

**PUEBLO CITY-COUNTY LIBRARY DISTRICT**  
**Report of the Executive Director**  
**Submitted to**  
**The Library Board of Trustees**  
**February 22, 2018**

**Memory Lab Network Grant Award**

PCCLD is one of seven libraries from around the nation selected to join the Memory Lab Network, which is part an Institute of Museums and Library Services National Leadership Grant. This grant is coordinated by the District of Columbia Public Library (DCPL) in partnership with the Public Library Association and the Library of Congress. Hannah Weber (Librarian Archivist) and Maria Tucker (Special Collections & Museum Services Manager) are spearheading PCCLD's participation. Through a competitive application process, seven public libraries were identified as Memory Lab Network project partners. Two ambassadors from each library will attend a week-long digital preservation boot camp in Washington, D.C., in April 2018 as the kickoff to spending one year creating public-use archiving stations and programs for communities following the proven DCPL model. Memory Lab Network partners will receive training, mentoring and financial support to create digitization stations and curricula to build public knowledge and skills around the complex problems of personal digital archiving through their own Memory Lab programs. The total value of the grant funds for PCCLD is approximately \$15,000. More information is available at:

[www.dclibrary.org/memorylabnetwork](http://www.dclibrary.org/memorylabnetwork).

**Community Schools Institute Grant**

PCCLD's Lucero Library has been selected to join Pueblo City Schools' Risley Middle School to participate in the Community Schools Institute. This grant-funded program will enable Diann Logie (Lucero Library Manager) to join colleagues from Risley and other neighborhood organizations at the Institute in Milwaukee, WI, February 21-25, 2018. The purpose of the program is to encourage the concept of "Community Schools," which focuses on neighborhoods taking responsibility for the welfare and education of their youth when educators, students, parents, and community members work together to create high-quality schools connected to and serving the surrounding neighborhood. This includes wrap-around health and social services, and governance through participatory leadership, priority on engaging and culturally relevant curriculum, restorative practices, and parent engagement. Lucero Library enjoys physical adjacency to Risley and a vital neighborhood presence, and Diann's participation in this program should further facilitate this important institutional relationship. The program is funded by the National Education Association. More information is available online at: [www.nea.org/grants/71309.htm](http://www.nea.org/grants/71309.htm).

**Library Leadership Academy**

The second class has been seated for the PCCLD Leadership Academy. The Academy serves as a mentoring program for development of those who aspire to be PCCLD professionals. This year's group includes six individuals: Thea Martinez (Customer Service Representative, Rawlings Library), Matthew Parlier, (Library Specialist, Barkman Library), Nathaniel Petrov (Materials Handling Technician, Rawlings Library), Sharon Rice (Library Specialist, Greenhorn Valley Library), Kimberly Sewell (Museum Coordinator, Rawlings Library), and Denise Vargas (Museum Coordinator, Rawlings Library). The program curricula is year-long including a number of developmental activities, culminating with capstone projects such as helping plan an outdoor library learning commons, digitization of archival materials, library programming in support of ex-offenders, collection development, use of online library resources, and expansion of the ConnectED program. The Academy is directed by Terri Daly (Human Resources Manager), Jill Deulen (Technical Services & Collection Development Director, and Amy Martin (Readers Services and Reference Manager).

## RAWLINGS LIBRARY

### Special Collections & Museum Services

- Attendance in the InfoZone was 3,850 compared with 3,357 in 2017.
- There were 238 Document Delivery requests answered in January, and 1,097 items from the collection counted used by customers.
- Digitization activities included:
  - Added the Pueblo Outlaw Scrapbook (346 pages) and six photos to the digital collection.
  - Digitized 760 pages of documents, including: 300 pages of McCarthy ledgers, 156 pages of Arkansas Frying Pan Correspondence, and 300 pages of UMAS ledger that is on loan.
  - Presented to a CSU-Pueblo class of 20 students about the research resources available in the PCCLD Special Collections.
  - The social media posts for January, which was the first month the department tried social media, generated 62 reactions, 18 shares, and 12 comments.
  - Digital Collections Use was 5,320. *Colorado Weekly Chieftain* views were 1,901, and *Colorado Daily Chieftain* views were 10,786. Items in the digital collection are 4,765 with 354 items added in January.
- Archives activities included:
  - Established a documentation strategy for the preservation of materials relating to the 2018 Southern Colorado Women's March and managed donations from the march. Input accession records into ArchivesSpace and began reprocessing the Princess Yolanda collection (MSS 001) and inputting information into ArchivesSpace.
  - Training on adding materials into ContentDM and metadata and archival standards for digital objects
  - Development of a social media strategy for 2018 for the Special Collections Department's archival materials.
  - Review and select Black History Month library display photos.
  - Established projects for a CSU-Pueblo Intern.
  - Judged the 7<sup>th</sup> grade school National History Day Competition at the Pueblo Arts and Sciences School.
  - Professional visit to the Steelworks Museum and Archives.
- There were eight Saturday and Sunday movies attended by 126; five Wednesday adult movies with 12; Independent film had 19; El Arcoiris film had six; Hispanic Resource Center film had five; and a special screening of PBS presents *Traded & Trafficked* had 17, a collaboration with the Pueblo Association to Combat Human Trafficking.
- The InfoZone led four school tours including Bradford Preschool with 95 participants; two Headstart Preschool tours with 101; and Baca Preschool with 29.
- The following programs were held in conjunction with the Thinking Money exhibit with total attendance of 92: AARP Top 5 Scams on January 3 with 13 participants; AARP Identity Theft on January 4 with 10; two showings of *Psychology of Financial Decisions* with eight; Lunch & Learn VITA Program on January 10 with eight; Lunch & Learn NeighborWorks presents Financial Fitness on January 16 with seven; Lunch & Learn *Managing \$ during Retirement* on January 17 with eight; and CSU-Pueblo presents FAFSA on January 26 with 18.
- Southeastern Genealogy Society partnered on a program on World War I research on January 6 attended by 20.
- Maria Tucker (Special Collections & Museum Services Manager), Charlene Simms (Special Collections Librarian) and Jeffrey DeHerrera (local historian) presented to 15 people at the Steelworks Museum on the *Pueblo Images of America* book on January 20.
- *Weaving the Tzute of Life* programs were offered on January 13 and 25 with 47 attending.
- Two Family Tree sessions were taught by Vera Estrada (Volunteer) on January 11 and 25 with 12 attending.
- A research session on January 9 had two attendees; an Ancestry.com class on January 4 had three; and a Lineage class taught by Noreen Riffe (volunteer) had five.
- Charlene Garcia Simms (Special Collections Librarian) is planning the 2018 Latino/a Book Festival to feature award-winning author Matt de la Peña.

- An exhibit on *Immigrants of Pueblo* was on display in the 3<sup>rd</sup> floor lobby.
- The Southern Colorado Photography Society Annual Photo Show was installed in January. The show accepted 144 entries, up from 125 in 2017. An awards reception will be held on March 2. Maria Tucker (Special Collections & Museum Services Manager) is working with Dr. Fawn Amber Montoya and CSU-Pueblo Intern, Lauren Knight.

### Reference and Readers Advisory

- State government documents monthly usage was 27.
- American Government Primer Course: The Rawlings Library broadcast a series of three classes via Zoom that were taught by Crested Butte attorney, Sarah Coleman. Total attendance was 10.
- Weekly classes on Vinyasa Yoga were attended by 21 people on Thursday mornings. The class will continue in February as “Yoga for Beginners.”
- Bullet Journal Workshop on January 16 had 27 people attend this class, and numerous participants requested additional opportunities to meet. Amy Martin (Reference & Readers Advisory Manager) will host a club that will continue to meet on the first Saturday of each month.
- Mandala Painting Workshop was attended by 20 people who learned the art of using pointillism to create beautiful mandala art creations!
- Vinyl Destination on January 27 had six participants.
- Highlights from the new booklist in the *Pueblo Chieftain*. Nonfiction: *Bringing Columbia Home* by Michael D. Leinbach; *When* by Daniel H. Pink; *Fire and Fury* by Michael Wolff. Fiction: *The Immortalists* by Chloe Benjamin; *The Woman in the Window* by A.J. Finn; *City of Endless Night* by Douglas Preston.



### Hispanic Resource Center



- The Hispanic Resource Center exhibit featured *People of the Planet* pastel paintings and prints by local artist Lynn Chapman.
- The Hispanic Resource Center film *Bella* was shown on January 18 for five viewers.
- Bilingual Stories were attended by 30.
- Spanish classes attendance was 45.

### Adult Literacy Program

- Career Online High School (COHS) welcomed three new students into the program.
- January numbers for new students has risen, and new volunteer tutors rose by three. There were 55 tutors and 85 learners in January.

### Homebound Program

- The Homebound program added a new customer in January bringing the total to 22. There are 16 volunteers who put in nine hours delivering 53 items to homebound customers.

- StoryKeepers: Immigration Stories was held on January 6 with 18 seniors and their families gathered to share and listen to stories from their lives.

### Computer Classes and Digital Training

- Total computer training program attendance was 161 (computer classes, database training, super seniors, open lab, Pueblo West High School).
- The Open Learning Lab met for eleven sessions where volunteers provided one-to-one tech support to 56 customers.

- Lori Koziel (E-Resource & Digital Collection Librarian) provided ten technology classes with a total of 74 participants. She presented basic instruction for Google Drive, Docs, Slides, Sheets, and Forms. Super Seniors learned YouTube and Google Maps and were introduced to OneDrive, Adobe Spark, and Business Writing.
- Lori Koziel attended the Continuum of Care Meeting with Jackie Swanson (Adult Literacy Coordinator) on January 23 to promote adult literacy and computer literacy opportunities to multiple departments and organizations around the Pueblo community.
- Lori Koziel provided research database training on January 26 for 16 Pueblo West High School students and assisted them with National History Day research projects.
- Lori Koziel and Daniel Gaghan (ILS Administrator) met with Knowledge City Online group to review a technology training database.

#### Idea Factory

- Total Idea Factory program attendance was 17. Tech Bar Use was 1,273. Twelve 3D Print Requests were filled. There were 1,236 Thingiverse views and 77 Thingiverse downloads. Twelve customers received One-on-One Computer Help. Two Digital Conversions of Cassettes to MP3 and 2 Digital Conversions of Slides to USB were completed. American Sign Language for Beginners was attended by 13; Origami Odyssey was attended by 15; SoCo Makers Meetup was attended by 21; Pueblo Storytellers weekly meetings were attended by 52; Yarnies Fiber Arts Social Club was attended by 7; Growing STEAM Makers was attended by 15; Brain Injury Support Group of Pueblo was attended by 27; and Meet Your Maker: Entrepreneur and Innovator Speaker Series was attended by 6.
- The Pueblo Bowl II Madden Tournament is scheduled on February 10. There has been an excellent response this year as the field of 64 is nearly full.
- Go Code Colorado Pueblo Roadshow. This is be the second year Rawlings will host an information session for the statewide Public Data Challenge.
- Programs in development include: Machine Embroidery Class, Making The Future Summer STEAM Camp, and Needlework Art Workshop.

#### **Youth Services**

- Youth Services sponsored program attendance was 1,275 in January, a 168% increase over January 2017.
- Youth Services In-House program attendance was 1,384.
- Visits, outreach and tours reached 190.

#### **BARKMAN LIBRARY**

- Paula Pryich (Librarian) had 29 attend Preschool Storytimes and Stories on the Fly; 123 for outreach at Building Blocks, CSU-Pueblo and SPELL for Preschool Storytime visits; and 13 for *Let it Snow*.
- Matthew Parlier (Library Specialist) had 17 attendees for Chess Hangout; 31 for Storytime for Tots; 17 for Teen Advisory Board meetings and Teen Lock-in; and 60 participants for Crossword Search.
- Barkman Staff and Youth Services hosted programs included: 40 attendees for Christ the King Pre-K Outreach; 33 for the Barkman Reading Challenge; five for the Book Discussion group; 30 for Laser Tag Lock-in; seven for Fun with Playdoh; one for Minecraft Builder's Club; 111 for Barkman Weekly Trivia; 30 for the Crafty Needles Groups; 271 for the Adult Coloring program and Word Search; and 12 for Growing STEAM Makers.



*Storytime kids play in the "snow"*

## GIODONE LIBRARY

- December circulation was up 15.8%, visits down .04%, programming up 27.4%, and computer use down 6.1%.
- Community outreach included:
  - Kayci Barnett (Giodone Manager) attended the Pueblo Start Up Meeting on January 9.
  - Paula Pryich (Librarian) presented SPELL at Ascension Preschool for 50 participants on January 11.
  - Kayci Barnett attended the One Community Pueblo Meeting on January 26.
  - Kayci Barnett attended the Pueblo Mentoring Collaborative Dinner on January 30.
- Paula Pryich hosted twelve storytimes in the month of January on both Thursdays and Fridays and an occasional drop-in storytime had a total of 41 attendees.
- Jeffrey Jaramillo (Customer Service Representative) hosted an Animal Jam Gaming Session attended by six. Some details about the required Windows Upgrade prevented the ability to play Minecraft on the public computers.
- Paula presented *Let it Snow*, a STEM and craft program about snow for 14 attendees.
- Youth Services provided *Fun with Play-Doh* for Giodone with nine attending.
- The Tween Board Games program had only one participant.
- Growing STEAM Makers, the 4H supported program, had five attendees.
- The Handweavers Guild of Pueblo volunteered to teach young people how to “Weave a Bookmark,” bringing in their looms to demonstrate to twelve participants.
- The teen program, *Alcohol Ink*, had nine participants.
- *Digital Art Basics: Computer Illustration*, a program on how to use computer programs to make unique pieces of art which demonstrated the use of a drawing tablet, was attended by eleven.
- *Cyber Seniors-Tech Questions Answered* is offered the first Tuesday of each month and was attended in January by three.
- The Mesa Social Club this month discussed gardening with three participants.
- Giodone’s exhibit featured David Hayden’s (Data Analyst) beautiful nature photography, and his reception was well attended by 14.
- *Sewing 101: Mug Rug* was led by Lorina Messenger (Library Specialist) teaching participants how to make a unique coaster. Several teens joined in for the program with nine participants.
- Moon Manifesting Workshop, a program on how to use moon cycles to accomplish your goals, was attended by five.
- Fireside Crochet met weekly in January with 30 participants attending.
- The Avondale Satellite hosted seven Maker Clubs with a total of 105 participants.



## GREENHORN VALLEY LIBRARY

- Greenhorn Valley Library had a total of 157 children, tweens and teens participate in a total of 17 programs in the month of January. A few of the featured programs this month included a Laser Tag lock-in event and a teen alcohol ink craft night. Other highlights included: Weekly Music and Movement Storytimes with 49 participants; After-School Kids at the Beulah Satellite with 22; Tinker Lab Tuesdays with 19; Teen Craft Night with five; Growing STEAM Makers with 10; Tween Lego Robots with three; Laser Tag Lock-in with 15; and Youth Passive Program Window Display with 34.

- Greenhorn Valley Library had a total of 117 adults attend 23 programs during the month of January. The two most popular programs were Play Pinochle at the Library which continues to grow in participants and the ever popular Felted Dog series, featuring Free Form Felting this month. Highlights this month were: Play Pinochle at the Library! with 64 participants; Free Form Felting with 27; American Government Primer Series with two; Energy Healing with five; Maker Studio: Mindfulness Mandalas with nine; and *Forks Over Knives* with nine.
- Sara Rose (Chief Operating Officer) continued in her role as Acting Manager for the Greenhorn Valley Library and is working with Human Resources to recruit a new Branch Manager for the library.
- Sharon Rice (Library Specialist) applied for and was accepted into the PCCLD Leadership Academy for 2018.
- Renee Montano (Customer Service Representative) organized the Local History Interest Group meeting.
- Linda Reifschneider (Materials Handling Technician) worked extra hours to train our new hire, Katherine McLeod.
- Also a big thanks to all Greenhorn Valley library staff for working together and keeping things going during this period of being short staffed, first for 60 hours per week, and now 40 hours per week. Great job!
- Greenhorn Valley meeting rooms were used by: Chamber of Commerce, Community Trail Project Meeting, Girl Scouts, Pinochle Club, GHV Kickers 4H Club, Rye Women's Club, District 70 Online, and Local History Interest Group.

### LAMB LIBRARY

- Circulation was 26,989. Gate Count was 11,048. Meeting Room use had 25 public reservations in January.
- The Lamb Library held six events geared towards adults with 97 participants.
  - Rachael Parlier (Librarian/Library Specialist) led a group of 26 adults in Making Felted Soaps during this month's Creation Studio on January 16.
  - The passive program to set a Reading Goal had 40 participants in the month of January. Customers were asked to set a yearly goal for the number of books they plan to read.
  - Jaclyn Baros (Library Specialist) continued to visit the Life Care Center of Pueblo to read stories to Alzheimer patients.
- Lamb offered 27 events for youth, tweens and teens and had 685 participants.
  - Lamb began offering a number of new programs in January including a Friday afternoon hangout geared toward teens and tweens. The two hangouts offered in January had 19 take part in the program.
  - Lamb continued to offer a number of storytimes both at the library and in local schools. Overall, Lamb had 288 storytime participants at 18 events.
  - Rachael Parlier (Librarian/Library Specialist) visited two parent nights at local schools. On January 23 she met with parents from Goodnight School and on January 29 she met with parents of future South High students.
- Mesa, Arizona resident and Pueblo native, Riley Bregar, shared six photographs of desert and mountain scenes in Arizona and California. The exhibit attendance count in January was 552.



## LUCERO LIBRARY

- Nicki Lawless (Youth Librarian) presented the following programs: Xbox on January 2 for five participants; Cooking: Cereal Bars on January 3 for 18; Duct Tape on January 4 for 11; Playdoh



*Ice Cream fun with Playdoh*



*Cooking Cereal Bars*



*No-Bake Cookies*

on January 8 for four; Cooking: Ice Cream on January 10 for 21; Candles on January 11 for 14; Cooking: No-Bake Cookies on January 17 for 20; Tie Dye on January 18 for 12; Cooking: Almond Bark on January 24 for 12; Playdoh on January 25 for five; Poetry with the Junior League on January 29 for 16; Cooking: Decorate Cookies on January 31 for 11.

- The After-School Nutrition program served 412 meals in January.
- Jerry Vigil (Library Specialist) presented String Designs for six participants.
- Mark Salazar (Hardknox Gang Prevention and Intervention) reached 212 youth in January.
- Valarie Sanchez (Customer Service Representative) and Chris Rivera (Materials Handling Technician) delivered 1,045 items through the Books a la Cart program.

## PUEBLO WEST LIBRARY

- Community display cases featured: New Year's Resolution "Volunteer in the Community" display and "Healthy Eating" display.
- Exhibits featured at Pueblo West included the Moonbeam Schuren Jewelry exhibit and *Nature Observed*, an exhibit of Pueblo West artists.
- Cory Reimers (Library Specialist) has transformed Pueblo West's new book display to better market materials and increase circulation. He has also created a "display staging area" in the storage room so that displays can be created, stocked and rotated more efficiently and more often. Large Print and Nonfiction book stack aisle markers have been moved and updated to be more accurate and visible to inform customers of subjects within each aisle rather than just the Dewey numbers.
- Alan Rocco (Facilities Superintendent) is working to put new hand dryers into the space next to the sinks where the towel dispenser is now in the adult bathrooms.
- Alan Rocco has evaluated the north entrance sidewalk in preparation for installing a heated sidewalk to prevent ice forming after a storm.
- Information Technology will be installing new staff computers and new audio-visual equipment in the Jerry King meeting rooms A and B soon.
- The Pueblo West Library held a total of 101 scheduled programs and clubs with a total of 2,845 participants.
  - 742 customers attended 60 adult programs and clubs. Rachel Salazar (Pueblo West Librarian) held ongoing programs, such as Chair Yoga and Tech Talk, that continue to increase in popularity, and the sewing program was repeated to accommodate everyone who

registered for the class. Highlights included: Chair Yoga on Wednesdays and Thursdays with 131 attending; Tech Talk on Mondays with 21; Health Care for All on Thursdays with 47; DIY: Hand Warmers on January 17 with 28; and Sew Happy: Scented Hand Warmers on January 24 with 10.

- 1,847 teen and tween customers attended 21 programs. Rachel Salazar held two outreach events that were very well attended where she was able to connect with 1,560 high school students and parents. Cory Reimers developed Pueblo West Trivia which has become a fun way to engage teens at the customer service desk. Since Minecraft will be down for several months due to software issues, Cory replaced it with a Laser Tag and Pizza Lock-in that was very well attended. Highlights included: nine Teen Hangouts with 120 attending; three Teen Nights with 51; four Pueblo West Trivia events with 62; Pueblo West High School Career Day on January 11 with 1,400; Pueblo West High School Database Training on January 31 with 160; Growing STEAM Makers on January 9 with 16; Laser Tag Lock-in with 28; and a Breakout Room on January 23 with ten.
- 255 children attended 24 programs. Highlights included: ten Toddler Storytimes with 162 attending; four Baby Storytimes with 18; four Family Storytimes with 23; three Signing Storytimes with 30; Science/Technology Lab Open House on January 19 with six; and SPELL at Children's Palace on January 23 with 16.
- An estimated 603 customers used the Pueblo West Study Rooms in January.

## **FACILITIES**

- Completed 353 work orders.
- Completed 51 custodial work orders.
- Completed assets inventory.
- Painted graffiti on roof and repaired roof leak at Barkman.
- Replaced eight VAV actuators.
- Shipped off exhibit.
- Completed sale at 622 South Union.
- Installed security desk made by Joe.
- Working on HVAC issues (air flow).
- Completed 3rd floor restrooms refurbish.
- Installed LED lighting at Lamb and Rawlings which is still in progress.

## **HUMAN RESOURCES**

### **New Hires, Promotions and Lateral Moves:**

- Abigail Finden was hired as Materials Handling Technician at Barkman.
- Muse McGinnis was hired as Materials Handling Technician at Giodone.
- Katherine MacLeod was hired as Materials Handling Technician at Greenhorn Valley.
- Martin Newman was promoted to Customer Service Float from substitute.
- Rachael Parlier was promoted to Librarian/Library Specialist from Librarian-in-Training/Library Specialist at Lamb.

### **Recruiting / Open Positions:**

- Full-time Branch Manager at Greenhorn Valley.
- Part-time Library Specialist at Lucero.

**Volunteers** contributed 1,837.2 hours valued at \$44,350.01 (estimated by Independent Sector's figure of \$24.14 per hour). LaRue Stivers was selected as Volunteer of the Month for January for her work in Adult Literacy as a tutor.

## **TECHNICAL SERVICES AND COLLECTION DEVELOPMENT**

- 5,285 items were added to the collection in January, and 3,657 items were withdrawn.
- Jill Deulen (Technical Services & Collection Development Director) and Peggy Bilger (Technical Services Specialist) completed the Sirsi rollover of funds on January 16. This closes out orders for 2017 and allows new ordering with the 2018 budget.
- Jill completed the RFP for an ILS. It was released on PCCLD's website on January 17.

- Jill attended the principals' meeting for School District 70. She discussed forming a liaison program between library staff and schools as well as the ConnectED program.
- The 2017 tax forms began arriving and will be distributed in early February.
- Peggy Bilger worked on getting laptops and tablets out for the Career Online High School program.

## **STAFF DEVELOPMENT**

- Fourteen staff received Test Prep Database training provided by Lori Kozel (E-Resource & Digital Collection Librarian), January 8-9.
- Natalie Gallegos (Tween Library Specialist) attended the "Aim Higher Grant" webinar, January 11.
- Lori Kern (Giodone Materials Handling Technician) attended "Your Government Career Resolutions" webinar on January 13.
- Natalie Gallegos (Tween Library Specialist) attended "High Tech Hands On Learning" webinar on January 16.
- Lori Kozel (E-Resource & Digital Collection Librarian), Derrick Mason (Idea Factory Librarian) and Sharon Rice (Greenhorn Valley Library Specialist) attended "High-Tech Hands-On Learning with a Marble-Powered Computer" webinar from Library Journal on January 16.
- Derrick Mason (Idea Factory Librarian) attended "Games, STEM and Online Learning: How to Educate in the Digital Era" webinar provided by Coder Z on January 17.
- Maria Kramer (Youth Services Manager), Jacque Collins (Youth Services Library Specialist), and Natalie Gallegos (Tween Library Specialist) attended Minecraft Training on January 17.
- Sherri Baca (Chief Financial Officer) attended Generally Accepted Accounting Principles Update provided by GFOA on January 18.
- Lorina Messenger (Giodone Library Specialist) attended "Getting Started with Library Customer Service" webinar on January 22.
- Kirsten Dees (Early Literacy Librarian) attended Little University and Family Literacy "Beyond Storytime" webinar on January 23.
- Kim Dillon (Library @ the Y Customer Service Representative), Lori Kozel (E-Resource & Digital Collection Librarian), and Maria Tucker (Special Collections & Museum Services Manager) attended Newsbank's Colorado Newspapers and Historical Newspapers webinar on January 23.
- Sherri Baca (Chief Financial Officer) attended "TABOR: 25 Years" provided by Colorado Special Districts Association on January 24.
- Sherri Baca (Chief Financial Officer) and Jeanette Cortez (Senior Accountant) attended Online Banking training provided by Bank of the San Juans on January 24.
- Paula Pryich (Barkman/Giodone Librarian) attended "Wikipedia for Libraries" webinar, January 29.
- Maria Kramer (Youth Services Manager) and Kirsten Dees (Early Literacy Librarian) attended CATS (Children and Teen Services) Winter Workshop on January 29.
- Four members of the Finance Team attended Visa Intellilink P-Card Training provided by UMB Bank on January 29.
- Diann Logie (Lucero Library Manager) attended a webinar on food programs through the Colorado Department of Public Health and Environment Child and Adult Care Program (CACFP) on January 31.
- Jerry Vigil (Lucero Library Specialist) attended Walt Disney's Styles and Techniques in Leadership webinar.

## **THANK YOU MESSAGES**

- DeLoria Kearn (Giodone Materials Handling Technician) received the following email from Sandy Force: "...My granddaughter Hailey gave me a beautiful Christmas afghan. Thank you! Because of your classes she had confidence to undertake the project and complete. It was a complete surprise for family, totally amazed when I opened my box..."
- Jon Walker received the following thank you note from Sandra Stutters: "Thank you so much for taking time to come talk with the 2020 Governance Task Force. I've had several calls telling me how much they learned about our library system and how much they enjoyed meeting and interacting with you. Thank you also for the very informative materials you gave us. Thank you."

Executive Director Report  
February 22, 2018 – 10

- The library received the following Comment form a customer identified as Jobe: “The staff at this library go out of their way to be so helpful. They are outstanding. I’ve visited all the branches in town and the Pueblo Library system is just so good. I cannot imagine a better library system anywhere. My heartfelt thanks to the staff and everyone involved that makes this library so great!”
- Jon Walker received the following voice mail message from Theresa Kosak: “...I need to say what a good job Rachael (Parlier) over at the Lamb Branch does. I have taken a couple of classes over there. Just now, she not only reserved for me, because I don’t have a computer, a class at hers, she went ahead and did one for me at the Rawlings. Some people would say you have to call over there or come in and do it yourself. I just wanted to say what a great job she does. I thank you Mr. Walker, I really appreciate everything. ...”
- Jon Walker received the following email from Theresa Kosak: “Wanted to mention Derrick (Mason) and Thad (Stelter) on the 2<sup>nd</sup> floor. They have always gone out of their way whenever I need anything. Can’t believe I found out—we can reserve the Idea room and use that when needed. The gifts of this library just amaze me. Thank you for providing such educational and fun classes. Thank you for the wonderful staff here at the library. Blessings.”

Respectfully submitted,  
Jon Walker  
Executive Director