

PUEBLO CITY-COUNTY LIBRARY DISTRICT

Report of the Executive Director

Submitted to

The Library Board of Trustees

May 23, 2013

New Libraries Project

The work on the new libraries continues to progress. For all three libraries, the architectural design is proceeding as expected with design development nearing a point where the contractor can bid the project to subcontractors. The bidding is expected to take place in late May or June. Site preparation also is ongoing, as follows:

- The final plat is being prepared for filing for the Greenhorn Valley Library, and it is expected that we will close on transferring ownership of the property from the Colorado City Metropolitan District to PCCLD in May.
- The St. Charles Mesa Library is scheduled for a final hearing before the Board of County Commissioners on May 15 for PCCLD's subdivision application. The current schedule calls for final closing on the transfer of the property to PCCLD ownership in May.
- The East Side Library site is scheduled to come before the City Planning Commission in June.

Fundraising for the new libraries also is progressing well. In addition to funds provided by the library district, a total of \$534,829 has been raised or committed to date.

Library Enhancement Project

The latest data shows the new service model is being well received with the Barkman Library currently leading the way with 95.85% of circulation via self-check, followed by Pueblo West Library at 95.73%, Rawlings at 95.02%, Lamb at 94.47% and the Library @ the Y at 87.93%.

2013 Annual Plan

The first quarter of the year has come to a close. The administrative team has reviewed progress-to-date for the objectives in the 2013 Annual Plan. Excellent progress has been made in several categories. Some items of note in this regard include the Library Enhancement Project, the program to digitize archival assets, expanding the coverage of the IT Help Desk, the three new libraries, and the new discovery interface. Other objectives are off to a good start too, such as outsourcing payroll, improving PCCLD automated call procedures, the library Intranet, video streaming, improved grounds keeping, and the pay-for-performance initiative. Overall, all objectives remain on target for the year, and no objectives have substantially changed in nature or timeline.

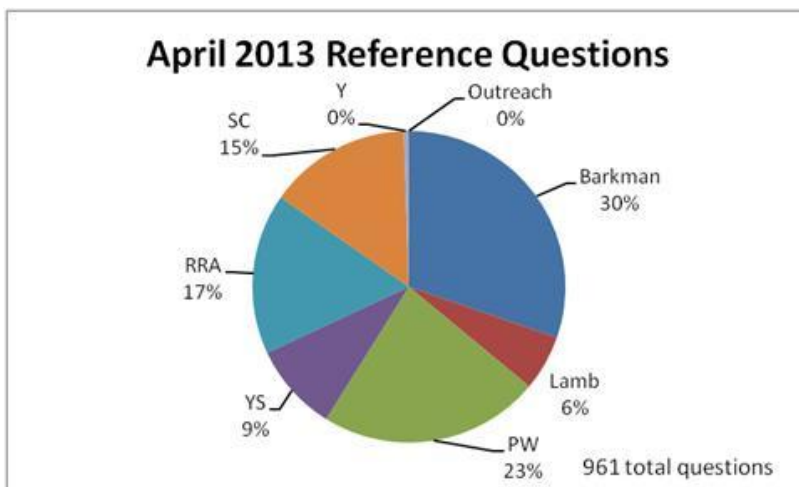
Reference Question Survey

The library recently changed its model of recording reference questions. Instead of counting or estimating patron assistance questions monthly, the library is more carefully counting reference transactions during sample weeks using the following definition:

A reference transaction is an information contact which involves the knowledge, use, recommendations, interpretation, or instruction in the use of one or more information sources by a member of the library staff. It includes information and referral services. Information sources include printed and non-printed materials, machine-readable databases, catalogs and other holdings records, and, through communication or referral, other libraries and institutions and people inside and outside the library. The request may come in person, by phone, by fax, or by mail, electronic mail, or through live or networked electronic reference service from an adult, a young adult, or a child.

The first sample was taken in October 2012 which recorded 1,024 reference transactions for the week. The next sample was taken the last week of April and recorded 961 reference

transactions. Below is the breakdown by department. The distribution was similar with a bump in Special Collections and a drop in questions recorded at the Library @ the Y and in Outreach.



RAWLINGS LIBRARY

Special Collections & Museum Services

- 117 Document Delivery requests were answered in April. Document Delivery requests have increased substantially, up 234.29% from 2011.
- 1,101 items from the collection were used by customers in April. The genealogy computer, non-profit resource center computer and *Ancestry.com* are continuing to experience heavy use. Charlene Simms (Special Collections Librarian) has been working with Joanne Dodds (volunteer/former library employee) to find and copy research materials for use on the new branch libraries history wall project.
- Staff is completing an inventory of the materials in the vault. Planning is underway to move forward with Phase II of the photo collection re-housing and numbering project; this will allow better retrieval and access when digitizing the photo collection. Maria Tucker (Special Collections & Museum Services Manager) and James Boyle (Archive & Collection Coordinator) continue to train on finding aids for collections of non-digitized collections.
- Technical training for staff on best practices and standards for digital image capture and using the new digitization equipment is ongoing. A few small collections have been selected by staff to be digitized, and they are currently being scanned and associated metadata is being created.
- Maria Tucker (Special Collections & Museum Services Manager) is looking into options for digitizing historic *Pueblo Chieftains* and other historic Pueblo newspapers.
- Maria presented to a group of ten on April 20 about the digital collection. Further outreach will be conducted in order to make the public aware of the collection and gather data from users in order to guide selection of collections to be digitized in the future.
- Maria presented a program to the Wednesday Morning Club about the resources in Special Collections with thirty in attendance.
- Five genealogy classes were provided with 31 in total attendance.
- Four tours were provided to students with a total attendance of 64.
- A workshop on the Heritage Quest database program was attended by eleven.
- Dana Echohawk presented on Hispanic Cultural Collections, and Maria Tucker presented to a group of ten about the digital collection.
- Staff and the public also attend two webinars on preserving family photographs and personal digital preservation.
- Total InfoZone attendance in April was 3,514, with 672 attending InfoZone programs.
- A reception was attended by 69 people in conjunction with the Creative Summit Art Crawl.

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- The InfoZone hosted the Pueblo Performing Arts Guild After Hours with the artists on Wednesday with forty attending.
- Reclamation: Photography by Kellie Cason O'Connor opened on April 5. The reception was attended by 65 in conjunction with the First Friday Artwalk.
- The InfoZone featured twelve films in April with 197 attending.
- The Audubon Society held a program in the InfoZone with 28 people in attendance.
- PCCLD partnered with the Southern Colorado Genealogical Society to present a program about Zebulon Pike; seventeen attended.
- The Veterans for Peace used the InfoZone with thirty people in attendance.
- The Liberty Action Group used the InfoZone for a meeting; there were 22 people in attendance.
- The Southern Colorado Tea Party used the InfoZone for the meeting; there were eleven in attendance.
- Maria Tucker (Special Collections & Museum Services Manager) has been appointed by Governor Hickenlooper to serve on the statewide Ludlow Centennial Commemoration Commission and attended a ceremony in Denver on April 19.

Reference & Readers Advisory

- Maria Smyer, the new Hispanic Resource Center Coordinator, is beginning reorganizing materials in the Center and adding to the collection, and organizing programming.
- Rebecca Reed (Technology Training Librarian) began her tenure at PCCLD with a number of activities, including developing a new schedule for training at the Rawlings Library with some new innovative ideas for practicing basic computer and software skills, learning about the processes PCCLD uses and is considering changing for resetting devices, learning about the new meeting room scheduling program and how it can be used to register class attendees and keep track of attendance, evaluating which responsibilities from her previous position of trainer at Carson City Library can be effectively transferred to improve and enhance technology training and services at PCCLD, and assuming the role as instructor of technology classes.
- Sixteen volunteer tutors provided approximately 150 hours of individual tutoring to sixteen literacy students, and contributed a total of 222 volunteer hours to the Adult Literacy Program. The Adult Literacy Program currently has 21 tutors, twenty active students, and four students on the waiting list. Susan Wolf (Events and Programming Coordinator) hosted five "Speak English!" conversation club meetings in April, with attendance ranging from three to five participants each week.
- 34 people attended the *Day in the Life of a Dyslexic* programs on April 8 and 15.
- The final wording for the Rawlings 2nd Floor Library Enhancement Project RFP has been prepared for posting to architects and designers.
- Reference & Readers Advisory Department offered nineteen programs during the month of April. A total of 95 customers attended the programs.
- Varina Kosovich (Library Assistant) organized the Book Connections Program. Since April is National Poetry Month, Varina entitled her program "Poetry Is Not a Luxury." Dawn DiPrince, Assistant Director of El Pueblo History Museum, used various methods of writing to show the six participants that they too could write wonderful poetry.
- Art crawled onto Rawlings Library's 2nd floor on Thursday, April 11. Featured at the Creative Corridor Art Crawl were poets, Juliana Aragón Fatula and Juan Morales. These celebrated poets read selections of their poetry in front of the Corazón del Pueblo mural in the Hispanic Resource Center. Students enrolled in writing and photography classes at Pueblo



Community College also displayed their work and encouraged all who attended to write original poetry during the evening of creativity at the library.

- Andrew Bregar (Lead Reference Librarian) and Carol Rooney (Reference & Readers Advisory Manager) worked with Susan Wolf to organize events for this year's Adult Summer Reading Program entitled *Groundbreaking Reads*. Reference & Readers Advisory and Community Relations are organizing photography, pottery and local author exhibits and programs as part of this year's summer lineup.

Youth Services

- The Dia de los Ninos event on April 26 attracted 35 participants.
- Visits by the Makerbot to the Boys and Girls Club and Central High School reached 138 youth and teens.
- Live Action Video Games, an interactive mystery designed by Teen Advisory Board members, brought in 35 participants.
- Our first Summer Reading visit – to County High School – reached 300 teens.



Teens strike a post at Live Action Video Games.

BARKMAN LIBRARY

- Barkman had a combined 31 hours of adult and teen volunteer hours for April. The branch is starting to recruit teen volunteers for the Summer Reading program.
- With the enhancement project, Barkman added two more public computers, and computer use is up over the same time last year. Barkman's computer use in March 2012 was 3,827, and is up over 25% at 4,861 in March 2013.
- Even though Barkman was closed for the first month and a half in 2013, its programming numbers were actually up 11% for the year in 2013. Barkman has provided outreach programs and in-house programs to 848 people so far this year. With the addition of a second Children's Summer Reading Program and a Tween program in June and July, Barkman expects those numbers to continue to grow this summer.

LAMB LIBRARY

- Alicia Griebel (Children's Librarian) presented programs on Mother Goose and preschool themes on April Showers, Butterflies, Robots, Animal Sounds and Pirates Ahoy; presented a special program on Prickly Friends, and made summer reading visits to South Park and Highland Park elementary schools. Alicia also presented teen programs, including Anime Night, films and on Rokkaku Kites.
- Sharon Foote (Library Assistant) set up displays on "If you like Harlan Coben..." and poetry, oversaw an adult trivia contest, and hosted an Internet job search program.

PUEBLO WEST LIBRARY

- The library hosted the Pueblo West Chamber of Commerce luncheon on April 18. Deb Krauth (Business Librarian) hosted the luncheon, and spoke about the Virtual Workforce Center programs we have been offering and about Reference USA and other business databases. Fifteen Chamber members attended.
- An OverDrive training session was held on April 6 with eight attending.
- The second annual Book Club Tea was held on April 20 with sixteen attending.
- A genealogy program on April 27 brought in seven people.
- The weekly computer classes continue to draw steady attendance. Five basic computer classes brought 31 attendees, two email classes brought twenty attendees, and one Internet class had eight attendees.

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- Regular storytimes were held with five Time for Tots with 188 attending, four Preschool sessions, and one Move-It session with fourteen attending.
- Mo Willems is a big favorite out here, so we thought a party to celebrate Mo and his many amusing characters was warranted. On April 5, the celebration had 21 join the party.
- Another fun activity for children in April was a Matchbox car race, held on April 13 with 23 who sped over for this fun activity.
- Teen Night was held on two Thursdays in April with forty participating.
- The Teen Leadership Council meet on April 25 with six teens participating in the planning discussions.
- The Anime Club meets on alternating Thursdays. The two sessions in April had 25 total participants.

LIBRARY @ THE Y

- The Library @ the Y hosted twelve programs with 270 participants.
- Foolish Fear Factor drew in a whopping 47 teens!
- Kids had the pleasure of listening to Felicia Sanchez-Garbiso (former library employee) tell bilingual stories at the Dia de los Niños program.

FACILITIES

During April, the following tasks were completed:

- Purchased and set up new recycling bins at the Pueblo West Library.
- Completed the installation of indoor planters located at the Rawlings, Pueblo West and Barkman Libraries
- Installed new carpet squares in elevator cars at the Rawlings Library.
- Relocated surplus furniture into storage and set up at various locations for staff use.
- Updated the key control program, updated key receipts and updated maps indicating key lock locations.
- Started lawn sprinkler systems at Rawlings, Pueblo West, Barkman and Lamb Libraries and completed first spraying of lawn fertilization.
- Created and installed a patron shield assembly above the chute into the conveyance system at Rawlings.
- Remodeled the coffee shop area at the Rawlings Library. Equipment and furnishings were removed and placed in storage. Painted, stripped and waxed the floor and completed set up for a new vending area.
- Worked on obtaining bids for building repairs due to a car accident near the loading dock of the Rawlings Library.
- Completed 445 work orders district-wide.

HUMAN RESOURCES

- Work continues on the Pay for Performance project, working with consultants, The Singer Group.
- Work is progressing on implementation of the HRIS software with InfiniSource.
- Barbara Brown retired after 23 years of employment with PCCLD on April 19. Barbara's career included work in Youth Services and as Outreach Services Manager.
- Jennifer Koen was hired as part-time Digitization Coordinator as of April 22. Jennifer has eight years of digitization and archival experience working with all types of documents. Her experience includes photo restoration, color corrections, digital design, historical document preservation, research, creating metadata and knowledge of copyright law. She has advanced computer skills using a wide variety of software programs and digitization equipment including digital asset management systems. Ms. Koen has a Bachelor of Science degree in History and a minor Psychology and Art.
- LouAnn Lucero was hired as part-time IT Help Desk and AV Technician as of April 29. LouAnn has over ten years of IT experience in the areas of Technical Support, Systems

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Administration, Network Administration and Web Design. She holds a Bachelor of Science degree in Computer Science from CSU-Pueblo and is currently pursuing a Master of Business Administration.

- Rebecca Reed was hired as Librarian Technology Trainer on April 15. Ms. Reed holds a Masters of Library Science and Information Science from Indiana University. She comes to PCCLD after working as the Technology Librarian at Carson City Library in Nevada. She has worked with the BTOP grant program to develop a Technology Resource Center which includes 118 devices, a training center and computer lab for Carson City Library. She reports to Carol Rooney in Reference & Readers Advisory and will work at locations district-wide.
- Janina Goodwin was promoted to Manager of Youth Services and Library @ Y. Janina is currently the Manager of Circulation and has been since September 2011. She has been instrumental in the RFID/AMH project as well as in developing our Circulation Manual and contributing to statistical measures and reporting processes. Prior to joining PCCLD, Janina worked with youth of all ages as a Children's Specialist at Pikes Peak Library District and as a teacher in a daycare environment. Janina holds a Masters of Library and Information Science degree from Emporia State University, a Bachelor of Arts degree in English from CU and an Associates of Arts degree from Colorado Springs Community College. We are very excited to work with Janina in this new capacity! PCCLD will begin recruiting for a Circulation Manager to assume Janina's current role. She will transition to her new position in Youth Services at a later date.
- Becky Huff has been promoted from Special Collections Clerk I to the part-time Museum & Special Collections & Museum Coordinator. Becky has been employed with PCCLD since February 2012. Becky has a Bachelor of Science degree in History with a minor in Art History from CSU-Pueblo. Prior to her work at PCCLD, Becky worked at the Steelworks Archives and the Sangre de Cristo Arts Center.
- Natasha Gonzales has been promoted from Clerk I to Clerk II for the Lamb Library. Natasha has been working with the Lamb team for more than a year, closely working with and often filling in for the Clerk II position. She has excellent skills using e-resources and digital devices, has assisted with programming and has good working knowledge of Sirsi. In addition she has served in a lead role on the RFID project, demonstrating excellent communication and organization skills.
- Diann Logie has accepted a lateral move to become the new Supervising Librarian for Pueblo's Eastside Library. Diann has been employed with PCCLD for the past 11 years and 7 months, currently serving as the Supervising Librarian for the Lamb Library. Although Diann will begin participating in events and planning committees now, she will not formally transition to her new position until summer of 2014. Diann grew up on Pueblo's East Side and has worked with the community there in educational programs. It is her passion to give back to the community and take a lead role in the development of this library.
- Maria Smyer has accepted a lateral move to become the new full-time Hispanic Resources Coordinator. Maria currently works full-time as a Library Assistant between two departments, Reference & Readers Advisory and Barkman. She has been employed with PCCLD for over seven years, which has involved work with bilingual and Spanish story times, translation and other programming enjoyed by the Hispanic community. Maria comes to this position with motivation and many ideas that will enrich the Hispanic Resource Center.
- Recruiting for the following positions is ongoing: Museum and Special Collections Coordinator, part-time; Human Resources Assistant, part-time; Seasonal Grounds Worker; Clerk I, Youth Services; Clerk I, Special Collections; Clerk I, Lamb Library (2 openings)

OUTREACH SERVICES

- The Homebound program continues to run with the help of volunteers and the structure provided by Renee Montano (Outreach Assistant).

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- The Books a la Cart program is full of locations at this point and is getting over 1200 books out to the public each month.
- The schedule and planning for Books in the Park is well under way.
- Due to construction at District 70 school sites, including asbestos removal, several satellite locations will be closed for the summer. Cesar Chavez, Risley, and Craver will remain open this summer. Outreach programs in Avondale and Beulah have been set up to serve those communities. Avondale will host a lunch storytime in the cafeteria during the free lunch program one day a week, and Beulah Mountain Park will host a storytime one day per week.

TECHNICAL SERVICES & COLLECTION DEVELOPMENT

- 6,478 items were added to the collection in April, and 2,383 items were withdrawn.
- Began subscription to RDA Toolkit, and online resource for cataloging in RDA.
- Ordered and received RFID tags for puppets.
- Peggy Bilger (Technical Services Assistant) is working with Special Collections & Museum Services to provide cataloging expertise as they work on digitizing their collections.
- Collection HQ has been in place for three months now, and staff are learning the intricacies of the program. It should radically change our approach to selection. Rich Poll (Collection Development Librarian) is leading this effort.
- Teresa Valenti (Technical Services & Collection Development Director) is working to establish a relationship with Brodart for adult print materials. They also specialize in Spanish-language material, which will help refresh and revitalize the Hispanic Resource Center in coming months.
- AskColorado will be discontinued by July 1 this year, to be replaced with an internal e-reference service.
- Jill has begun the OCLC batch holdings update which should be complete within 4-6 weeks, then we will move to a quarterly automated updating system.
- Abby Koehler (ILS Administrator) is preparing to install BiblioCommons as our discovery layer, and we expect to go live this summer.

COMMUNITY RELATIONS

- PCCLD partnered with Pueblo City-County Health Department and Kaiser Permanente to host screening of *Weight of the Nation* on April 4. The movie is about the obesity crisis in America, and 50 community members attended.
- A logo has been selected for the 2013 All Pueblo Reads program. CSU-Pueblo advanced graphic design student Sarah Nako is the selected artist. The committee has met twice, and planning is underway. A major change to this year's project is the merger of the Voices of the Valley Chautauqua Festival and All Pueblo Reads. The Chautauqua festival will now be held as the opening weekend of the All Pueblo Reads project.
- Hosted two successful Libraries for Life point of entry events in April:
 - April 2 – General Capital Campaign luncheon at Rawlings Library 56 attendees, \$1,815 raised.
 - April 13 – Greenhorn Valley breakfast at Craver Middle School. 18 people attended, \$195 was raised and \$1,250 pledge payment was received. Renee Montano has offered to host a fundraiser for the Greenhorn Valley Library at her home this summer.
 - Jon Walker, Midori Clark and Amber Pepin met with Tim Schultz, CEO of the Boettcher Foundation on April 12 to discuss the potential funding opportunities for the Greenhorn Valley and St. Charles Mesa Libraries.

GIFTS & GRANTS

- Contributions and pledges received for the New Libraries included:
 - Philip Mancha (Library Board) gave \$250
 - R.J. Black Schultz (Foundation Board) gave \$1,000
 - Lyndell Gairaud (Library Board) paid \$48 toward a \$250 pledge

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- Carol King (Friends Board) pledged \$1,000
- Fredrick Quintana (Library Board) paid \$250 toward a \$1,000 pledge
- Marlene Bregar (Library Board) pledged \$500
- Eddie DeRose paid \$5,000 toward a \$25,000 East Side Library large meeting room naming opportunity
- Dan Romero (IT Systems Specialist) pledged \$250
- Jon Walker (Executive Director) paid \$1,250 toward his pledge.
- Cora Zaletel donated \$50 at the Libraries for Life unveiling
- Donna Bottini donated \$1,000 at the Libraries for Life unveiling
- Elizabeth Bryant donated \$100 at the Libraries for Life unveiling
- Ellen Cummings donated \$100 at the Libraries for Life unveiling
- Gloria Gutierrez donated \$50 at the Libraries for Life unveiling
- Janet Fieldman donated \$100 at the Libraries for Life unveiling
- Jim Montalbano donated \$50 at the Libraries for Life unveiling
- Jim Moore donated \$45 at the Libraries for Life unveiling
- Julie Rodriguez donated \$250 at the Libraries for Life unveiling
- Ray Ingraham donated \$100 at the Libraries for Life unveiling
- Rebecca Sudduth donated \$20 at the Libraries for Life unveiling
- Sandra Gallardo donated \$20 at the Libraries for Life unveiling
- Tracy Samora donated \$25 at the Libraries for Life unveiling
- Virginia Rupp donated \$100 at the Libraries for Life unveiling
- Pueblo County Governments pledge of land for the Greenhorn Valley site has been valued at \$24,115
- Contributions and pledges received for the Summer Reading Program included:
 - HUB International Insurance Services paid its pledge of \$300
 - Papa John's Pizza provided in-kind gifts valued at \$2,400
 - Little Caesar's Pizza provided in-kind gifts valued at \$1,120
- Other contributions received:
 - Jody Robinson donated \$25
 - Jerry Cantrell donated \$50 in memory of Barbara Allen (Special Collections Clerk)
 - James H. Stuart donated \$25 in memory of Harriet Stuart
 - Cindy Parmenter donated \$50 in memory of Jane Cotner
- The library received in-kind book donations from:
 - Rodney Baird donated 11 booklets on the Arkansas River Ditch
 - Herald Acosta donated two copies of General William Jackson Palmer's Spanish Streets of South Pueblo 1872.
 - Sherry Johns donated books valued at \$100
 - Penny Zavichas donated the Greek Orthodox Church Centennial

STAFF DEVELOPMENT

- As part of the transition to new time clock software, supervisory staff attended Time Force training on April 3 and 4.
- The CLiC Spring Workshop was attended by 33 employees from throughout the district. The workshop was held on April 4 and 5, and Maria Kramer (Teen Librarian/Interim Youth Services Manager) presented a program at CLiC about 3D printing in libraries.
- Chris Brogan (Chief Financial Officer) attended the CAL Board Meeting in Westminster on April 5.
- Maria Kramer (Teen Librarian/Interim Youth Services Manager) attended a special CALLI session on professional ethics on April 6.
- Abby Koehler (ILS Administrator) attended the Sirsi User Group meeting on April 11.
- Abby visited Denver Public Library to view a presentation on Polaris, ILS software.
- Chris Brogan (Chief Financial Officer) attended the Health Insurance Update provided by Wells Fargo in Colorado Springs on April 12.

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- Deb Krauth attended a session offered at the Pikes Peak Library District by their business czar, Terry Zarsky, on Saturday, April 13.
- Sara Rose (HR Director) attended the Quarterly Worksite Wellness Network of Southern Colorado meeting on April 16.
- Teresa Valenti (Technical Services & Collection Development Director) attended “E-books in Libraries” webinar hosted by OCLC and ULC April 17.
- Jessica Archuletta (Technical Services & Collection Development Clerk) attended the Colorado ILL conference April 18-19.
- Jon Walker (Executive Director) attended the OCLC Global Council meetings in The Hague, Netherlands on April 22-26. Global Council is part of the governance structure of OCLC, which consists of nearly 30,000 member libraries, archives and museums around the world. Jon is one of forty-six elected international delegates hosted by OCLC at the meetings, which focused on opportunities and challenges faced by libraries and related institutions in an increasingly global environment and the importance of international cooperation. This was the first Global Council meeting outside North America, and sixteen countries were represented. The OCLC worldwide union catalog of library holdings now has grown to more than two billion records.
- Jen Koen (Digitization Coordinator) attended the Lyris Webinar: The Future of Collections Part 1: Creating and Managing Digital Content on April 23.
- Maria Tucker (Special Collections & Museum Services Manager) completed a 5-webinar class series entitled, “Caring for Digital Materials: Preventing a Digital Dark Age.”
- Tabitha Davis, Charlene Simms, Maria Tucker, James Boyle, Jen Koen and Becky Huff (Special Collections & Museum Services staff) and Pat Stuckey (Pueblo West Clerk) attended a webinar on Preserving Family Photographs on April 23.
- Tabitha Davis, Charlene Simms, Maria Tucker, James Boyle, Jen Koen and Becky Huff (Special Collections & Museum Services staff) and Pat Stuckey (Pueblo West Clerk) attended a webinar on Personal Digital Preservation on April 24.
- Jill Deulen (ILL/Collection Development Librarian) attended the OCLC WorldShare webinar on April 25, to begin to learn about the transition from FirstSearch to WorldShare around July 1.
- James Boyle (Archive & Collections Coordinator) received a scholarship from the Society of Rocky Mountain Archivists to attend one day of the Colorado-Wyoming Association of Museums/Society of Rocky Mountain Archivists Annual Meeting in Golden on April 26.
- Sara Rose (HR Director) attended an Affordable Care Act webinar provided by IMPA on April 30.

THANK YOU MESSAGES

- Eugene Hainer, Assistant Commissioner and State Librarian with the Colorado Department of Education sent Jon Walker the following: “I want to extend a sincere thank you to you, your board, and your library district administration for hosting Kieran Hixon at your library for the duration of the Broadband Technology Opportunity Program grant. This federal grant included over \$2 million in funds for computer equipment to establish and expand 88 public computer centers in Colorado. The grant also allowed us to hire trainers to work directly with each public computer center to establish and enhance computer training. In the early stages of implementing the grant, you offered to host a trainer at your Rawlings offices in Pueblo. The ability to have Kieran geographically positioned in southern Colorado allowed him to more frequently visit libraries in the rural and remote areas of south central and south eastern Colorado. In addition, I trust that while Kieran was there, your library staff were able to benefit from the knowledge, skills, and expertise he offered over the course of the project. Colorado is a state known for library collaboration as your support demonstrates. Pueblo City-County Library District along with High Plains Library District and Canon City Public Library hosted our trainers, and over the course of the grant initiative your support of our BTOP trainers was really quite extraordinary and symbolizes how collaboration works to the

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betterment of all. On behalf of Kieran, the other trainers, and other staff here at the Colorado State Library, I thank you again for hosting our training staff during this grant. We are grateful for your commitment to staff development, both for your own staff, and in support of libraries in your region.”

- The following were received in the Comment Box at the Lamb Library:
 - Karen Yescavage wrote: “I really enjoy your free movie selections. I especially like that you pull indie films from the Film Movement. Foreign films with subtitles would be a great way to expose Puebloans to the big world too. Thanks for your selections!”
 - Catherine Johnson wrote: “We have been coming to the Pueblo West Library for many years. My grandchildren love everyone there. I would have rather you give raises to these amazing people than remodel. The Lamb Library, however, seems to be more safe. Mary and Sharon are my grandchildren’s favorite people there. But, Pueblo West will always be our home base. Connie, Cindy, Donna, Deborah are just a few of the great people.”
 - Susan Gaebler wrote: “I think your customer service and RFID tag automatic systems are fantastic! I love all your branches and come here and at Rawlings often.”
 - Miranda Mestas wrote: “I love my experience here. The people here are very nice and helpful. I love the new look you have. The workers are very friendly and helpful. I was a previous volunteer and would definitely come back.”
- Alan Knight, Public Relations Director from the Southern Colorado Astronomical Society, sent the following note to Maria Tucker (Special Collections & Museum Services Manager): “What a successful event! I don’t believe anyone had any idea the number of people that would turn out to view the display. I wanted to thank you for you and your staff working so closely with SCAS. Although I don’t know the exact number of people that visited the display, I do know we had over 1,200 entries for the telescope drawing. For SCAS it turned out to be an opportunity to get to know the public a good deal better and have 6 people become members of the society as a direct result of the event. I know this is well in advance, however, what are your thoughts of another event next year? Honestly, I’d love to do more such as monthly engagements at the library; however, I would need to discuss this with the other board members. We’ve got a very busy 2013 schedule, especially during the summer months. We have formed an Education Committee, partly due to what we discovered during the month long event. It is not out of the realm of possibilities that we will be conducting regular education events that are open to the public. Would something like that interest you if it were held at Rawlings? Thanks again for your wonderful support; you have a great facility and an amazing staff.”
- Larry Clark sent the following email to the Lamb Library: “Just a quick note to say ‘Thank You’ for the upgrades and the staff at the Lamb branch. I teach several classes throughout Colorado for the Secretary of State and the Colorado real estate commission. I send many of my local students to Lamb for research and studying. The staff has ALWAYS been very helpful to not only my students but also myself in any help we request. The new layout of the facility is awesome. The environment of the Lamb library is comfortable and easy to work in. I, personally, completed 12 hours of on-line electives for the state in 2 days. Your staff was friendly and was able to help and advise me on Windows 8 on my new laptop. They are well versed and a great asset to the Pueblo library system. Keep up the good work. The Lamb library remodel was money well spent! As an Instructor, student and citizen of Pueblo, I thank you! May your next 3 libraries be of equal quality and staffing! Again, my students and I thank you and your staff! Kudos to all of you!”

Respectfully submitted,
Jon Walker
Executive Director