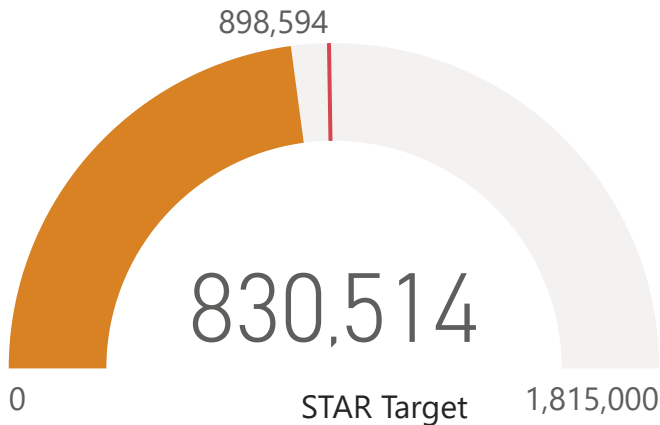
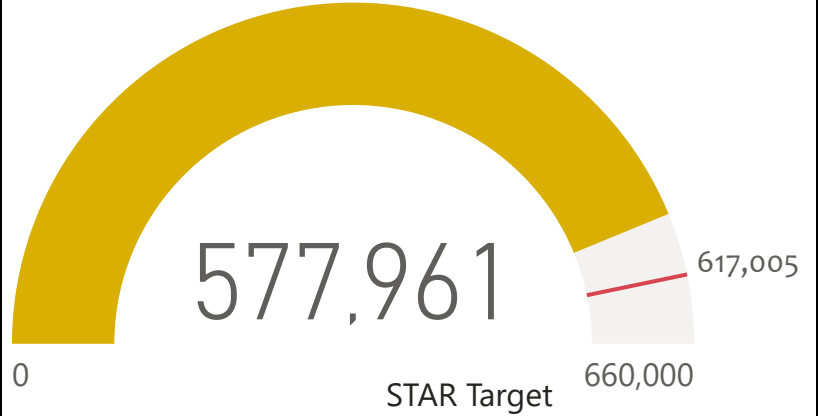


Key Data as of 12/10/2024

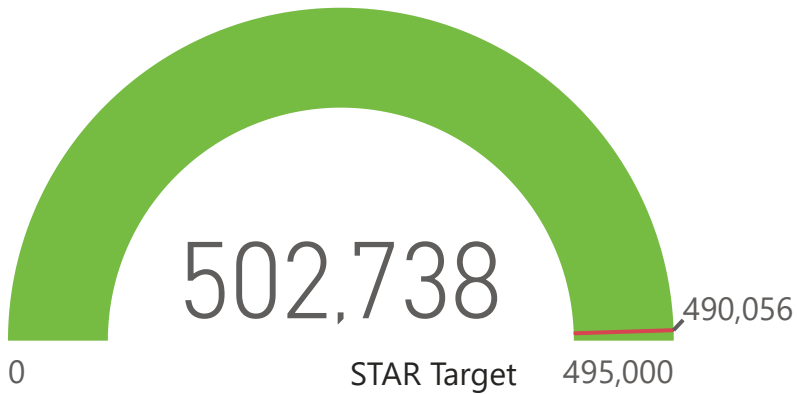
Circulation Physical Materials (incl. 3% local use)



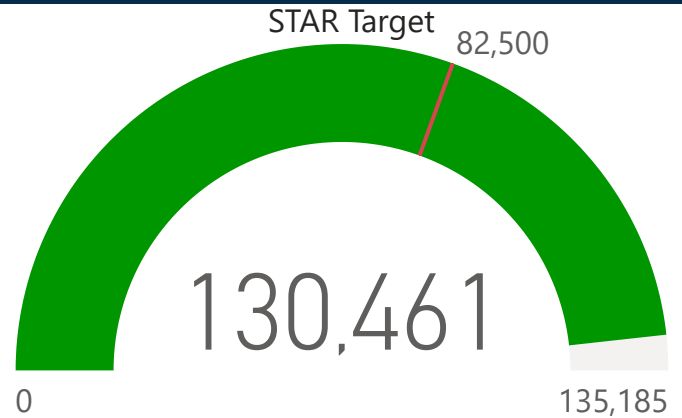
Library Visits



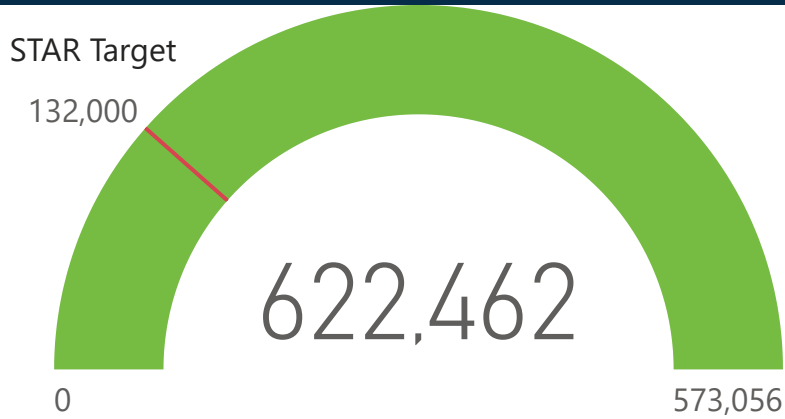
E Content (Digital Circulation)



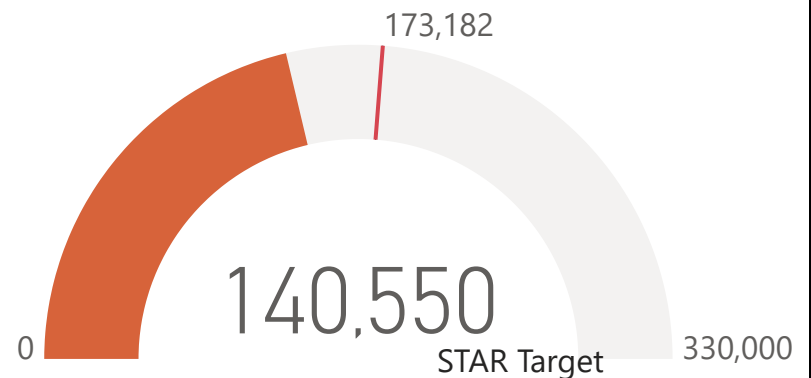
Program Attendance



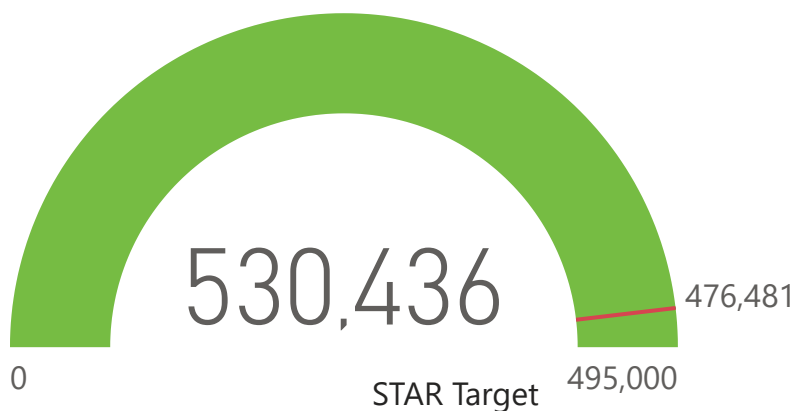
Computer Use



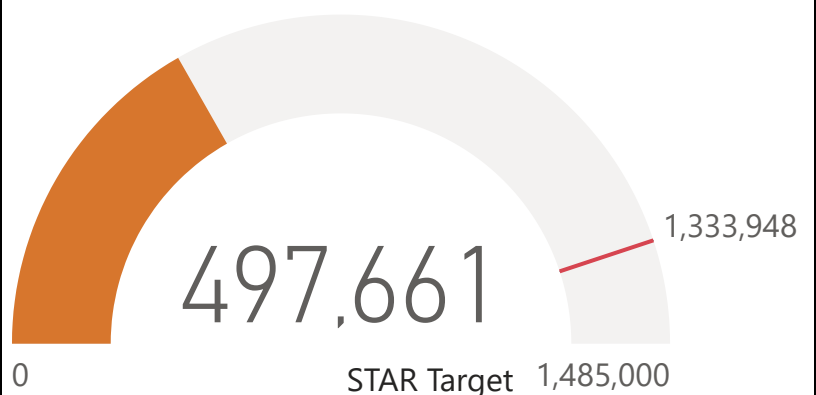
E Resources (Database Activity)



Wi-Fi Use



Website Page Views



MTD Key Data

For the Month of November 2024

Circulation YTD -- (YTD Includes est. 3% local use)

Branch	November	Nov YTD	YTD Nov target
▲			
BK	2,964	6,424	166,375
GI	3,411	43,592	116,463
GV	3,196	43,717	116,463
LB	9,270	111,685	166,375
LU	4,040	42,251	133,100
LY	1,130	15,029	33,275
PW	15,168	193,061	432,575
RA	26,838	357,885	499,125
Total	66,017	813,644	1,663,751

Visits YTD

Branch	November	Nov YTD	YTD Nov target
▲			
BK	5,558	15,860	60,500
GI	4,010	46,306	42,350
GV	4,320	50,311	42,350
LB	4,835	62,134	60,500
LU	737	60,477	48,400
LY	1,263	20,124	12,100
PW	11,844	128,493	157,300
RA	13,540	187,910	181,500
Total	46,107	571,615	605,000

Holds Filled

Month	November	Nov YTD	YTD Nov Target
Nov	5,868	76,875	78,963

E Resources (Database Actiity) YTD

November	Nov YTD	YTD Nov target
13,224	140,550	302,500

Public Computer Use YTD

Branch	November	Nov YTD	YTD Nov target
▲			
BK	3,081	10,123	12,100
GI	1,179	53,572	8,470
GV	1,248	22,709	8,470
LB	3,449	69,222	12,100
LU	102	92,482	9,680
LY	1,021	7,330	2,420
PW	10,071	166,693	31,460
RA	12,246	200,331	36,300
Total	32,397	622,462	121,000

E Content (Digital Circulation) YTD

November	Nov YTD	YTD Nov target
53,054	502,738	453,750

Program Attendance YTD

Branch	November	Nov YTD	YTD Nov target
▲			
BK	373	7,451	7,563
GI	871	7,880	5,294
GV	310	8,960	5,294
LB	379	6,195	7,563
LU	1,371	22,631	6,050
LY	85	1,221	1,513
PW	3,626	30,685	19,663
RA	1,406	44,087	22,688
Total	8,421	129,110	75,628

Wireless Use (sessions) YTD

Branch	November	Nov YTD	YTD Nov target
BK	1,576	5,457	45,375
GI	967	50,235	31,763
GV	1,122	20,823	31,763
LB	2,370	53,408	45,375
LU		83,703	36,300
LY	853	4,466	9,075
PW	8,879	150,825	117,975
RA	8,525	161,519	136,125
Total	24,292	530,436	453,751

Website YTD

November	YTD Nov	YTD Nov target
37,243	497,661	1,361,250

See Monthly Theme Data in the Footnotes.

Endnotes for November 2024 Data

- Public Mtg Rm attendance estimated from expected use entered at time of reservation, not actual attendance.
- 3% added to circulation numbers to account for local / in-house use as estimated from 2018 data (pre-Koha).
- Program attendance includes reported virtual attendance at "live" presentations recorded in Communico.
- Google dramatically changed their definition of website Visits to much stricter criteria resulting seeming lower traffic. Our website traffic has remained constant, it is the manner of Google's reporting that changed.
- Phone Data Page replaced by Zoom Phone Data Nov 2024
- Missing some YouTube Data because Login was not accepted

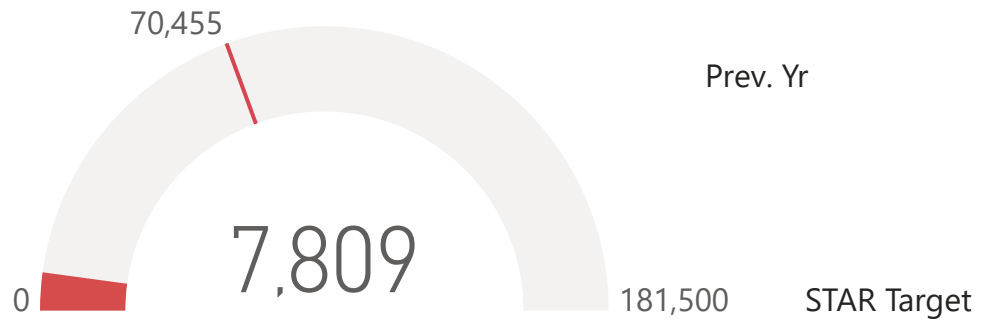
Deadlines for Events to be approved and published in Communico:

Event Month	Published Deadline	Event Month	Published Deadline
January	December 1st	July	June 1st
February	January 1st	August	July 1st
March	February 1st	September	August 1st
April	March 1st	October	September 1st
May	April 1st	November	October 1st
June	May 1st	December	November 1st

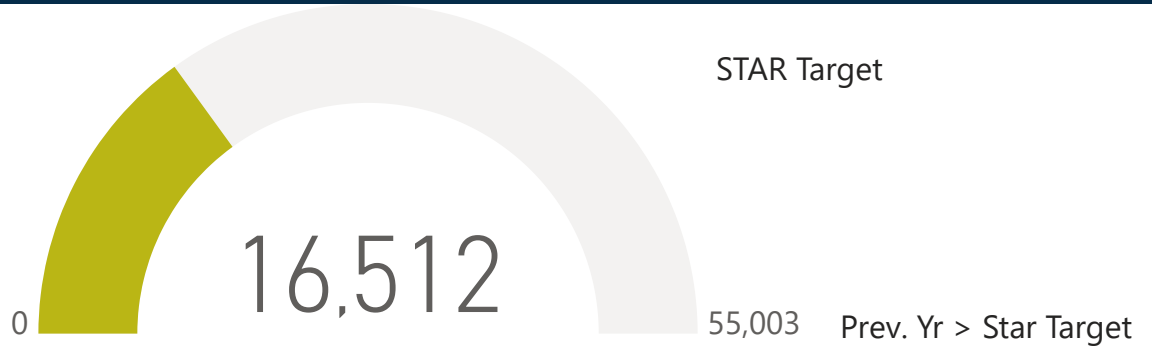
Month	Primary Theme	Secondary Theme	Tag 1	Tag 2	Tag 3
January	Adult Winter Reading	Maker/Craft/Hobby	Adult Winter Reading	Maker / Craft / Hobby	
February	Black History	Valentines Day, Dr. Seuss	Black History Month	Dr. Seuss	Valentine's Day
March	Women's History	Branch Choice	Women's History Month		
April	ROL, Dia de los Niños	Spring/Earth Day	Read Out Loud	Dia de los Niños	Earth Day
May	Summer Reading	Asian Pacific American Heritage / Mental Health Awareness	Asian Pacific American Heritage Month	Summer Reading	Mental Health Awareness Month
June	Summer Reading	Pride, LGBTQ+	LGBTQ+ Pride Month		
July	Summer Reading	Branch Choice, patriotism, disability pride	July 4th Patriotism	Disability Pride Month	
August	Literacy Focus	APR Preview	Literacy Promotion	Banned Books	
September	Hispanic Heritage Month	Library Cards/ Banned Books	Hispanic Heritage Month		
October	All Pueblo Reads	Halloween/Dia de los Muertos	Halloween	All Pueblo Reads	Dia de los Muertos
November	Native American History	Fall/ Thanksgiving/Veterans	Native American Heritage Month	Thanksgiving	Veterans
December	Holiday/Festive Events	Digital Library Services	December Holidays		

Barkman Key Data

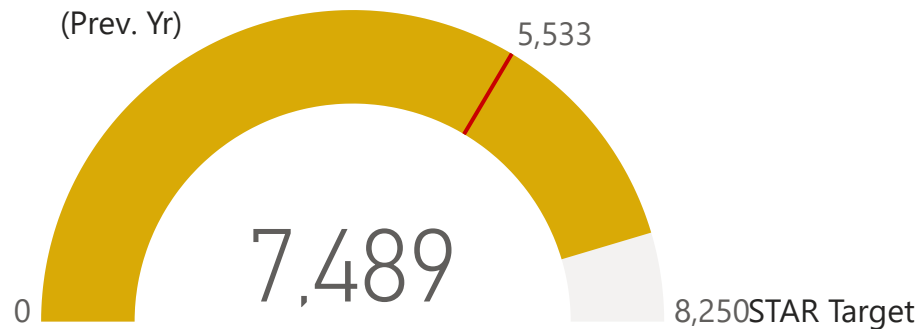
Circulation (Physical Materials)



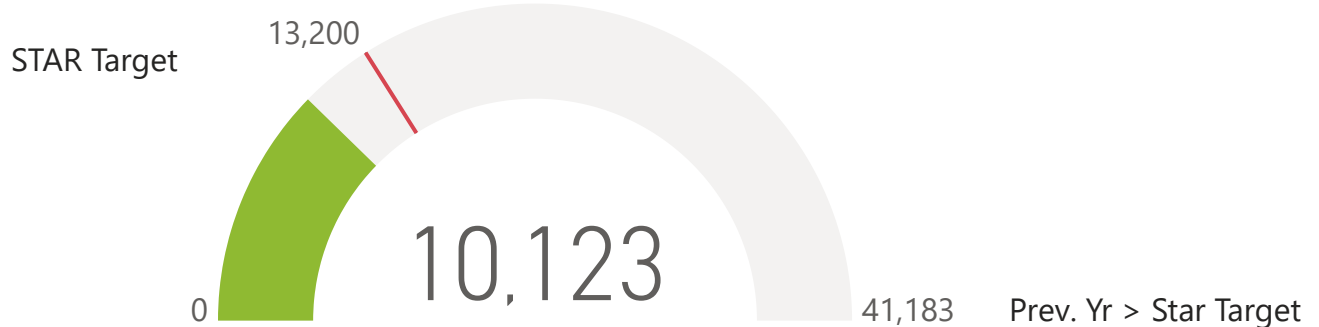
Library Visits



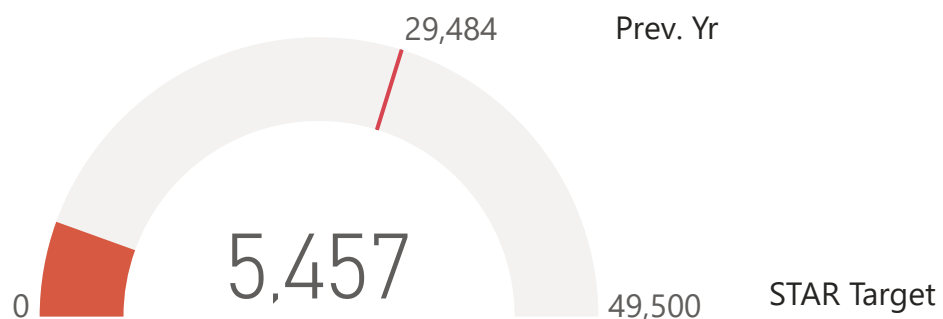
Program Attendance



Computer Use

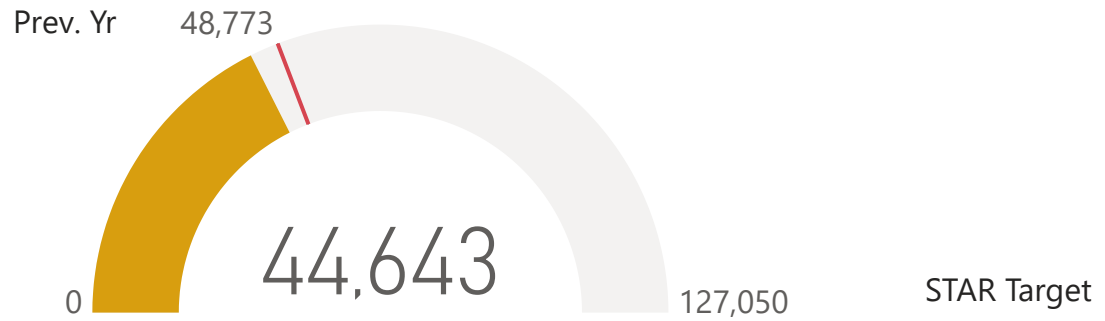


WI-FI Use

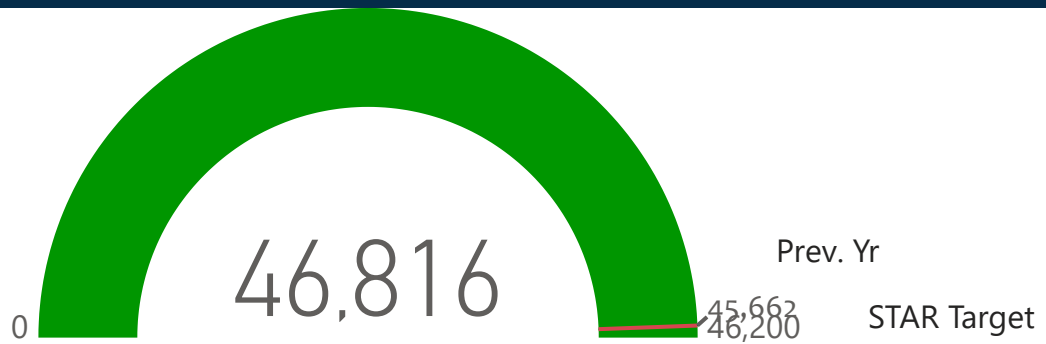


Giodone Key Data

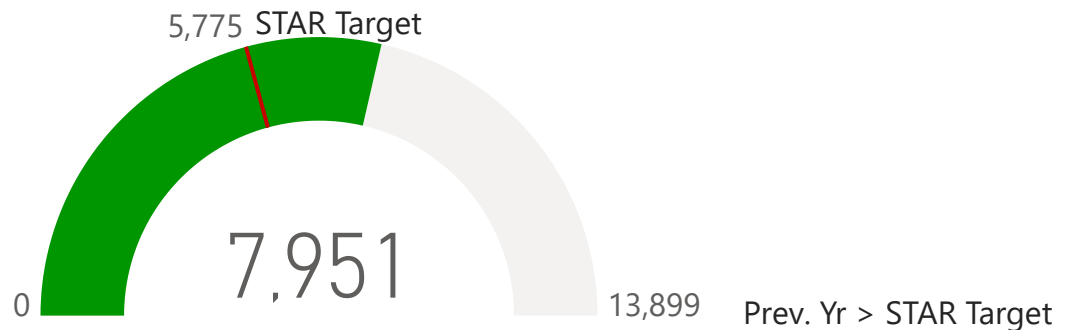
Circulation (Physical Materials)



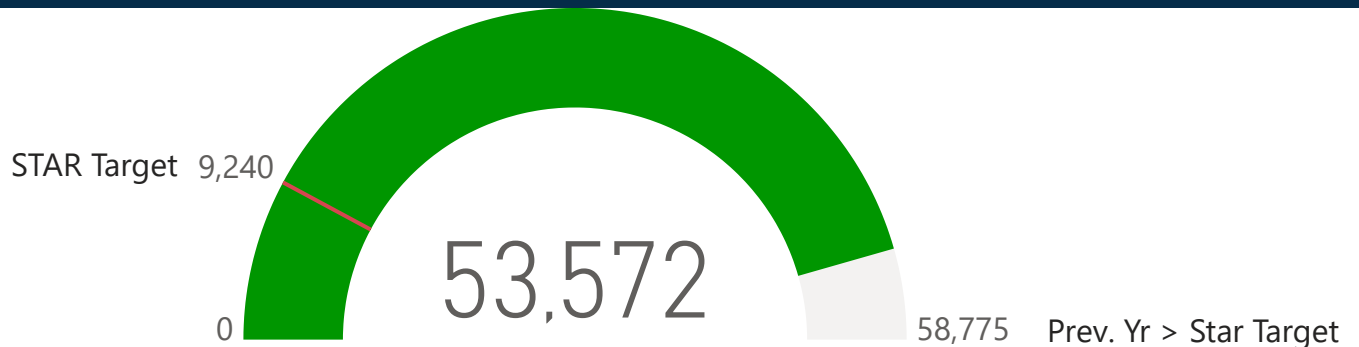
Library Visits



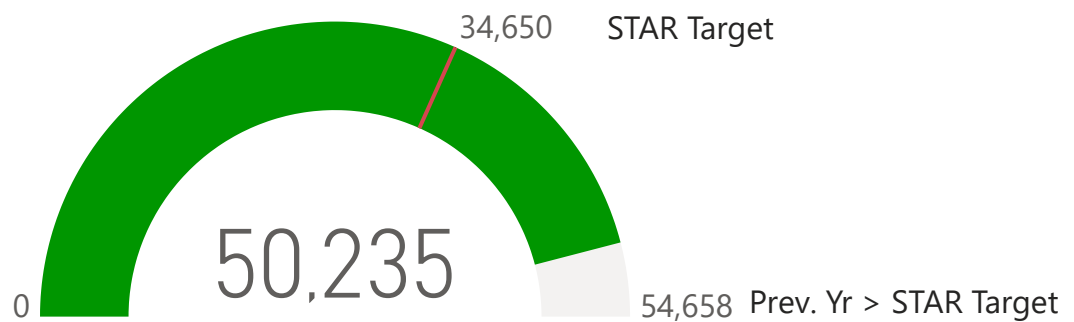
Program Attendance



Computer Use

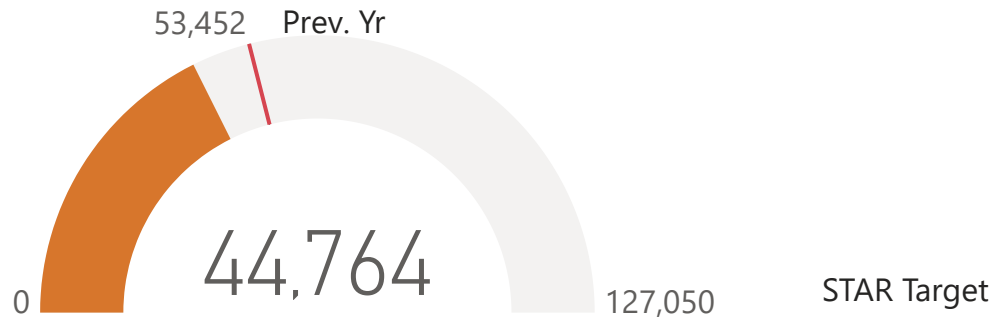


WI-FI Use

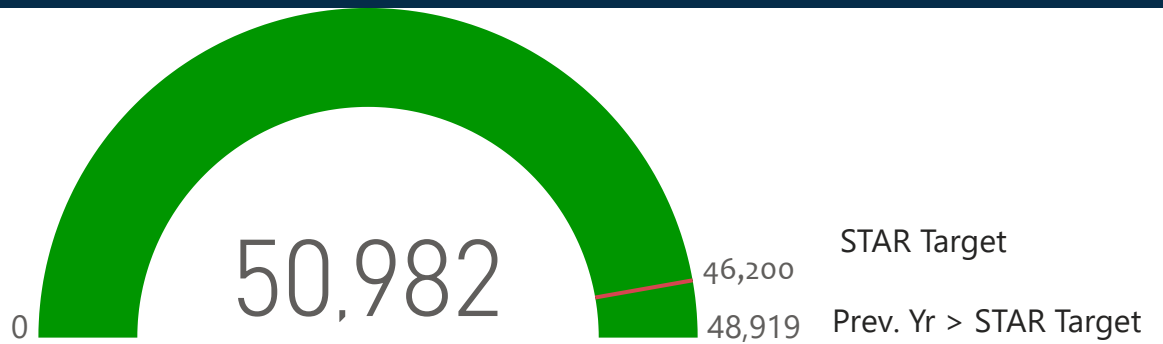


Greenhorn Valley Key Data

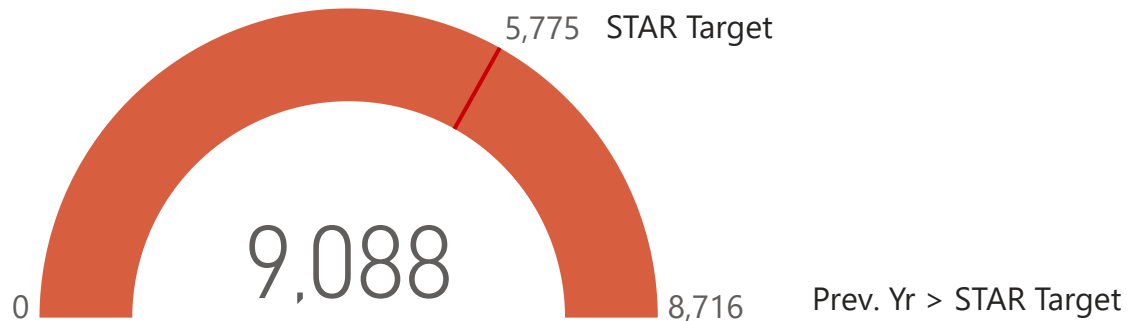
Circulation (Physical Materials)



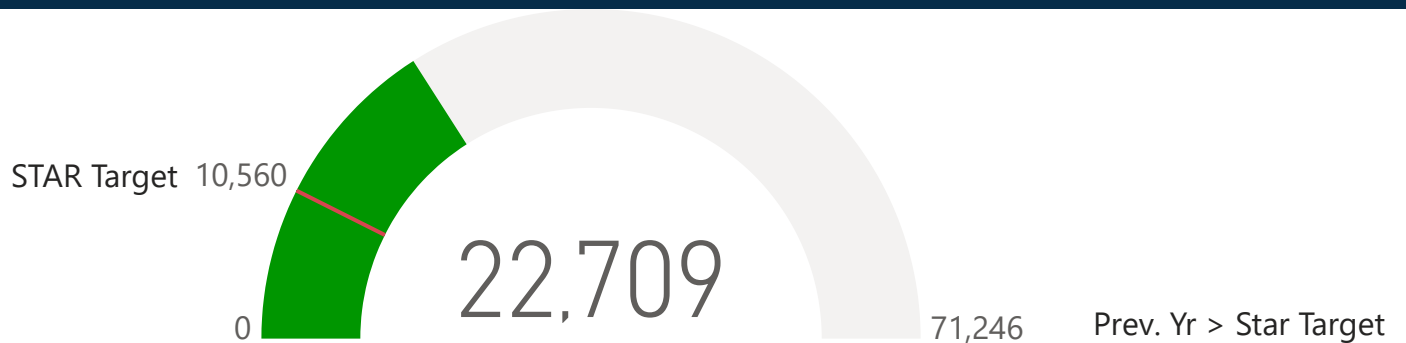
Library Visits



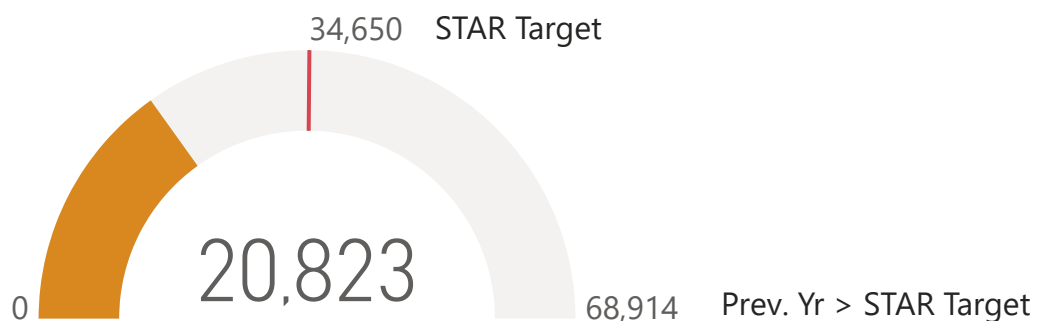
Program Attendance



Computer Use

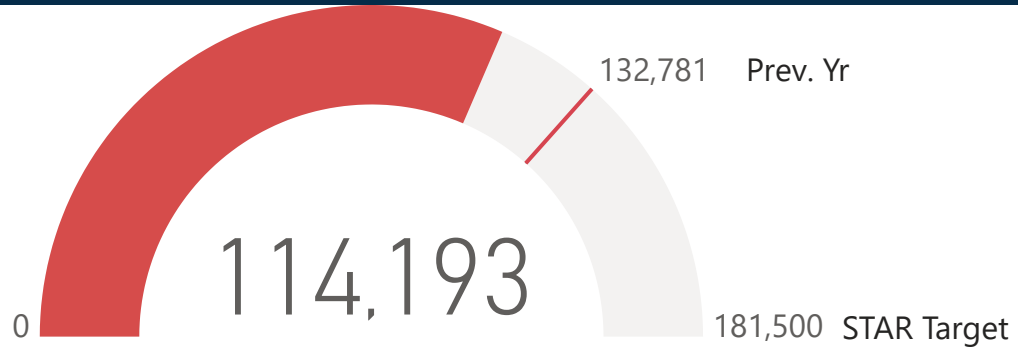


WI-FI Use

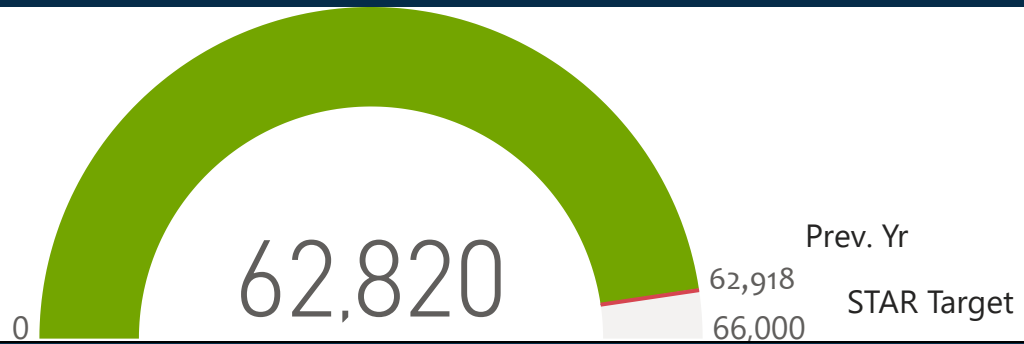


Lamb Key Data

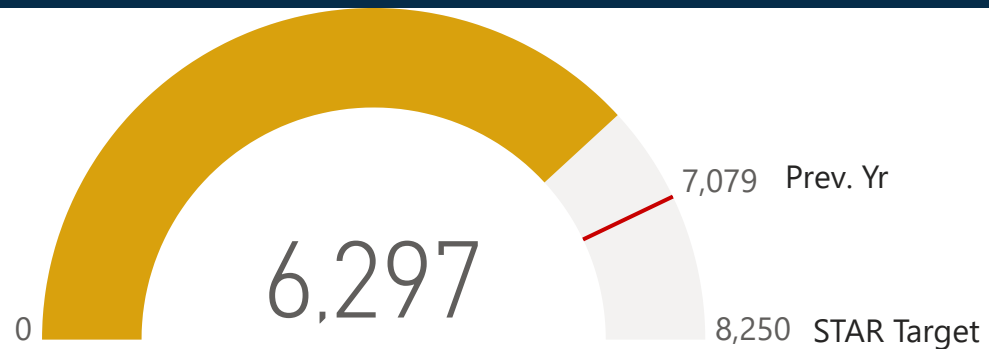
Circulation (Physical Materials)



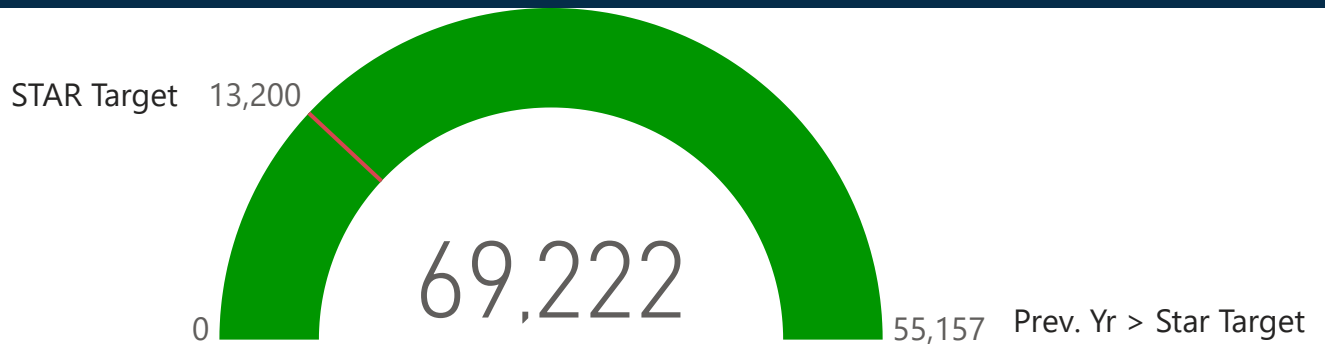
Library Visits



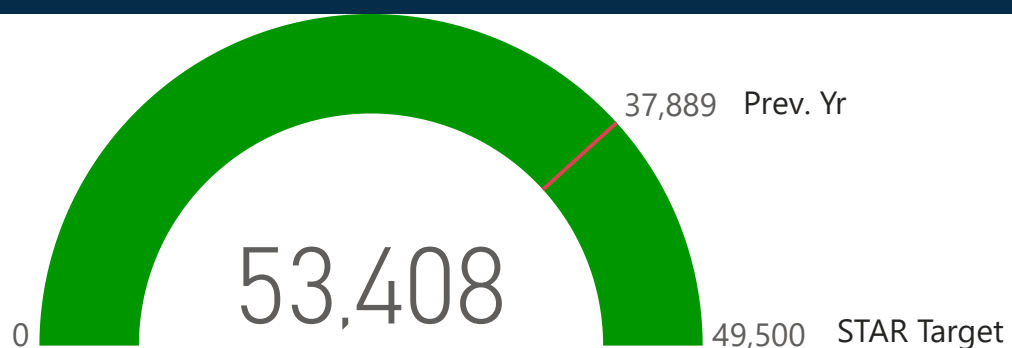
Program Attendance



Computer Use

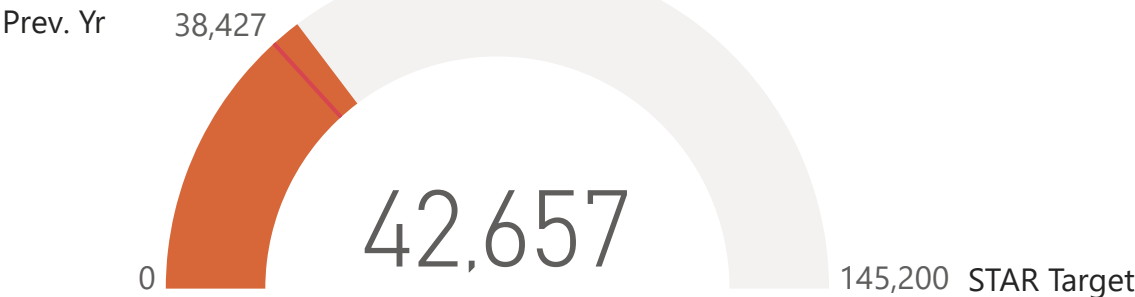


WI-FI Use

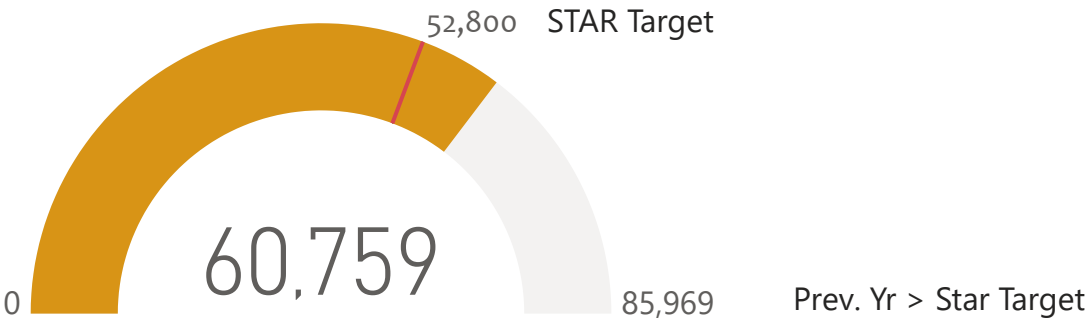


Lucero Key Data

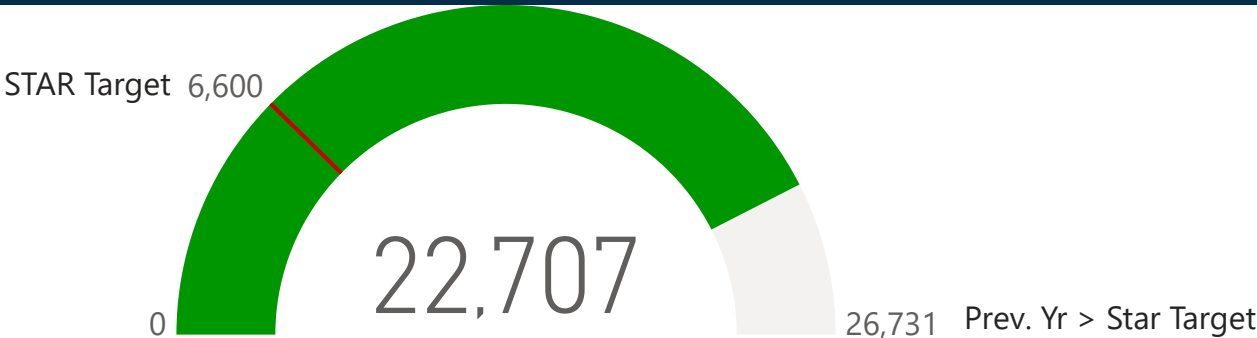
Circulation (Physical Materials)



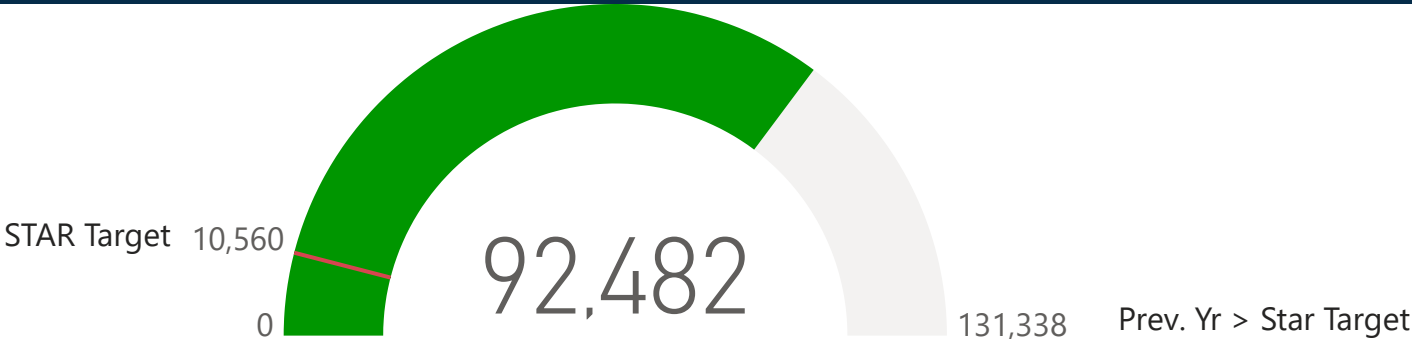
Library Visits



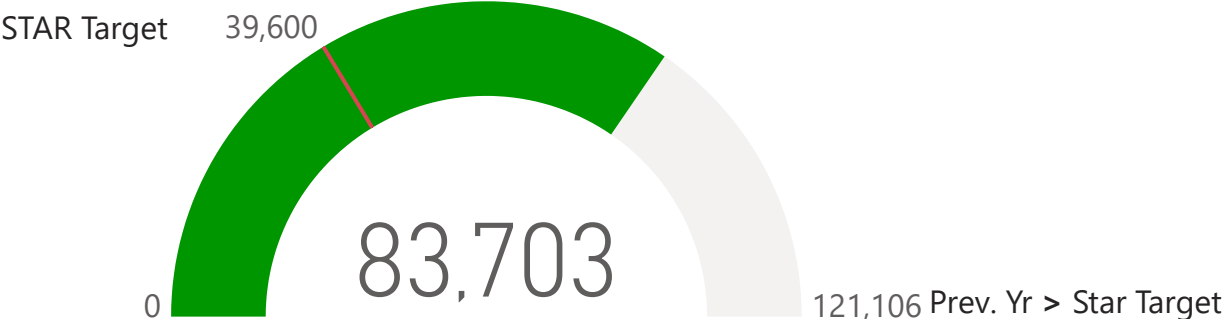
Program Attendance



Computer Use

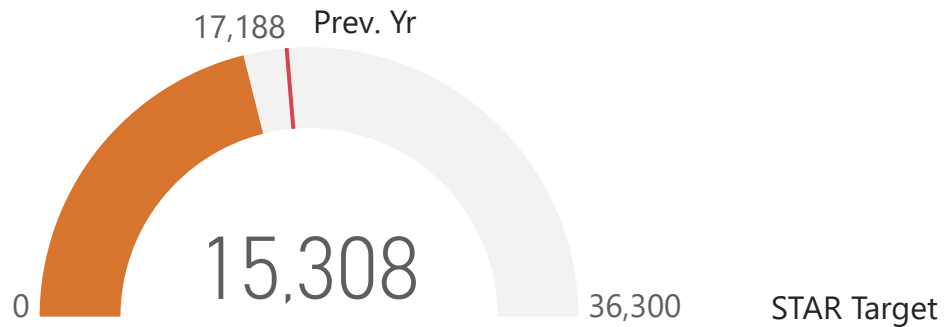


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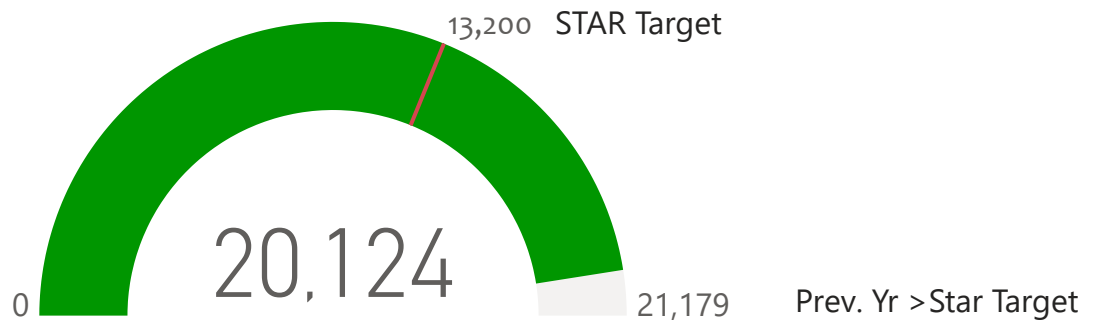


Library @ the Y Key Data

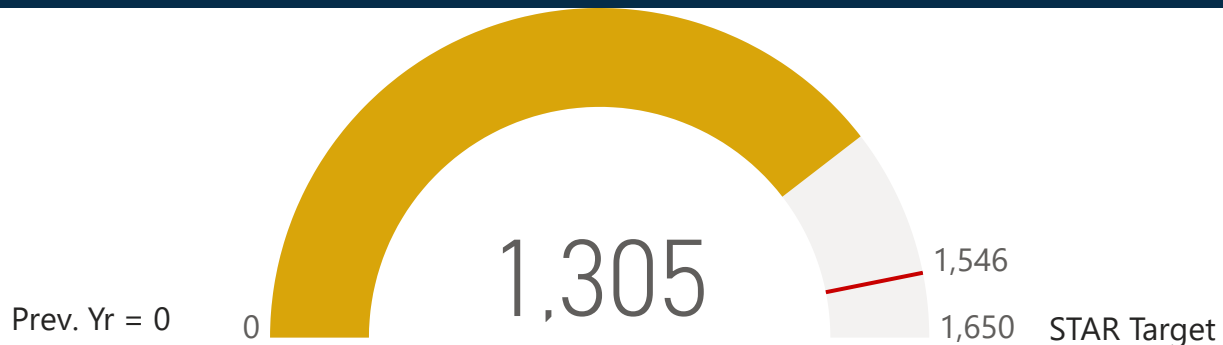
Circulation (Physical Materials)



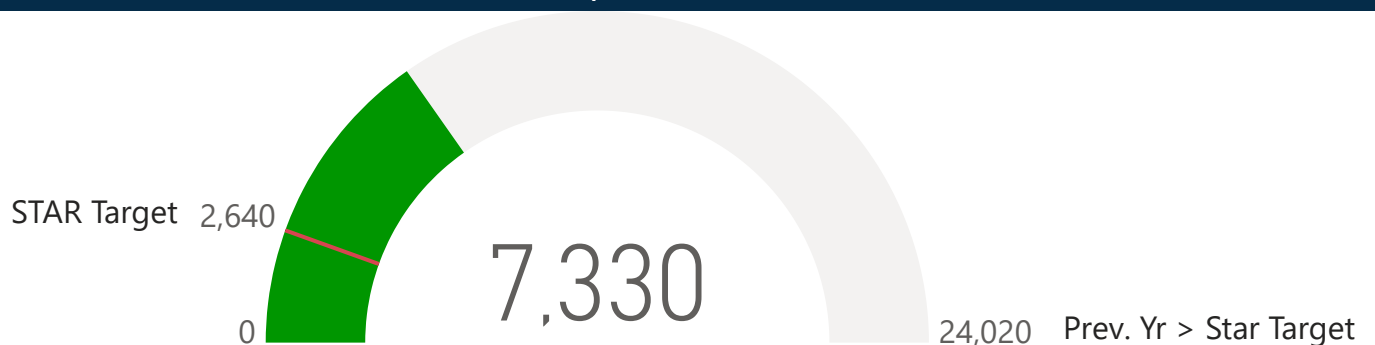
Library Visits



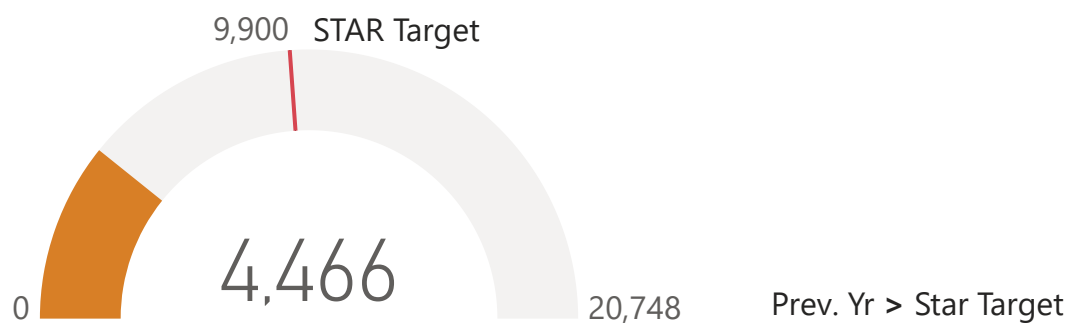
Program Attendance



Computer Use

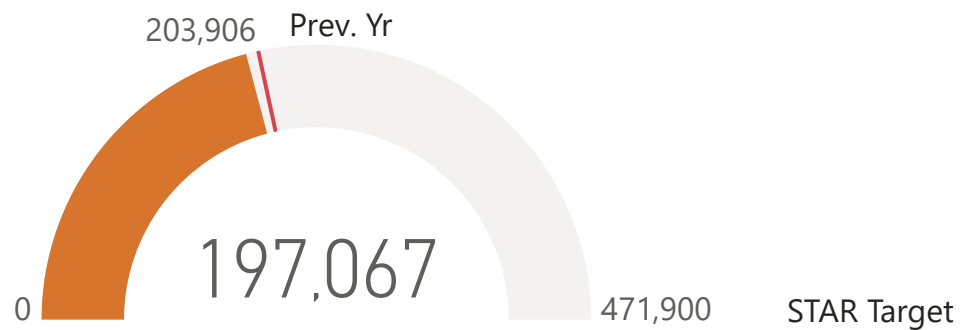


WI-FI Use

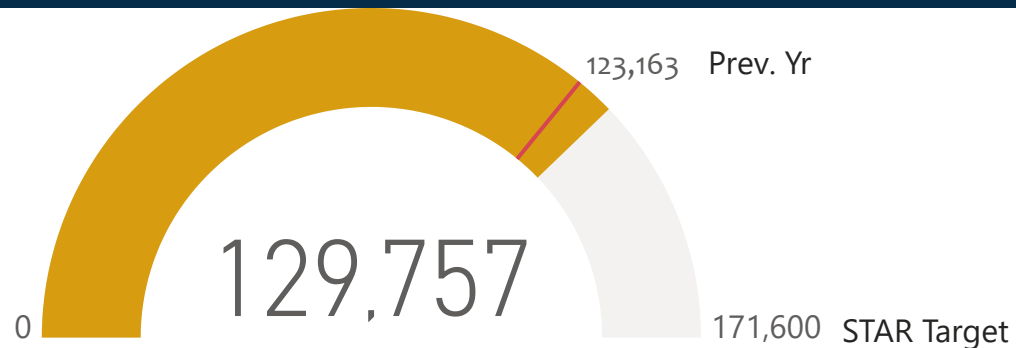


Pueblo West Key Data

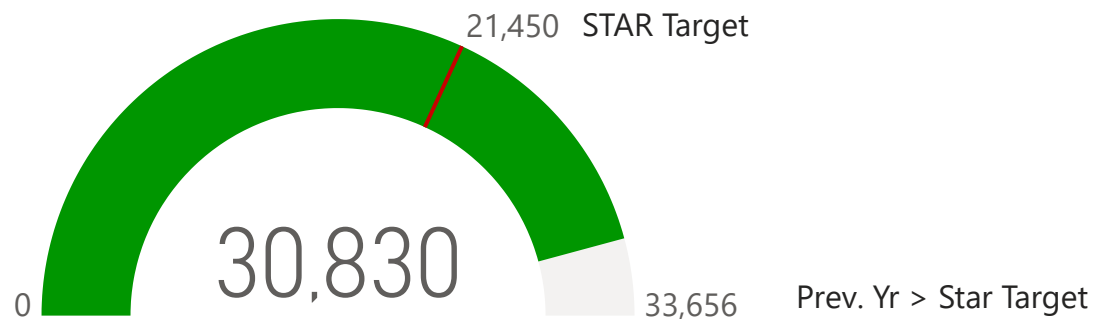
Circulation (Physical Materials)



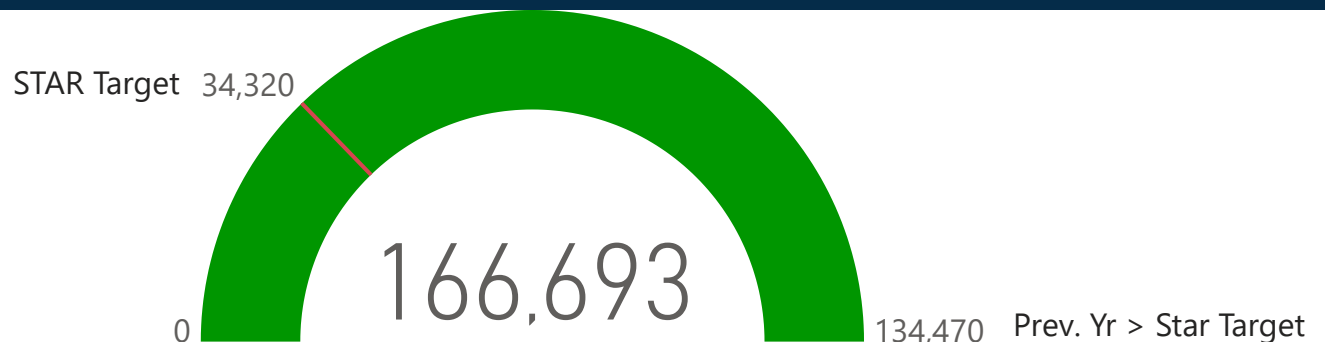
Library Visits



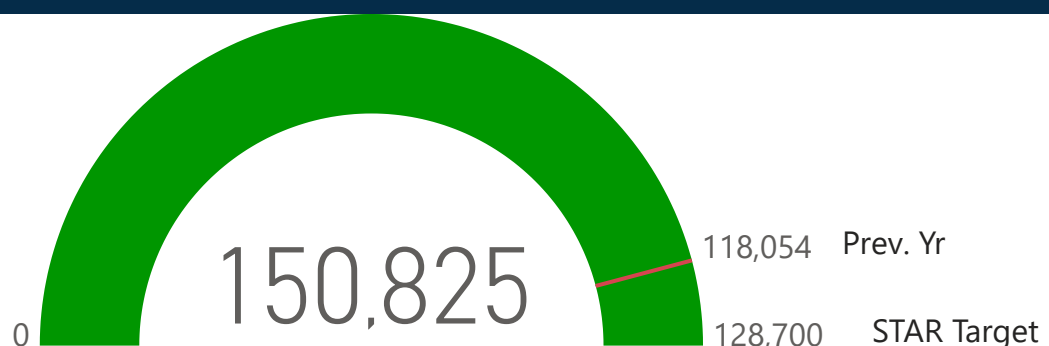
Program Attendance



Computer Use

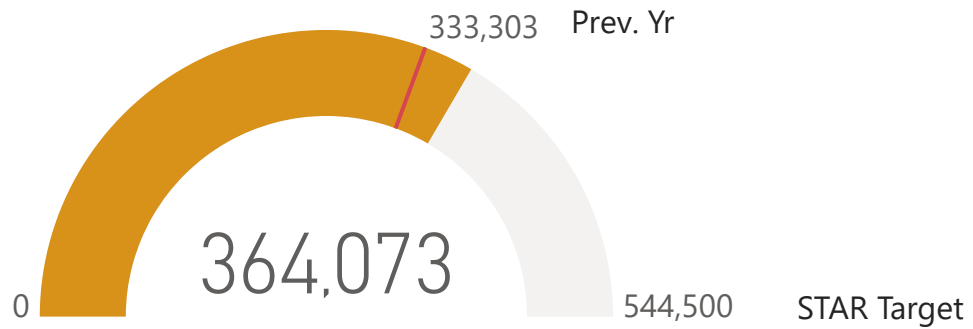


WI-FI Use

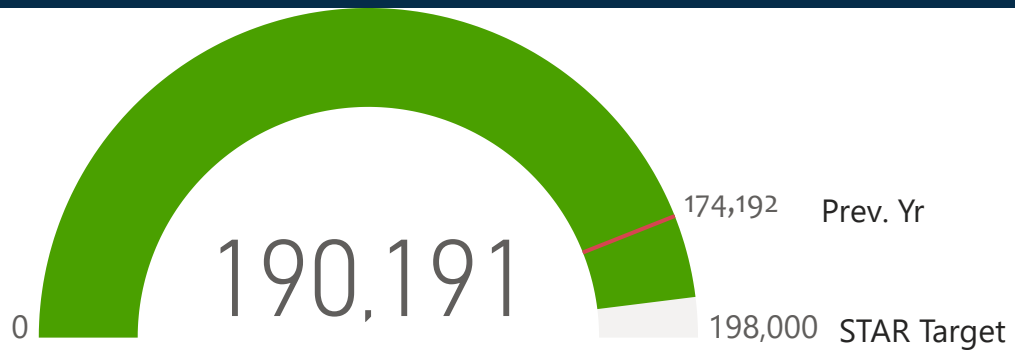


Rawlings Key Data

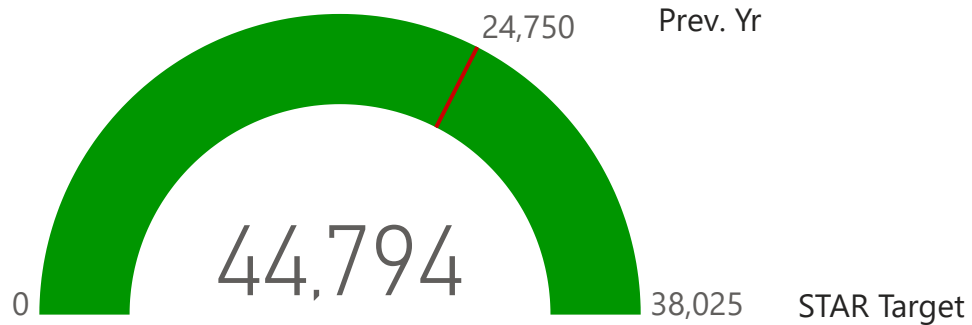
Circulation (Physical Materials)



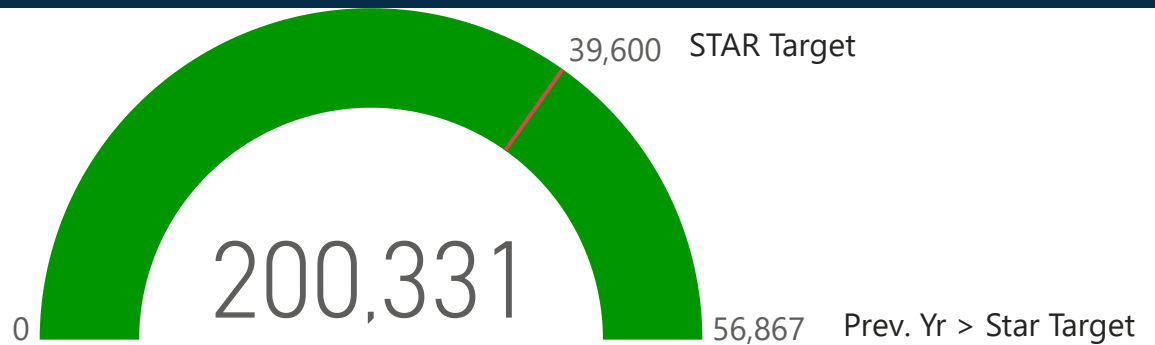
Library Visits



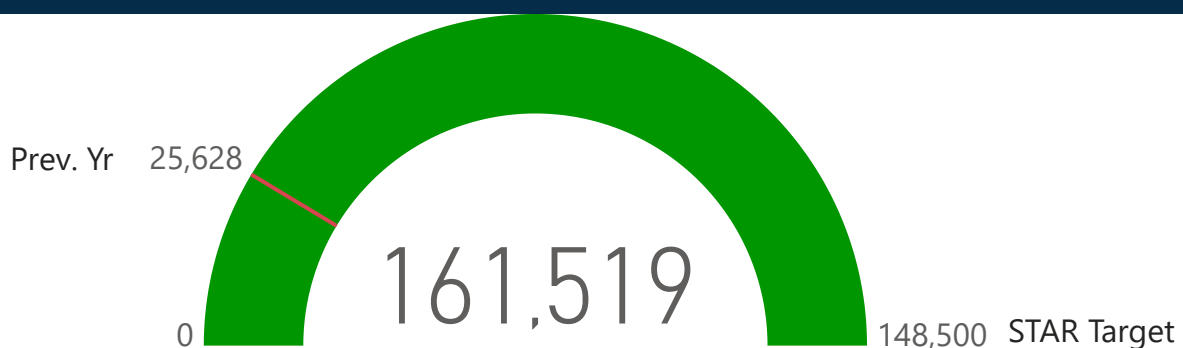
Program Attendance



Computer Use



WI-FI Use



Branch

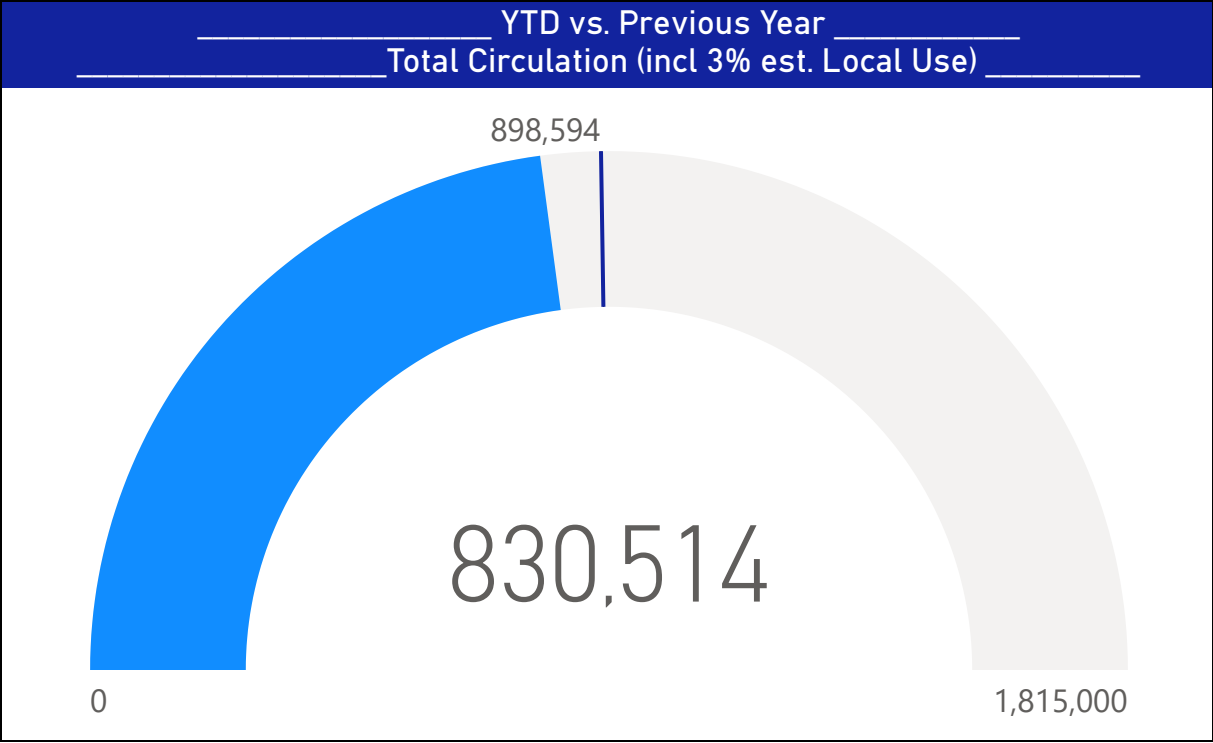
- ☐ Select all
- ☐ BK
- ☐ GI
- ☐ GV
- ☐ LB
- ☐ LU
- ☐ LY
- ☐ PW
- ☐ RA

Circulation Data

Monthly Koha Circ w/o Estimated Local Use												
Branch	January	Feburary	March	April	May	June	July	August	September	October	November	December
BK	9,106	8,426	8,513	8,101	8,636	9,185	9,189	4,048	1,413	1,017	561	208
GI	3,801	3,356	4,145	3,446	3,623	4,298	3,717	3,931	4,192	5,294	3,934	3,915
GV	4,111	3,488	4,096	3,723	4,207	5,205	5,453	5,241	4,219	3,813	4,065	4,274
LB	11,565	10,057	11,218	10,384	10,922	11,726	11,394	11,445	10,612	10,033	9,914	9,644
LU	2,280	3,179	2,894	2,346	2,371	2,654	3,340	3,785	3,764	3,717	3,555	3,423
LY	1,411	1,353	1,385	1,213	1,311	1,695	1,505	1,453	1,180	1,386	1,467	1,328
PW	15,454	15,108	17,832	14,267	16,064	19,235	18,089	18,212	16,763	17,118	15,449	14,376
RA	22,383	22,193	26,514	24,847	26,540	29,482	29,707	30,923	28,446	28,642	27,224	26,694
Total	70,111	67,160	76,597	68,327	73,674	83,480	82,394	79,038	70,589	71,020	66,169	63,862

Holds Filled		
Branch	Nov 2023	Nov 2024
PW	2,110	1,649
RA	1,743	1,446
LB	1,164	884
GI	644	449
GV	558	553
LU	371	32
LY	358	182
BK	36	673
Total	6,984	5,868

Month to Month Comparison		
Branch	2023	2024
BK	561	2,964
GI	3,934	3,411
GV	4,065	3,196
LB	9,914	9,270
LU	3,555	4,040
LY	1,467	1,130
PW	15,449	15,168
RA	27,224	26,838
Total	66,169	66,017



MTD Comparison (Incl. 3% estimated local use)			
Year	2023	2024	
Branch	Nov YTD	Nov YTD	% chg
BK	70,241	6,424	-90.9%
GI	45,049	43,592	-3.2%
GV	49,050	43,717	-10.9%
LB	122,848	111,685	-9.1%
LU	34,902	42,251	21.1%
LY	15,820	15,029	-5.0%
PW	189,099	193,061	2.1%
RA	305,808	357,885	17.0%
Total	832,817	813,644	-2.3%

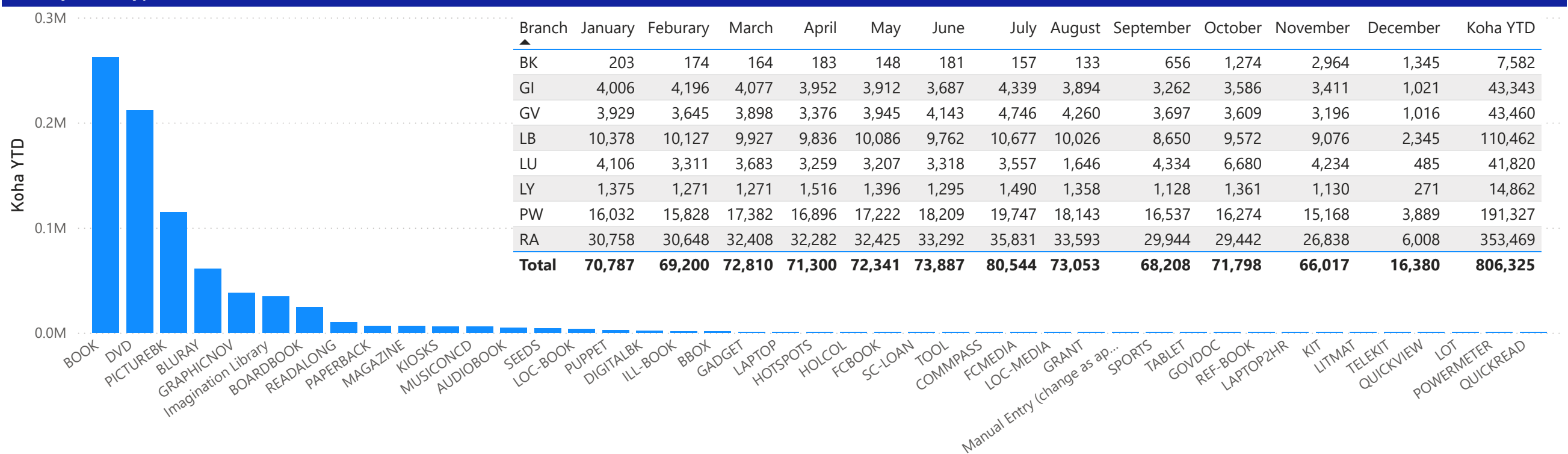
Year 2024

Circulation Data by Item Type

Top 10 Item Circulation for 2024

Item Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Koha Q1	Koha Q2	Koha Q3	Koha Q4	Koha YTD	YTD + 3% Est Local Use
BOOK	23,365	22,430	23,418	22,837	23,386	23,910	25,885	24,189	22,526	23,372	21,195	5,727	69,213	70,133	72,600	50,294	262,240	270,106
DVD	19,424	19,227	20,026	19,440	19,330	18,558	20,785	19,122	17,056	17,722	16,739	4,499	58,677	57,328	56,963	38,960	211,928	218,287
PICTUREBK	9,527	9,152	9,815	9,531	9,950	11,498	12,384	10,281	9,835	10,937	9,704	2,359	28,494	30,979	32,500	23,000	114,973	118,421
BLURAY	5,217	5,211	5,559	5,361	4,993	4,940	5,836	5,512	5,474	5,963	5,514	1,395	15,987	15,294	16,822	12,872	60,975	62,805
GRAPHICNOV	2,753	2,882	2,963	3,139	3,567	3,746	4,097	3,723	3,502	3,660	3,205	852	8,598	10,452	11,322	7,717	38,089	39,232
Imagination Library	3,027	3,105	3,143	3,159	3,177	3,144	3,150	3,159	3,156	3,171	3,292	0	9,275	9,480	9,465	6,463	34,683	35,723
BOARDBOOK	2,143	2,148	2,152	1,941	2,180	2,560	2,587	2,128	1,948	2,053	1,810	415	6,443	6,681	6,663	4,278	24,065	24,788
READALONG	846	768	902	886	897	1,094	1,159	914	785	857	666	203	2,516	2,877	2,858	1,726	9,977	10,277
PAPERBACK	686	687	673	594	637	585	631	647	531	550	428	124	2,046	1,816	1,809	1,102	6,773	6,975
MAGAZINE	602	511	622	593	560	598	668	512	528	530	454	126	1,735	1,751	1,708	1,110	6,304	6,494
Total	67,590	66,121	69,273	67,481	68,677	70,633	77,182	70,187	65,341	68,815	63,007	15,700	202,984	206,791	212,710	147,522	770,007	793,108

YTD by Item Type for 2024



Visit Data

Branch

- ☐ BK
- ☐ GI
- ☐ GV
- ☐ LB
- ☐ LU
- ☐ LY
- ☐ PW
- ☐ RA

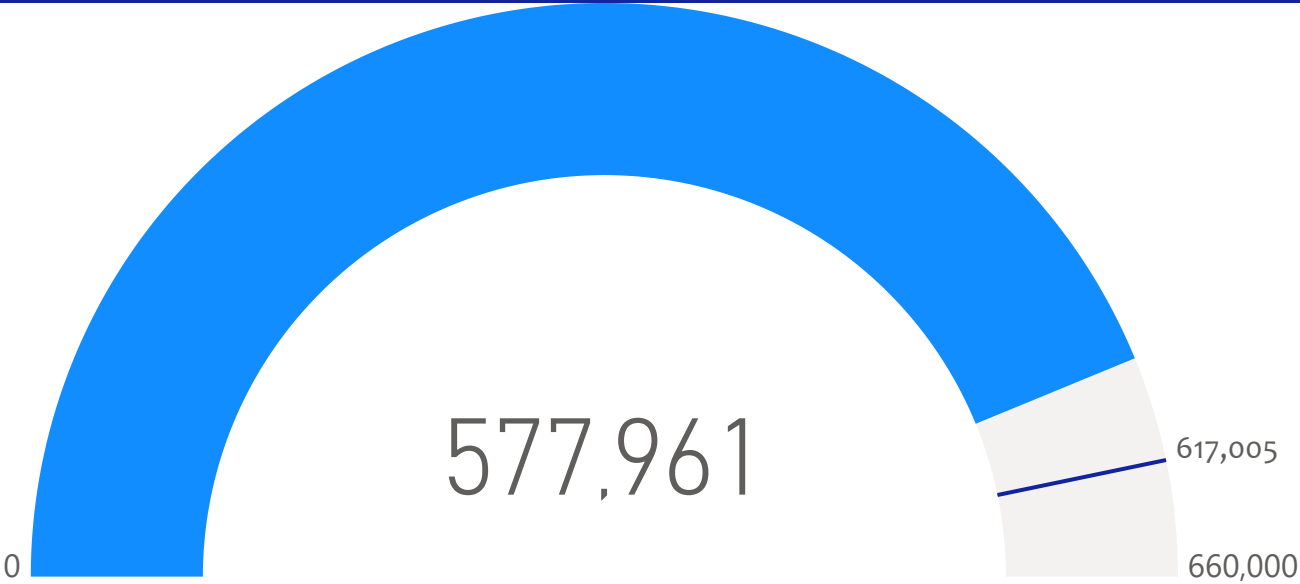
Monthly Visits													
Branch	January	February	March	April	May	June	July	August	September	October	November	December	YTD
BK	0	0	0	0	0	0	0	0	4,397	5,905	5,558	652	16,512
GI	4,117	4,843	4,345	4,550	4,263	4,281	4,088	3,944	3,633	4,232	4,010	510	46,816
GV	3,901	3,423	3,976	4,612	5,057	5,096	5,301	5,078	4,475	5,072	4,320	671	50,982
LB	5,842	5,485	5,487	5,949	5,962	6,325	6,224	5,723	4,845	5,457	4,835	686	62,820
LU	8,713	9,049	8,430	9,198	8,639	6,435	7,924	243	443	666	737	282	60,759
LY	1,916	1,911	1,893	2,070	1,690	2,344	2,074	2,028	1,356	1,579	1,263	0	20,124
PW	10,791	11,350	12,194	12,962	11,768	11,330	12,238	11,283	10,997	11,736	11,844	1,264	129,757
RA	15,957	19,203	17,984	18,545	18,406	16,800	19,232	18,070	15,062	15,111	13,540	2,281	190,191
Total	51,237	55,264	54,309	57,886	55,785	52,611	57,081	46,369	45,208	49,758	46,107	6,346	577,961

Est. Exhibit Atnd for 11/1/2024	
Loc	Estimated Exhibit Atnd
BK	278
GI	197
GV	216
LB	241
LU	0
PW	592
RA	677

Month to Month Comparison

Branch	Nov 2023	Nov 2024
BK	0	5,558
GI	3,995	4,010
GV	3,891	4,320
LB	5,357	4,835
LU	7,750	737
LY	1,594	1,263
PW	10,549	11,844
RA	14,607	13,540
Total	47,743	46,107

YTD vs Previous Year Total Visits



Month to Date Comparison

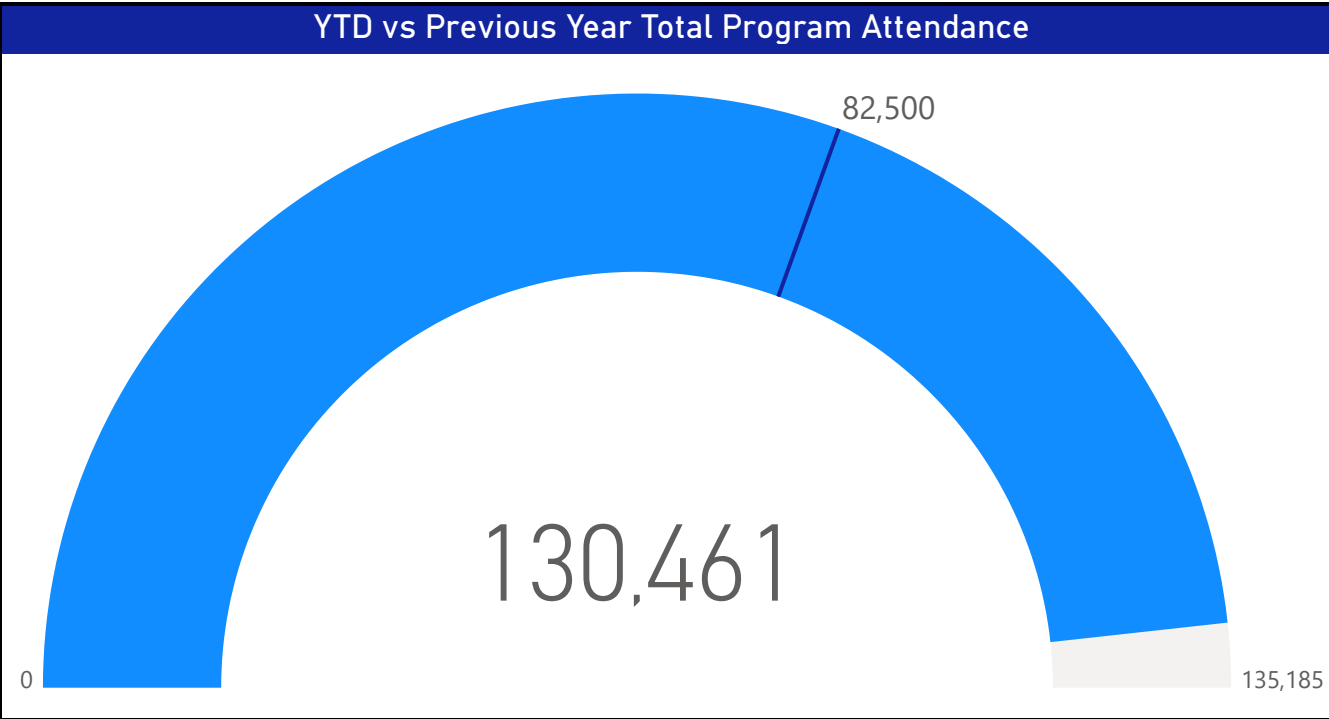
Branch	Nov 2023 YTD	Nov 2024 YTD	% Change
BK	55,003	15,860	-71.2%
GI	42,146	46,306	9.9%
GV	44,751	50,311	12.4%
LB	57,908	62,134	7.3%
LU	78,836	60,477	-23.3%
LY	19,692	20,124	2.2%
PW	113,323	128,493	13.4%
RA	160,087	187,910	17.4%
Total	571,746	571,615	-0.0%

Program Attendance Dat...

- Branch
- Select all
 - BK
 - GI
 - GV
 - LB
 - LU
 - LY
 - PW
 - RA

Monthly Attendance												
Branch	January	February	March	April	May	June	July	August	September	October	November	December
BK	167	159	273	210	1,329	253	418	12	3,452	805	373	38
GI	372	571	641	661	1,677	454	681	386	531	1,035	871	71
GV	362	388	697	1,552	1,287	892	650	1,063	647	1,112	310	128
LB	301	411	400	546	1,157	740	663	453	534	611	379	102
LU	1,919	2,999	3,378	1,906	4,502	2,563	1,434	9	1,534	1,016	1,371	76
LY	106	138	146	144	81	66	132	81	154	88	85	84
PW	1,967	2,279	2,356	2,512	5,509	2,203	2,525	2,474	2,506	2,728	3,626	145
RA	1,788	4,938	3,630	4,926	7,710	5,685	2,325	3,661	2,403	5,615	1,406	707
Total	6,982	11,883	11,521	12,457	23,252	12,856	8,828	8,139	11,761	13,010	8,421	1,351

Month to Month Comparison				
Branch	# Titles (Nov 2023)	# Titles (Nov 2024)	Attnd (Nov 2023)	Attnd (Nov 2024)
▲				
BK	11	41	199	373
GI	75	38	572	871
GV	133	38	585	310
LB	115	37	1,124	389
LU	47	27	1,584	1,371
LY	8	6	125	85
PW	117	80	2,714	3,626
RA	187	158	2,104	1,406
Total	693	425	9,007	8,431



Month to Date Comparison			
Branch	YTD Attnd (Nov 2023)	YTD Attnd (Nov 2024)	Nov YTD % Change
BK	5,347	7,451	39.3%
RA	35,119	44,087	25.5%
GV	7,969	8,960	12.4%
PW	31,489	30,685	-2.6%
LB	6,579	6,195	-5.8%
LU	24,174	22,631	-6.4%
LY	1,402	1,221	-12.9%
GI	13,218	7,880	-40.4%
Total	125,297	129,110	3.0%

Meeting Room Data

Branch

☐ Select all

☐ BK

☐ GI

☐ GV

☐ LB

☐ LU

☐ PW

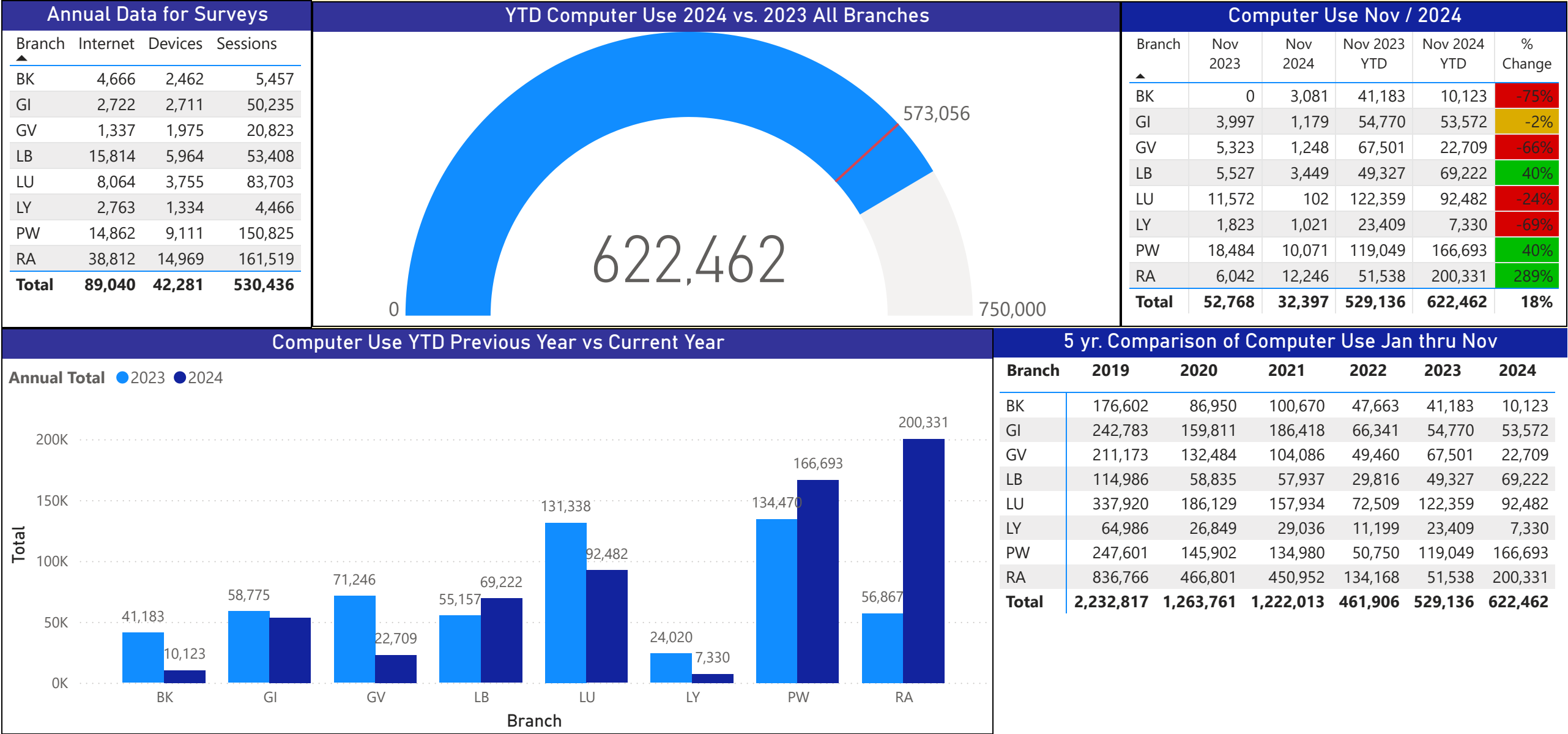
☐ RA

Monthly Estimated Meeting Room Attendance												
Branch	January	February	March	April	May	June	July	August	September	October	November	December
BK								115	198	997	930	545
GI	274	439	695	488	293	426	374	316	408	382	362	287
GV	169	133	170	199	123	290	325	445	178	152	146	108
LB	649	589	719	661	678	542	484	461	551	525	736	498
LU	253	549	443	382	308	145	145	70	60	65	30	10
PW	1,811	2,114	2,831	2,993	2,965	2,333	1,545	1,832	2,502	1,651	1,857	1,560
RA	3,302	3,925	4,215	3,443	3,176	2,628	2,722	3,205	3,029	3,823	3,170	2,842
Total	6,458	7,749	9,073	8,166	7,543	6,364	5,595	6,444	6,926	7,595	7,231	5,850

Note: Actual Meeting room attendance is often not tracked and is a blend of estimates entered prior to use and actual attendance entered after the event.

Month to Month Comparison					YTD vs Previous Year Meeting Room Uses					Est. Month to Date Comparison				
Branch	Nov 2023 Uses	Nov 2024 Uses	Nov 2023 Estimated Attendance	Nov 2024 Estimated Attendance	14,836 010,000					Branch	Nov 2023 (est. attnd)	Nov 2023 YTD	Nov 2024 YTD	YTD % Difference
▲										▲				
BK	2	96	9	930						BK	930	3,051		
GI	63	27	424	362						GI	362	4,840	4,457	-8%
GV	39	14	152	146						GV	146	2,415	2,330	-4%
LB	90	52	746	736						LB	736	7,723	6,595	-15%
LU	63	2	398	30						LU	30	5,165	2,450	-53%
PW	399	243	2,416	1,857						PW	1,857	26,832	24,434	-9%
RA	552	448	3,767	3,170						RA	3,170	37,016	36,638	-1%
Total	1208	882	7,912	7,231						Total	7,231	87,042	76,904	-12%

Computer Use Data



Computer Use YTD Previous Year vs Current Year

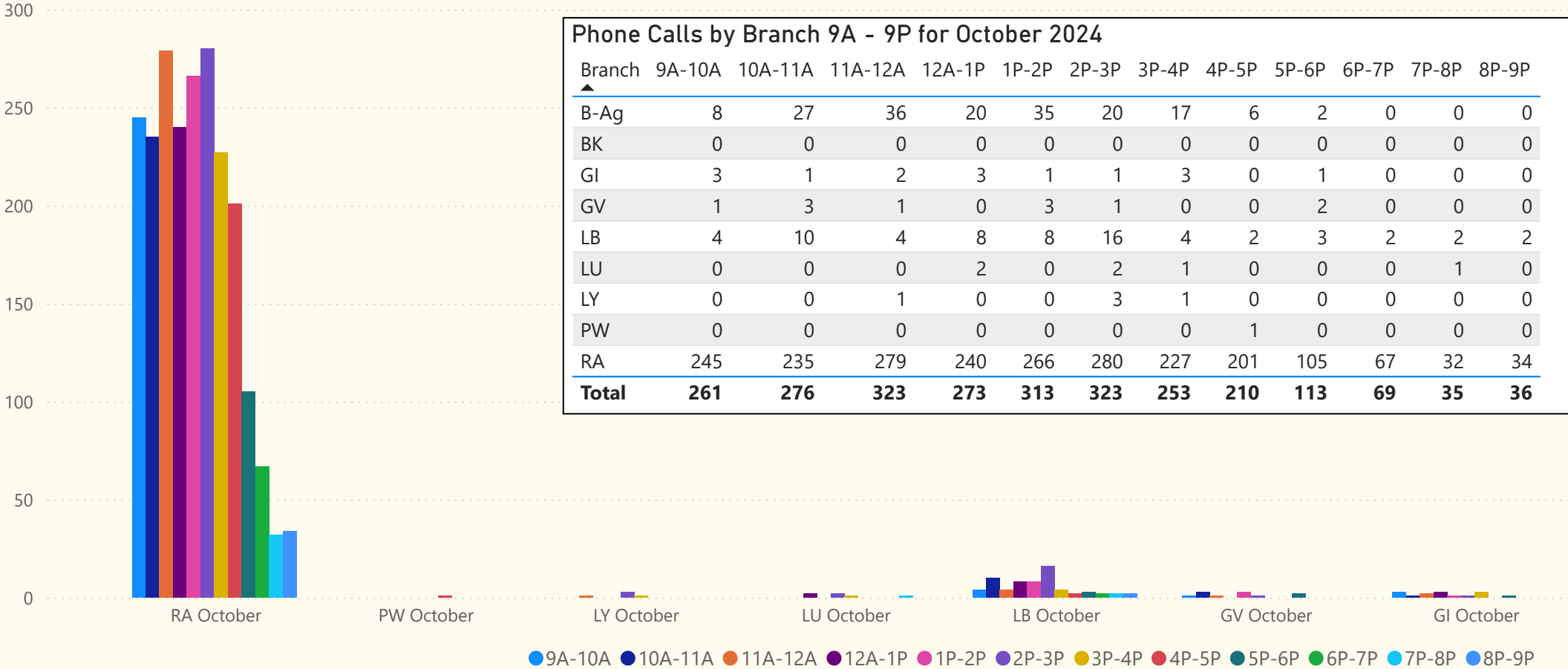
Annual Total 2023 2024

Branch	2023	2024
BK	41,183	10,123
GI	58,775	53,572
GV	71,246	22,709
LB	55,157	69,222
LU	131,338	92,482
LY	24,020	7,330
PW	134,470	166,693
RA	56,867	200,331

5 yr. Comparison of Computer Use Jan thru Nov

Branch	2019	2020	2021	2022	2023	2024
BK	176,602	86,950	100,670	47,663	41,183	10,123
GI	242,783	159,811	186,418	66,341	54,770	53,572
GV	211,173	132,484	104,086	49,460	67,501	22,709
LB	114,986	58,835	57,937	29,816	49,327	69,222
LU	337,920	186,129	157,934	72,509	122,359	92,482
LY	64,986	26,849	29,036	11,199	23,409	7,330
PW	247,601	145,902	134,980	50,750	119,049	166,693
RA	836,766	466,801	450,952	134,168	51,538	200,331
Total	2,232,817	1,263,761	1,222,013	461,906	529,136	622,462

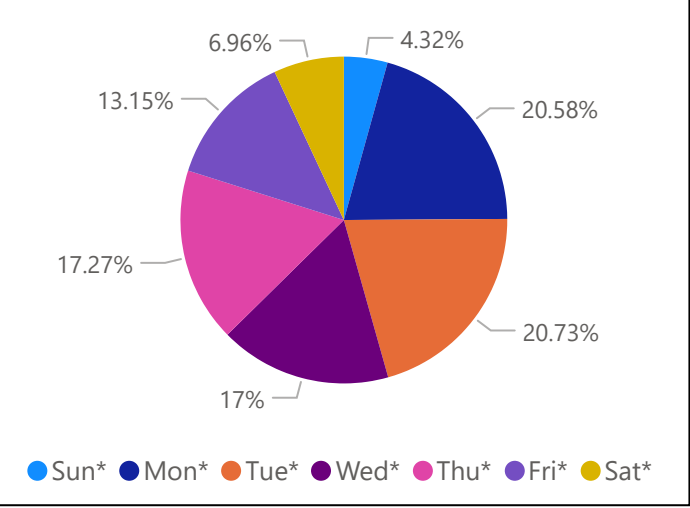
Phone Calls by Branch 9A - 9P for October 2024



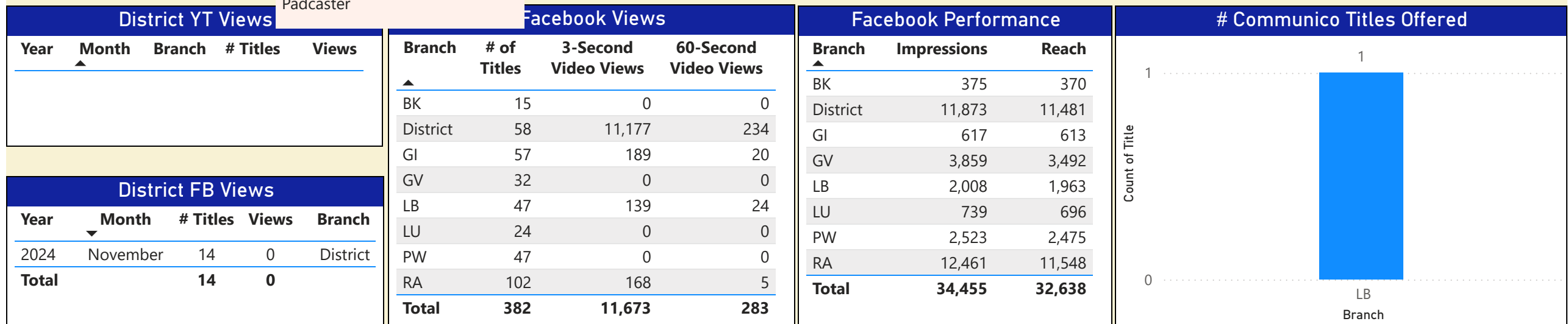
General Call Data for October 2024

Branch	# InBound Calls	Abandoned Calls	% Inbound Abandoned	Overflow	Overflows / call	# OutBound Calls	Xfer	% Failed xfer	Sun*	Mon*	Tue*	Wed*	Thu*	Fri*	Sat*
B-Ag	175	11	6.3%	20	0.11	0	394	0.0%	2	44	30	24	43	24	8
BK	0	0	0.0%	2	0.00	14	648	0.0%	0	0	0	0	0	0	0
GI	18	2	11.1%	12	0.67	333	2,824	1.3%	0	2	5	1	1	5	4
GV	11	0	0.0%	0	0.00	215	1,827	1.4%	1	1	2	2	4	1	0
LB	67	3	4.5%	5	0.07	4	835	0.5%	3	16	12	11	20	3	2
LU	6	0	0.0%	2	0.33	0	10	0.0%	0	1	1	2	0	0	2
LY	5	2	40.0%	55	11.00	0	8	0.0%	0	2	0	2	0	1	0
PW	1	0	0.0%	1	1.00	7	604	0.0%	0	0	1	0	0	0	0
RA	2,288	196	8.6%	2,626	1.15	0	3,134	36.5%	105	463	482	395	376	304	163
Total	2,571	214	7.8%	2,723	1.59	573	10,284	4.4%	111	529	533	437	444	338	179

% Calls by DOW for October 2024



RA



ILL Data by Year				ILL Data by Month			
▲Year	Requested	Loaned	Received	▲Month	Requested	Loaned	Received
2024	2,034	844	1,732	01-Jan	126	29	152
Total	2,034	844	1,732	02-Feb	166	34	159
				03-Mar	166	159	34
				04-Apr	326	104	320
				05-May	138	119	136
				06-Jun	131	93	111
				07-Jul	322	94	282
				08-Aug	156	45	101
				09-Sep	156	28	101
				10-Oct	160	87	157
				11-Nov	187	52	179
				Total	2,034	844	1,732

Homeound by Year					Homeound by Year				
Year	Customers	Circulations	Volunteers	Volunteer Hrs.	Month	Customers	Circulations	Volunteers	Volunteer Hrs.
▲2024	508	2,964	143	274	▲01-Jan	41	332	12	28
Total	508	2,964	143	274	02-Feb	43	326	12	26
					03-Mar	45	289	12	26
					04-Apr	43	333	12	24
					05-May	47	303	12	22
					06-Jun	47	227	12	24
					07-Jul	47	118	13	22
					08-Aug	49	263	12	32
					09-Sep	49	283	14	32
					10-Oct	49	195	16	20
					11-Nov	48	295	16	18
					Total	508	2,964	143	274

Year	
2014	2021
2015	2022
2016	2023
2017	2024
2018	2025
2019	2026
2020	2027

Volunteer Data by Year							
Year	Teen	Adult	Board	Friends	Hours	Value	
2024	292	2,107	220	12,950	15,570	\$510,986	
Total	292	2,107	220	12,950	15,570	\$510,986	



Volunteer Data by Month							
▲Month	Teen	Adult	Board	Friends	Hours	AvgRate	Value
01-Jan	14	110	20	819	963	31.80	\$30,623
02-Feb	29	145	20	958	1,152	31.80	\$36,642
03-Mar	12	180	20	998	1,210	31.80	\$38,462
04-Apr	20	210	20	1,028	1,278	31.80	\$40,632
05-May	52	232	20	1,272	1,577	31.80	\$50,152
06-Jun	22	135	20	1,274	1,451	33.49	\$48,602
07-Jul	61	234	20	1,369	1,684	33.49	\$56,411
08-Aug	36	188	20	1,512	1,755	33.49	\$58,790
09-Sep	21	218	20	1,149	1,409	33.49	\$47,171
10-Oct	6	250	20	1,274	1,550	33.49	\$51,901
11-Nov	19	205	20	1,297	1,541	33.49	\$51,600
12-Dec					0	33.49	\$0
Total	292	2,107	220	12,950	15,570	32.79	\$510,986