# PUEBLO CITY-COUNTY LIBRARY DISTRICT Report of the Executive Director Submitted to The Library Board of Trustees April 27, 2017

# 2017 Outstanding Women Awards

The 2017 Outstanding Women Awards Luncheon and Recognition took place on March 10 at the Rawlings Library. 32 women were recognized at that time in an event hosted by PCCLD with approximately 250 in attendance. This is an annual event that has taken place for more than thirty years, which is emceed by Midori Clark (Director of Community Relations, Development & Strategic Initiatives).

# **Friends of the Library Grants**

The Friends of the Library announced funding support for the following PCCLD grant requests:

- Adult Programming Series for Lamb Library \$1,300
- May the 4<sup>th</sup> Be With You for Rawlings Library Youth Services \$600
- Treat Your Mom to Tea program for Giodone Library \$300
- IDEACon for Rawlings Library Youth Services \$700
- Program materials for Barkman Library \$400
- STEM Programming for Giodone Library \$2,450
- Adult Literacy Program at Rawlings Library \$2,500
- World War I Commemoration for Rawlings Library Special Collections \$700
- Art Show Awards for Rawlings Library Special Collections \$300
- Contest Awards Ceremony Refreshments for Community Relations \$800
- Family History Day for Special Collections \$800
- Flamenco Experience for Special Collections \$1,500
- STEAM Program Kits for Lucero \$2,088
- Medieval Faire at Pueblo West \$500
- Science Kit at Greenhorn Valley \$720
- Assistive Technologies Revitalization Project \$1,342

The total amount of this gift to PCCLD from the Friends of the Library is \$17,000. These funds are especially important to help ameliorate programming funding support shortfalls in PCCLD's 2017 budget.

### WiFi Hotspots

Jill Deulen (Technical Services & Collection Development Director) and Amy Martin (Reference & Readers Advisory Manager) are working to implement a pilot PCCLD WiFi Hotspot checkout program to commence in May at Barkman and Rawlings Libraries. PCCLD will offer WiFi Hotspots available for check out. Hotspots provide wireless service to patrons who might otherwise not have it. With a hotspot, you can connect to the Internet anywhere within cellular data service coverage.

## **Career Online High School**

Jill Deulen (Technical Service & Collection Development Director) is overseeing the PCCLD implementation of career online high school program courtesy of a \$32,000 grant. The program will launch in August. Career Online High School is accredited by the national commission that confers the Southern Association of Colleges and Schools Council on Accreditation and School Improvement (SACS CASI), North Central Association Commission on Accreditation and School Improvement (NCA CASI), and the Northwest Accreditation Commission (NWAC) accreditation seals. PCCLD plans to offer 30 scholarship seats for individuals without a high school diploma who otherwise do not qualify for no-cost education in Colorado. PCCLD is one of several public libraries in Colorado

selected to participate in this program, which is being supported by the Colorado State Library and the Colorado Department of Education.

# **RAWLINGS LIBRARY**

# **Special Collections & Museum Services**

- March total attendance in the museum was 4,162. Year-to-date attendance was 11,831.
- 404 Document Delivery requests, including *Ask Us* questions, were answered in March. 1,186 items from the collection were counted used by customers in March.
- Work was completed digitizing items for the WWI collection and exhibit. Total digital collection use was 4,058.
- The InfoZone offered 29 movies attended by 425. InfoZone programs also included a launch party reception on March 3 attended by 30; Wildscape Ambassador Workshop on May 18 with 48; McClelland School Living Museum exhibit on March 6 attended by 62; and a Short Film Awards Opening on March 30 with 30.
- Genealogy and Special Collections programs had attendance of 212.

# **Reference and Readers Advisory**

- Book displays included staff picks, read-alikes, Best of 2016, Women's History Month, Spring, and Gardening.
- The library received several new state documents this month, and Thad Stelter (Library Specialist) continues to maintain this collection.
- Vinyl Destination program in the Idea Factory attracted fifteen people.

# Hispanic Resource Center

- The Hispanic Resource Exhibit was "Women Who Love Nature" featuring local painter Mo Keenan-Mason and photographer Linda Cates who showed their love of life during Women's History Month. "Men Who Love Nature" featured local artists Terry Cates and Steve Mason who shared a small display of their paintings.
- The Hispanic Resource Center Film was Amor, Dolor y Viceversa.
- Bilingual Stories continued on Monday mornings at 10:30 a.m. with 18 participants.
- Partner, UVAS, provides Citizenship Classes every Monday and Wednesday. Classes started on March 6 and will finish May 8. Attendance for this month was 207.
- Beginning and Advanced English classes at Lucero and Rawlings Library were attended by 80.
- Volunteer Barry Gonzalez offered Beginning Spanish and Advanced/Conversational Spanish classes on Saturdays. Attendance this month for both classes was 90.
- Storytimes were provided for fifteen children at Head Start on March 23.

#### Adult Literacy Program

- The Adult Literacy program has 50 active tutors and 70 active students with a waiting list.
- Jackie Swanson (Adult Literacy Coordinator) presented to a professional retired women's group of 25 in an effort to recruit new tutors.
- Thirty-five tutors participated in training on best practices.
- ELL Class attendance was consistent with eight participants who continue to work on grammar, parts of speech, and conversational practice. Recently, they each got to ask Jackie Swanson one question about her trip to Cuba and did very well.

#### Computer Classes and Digital Training

 Lori Kozel (E-Resource & Digital Collection Librarian) offered thirteen computer classes with total attendance of 62 including topics for seniors, resume writing and job searching, Google, and for veterans.

#### Idea Factory

- Total program attendance in the Idea Factory was 198. Tech Bar Use was 1,247. One-on-One Computer Help was offered to four. Ten 3D Print requests were completed. There were 1,310 Thingiverse views and 75 Thingiverse downloads.
- American Sign Language (ASL) Classes were provided by ADA Advocate, Dale Buterbaugh, with 15-20 attendees per class.
- Dave Furry, of the Southern Colorado Astronomical Society, discussed Astronomical Origins of St. Patrick's Day, and Viewing Venus Through Binoculars and Small Telescopes in March.

• Principles of Design Three-Part Series: Instruction was provided by Artist and Designer, Carisa LVG, about Idea Development & Illustration, Print Art Production, and Concepts of Digital Media.

# **Homebound Service**

• Homebound has 39 active customers and 16 active volunteers who spent 10 hours delivering 65 items.

#### **Youth Services**

- Minecraft EDU was attended by 93 people throughout the district.
- SPELL (Supporting Parents in Early Literacy through Libraries) programs were offered reaching a total of 467 throughout the community.
- Growing Readers Together program attendance was 65.
- Elephant and Piggie programming attendance was 207 throughout the district.
- Total YS-coordinated tween and teen programming throughout the district for the month of March reached 360 participants.
- Rawlings celebrated the premiere of the new Beauty and the Beast movie with a tea party extravaganza! This program was a powerhouse, with total attendance of 357.
- One of the department goals for 2017 is to better serve homeschool customers. After inquiring with homeschool contacts, lacque Colling



Elephant and Piggie at Library @ the Y

homeschool contacts, Jacque Collins (Youth Services Library Specialist) planned a Homeschool Show and Tell to give homeschool students presentation experience, with 12 participants.

- Kids Club attendance in March was 61.
- Pop-Up Crafts invited participants to play number games to improve counting skills. Total attendance was 31.
- Total storytime attendance was 778 in March. Babytime had 62; Time for Tots had 89; Preschool



Tween pizza party for Spring Break

Storytime had 79; Saturday Family Storytime had 48; Time for Tots @ the Y

had 36; Preschool Storytime @ the Y had 160; and Head Start Storytime had 304.

Extra Spring Break programming was offered in March in anticipation of the increased number of tween customers hanging out at the library during the

school break. Natalie Gallegos (Tween Coordinator) added programming on Monday, Tuesday and Wednesday in addition to the usual Thursday and Friday programs. Total attendance for Spring Break was 71. In March, Thursday Hangouts had 70 participants; Imagination Chapter had 32; Growing STEAM Makers had 16; Teen Tuesdays had 29; Teen Advisory Board had 29; and Book Club had 28.





A Homeschool Show and Tell participant dances and signs to "America the Beautiful."

#### **BARKMAN LIBRARY**

- Paula Pryich (Librarian) had 51 in attendance for Preschool Storytime and Stories on the Fly; 133
  for outreach at Building Blocks, CSU-Pueblo and SPELL for preschool storytime visits; ten
  attendees for Kites-Crafts on the Fly; and 14 for Dino-Mite Dinosaurs.
- Matthew Parlier (Library Specialist) had 29 in attendance for Times for Tots; 27 for Chess Hangout; 24 for "lazertag" program hosted with Cory Reimers (Customer Service Representative); and 40 for outreach to Christ the King pre-kindergarten.
- Barkman staff and young adult programs included 42 participants for the Barkman Reading Challenge, five attendees for the Book Discussion group hosted by Linda Pacheco (Customer Service Representative), five for the tween "Retro Gaming" hosted by Paula Pryich, 25 attendees for the Minecraft Builder's Club hosted by Cory Reimers, nineteen for Barkman Weekly Trivia, 28 total attendees for the Crafty Needles groups; seven attendees for Read Dog, Read!, eighteen for the family program Elephant and Piggie, and 490 attendees during Dr. Seuss hosted by Alicia Griebel (Barkman Library Manager).
- Barkman featured a Women's History Month exhibit in March provided by Community Relations.

#### GIODONE LIBRARY

- Hosted 64 different programming opportunities and outreach events. Total program attendance without exhibit was 2,111 for March 2017 compared to 920 for March 2016.
- Featured a Women's History Month book display.
- Family Storytimes were held weekly on Thursday mornings at 11:00 a.m., and storytimes were
  offered to customers with preschool children on Fridays throughout the day
  reaching 80 participants.
- Several members of the Teen Advisory Board (TAB) volunteered to dress up as Elephant and Piggie for the Spring Break Program. The Elephant and Piggie Party, provided by Youth Services led by Kirsten Dees (Early Literacy Librarian), reached 17 participants.
- Kids Bilingual Playtime is a volunteer-led program that attracted two customers this month.
- Giodone offered six Minecraft Gaming Sessions in March, led by Jeffrey Jaramillo (Customer Service Representative).
- STEM Makers hosted by 4H reached two customers.
- After School Hangout was led by Lorina Messenger (Library Specialist) who assisted five participants in making recycled newspaper handbags.
- Lorina Messenger assisted three tweens in making Blarney stones.
- The Spring Break movie, Moana, reached seven viewers.
- Thirty-five participated in making Spring Break crafts.
- Lorina Messenger helped eight teens make buttons with an Irish theme.
- Paula Pryich (Librarian) created a Dino-Mite Dinosaurs program for Spring Break with five participants.



Kayci Barnett (Giodone Library Manager), Lorina Messenger and Lori Kern (Materials Handling Technician) hosted a Laser Tag Lock-in on the last Friday of Spring Break attended by 16.



# Executive Director Report April 27, 2017 – 5



- Fireside Crochet has continued to grow with 41 participants, and people are starting to bring their kids to learn thanks to Lori Kern's wonderful teaching methods.
- Lorina led 16 Family Craft Time participants in making Leprechaun Jars.
- Scrap Glass, an artist led workshop that charges a materials fee, led two programs in March reaching 14.
- Sewing 101 was offered with Lorina Messenger teaching three customers how to use a sewing machine.
- Giodone Book Club & Tea discussed <u>To the Lighthouse</u> by Virginia Woolf led by Deb Cherry (Customer Service Representative) with seven attending. The discussion was much livelier with a book the group dislikes than the ones they do like.
- Couponeers is a volunteer-led group to help save money with coupons attended by one.
- Travel Club featured a speaker discussing her trips to Ireland with three attending.
- Bikers, Beaners, Borrachos, and Dreamers featured local author, Lionel Trujillo, and he gave a presentation and signed books for seven.
- Wordsmiths and Storytellers, a group of poets, came and shared their work with nine.
- Spring Clean Detox program and cooking demonstration was hosted by Natural Remedies Coach, Lovely Murrell (Lamb Materials Handling Technician) attended by eight.
- Ordinary Investing for Extraordinary Results was hosted by Ron Phillips, a financial advisor in Pueblo, with ten attending.
- Paula Pryich presented a Dr. Seuss program at Vineland Elementary school to a classroom of 33 students on March 2.
- Giodone staff delivered Spring Break program bookmarks to South Mesa, North Mesa, Avondale, and Pleasant View, and gave a morning announcement highlighting the library's Spring Break programs reaching 1,391 students.







- Paula Pryich presented a SPELL program at Ascension Preschool on March 16 reaching 52 students.
- On March 14, Kayci Barnett, Alayna Parker (Customer Service Representative), and Maria Kramer (Youth Services Manager) visited the Arkansas Valley Correctional Facility, and talked to offenders about various services the library offers that might help them when they are released to find employment and social services reaching 47.





The Avondale Satellite offered seven programs in March reaching 122 participants.

#### **GREENHORN VALLEY LIBRARY**

- Youth programs included four Storytime programs with total attendance of 33; five Kids' Literacy Hub with 12; Tinker Lab Tuesdays with 22; two Growing STEAM Makers programs with 17; a St. Patrick's Day program with two; and Elephant and Piggie Visit the Library with 12 participants.
- Adult programs included Maker Studio for Celtic Knots with seven participants; Yarn Club with two
  participants; five Yoga classes provided by certified instructor Danielle Law with 69 participants; a
  Tree Pruning class sponsored by Perennial Favorites Nursery held on March 18 with 21
  participants; and Energy Healing with one participant.
- The Beulah Satellite offered a STEAM maker program with a total of 12 participants.
- Sharon Rice (Library Specialist) worked with Rye High School art teacher, Kacie Anglin, to finalize
  plans for the teen area at the Greenhorn Valley Library. Resources for the project are being
  identified. With this information and with student help, the Greenhorn Valley Library hopes to
  create a more inviting space to serve this user group.
- Meeting Room use included: Chamber of Commerce, Girl Scouts, Pinochle Club, tutoring, GHV Kickers 4H Club, Rye Women's Club, District 70 Online, Valley Backpacks, Rye Fire Protection District, Rye Women's Club, Bam Bam Firearms, Cuerno Verde Art Council, Greenhorn Valley Indivisible, US Law Shield of Colorado, Southern Colorado Spring Forest Qigong Practice Group, and Scrapbooking Club.

#### LAMB LIBRARY

- This month Lamb welcomed 12,021 visitors to the library. Lamb had meeting room usage of 30 public reservations and events.
- Program attendance in March was 1,261 which included exhibits. Youth and teen programs had 628 participants, and adult programs had 32 attendees. Exhibit attendance was 601.
- In the month of March, Lamb continued to have a successful turnout for youth programs with total attendance of 627. This month, Rachael Parlier (Library Specialist/Librarian in Training) visited Beulah Heights Elementary three times for a monthly Book Talk. Together, these Book Talks accounted for 101 attendees. Rachael Parlier also visited Paragon Learning Center and provided a storytime and library promotion to over 62 attendees. Lamb had a strong turnout for the centralized program Elephant and Piggie Visit the Library with 46 attendees. The Toddler storytime at Lamb continued to draw good turnouts with between 20 and 30 attendees each week.
- For the month of March, Lamb offered only a few adult geared programs. This month was a transition month with an emphasis on re-evaluating some of the programs that were not very

successful in the past. The library continued to have strong participation in the Legal Self Help Clinic with all available slots filled. A new monthly program focused on adults and specifically older adults called the Creation Studio launched in March. The first session of the Creation Studio focused on creating chocolate treats and had 15 people attend. With the successful application for a Friends of the Library grant, the Creation Studio program will be held twice a month beginning in May.

- This month a centralized display provided by Community Relations and the Special Collections department highlighted local Women's History with nine panels depicting historic scenes from the Pueblo area related to Women's History Month.
- Rachael Parlier went to Beulah Heights for a SPELL storytime on March 14.

#### **LUCERO LIBRARY**

- Catherine Shepherd (Children's Librarian) presented the following youth programs: Perler Beads
  - for 20; Afterthoughts for ten; Rhythm Session with Drums and Rattles for six; Growing STEAM Makers for 20; Wii Gaming Session for twelve; Minute to Win It for eight; Piggie and Elephant Visit the Library for five; Silent Library for five; three storytimes for nine; two afternoon movies for 40; Afterschool Nutrition program on Mondays-Fridays for 293. Passive programs included a Dr. Seuss Scavenger Hunt with thirty participants.
- Outreach was provided on March 1 with Dr. Seuss Storytime at Bradford for 65 and March 2 with Dr. Seuss Storytime at Parkview for 27. An East Side Daycare storytime was provided on March 8 for 17. SPELL Storytime was provided at Bradford on March 14 for 32.
- Jerry Vigil (Library Specialist) presented Fat Tuesday which was a good idea that will do well next year. Three attended the program with beverages and snacks provided. The Leprechaun Traps program was attended by five, and the group seemed to enjoy making traps. Fairy in a Jar Tea Party was a huge success with 15 people who really enjoyed themselves.
- Mark Salazar (Hardknox Gang Prevention and Intervention) reached 287 participants.
- Books a la Cart: Valarie Sanchez (Customer Service Representative) and Yvonne Harris (Materials Handling Technician) delivered 1,049 items.
- Exhibit/Art Panels featured Women's History Month.



Jerry's Fairy Jar Program



Fairy Jars

# **PUEBLO WEST LIBRARY**

- Elizabeth Flores (Children's Librarian) received a \$1,000 grant from the Pueblo West Women's League for science equipment.
- The Community Display cases featured the Girl Scouts and Fiber Arts in March. An exhibit of Moobeam Schuren Jewelry was also on exhibit at Pueblo West.
- Electricians have been providing quotes to reposition floor outlet boxes located in walking paths.

# Executive Director Report April 27, 2017 – 8

Due to extensive wind and storm damage, the Pueblo West Library was closed on Friday, March 24. Pueblo West staff moved materials to safety in the children's room and communicated problem areas to Facilities. The team, led by Alan Rocco, responded quickly and professionally to address clean-up and repairs, allowing the branch to reopen the following Additional water leaks were discovered and reported the following week and were also attended to in a timely fashion.



- Pueblo West Library held a total of 60 scheduled programs with a total of 1,233 participants.
  - Adults were offered 60 programs with 623 in attendance. Highlights include: Winter into Spring-An Evening of Myth and Poetry on March 9 with 18; Waterwise Gardening on March 11 with 70; Pueblo West Women's League Meeting on March 14 with 65; Social Security Administration: Disability, Medicare and Working While Disabled on March 15 with 11; Laughter Yoga on March 17 with ten; Café Crafts-Tetrahedral Kites on March 29 with 55; and Society for Creative Anachronism-Beledi Belly Dance Lessons on March 29 with 20.
  - 154 young adult customers attended 14 programs, including Teen Hangouts, Teen Advisory Board Meetings and Teen Movie Nights. Highlights include: Teen Advisory Board on March 2 with nine; Saint Patrick's Day Crafts on March 16 with sixteen; Minecraft Lock-in on March 17 with 22; and Teen Movie Night on March 30 with seventeen.
  - Children were offered 25 programs attended by 456 participants. Highlights include: Beauty & the Beast Tea Party on March 4 attended by 78; Family Storytime on March 9 with 30; Elephant and Piggie Visit the Library on March 21 with 36; and Toddler Storytime on March 28 with 32.

#### **FACILITIES**

- Completed 391 work orders.
- Completed 71 custodial work orders.
- Passed Fire Department inspection at Rawlings.
- Pueblo West boilers passed the state inspection.
- Certified backflows at Pueblo West and Barkman.
- Selected a new custodial vendor.
- Set up new janitorial supplies at branches.
- Found new carpet cleaning vendor for all locations.
- Supported wind storm repairs at Rawlings and Pueblo West Libraries.
- Supported one snow day.

#### **HUMAN RESOURCES**

## **New Hires, Promotions and Lateral Moves**

Todd Smith was promoted to Systems Administrator in Information Technology.

#### **Open Positions**

- Greenhorn Valley Branch Manager position has been hired, and Sarah McDonnell will start work on May 8. Sarah will join PCCLD from her current position as Director of the Lamar Public Library.
- Network Administrator position is open in Information Technology to replace Dan Romero who will retire in May.
- A full-time Help Desk Technician position is open in Information Technology to replace Todd Smith.
- Books in the Park seasonal opening is being advertised.
- Substitute positions are being recruited.

#### **Terminations**

- o Katie Hunt, Accountant II, submitted her voluntary resignation.
- Nathan Bloodworth, Nicole Chandler, Emily Martinez, Cameron Murrow, and Laura Root were terminated from the substitute pool as a result of not working sufficient hours.

**Volunteers** contributed 1,890.15 hours valued at \$49,068.29 (estimated by Independent Sector's figure of \$25.96 per hour). Laura DeFalco was selected as Volunteer of the Month for March for her work as an adult literacy tutor.

#### TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 7,899 items were added to the collection in March, and 3,518 items were withdrawn.
- Jill Deulen (Technical Services & Collection Development Director) completed the materials portion of the LRS and PLDS surveys for 2016.
- The Leadership Academy is progressing with the cohort being able to begin work on their major projects. All participants were able to attend the Women's Luncheon in early March.
- Jill Deulen and Rachel Salazar (Pueblo West Library Specialist) visited the Director of Pueblo School for Arts and Sciences (PSAS), Brian Repola. PCCLD and PSAS will begin a ConnectEd partnership later in 2017.
- Peggy Bilger (Technical Services Specialist) continues to work on the Ingram processing and cataloging profile. The goal was to begin ordering by now, but the profile has been quite extensive and there still needs to be a test order before regular ordering can happen.
- The new State Park passes for 2017 have arrived, and Peggy Bilger added the new passes into the system. Jill Deulen distributed them to the branches and collected the 2016 expired passes.
- Over 1,000 packs of seeds were cataloged this month for the PCCLD seed library.
- Daniel Gaghan (ILS Administrator) set up another ILS demo, Evergreen, for staff to attend.
   More demonstrations of additional products have occurred or are scheduled, and we will put out a request for more information from certain vendors later this year.
- Daniel Gaghan assisted in the inventory reports for the audit. The library is counting holdings in a more consistent and accurate way than in the past.

#### STAFF DEVELOPMENT

- Lori Kozel (E-Resource & Digital Collections Librarian) attended a Coding Workshop from February 28-March 2.
- Ellie O'Keefe (Teen Librarian) attended the Youth Empowerment Council meeting on March 2.
- Kirsten Dees (Early Literacy Librarian) attended "Behind the Scenes: SLJ and Children's Book Editors" webinar on March 9.
- Lauren Martinez (Youth Customer Service Representative) obtained cross training in Special Collections on March 20.
- Natalie Gallegos (Youth Library Specialist), Ellie O'Keefe (Teen Librarian), and Lori Kozel (E-Resource & Digital Collection Librarian) attended a ComicCon webinar on March 23.
- Maria Kramer (Youth Services Manager) attended a meeting on Migrant Education on March 27.
- Catherine Shepherd (Lucero Librarian) attended "Sensory Enhanced Storytime" webinar through Infopeople.com on March 31.
- Carlos Laydon (Facilities Technician) passed the North American Technician Excellence Certificate of Competency.
- Carlos Laydon (Facilities Technician) completed HVAC courses at Ashworth College and was awarded career diploma.

#### THANK YOU MESSAGES

 The Colorado Department of Corrections sent the following letter to Jon Walker: "On behalf of Arkansas Valley Correctional Facility we want to express our great appreciation for the excellent presentation provided by your employees, Kayci Barnett (Giodone Library Manager), Alayna Parker (Giodone Customer Service Representative) and Maria Kramer (Youth Services Manager) to our re-entry offenders on March 14. I really commend your staff for their enthusiasm in

# Executive Director Report April 27, 2017 – 10

- providing our re-entry offenders the information needed when they are released from a correctional facility to ease their transition back into society. It was a pleasure arranging this visit to partner with PCCLD knowing their background in expert service while encouraging the joy of reading, supporting lifelong learning and presenting access to information."
- Staff and students of Carlile Elementary sent the following thank you note to Jane Carlsen (Executive Assistant) after participating in a Read Across America storytime event in recognition of Dr. Seuss' birthday: "I would Thank You, here or there, I would Thank You anywhere. I would Thank You in a wagon. I would Thank You with a dragon. In the park, or at the zoo, because that was awfully nice of you. You're very special and oh so sweet, sharing our day was such a treat."
- Kari Amelia Conger wrote the following in the online suggestion box: "I have been coming to the library for a few years. I bring my grandchildren and they love it. I didn't start using the catalog computer until recently when I started putting books and movies on hold. It has been such a help. I've been able to watch a larger variety of movies and am able to find things I enjoyed as a child to bring to my grandchildren. It's been great."
- The library received a card from Mildean Jubert York from Rosenberg, Texas, with a note addressed to Charlene Simms (Special Collections Librarian) and Tammi Moe (Librarian Archivist) which read: "Thank you so much for the pictures you sent me from your Special Collections on Lincoln Home. I and my brothers were children in the home. We did not have any childhood pictures so being able to have a glimpse of what we looked like is so special."
- The library received an online comment from Cokes Esparza who wrote: "I want to say thank you
  to the staff at the Lucero Library for being there during my illness and helping get recipes and
  movies."
- The Lucero Library received a thank you note from Priscilla Weiler which read: "A note to thank you for your great hospitality in the use of a room to host our Memorial Service on Saturday, March 18, 2017. It was just right for us. We are so grateful. Thank you."

Respectfully submitted, Jon Walker Executive Director