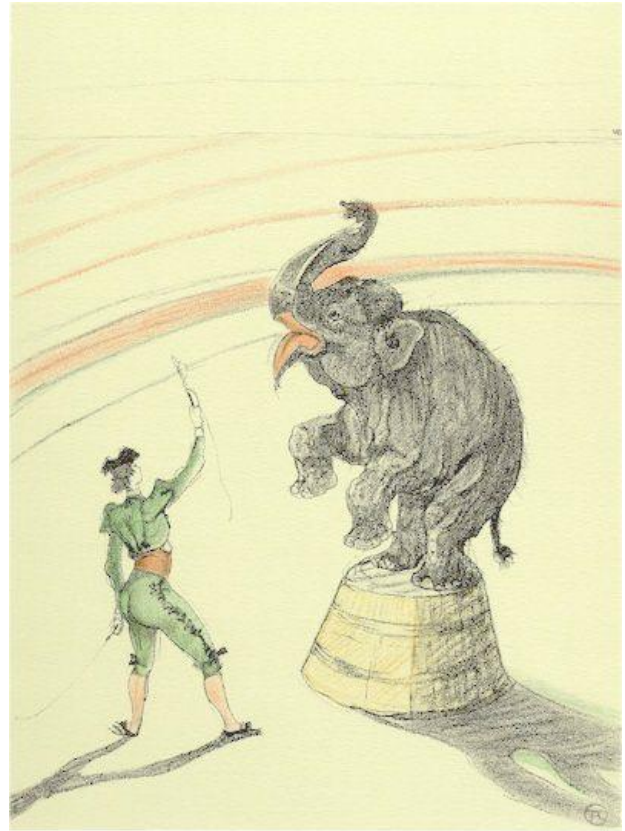
- The *Beulah Satellite Cook the Book Club* on September 13 was poorly attended, so Amy Martin (Greenhorn Valley Library Manager) has added information to the community phone bill bulletin and announcement channel about the meeting in October where we will discuss *Water for Elephants*.
- Friday programs at the Beulah Satellite in September included: *Hispanic Heritage Month Worry Dolls* on September 2 for six participants, *Growing STEAM Makers* with Jane Crayton from CSU-Extension on September 23 for 26 participants, and *Harvest Owl* crafts on September 30 for six participants.
- Sharon Rice presented information about ConnectED and databases at Craver Middle School during a school assembly on September 1 for 160 teachers and students.
- Renee Montano (Greenhorn Valley Customer Service Rep) performed the following outreach activities in September: attended the Greenhorn Valley Chamber of Commerce luncheon on September 14 to network with other area businesses and organizations, visited the SRDA luncheon on September 27 to visit with seniors and promote upcoming All Pueblo Reads programs, visited the Greenhorn Literary Book Club on September 28 to share information with six members about the resources available to books clubs through PCCLD.
- Sharon Rice was a guest presenter at the Rye Elementary School Science Day on September 29 at Rye Mountain Park where she read stories and offered crafts for 85 children.
- Amy Martin accepted a \$3,000 award from the Lucy and Stanley Lopata Foundation to initiate the first phase of the outdoor learning commons at the Greenhorn Valley Library. Amy will be visiting the community garden at the Pine River Library in Bayfield, Colorado in October to research ideas for this project.
- Meeting rooms were used by: Chamber of Commerce, Sikes Ranch Homeowners Association, Girl Scouts, Hildebrand Home Care, Convention of States, Rye Women's Club, Valley Backpacks, Volunteers for Community Knitwits, Addiction Support Group, GHV Bookclub, Pinochle Club, tutoring, District 70 Online, and Cuerno Verde Arts Council.

## LAMB LIBRARY

- This month Lamb received 11,999 visitors to the library. In the month of September Lamb had meeting room usage of 28 public reservations and events. Program attendance was 336, without the exhibit number, with 262 youth and 74 adult/teen.
- September was a solid programming month. Many of the families who regularly attend Storytime expressed appreciation at having the story times resume. Jaclyn Baros (Lamb Library Specialist) in collaboration with Youth Services held a school readiness storytime on September 23. Activities at this storytime were a hit. The *Dress Up and the Color Match* were the most popular. The letter writing was also enjoyed, and the mailbox was crammed. The children also enjoyed the match game. Earlier in the month *Pokémon GIOw* was well attended with over 23 attendees. Nearly everyone who came asked when the next one would be, and we are planning one for November.



- Two South Park second grade classes came to the library for a visit, and we were able to provide a storytime and craft that tied into their curriculum in addition to the tour of the library and allowing checkouts. The 60 second graders seemed to enjoy the library and asked many questions related to library use and checking out materials.
- *Cheese Making 101* was an adult program that Rachael Parlier (Lamb Library Specialist) did to demonstrate how to make a simple direct-acidified farmers cheese, and it was fairly popular with 23 attendees. The open-mic night was also a fun program that allowed community members to showcase their skills, and once again, participants were eager to know when they could come back to do it again. Open-mic night ended up with 23 people showcasing their skills or enjoying the talents of others.
- For the month of September Lamb displayed two centralized displays. The first was in remembrance of the 9/11 attacks. It included a number of front page newspaper images from the day after the attacks. The second display was in honor of Hispanic Heritage month. This display included a number of panels showing historical Hispanic images in Pueblo. At the Lamb Library the two displays were placed near the entrance and downstairs stairway on the blue display wall.
- For September and October Lamb is also displaying five prints showing circus scene by Henri de Toulouse-Lautrec as part of All Pueblo Reads. These prints are reproductions of original drawings Toulouse-Lautrec completed in 1899. Exhibit visitation number in September was 600.



## LUCERO LIBRARY

- Catherine Shepherd (Children's Librarian) presented the following youth programs: *Friday Hangouts Perler Beads* for 15, *Friday Hangouts Cubelets* for 17, *STEAM Monday Design a Baby Life Jacket* for 10; *Friday Hangouts* two movies for 12, *Worry Dolls* for 12, *Literacy Fair* for 6, *Friday Hangouts Shrinky Dinks* for 30, *Perler Beads* for 22, *Holy Guac-a-Movie* for 21, *Friday Hangouts Board Games* for 14, and three storytimes for 16.
- Outreach included: Eastside Daycare Storytime for 20; Eastside Daycare Parent Night for 20, Bradford Parent Night for 25, and Risley Parent Night for 42.
- Passive Programs included *Back to School I Spy* for 15 and board games for 115 participants.
- Mark Salazar from Hardknox Gang Prevention and Intervention provided regular Tuesday programs in addition to the chess club. Total participation in September was 205.
- Diann Logie (Lucero Library Manager) attended the 50<sup>th</sup> East High School Reunion where she was presented with over \$6,000 in donations for the Lucero Library.
- Valarie Sanchez and Yvonne Harris (Lucero Customer Service Reps) delivered 980 books through Books a la Cart.
- Hispanic Heritage Month was the subject of the exhibit in September.

## PUEBLO WEST LIBRARY

- We are working to have two staff members in customer service during high-traffic times from 3:00-6:00 p.m. and are incorporating roving as a way to make sure customers are finding what they want as well as to be more observant of our surroundings.
- Kim Dillon (Pueblo West Library Manager) has been creating work orders to address needs. Facilities assessed and is correcting damages in the Quiet Room that occurred since May. Carpet

pieces had been lifted by movement of heavy furniture, and there were some markings on furniture. The room is currently out of order.

- Rachel Salazar (Pueblo West Library Specialist) and Heather Wilder (Pueblo West Librarian) submitted grants for Teen Hangouts and a Sewing Lab, respectively.
- Pueblo West Library held a total of 74 scheduled programs with a total of 1,246 participants. Pueblo West had 557 customers attend 25 adult programs ranging from book clubs, conversation groups, crafting and writing programs, and Mah Jongg. There were 296 young adult customers who attended 21 programs, including *Teen Hangouts*, *Anime Club* and *Teen Advisory Board* meetings and *Teen Movie Nights*. A highlight was the *Karaoke Party*. Eight teens and one staff member also performed *The Play's the Thing*, written and directed by Frank Vidana (Pueblo West Customer Service Rep) at Giodone Library on September 24. Another 393 customers attended 28 children's programs, including *Time for Tots*, *Baby Time*, *Preschool or School Readiness Storytimes*, *Signing Stories*, *Growing STEAM Makers*, *Minecraft Madness Lock-in*, *Learn Karate*, *Cub Scout Library Tour*, *a Gamer Ice Cream Social* and *a Stuffed Animal Sleepover*.
- Twenty-four plush toys spent the night at the library on September 23 after a local author reading and crafts. Teen volunteers took photos of the stuffed animals having a tea party, playing in the puppet theater, working puzzles, riding the dragon and reading books.
- *Café Crafts: Animal Rocks* held on September 7 featured local artist, Joan Smedley, teaching how to paint animals and flowers on rocks to 32 people, ages 8 to 70.
- *Medieval Fair Family Event* was held September 17. More than 300 people from all over Pueblo County attended this FREE family event featuring crafts, combat skills, art, heraldry, costuming, armor, calligraphy, face painting, popcorn and a bounce house.
- Anthropology Series: *Flintknapping* on September 22 had Frank Vidana covering tool making as important to the archaeological record and the evolution of our species, followed by Pueblo West resident Lance Rivera who demonstrated Flintknapping and shared fossils and arrowheads with 28 attendees.

## **FACILITIES**

- Completed 384 work orders
- Completed broken window replacements at Pueblo West, Lucero, and Rawlings
- Mowed Pueblo West, Greenhorn, and Giodone natural areas
- Annual cleaning of the water feature at Rawlings
- Fish Window has completed cleaning most of the windows at Rawlings.
- Packed up for return shipping the *Eat Well Play Well* exhibit.
- Cleaned the tops of the Rawlings public elevators.
- Removed Summer Reading graphics from area libraries.
- Repaired floor outlets at Pueblo West Library.
- Power washed entrances all locations.
- Replaced sprinkler clock at Giodone.

## **HUMAN RESOURCES**

### **Terminations /Retirements:**

- Jessica Blackford, part-time Materials Handling Technician at Pueblo West voluntarily resigned effective September 13.

### **New Hires, Promotions and Lateral Moves:**

- Monique Speier was promoted to part-time Customer Service Rep for Library @ the Y effective August 31.
- Lesley Saldana was promoted to part-time Customer Service Rep for Reference & Readers Advisory effective September 6.
- Lori Kozel was hired as E-Resources & Digital Collections Librarian in Reference & Readers Advisory effective September 6.
- Chris Rivera was hired as part-time Materials Handling Technician at Lucero effective September 19.
- Michael Gonzales was promoted to part-time Materials Handling Technician at Lamb effective September 24.



- Kim Dillon transferred from Circulation Manager to Pueblo West Manager effective September 19.
- Heidi Blair was hired as part-time Materials Handling Technician at Greenhorn Valley effective September 28.

#### **Recruiting / Open Positions in September**

- Part-time Materials Handling Technician at Lamb.
- Full-time Reference & Readers Advisory Manager.
- Full-time Circulation and Library @ the Y Manager.
- Part-time Materials Handling Technician at Barkman.
- Part-time Materials Handling Technician at Pueblo West.

**Volunteers** contributed 1,719.71 hours valued at \$38,074.38 (estimated by Independent Sector's figure of \$22.14 per hour). Susan Corey from Reference & Readers Advisory was selected as Volunteer of the Month for September.

### **TECHNICAL SERVICES AND COLLECTION DEVELOPMENT**

- 6,256 items were added to the collection in September, and 2,396 items were withdrawn.
- The ConnectED schools visits to District 70 concluded this month. These schools included South Mesa Elementary, Sierra Vista Elementary, Desert Sage Elementary, Vineland Middle School, Craver Middle School, and Liberty Point Elementary. Jill Deulen (Technical Services & Collection Development Director) also visited the D70 Library Technicians' monthly meeting to give more specific information to librarians helping with the project. Daniel Gaghan (ILS Administrator) has been continuing to work with the District 60 and District 70 records for ConnectED. The District 70 records were loaded, and there are a few minor issues to work out.
- Jill met with Chris McGrath, Pueblo Community College Library Director. A possible partnership similar to Library @ the U was discussed.
- The library has provided 520 classroom copies of *Out of the Dust*, the companion All Pueblo Reads book, to District 70 schools. More are being requested from both school districts.
- The remaining 7-day laptops began floating to fill holds. After the holds are filled, the laptops will phase into becoming in-house laptops at Barkman, Rawlings, Lamb, and Pueblo West.
- Jill Deulen viewed a device management software demonstration which will help manage the Samsung tablets that the library circulates.
- Jill Deulen worked on analyzing the decreasing circulation numbers as part of the Key Results Committee. She presented her findings to the Board of Trustees and the Public Services Managers groups.
- Pat Mascarenas (Technical Services Assistant), Peggy Bilger (Technical Services Specialist), and Jill Deulen completed the processing and cataloging profile for Ingram. This vendor has a huge inventory and will help reduce ordering from Amazon.
- The 2016-2017 state materials courier agreement was completed. We will move to 3-day service per week from 5 to reduce costs. This should also help balance out the workflow for the ILL department.

### **STAFF DEVELOPMENT**

- Ellie O'Keefe (Teen Librarian) attended Youth Empowerment Council Meetings on September 1, 9 and 23.
- Seventeen public service staff attended a "Dealing with Difficult Customers" webinar offered in the InfoZone featuring Steven Albright from the American Library Association on September 7.
- Daniel Gaghan (ILS Administrator) and Jill Deulen (Technical Services & Collection Development Director) viewed a BiblioCommons webinar on September 7.
- Kirsten Dees (Early Literacy Librarian), Matthew Parlier (Barkman Library Specialist), Rachael Parlier (Lamb Library Specialist/Librarian in Training), and Rachel Salazar (Pueblo West Library Specialist) attended a Colorado Libraries for Early Literacy Conference in Lakewood on September 8-9.
- Kayci Barnett (Giodone Library Manager) and Amy Martin (Greenhorn Valley Library Manager) attended "Library as Refuge" provided by Colorado PLA in Fort Collins on September 9.
- Ellie O'Keefe (Teen Librarian) attended Latino Book Festival Meeting on September 15.

- Kirsten Dees (Early Literacy Librarian) attended the Posada Meeting and Tour on September 15.
- Jill Deulen (Technical Services & Collection Development Director) viewed a webinar on Upcoming Changes and Upgrades to the Cloud Service on September 17. This includes pay per use model of e audiobooks and a branding change.
- Kirsten Dees (Early Literacy Librarian) attended the Posada Meeting and Tour on September 15.
- Kirsten Dees (Early Literacy Librarian) attended the webinar “Family Place” on September 21.
- Kirsten Dees (Early Literacy Librarian) attended the Pueblo Early Childhood Council Meeting on September 26.
- Natalie Gallegos (Youth Library Specialist) attended a webinar on “Coding Clubs” on September 28.
- Ellie O’Keefe attended a Workforce Board Meeting on September 28.
- Tammi Moe (Librarian Archivist) attended the Colorado-Wyoming Digital Collections Planning Group Meeting in Denver on September 27.

### THANK YOU MESSAGES

- The following comment was submitted by Heather Friend through *Ask Us*: “Today we decided to go to the library. It had been quite some time since we had been to the library because my daughter has recently started first grade and we have been very busy. We stopped in to get some books for my daughter since she is just beginning to learn how to read. Reading has always been one of my favorite past times, and I want my daughter to have a love of not only books but the library. I feel like she loves the library, but today an incredible experience happened that helped my daughter to appreciate the library even more—not only as a place for books but a place for a supportive community. We were in the children's section of the Lamb Library, and I decided to call my daughter's elementary school. My daughter has had an enthusiastic attitude about school until this new year; she told me that she doesn't want to go to school anymore. I asked her why, and she explained that the teacher is mean and yells at her. I decided to call the school and speak with a counselor. On the phone, I explained the situation and advocated for my daughter, explaining that she has never acted like this before, and I don't want her to end up not enjoying school because she feels like she is being disrespected. I explained that other parents were receiving the same complaints from their children about this teacher. The counselor on the phone agreed to monitor the teacher/class, and the call ended well. Without knowing anyone was listening, I was approached by a librarian named Lovely Murrell. This wonderful soul apologized in advance for listening to my phone conversation but explained that she had to speak with us because she had the same thing happen to her as a child. She spoke with me and my daughter and told my daughter this was the right thing to do—to tell her mother if someone was not treating her with respect. She explained that it was scary to be able to do this but that my daughter should feel proud that she was brave enough to speak up. I was absolutely delighted with Lovely. Most often in our communities we keep a blind eye and do not say supportive words when they are necessary. I feel it takes a village to raise a child and in our society, with little social supports (and healthy ones at that) children do not get enough encouragement they need to grow and thrive. Not only is it good for my child to hear support from me, but it was exceptional to hear it from someone in the library community. Lovely went above and beyond as a library employee, and I feel she should be recognized for her caring nature and supportive encouragement. We were always excited to go to the library before as a family, but now we feel a sense of safety and belonging in this library community. Thank you for hiring wonderful employees and being a great support in this community!”
- George Williams sent flowers saying simply “Thank you for your help” to the Special Collections desk at Rawlings. Maria Tucker (Special Collections & Museum Services Manager) said staff helped him with research.

Respectfully submitted,  
Jon Walker  
Executive Director