

PUEBLO CITY-COUNTY LIBRARY DISTRICT

Report of the Executive Director

Submitted to

The Library Board of Trustees

April 26, 2018

Outstanding Women Recognition

PCCLD's Annual Outstanding Women luncheon ceremony took place at the Rawlings Library on March 9 with 293 attending to recognize 41 women of achievement. The Board of Trustees also nominated Lyndell Gairaud and Carol Rooney for this award.

America's Best Public Library

Doreen Martinez, Laura Savage, Midori Clark, Phil Mancha, and Jon Walker, represented our local community at the Colorado General Assembly on March 16 on the occasion of the reading of a Proclamation from Governor John Hickenlooper declaring Pueblo City-County Library District Day in honor of PCCLD's recent selection as the people's choice as America's Best Public Library.

PLA Inclusive Internship Initiative

PCCLD learned that it has been selected to participate in the Public Library Association's Inclusive Internship Initiative. The program fully funds a local high school junior or senior to work at PCCLD under the guidance of a librarian mentor. Ellie O'Keefe (Teen Services Librarian) is PCCLD's lead on this project. The grant provides a stipend to pay the intern, travel funds for participants to attend a kick-off event in Washington DC and a wrap-up event in Chicago, materials to guide the mentor-intern program, and collaboration opportunities with the Public Library Association, the Young Adult Library Services Association, the American Library Association, and the Association of College & Research Libraries.

University of Colorado Area Health Education Center Grant

PCCLD has been selected to receive a grant from the University of Colorado Area Health Education Center. The grant will provide a special exhibit at the Rawlings and Lucero Libraries this fall and \$1,000 in support of the exhibits. The exhibit will include educational information about the human body and healthy choices. Maria Tucker (Manager of Special Collections and Museum Services) is overseeing this project for PCCLD.

Charge Ahead Colorado Grant

PCCLD is working in collaboration with Pueblo County on an electric vehicle station in Pueblo West. Pueblo County has received a \$16,000 grant from Colorado Energy Office to establish an electric vehicle charging station adjacent to the Pueblo West Library and Pueblo West Civic Center Park. Pueblo County currently is raising additional funds for the project, which will provide facilities to allow electric automobiles to charge in a location that allows for alternative activities, such as the park and the library, during the vehicle electric charge-up process. Total cost of the project is estimated at \$45,000.

RAWLINGS LIBRARY

Special Collections & Museum Services

- March total attendance was 5,515. Year-to-date attendance is 13,428.
- 200 Document Delivery requests were answered in March. 1,006 items from the collection were counted used by customers.

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- Blake Hatton (Digitization Coordinator) completed the following digitization projects:
 - Scanned approximately 950 pages of documents, 35 photographs, and completed five research and digitization requests. Most of the scanning was for “She’s a WOW” exhibit currently on display in the InfoZone.
 - Prepared social media posts to promote Special Collections. This month was also very good for social media. Special Collections’ posts generated 171 reactions, 6 comments, and 35 shares.
 - Maria Tucker (Special Collections & Museum Services Manager) and Blake Hatton have made several trips to *The Chieftain* to bring back archival material to add to the Robert Hoag Rawlings archival collection.
 - There are now 6,081 items in the digital collection.
- The InfoZone offered 30 movies attended by 418 in March.
- InfoZone programs included:
 - Opening reception for the Southern Colorado Photography Society exhibit had 109 participants.
 - Legacy Trunks from the Pueblo Heritage Museum were presented on a variety of topics at all of the branches with a total of 117 participants. The Immigration Trunk was held in the InfoZone on March 3 with 10 participants; History of Railroad Technology Trunk at Lamb on March 10 with six; Skirts and Stethoscopes on March 12 in the InfoZone with 20 and on March 17 at Lucero with 37; Zebulon Pike Trunk at Barkman on March 24 with 14 and at Giodone on March 31 with eight; Cowboy Trunk at Greenhorn Valley on March 24 with eight; and History of the American Quilt Trunk at Pueblo West on March 31 with four.
 - Four Hatha yoga for Aging classes with 49 participants.
 - Bridging Borders with 56 participants.
 - Craft Series from March 19-23 with 58 participants.
 - “She’s a WOW” Opening Reception with 95 participants.
 - History Connections of Pueblo Meeting with 15 participants.
- There was one school tour provided for 15 students.
- Community Usage of the InfoZone Theater in March included:
 - March 3: Story Keepers; Pueblo Stories
 - March 8: Yoga for Beginners by Amy Martin
 - March 10: Community Mariachi Event
 - March 13: REOCA; Renewal Energy Owners Coalition of America
 - March 27: Walk with Me: A Journey Into Mindfulness Featuring Thich Nhat
 - March 31: Expect the Unexpected with Home Preparedness by the Pueblo City-County Health Department and SRDA
- Genealogy and Special Collections Programs included:
 - Poetry Reading on March 22 with 25 attending.
 - Charlene Garcia Simms (Special Collections Librarian) presented on *Malinche* at El Pueblo Museum on March 21 with 30 attending.
 - Charlene Garcia Simms prepared the nomination for the historic woman to be honored, Gertrude Jordan, and made a short presentation at the Outstanding Womens Award Luncheon.
 - The Southwest Book Club had three attending.
 - The Research session on March 6 was attended by two.
 - Ancestry.com training on March 14 was attended by four.
 - Lineage session presented by Noreen Riffe (Volunteer) on March 28 was attended by 5.



CSU-Pueblo students at the opening reception for “She’s a WOW!”

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- Maria Tucker (Special Collections & Museum Services Manager) presented to Hank Anton's Men's Church group about the Flu of 1918 at the Country Club on March 3 with 15 attending.
- Exhibits:
 - Selected and provided images for "Women in the Workforce" and "She's a WOW" exhibits. The InfoZone collaborated with CSU-Pueblo students to develop "She's a WOW: Women Ordnance Workers in Pueblo, CO 1942-1945." The exhibit was researched and developed by the students.
 - District 60 Elementary Art Show and the Heroes Art Project will be on exhibit in April and May.

Reference and Readers Advisory

Adult Programs, Events and Displays

- March displays: Staff Picks, Women's History Month, Kirkus: Best of 2017 Fiction & Nonfiction, Art House Films and Books, Gardening, Read A-likes, Heroine Fiction.
- State Government Documents Monthly Usage was 16.
- Yoga for Beginners had 53 participants.
- Bullet Journal Club on March 3 had 12 participants.
- Spring Gardening Supply Swap on March 10 had 37 participants.
- *To Dye For*, Tie Dye program, on March 23 had 13 participants.
- Vinyl Destination on March 27 had 2 participants.
- Documentary: Walk with Me—A Journey into Mindfulness with Thich Nhat Hanh had 50 participants.

Hispanic Resource Center

- Exhibits included: "A Woman's Love of Animals" by local painter Mo Keenan-Mason; "Simpler Things" by painter Steve Mason; and "Unmasking Brain Injury" by the local Pueblo Chapter of the Brain Injury Support Group.
- The HRC Film *The Vessel* was shown on March 29 with 8 attending.
- Bilingual Stories had 29 in attendance in March.
- HRC Classes
 - Spanish Classes attendance for the month was 67.
 - English Classes attendance for the month was 119.

Adult Literacy Program

- The new Edmentum pilot program is off and running. There are five adult learners/tutor teams participating. We will continue to use the program and document progress for the remainder of 2018.
- Jackie Swanson (Adult Literacy Coordinator) hosted Adult Literacy Tutor training on March 22. Twenty tutors, mostly new ones, attended the session.
- For Career Online High School, PCCLD has one more scholarship available from the original thirty funded in 2017 by the Colorado Department of Education with 29 students currently working toward diplomas. Ten additional scholarships are funded for 2018.

Older Adult and Homebound Programs

- There are currently 20 active homebound customers served by 15 active volunteers who delivered 58 circulated items.

Computer Classes and Digital Training

- Total computer training and program attendance was 142 (computer classes, Super Seniors, open lab, VA group).
- Darius Goshay from Pueblo Wireless Doctor assisted 8 customers with their smartphone questions on March 3.
- Open Learning Lab volunteers met for nine sessions where volunteers provided one-to-one tech support to 58 customers.
- Lori Kozel (E-Resource & Digital Collection Librarian) provided eight technology classes with a total number of 62 participants. Basic instruction was presented for Google Drive, Docs, Slides, and Sheets. Super Seniors learned about podcasting, social media, Google Keep, and online selling options.
- Met with veterans from the Community Living Center for four sessions where 22 veterans explored YouTube, weather, Mango languages, and Google Maps.

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- Lori Kozel and Daniel Gaghan (ILS Administrator) met with Mergent Intellect to review a database that may potentially benefit Pueblo's small businesses.

Idea Factory

- Idea Factory Stats: Total Program Attendance was 171; One-on-One Computer Help was provided to 26; American Sign Language for Beginners was attended by 22; The Pueblo Bowl III Madden Tournament had 77; Southern Colorado Threadbenders had 6; Digital Conversion Cassette to MP3/CD had 6; VHS to DVD Conversion had 2; Origami Odyssey had 8; SoCo Makers Meetup had 9; Growing STEAM Makers had 12; Meet Your Maker: Entrepreneur and Innovator Speaker series was attended by 3; 3D Printing requests were completed for 16; Thingiverse Views reached 872; Thingiverse Downloads were 119; and Tech Bar Use was 1,201.



- Derrick Mason (Idea Factory Librarian) participated as a judge in the Destination Imagination youth STEAM competition that incorporates performance, art design, and STEM. The regional competition took place on March 10. Winners proceeded to the state competition round. The participants were not allowed to be assisted by adults during their presentations. The creativity of the youth was amazing. Derrick is considering how to create a similar activity in the Idea Factory.
- The Pueblo Bowl III Madden Tournament was held on March 3, rescheduled due to a snow storm in February, and was a huge success with

77 participants competing for the championship belt and trophies into the wee hours of the morning.

Youth Services

- Youth Services-sponsored district program attendance was 990 in March 2018 compared with 767 in March 2017, a 29% increase.
- Youth Services Rawlings program attendance in March 2018 was 2,330 compared with 1,860 in March 2017, a 25% increase.
- Maria Kramer (Youth Services Manager) presented at CLiC Fort Morgan on the library's Summer Reading success.
- Centralized Youth and Family programming included Dr. Seuss' Birthday where participants celebrated Dr. Seuss' birthday with games, crafts and activities with 191 attending. During Spring Break, Skippyjon Jones revisited PCCLD, bringing stories and fun to every branch with total attendance of 200. Total Youth and Family programming was 391.
- Minecraft EDU was offered at Giodone on March 3 for four participants, and a Minecraft Madness Lock-in was held at Barkman on March 16 with 23 participants.
- Tween kits featured the following programs: Buttons at Barkman on March 6 with 10 participants; Art Antics at Giodone on March 7 with six; Cubelets and Ozobots at Greenhorn Valley on March 15 with one; Mini Games at Pueblo West on March 27 with 22; and Temporary Tattoos at Lamb on March 28 with four.



Skippyjon Jones visits the Library @ the Y.

- Teen kits featured the following: Fiber Arts at Lucero on March 5 with eight participants; Calm Down Jars at Greenhorn Valley on March 8 with one; Candles at Lucero on March 14 with 15; Buttons at Pueblo West on March 15 with 27; and Laser Tag at Pueblo West on March 23 with 21.
- Centralized Storytimes included SPELL which reached 334; and Preschool Storyreader visits reaching 123.
- This year marked the first Rawlings Easter Egg Hunt, with special times and setups for different age groups, from toddlers to school-age kids. Total attendance was 218.
- March was the first full month running the Afterschool Food Program. Record-keeping revealed that 467 meals were provided to 309 unique individuals.
- Youth Services celebrated PCCLD's win of the ELGL Leslie Knope award as Best Library in America with cookies and crafts attended by 69.
- Kids Club had 33 participants. Total Rawlings Youth and Family programming had 787 attendees.
- Rawlings Tween and Teen Programs featured a Laser Tag Lock-in with 23 attending; Study Sessions with one; Tween Hangouts with 63; Growing STEAM Makers with 12; Imagination Chapter with 25; Teen Advisory Board with 18; and Teen Nights with 80. Total Rawlings Teen and Tween program attendance was 222.
- Storytimes featured the following: Baby Storytimes with 13 participants; Toddler Storytimes with 100; Family Storytimes with 97; Toddler Storytime @ the Y with 30; Preschool Storytime @ the Y with 184; Read Dogs with 17; and Storytimes at the Mall with 38. Total storytime attendance was 754.
- Visits, Outreach and Tours included: Early Literacy Presentation to PCC Class with 14 participants; Dr. Seuss Family Night at Heritage with 60; Eva Baca Family Night with 150; Dr. Seuss Visit to Columbian with 185; Booth at District Science Fair with 158; Presentation at Parent University Paragon with 26; and Heritage Parent Night with 18.



Parents and kids hunt for eggs among the books.

BARKMAN LIBRARY

- Paula Prych (Librarian) presented Preschool Storytimes and Stories on the Fly for 33 participants; provided outreach to Building Blocks, CSU-Pueblo and SPELL for preschool storytime visits attended by 128; presented a Leprechaun Spoons craft for 30; presented African Mask craft for 21; and hosted Easter Egg Slime for 36.
- Matthew Parlier (Library Specialist) had 25 attendees for Chess Hangout; 66 for Storytime for Tots; 18 for TAB meetings and teen TAB Lock-in; 20 for Crossword Search; and 7 for the adult program Make and Take Minty Sugar Scrubs.
- Barkman Staff and Youth Services hosted programs included: Christ the King Pre-K Outreach for 42 participants; Book Discussion group with six; Minecraft Madness with 23; Candy Science with 16; Barkman Weekly Trivia with 106; Crafty Needles Groups with 38; Skippyjon Jones Fiesta with 17; History of the American Quilt Trunk with 27; and Passive coloring and word search activities for 222; Growing STEAM Makers with five; and Barkman Reading Challenge with 44.
- The exhibit, "She's a WOW: Women Ordnance Workers in Pueblo, CO 1942-1945" had 725 visitors.

GIODONE LIBRARY

- In February, circulation increased 5.7%, visits decreased 5.8%, programming decreased 22.4%, and computer use increased 793%.

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- Community Outreach was provided to the following:
 - Paula Pryich (Librarian) provided SPELL literacy outreach to Ascension Preschool reaching 43 on March 8.
 - Giodone offered 54 programs attended by 646 participants. Youth Programming included: Eleven Family Storytimes on Thursdays and Fridays with occasional drop-in stories with a total of 48 participants; Minecraft Gaming Session with four; Tween Program: Art Antics with six; Growing STEAM Makers 4H program with two; Teen Program: Jar Candles with 15 teens who really seemed to enjoy it; Dr. Seuss Party on March 2 provided by Youth Services which continues to be a hit with 47; Friday Kid Crafts which was created to be available all day on Fridays as a way to engage customers on a non-school day with Leprechaun Spoon Craft, Puffy Paint Bunny Peep and Easter Egg Slime with 77 participants; Spring Break Crafts with 60; Skippyjon Jones Fiesta with 10; and Easter Egg Hunt on March 31 with 30.
 - Adult Programming included: Cyber Seniors: Tech Questions Answered on the first Tuesday of each month with three participants; Mesa Social Club where the discussion was about the carousel at City Park with 11; Giodone Book Club and Tea to discuss *Hillbilly Elegy* by J.D. Vance with 11; Family Craft Time: Return of Fairies part 1 making tiny crafts to create a living space for a fairy with six; Sewing 101: Casserole Carrier part 2 with six; English Conversation Club with 11; Fireside Crochet met weekly with 36; Forks Over Knives with Parkview Traveling Nurses answering questions with 12; The Vinyl Frontier with three; Zebulon Pike Legacy Trunk with eight; and Passive programming with coloring sheets and puzzles with 112.
- The Avondale Satellite hosted six Maker Clubs with a total of 85 participants.



Women's history display

GREENHORN VALLEY LIBRARY

- Greenhorn Valley Library had a total of 138 children, tweens and teens participate in the month of March. A featured program this month invited youth to celebrate the Library's #1 Win, which they participated in by voting, with 33 participants. Other programs included: Weekly Music and Movement Storytime with 42 participants; Storytime Character Interactive Class with nine; After School Kids at Beulah Satellite with 22; Tinker Lab Tuesdays with 18; Teen Night with one; Tween Night with one; Growing STEAM Makers with eight; Cowboy Trunk from Pueblo Heritage Museum with eight; Database Instruction for Rye High School with 17; and Lego Mania with 19.
- Greenhorn Valley Library had 94 adult participants in March. One of the month's featured events was "The Indian Experience with Natai Gaurangi-Moreno" that included a presentation on India, a slide show and instruction on how to make authentic Indian food with 42 participants. Other programs included: Play Pinochle at the Library with 71 participants; Beekeeping with 12; Felted Dog with 23; Maker Studio Wind Chimes with seven; Fly Tying with Dave Ray with four; and Coffee, Coloring and Conversation with five.
- Meeting Rooms were used by the Chamber of Commerce, Girl Scouts, Pinochle Club, tutoring, GHV Kickers 4H Club, District 70 Online, Neighborhood Watch Meeting, Rye Saddle Club, Sangre de Cristo VFC, and Valley Back Packs Group.

LAMB LIBRARY

- Gate Count was 10,930. Meeting Rooms had 49 reservations in March.
- The Lamb Library held six events geared towards Adults with 125 participants.
 - Jaclyn Baros (Library Specialist) continues to visit the Life Care Center of Pueblo monthly. This month she met with 12 senior residents and read stories.

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- Lamb had 95 people join the celebration of the Pueblo Library winning the ELGL Leslie Knope Award for America's Best Public Library on March 10.
- The Heritage Center presented a traveling trunk on the History of Railroad Technology on March 10. This was in collaboration with Special Collections & Museum Services.
- Lamb offered 24 events for Youth, Tweens and Teens and had 847 participants.
 - A group of 112 3rd grade students from Goodnight School visited the library on March 1. They participated in a storytime with craft and a tour of the Lamb Library.
 - Rachael Parlier (Lamb Librarian/Specialist) provided outreach storytime visits to Beulah Heights Elementary School and Paragon Learning Center. She met with a total of 115 kids between the two schools.
 - Total storytime participation at the Lamb Library was 223 for the month of March. The Wednesday Toddler Storytime has had especially good attendance with some storytimes reaching over 30 participants.
 - The centralized program Skippyjon Jones Fiesta was presented by Jacque Collins (Youth Services Library Specialist) on March 20 for 20 attendees.
- The March exhibit featured Women in the Pueblo Workforce display in honor of Women's History Month reaching 547 visitors.



Skippyjon Jones comes for a visit

LUCERO LIBRARY

- Nicki Lawless (Youth Librarian) presented the following programs: Two Yoga Basics with 2 participants; Dr. Seuss at Parkview with 100; Crochet with 8; Board Games with 7; Weave a Bookmark with 9; Henna with 8; Paracord with 12; STEAM with 18; two Xbox with 12; Skippyjon Jones with 22; Junior League Poetry with 11; Oversize Games with 15; Eastside Daycare with 31; Tie Dye with 17; Movie with 13; and the After School Nutrition program served 335 meals.
- Jerry Vigil (Library Specialist) presented the following programs: ESL (English as a Second Language) classes with 40 participants; Mug Rug with 8; Tie Dye for adults with 10; String Egg with 10; and Felt Birds with 10.
- Mark Salazar (Hardknox Gang Prevention and Intervention) had 222 in attendance in March.
- Books a la Cart delivered 1,267 items in March.

PUEBLO WEST LIBRARY

- Community display cases featured the Girl Scouts, Pueblo West Women's League Game Night, and American Red Cross. Exhibits included Moonbeam Schuren Jewelry and Gary Benson Photography exhibit.
- All the parking lot lights at Pueblo West have been replaced with new LED overhead lights.
- Pueblo West Library held a total of 114 scheduled programs and clubs with 1,798 participants.
- Adult programs featured 67 events attended by 853. Highlights included Chair Yoga on Wednesdays and Thursdays attended by 140; Tech Talk on Mondays with 25; Sew Happy-Reversible Purse with nine; Coffee and Coloring with 16; Pueblo West Genealogy Club with 13; VITA (Volunteer Income Tax Assistance) on Fridays with 101; Waterwise Gardening with 70; and American Red Cross Active Threat Preparedness with 10.
- Teen and Tween customers had 17 programs attended by 361. Highlights included: nine Teen Hangouts attended by 149; four Teen Nights attended by 89; Rock Painting Party with 60; Growing STEAM Makers with 20; Laser Tag Lock-in with 21; and Mini Golf with 22.
- Thirty programs were offered for children with 457 attending. This month Pueblo West added a new ongoing Kids Yoga class, and it has grown so much in popularity they had to move it into a bigger room for next month. Kids Yoga was held four times with 62 attending. Dr. Seuss Party had 65 participants; Skippyjon Jones Fiesta had 50; and SPELL Children's Palace reached 14. Other highlights included: five Baby Storytimes with 27 participants; five Family Storytimes with 64; four Signing Stories with 40; and eight Toddler Storytimes with 135.
- Study Rooms were used by an estimated 746 customers.

FACILITIES

- Completed 388 facilities work orders and 71 custodial work orders.
- Completed installing new HVAC units at Lamb.
- Painted exterior at Lamb.
- Painted exterior at Barkman.
- Installed new LED lighting in meeting rooms, 3rd floor offices, Circulation, Youth Services, and Lamb basement.
- Rebuilt Rawlings basement sump pumps.
- Completed men's restroom remodel on the 4th floor of Rawlings.
- Rebuilt Pueblo West HVAC circulation pump.
- Continuing to work on air flow issues at Rawlings, installing nine new VAV actuators.

HUMAN RESOURCES

Recruiting/Open Positions in March

- Full-time Branch Manager at Greenhorn Valley. Joanna Stankiewicz (Circulation Manager) will be transferring to this position on April 14.
- Part-time Library Specialist at Lucero Library. Kimberly Sewell (Museum & Special Collections Coordinator) increased hours to full-time, filling this position.
- Full-time Security Supervisor
- Full-time Security Officer
- Five Part-time Security Officers
- Librarian Archivist
- Part-time Customer Service Representative in Youth Services (to replace Thea Martinez who resigned)

Volunteers contributed 1,925 hours valued at \$46,482.78 (estimated by Independent Sector's figure of \$25.96 per hour). Kathy Fabian was selected as Volunteer of the Month for March for her work in Adult Literacy as a tutor.

TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 7,022 items were added to the collection in March, and 4,663 items were withdrawn.
- QuickView DVDs were purchased for the Avondale and Beulah Satellites and will begin circulating April 2.
- 250 copies of fiction titles were purchased for the QuickRead collection. These are popular author titles that customers can now browse instead of only placing on hold.
- The RFP (Request for Proposal) for ILS (Integrated Library System) committee which consists of Daniel Gaghan (ILS Administrator), Jill Deulen (Director of User Services), Andrew Bregar (Lamb Library Manager), Peggy Bilger (Technical Services Assistant), and Joanna Stankiewicz (Greenhorn Valley Library Manager) met to review the proposals that were received. Onsite visits and vendor demos are being scheduled in April for the vendors that were chosen to move forward in the process.

STAFF DEVELOPMENT

- Maria Kramer (Youth Services Manager), Ellie O'Keefe (Teen Librarian), and Jacque Collins (Youth Library Specialist) attended "Patrons Experiencing Homelessness" webinar on March 1.
- Six staff from HR and Finance attended Intellilink Spend Management Training on March 1.
- Twenty-three staff attended P-Card Intellilink Training on March 1.
- Midori Clark (Community Relations, Development & Strategic Initiatives Director) attended the Front Range Foundation Officers Meeting in Denver on March 4.
- Lorina Messenger (Giodone Library Specialist) attended "Writing your first lines of code" on March 5.
- Kayci Barnett (Giodone Library Manager) attended "Facilitating Constructive Contributions: Dealing with Difficult Behaviors; Helping People Share from a Better Place" on March 7.

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- Kayci Barnett (Giodone Library Manager) attended the Latino Chamber Meeting where the Institute of Cannabis Research Dean spoke about school and their research into community impacts of legalization on March 7.
- Sherri Baca (Chief Financial Officer) and Jeanette Cortez (Senior Accountant) attended Self Check Upgrade Training provided by Bibliotheca on March 8.
- Ellie O'Keefe (Teen Librarian) attended "Teen Growth and Development" webinar on March 8.
- Terri Daly (HR Manager) attended the Public Employer's Conference on March 9.
- Lori Kern (Giodone Materials Handling Specialist) attended "Do's and Don'ts of Working with Challenging Patrons" on March 10.
- Twelve staff attended SIRSI Workflows training provided by Kayci Barnett (Giodone Manager), Lori Kozel (E-Resource & Digital Collection Librarian) and Joanna Stankiewicz (Circulation Manager) on March 12 and 13.
- Terri Daly (HR Manager) attended the Legal Update provided by SC-IPMA on March 13.
- Brigitta Lockman (Barkman Materials Handling Technician) attended "Get a Grip on Grants: From Searching to Spending" provided by Ingram Library Services and *Library Journal* on March 15.
- Deb Cherry (Giodone Customer Service Representative) attended "Relevant and Relatable References" on March 17.
- Brigitta Lockman (Barkman Materials Handling Technician) attended "Active Shooters and Armed Assailants: Responses and Realistic Tools" presented by Dr. Steve Albrecht on March 19.
- Four staff from Finance attended Intellilink Spend Management Training provided by UMB on March 20.
- Kayci Barnett (Giodone Library Manager), Midori Clark (Community Relations, Development & Strategic Initiatives Director), Sara Rose (Chief Operating Officer), and Jon Walker attended the PLA Conference in Philadelphia on March 21-24. Kayci Barnett also attended the pre-conference on Strategic Planning.
- Four staff from Finance attended Intellilink Spend Management Training provided by UMB on March 26.
- Nine staff attended the Fold3 Database Live Webinar on March 27.
- Sherri Baca (Chief Financial Officer) and Jeanette Cortez (Senior Accountant) attended City Sales Tax Training provided by the City of Pueblo on March 27.
- Derrick Mason (Idea Factory Librarian) attended "How New Hampshire engaged thousands of students with STEM" presented by CoderZ on March 28.

THANK YOU MESSAGES

- The congratulations for Best Public Library in America continued with the following:
 - Dawn Shepherd, Board President of the Bemis Library in Littleton Colorado, sent a congratulatory card that read: "What a great achievement and honor—We are so pleased and excited for you and thanks for shining a light on Colorado libraries. Your friends, the library board and staff at Bemis Library in Littleton, Colorado."
 - Kathy DeHerrera sent a congratulatory card that read: "It is no surprise to me that ours is the best library in the country. Now everyone knows it too. Thanks for always 'going for it.'"
 - Janice Mehle, President/CEO of SunWest Credit Union sent the following: "Congratulations on winning the Leslie B. Knope Award for best library in America! This honor reflects what Puebloans have known all along—that our library district is a gem which provides an amazing array of resources and benefits to our community. We are blessed to have such a terrific institution in Pueblo, and we recognize the vital role it plays for members of our community. We're excited to see what the future holds for the Pueblo City-County Library District!"
 - Jeff Chostner, District Attorney, wrote: "Congratulations on winning best library in the nation! Your outstanding work is the reason the library was selected for this prestigious award. Thank you for all you do for the Community of Pueblo, it is noticed and very much appreciated. What a remarkable achievement for you and the community. Many thanks!"
 - Marcia Bell Kelley made the following online comment: "Our library deserves the award it's been given. The people, facilities, and website are all so user-friendly and up-to-date. Thank you for all you do!"

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- Todd Kelly, President/CEO of the CSU-Pueblo Foundation, wrote: “Congratulations to you and your staff on the great article and for being named Best Library in America. Thank you for your hard work and support of CSU-Pueblo.”
- Jerry Braden, CAL-Legislative Committee/Lobbyist, wrote: “Governor Hickenlooper’s Best Library Proclamation declared March 16 as Pueblo Library Day was read on the House floor today. Congratulations Pueblo! The Pueblo staff was recognized today.”
- Elena Rosenfeld, High Plains Library District Associate Director of Community Engagement, followed with: “Ditto those congrats to Pueblo!!”
- Joseph Montalbano, Architect with Studiotrope, wrote: “I heard the great news from Sage that PCCLD has been recognized for your great work in more ways than one. Congratulations for receiving four stars on the 2017 LJ Index and for being a 2018 National Medal Finalist for Museum and Library Services. Clearly you have a community who appreciates their library.”
- Rachael Parlier (Lamb Librarian/Specialist) received the following email from Theresa Kosak: “Thank you for the follow-up on the recipe. That class was so well attended and all enjoyed . . . I am so pleased the library won the well deserved recognition. Great employees and programs; how could the library not win?”
- Youth Services staff often encounter comments from customers that are worth sharing:
 - Maria Kramer (Youth Services Manager) was touched after chatting with a girl of about 7 talking about kites when the girl offered to buy her one. Maria responded that she could not accept gifts from patrons, and the girl said, “But you do so much for us! You give us coloring pages and food and things to do. Why can’t we do things for you?”
 - Ellie O’Keefe (Teen Librarian) was talking with a customer about the food program. The customer then mentioned how much she appreciates that her grandson can play Minecraft on the computer here, since she had a difficult time loading it on her computer at home. She said that she has loved the library for years and has fond memories of bringing her children to the old building. She raved about Lori Kozel’s (E-Resource & Digital Collection Librarian) computer classes. She could not say enough positive things about Lori’s patience with different skill levels and with people who do not always stay focused in class. She said that having Lori at the library is like having an IT person handy at all times!
 - Maria Kramer (Youth Services Manager) encountered a visitor from Trenton, New Jersey who commented on how pretty the library was and said, “I’ll be back. I love this library.”

Respectfully submitted,
Jon Walker
Executive Director