

**PUEBLO CITY-COUNTY LIBRARY DISTRICT**  
**Report of the Executive Director**  
**Submitted to**  
**The Library Board of Trustees**  
**April 23, 2015**

### **STRATEGIC PLANNING**

The process for creating a new strategic plan for PCCLD continues to make good progress. Five successful focus groups were held in March, led by Rich Male and Associates, a Denver-based consulting firm known for helping organizations such as PCCLD in gathering effective feedback from stakeholders. A few additional focus group sessions are planned for April. A report on the findings of this effort will be available in April. A community-wide survey commenced in late March and will continue through April aimed at gathering additional data from community members about the library and its services. Studies comparing PCCLD with peer institutions and industry standards, and analysis of local demographics and resources also are ongoing at this time. An important next step are two upcoming strategic planning retreats with library stakeholders, including library employees, Trustees, Friends' Directors, and Foundation Directors. These two retreats will offer opportunities for stakeholders to review and comment on long-range planning data and strategic priorities. These are scheduled to take place on Monday, May 4, 2:00-4:00 p.m. and Friday, May 8, 8:00-10:00 a.m. in the Ryals Room. RSVP to Jane Carlsen at [jane.carlsen@pueblolibrary.org](mailto:jane.carlsen@pueblolibrary.org) or 562-5633. The project remains on target for completion by mid-year.

### **SPELL**

PCCLD is one of eight library districts around Colorado that was selected to participate in SPELL. SPELL is an acronym for Supporting Parents in Early Literacy through Libraries. The project is coordinated by the Colorado State Library and funded by nearly \$300,000 from the Institute of Museum and Library Services. It is intended to provide best practices to eliminate the barriers that low-income parents of children birth-three encounter in incorporating early literacy activities into their daily lives as well as barriers to library use. Other partners include the University of Denver and, in Pueblo, the Pueblo Early Childhood Council. PCCLD's efforts have been coordinated by Janina Goodwin (YS/Library @ the Y Manager) and Kirsten Dees (Early Literacy Librarian). PCCLD has incorporated specified materials for the program and participated in training events. More recently, Kirsten has met with representatives from local preschools with whom we will partner to set practices into motion.

### **INFOZONE GRANT AWARD**

Maria Tucker (Special Collections & Museum Services Manager) received notification that a grant application submitted in November was awarded to PCCLD. The InfoZone has been selected as one of nineteen U.S. public libraries to host *Exploring Human Origins: What Does It Mean to Be Human?* a traveling exhibition developed by the Smithsonian's National Museum of Natural History and the American Library Association. The exhibit is scheduled for Pueblo in March 2016. Maria travelled to Washington DC's Smithsonian American Museum of Natural History March 18-20 for training and orientation. Dawn DiPrince, Director of the El Pueblo History Museum, attended as a community advisory committee member.

### **ADULT LITERACY PROGRAM AWARD**

PCCLD received a grant this year in support of activities of the Adult Literacy Program. The grant award is from the American Library Association's *The American Dream Starts at Your Library* program, which is supported by the ALA's Office of Literacy and Outreach Services with funds supplied by the Dollar General Literacy Foundation. As a result, PCCLD has hired Kevin Willis, who will start teaching beginning English Language Learning classes in April. PCCLD is one of 22

libraries funded nationally in 2015 in an effort to expand English Language Learning (ELL) services in communities around the country. ELL learning materials for the project have been procured. Ashley Osterhout (Literacy Coordinator) completed ALA's required assessment training and is working with Amber Pepin (Fundraising Manager/Grantwriter) to meet reporting requirements as set forth by ALA.

### **HISPANIC RESOURCE CENTER AWARD**

A grant award was received by PCCLD's Hispanic Resource Center (HRC) from the Colorado State Library in the amount of \$11,608. The grant is being used to support *Operation Integration: Language, Literacy and Learning*. The HRC is using these funds to expand the English Language Learner program from forty students to sixty and offering complementing bilingual (Spanish/English) computer basics training. Operation Integration provides participants with language development, adult literacy, digital literacy and life-long learning. Maria Smyer (Hispanic Resources Center Coordinator) oversees this project.

### **READ OUT LOUD!**

Author/Illustrator, Jarrett Krososcka, will be coming to Pueblo in the latter portion of April. Plans have been finalized for his travel as well as for students to come meet him at the Rawlings Library. In an unusual addition to these activities, Pueblo police officers are being recruited to perform a ten-minute "Read-Aloud" from Jarrett's series *The Platypus Police Squad*. This will not only be very entertaining but will also show police officers in a humorous and friendly situation. This section of the program is coordinated by Jarrett's publicist with the Center for American Values, and they hope to show that police officers are friendly, approachable, and not to be feared. The entire program is projected to impact approximately 1,500 children. Read OUT LOUD! is funded with the generous support of the Friends of the Library. The project is overseen locally by Janina Goodwin (Youth Services/Library @ the Y Manager).

### **STAFFING CHANGES**

There have been some staffing changes of note recently. Michael Cox, Director of Public Services, and Abby Koehler, Systems and Strategic Initiatives Librarian, both have submitted their respective resignations from PCCLD. Each has worked for PCCLD for a number of years and currently hold key positions within the institution. We have taken this opportunity to consider the best path forward for the library district. These jobs will not be filled per se, although the job responsibilities for both are being addressed as follows:

- Sara Rose has accepted assignment as PCCLD's Chief Operating Officer. This is a new job for PCCLD. It incorporates elements of the Human Resources Director duties with some from those of Director of Public Services. Other aspects of the Director of Public Services will be absorbed by the Executive Director. Sara will continue to oversee the Human Resources Department but also will work closely with the Executive Director to coordinate public services districtwide. Some of Sara's new responsibilities will include, but are not limited to, oversight of public service staffing and training. The new assignment for Sara begins May 1. PCCLD is advertising now to fill the job of Human Resources Manager to work under Sara's supervision. Sara has been part of the PCCLD executive team since 2009. Her resume includes a Bachelor of Science degree in Business Administration from Regis University, she is a certified Senior Human Resources Professional, and she has more than ten years of executive leadership experience for mid-sized to larger businesses in the Denver metropolitan area.
- A new job opening has been posted for the Rawlings Library Manager. This is a senior level managerial position to oversee public service operations at the Rawlings Library and related activities. This puts one person in charge of PCCLD's largest, busiest service location just as we have managers at each of most of the other library locations. Interviews will begin shortly for this new job opportunity. The Rawlings Library Manager and the other branch managers will report to the Executive Director effective May 1.
- Daniel Gaghan's job with the library district will change effective June 1 to ILS & Databases Librarian. Daniel will oversee PCCLD's Sirsi/Dynix integrated library system plus related

applications such as BiblioCommons. He will continue to oversee PCCLD database and serials subscriptions and collections. Daniel will report to Jill Deulen, Director of Technical Services & Collection Development. Daniel joined PCCLD last year as ILL & Media Collection Development Librarian. Daniel holds a BA in Criminal Justice from San Francisco State University and a Masters of Information and Library Science from San Jose State University. His professional background includes work at both Stanford University and North Dakota State College of Science libraries among others. Daniel will begin working right away with Abby to learn detailed operations of our ILS.

- Raeann “Theia” Bravo, who currently works as a ½-time librarian at the Greenhorn Valley Library, will begin working starting June 1 in a second ½-time assignment in Technical Services & Collection Development as the new ILL & Media Collection Development Librarian. Theia holds a BA in History and a BA in English from CSU-Pueblo plus an MA in English from CSU-Pueblo and an MLS from Emporia State University. Theia first joined PCCLD in 2007 and earned her MLS while working here. She is a Friends of the Library scholarship award recipient. She has worked in public service positions at the Lamb Library, the Rawlings Library, and now the Greenhorn Valley Library. She also has recently been working in a temporary capacity in Technical Services & Collection Development.
- David Hayden will become PCCLD’s Data Analyst beginning May 1. This is a new job for PCCLD with responsibility for providing relevant statistics and information to support data-driven strategic and tactical decision making within the library district. His new job involves oversight for collecting, tracking, analyzing and reporting on data relevant to key library outcomes. David first joined PCCLD in 2014 working part-time in the Community Relations Department in a somewhat similar capacity. He will continue with these duties working for Midori Clark in addition to his new role. David holds a Bachelor of Arts, a Bachelor of Science and an MBA with emphasis on Technology Management plus he has a number of years of experience working for corporations in fields such as Lean Process Management and Continuous Improvement. David will begin working with Abby right away to transition into his new role.

These changes have several advantages as we continue to strive to provide the best possible public library service for our community.

- It is put into place timely.
- It puts more managers nearer to district decision-making with library managers reporting directly to the Executive Director.
- It places a single manager in charge of PCCLD’s single largest and busiest library.
- It takes better advantage of internal expertise and experience in executive leadership, organizational development, and data analysis, planning and evaluation.
- It offers competent oversight of PCCLD’s Integrated Library System—arguably our single most important internal office productivity software suite.
- It continues to promote and grow our own competent, experienced and professional staff and younger librarians into new and more responsible roles within the institution.

Congratulations to each of these employees on their respective new roles with PCCLD!

## **RAWLINGS LIBRARY**

### **Special Collections & Museum Services**

- Attendance in the InfoZone was 4,896 for the month, and year-to-date attendance is 12,808.
- 284 Document Delivery requests were answered in March. 1,171 items from the collection were counted used by customers in March.
- Tammi Moe (Archivist Librarian):
  - Worked with volunteers from the Pueblo Archaeological Society on cataloging the Bill Buckles collection.
  - Coordinated with community members and staff on a book to document the Pueblo levee mural.

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- Oversaw efforts for an Hispanic Heritage oral history project and other oral history documentation and archiving projects.
- Indexed and published the first issue of *The Pueblo Chieftain* for in-house digitization.
- Jen Koen (Digitization Coordinator) processed 84 items into the County Courthouse Digital Collection, thirteen items for Pueblo Community College and other miscellaneous items for the Pueblo County Historical Society, a local newspaper, and other library users.
- Vera Estrada (Volunteer) provided four genealogy workshops with a total of 24 participants, and Charlene Simms (Special Collections Librarian) conducted a genealogy workshop with nine people in attendance.
- Maria Tucker (Special Collections & Museums Services Manager) and Charlene participated in the Bridging Borders Fellowship grant program on March 6 with 15 in attendance.
- Maria and Charlene met with El Pueblo History Museum and CSU-Pueblo Archives to discuss a Salt Creek Memory project and a joint grant application to focus on Latino history in Southern Colorado.
- The Non-Profit Resource Center partnered with the Women's Foundation of Colorado to provide a grant writing workshop with 39 participants. Maria provided individual training to non-profit groups requesting assistance with the resources.
- The InfoZone offered 33 films with a total of 352 attending. March movies included a series of Spring Break movies.
- Programs included Drop City Exhibit Opening (this exhibit was developed by PCCLD and will be touring to other venues afterward) with 112 attending, a program on the Inca of South America with 102 attending, book signings with Joseph Sandoval with 44 attending and Helen Thorpe with 35 attending, the Las Mujeres program with total attendance of 40, the Raptor Center Owl program with attendance of 222, and the Short Film Awards on March 28 with attendance of 61.
- A Women's History display was on exhibit on the 1<sup>st</sup> and 3<sup>rd</sup> floors.

### Reference /& Readers Advisory

- David Hartkop (Technology Trainer) presented three Microsoft Suite classes and one basic computer class in March. A total of 33 people attended.
- In addition to his Microsoft and computer classes, David presented six programs for the public and reached 76 people, including Tech Toys for Older Adults at the Pueblo West Library, 3-D Modeling with Tinkercad, an Introduction to Electronics, four Maker Club Meetings, a 3-D printing demonstration at the Chateau at Sharmar Village, and a Lego Mindstorm Program at the Lucero Library.
- David also made training videos during March. He recorded training videos on 3-D Printing, Downloading files from Thingiverse, Modeling in Tinkercad, and How to submit 3-D print jobs online. All recordings are available online. He also developed a file sharing plan for the training room, created a handout and plans for a future, expanded electronics workshop.
- The artwork of photographer Linda Cates and painter Maureen Keenan-Mason is on display in the Hispanic Resource Center from March into mid-April. The theme of the exhibit is *Women Who Love Animals*. A Meet the Artists event was held on March 11. Diana LaMorris and Cheryl Scott from the Steel City Art Works Gallery joined Linda and Maureen at this gathering. Attendance for this event was 70.
- Citizenship classes with UVAS in Bret Kelly Room A recommenced in March.
- Barry Gonzalez (volunteer) continued teaching beginning and intermediate Spanish classes for the library in March. Total attendance for both classes in March was 68.



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- Maria Smyer (Hispanic Resource Coordinator) provided bilingual stories to children attracting twelve participants in March.
- During the month of March, eight volunteer tutors provided approximately 63.5 hours of individual and group tutoring and contributed a total of 106.1 volunteer hours to the Adult Literacy Program. There are currently twelve students active in the program. Two new students were tested this month and added to the wait list for a tutor, bringing the wait list to a total of eight students. Three new tutor applications were received this month.
  - Adult Literacy Class met three times in March for a total of 25 attendees.
  - Speak English! Conversation Club had 10 attendees for March.
  - Adult Literacy and ESL Tutor Orientation was held once with 2 attendees.
  - Information for the GED was held once with 3 attendees.
- Fifteen 3-D print requests were completed, and 1,227 people used Idea Factory technology bringing the total digital use in March to 1,242.
- Kathy Kearney (Library Specialist/Homebound) reports that there are currently thirty homebound customers served by thirteen volunteers.

### Youth Services

- Progress was made toward bringing centralized Minecraft programs to PCCLD. After testing the MinecraftEDU product by several staff members in the training room, a site license and user licenses were purchased. This decision to pursue MinecraftEDU was made in the wake of several successful Minecraft programs in PCCLD libraries last year. The first MinecraftEDU event will be held at Barkman in April. We expect to roll out additional programs in May. Ellie O'Keefe (Teen Librarian) is overseeing this effort.
- Summer Reading project planning is moving forward. The Summer Reading event document was finalized this month. All of the Summer Reading prizes have been ordered. Sponsorships are being finalized.
- For Spring Break the popular children's book character, Froggy, visited each library. Barkman had 21 participants, Greenhorn Valley fifteen, Lucero sixteen, Library @ the Y 49, Rawlings 56, Giodone 39, Lamb 45, and Pueblo West forty.
- Dr. Seuss's birthday was celebrated at each library location. This popular author drew a crowd: Rawlings had 83 participants, Barkman nineteen, Beulah Satellite twenty, Greenhorn Valley 23, Library @ the Y 42, Giodone 21, Lamb 39, Pueblo West 114, and Lucero twenty.
- The American Girl's Tea Party attracted 32 to Giodone, eighteen to Greenhorn Valley, and fifteen to Lucero.
- Bookmark making programs attracted nine to Barkman, eleven to Greenhorn Valley, six to Giodone and Lamb, sixteen at Rawlings, two at Pueblo West, five at Lucero.
- St. Patrick's Day theme events for teens attracted three to Greenhorn Valley, eight to Rawlings, seven to Pueblo West and eight to Giodone.
- Nineteen teens attended a screening of *Back to the Future II*.
- The Teen Advisory Board met twice with a total of sixteen participants.
- For Teen Tech Week, ten teens participated in programming in The Idea Factory.
- Read Dog, Read! continues to be popular with 124 participants in March.
- The Preschool Dance Party held on March 21 had fifteen participants.
- Lego Mania was offered twice in March with 26 participants.
- Regular events included four Babytime events with 61 participants, four Time for Tots programs with 104 participants, eight Preschool Storytimes with 172 participants.
- Fourteen Head Start storytimes were held for 514 participants.

### BARKMAN LIBRARY

- Paula Pryich (Librarian) visited students at Belmont and CSU-Pueblo preschools.
- Paula and Rachel Bolt (Library Specialist) accumulated a total of 72 attendees for the Time for Tots, Sign Language, and Preschool Storytime programs.

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- Linda Pacheco (Customer Service Rep) helped host the monthly Book Discussion group with a total of nine participants.
- Cory Reimers (Customer Service Rep) helps keep Barkman circulation increasing with various displays including those offered towards new television shows, gardening, and a very popular exploring the world with National Geographic on DVD.

### **GIODONE LIBRARY**

- Kayci Barnett (Giodone Library Manager) appeared on public TV's Homework Hotline and demonstrated Squishy Circuits on March 16.
- Twelve programs were offered during Spring Break. The theme was Robot Mania. Giodone had some of the highest program attendance yet with 22 at Squishy Circuits and the 3-D printer was demonstrated by Susan Wolf (Idea Factory Coordinator) with over twenty in attendance.
- Avondale Satellite service hours for summer will change to 10:00 a.m. to 2:00 p.m. on Mondays and Wednesdays.



### **GREENHORN VALLEY LIBRARY**

- Greenhorn Valley offered three Time for Tots programs with 23 participants and four Preschool Storytime programs with 41 participants.
- Three *Read Dog, Read* programs were offered with 39 participants
- The Teen Advisory Board was held on March 3 with three participants.
- Passport Kids travel adventures this month took fifteen participants to Portugal on March 13.
- The Scrapbooking Club met on March 13 with thirteen participants.
- Lego Mania on March 20 featured this month's challenge for 25 participants to create a scene from their favorite books.
- This month the H.W. Houston Art Gallery exhibit featured historical images of women in the Pueblo area in honor of Women's History Month.
- The digital component of the Greenhorn Valley history wall featured scanned newspaper articles from the *Colorado City Call* newspaper dated March 1964. A number of tiles on the history walls at the three new libraries have begun to warp and delaminate. C.G. Witvoet has been contacted and will make a trip to Pueblo in May to repair all faulty pieces.
- Learn to Knit was hosted by Sharon Rice (Library Specialist) to teach beginners a variety of knitting skills. The classes in March had a total of 103 participants.
- Yoga instruction in March had 58 participants.
- In partnership with the Southern Colorado Reading Council, Colorado City Parks & Rec, and CSU-Pueblo Teacher Education Program, the Greenhorn Valley Library is participating in the *100 Days of Reading* project that was partially funded through a grant from the Colorado Council of the International Reading Association. Fifty-three attended the kick-off event.
- Theia Bravo (Librarian) collaborated with retired teacher, Nancy Scoffield, to host a kite program for sixteen participants.
- Volunteers from VITA (Volunteer Income Tax Assistance) were onsite at Greenhorn Valley on March 21 to help fourteen participants with e-filing.
- The library showed movies during spring break reaching 66 participants. Four Miyazaki Matinees (Anime) reached 10 participants.
- Sharon Rice (Library Specialist) hosted a Comic Book and Manga Fandom Party for six teens.
- Sharon offered storytimes reaching 26 participants.
- Amy Martin met with a group of nine female students from Craver Middle School who spent the day on March 17 visiting woman entrepreneurs and professionals in Greenhorn Valley.
- Community events held in the meeting room included an Art of Relaxation Yoga Class every Tuesday, D70 Online instruction and testing, Cuerno Verde Arts Council, Greenhorn Valley Chamber of Commerce, Girl Scout Leader meeting, Pueblo First SDA Church, Allied Wealth Advisors, Girl Scouts troop meeting, and a 4-H Club meeting.



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- The Beulah Satellite offered a Dr. Seuss birthday party on March 4 for twenty participants, Lego Mania on March 6 for seven participants, and Passport Kids on March 13 for six participants. Summer hours for the Beulah Satellite have been scheduled from June 8-July 31 on Tuesdays from noon to 4:00 p.m. and Wednesdays from 9:00 a.m. to 1:00 p.m. *Storytime With a Bang* will be offered every Tuesday at 2:00 p.m.

### **LAMB LIBRARY**

- The gate count at Lamb in March was 28,835, a new high since October and a 5% increase over last month, and a 24% increase over March 2014.
- Program attendance in March was 1,464, over double last month and March 2014.
- Storytime attendance was 260, showing another good increase by 31% this month over last month. The special Froggy Storytime (centralized and featuring a costumed character) had an attendance of 45.
- Visits and outreach totaled 1,111. This month, Lamb had a great boost in visits with Dr. Seuss programs at Hero's Academy, PAA and Columbian, in addition to the usual storytime partner schools, Beulah Heights and South Park. All requested special Dr. Seuss visits, which were very well attended.

### **LIBRARY @ THE Y**

- Five Time for Tots programs reached 108 participants.
- Ten Storytime programs reached 183 participants.

### **LUCERO LIBRARY**

- Sarah Meador (Library Specialist) presented the following storytimes for toddler and preschool programs. Themes were I Dream of an Elephant, Fruit, Green and St. Patrick's, Dogs, Shoes, and we had Froggy come for a visit.
- Eva Montoya, City Council member, presented a Dr. Seuss storytime on March 3.
- Special programs consisted of Happy Birthday Dr Seuss, Mindstorm Lego Robot, Teen's Lucky Charms, Bookmark it for Tweens, Froggy visits the Library, American Girl's Tea Party, and Beginner's Crochet.
- Valarie Sanchez (CSR) and Sean Webb (MH) delivered 800 items for Books a la Cart.

### **PUEBLO WEST LIBRARY**

- Michael Cox (Director of Public Service) is acting as interim manager until late April when Steve Antonuccio returns to PCCLD as Pueblo West Library Manager.

### **FACILITIES**

- Installed test glass piece with security film on 4<sup>th</sup> floor at Rawlings.
- Support was provided for a gas leak outside the Pueblo West Library.
- Barkman Library special pesticide treatment was completed.
- Installed new hand dryers in the public restrooms at Rawlings.
- Set up a staff nursing mothers' room.
- Completed 270 work orders.
- Supported two snow removal days.

### **INFORMATION TECHNOLOGY**

- Completed Bibliotheca Software updates on self-checks for payment reconciliation.
- Worked with Bibliotheca to update Smart Admin for better system monitoring.
- Planning and scheduling of AV upgrade to take place in April.
- Replaced in-house use laptops at Lucero to SSD for testing and evaluation.

### **TECHNICAL SERVICES & COLLECTION DEVELOPMENT**

- 8,354 items were added to the collection in March, and 6,399 items were withdrawn.
- Notified staff of the end of paper library notices as of April 7.
- Participated in meeting with CSU-Extension Office for cataloging seeds.

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- Met with volunteers from Books Again to discuss Technical Service projects and opening lines of communication with the store and library.
- Began setting up a profile with Ingram for future ordering from this major library materials jobber.
- Viewed a demonstration on JTacq software to assist with purchasing and holds.
- Ordered barcodes and RFID tags for the coming year.
- Began conducting an inventory of the 7-day laptops.
- Theia Bravo (Greenhorn Valley Librarian) was able to fill in at the receiving station for 20 hours a week to help with the remaining backlog.
- The decision was made to order video games only from Amazon due to poor performance and higher costs from jobber Recorded Books.
- Daniel Gaghan (ILL/Collection Development Librarian) purchased the Lynda.com database for the library. He continues to explore Britannica and also opportunities to cancel lesser-used databases.
- With respect to InterLibrary Loan, issues with the state courier are popping up. The library is on a five-day delivery system, but is only receiving totes three days a week. Staff have been working with the state coordinating organization to resolve these issues.

### **GIFTS & GRANTS**

- Carol Elkins provided an in-kind donation to Special Collections.
- Gary M. Micheli provided an in-kind donation to Special Collections.
- The Friends of the Library gave the library \$16,031 to fund the following projects:
  - \$6,600 for one early literacy station and one AfterSchool Edge at Rawlings, Lamb, Giodone, Pueblo West, Greenhorn Valley, Lucero and Barkman
  - \$1,100 to fund the Outstanding Women Awards 25-Year Reunion program
  - \$300 for two Little Scholar kids tablets at the Lamb Library
  - \$3,300 for three laptop computers at Lucero
  - \$2,231 for an art storage unit at Rawlings
  - \$2,500 for a custom copy stand at Rawlings
- Parkview Medical Center contributed \$350 in support of the Summer Reading Program.
- The following contributions were received for the Library Foundation Endowment:
  - Julie Rodriguez donated \$500.
  - Jeff Chostner made a \$500 pledge payment.
  - William Lucero made a \$100 pledge payment.

### **STAFF DEVELOPMENT**

- Twelve staff attended “Dealing with Difficult Customers” on March 3.
- Erin Murphy attended “YA Announcements: Fresh Titles for Teens,” a Booklist webinar on March 4.
- Ellie O’Keefe (Teen Librarian) attended the Pueblo Youth Employment Council on March 5.
- Susan Wolf (Idea Factory Coordinator) attended a webinar on 3D printing policy on March 5.
- Ashley Osterhout (Literacy Coordinator) completed ALA’s required assessment training teleconference on March 9.
- Rachael Parlier (Giodone Customer Service Rep) attended a series of ABLE trainings in March including: Early Childhood Services, Building a Collection, Collection Maintenance, Merchandising, Introduction to Technical Services and Catalog Records, Introduction to Subject Headings, Introduction to Dewey Classification, and Introduction to MARC Cataloging.
- Nine staff attended a PERA Retirement Meeting on March 10.
- Kayci Barnett (Giodone Library Manager) attended a CAL webinar on “Meeting in the Middle” on March 10.
- Maria Tucker (Special Collections & Museum Services Manager) and Charlene Simms (Special Collections Librarian) attended Non-Profit Day on March 10.



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- Susan Wolf (Idea Factory Coordinator) and Carol Rooney (Reference & Readers Advisory Manager) attended CAL's Makerspace Interest Group meeting at 21C Library on March 11.
- Natalie Gallegos (YS Library Specialist) provided a presentation for substitutes on BiblioCommons Tricks on March 11.
- Erin Murphy attended "Make Way for Manga Comics and Graphic Novels," a Booklist webinar on March 11.
- Wendie Childs (Materials Handling Technician) attended "The Power of Introverted Women" on March 11.
- Maria Tucker (Special Collections & Museum Services Manager) and Charlene Simms (Special Collections Librarian) attended a webinar on "The New Heritage Quest" database interface on March 11.
- Theia Bravo (Greenhorn Valley Librarian) attended an all-day Fred Pryor Seminar on "Managing Emotions Under Pressure" on March 16 and shared helpful tips with the team during the staff meeting.
- Eight employees attended the webinar, "Beyond Book Displays: Helping Readers Help Themselves" on March 17.
- Maria Kramer (Lamb Library Manager) attended "6 Winning Practices for Engaging Your Employees" on March 18.
- Maria Tucker (Special Collections & Museum Services Manager) went to the Smithsonian American Museum of Natural History to attend training on March 18-20.
- Thirty-nine staff attended follow-up OZ training on "Overcoming Obstacles" on March 19.
- Ellie O'Keefe (Teen Librarian) attended "YALSA's New Teen Services Programming Guidelines" webinar on March 19.
- Ellie O'Keefe (Teen Librarian) attended "How Mini-Cons Can Transform Libraries and Communities" webinar on March 23.
- Renee Montano (Greenhorn Valley CSR) attended "Meeting Your Community's Demands" webinar on March 25.
- Lorina Messenger (Giodone Library Specialist) attended "8 Great PowerPoint Tips to Save you from a fate worse than death by PowerPoint" on March 25.

### THANK YOU MESSAGES

- Maria Tucker (Special Collections & Museum Services Manager) received a thank you note from Julie Faletta which read: "Thank you for accommodating our Grantwriting session on March 9. As always, everything was fabulous."
- Charlie Benjamin Rhiger sent the following comment online: "I'm enjoying the library. People have been extremely nice and very helpful!!! We as a family just started using the library on Abriendo, and they have been extremely helpful to us. You might have to wait for a while to get new movies, but it is worth the wait. I can't stress enough how much the people help and are very nice and professional to us!!! So proud to be a new member!!!"
- Donna Stinchcomb, Curator for Buell Children's Museum, wrote the following note to Abby Koehler (Strategic Planner/Systems Librarian): "Thank you, Abby for including the Buell Children's Museum in the focus group. It was a very positive experience and was glad to be there. I am so proud of our Library—you do a GREAT job!"
- Lucia D. Rivera Aragon, who wrote the book, *Lucia: An Oral History*, wrote the following letter to Diann Logie (Lucero Library Manager): "Deann and I would like to thank you for inviting us to share our stories at the new Patrick Lucero Library. It was special to us to have an opportunity to honor his memory. The participants were very impressed with the library and excited about the importance of its location in meeting the needs of the Eastside community. A heartfelt thank you also to your wonderful staff. They were very generous with their time and helped us at every turn from setting up the room to providing technical support and setting up the refreshments for the event. We could not have had the successful event without their friendly, knowledgeable support. Approximately forty-five persons attended the reading and

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there was standing room only. Thank you so much for your support. If we can be of any assistance in the future please do not hesitate to call on us.”

- Maria Tucker (Special Collections & Museum Services Manager) received the following thank you note written by Brandi Moore from ACHT (Alliance to Combat Human Trafficking): “Thank you so much for hosting both Human Trafficking movies for us! This helps us continue our work. Looking forward to working with you again!”
- The following comment was submitted online by Joan Koman: “Thank you for providing a day of genealogical education at the Greenhorn Valley branch. Ms. Garcia-Simms (Special Collections Librarian) was knowledgeable, helpful and patient with our group. I hope there will be a follow-up class.”

Respectfully submitted,  
Jon Walker  
Executive Director