

# **PUEBLO CITY-COUNTY LIBRARY DISTRICT**

## **Report of the Executive Director**

### **Submitted to**

### **The Library Board of Trustees**

**April 28, 2016**

#### **FindIT Colorado**

PCCLD was excited to help launch FindIT Colorado, a new mobile app designed to provide a better user experience for online library resources. The app was released locally here on April 1. FindIT Colorado allows customers using mobile technologies like smart phones to connect more readily online to PCCLD and with screen displays more conducive to the more compact displays. In addition to discovering library digital resources, customers are also able to do a variety of things with this app including searching the online catalog; placing items on hold; viewing individual user accounts; checking the library calendar of programs and events; finding individual library locations, hours, and contact information; connecting with PCCLD on social media, and accessing online resources including Hoopla, OverDrive, Mango, EBSCO, Freegal, and ContentDM. FindIT Colorado allows customers to use PCCLD more easily via mobile devices. Android users can download the app through the Google Play Store, and Apple-device users can download it from iTunes.

#### **Thinking Money**

The American Library Association (ALA) Public Programs Office and the FINRA Foundation announced recently that PCCLD's Rawlings Library has been selected as a site in the upcoming traveling exhibition Thinking Money. The tour begins in August 2016 and continues through 2018. An itinerary with tour dates and locations are forthcoming. The grant supporting the exhibit includes an all-day orientation workshop for the exhibit on June 24, 2016 in Orlando, Florida. A staff member from the Special Collections and Museum Services team will represent PCCLD at the workshop. PCCLD also was awarded a stipend of \$1,000 to support public programs related to the exhibit. Maria Tucker (Special Collections & Museum Services Manager) oversaw PCCLD's application for this grant award.

#### **Copper Panels at the Rawlings Library**

A few copper panels on the Rawlings Library were loosened in a windstorm in early April. Alan Rocco (Facilities Superintendent) and other PCCLD staff worked expeditiously to ensure proper repairs were completed in a timely manner. In the interim, the Facilities team roped-off the area near where the panels were loose. This included library grounds near the South Union Avenue (north) side of the Rawlings Library.

#### **RAWLINGS LIBRARY**

##### **Special Collections & Museum Services**

- March total attendance was 4,217 with year-to-date attendance at 11,756 compared with 12,808 one year ago.
- 395 Document Delivery requests were answered in March compared with 284 one year ago. 1,665 items from the collection were counted used by customers in March compared with 1,171 one year ago.
- Volunteers in the department are working on a number of projects including the Bill Buckles, Princess Yolanda and John Korber collections, and completing support work for the book *Along The Huerfano River*.
- *The Colorado Chieftain* and *The Colorado Daily Chieftain* are available online via the Colorado Historic Newspaper Collection through 1874. PCCLD worked with Steelworks Museum to digitize 1869-1873 (809 pages). PCCLD also is working digitize from microfilm 1894-1899 (2,072 pages) in collaboration with The Colorado Historic Newspaper Collection.

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- The InfoZone hosted 31 film screenings with 352 attending.
- The InfoZone *Exploring Human Origins* exhibit was installed, opened to the public, and programming commenced:
  - Jill Scott presentation on Homo Naled with 76 attending.
  - Irish Culture Festival with 68 attending.
  - Islamic Perspective program with 47 attending.
  - Botswana photo program with 85 attending.
  - Three Human Origins School Tours for 125.
  - DNA and Human Origins program with Dr. Greg Liverman with 95 attending.



- Genealogy and Western History programs:
  - The Southwest Reading Club met on March 15 with seven attending.
  - Vera Estrada held weekly classes on Family Tree Maker with 26 attending.
  - Noreen Riffe (Volunteer and former employee) offered a Genealogy class on March 30 with six attending.
  - A Genealogy Class was offered on March 8 with a focus on New Mexico genealogy with four attending.
- Maria Tucker (Special Collections & Museum Services Manager) is working with the firm Exhibit Design on plans for updates to InfoZone permanent exhibits. Conceptual design is complete and content is being delivered to the designers.

**Reference and Readers Advisory**

- On March 24, Samantha Hager and Amy Zimmer from the State Library led a seminar on government document resources. The Rawlings government documents collection also was weeded with outdated items removed.
- Local painter Mo Keenan-Mason and photographer Linda Cates were featured artists for March with the “Women Who Love Life” exhibit on display during Women’s History Month.

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- On March 5, Colorado poet and professor, Rita B. Kiefer, presented a reading of her work.
- Advanced English Language Learner classes started at the end of February with good attendance. The library will be starting an afternoon beginning class and an intermediate morning class on April 4.
- Citizenship classes will be restarting in April. Maria Smyer (Hispanic Resource Coordinator) has been developing a citizenship section in the department with citizenship books, class schedules, and information about applying for citizenship.
- Homebound Services added one new volunteer. Homebound had 35 items delivered to 38 customers by fourteen volunteers.
- March Madness NBA2K16 Tournament held on March 5 had 47 participants.
- Lonnie McCabe presented a Chautauqua-style program entitled *The Life and Legacy of Madam CJ Walker*.
- HopeLine Phone Drive resulted in 47 items collected in the month-long drive. The phones will be recycled and refurbished for victims of abuse as a lifeline to safety.
- As part of the Human Origins exhibit, David Hartkop (Technology Trainer) and Derrick Mason (Idea Factory Librarian) turned the Idea Dome into a prehistoric cave with the Maker Club, including 3D-printed “artifacts” such as stone tools and homo species remains.

### Youth Services

- *Supporting Parents in Early Literacy through Libraries* (SPELL) efforts reached 420 in March including programs at Kinderkirk, St. Therese, CSU-Pueblo, Thatcher, Children’s Palace, Trinity Lutheran, Ascension Preschool, and Beulah Heights.
- The library offered two centralized family programs in March—a party for Dr. Seuss’s Birthday and a visit from Pete the Cat. Dr. Seuss events reached 293 participants, and Pete the Cat reached 386.
- MinecraftEDU had total attendance of 90 in March.
- Tweens made color-changing worms and more at Mad Science with 72 participants.
- Teens relaxed with aromatherapy and coloring with 45 participants.
- Rawlings offered a Preschool Dance Party for 16.
- More than 57 participated in Afterschool Hangouts.
- Generation Creation had a great month with four awesome and well-attended programs: Storytelling Project, Tinkering Project, Knitting Project, and Art with 68 participants. *Read Dog, Read!* had 13 participants. The Tween Imagination Chapter had 20 participants.
- Teen Tech Week featured a program every night teaching different fun technologies like coding and 3D printing with 22 attending this series. The Great Stories Club had 16 participants. Teen Movie Night had 6, Teen Advisory Board had 4, and HOMAGO had 6.
- Storytimes in March had total attendance of 826 with 137 attending Baby Time; 70 attending Time for Tots; 82 attending Preschool Storytime; 315 attending Head Start; and 222 at Storytime at the Y.
- Outreach in March included Dr. Seuss Visits to Heritage Elementary with 375 and Heroes Academy Family Night with 18. Database Visits were provided for East High School reaching 75 and Pueblo Academy of Arts reaching 200. Youth Services also participated in Fit4Fun reaching 60.



*Pete the Cat plays his guitar at Barkman*

### BARKMAN LIBRARY

- Paula Pryich (Librarian) had 37 attendees for Preschool Storytime at the library and 204 attendees for outreach at Belmont Elementary, Building Blocks and CSU-Pueblo for preschool Storytime visits.

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- Rachel Salazar (Library Specialist) had 41 attendees for Storytime for Tots and Signing Time, and five for Teen Movie Night.
- Centralized Programming hosted by Barkman and Youth Services included: Tween Mad Science for 9; Teen Studybreak program for 9; Dr. Seuss Birthday Party for 31; Pete the Cat family program for 69; and *Read Dog, Read!* for 7.
- Barkman is hosting a year-long Reading Challenge and had 42 entries in March.
- Barkman held a Genealogy Workshop hosted by Charlene Simms (Special Collections Librarian).
- Alicia Griebel (Barkman Manager) provided Dr. Seuss storytimes at Haaff and Fountain Elementary Schools reaching 567 attendees.
- A Health, Fitness and Nutrition Program presented by Frank Vidana (Pueblo West Customer Service Rep) had 14 attendees.
- The Book Discussion group hosted by Linda Pacheco (Customer Service Rep) had 8 attendees.
- The Minecraft Madness Lock-in hosted by Cory Reimers (Customer Service Rep) and Matthew Parlier (Materials Handling Technician) had 20 attendees.
- The Craft Needles Group had 47 attendees in March.
- Barkman's Afternoon Movie had 19 attendees.
- There were 62 attendees for both the Adult Coloring Program and the Passive Program hosted by Linda Pacheco and Paula Pryich.
- The March exhibit for Women's History Month provided by Community Relations had 791.



### GIODONE LIBRARY

- Paula Pryich (Librarian) provided storytime at Ascension Preschool on March 17.
- Giodone offered the Pete the Cate program on March 23 with fifty attending.

### GREENHORN VALLEY LIBRARY

- Storytimes in March included Time for Tots with 57 attending; Preschool Storytime with 23, and visits to Rye Elementary to provide storytimes reached 84 preschool students.
- *Read Dog, Read!* had 17 participants.
- Yoga for Kids provided on March 5 had five participants.
- Passport Kids Visit Nicaragua on March 11 had ten participants.
- A St. Patrick's Day Party was held on March 17 for fifteen participants.
- Lego Mania was held on March 18 for fifteen participants.
- Spring Bread Minecraft Drop-in had 17 participants.
- A Dr. Seuss Party was held on March 4 for 40 participants.
- Pete the Cat visited the library on March 22 with 18 participants.
- Mad Science was featured on March 24 for eleven participants.
- Idea Factory held a program on Wind Turbines and Levers on March 30 for seven participants.



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- Adult programs in March included: Thursday Night Yoga had 62 participants; Wool & Wine Felting Hanky Panky had 16 participants; Scrapbooking Club had three participants; Improve Your Self Esteem for Healing had two participants; Beekeeping 101—Feeding Your Bees and Hive Health had five participants; DIY Club Exploring Egg Decorating had 13 participants. There was also a Gardening 101 series held: Grow Plants from Saved Seed by Native Plant Master Gardener, Ed Roland on March 5 had 22 participants; Tree Pruning Workshop by Diana Capen from Perennial Favorites on March 19 had 35 participants; Vegetable Gardening by Kata Schmidt from the CSU-Extension Office on March 29 had ten participants.
- Beulah Satellite featured a Dr. Seuss party on March 4 for ten participants and Lego Mania on March 11 for seven participants. The Beulah Satellite was closed on March 18 and 25 due to Spring Break.
- The Greenhorn Valley Library hosted a student art show for grades K-12 from March 1-19.
- Sharon Rice (Library Specialist) and Amy Peterson (Customer Service Rep) hosted a booth at the Greenhorn Valley Business Expo on March 12 and promoted library resources and services to 100 attendees. They also demonstrated 3D pens and Google Cardboard to get the community excited about upcoming STEM programs and Tinker Lab.
- Greenhorn Valley True Value donated approximately \$150 worth of hardware supplies to the Greenhorn Valley Library to use for the construction of a Rep Rap Libro 3D printer. Volunteer, Aaron Bieber will begin constructing the 3D printer with Tinker Lab participants every Tuesday in April at 4:30 p.m.



- The Greenhorn Valley Library donated two boxes of children's books to Valley Backpacks. These items will be used to fill backpacks and school supply kits for children in our community this fall.
- The Greenhorn Valley Library is partnering with local farmers and artisans to host the Greenhorn Valley Farmers Market in the parking lot every other Saturday from May to October. The first market will be held May 28 from 9:00 a.m. to 1:00 p.m.
- Local AmeriCorps volunteers have begun helping with various projects at the Greenhorn Valley Library to include: organizing DVDs, indexing archived local newspapers and planning activities for the Summer Reading Campout on June 11.
- Community Meeting Rooms were used for: Tai Chi classes (Wednesday mornings); District 70 Online (Wednesday afternoons); Pinochle Club (Tuesdays and Thursdays); GHV Chamber of Commerce; Craver Middle School Soccer Meeting; Greenhorn Kickers 4H Club; Valley Backpacks Meeting; Craver Middle School Yearbook Club; Society for Creative Anachronism; Mah Jongg Club.

### LAMB LIBRARY

- Lamb had 12,734 visitors to the library in March. There were 62 events and reservations in March.
- Lamb had total attendance of 635 with 517 youth, 35 teens, and 83 adults.
- The Lamb Library continued to have strong attendance at two weekly storytimes. Storytime accounted for 235 attendees in March. Lamb also had good success with a craft event "Make

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- it Fly” this month with 29 participants. This month Lamb also had good attendance at a Dr. Seuss Party and Pete the Cate Storytime event.
- For the month of March, Lamb Teen event attendance increased over the previous month. In March, Lamb put on a craft/movie event geared around Women’s History month called T-shirt and a Movie. During this event, participants watched the movie, *A League of Their Own* and decorated white t-shirts they could keep. This event had 23 participants. Lamb also hosted its first Open Mic Night on Saturday, March 12 which was attended by ten people with a band, and one teen went home to get his guitar and amp and returned to participate. Lamb hopes to offer additional Open Mic times later in the year.
  - In the adult events, the Lamb Library continued to show improvement in attendance. The Anime Club continues to draw around 5-10 participants each session. The Self-Help Legal Clinic also draws about 7-8 participants each month and continues to have every available slot filled each month with many walk-in participants that cannot be accommodated. In March, Lamb also saw great success with its first Craft Club event created by Rachael Parlier (Library Specialist) attracting 25 participants who made dream catchers they could keep and use.
  - For the month of March, the Lamb Library displayed the Women’s History month exhibit provided by Special Collections and Community Relations featuring eight foam-core panels highlighting the Pueblo Wednesday Morning Club. This women’s club has a rich history in the Pueblo area. The display was placed on the green display wall close to the stairway and elevator.

### **LUCERO LIBRARY**

- Diann Logie (Lucero Manager) represented the Lucero Library at the League of Latin American Citizens scholarship luncheon in celebration of the life of Cesar Chavez.
- Diann Logie (Lucero Manager) and Tobias Martinez (Community Resource Specialist) attended the Pillars of Unity meeting.
- Work to complete the public art project continues with the project due to wrap up completion in early May.
- Tobias and Diann are working with leadership at Risley Middle School to ensure good communication during security situations such as school lock downs.
- Catherine Shepherd (Lucero Librarian) hosted the following programs: Dr. Seuss Storytime on March 3 for 17; Ozobots on March 10 for twelve; Teen Tech Week: 3D Design and Print on March 11 for six; Soapmaking on March 17 for 22; Upcycled Art on March 18 for five; Minecraft Scavenger Hunt on March 21 for 15; Minecraft Bingo on March 22 for seven; Minecraft Gaming Session on March 23 for 14; Minecraft Perler Beads on March 24 for 15; Pete the Cat Storytime on March 25 for 14; and Teen/Tween Mad Science on March 30 for 20.
- Work is underway on coordinating efforts with the Pueblo Youth Services Center.
- Outreach Storytimes were provided at Bradford Elementary featuring Dr. Seuss on March 1 for 67 attendees; St. Therese featuring Dr. Seuss on March 17 for 33; Eastside Day Care on March 30 for 17.
- Christopher Rief (Library Specialist) presented the following programs with 228 participants: Mellow Mondays for 29; Tuesday Morning Movie for 26; Anime Club for 23; Basic Computer Skills Class for three; Passive Trivia Program for 147.
- Tobias Martinez (Community Resource Specialist) attended the NAACP meeting with President Dr. Gibson and Officer Brandon Beauvais, head of the Neighborhood Watch program.
- Mark Salazar (HardKnox Intervention and Prevention) interacted with 55 youth to discuss positive life skills. There continues to be a high level of interest also by the news press in this somewhat unique library program aimed at gang intervention.
- Books a la Cart: Valarie Sanchez (Customer Service Rep) and Yvonne Harris (Materials Handling Technician) delivered 770 books.
- The March exhibit was a Celebration of Women.

## **PUEBLO WEST LIBRARY**

- A meeting of community stakeholders took place on Monday, March 7 to discuss ideas for a Pueblo West History Wall. Amy Martin (Greenhorn Valley Library Manager) presented on the new libraries history wall project, which she had coordinated in 2014-2015. The group is interested in a similar project at the Pueblo West Library.
- The Pueblo West Library held 80 programs and one exhibit in March for a total of 2,402 participants.
- Adult program attendance totaled 500 and highlights included:
  - Frank Vidana (Customer Service Rep) taught five computer classes including social media and online shopping for a total of 35 participants.
  - Pat Stuckey (Customer Service Rep) facilitated the monthly Genealogy Club on March 12 for 21 participants.
  - A new Speak English Conversation group started meeting on Mondays facilitated by volunteer, Toni Manuel. The group met four times in March with a total of 20 participants.
  - Author, Karen Abbot, gave a presentation on March 26 for 36 attendees as part of the Together We Read program.
  - Mah Jongg club met five times with a total of 59 participants.
  - Cast-off Knitting and Fiber Art group met five times with a total of 21 participants.
  - Daylight Book Club met on March 2 with 8 participants.
  - Mystery Book Club met on March 17 with 12 participants.
  - Pueblo West Book Club met on March 28 with 8 participants.
- Youth programming attendance totaled 574 and highlights included:
  - Five BabyTime programs were held for 48 participants.
  - Five Preschool storytimes were offered for 83 participants.
  - Ten Time for Tots programs were presented for 190 participants.
  - Three Tween Hangout programs were offered for 35 participants.
  - A Dr. Seuss party was held on March 5 for 36 attendees.
  - The Minecraft lock-in was held on March 18 for 21 participants.
  - The Tween Mad Science program was presented on March 22 for 15 participants
  - The Pete the Cat program was held on March 25 for 65 participants.
  - Elizabeth Flores (Librarian) made two SPELL visits to the Children's Place on March 29. There were 66 children in attendance.
- Teen programming attendance totaled 151 and highlights included:
  - Anime Club met four times for a total of 31 attendees.
  - The Teen Advisory board met on March 3 with 16 participants.
  - A teen origami program was offered on March 10 for 22 participants.
  - A study break program was held on March 17 for 18 participants.
  - The Maker Madness program was offered on March 18 for 33 participants.
  - Teen Movie Night was held on March 24 for 5 attendees.
  - Teen Tech Night was held on March 31 for 26 participants.
- Susan Wolf (Pueblo West Librarian) gave a presentation on library services to 15 members of the Pueblo West Rotary Club on March 16.
- Elizabeth Flores (Librarian) was appointed to the 2016 CLEL Bell Picture Book Award selection committee.
- Susan Wolf (Pueblo West Librarian) participated in the Pueblo West Women's League's Military Family Support committee on March 22.

## **FACILITIES**

- Completed new call center set up on the 2<sup>nd</sup> floor of the Rawlings Library.
- Completed repairs on Rawlings elevators by Schindler Elevator.
- Installed test lighting fixture at Lamb, started installing the remainder of light fixtures, 10 installed of 61 to date.
- Provided set-up and clean-up support for Women's history lunch at the Rawlings Library.

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- Wright-Jones completed backflow service at Lamb.
- Replaced Giodone Library roof by A&K Roofing. The roof had been damaged in a severe hail storm.
- Installed carbon monoxide detectors in Rawlings mail room and facilities shop, Rawlings boiler room, Lamb boiler room, and Pueblo West boiler room.
- Completed 447 work orders from staff.
- Assisted with set-up of Smithsonian exhibit in the museum.
- Painted Ryals Room, Rawlings restroom hallways, and Pueblo West study nooks.

### **HUMAN RESOURCES**

#### **Terminations /Retirements:**

- Deborah Krauth (Pueblo West Customer Service Rep) retired effective March 5.
- Connie Curtis (Pueblo West Customer Service Rep) retired effective March 19.

#### **New Hires, Promotions and Lateral Moves:**

- Jackie Swanson was hired as Adult Literacy Coordinator effective March 7.
- Kendra Case was promoted to Customer Service Rep in Circulation effective March 14.
- Matthew Parlier was promoted to Library Specialist at Barkman effective March 21.

#### **Recruiting / Open Positions:**

- Human Resource Manager (hired effective April 11)
- Branch Librarian for Pueblo West Library
- Materials Handling Technician for Barkman
- Books in the Park (seasonal – two positions)
- Facilities Technician (seasonal)

#### **Volunteers:**

- Volunteers contributed 1,616.42 hours valued at \$35,787.54 (estimated by Independent Sector's figure of \$22.14 per hour).
- Delyan Petkov (Rawlings Circulation volunteer) was recognized as Volunteer of the Month.

### **TECHNICAL SERVICES AND COLLECTION DEVELOPMENT**

- 6,719 items were added to the collection in March and 3,811 items were withdrawn.
- The proposal to move the library's ebook service from OverDrive to the 3M/Bibliotheca Cloud service has been signed. An announcement was made to staff.
- Jill Deulen (Technical Services & Collection Development Director) presented the draft ConnectED Memorandum of Understanding to the Library Board of Trustees on March 15. There were a few suggestions for edits which were made by the Board's attorney.
- Jill met with the CSU-Extension office to discuss the progress made on this year's seed library. A few procedures were set into place, and everyone is excited by the growing popularity of the program. Jill and Midori Clark (Community Relations/Development/Strategic Initiatives Director) then met with the public service managers to discuss plans for expanding the seed library. There will be a follow-up meeting in April.
- Jill attended a shared resource meeting with other staff to discuss joint efforts to reach out to District 60 for curriculum, programming, and library instruction.
- Both Rich Poll and Elizabeth Flores (Collection Development Librarians) have been working with library students from Pueblo Community College on a collection development project.
- The monthly cataloging meeting was held on March 8 where Technical Services and Collection Development staff discussed changes made to the Hispanic Resources Collection. Each branch will now have a separate collection for Spanish materials, and Collection Development librarians will start purchasing for branches rather than just Rawlings. Staff also discussed the workflow for Amazon materials, J Reader levels, puppets, and special collections at branches.
- Theia Bravo (Interlibrary Loan Librarian) and Jessica Casados (ILL Assistant) have been testing JTAQ, a patron notification software for Interlibrary Loan. The expected release date to customers will be in June.
- Daniel Gaghan (ILS Administrator) has been working with School District 60 on a method to get their student information in a secure file to import into Sirsi for the ConnectED project.



## **STAFF DEVELOPMENT**

- Amy Martin (Greenhorn Valley Manager) and Lorina Messenger (Giodone Library Specialist) attended “Communication Mistakes Only Really, Really Smart or Busy People Make” webinar led by Pat Wagner in March.
- Kirsten Dees (Literacy Librarian) and Natalie Gallegos (Youth Library Specialist) attended YA Spring Books webinar on March 1.
- Natalie Gallegos (Youth Services Library Specialist) attended Creative Technology Use in K-12 on March 2.
- Ellie O’Keefe (Teen Librarian) attended Pueblo Youth Employment Council on March 3.
- Kim Dillon (Circulation Manager), Deanna Herrera (Circulation CSR), Diann Logie (Lucero Manager), Tobias Martinez (Lucero Community Resource Specialist), Ellie O’Keefe (Teen Librarian), Catherine Shepherd (Lucero Librarian), and Susan Wolf (Pueblo West Librarian) attended “Mental Health First Aid for Youth” on March 3.
- Jacque Collins (Youth Library Specialist) attended Teen Book Buzz webinar on March 8.
- Natalie Gallegos (Youth Services Library Specialist) attended Teen Tech Week webinar on March 8 and 9.
- Maria Kramer (Youth Services Manager) attended the Developmental Screening Workgroup on March 8.
- Paula Pryich (Barkman/Giodone Librarian), Rachel Salazar (Pueblo West Library Specialist) and Jacque Collins (Youth Services Library Specialist) attended “Children, Children, What do you see? Using the Whole Book Approach at Storytime” webinar provided by School Library Journal on March 9.
- Sherri Baca (Chief Financial Officer) attended GFOA Training in Denver on March 9.
- Kayci Barnett (Giodone Library Manager) attended “Teen Sci Cafe—Making Leaders out of Teenagers” YouTube webinar on March 9.
- Maria Kramer (Youth Services Manager) attended a School District 70 meeting on March 9.
- Jacque Collins (Youth Services Library Specialist) attended a Disney Publishing Preview webinar on March 10.
- Kirsten Dees (Literacy Librarian) attended a Virtual Storytime webinar on March 10.
- Paula Pryich (Barkman/Giodone Librarian) attended “Introduction to Proposal Writing” webinar from Grantspace, facilitated by Caroline Herbert on March 10.
- Nancy Mestas (Barkman Materials Handling Technician) received training on Paychex and Google Email with Marilyn Baillargeon on March 10.
- Alan Rocco (Facilities Superintendent) attended AeraMax Pro webinar on March 10.
- Paula Pryich (Barkman/Giodone Librarian) attended an “Introduction to Proposal Writing” on March 10.
- Maria Kramer (Youth Services Manager) attended a Safety Jam Meeting on March 15.
- Lauren Martinez (Youth Services Customer Service Rep) attended “Minecraft and Immersive Learning Environments” webinar on March 16.
- Kayci Barnett (Giodone Library Manager) attended “Astronomy Ambassadors” on March 16.
- Maria Kramer (Youth Services Manager) attended “Make a Splash with Project Outcome” webinar on March 17.
- Paula Pryich (Barkman/Giodone Librarian) and Kirsten Dees (Literacy Librarian) attended “Literacy a la Cart” webinar provided by Kim Adsit from edWeb.net on March 18.
- Jacque Collins (Youth Services Library Specialist) attended a meeting with Catholic Charities on March 21.
- Linda Pacheco (Barkman Customer Service Rep) attended “Books Build Better Brains” webinar on how promoting literacy is key to early brain and child development on March 21.
- Gloria Madrill (Community Relations Assistant) and Carol Rooney (Reference & Readers Advisory Manager) attended REF USA database training provided by Daniel Gaghan (ILS Administrator) on March 22.

- Derrick Mason (Idea Factory Librarian) attended “Makerspaces: The Library’s Legal Answers” webinar on March 23.
- Derrick Masson (Idea Factory Librarian) attended “Five Ways to Supercharge Your STEAM Program with littleBits” webinar on March 24.
- Amy Martin (Greenhorn Valley Library Manager) attended “Marketing Portfolio: Balancing the Past, Present and Future” on March 29.

### **THANK YOU MESSAGES**

- Lucille Corsentino from the Roselawn Foundation sent the following letter: “It has been my pleasure to work with the ladies on the 3<sup>rd</sup> floor in the Genealogy Department, Maria Sanchez-Tucker (Special Collections & Museum Services Manager), Charlene Garcia Simms (Special Collections Librarian), Tabitha Davis (Special Collections Assistant) and Megan Petersen (Museum & Special Collections Coordinator). We were privileged and honored that the library showcased Roselawn Cemetery for the month of January. The ladies were helpful in every respect and because of their efforts Roselawn was truly ‘show-cased.’ The purpose of this letter is to thank the library and these ladies for their help, support and willingness to go the extra mile which allowed Roselawn to shine. Roselawn was founded January 1891 and the library’s January show case kicked off Roselawn’s 125<sup>th</sup> anniversary and we thank you . . . Once again my sincere thanks to the library and our liaison Charlene Garcia Simms. She and the other personnel were amazing. They were professional, personable and excellent ambassadors for the library. Please accept our deep gratitude and know that the personnel and facilities of the library were key to our successful month and ‘kicking off’ Roselawn’s 125<sup>th</sup> year celebration.”
- The library received the following online comment from Jesse Gratiot: “Hello, I visited the Pueblo West Library tonight (3/9/16) around 8:30 p.m. and was assisted by an employee named Frank (Vidana—Customer Service Rep), and he was the most helpful and delightful person I can recall helping me. He was thorough and showed empathy with my issues and made me feel like I mattered. This is a request to have a higher up of your organization to praise Frank for doing one hell of a job!! Do whatever it takes to keep employees of his caliber. Thank you.”
- Betty Nufer from Mental Health Colorado sent the following email to Jon Walker: “I wanted to let you know how wonderful Andrew (Bregar) is to our community. We recently hosted a city-wide community conversation on mental health and it was standing room only...well, it would have been but Andrew brought in more chairs to accommodate us. He is extremely helpful and the ultimate professional. He represents the Library District well. Our event was just perfect due to his assistance. Thank you.”

Respectfully submitted,  
Jon Walker  
Executive Director