PUEBLO CITY-COUNTY LIBRARY DISTRICT Report of the Executive Director Submitted to The Library Board of Trustees February 23, 2017

PCCLD Enhances Services at Pueblo Community College

PCCLD launched a cooperative program with Pueblo Community College's library on January 25. This program works similarly to the Library @ the U, which commenced late last year at the Colorado State University-Pueblo library. Students, faculty and staff at PCC can access PCCLD services and collections via the PCC library. Jill Deulen (Director of Technical Services & Collection Development) oversaw this project on behalf of PCCLD.

Certificate of Achievement for Excellence in Financial Reporting

The Government Finance Officers Association (GFOA) notified PCCLD that its annual finance report for fiscal year 2015 has received the Certificate of Achievement for Excellence in Financial Reporting. This achievement is the highest form of recognition in governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. Sherri Baca (CFO) and the Finance Office team led this effort.

All Pueblo Reads: Station 11 by Emily St. John Mandel

Emily St. John Mandel, author of the award-winning book <u>Station 11</u> (2014), has been selected as this year's All Pueblo Reads author. <u>Station 11</u> has been well received by critics and appears on several end of year lists as one of the best novels of 2014. The novel won the Arthur C. Clarke Award and the Toronto Book Award, and was nominated for the National Book Award and listed as a finalist for both the PEN/Faulkner Award and the Baileys Women's Prize for Fiction. Ms. Mandel will be a featured visitor to our community with public presentations on October 20-21.

PCCLD Leadership Academy

Jill Deulen (Technical Services & Collection Development Director), Terri Daly (Human Resources Manager) and Amy Martin (Greenhorn Valley Library Manager) are overseeing implementation of PCCLD's new leadership academy. The purpose of the program is to mentor the further development of early-career PCCLD professionals. Six participants have been selected for 2017: Cory Reimers (Barkman Customer Service Rep), Matthew Parlier (Barkman Library Specialist), Rachel Salazar (Pueblo West Library Specialist), Sarah Meador (Circulation Customer Service Rep), Jerry Vigil (Lucero Library Specialist), and Rachael Parlier (Lamb Library Specialist). The group will participate in a specific curriculum intended to help them learn about different aspects of the public library and complete a major final project by the end of the year.

WiFi Hotspot Checkout Pilot Program

PCCLD will pilot a wifi hotspot checkout program beginning in April. Jill Deulen (Director of Technical Services & Collection Development) is overseeing this pilot project. The hotspot devices will be available for circulation initially from both the Rawlings and Barkman Libraries. The hotspot devices will provide wireless data service to patrons who normally do not have it. With a hotspot, one can connect to the Internet anywhere in the county within cell service.

CSL Storyblocks Video featuring PCCLD's Maria Kramer

Maria Kramer (Youth Services Managing Librarian) is a featured presenter in a new Colorado State Library (CSL) series of videos. This is a project of CSL's Colorado Libraries for Early Literacy program featuring librarian storytellers. Maria's presentation stands out for a number of reasons, including the fact that she presents it in Spanish. The videos were produced with the assistance of Rocky Mountain PBS. Maria's full video may be viewed at:

https://www.youtube.com/watch?v=jCTgzvwpOmQ.

RAWLINGS BRARY

Special Collections & Museum Services

- January total attendance in the museum was 3,357.
- 323 Document Delivery requests, including Ask Us questions, were answered in January, 838 items from the collection were counted used by customers in January. New Acquisitions were received from donor, Mike Thomason: "The Cactus," Vol. VIII, No. 3; Framed image of Grant Withers; Autograph album belonging to Anne Studen, Central High School 1936-37; Autograph album belonging to Anne Studen, Central High School 1933-34; Framed photo of Pueblo Tent No. 16 Knights of the Maccabees, 1907; Pueblo College annual Tsanti, 1963.
- 441 total items were added to the digital collections in January. The following were used from the digital collections and digital Chieftain pages in the CO Historic Newspaper Collection: Digital Collections Use, 4,047; Colorado Weekly Chieftain, 1,063; Colorado Daily Chieftain, 518.
- Special Collections and Museum Services Programs included 18 movies viewed by 296 attendees and two school tours with 62 attendees.
- Genealogy and Special Collections staff signed 100 Pueblo books with 80 in attendance at Barnes and Noble on January 28.
- Genealogy and Special Collections programs included a Portal of Light program on January 26 with 18 attending, Doctrine of Discovery on January 19 with 28, Research session on January 10 had two, Ancestry.com session on January 11 had four, Vera Estrada's Family Tree session on January 9 and January 26 had sixteen, and Noreen Riffe presentation on January 25 had six.
- The SoCo Photography Society Show is on exhibit from January 9 through February 24.

Reference and Readers Advisory

Hispanic Resource Center

- Kachina Dolls were on exhibit in January featuring the work of Jason Dunks, director of Starphyre Studios in Pueblo.
- On January 19, four people enjoyed watching Compadres, offered by the Hispanic Resource Center.
- Maria Smyer (Hispanic Resource Coordinator) reads Bilingual Stories to adults and children on Monday mornings.
- Maria began another semester of Beginning English Classes on January 18. In January, 28 people participated in the Wednesday afternoon classes.
- On January 10, Maria read stories to 30 children from Pueblo Headstart.
- Maria has been helping Spanish speaking patrons with the Lamb Library's legal aid program. She has been helping participants set

up appointments and helping with language interpreting for meetings with lawyers. Adult Literacy Program

- 48 Adult Literacy Tutors reported 489 volunteer hours to the library. Five new tutors were added to the program.
- As of January there are 72 learners and 48 tutors working in the program.
- Jackie Swanson (Adult Literacy Coordinator) continues to work with the developmentallychallenged adults from Blue Sky. They read books and follow directions to make crafts for the holiday that coincides with the story. She also teaches intermediate and advanced English Language Learners with fifteen students.
- Speaking engagements for Jackie recently have come from DSS, Catholic Charities, Workforce, Health Solutions, Rehab Association, Housing, Recruitment officers, and PCC and CSU-Pueblo.
- Visiting the branches to speak about the program and setting up literacy tutors in other libraries has been on the top of Jackie's list. Tutoring assistance is developing at Giodone, Pueblo West, and Lamb.



Digital and E-Content Training

- Programs in January included Super Seniors with fourteen participants, Microsoft Office with 27, Prepare for Success with five, Satuday Cloud Library/Hoopla with four, One-on-One training on Cloud Library/Hoopla with three.
- Lori Kozel (E-Resources & Digital Collections Librarian) is working with David Hayden (Data Analyst) to collect Project Outcome surveys for Super Seniors, Prepare for Success, and computer classes.
- Lori continues to offer the Prepare for Success series to assist job seekers with job resources.

Idea Factory

- Idea Factory training in January totaled 301. Programs included outreach to Central High School Science and Engineering Fair, Anime Club, Pueblo Bowl II Madden Tournament, Goal Academy Math, Pueblo Storytellers, Embroidery with Rosemary, Knitting for Beginners, Yarnies Fiber Arts Club, Origami Odyssey, and Growing STEAM Makers.
- Reprap Library had 1,854 Thingaverse views and 149 downloads.
- Digital use included 11 3D Printing requests, 8 One-on-One Computer help; 5 VHS to DVD conversion, and 1,207 people used items on the Idea Factory Tech Bar.

Homebound

The Homebound Program brought 74 circulations to 37 Homebound customers with the help of 18 volunteers.

Youth Services

- Minecraft EDU had 33 participants.
- SPELL (Supporting Parents in Early Literacy Through Libraries) reached 344.
 Bradford had 24, Kinderkirk 31, Kinderkirk Parent Night 7, St. Therese 3, CSU Preschool 41, CSU Preschool Parent Night 18, Bradford Elementary 36, Beulah Heights 25, Thatcher Learning Center 35, Trinity Lutheran 35, Trinity Lutheran Parent Night 18, Ascension 34, Ascension Parent Night 9, and Children's Palace 28.
- Centralized program, Snow Much Fun, celebrated snow with ice painting and an indoor snowball fight. Greenhorn Valley had 10, Giodone 9, Rawlings 6, Lucero 24, Lamb 9, and Pueblo West 22.
- Giant Pac Man was offered at the Lucero Library on January 30 with 20 participants.
- A variety of Teen and Tween Centralized programs were offered throughout the district with 74 participants. Tween programs included Photo Cube at Giodone for seven, Perler Beads at Barkman for 21, Snap Circuits at Lamb for 19, Board Games at Giodone for six. Teen programs included Bookmaking at Lamb with two, Giodone with seven, and Pueblo West with 12.





Yule Ball participants having a blast

- To serve kids who are a little too young for tween events but too old for storytime, Rawlings started Kids Club, a weekly program for ages 4-7. Response has been good so far, and we wait eagerly to see how this program develops. Attendance in January was 41.
- Pop-up crafts were offered in January, and 78 participants made family trees, paper bag puppets and collages.
- Storytimes in January had total attendance of 903 with 86 participants for Time for Tots, 111 for Baby Times, 71 for Preschool Storytimes, 43 for Saturday Family Storytimes, 243 for Head Start Storytimes, 58 for Time for Tots @ the Y, and 291 for Preschool Storytimes @ the Y.
- Tutoring had 5 participants.
- Read Dog, Read! was cancelled due to bad weather in January.
- Rawlings Tween programs in January included Thursday Hangouts with 32, Imagination Chapter with 48, and Growing STEAM Makers with 10.
- The Rawlings Library Teen Advisory Board hosted the Yule Ball, a celebration of Harry Potter, and designed all the activities for it. The Yule Ball had 33 in attendance.
- Teen Tuesdays had 51 participants, Teen Advisory Board had 45, and Meme Club had 17.
- Visits, Outreach and Tours in January included Paragon High School on January 12 with eight, Bradford Elementary on January 12 with 72, St. Therese Preschool on January 25 with 44, Eva Baca Preschool on January 26 with 50, and Central High School Science and Engineering Fair on January 27 with 130.

BARKMAN LIBRARY

- Paula Pryich (Librarian) had 5 in attendance for Preschool Storytime; 101 in attendance for outreach at Building Blocks, CSU-Pueblo and SPELL for preschool Storytime visits; and 38 attendees at outreach to Christ the King Pre-Kindergarten.
- Matthew Parlier (Library Specialist) had 8 in attendance for Time for Tots and 9 attendees for the Tween Lock-In.
- Barkman Staff and young adult hosted programs included 28 participants for the Barkman Reading Challenge in January; 6 for the Book Discussion group hosted by Linda Pacheco (Customer Service Rep); 32 for the Tween Perler Beads Fun hosted by Paula Pryich; 25 attendees for Minecraft Madness Lock-in hosted by Cory Reimers (Customer Service Rep) and Matthew Parlier; 32 attendees for the Minecraft Builder's Club hosted by Cory Reimers; 27 attendees for the Crafty Needles Group meetings; 6 attendees for Read Dog, Read!; 39 attendees for Friday Matinee Movies; 5 attendees in total for the Adult Coloring Program; and 10 attendees for the family program.

GIODONE LIBRARY

- Giodone held 18 different programs, and 2 outreach events.
- Giodone had decorations for winter, and a display of books with Snow in the title, and we started our Blind Date with a Book display.
- Giodone Youth programming included *Snow Much Fun*, the juvenile program provided by Youth Services with 9 attending.
- This is the first month to try Giodone's new story times. There were storytimes on Thursdays with 43 attending. Paula Pryich (Librarian) provided a Pop-Up storytime with 18 participants.
- A community member offered a painting class for kids called Kids and Canvas for \$15. It was very popular event with 19 attending.
- Growing STEAM Makers, a 4H-run event, tried Origami this month with 8 participants.
- For teens, Giodone borrowed a photo cube printer from Youth Services that prints pictures from cell phones. The teens were really excited about it, but after two successful prints the cartridges would not print anymore. Seven participated.



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- For tweens, Giodone borrowed the book making kit and helped tweens make their own planner for the New Year with seven participants.
- Adults held the first meeting for travel club, which is the new iteration of the French Club with seven participants.
- Giodone Book Club held its first meeting of the year, and had people share what they read over the holidays. It was nice to hear about some good books, and six participants enjoyed sharing their own picks.
- Family Craft Time was used to make soap in January which was well attended with 15 participants.
- Fireside Crochet is continuing to attract a loyal following, and several new people have stopped in to give it a try with 35 participants in January.
- Healthy New You, a wellness program offered once a month, had eight participants.
- Randy Ford hosted an Adult Painting Party called
 Stroke 'n' Sip, and many of us from the branch signed up as a team-building opportunity with 20 participants.
- Couponeers had an upsurge in interest this month with seven participants.
- Paula Pryich visited Ascension Pre-School to teach pre-literacy skills to the kids, their caregivers and parents.
- Lorina Messenger (Library Specialist) attended North Mesa Elementary's family night, and distributed bookmarks, comic books and program information.
- The Avondale Satellite held eight programs with 125 attendees.
- Giodone is serving as backup for phone calls for the district on Tuesday, Thursday, and Saturday. For the month of January Giodone took 228 calls.

GREENHORN VALLEY LIBRARY

- Youth and family programing included Music and Movement Storytimes with 55 participants, Kids'
 Literacy Hub with fourteen, Tinker Lab Tuesdays with 39, Pokemon Madness Meet Up on January
 6 with fifteen, Teen Craft Night: Arm Warmers on January 12 with one, Growing STEAM Makers
 on January 17 with 13, Tween Toothbrush Robot Art on January 19 with seven, and Snow Much
 Fun on January 13 with seven.
- Adult programs included the Scrapbooking Club on January 20 with five participants, Maker Studio: Bath Bombs on January 17 with eleven, Bike Across America Author Talk and Book Signing with Steve Garufi on January 24 with eight.
- The Beulah Satellite Friday programs included Snow Much Fun on January 13 and Growing STEAM Makers on January 27 with a total of fifteen participants.
- Renee Montano (Customer Service Rep) began working with community members Betsy Brown and Betty Golly to gather new historical photos and stories about the 3R Ranch and the San Isabel Lake CCC construction project.
- Sharon Rice (Library Specialist) has begun working with the art instructor at Rye High School to integrate a teen space design project into her curriculum. The art class came to visit the library on January 31 to become familiar with the space. Sharon will visit their class again in February at which time the students will present their design concepts.
- Amy Martin (Greenhorn Valley Library Manager) met with Melissa Schott from the Greenhorn Valley Farmers Market and set market dates for 2017. The market will run from July 22-October 7 and will meet biweekly in the parking lot of the Greenhorn Valley Library from 9:00 a.m. to 12:00 p.m.
- Meeting room use in January included Chamber of Commerce, VFW, Girl Scouts, private wedding shower, Pinochle Club, tutoring, GHV Kickers 4H Club, Rye Women's Club, District 70 Online, and SoCo Spay & Neuter Clinic.

LAMB LIBRARY

- This month Lamb received 10,674 visitors to the library. In the month of December, Lamb had meeting room usage of 53 public reservations and events.
- Program attendance in January was 784 which included exhibits. Youth and teen programs had 216 participants which included 131 storytime attendees, and adult programs had 34 attendees. Exhibit attendance was 534.
- In the month of January the Lamb Library had 216 attendees to youth and teen level programs. Lamb continues to have strong response to two weekly storytimes with over 131 attendees for the month. This month a new program named Inspired which is geared towards the whole family received a strong response of attendees. In this program, a historical individual is highlighted with video and activities demonstrating their contribution to history. In January, Nikola Tesla was highlighted with activities related to electricity and a documentary video of his life. This program is planned to continue monthly and will highlight different individuals each month.



- In the month of January, the Lamb Library had 34 attendees to adult level programs. Lamb continues to offer a monthly book club that allows participants to experience different foods that are themed around the book being read and discussed each month. This Cook the Book Club has developed a regular following of participants. The Free Legal Self Help Clinic continues to regularly fill up with limited time slots each month.
- This month the Lamb Library welcomed a display of photographs by CSU-Pueblo Mass Communications professor and photographer, Richard Joyce. Mr. Joyce displayed five works of art at the library. The photographs were of nature scenes primarily taken at the Lake Pueblo State Park.

LUCERO LIBRARY

- Catherine Shepherd (Children's Librarian) presented the following youth programs: Pastel Landscapes on January 4 for ten participants, 3-D Doodlers on January 9 for ten, STEM Robotics with PCC on January 12 for fourteen, Suncatchers on January 18 for fourteen, Very Merry Unbirthday on January 25 with fifteen, Snow Much Fun on January 26 with 24, and Giant Pac Man on January 30 with twenty. A Family Movie offered on January 11 had eighteen in attendance.
- Lucero offered two passive craft programs including Winter Animal Paper Bag Puppets with 75 participants and Chinese Dragons with 35.
- Outreach in January included a SPELL Bradford Elementary Storytime on January 10 for 36 and an East Side Daycare Storytime on January 11 for 22.
- Mark Salazar (Hardknox Gang Prevention and Intervention) programs reached 248 in January.
- Books a la Cart: Valarie Sanchez (Customer Service Rep) and Chris Rivera (Materials Handling Technician) delivered 925 items.

PUEBLO WEST LIBRARY

- Kim Dillon (Pueblo West Manager) attended the Pueblo West Women's League Luncheon.
- The exhibit in January featured *Nature*. *Light*. *Perspective* and included an art show.
- A mini-flood occurred on Friday, January 13, when a line burst inside the employee break room's water fountain sometime between 6:15 and 8:15 p.m. The Library opened on Saturday morning as normal.

- Jon Walker, Sara Rose (Chief Operations Officer), and Kim Dillon met to discuss challenges in defining the use of the Reading Room as we begin offering maker activities in that space, while meeting customers' needs for a quiet area.
- Pueblo West Library held a total of 92 scheduled programs with a total of 1,210 participants.
 - Forty-five adult programs were attended by 580 customers. Heather Wilder (Librarian) hosted: Café Crafts: The Art of Coloring with 61; Coloring, Chianti and Conversation with 21; Sew Happy – Quilted Device Case with 10; and Veronika String Quartet Music and Art Performance with 127. Kim Dillon held a Laughter Yoga program after hours, concurrent with a Minecraft event. Twenty-three people of all ages created more joy and well-being, including several PCCLD employees and spouses.
 - Nineteen young adult programs were attended by 231 customers, including Teen Hangouts, Teen Advisory Board meetings and Teen Movie Nights.
 - o Twenty-eight programs were offered for children with 231 participants.
 - Noteworthy programs included: Teen Movie Night with 5; Teen Night: Beanboozled featuring Jelly Belly flavors, dead fish and stinky socks with 16; Minecraft Madness Lock-in with 24; Teen Night: DIY Planner with 12; Snow Much Fun children's program with 22; and SPELL Grant programming at Children's Palace preschool with 28.
- Security incidents have risen this month, and a number of customers have provided feedback via
 Ask Us about noise and conduct issues. Kim Dillon is working Janina Goodwin (Rawlings
 Manager), Sara Rose, and the Pueblo West staff to decrease conduct code issues. As part of this,
 Sara and Kim are making plans to restore the second service desk closer to the entrance to
 provide better customer service and monitoring of conduct during busy times.

FACILITIES

- Completed 411 work orders throughout the district.
- Supported Greenhorn wind damage.
- Supported Lucero mural work.
- Completed Rawlings cooling tower upgrades.
- Set up some electrical and furnishing needs for maker activities at Pueblo West Library.
- Supported two snow days.
- Repaired Rawlings water feature pump and motor.
- Worked on janitorial RFB.
- Researched Rawlings front door replacement and upgrade.

HUMAN RESOURCES

New Hires, Promotions and Lateral Moves:

- Jerry Gardner was hired as a full-time Facilities Technician.
- Jeanette Cortez was promoted to Accountant I.
- Katie Hunt's title was changed to Accountant II.

Recruiting / Open Positions:

- o Greenhorn Valley Branch Manager.
- System Administrator.
- Substitute Pool.

Volunteers contributed 1,714.1 hours valued at \$37,950.17 (estimated by Independent Sector's figure of \$22.14 per hour). Sally Sprafka was selected as Volunteer of the Month for January for her work as one of the library's "original" adult literacy tutors.

TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 4,018 items were added to the collection in January, and 3,021 items were withdrawn.
- Jill Deulen (Technical Services & Collection Development Director), Janina Goodwin (Rawlings Manager), and Daniel Gaghan (ILS Administrator) attended a meeting with District 70 on January 4 to help resolve issues with some of the ConnectED cards.
- Jill Deulen (Technical Services & Collection Development Director) and Todd Smith (Help Desk/AV Technician) delivered new tablets to Lamb, Barkman, Lucero, Giodone, and Rawlings libraries for checkout.

- Jill Deulen worked with Finance, IT and Michele Myzia (Receiving Clerk) to create a new process for paper supply distribution to various departments. This program should save PCCLD several thousand dollars per year.
- The entire Technical Services staff received training on how to order and catalog with our new vendor Ingram.
- Peggy Bilger (Technical Services Specialist) helped Jill Deulen complete the Sirsi rollover. All vendors and orders rolled over from 2016, and the new fund structures were built. Collection Development librarians began ordering new materials for 2017.

STAFF DEVELOPMENT

- Kim Dillon (Pueblo West Library Manager) attended Supervision: Core Competencies at the Mountain States Employment Council in Denver on January 4-5.
- Ellie O'Keefe (Teen Librarian) attended a Youth Empowerment Council meeting on January 5.
- Terri Daly (HR Manager) and Loretta McDaniel (HR Coordinator) attended a MetLife webinar on January 5.
- Terri Daly (HR Manager) attended Performance Management provided by Target Solutions: Colorado Special Districts Online on January 9.
- Maria Kramer (Youth Services Manager) attended the Eclipse Grant Planning Meeting on January 10.
- Diann Logie (Lucero Library Manager) and Catherine Shepherd (Lucero Librarian) attended Collection HQ training provided by Elizabeth Flores (Collection Development Librarian) at Lucero on January 11.
- Maria Kramer (Youth Services Manager) attended The Power to Delight webinar on January 12.
- Janina Goodwin (Rawlings Manager), Amberlyn Rusell (Circulation Manager), Andrew Bregar (Lamb Library Manager), Theia Bravo (ILL/Collection Development Librarian), Jessica Casados (ILL Assistant), Daniel Gaghan (ILS Administrator), Jon Walker, and Jill Deulen (Technical Services & Collection Development Director) attended a four-hour demo of Innovative ILS on January 12.
- Andrew Bregar (Lamb Library Manager) attended a City of Pueblo ADA Committee meeting at El Pueblo on January 12.
- Kirsten Dees (Early Literacy Librarian) met with Laura Kelly regarding the Growing Readers Grant on January 13.
- Jaylyn Martinez (Materials Handling Technician) attended InfoZone training at Rawlings on January 13.
- Maria Kramer (Youth Services Manager) attended the SECAHEC (Southeastern Colorado Area Health Education Center) meeting on January 13.
- Kirsten Dees (Early Literacy Librarian) and Rachael Parlier (Lamb Library Specialist) attended Science and Math in Storytime webinar on January 17.
- Seventeen staff in leadership roles attended the Partners in Leadership training session on Cultural Beliefs on January 18.
- Loretta Dilorio (Materials Handling Technician) attended Customer Service Modules training on January 19.
- Jeanette Cortez (Accountant I) attended E-Rate Update and Training provided by the Colorado Department of Education on January 20.
- Karen Frank (Materials Handling Technician) attended Readers Advisory Modules training on January 20.
- Sherri Baca (Chief Financial Officer) attended Residential Assessment Rate provided by the Colorado Special Districts Association on January 23.
- Yvonne Harris (Lucero Customer Service Rep) attended Call Center Training to assist on Sundays on January 26.
- Chris Rivera (Lucero Materials Handling Technician) attended Service Excellence in Challenging Times webinar on January 28.
- Kayci Barnett (Giodone Manager), Maria Kramer (Youth Services Manager), Kirsten Dees (Early Literacy Librarian), Ellie O'Keefe (Teen Librarian), Rachael Parlier (Lamb Library Specialist),

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Matthew Parlier (Barkman Library Specialist), and Sharon Rice (GHV Library Specialist) attended the CATS (Children and Teen Services) Workshop on January 30.

• Natalie Gallegos (Youth Services Library Specialist) attended Get Kids Coding webinar on January 31.

THANK YOU MESSAGES

- Several representatives from ACHT (Alliance to Combat Human Trafficking) Pueblo sent a thank you note to Courtney Woodka (Marketing Coordinator) which read: "Thanks for your help with the Human Trafficking movie night. The flyer for *Not My Life* was quite eye-catching."
- Jock Peters (former Friends Board member) sent a thank you note for a plant sent in recognition
 of his service which read: "Please convey my thanks to the Board of Trustees and employees of
 Pueblo City-County Library District for the beautiful plan that I received this afternoon. I will still
 contribute when I can to the Library activities—just not as a FOL Board member. My involvement
 has to be 'scaled back' due to my wife and my having increased health concerns. ... I care deeply
 for all the friends I have made through those many years—I shall not forget you."
- Giodone staff received these compliments from customers in January:
 - A man who comes in to use the computers regularly said, "The most peaceful place in Pueblo is this library."
 - o One of the tutors that comes to Giodone said she can't believe all the wonderful programs we offer, and it seems to be offered with such love.
- Following a meeting on a WW I Events project, Jeff Chostner sent an email to Maria Tucker (Special Collections & Museum Services Manager) which read: "...It's so good to work with you Maria. I've always enjoyed it since the BHS days. You were so good there, and much the better now with your added experience. You make things happen—so when I heard you were involved, I had every confidence this would go well. You are one of the best here in Pueblo, and I admire you so."

Respectfully submitted, Jon Walker Executive Director