

PUEBLO CITY-COUNTY LIBRARY DISTRICT
Report of the Executive Director
Submitted to
The Library Board of Trustees
June 23, 2016

On Your Mark, Get Set . . . READ!

PCCLD staff have been planning this year's Summer Reading Program, which kicks off in June. Program planning and marketing for this signature annual PCCLD project features the themes of sports and exercise, *Get in the Game READ*, *Exercise Your Mind READ*, and *On Your Mark, Get Set . . . READ*. Programming activities will take place at all library locations, some local parks as well as other venues in the community. The InfoZone Museum is featuring an exhibit entitled *Eat Well, Play Well* produced by the Oregon Museum of Science and Industry and the National Institutes for Health. This effort is the work of staff from throughout the library district, including special work by Maria Kramer (Rawlings Youth Services Manager), Ellie O'Keefe (Teen Services Librarian), and Sara Schwartz (Programs and Events Manager). The Friends of the Library are a major sponsor of this project. Other sponsors include Black Hills Energy, Menchie's Frozen Yogurt, The Party People, the City of Pueblo, Sangre de Cristo Arts & Conference Center/Buell Children's Museum, Loaf 'N Jug, Pueblo Ice Arena, Applebee's, Fox 21, Historic Arkansas Riverwalk of Pueblo, Kiwanis, CW SoCo, the Pueblo Zoo, HUB International, Parkview Medical Center, and the Pueblo YMCA.

Read Out Loud 2016 Featuring Tony Abbott

Tony Abbott, author of over 100 books for young readers, visited Pueblo for the 7th annual Read Out Loud! Twenty-two schools in both local school districts participated by reading Abbott's *The Hidden Stairs and The Magic Carpet*. This book is Book 1 in the popular Abbott *Secrets of Droons* series. 3,629 people participated in programming over the course of the project, which culminated in Abbott's two-day visit on April 20-21. The 2016 effort was coordinated by Maria Kramer (Rawlings Youth Services Manager) with assistance from Special Collections/Museum Services, Collection Development, Youth Services and others. The Friends of the Library are a major sponsor of this project.

Record-setting Results: Creating a Culture of Accountability to Ensure Long-term Success

Jon Walker (Executive Director), Sara Rose (COO), and David Hayden (Data Analyst) will join with Partners In Leadership's Jeff McMullin to present at the MPLA/CAL conference on October 21. This year the Mountain Plains Library Association and the Colorado Association of Libraries are jointly sponsoring this conference to take place October 20-22, 2016, in Loveland near Denver, CO. The title of the PCCLD team's presentation is *Record-setting Results: Creating a Culture of Accountability to Ensure Long-term Success*. The presentation will feature an overview of the work done to create a work culture of accountability and goal setting, which has helped the library district overcome a modest one percent growth in service-area population to drive record-setting increases in use of library services over a five-year period. The presentation looks at factors from the perspectives of leadership, human resources, data-driven decision making, and library trends.

Dear Maria Sanchez-Tucker,

Association of Research Libraries Conference Grant

Maria Tucker (Special Collections and Museum Services Manager) was selected as part of a competitive process to receive a 2016 National Diversity in Libraries Conference (NDLC '16) travel award. She was awarded this honor by the Association of Research Libraries (ARL). ARL is a nonprofit organization of 125 libraries at comprehensive, research-intensive institutions that share similar missions, aspirations, and achievements. ARL member libraries constitute the largest and most comprehensive academic and research libraries. Maria was commended by ARL for her

outstanding application and impressive accomplishments thus far. As a recipient of this travel award, she receives a cash award of \$1,000 to cover NDLC '16 conference registration and travel costs. NDLC '16 will take place on the UCLA campus on August 10-13, 2016.

RAWLINGS LIBRARY

Special Collections & Museum Services

- May total attendance was 3,473. Year-to-date attendance is 22,650.
- 277 Document Delivery requests were answered in May. 1,053 items from the collection were counted used by customers in May.
- The InfoZone screened 26 films with 207 attending.
- Programs: Columbian Elementary tour for 56 attendees, CSU-Pueblo presentations had 22 attendees, A Journey of 6,000 Miles had 65 attendees, Roselawn presentation had 15 attendees, Jimmy Newmoon "I Am Joaquin" had 28 attendings, *Raising of America* discussion had 15 attendees, Ute Indian Prayer Trees program had 51 attendees, Mid-Century Modern Schools program had six attendees, a Red Hat tour on May 1 for fifteen participants, Southwest Reading Club met on May 24 with five participants, New Mexico Genealogy Session was offered on May 10 for four participants, Noreen Riffe (volunteer and former employee) provided a Genealogy class on May 25 for five participants.
- Charlene Simms (Special Collections Librarian) presented at Colorado REFORMA conference in Denver on the Hispanic book and mural project. The session was attended by 30 people. REFORMA is a national association to promote library and information services to Latino and Spanish-speaking populations.
- Charlene presented at the Giodone Library about the library history walls for 42 people.
- *Eat Well, Play Well* is a traveling exhibit from the Oregon Museum of Science and Industry and will be on exhibit through the summer.
- Special Collections is organizing and developing two of the Summer Reading exhibits that will rotate through the branches, Historic sports figures and events and Ansel Adams photos. An "I am Joaquin" exhibit about the poem written about Corky Gonzales is on exhibit. Students from St. Therese have displayed their stories and mannequins about immigration to America.

Reference and Readers Advisory

- Artists Terry Cates and Steve Mason displayed paintings on the 2nd floor of the Rawlings Library in "Landscapes and Still Life."
- Hispanic Resource Center: Spanish Classes were held Saturdays with eight attending, ELL class attendance was 85, citizenship classes attendance in May was 120.
- Adult Literacy: Jackie Swanson (Adult Literacy Coordinator) continued reaching out to community organizations, including PCC, Catholic Charities, Pueblo County Department of Social Services, and Blue Sky in May. Volunteer assistance has increased to 22 with 25 learners waiting for tutor volunteers. Adult Literacy Tutors gave 650 hours to the library.
- Idea Factory & Technology Training: Idea Factory program attendance in May was 259. During May, David Hartkop (Technology Trainer) offered ten technology training classes with 53 people in attendance. David's work with RepRap Libro, Instructions and Balloon Launch on Thingiverse 3D Printing plans and instructions continue to be viewed in Thingiverse with 865 views and 87 downloads in May. David also offered two beginning computer classes to English Language Learners (ELL) with seven in attendance. VHS to DVD conversion use has increased. Derrick Mason (Idea Factory Librarian) reports a number of customers who are able to use the application successfully. Work with Central High School completed with students learning about stop motion video and editing effects via library support. The Steel City Makers Club, Startup Pueblo and CSU-Pueblo are active in the maker community. Groups are meeting regularly in the Idea Factory. Total Digital use with Idea Factory in May was 1,652.
- Homebound Service: Homebound had 57 circulations provided to 38 homebound customers. Seventeen volunteers spent 13 hours delivering materials to homebound customers.

Youth Services

- MinecraftEDU had 51 participants.
- SPELL (Supporting Parents in Early Literacy through Libraries) reached 327 participants at CSU-Pueblo, Beulah Heights, Kinderkirk, St. Therese, Thatcher, Ascension Preschool, Trinity Lutheran, and Children's Palace.
- *May the 4th Be With You*, a celebration of all things Star Wars related, attracted 13 to Giodone, Pueblo West 82, Lucero 40, Greenhorn Valley 26, Barkman 26, Rawlings 104, and Lamb 30.



Summer Reading promotion at Heritage!

- *Free Comic Book Day*, the first Saturday in May: Lucero had 75 participants, Giodone 60, Greenhorn Valley 63, Pueblo West 92, Beulah Satellite 50, Lamb 35, Rawlings 94, and Barkman 30.
- Youth Services hosted a *Mad Hatter Tea Party* in honor of Lewis Carroll's *Alice in Wonderland* with 102 attending.
- The Resource Area For Teachers (RAFT) hosted a session for educators about "makerspace" in teaching attended by six.
- Battle of the Books, a competition in which grade-school students test their knowledge of 40 classic children's books, had 17 teams from nine schools with 75 in attendance.
- *Read Dog, Read!* had 25 participants.
- Teen Movie Night had 13 attend, and the Teen Advisory Board was attended by 12. HOMAGO had 14 participants.
- Head Start had 164 participants. Time for Tots at the Library @ the Y had 40 participants; Storytime @ the Y had 177.
- Visits, Outreach and Tours totaled 1,191 participants:
 - May 2 - Imagination Station - Storytime Visit - 31
 - May 3 - Savannah Smiles - Storytime Visit - 24
 - May 3 - Chavez Huerta Academy – Summer Reading Program (SRP) Promotion - 51
 - May 9 - North Mesa - Storytime and Tour - 65
 - May 11 - Central Christian Preschool - Storytime Visit and SRP promotion - 16
 - May 11 - Catholic Charities Playgroup - Storytime Visit and SRP Promotion - 30
 - May 11 - Happyland Preschool - Storytime Visit and SRP Promotion - 35
 - May 13 - Carlile Elementary - SRP Promotion - 335
 - May 17 - Savannah Smiles - Storytime Visit - 27
 - May 18 - Mother's Day Out Preschool - Storytime Visit and SRP Promotion – 19
 - May 21 - Safety Jam - Library Info Booth and SRP Promotion - Registered 332 people!
 - May 24 - Columbian Elementary - SRP Promotion - 56
 - May 25 - Southside Child Care Center - Storytime Visit and SRP Promotion - 20
 - May 25 - St. Therese - Most Improved Reader and SRP Promotional Visit - 150



BARKMAN LIBRARY

- Paula Pryich (Librarian) provided a Mother's Day storytime with two in attendance.
- Outreach programs at Belmont Elementary, Building Blocks, and CSU-Pueblo Preschools reached 137.
- Paula visited Belmont and Ben Franklin Elementary Schools to speak with the student body about summer reading.
- Matthew Parlier (Library Specialist) had 60 in attendance for the Ben Franklin Elementary library tour where summer reading information was provided.
- Matthew attended an outreach opportunity at Day Star Christian School on May 22 and interacted with about 50 people.
- Centralized programming hosted by Barkman and Youth Services staff included: *May the 4th Be With You* with 26; *Read Dog, Read* with 14; and Free Comic Book Day with 30.
- Barkman Staff hosted the following programs: Barkman Year-Long Reading Challenge had 35 participants in May; Finances and Decision program presented by Robert Reyes had 14; Book Discussion Group had 7; Barkman Book Worms book club had two; *Minecraft Madness Lock-In* had 14; Crafty Needles Group had 40; Afternoon Movie had 18; and the Adult Coloring program had five.

GIODONE LIBRARY

- Kayci Barnett (Giodone Manager) provided a presentation to the Philanthropic Education Organization luncheon on May 4.
- North Mesa Elementary made a field trip to the Giodone Library on May 16.
- Giodone staff participated in Summer Reading promotions at Pleasant View Middle School, North Mesa Elementary, and Vineland Elementary.
- Giodone partnered with the South Mesa Elementary Title One reading group on May 24.
- Paula Pryich (Giodone Librarian) presented Most Improved Reader Awards to South Mesa Elementary 5th Grade students on May 26.
- Jeanne Erickson donated a rocking chair to the Giodone Library.



GREENHORN VALLEY LIBRARY

- Spring Into Summer Toddler Playtime had 78 participants.
- Tinker Lab Tuesdays had 20 participants.
- Free Comic Book Day on May 7 had 63 at Greenhorn Valley and 50 at Beulah. In addition to enjoying the drawing station, participants also had a chance to meet cartoonist, Don Bryant.
- Tipi Talk with Clint Chartier on May 14 had 37 participants invited into his tipi where he shared stories about Native American history and showed authentic artifacts.



- Spring Into Summer Toddler Playtime – 78 participants

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- Tinker Lab Tuesdays – 20 participants
- Read Dog, Read! - 15 participants
- *May the 4th Be With You* – 26 participants
- Lego Mania on May 20 had 26 participants.
- Junior Chopped on May 21 had 28 participants. Eight teams competed in Greenhorn Valley's first-ever Chopped event, putting their culinary skills to the test to impress three brave judges! This event was so successful, we have had many customers request a competition for adults!
- Adult programs included: Thursday Night Yoga had ten participants this month (Sheree practiced Vinyasa, and her last session will be June 9); Yarn Club on May 9 had three participants; Put a Cork in Your Monday Blues with The Felted Dog on May 9 had 16 participants; Maker Studio Fairy Doors on May 14 had 17 participants; Maker Studio Garden Markers on May 20 had three participants; Scrapbooking Club on May 20 had seven participants.
- The first Greenhorn Valley Farmers' Market on May 28 had approximately nine vendors and 162 visitors. While it was still early for many vegetables, there were plenty of spring greens, handmade wares and live music to please the crowd!



- The Beulah Satellite Library held the following events: Revenge of the Sixth Star Wars Party on May 6 for eleven participants; Lego Mania on May 13 had eight participants; Create a Koinobori on May 17 had five participants.
- Outreach for the month included the Chamber of Commerce luncheon on May 12, Rye Telephone Company open house on May 19, the CSU-Extension Office to initiate a partnership around maker activities, the Beulah School of Natural Sciences Title One Night to promote the Summer Reading Program to 72 people, visits to classrooms at Rye Elementary School on May 19 and 24 to promote summer reading reaching 312 students, Preschool at Rye Elementary on May 19 with 148 attendees, and storytime for nineteen people at Aspen Acres Campground on May 28.
- Meeting Room Use in May included: GHV Chamber of Commerce, Americorps, Young Living Essential Oils Consultants, DoTerra Essential Oils Consultants, Greenhorn Kickers 4H Club, Colorado State Library Collection Development Workshop, District 70 Online Classes, Valley Backpacks, Tai Chi Classes, Pinochle Club, Baby Shower, Garden Club, Private Tutoring, Cuerno Verde Arts Council, Citizens for a Healthy Pueblo, Rye Women's Club, and Lion Chasers.

LAMB LIBRARY

- Lamb had 12,349 visitors to the library in May. There were 56 events in the meeting rooms in May.
- Total program attendance was 1,317.
- In May, Lamb did see an increase in the number of school class visits to the library. There were seven visits from area elementary schools. Highland Park brought over 297 students (Kindergarten to 3rd Grade) to the library for tours and storytime. Beulah Heights brought another 170 students to the library for tours and storytime. In addition, Lamb staff visited a number of area schools to promote the summer reading program.

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- For the month of May, the Lamb Library held eight programs for adults and two programs geared toward teens and adults. These events brought in attendance of 42. The most popular event this month was the Cheesemaking workshop on May 21.
- Natasha Gonzales (Customer Service Representative) displayed original artwork for summer reading.

LUCERO LIBRARY

- Catherine Shepherd (Children's Librarian) presented the following youth programs: Teen Advisory Board for 3, *May the 4th Be With You* for 40, Papel Picado for fifteen, Free Comic Book Day on May 7 for 75, Perler Beads events for 40, Straw Structures for twelve, Rubber Band Helicopters for 25, Teen Book Speed Dating for seven. Movies included *Star Wars* for 25, *Insurgent* for 10, and *Hunger Games* for 17. Outreach Storytimes were provided for Bradford Elementary with 65 and to Eastside with 17. Hardknox Gang Intervention and Prevention had 65 participants.
- Summer Reading outreach was provided at Bradford Preschool Family Day, Parkview Parent Night, Bradford Parent Night with 26, Boys & Girls Club with 60, and Girl Scout Daisy Troop on with 15.
- Tobias Martinez (Community Resource Specialist) continues to make contact with organizations and has referred several homeless individuals to Posada.
- Tobias assisted Pillars of Unity in conjunction with American Medical Rescue to arrange transportation for East Side kids to participate at Safety Jam in the City Park. Tobias hosted a library booth.
- Valarie Sanchez (Lucero Customer Service Representative) and Yvonne Harris (Materials Handling Technician) participated in Cinco de Mayo festivities at El Pueblo Museum with library information.
- Books a la Cart: Valarie Sanchez and Tobias Martinez delivered 1,448 items.

PUEBLO WEST LIBRARY

- We had 377 people use four study rooms in May.
- Pueblo West was a ballot drop-off location for the special election on May 3. There were 2,391 ballots collected.
- Pueblo West Library hosted the Pueblo West Business Expo in conjunction with the Pueblo West Citizens Council and had attendance of 45.
- In the month of May, the Pueblo West Library held a total of 70 programs and one art exhibit for a total of 2,252 participants.
- There were 35 adult programs with a total of 222 attendees.
- There were a total of 11 children's programs and promotional visits for a total of 438 attendees. The best attended event was the *May the 4th Be With You* program with 82 participants.
- Teen programming continued to be very well attended with 534 teens attending 24 programs. This included 92 teens attending Free Comic Book Day.
- Elizabeth Flores (Pueblo West Librarian) participated in Junior Achievement and presented to the kindergarten class at Prairie Winds Elementary on May 3, 17 and 24.
- Staff made four visits to area schools to promote Summer Reading.
- Susan Wolf (Pueblo West Manager) attended the year-end party of the Pueblo West Women's League on May 20.
- Heather Wilder (Pueblo West Librarian) and Susan Wolf attended the Pueblo West Chamber quarterly luncheon on May 25.



Rachael Parlier (Library Specialist) works with a small group of students during a school visit to the Lamb Library by Beulah Height Elementary students and parents.

FACILITIES

- Supported set up of new exhibit Eat Well and Play Well exhibit in the InfoZone and packed up Smithsonian exhibit.
- Completed 421 work orders.
- Completed installing lights at Lamb
- Cut Rate Sewer repaired a sink hole at Lamb driveway adjacent to sewer repair work they had completed earlier.
- Cintas completed the annual fire inspections at all branches.
- Trane completed annual chiller service and also repaired leak on chiller.
- Installed new Nest smart thermostat and smoke detector at Barkman.
- Set up shelving for Teen Central at Rawlings.
- Implemented new preventive maintenance tracking system.
- Completed seal coat and parking lot striping at Lamb.

HUMAN RESOURCES

Terminations /Retirements:

- Steve Antonuccio (Pueblo West Library Manager) retired on May 2.
- Mandy Brown (Substitute Materials Handling Technician) resigned effective May 10.
- Megan Petersen (Special Collections & Museum Services Museum Coordinator) resigned effective May 13.
- Christopher Rief (Lucero Library Specialist) resigned effective May 13.
- Rebecca Farris (Youth Services Materials Handling Technician) resigned effective May 16.
- David Hartkop (Reference & Readers Advisory Technology Trainer) resigned May 27.

New Hires, Promotions and Lateral Moves:

- Rick Trujillo started as Seasonal Facilities Worker on May 2.
- Susan Wolf promoted to Pueblo West Library Manager effective May 2.
- Heather Wilder transferred from part-time Lamb Librarian to full-time Librarian at Pueblo West effective May 2.
- Jerry Vigil promoted to Lucero Customer Service Representative to Library Specialist effective May 15.
- Yvonne Harris promoted to part-time Customer Service Representative from Materials Handling Technician at Lucero effective May 16.
- Rachael Parlier promoted to part-time Librarian in Training at Lamb effective May 23.

Recruiting / Open Positions:

- Part-time Materials Handling Technician at Lucero.
- Part-time Materials Handling Technician at Lucero (to fill Christa Leon's position who resigns effective June 2).
- Museum Services Coordinator
- Part-time Lamb Library Specialist
- Part-time Youth Services Materials Handling Technician.
- Part-time Materials Handling Technician at Giodone (to fill Joe Devondorf's position who resigns effective June 9).
- Technology Trainer in Reference & Readers Advisory.

Volunteers contributed 1,188.10 hours valued at \$26,304.53 (estimated by Independent Sector's figure of \$22.14 per hour). The Volunteer of the Month for April was Lois Allison and the Read Dog Team and for May, Christine Phillips who volunteers with the Community Relations Department.

TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 5,728 items were added to the collection in May, and 3,765 items were withdrawn.
- Jill Deulen (Technical Services & Collection Development Director) worked to train staff in new Cloud ebook service.
- Jill Deulen worked to establish new state parks pass checkout program. Rich Poll, Elizabeth Flores, and Theia Bravo (Collection Development Librarians) purchased opening day collections

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for the Cloud. Elizabeth Flores visited Pueblo West, Special Collections, and Youth Services to give a demonstration on the Cloud. Theia Bravo visited Greenhorn's meeting to give training on the Cloud. Rich Poll visited Giodone and Reference & Readers Advisory department meeting to give demonstrations on the Cloud

- Rich has been working on a project to make resources more available for PCCLD's book clubs. There are currently eight known clubs in the area.
- The preparation of 100 new puppets was completed.
- Peggy Bilger (Technical Services Specialist) worked on sending out the ProLiteracy collection by June 1 for the Adult Literacy program, and ordered new literacy materials.
- The library received a DVD test order from Baker & Taylor and everything looked correct. Elizabeth Flores will begin ordering juvenile DVDs through B&T.

STAFF DEVELOPMENT

- Kayci Barnett (Giodone Manager) attended the Harvard Physicist Lecture and Dinner at CSU-Pueblo on May 2.
- Tammi Moe attended the Digital Public Library of America Co/Wy Digital Collections Planning Group Kickoff Meeting in Denver on May 2.
- Kayci Barnett (Giodone Manager) attended "BioBlitz STEM" training provided by the Catamount Institute on May 3.
- Sherri Baca (Chief Financial Officer), Terri Daly (HR Manager) and Loretta McDaniel (HR Coordinator) attended a PERA Informational Meeting on May 4.
- Kirsten Dees (Early Literacy Librarian) participated in a Storytime Observation at the Nature Center on May 4.
- Maria Tucker (Special Collections & Museum Services Manager) attended a History Connections meeting on May 4. A consultant from the State of Colorado's CHAMP program visited all the history museums in Pueblo, including the InfoZone and will provide recommendations on how to promote museums to tourists.
- Sherri Baca (Chief Financial Officer), Terri Daly (HR Manager) and Loretta McDaniel (HR Coordinator) attended ACA Webinar on IRS Audits on May 4 provided by HUB International, the library's benefits broker.
- Diann Logie (Lucero Library Manager), Charlene Simms (Special Collections Librarian), and Maria Smyer (Hispanic Resource Coordinator) attended the ALA REFORMA Mini-Conference on May 6.
- Sherri Baca (Chief Financial Officer) attended PFM Debt and Investment Management Forum in Denver on May 6.
- Nineteen managers and directors attended a Managers Training Day presented by Ben Leichtling on May 10.
- Sherri Baca (Chief Financial Officer), Janina Goodwin (Rawlings Manager), and Sara Rose (Chief Operations Officer) attended an Active Threat Awareness Workshop on May 11.
- Pat Stuckey (Pueblo West Customer Service Rep) attended "Early Literacy Outreach for Teen Parents: Engage and Inspire with ECRR 2.0" webinar presented by Corinne Sanchez from the San Antonio Public Library on May 12.
- Jacque Collins and Natalie Gallegos (Youth Library Specialists) attended a CLiC Conference Follow-up Meeting on May 12.
- Sherri Baca (Chief Financial Officer) and Terri Daly (HR Manager) attended the HR Library Roundtable provided by Mountain States Employers Council (MSEC) on May 12.
- Terri Daly (HR Manager) attended an Open Enrollment Communication webinar provided by SHRM (Society for Human Resources Management) on May 12.
- Ten staff from Giodone, Barkman and Youth Services attended Minecraft Training at Rawlings on May 12.
- Lorina Messenger (Giodone Library Specialist) attended RAFT Makerspace training at Rawlings on May 13.
- Loretta Dilorio (Youth Materials Handling Technician) attended Library training provided by Maria Kramer (Youth Services Manager) on May 16 and 25.

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- Maria Kramer (Youth Services Manager), Ellie O’Keefe (Teen Librarian), Kayci Barnett (Giodone Manager) and Amy Martin (Greenhorn Valley Manager) held a Mini-Meeting to discuss Teen Programming in the Branches on May 17.
- Peggy Bilger, Pat Mascarenas, Lee Vigil, and Michele Myzia (Technical Services staff) completed online training on cataloging digital resources on May 17-19.
- Jacque Collins and Natalie Gallegos (Youth Library Specialists) and Kirsten Dees (Early Literacy Librarian) attended Help Desk Training on May 19.
- Pat Stuckey (Pueblo West Customer Service Rep) attended “Genealogy Essentials: Helping Patrons Search for Family Roots” webinar presented by WebJunction on May 19.
- Ten staff from Technical Services & Collection Development, Finance and HR attended 3M Cloud Training provided by Jill Deulen (Technical Services & Collection Development Director) on May 19.
- Sherri Baca (Chief Financial Officer) attended the Front Range Finance Officers Meeting in Castle Pines on May 20.
- Peggy Bilger (Technical Services Specialist) and Jon Walker attended an EBSCO linked data webinar on May 20.
- Three staff from Youth Services and Barkman attended InfoZone Training on May 20.
- Alayna Parker (Giodone Materials Handling Technician) attended “Library Customer Service” on May 22.
- Kirsten Dees (Early Literacy Librarian) attended Pueblo Early Childhood Council Meeting on May 23.
- Daniel Gaghan (ILS Administrator) attended CONSUGI in Indianapolis, Indiana on May 23-27.
- Terri Daly (HR Manager) attended a webinar to review the new Employee Recognition program on May 24 provided by “You Earned It.”
- Deb Cherry (Giodone Customer Service Rep) attended Reference Interview training on May 24.
- Peggy Bilger, Pat Mascarenas, Lee Vigil, and Michele Myzia (Technical Services staff) completed online training for a general information course on Marc records on May 24-26.
- Sherri Baca (Chief Financial Officer), Terri Daly (HR Manager), and Sara Rose (Chief attended “New FLSA Rulings” webinar provided by MSEC on May 25.
- Alayna Parker (Giodone Materials Handling Technician) attended “Introduction to Tech Services” on May 25.
- Maria Tucker (Special Collections & Museum Services Manager) attend the Lyasis Leadership Forum at Anythink Library in Thornton on May 26. Information sharing about the needs of digital and cultural heritage management was the focus.
- Sherri Baca (Chief Financial Officer) attended “Making Ethics Count: Power, Influence, and Ethics in the Workplace and Making Ethical Decisions in Today’s Competitive Environment” presented by McPherson, Breyfogle, Daveline & Goodrich, PC of Pueblo on May 26.
- Paula Pryich (Barkman/Giodone Librarian) attended “Introduction to Technical Services and Cataloging” webinar provided by Idaho Commission for Libraries on May 26.

THANK YOU MESSAGES

- Tony Abbott (Read Out Loud visiting author) sent Maria Kramer (Youth Service Manager) the following letter: “...My visit to your fabulous library, and the opportunity to chat with nearly 1,500 Pueblo students, was an absolute inspiration and a treat. Thank you for everything you did to bring me to your lovely city, and for all the amazing things you do for your community. The students were so smart and welcoming, enthusiastic, funny, and heartwarming. I felt we really connected, and that’s because of you and your sense of responsibility to the kids of Pueblo. I thoroughly enjoyed our lunches together, a chance to get to chat informally. Please share my thanks with Janina (Goodwin) and Thea (Martinez), and all your other colleagues who helped organize the two days. They were fab, just like you. ... thank you again, for a memorable and fun time with you and the Pueblo children.”
- The library received the following hand-written thank you letters addressed to “Dear Library:” from students of North Mesa Elementary after attending the Read Out Loud program with Tony Abbott:

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- Thank you for giving us the opportunity to see Tony Abbott. I loved seeing Mr. Abbott because it was so nice to see the author of the book that we're reading in the classroom. *The Secrets of Droon and The Hidden Stairs and The Magic Carpet*.
- Thank you for letting us go on the field trip and letting us see the author Tony Abbott. Thank you for the same field trip and the experience for the author.
- Thank you for giving us the opportunity to see Mr. Abbott. I really liked it when he showed us the slideshow and whenever he got an idea he wrote it down, and I always know that when I have an idea always write it down.
- Thank you for giving us an opportunity to see Tony Abbott. If you are going to send this to Mr. Abbott. He didn't get to answer my question. It was: What inspired you to make your books funny? Why did you want to make books?
- Thank you for giving us the opportunity to see Mr. Abbott. My favorite part was where we imagined the pirates on the pirate ship.
- Thank you for letting me go to the library . . . I want to say thank you for putting your time in coming to see us. I love your work now. I want to write a book too.
- Thank you for letting Mr. Abbott talk to us. It was wonderful. I was happy and I had fun. Mr. Abbott was funny. He made me laugh. My class saw Mr. Abbott read *The Hidden Stairs and The Magic Carpet*, and it was an awesome book. I wish I could see Mr. Abbott again. Thank you Library.
- Thank you for letting us go and listen to the author. The only thing I didn't like that we had to sit there for two hours. But after all I loved our field trip.
- Thank you for letting us go there to see the author speak and talk about himself and letting us speak to him. Thank you again for letting us go to the library for the field trip.
- Thank you for giving us the opportunity to see Mr. Abbott. It was really fun seeing you and learning a lot. I had a great time listening to you talking about your books. I love reading your books. They are so fun to read and so good, and the slide show was really fun. I had a great time.
- Carol Fortino left the following comment on the Smithsonian exhibit: "Hi Maria (Tucker), Just wanted to thank you for all your hard work to get this exhibit."
- Mark Clinard from Florence, Colorado sent the following note to Maria Tucker (Special Collections & Museum Services Manager): "I am sure it was a big, time-consuming job for you to bring the recent Smithsonian lectures to Pueblo, and I am sure everyone appreciates your efforts. Thank you."
- Maria Tucker (Special Collections & Museum Services Manager) received a note signed by students from McClelland School which read: "Thank you for hosting our history fair at the library. We really appreciate the opportunity to show our work to our parents and to library patrons."
- Dr. Luis Velez, Pueblo Chief of Police, wrote the following: "The Pueblo Police Department (PPD) held its 5th annual Staff Retreat on May 11, 2016 in the Ryals Room of the Rawlings Library. For the fifth consecutive year, the PPD has been allowed to utilize this remarkable facility and we are very thankful for the opportunities that the library has provided. Additionally, the staff of the library has been extremely accommodating, in not only reserving the facility, but also setting up of the room, quickly resolving any technical issues that arise, and providing an overall pleasant experience. Specifically, I would like to acknowledge and thank Administrative Assistant Marilyn Baillargeon. Ms. Baillargeon reserved the spaces for our use, months in advance of the event and she was extremely accommodating by coming in early to let us in and make sure that everything was set up correctly. Ms. Baillargeon is always very pleasant and extremely professional and it was a pleasure to work with her! I would like to also thank other library support staff, including Charles from the IT Department, who was equally as accommodating and his professionalism was appreciated. Thank you again for providing such amazing facilities for the community's use. We anticipate continuing to utilize the Rawlings Library facilities for future staff retreats because they are so perfect for our event. Your staff is accommodating, resourceful and extremely professional! Thank you!"
- The library received the following letter from Rex Eric Schulz from Tennessee Colony, Texas which reads: "My first regret is that I do not know the name of the person who helped me. I would like to

thank you in a personal way—by addressing you according to your God-given name. You have helped me find information and facts about the life of my grandfather. He died when my father was merely 15 years old—I never knew my grandfather, except from a few pictures and scraps of paper; Dad didn't talk much about his father, my grandfather. When I received the copies I quickly flipped through them and realized that those pieces of paper were the closest personal contact I had ever had with my grandfather. When I told my friend that I had 'found my grandpa' my voice began to tremble and crack, and tears began rolling down my face. They were tears of sorrow, for never knowing my grandfather, and tears of joy, for being allowed to know something of his life and of his death. I am 47 years old, and doing time; by all accounts a shame to my family and friends. Thank you, you have helped me to 'make contact' with my grandfather. God bless you."

- Daniel Levinson, Associate Director of the Pueblo Arts Alliance wrote the following letter to Maria Tucker (Special Collections & Museum Services Director) which reads: "Thank you very much for your support of the Spotlight on Pueblo event. We appreciated your printing of the posters as well as providing food/drinks during the reception. We were grateful for you staying open late and welcoming the guests. Overall, the reception went very well. I was happy to showcase the artwork in the space. The InfoZone Theatre is such an incredible venue for events like this. I would love to work here again (and not have tech problems which were completely my fault). Again, thanks so much for helping us put on this event and your continued support of the Pueblo Arts Alliance. We look forward to the next collaboration."
- Robert Mack, Associate Professor Anthropology, retired University of Alaska, Anchorage and sometime adjunct at PCC, sent the following letter to Maria Tucker (Special Collections & Museum Services Manager) regarding the Exploring Human Origins exhibit: "My hat is off to you and your able staff. The highest compliments and accolades to you folks! Maria, your creativity, innovation and dedication resulted NOT ONLY in securing the top spot in a highly competitive grant awarding, but in 'pulling off' one of the best six-week series of events, involving many types of media, of which I have ever been a part. You and staff orchestrated a complicated program fine tuning and dove-tailing a myriad of guest lectures, student tours (I was very impressed with Megan Petersen and Crystal Talley's excellent manner with all the student tours) physical displays and handouts. All this with the greatest of courtesy to the many participants and visitors. In my many days as an Anthropologist and conference involvement I have never seen anything better! So hats off to you and your staff!:"
- Marilyn Hurley from Philanthropic Education Organization wrote the following notes:
 - To Charlene Simms (Special Collections Librarian): "Thank you so much for your presentation to Chapter F, P.E.O. on the history wall of the Giodone Library. Your knowledge and love of history came through. All of my sisters appreciated hearing you today. Again, thanks for your time and enthusiasm."
 - To Kayci Barnett (Giodone Manager): "Thank you for hosting Chapter F, P.E.O. today. You have a lovely, interesting library. Your presentation was very informative—makes me proud of our Pueblo libraries and the experiences they provide for all Pueblo. Again, thank you for your good work."
- Paula Holmes, ALA ALSC Curiosity Creates Consultant, sent the following e-mail to Natalie Gallegos (Youth Services Library Specialist): "I was reading your final evaluation and was so impressed with your analysis, doubly so, finding out this was your first grant. I am including some of your quotes in my final report concerning rebranding the storytime room and your comments on staff buy-in. I hope that you become more involved in ALSC. ..."

Respectfully submitted,
Jon Walker
Executive Director