# PUEBLO CITY-COUNTY LIBRARY DISTRICT Report of the Executive Director Submitted to The Library Board of Trustees

November 15, 2012

# **New Libraries Project**

The project for three new libraries continues to progress with preliminary design charrettes for all three libraries having taken place earlier in the month. The East Side site activity included work toward demolishing existing structures, including some asbestos abatement prior to demolition. In addition, discussions continue with Safeway to transfer some property to the library site. Preliminary work to re-subdivide the site is underway. There also has been some interest from members of the community in naming the new library with fundraising tied to the naming. This effort currently includes leaders such as Pueblo-native Judge William Lucero with the Colorado Supreme Court, Commissioner Jeff Chostner, and City Council member Eva Montoya.

The St. Charles Mesa site process includes obtaining engineering analysis for drainage and to complete some of the road work and connection to the local water supply as well as traffic counts and sanitary septic planning.

The Greenhorn Valley work includes traffic analysis and work to design the entrance driveway. Discussions with Pueblo County are ongoing regarding sharing the driveway with a nearby County water filling station.

A fundraising campaign for all three sites is being contemplated by the Library Foundation, and plans for the campaign will be ready in January 2013. Funding commitments for the new libraries currently have been received for the St. Charles Mesa Library (\$45,000), the East Side Library (\$209,000), and the Greenhorn Valley Library (land for the site as well as preliminary commitment from the County to assist with the driveway). The Friends of the Library also have made significant contributions to date, and the Pueblo Library Foundation is preparing a full-blown fundraising program for each of the three libraries due to kick off in January.

# **Library Enhancement Project**

The Library Enhancement Project continues to move ahead. RFID tagging of the Lamb Library collection commenced in October. The current schedule calls for the Lamb Library collection to be tagged first, followed by Barkman, Pueblo West and the Library @ the Y, and Rawlings, in this order. Tagging is being done by teams of temporary employees working with regular staff during early morning and late evening shifts using special tagging stations from Bibliotheca. In addition to tagging, renovation planning to libraries to accommodate the new equipment continues with final design documents and furniture specifications prepared by Studiotrope and bidding for work being conducted by H.W. Houston.

#### **RAWLINGS LIBRARY**

#### **Special Collections & Museum Services**

- 14 Document Delivery requests were answered in October. Requests this month include obituary, genealogy, research requests and use/purchase of historic photos. 908 items from the collection were used by customers in October. The genealogy computer, Nonprofit Resource Center computer and *Ancestry.com* are continuing to experience heavy use. The department is working with Jill Deulen to add other news and genealogy databases.
- Staff members have been adding digitized collections into the new Digital Asset Management software.

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- Vera Estrada provided Genealogy Training on October 2, 6, 9, 16, 20, 23 and 30, with a total of 42 people attending.
- Staff presented to a Chicano Studies Class on October 18 at CSU-Pueblo about department resources with 17 students in attendance. Staff also presented a genealogy workshop at the Pueblo West Library for 13 people on October 13. A program by Rebecca Atkinson on the history of pioneer women on the plains was attended by 48 participants.
- Total October attendance in the InfoZone was 6,196, with year-to-date attendance at 38,277.
- The InfoZone showed 18 films in October with 283 attending.
- The Audubon society used the InfoZone for a program; 19 people attended.
- All Pueblo Reads programs sponsored by the department attracted 252 people.
- A school tour was given to a group of 8<sup>th</sup> graders; 24 people attended.
- A tour was given to PCC; 18 people attended.
- Halloween festivities were held in the InfoZone; 22 people attended.
- The Tea Party organization used the InfoZone for a meeting: 36 people attended.
- The group Liberty Action used the InfoZone for a meeting; 15 people attended.
- A group, Light in the Dark, used the InfoZone for a program attended by 34 people.
- A tour was given to CSU-Pueblo with 17 people attending.
- Tours to John Neumann and Bessemer Academy were provided with 108 in attendance.
- The grand opening of Pueblo Past & Present exhibit was attended by 157 people. Pueblo: Past and Present, featuring the PCCLD Works Progress Administration photo collection and photography by John Wark will be the InfoZone exhibit in conjunction with All Pueblo Reads exhibit through November 29. The InfoZone will collaborate with the Southern Colorado AIDS Project to exhibit an AIDS Quilt exhibit in December.

## Reference & Readers Advisory

- Spanish classes for beginner and intermediate learners continue to be offered every Saturday of the month. On average, six students attend each class.
- Felicia Sanchez-Garbiso (Hispanic Resources Coordinator) attended two family/parent nights at the Pueblo Head Start in October. During the programs, she told the parents about library resources including information about literacy programs. Her information was delivered in both English and Spanish.
- Art that was featured at this year's Colorado State Fair Hispanic Art Show was displayed in the Hispanic Resource Center in celebration of Hispanic Heritage Month. Artwork by Rogelio Quiñones, Evelyn Valdez Martinez, Robert Martinez, David Ocelotl Garcia, and Alex Ferreira was featured in the Reference & Readers Advisory Department.
- As part of this year's All Pueblo Reads, the Hispanic Resource Center was proud to bring Glenn Morris, associate professor of political science at the University of Colorado at Denver. At the university he directs the Fourth World Center for the Study

of Indigenous Law and Politics. Morris has also served as a delegate to the United Nations

	provided contributions to drafting the United Nations' Declaration on the Rights of Indigenous Peoples. Over 70 people attended the event and heard Morris speak on the importance of the indigenous people and the impact and contributions they have made to our community and our nation.					
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October 2012 Device Statistics						

October 2012 Device Statistics							
Item			Change from	Item			Change from
Library	Item Type	Circulation	<b>Previous Year</b>	Library	Item Type	Circulation	Previous Year
RAWLINGS	EREADER	13	-38.10%	BARKMAN	EREADER	8	-
RAWLINGS	IPAD	63	18.87%	BARKMAN	IPAD	15	-16.67%

RAWLINGS	LAPTOP1	164	38.98%	BARKMAN	LAPTOP1	45	275%
RAWLINGS	LAPTOP7	52	4.00%	BARKMAN	LAPTOP7	23	109.09%
	Total	263	20.66%		Total	91	121.95%

- 20 volunteer tutors provided approximately 216 hours of individual tutoring to 22 students, and contributed a total of 316.75 volunteer hours to the Adult Literacy Program.
- The third eight-week session of GED classes started on October 29 and will conclude on December 20. There are currently 15 students enrolled in the class

October 2012 Public Technology Sessions							
Date Time		Program	Presenter	Attendees			
10/1/2012	11am	Computer Basics	Carol Rooney	7			
10/1/2012	6pm	Computer Basics	Carol Rooney	1			
10/15/2012	11am	Internet Basics	Andrew Bregar	7			
10/15/2012	6pm	Internet Basics	Andrew Bregar	5			
10/17/2012	4-6pm	Technology Open House	Andrew Bregar	1			
10/22/2012	11am	Email Basics	Carol Rooney	3			
10/22/2012	6pm	Email Basics	Carol Rooney	5			
10/29/2012	11am	PowerPoint 2007 Basics	Andrew Bregar	4			
10/29/2012	6pm	PowerPoint 2007 Basics	Andrew Bregar	4			



Total

- Reference & Readers Advisory offered 23 classes and programs in October with a total attendance of 816 people. These statistics do not reflect Adult Literacy tutor training or GED classes.
- On October 12, in conjunction with *All Pueblo Reads*, the Haunted Windchimes musical group entertained an estimated 300 people attending the event.
- On October 22 and 23, students from the Connect School visited the library to research their topics chosen for the National History Day Competition.

#### **Youth Services**

- Youth Services provided 64 programs for a total of 5,149 participants.
- Maria Kramer (Teen Librarian) visited multiple classrooms at seven schools totaling 367 participants for book discussions of *Bearstone* by Will Hobbs as part of *All Pueblo Reads*. Author Will Hobbs provided six presentations for a total of 1,032 participants in grades 5-10. Classrooms participating in the *Bearstone* book program that did not request to attend the author visit included 1,568 participants. These classrooms received copies of the book and discussion materials. The clay animal sculpting program, tying in with *Bearstone*, brought 12 participants.
- The Book Cover Contest for teens brought 64 entries with 35 participants for the awards ceremony on October 15
- A "Reading Roundup" literacy fair with Junior League volunteers brought 150 participants on October 20.

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- Visits to and from schools included Head Start, Bessemer, Baca, St. John Neumann, and Washington Children's Center with a total of 946 participants.
- Michael Cox (Youth Services Manager) visited the Junior League of Pueblo meeting to talk about PCCLD's literacy efforts in Pueblo County on October 9.
- The Teen Advisory Board brought 29 participants during the monthly meetings. This group is currently writing a script and preparing a play to be performed for youth at a program in December.
- ZombieFest brought families and 180 participants of all ages for makeup demos, games and a costume contest.
- PCCLD's participation in the Great Pumpkin Chase brought 121 teens through the library courtyard for their challenge. This community partnership brings many new teens to the library each year.

#### **BARKMAN LIBRARY**

- Thanks to the outreach effort of the entire Barkman staff, Summer Reading Program statistics
  were up 125% in 2012. That increase was rewarded with first place and a \$5,000 grant from the
  Friends of the Library for the Summer Reading Program. The grant will be used to purchase badly
  needed furniture for Barkman's children's area after the enhancement project is complete.
- Barkman teen volunteer and adult volunteer activity in October equaled a total of 28 hours.
   Barkman is actively recruiting more volunteers to help through December and next year after the branch reopens.
- Barkman's gate count and all other statistics continued to climb this past month. In the September Key Data Statistics gate count was up 2.9%, circulation was up 10.5%, and programming was up 91.3% for the year. In fact, Barkman's statistics were up in every category in Key Data for 2012.
- The All Pueblo Reads Program on Owl Woman: Her Life with William Bent by author Sandy Dexter filled the meeting room to capacity and beyond with 42 people attending.
- Barkman's October book discussion group featured the *All Pueblo Reads* selection *Plainsong* by Kent Haruf with 14 adults attending.
- In preparation for RFID tagging and the enhancement project, Barkman is beginning to prepare
  customers and staff. The small meeting room will be shut down in November for RFID tagging,
  and they will be letting customers know Barkman will be closed in January for the enhancement
  project. We are promoting the very positive aspects of the changes, including more room for
  customers, vastly improved self-checkout stations, ADA access to shelves, and improved
  accountability and access to the collection.

#### LAMB LIBRARY

- Alicia Griebel (Children's Librarian) presented a number of children's programs, including story times for toddlers, school-age programs and information, parent information sessions, teen programs, family programs, and adult programs.
- Sharon Foote (Library Assistant) set up book displays and hosted adult programming.

#### **PUEBLO WEST LIBRARY**

- The library hosted 74 meetings during October in the meeting rooms. Some of the groups using the rooms included Casa Monterey HOA, AAPC, and Intro to Naturopathic Medicine.
- Early voting is one of the big draws to the Pueblo West Library this month.
- For All Pueblo Reads, Pueblo West offered two programs on October 13. Homer's Grocery was presented by Jane Milne (Volunteer) in the morning with 8 adults attending. Trace Your Roots, a genealogy program presented by Pat Stuckey (Pueblo West Clerk) and Charlene Garcia-Simms (Special Collections Librarian), was offered in the afternoon, with 13 attending.
- An Overdrive session was held on October 6 with five attending.
- The Virtual Workforce Center class continues to be offered Thursday mornings.
- Deb Krauth (Business Librarian) participated in the Pueblo West Chamber Expo on Friday, October 5.
- Deb Krauth offered resume classes at both Rawlings and Pueblo West on October 24. Three people attended the Rawlings program, and six attended the Pueblo West program.
- Five Time for Tots programs were offered on Tuesdays with 229 participants. Five Bumblebee story times for babies offered on Wednesdays had 18. Four Preschool Story Time programs were offered on Thursdays with 122 participants.
- There was an *All Pueblo Reads* program, Sculpt Your Spirit Animal, on October 6, with 17 attending, and an afterschool playground games program on October 11 had ten participating. The monthly Move-it Story Time was held on October 25 with six attending.
- The Teen Advisory Board (TAB) was formed at Pueblo West to get input from teens about programming and other issues that affect our teen clientele. The second TAB meeting was held October 25.
- Crafty teens made shadowboxes as part of All Pueblo Reads on October 11 with twelve

participants. Teens had fun playing giant Monopoly on Thursday, October 25, with seven participating. A Halloweenish party called Library Undead was held on Saturday, October 27 with nine teens attending.

- The Anime Club meets alternating Thursdays with teen programs at 6:00 p.m., and 23 attended.
- Pueblo West's regular slate of volunteers continue to help out with projects, help with the weeding lists, shelving videos, and with the children's programming activities.

## **LIBRARY @ THE Y**

- The Library @ the Y provided nine programs serving 130 people. The monthly gate count totaled 2,208.
- The Technology Tutoring program served five adults.
- The Family Pumpkin Play program brought 41 participants.
- Programs tying in with *All Pueblo Reads* included Animal Sculpting and Shadowbox programs with 21 participants.
- Weekly story time programs continued throughout the month.

#### **FACILITIES**

Facilities staff continued with day-to-day activities and also completed the following:

- Worked with local utility companies on obtaining price quotes for utility services for the future Greenhorn Valley Library in Colorado City.
- Continued stucco painting of the back dock area at the Rawlings Library due to graffiti.
- Worked with the local fire department on installation of additional fire equipment at the Rawlings Library.
- Worked with the Community Relations staff on the annual Book Lovers Black Tie Ball Event.
- Conducted a fire drill at the Rawlings Library. .The Facilities staff monitored the drill, and a fire drill report was provided to the safety chair, Sara Rose (HR Director).
- Met with key library staff on the layout and set-up for Staff Development Day held at the Pueblo West Library.
- Contacted local utility companies on the shut-off of water, natural gas and electricity on the newly purchased houses on the East Side in preparation for demolition.
- Responded to a Sunday afternoon power outage at the Rawlings Library. Facilities staff assisted
  patrons from a stuck elevator, checked and monitored emergency generator operations,
  monitored all equipment linked to the emergency generator panels. Staff checked operation and
  locked down all exterior doors and secured the building until restoration of commercial power
  which took approximately two hours.
- Met with the local electrical contractor Adams Electric on items concerning the RFID/AMH project.
   Adams Electric was awarded the electrical portion of the contract.
- Repainted the blue curbing for handicapped parking at the Pueblo West Library.
- Completed the following mechanical tasking:
  - Water Chemistry Procedures Rawlings
  - o Monthly Liebert Air Conditioning preventive maintenance procedures Rawlings
  - Elevator car telephone connections to emergency elevator dispatcher Rawlings and Lamb
  - Cooling Tower Service Procedures Rawlings
  - Fire Extinguishers were inspected Rawlings
  - o Completed a check on all alarmed panic bars Rawlings
  - A complete service of the generator was completed. Changed oil and filter, changed fuel filter, changed air filter, read freeze points of anti-freeze, and added 199 gallons of diesel fuel.
  - Replaced a flow switch on boiler #2 and currently reading propylene glycol to achieve a refractometer reading between 5 and 0 degrees – Pueblo West Library
  - Tested and inspected several fire smoke dampers at the Rawlings Library
- During the Month of October, a total of 449 work orders were completed district wide.

#### **HUMAN RESOURCES**

- HR continued work on Pay for Performance with The Singer Group; a series of on-site information sharing meetings has been scheduled to take place in November.
- Two annual flu shot clinics were held in October, free of charge to all employees. Family members who are Kaiser members were also vaccinated at no charge; non-members paid \$25 per shot.

# Performance Reviews with Pay Increases:

- o Jill Deulen, Collection Development/ILL Library, Technical Services & Collection Development
- Nancy Mestas, Clerk I, Barkman

#### Terminations:

o Nicholas Capozzola was terminated from employment on October 30

#### New Hires:

- Joe'l DeYoung began working as the new part-time Human Resources Assistant on October 8, replacing Jennifer Martin. Joe'l holds a Masters degree in Business Administration/Global Management and a Bachelor of Science degree in Business Administration from the University of Phoenix. Her Associates degree was in Marketing and Middle Management. Joe'l's background includes experience as an HR Generalist, Recognition Specialist and Business Analyst with American Express. Most recently, she managed the finances and personnel matters in a successful start-up company that she and her husband grew in Pueblo.
- Taggers and Tagging Team Leads began working on October 29 at the Lamb Library. This project will run through January to prepare for RFID and AMH with tagging of all library materials. The positions were staffed using a mix of existing part-time employees and temporary workers from Select Staffing. The following employees are participating: Leads: Renee Montano, Natasha Gonzales, Mary Wagner (retired PCCLD). Taggers include: Alicia Parker, Alva Claussen, Becky Huff, Bobbie Baerg, Filadelfio Trujillo, Jaclyn Baros, Janay Sanchez, Joe'l DeYoung, Jonathan Butler, Karen Duncan, Marion Bond, Michelle Provinzano, Nate Petrov, Pat Stuckey, Sharon Rice, Varina Kosovich.

#### Recruiting:

- Director of Public Services (in anticipation of Jane Palmer's retirement in March 2013)
- Librarian, Technical Trainer (to replace Andrew Bregar's move to Lead Reference Librarian)
- Human Resources Assistant, part-time (to replace Jennifer Martin who left for FT work)
- Taggers and Tagging Team Leads (temporary project work through January 2013)
- Varina Kosovich expanded her role from part-time to full-time Library Assistant in Reference & Readers Advisory

#### INFORMATION TECHNOLOGY

- Resolved major SPAM e-mail issues by reconfiguring Microsoft Forefront Protection for Exchange.
- Assisted Bibliotheca in setting up RFID tagging stations.
- Deployed new public PC usage software SAM 9.0 to Pueblo West.
- Increased PC performance by caching some of the provisioned computers to hard drives.

#### **OUTREACH SERVICES**

- There have been three new homebound customers and two new homebound volunteers added this month to the service.
- There were contacts made to add three new "Community Bookshelf" stops through Books a la Cart. The new partners include YWCA, Pueblo Health Department, and Catholic Charities.
- Stephanie Crawford (retired Lamb Library Assistant) has joined us as an Outreach Volunteer and will be stocking a "Community Bookshelf" in Colorado City.
- The strengthening of the "Community Bookshelf" program is bringing form and identity to Books a la Cart.

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- Kimberly Young (Outreach Manager) and Renee Montano (Outreach Assistant) will attend the Summer Reading Program Workshop in Walsenburg to prepare for Books in the Park and the upcoming summer.
- School District 70 is implementing new computers, and Kimberly Young (Outreach Manager) is working with IT to see if WorkFlows can be added to the new machines as soon as possible.

#### TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- Teresa Valenti held several conference calls with Baker & Taylor cataloging and processing departments managing both the addition of RFID tags to the processing and transition of juvenile accounts from BWI to B&T.
- RFID book tagging began in Technical Services on Friday, October 26; we anticipate receiving AV tags the first week of November, after which all new materials leaving the department will be tagged. Staff will be tagging all new materials until processing is set up with our major vendors, probably for the next 2-3 months.
- Jill Deulen (Collection Development/Interlibrary Loan Librarian) has begun working on the OCLC batch update and ongoing update project. We hope to conduct the batch update process in December and January, when cataloging is slightly slower, and implement quarterly automatic updating beginning in April 2013.

#### **COMMUNITY RELATIONS**

 The eighth annual All Pueblo Reads project took place. The featured book was Plainsong by Kent Haruf. The companion book for kids was Bearstone by Will Hobbs. More than 90 events and activities were held during the four-week period (September 28-October 28). The complete report will be available in next month's Community Relations report.



Okolitza Tamburitzans perform at the All Pueblo Reads Kickoff on September 29.

The opening evening of the *All Pueblo Reads* project featured an art show and sale, with proceeds benefitting the Pueblo Library Foundation. Forty-four pieces by six artists were available for sale, with 40 percent of the purchase price of each item sold going to the Foundation. The featured artists were Janet Garoutte, Lynn Stenzel, Nathan Solano, Jean Latka, Kathy Valenzuela and John Wark. Gross sales were \$2,460. The Foundation's 40 percent cut, plus \$494 from the silent auction proceeds, netted \$1,478 in one evening.





• Videos of the All Pueblo Reads Kickoff, the Creative Corridor Grand Opening, the Haunted

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Windchimes concert and Zombiefest can be viewed at: <a href="http://www.pueblolibrary.org/videos">http://www.pueblolibrary.org/videos</a>

#### **GIFTS & GRANTS**

- Doris Kester donated a portrait to be placed near the Doris D. Kester Southern Colorado Community Foundation Nonprofit Resource Center.
- The Southern Colorado Community Foundation sent \$1,059.91 from the Chamberlain Fund.
- Louis DeGrado, a local author, donated five copies of his books, The Questors' Adventures so all libraries would have a copy.
- A number of contributions were made to *All Pueblo Reads* in support of the Black Tie Ball including:
  - Sherri Baca donated \$100.
  - Catherine Dehn donated \$75
  - P. Michael Voute donated \$100
  - Janet Fieldman donated \$50
  - Bonnie Sajbel donated \$25
  - John Marvel donated \$25
  - o Drs. Gary & Pamela Parks donated \$150
  - Kathleen Sherwood donated \$40
  - Jane & Douglas Sawvell donated \$50
  - Jane Sawvell donated \$50
  - Sarah & Scott Hite donated \$100
  - James Holst donated \$75 representing 10% of sales from the VIP Kickoff Art Premier and sale on September 28.
  - Mark and Reiko Clark donated \$1,000 to sponsor the music.
- Steve Antonuccio (Barkman Library Manager) donated *Hollywood, Colorado* by David Emrich for the library's collection.
- The Friends of the Library donated \$8,646.06 which included:
  - \$5.000 for All Pueblo Reads
  - o \$3,500 for the newsletter
  - \$146.06 for postage

#### STAFF DEVELOPMENT

- Jon Walker attended the State Library OCLC Working Group Meeting in Centennial, CO on October 1.
- Four Technical Services & Collection Development staff attended the CollectionHQ Webinar on October 2.
- Staff Development Day was held on Monday, October 8 with 107 staff attending at the Pueblo West Library. The key speaker featured Detective LeRay from the Pueblo Police Department with good advice for handling difficult communications with customers. Breakout sessions were offered on new equipment and library initiatives, with employees selecting sessions most relevant to their daily work.
- Teresa Valenti (Technical Services & Collection Development Director) attended WESTPAS Disaster Preparedness for Collections in Denver on October 10.
- Eight library staff attended PEAK Outreach Training on October 10 along with representatives from other organizations such as the Housing Authority, Catholic Charities, AARP and ARCH.
- On October 11, Cindy Shimizu (Pueblo West Library Manager), Diann Logie (Lamb Library Manager), Kim Young (Outreach Manager), Carol Perea (Reference & Readers Advisory Clerk) and Carol Rooney (Reference & Readers Advisory Manger) attended a webinar on the use of EBSCO's Consumer Health Complete database.
- Kimberly Young (Outreach Manager) and Maria Kramer (Teen Librarian) attended the CAL Leadership Pre-Conference in Keystone, CO on October 17-18.
- Thirteen staff and five members of the Board of Trustees attended the CAL Conference in Keystone, CO on October 18-20.

Eighteen staff attended RFID tagging training at the Lamb Library on October 24.

# **THANK YOU MESSAGES**

- Marilyn Baillargeon received a flower arrangement from Colorado Humanities to thank her for her help in the library hosting a conference by Mother and Fatherhood of Colorado.
- Carol Kennedy submitted the following comment at Rawlings: "I have attended several events
  with All Pueblo Reads. Thank you! Each one was very interesting and enjoyable. Pueblo Library
  does a wonderful service for us!"
- Marilyn Baillargeon received a thank you note from Melissa Colsman, Executive Director of the Teaching and Learning Unit at the Colorado Department of Education, which reads: "Thank you for your assistance with the CDE regional meeting held at the library in August. Your facility is beautiful and staff was very helpful. Many thanks."
- Jane Palmer received a thank you signed by five staff from the West Custer County Library in Westcliffe which reads: "What a gift you gave us in taking the time to show us your library and introduce us to your talented staff. You have a beautiful and innovative facility that really sparked great discussion and ideas following our tour. Also, the database overview with Kim was invaluable in that it made us aware of options for our library. Thank you, and wishing you continued success."
- Sherri Baca, President and CEO of El Pueblo, sent a thank you letter to Jon Walker which reads, "You will change the lives of children! You are a valued partner in the growth and success of the boys and girls at El Pueblo...an Adolescent Treatment Community. I would like to personally thank you for supporting El Pueblo's kids, through your donation of the (1) night use of the Ryals Special Events Room at the Rawlings Library ... which we used in our auction at the 24<sup>th</sup> Annual Bid 'n' BBQ. The proceeds from this year's event will support the integration of technology into treatment and educational programming. This will enhance and extend our ability to positively impact the lives of our youth in addition to empowering them with up-to-date skills. Thank you again for your support. With your help, we will change the lives of hundreds of at-risk and developmentally disabled children, who have been given a second chance at life. Thank you for the wonderful gift Jon!"
- George Williams sent flowers to the Special Collections Staff with a note which read: "Thanks to everyone for all your help."

Respectfully submitted, Jon Walker Executive Director