

PUEBLO CITY-COUNTY LIBRARY DISTRICT

Report of the Executive Director

Submitted to

The Library Board of Trustees

March 24, 2016

Staff Development Day

Library employees attended *Staff Development Day* at the Pueblo West Library on Presidents' Day, February 15. In addition to staff awards and recognitions, program presentations included makerspace activities, security, anti-harassment training, retirement planning, communicating with children, public-use computers, technical services and ILL, and more. One highlight was *Laughter Yoga* presented by Kim Dillon, Circulation Services Manager. The day-long program garnered an overall 96 percent approval rating from participants. (See p. 8 **Staff Development** for additional information.)

PCCLD Shares Best Practices

Various PCCLD professionals will be representing our best practices at a few different venues in March. On February 23, Derrick Mason (Idea Factory Librarian) will present at *School Library Journal's Lead the Change Maker Showcase*. He and David Hartkop (Technology Trainer) will also host the state library's *Super Happy Maker Fun Hour!*, February 24, online and via livestream. Upcoming on March 11, Sara Rose (COO) will present on PCCLD's pay-for-performance program in a session entitled *Pueblo Library District: Value Driven Compensation* as part of the Mountain States Employers Council's annual Public Employers HR Conference in Denver.

Financial Audit

PCCLD Finance Office staff is preparing for the upcoming field work here by auditing firm Swanhorst & Co., which is scheduled to take place in mid-March. The IT portion of the audit included a site visit by Linda Frueh in February, who subcontracts to Swanhorst to oversee this portion of the review. Technical Services staff, including Jill Deulen (Director of Technical Services and Collection Development) and Daniel Gaghan (ILS Administrator), are working with Sherri Baca (CFO) to update the collection inventory information while other Finance Office staff have taken the lead in updating the remainder of the capital asset inventory.

Discover Health

PCCLD is one of six public libraries testing a new Discover Health exhibit in collaboration with Area Health Education Center, the University of Colorado, and the Space Science Institute. Maria Tucker (Special Collections and Museum Services Manager) is coordinating PCCLD's participation.

RAWLINGS LIBRARY

Special Collections & Museum Services

- February total attendance was 3,758 with year-to-date attendance at 7,539.
- 119 document delivery requests fulfilled.
- 1,142 reference and archival items from the collection were counted used by customers in February.
- Volunteers and interns are working on a number of projects, including archival collections and digitization projects.
- New acquisitions include: County records such as maps and aerial photos; Colorado Postal History; Resolution & Pueblo Lore, Vol. 41 No. 1; miscellaneous documents from Centennial High School donated by the Royal Gorge Museum; Pulp News Magazine 2012-2015 (the first four years of publication); Dean Fleming Paintings 1992-2004; records of the Monday Evening

Club, 2013-2014; Poems at Random by E.I. Crocket; Salt Creek, a History by Jovita Marie Chavez and Joanne West Dodds; laws passed at the second session of the General Assembly (1879); The Government of the United States by W.J. Cocker (1896); and The Political History of America during the Great Rebellion (1865).

- Maria Tucker (Special Collections and Museum Services Manager) presented a program update to the Rawlings Foundation on February 26 on current newspaper digitization efforts. The project is continuing with Steelworks Museum digitizing more early editions of the local newspaper. The department also is testing digitization of newspaper microfilm.
- The Wednesday Morning Club Scrapbook collection (156 images) was digitized and used for an exhibit at branch locations. Other digitization projects include Japanese baseball for the Japanese American Resource Center of Colorado, Denver Rio Grande Railroad document for the Walsenburg Mining Museum, and Pardner Park (2 images).
- InfoZone programs in February included 18 movies with 188 attendees in the theater.
- A reception for the Southern Colorado Photography exhibit was held on February 5 with 106 attending.
- An AVAS Bird/Pollutants program held on February 20 had 29 participants.
- Smithsonian Institution *Human Origins* programs included *Decoding Neanderthals* film on February 3 with 22 attending, *Neanderthals* with Dr. Lutch on February 4 with 75 attending, *Buddhist Perspective* on February 9 with 49 attending, *Homo Naledi* Dr. Caley Orr on February 16 had 70 attending, *Born in Africa* book discussion held on February 18 had 15 attending, and *Night of Guitars* held on February 25 had 110 attending.
- The Southwest Reading Club held on February 23 had four participants.
- Vera Estrada (Volunteer) held four classes on Family Tree Maker with a total of 29 attending. Noreen Riffe's (Volunteer and former employee) genealogy class on February 24 had six participants. The Ancestry.com class held on February 19 had six participants, and the genealogy class focusing on New Mexico had three participants. Deena Coutant's DNA presentation on February 24 had 25 participants.
- Ray Brown's presentation on African Americans in the Military on February 11 had 40 participants.
- Maria Tucker (Special Collections and Museum Services Manager) was asked by the Heritage Museum to present some suggestions on how they might update some of their exhibits and presented to a group of 15 attendees on February 17.
- Maria Tucker (Special Collections and Museum Services Manager) is working with Exhibit Design on conceptual plans for the InfoZone exhibit.
- The Southern Colorado Photography Society photo show was on exhibit through February 26.
- The 3rd floor presented a Buffalo Soldiers exhibit for Black History month with images and artifacts. The exhibit was created in collaboration with Ray Brown, Martin Luther King Museum.

Reference and Readers Advisory

During the month of February, the Reference and Readers Advisory Department offered 56 programs with 1,962 customers in attendance.

- The Idea Factory
 - Total digital use in the Idea Factory in February was 1,260.
 - David Hartkop (Technology Trainer) offered eight technology training classes with 35 people in attendance.
 - David also is in final editing for the RepRap Libro publication working with Charlene Garcia Simms (Special Collections Librarian) and Midori Clark (Community Relations, Development & Strategic Initiatives Director). The book's ISBN is 978-0-9838571-1-2, and it is titled *Create Your Own RepRap Libro Open Source 3D Printer*.
 - David continues to create small 3D printed technology projects and to add them to PCCLD account on Thingiverse. The total views during February totaled 9,646, and the total unique downloads of those 3D objects totaled 375.
 - Idea Factory program attendance in February was 828.

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- Under the direction of Maker-In Residence Courtney Bennett, Sewing Club created stuffed animal birds and pincushions.
- Radeaux's art exhibit brought in plenty of foot traffic into the Idea Dome. The paintings were on display for three weeks.
- Central High Math Modeling Club continue to meet and hold class time in the Idea Factory.
- Hispanic Resource Center (HRC)
 - HRC exhibit was *Southwest Realism* and *Southwest Gourds* by artists George Ivins and Bob Craig.
 - HRC programing included the film *A La Mala / Falling for Mala* with five people attending on February 18.
 - Maria Smyer (Hispanic Resource Coordinator) and Derrick Mason (Idea Factory Librarian) worked together to offer *Literacy Drum Circle*, an interactive hand-drum program led by accomplished drummer and librarian, Alfredo Pinto. The program was held on February 27 at the Rawlings and the Pueblo West Library locations. Attendance at both locations was 50.
 - Maria Kramer (Youth Services Manager) has been conducting a Spanish Conversation Group with total attendance in February of 8.
 - Maria Smyer (Hispanic Resource Coordinator) bilingual stories for children had attendance of 10.
- Homebound
 - During February the library lost one homebound customer, and a volunteer is taking a leave of absence. There are currently 38 homebound customers who received 69 items delivered by 14 volunteers.
- Adult Literacy Program
 - Six volunteer tutors worked with eight adult learners in February.
 - Jackie Swanson is the new Adult Literacy Coordinator starting with PCCLD on March 7.
- Thad Stelter (Library Specialist) continues to prepare lists of new books published in *The Pueblo Chieftain*.



Youth Services

- MinecraftEDU continues to be popular with 114 participants, including Giodone 9, Barkman 22, Pueblo West 33, Rawlings 20, Lamb 15, and Greenhorn Valley 15.
- SPELL (Supporting Parents in Early Literacy through Libraries) efforts reached a total of 304 in February, including programs at Kinderkirk, St. Therese, CSU-P preschool, Thatcher, Children's Palace, Trinity Lutheran, and Ascension Preschool.
- A *Literacy Fair* was held at Rawlings on February 19 with 46 attending. Another fair was held at Lamb on February 12 with 15 participants.
- This month, libraries celebrated Chinese New Year and welcomed the Year of the Monkey with a total of 77 participants, including Rawlings 28, Giodone 6, Barkman 12, Lucero 10, Lamb 10, and Pueblo West 11.
- Tweens and teens made SmashBooks—interactive journals with prompts to aid creativity. Seventy-five tweens participated with 7 at Pueblo West, 11 at Barkman, 15 at Lucero, 19 at Rawlings, 11 at Greenhorn Valley, 5 at Lamb, and 7 at Giodone. Teen SmashBook programs had 53 participants with 5 at Rawlings, 3 at Barkman, 26 at Pueblo West, 10 at Greenhorn, 3 at Giodone, and 4 at Lamb.

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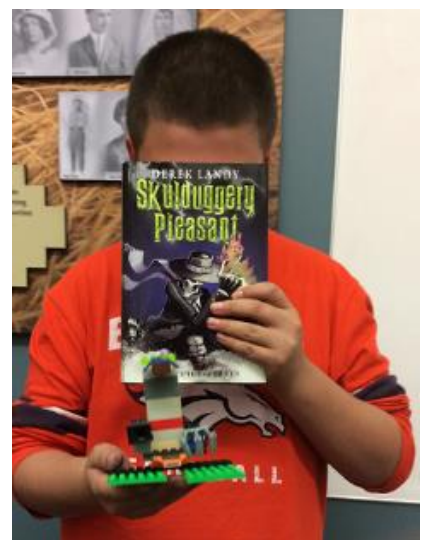
- The library provided a selection of crafts at Rawlings for Valentine's Day weekend for 67 participants.
- The *Thursday Afterschool Hangout* has grown with 127 participants, which includes a variety of STEM and other activities.
- *Generation Creation* had some participation in February, including *The Cupcake Project* with 34 participants, and *The Movie Project* with 11 participants.
- *Read Dog, Read!* had 15 participants on February 12.
- The Tween Imagination Chapter had 13 participants at two meetings in February.
- Teens participated in *The Great Stories Club* in February with four meetings bringing 19 participants.
- The Teen Advisory Board met on February 9 with six participants.
- HOMAGO had 7 participants on February 23.
- Storytimes featured *Babytime* with 114 participants, *Time for Tots* with 72, *Preschool Storytimes* with 227, *Head Start* with 270, and *Storytime @ the Y* with 305.
- This month saw some significant outreach visits that we hope will result in increased partnerships with local groups, including District 70 professional development day, Haaff, Eagle Days, Bradford Elementary, Paragon Preschool, Century High School, Pueblo West High School with 23, and Resource Sharing Day.

BARKMAN LIBRARY

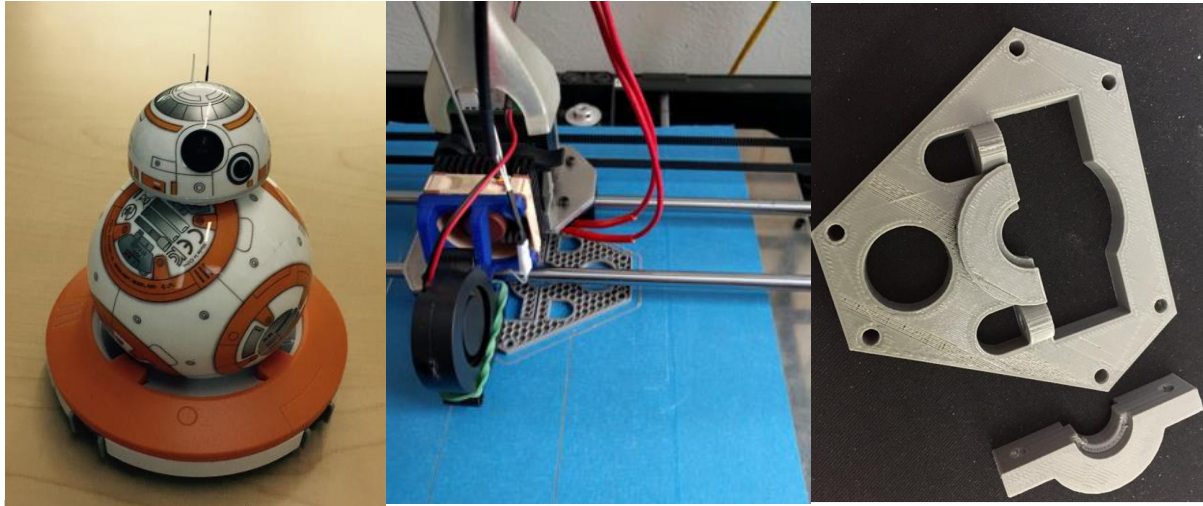
- Paula Pryich (Librarian) had 12 attendees for Preschool Storytime at the library.
- Paula Pryich (Librarian) provided preschool storytime visits with 116 attending at Belmont Elementary, Building Blocks Childcare and CSU-Pueblo.
- *Skullduggery* at Barkman had seven attendees.
- Rachel Salazar (Library Specialist) had 54 attendees for storytime for Tots and Signing Time.
- Four teens attended Teen Movie Night.
- Centralized Programing hosted by Barkman and Youth Services staff:
 - 11 in attendance for Tween Smashbooks.
 - 3 attendees for Teen Smashbook Program.
 - 12 attendees for family program.
 - 7 attendees for *Read Dog, Read.*
- Barkman exhibits featured Black History Month and Dangers of Sugar with 717 viewing the exhibits.

GIODONE LIBRARY

- Paula Pryich (Librarian) provided outreach storytime at Ascension Preschool on February 19.
- On February 12, Kayci Barnett (Giodone Library Manager) provided a presentation on downloading eBooks at School District 70 professional development day.
- Paula Pryich (Librarian) presented a program on February 4 to showcase the book series *Skullduggery* with 17 attending.
- VITA (Volunteer Income Tax Assistance) had a larger than expected turnout for tax assistance on February 13.
- 3D Scribbler program had kids waiting to use the 3D scribbler at both Giodone and Avondale.



GREENHORN VALLEY LIBRARY



Getting ready for the GHV's new Tinker Lab Tuesdays! L-R: BB-8 Sphero Robot that we recently received through a grant from the Colorado State Library. Printing in progress for the GHV RepRap Libro 3-D printer.

- Time for Tots attendance was 36 and Preschool Storytime attendance was 33. Sharon Rice (GHV Library Specialist) visited Rye Elementary School on February 17 where she provided storytime for 29 students.
- The GHV Tale Waggers helped 18 children practice their reading skills this month during *Read Dog, Read!*
- *Get Your Game On!* Wii Gaming was offered on February 4 and 12 with ten participants.
- *Make A Mardi Gras Mask* was held on February 9 for eight 8 participants.
- Passport Kids - Journey to Japan was held on February 12 for seventeen participants.
- Handmade Valentines was held on February 13 for seventeen.
- Lego Mania was held on February 19 for five participants.
- Teen Smashbooks program was offered for ten participants, and Tween Smashbooks for two.
- The Yarn Club met on February 8 for five participants.
- Scrapbooking Club met on February 19 for three participants.
- DIY Club Valentine Treasure Boxes program was held on February 20 for ten participants.
- Beginning Bee Keeping was offered on February 24 for twelve participants.
- Yoga was offered on Thursday nights, taught by Sheree Semonich, with 67 attending. Yoga on Monday nights, taught by Ilee Smith, had six participants. Yoga for Kids was offered on February 6 and 20, taught by Ilee Smith, for 23 participants. A Yoga Workshop "Straight to the Core," taught by Sheree Semonich was offered on February 27 for twelve participants.
- The Beulah Satellite offered programs on Mardi Gras Masks for five participants; Handmade Valentines for nine; STEM Puzzle Mania for five; and Smashbooks for nine.
- Amy Martin (GHV Library Manager) met with members of the Valley Backpacks Organization on February 3 and committed to co-sponsor the Song of Pueblo performance that will be hosted at the Greenhorn Valley Library in October of this year.
- Denise Betz (GHV Materials Handling Technician) visited a fourth grade classroom at Rye Elementary on February 9 and helped 25 students create their own Valentine boxes, promoted library events and explained the variety of resources available at the Greenhorn Valley Library.
- Theia Bravo (GHV Librarian) partnered with the Rye Women's Club for the Trivia Night Fundraiser that was hosted at the Greenhorn Valley Library on February 13. In preparation for the event, Theia gathered trivia questions for this evening that was thoroughly enjoyed by 53 community members.
- Amy Martin (GHV Library Manager) hosted a tour of the library for 57 second grade students from Rye Elementary. During their visit, they learned about the library's local history resources, including the GHV History Wall, to help them understand the history of their community and

make visual connections between other points of interest visited during their history tour of the Greenhorn Valley.

- San Isabel Electric Association recently closed their Greenhorn Valley office. To show their continued support and investment in the community, they donated a box of new fiction and nonfiction books to the Greenhorn Valley Library.
- Colorado City Parks and Recreation have committed to partner with the Greenhorn Valley Library in support of this year's summer reading program by donating campground use for the library's Summer Reading Kickoff Campout on June 11 and co-sponsoring programs throughout the summer.
- Amy Martin (GHV Library Manager) participated in the Greenhorn Valley Farmer's Market Association meeting on February 22 and is researching the viability of hosting this new market at the library every other Saturday morning, from 9:00 a.m. to 1:00 p.m. from May to October.
- Amy met with Master Gardeners from the CSU-Extension Office on February 22 to begin planning for an expansion of the All Pueblo Grows Seed Library at the Greenhorn Valley Library. A community seed swap will be held on April 2 to kick off this new project.
- The Greenhorn Valley Library was awarded a grant for a Low Tech-High Tech STEM Kit from the Colorado State Library that includes Keva planks and a Sphero robot.
- Community meeting room use in February included: District 70 Online on Wednesday afternoons; Morning Tai Chi classes on Wednesday mornings; Pinochle Club on Mondays and Thursdays at 10:30 a.m. and 5:30 p.m.; GHV Chamber of Commerce; Greenhorn Kickers 4-H Club; Evening Tai Chi classes; Craver Middle School Yearbook Club; Valley Backpacks; Rye Women's Club; Ranger's Soccer; Farmer's Market Association; Tutoring; and Animal Rescue Nonprofit.

LAMB LIBRARY

- The Lamb meeting room had 54 events in February.
- Lamb had 11,096 visitors to the library in February.
- Lamb youth programs had 340 attendees, 271 of which were for storytime events. Teen programs had 22 attendees, and adult programs had 38 attendees.
- The Lamb Library continued to have a strong turnout for storytime offerings and other youth related programs. Storytime offerings were expanded in February to include school visits at Highland Park and South Park Elementary Schools. The Minecraft Lockin at the end of the month continues to be a big draw with almost full attendance every month.
- Teen attendance at Lamb Library programs continues to need improvement. The 3Doodler program seemed to draw a higher number of attendees than previous teen programs. In the future, additional creation type programs may help increase teen participation. Library staff continue to work on ways to market library programs both within the library and with local business.
- This month, Lamb continued to offer the Free Legal Self-Help Clinic the second Tuesday of the month. This month the library was able to have eight attendees meet with the volunteer attorney and discuss legal questions in a one-on-one setting. Previous sessions had been limited to six participant slots to allow 15-minute sessions with the attorney. In coming months, this will be expanded to eight slots per session. Currently the legal clinics are fully booked through June, and staff have started a wait list to try to accommodate additional demand. Additional legal help programs may be a way to help address this obvious community need.
- The Lamb Needlework Club expanded to every Monday afternoon. Last year, this club met twice a month. With a more regular offering, the hope is to increase attendance at these meetings.
- In February, the Lamb Library presented a display for Black History Month on the African-American veterans of the Civil War gravesites at Roselawn Cemetery. The exhibit showed a number of photos from a ceremony at the cemetery honoring these soldiers.

LUCERO LIBRARY

- Catherine Shepherd (Children's Librarian) presented youth programs: February 3 Teen Advisory Board; February 4 Mini Golf; February 10 Valentine's Crafts; February 12 Anti-Valentine's Party; February 18 Eastside Daycare Parent Meeting; February 18 Perler Beads; February 19 Perler Beads; February 24 Teen/Tween Program: Smash Books; February 25 Family Fun: Chinese New Year: Year of the Monkey; February 29 Scratch Programming; Grupo Folklorico; and three movies.
- Outreach storytimes were provided at Bradford and Eastside Daycare.
- VITA (Volunteer Income Tax Assistance) was offered at the Lucero Library with 20 participants.
- Completed the Care and Share application for the Summer Food Program.
- Christopher Rief (Library Specialist) presented programs, including Mellow Monday and Chinese Zodiac the Twelve Annual Signs.
- Mark Salazar (Gang Prevention and Intervention) had 82 participants and was featured on a KOAA news report on how the Lucero Library is handling gang issues in the community (<http://www.koaa.com/clip/12243730/pueblo-library-takes-stand-against-gangs#>).
- Valarie Sanchez (Customer Service Representative) and Christa Leon (Materials Handling Technician) delivered 940 books through Books a la Cart.
- An exhibit for Black History Month featured African American Soldiers at Roselawn Cemetery.



PUEBLO WEST LIBRARY

- On Saturday, February 27, 55 people participated in a Laser Tag program at Pueblo West with large participation by teens and tweens.
- The Pueblo West Library hosted 59 programs and one art exhibit for 599 kids and tweens, 145 teens and 251 adults. Total participation for February programs totaled 2,099. Some highlights included: Steve Antonuccio (Pueblo West Library Manager) facilitated an Academy Awards Contest; storytime participation continues to be strong with a total of 391 participants in February; Elizabeth Flores (Pueblo West Librarian) visited Swallows Academy on February 26 and presented a storytime to 90 students; Rachel Salazar (Library Specialist) organized the library's first Teen Chopped event in which three teams of teen chefs competed for Domino's gift certificates with 23 teens participating.

FACILITIES

- Fire sprinkler repaired in Rawlings Library stairwell.
- Supported two snow days.
- Felix Ruybal (Facilities Specialist) and Carlos Laydon (Facilities Technician) painted Lucero study nooks and walls with new letters.
- Felix and Carlos removed shelving at Pueblo West and Rawlings Youth Services.
- Installed new motor in cooling tower.
- Al Perea (Facilities Specialist) and Mark Koch (Facilities Specialist) rebuilt controls for air handling unit at the Rawlings Library.
- Felix and Mark installed test replacement lighting at Lamb Library.
- Al repaired glycol tank at Pueblo West Library.
- Al repaired Liebert air conditioning unit at Rawlings Library.
- Alan Rocco (Facilities Superintendent) repaired induction bins and installed new locks on Rawlings book bins.
- Moved surplus furniture and shelving to 622 South Union.
- Rick Lucero (General Service Worker) applied protectant to new theater chairs for the InfoZone theatre.

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- Felix Ruybal (Facilities Specialist) installed sharps disposing cases in Rawlings 1st floor restroom.
- Work commenced on the remodel of a small space on the 1st floor of the Rawlings Library to accommodate the PCCLD Call Center. There is related work underway, too, in the adjacent Kelly Room B to integrate AV technology into this meeting room.
- Completed 372 work orders.

HUMAN RESOURCES

Terminations /Retirements:

- Two long-time Pueblo West Library employees announced their retirements scheduled in March. Deb Krauth, who was hired as librarian six years ago, has announced her retirement effective March 4, and Connie Curtis, who has 22 years of service at the library district, will retire on March 18.

New Hires, Promotions and Lateral Moves:

- Kenneth Gardner was hired as a Materials Handling Technician for Special Collections effective February 1.
- Tobias Martinez was hired as a Community Resource Specialist at Lucero effective February 15.

Recruiting / Open Positions:

- Adult Literacy Coordinator
- Human Resource Manager
- Part-time Library Specialist at Barkman Library
- Branch Librarian for Pueblo West Library
- Part-time Customer Service Representative for Rawlings Circulation Department.

Volunteers:

- Volunteers contributed 1,393.75 hours valued at \$30,857.63 (estimated by Independent Sector's figure of \$22.14 per hour).
- Carrie Heck, an Adult Literacy volunteer, was recognized as Volunteer of the Month.

TECHNICAL SERVICES AND COLLECTION DEVELOPMENT

- 5,382 items were added to the collection in February, and 3,313 items were withdrawn.
- Jill Deulen (Technical Services and Collection Development Director) and Elizabeth Flores (Collection Development Librarian) attended School District 70's staff development day to talk about ConnectED, library programming, and online resources.
- Jill finished visiting different library locations to discuss off-the-shelf rates. These locations included Lamb, Pueblo West, and Youth Services.
- Jill continues to work with CSU-P library to establish streamlined access to PCCLD services on campus there. The first project is allowing PCCLD's Hoopla online streaming service to be accessible by CSU-P students with their campus student ID.
- Rich Poll (Collection Development Librarian) and Jill met with Bibliotecha/Cloud representatives to discuss possible switch from OverDrive to The Cloud as PCCLD's primary e-book platform.
- The collection development team met with representatives from Baker and Taylor to discuss Title Source 360, the new system for ordering materials from this primary vendor of books and other materials for PCCLD.

STAFF DEVELOPMENT

- Janina Goodwin (Rawlings Library Manager) provided sessions to staff during department meetings on abandoned or unattended young children.
- Thea Martinez (Youth Customer Service Representative) attended *Explore and Discover: Nature-Based Spaces and Activities in Your Library* webinar on February 2.
- Diann Logie (Lucero Library Manager) and Kayci Barnett (Giodone Library Manager) attended *LLAMA Thought Leadership Series: 26 No Cost Success Strategies and Tips* on February 3.

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- Lee Vigil (Technical Services Assistant) and Peggy Bilger (Technical Services Specialist) attended the Title Source 360 presentation and viewed follow up webinars afterwards on February 3.
- Paula Pryich (Giodone/Barkman Librarian) attended *Grant Writing 101* presented by Stephanie Gerding from Florida Library Webinars.
- Ellie O'Keefe (Teen Librarian) attended Pueblo Youth Employment Council meetings on February 4 and 19.
- Thea Martinez (Youth Services CSR) and Sharon Rice (GHV Library Specialist) attended *Helping Homeschoolers* webinar on February 6.
- Kirsten Dees (Early Literacy Librarian), Thea Martinez (Youth Customer Service Representative), Linda Pacheco (Barkman Customer Service Representative) and Pat Stuckey (Pueblo West Customer Service Representative) attended *Books Build Better Brains: How Promoting Literacy is Key to Early Brain and Child Development* webinar on February 11.
- Staff Development Day on February 15 (Presidents' Day) at the Pueblo West Library. 109 staff attended four morning sessions covering the State of the Library, What's STEAM-ing in the Idea Factory, Responding to Security Incidents, and Sexual Harassment Training—Know the Law! After lunch staff had the opportunity to select three breakout sessions according to their interests from a Personal Development, Public Services, Ideas and Inventions, or Technology track.
 - 29 attended Retirement Planning presented by Janet Fieldman
 - 34 attended Reduce Debt and Start Saving presented by Janet Fieldman
 - 29 attended Laughter Yoga presented by Kim Dillon (Circulation Manager)
 - 31 attended Communicating with Children presented by Maria Kramer (Youth Services Manager) and Natalie Gallegos (Youth Services Library Specialist).
 - 30 attended a Technical Services Panel hosted by Jill Deulen, Rich Poll, Elizabeth Flores, Dan Gaghan, and Peggy Bilger (Technical Services and Collection Development staff).
 - 27 attended ILL (Interlibrary Loan) – A Refresher presented by Theia Bravo (ILL Librarian) and Jessica Casados (ILL Assistant)
 - 27 and 23 attended two Idea Factory Hands-On Sessions presented by David Hartkop (Technology Trainer) and Derrick Mason (Idea Factory Librarian).
 - 23 attended Whole Collection Advisory Brainstorming presented by Susan Wolf (Pueblo West Librarian)
 - 24 attended SAM Power Users Group presented by Charles Hutchins (Director of Information Technology) and Dan Romero (Systems Specialist).
 - 19 attended Tech Tools for Quick Customer Service presented by Kim Dillon (Circulation Manager), Jan Reed (Circulation Assistant) and Mary Kratz (Lamb Customer Service Rep).
 - 28 attended FindIT Colorado and Library Cards presented by Jill Deulen (Technical Services and Collection Development Director) and Janina Goodwin (Rawlings Library Manager).
- Thea Martinez (Youth Customer Service Rep) attended *People: Difficult or Different* webinar on February 18.
- Jill Deulen (Technical Services and Collection Development Director) attended the Pueblo Chamber of Commerce Leadership Pueblo session held at the capitol on February 18. State government was the topic.
- Maria Kramer (Youth Services Manager) and Kirsten Dees (Early Literacy Librarian) attended the Rocky Mountain Early Childhood Conference on February 19-20.
- Rachel Salazar (Barkman/Pueblo West Library Specialist) attended *Using Technology to Engage the Reluctant Reader* webinar on February 19.
- Catherine Shepherd (Lucero Librarian) completed the 24-hour InfoPeople Course *Teen Services Fundamentals* on February 21.

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- Kirsten Dees (Early Literacy Librarian) attended the Pueblo Early Childhood Council meeting on February 22.
- Maria Kramer (Youth Services Manager) attended the District 60 Science Department meeting on February 22.
- Charlene Simms, Maria Tucker, Jose Ortega, Tabitha Davis and Crystal Talley (Special Collections and Museum Services staff) attended a webinar on *Metadata for Archivists* on February 23.
- Jill Deulen (Technical Services and Collection Development Director), Theia Bravo (ILL Librarian), Jessica Casados (ILL Assistant) and Daniel Gaghan (ILS Administrator) attended a JTAQ training webinar on February 24.
- Lauren Martinez (Youth Customer Service Rep) attended *Children's Lit Update 2015* webinar on February 26.
- Yvonne Harris (Lucero MHT) attended *Why Books Are Still a Good Library Brand* webinar provided by *Library Journal* on February 26.
- Amy Martin (GHV Library Manager) attended a management seminar about workplace health and safety at CSU-Pueblo on February 29.

THANK YOU MESSAGES

- Diann Logie (Lucero Library Manager) received a letter from Margarito Jr. Maya, currently serving an eight-year sentence in prison. He describes his incarceration and efforts to change his life. His letter was sparked by the Channel 13 news on how the Lucero Library is trying to reach out to kids in gangs, and he offers "to speak or help with the children of our future."
- Greg Naumchick submitted the following comment form at Rawlings: "Your staff is prompt when it comes to new ideas. It seems no sooner is a new idea announced, or a new theory in two physical sciences promulgated, then a book about these ideas appears on your shelves. Some other libraries, like the CSU Complex, contain many outdated books. Keep up the good work! Your decisions create a virtual maelstrom of ideas."
- Dr. Abdel Mohsen El Sherif, wrote the following email to Jon Walker: "I am an assistant professor of English Literature from Assiut University , Egypt working at Qassim University in Qassim Province, Saudi Arabia ... Presently I am writing an article exploring Intertextuality in American plays, specifically the works of Eugene O'Neil and Lillian Hellman. ...I am evaluating the methods of my analysis by examining the published research of other scholars. As you may know, library resources are limited here in the Middle East. I asked Greg Benz, a Lecturer of English here at Qassim University, for his assistance in locating research materials in American libraries. The Benz family and Greg were able to put me in touch with you and Jane Carlsen at the Pueblo City-County Library District. I am grateful that Jane and Pueblo City-County Library District librarians secured the book *Intertextuality in American Drama*, and emailed several scanned chapters to me here in Saudi Arabia. The generous efforts of the Pueblo City-County Library District place me in a position to begin writing my own article for publication. In the near future, I may ask for some further assistance in securing some more research materials. Thank you"

Respectfully submitted,
Jon Walker
Executive Director